TRAINING DIRECTORY

2020 / 2021

The course information is accurate as of 1 April 2020.

CET PROGRAMMES		
Course Title	Duration	Schedule

Bachelor Degree

Course Title	Duration	Schedule
Bachelor of Education (Special Education)[1]	2 years	TBA

Diploma of Community Services

Course Title	Duration	Schedule
Higher Diploma in Social Service	18 months	TBA
Diploma of Community Services[2]	1 year	TBA

Certificates

Course Title	Duration	Schedule
Certificate in Social Service	15 months	TBA
Certificate in Education Studies (Special Education)	9 months	TBA
Certificate in Para-Counselling	60hrs	• Jul to Sep 2020 • Jan to Mar 2021
Certificate in Peer Support[3]	180hrs	Aug to Oct 2020
Certificate in Residential Care for Children and Youth Persons	49hrs	• 4 to 27 Apr 2020 • 9 to 27 Jul 2020 • 24 Sep to 12 Oct 2020 • 14 Jan to 1 Feb 2021
Professional Certificate in Casework (NSWCF Foundational)[4]	3 months	TBA
Professional Certificate in Group Work (NSWCF Foundational)[4]	2 months	TBA

Definition of Audience[5]	
Level 1: Support Level	Social Service Assistants, Social Work Associates, Teacher Aides, Therapy Aides, House Parents, Welfare Officers, Healthcare Attendants, Nursing Aides, Homecare Workers, Para-Counsellors, Programme Coordinators
Level 2: Executive Level	Social Workers, Counsellors, Case Workers, Therapists, Psychologists, Teachers, Job Coaches, Training Officers, Programme Executives, Admin Executives (HR, Fundraising, Finance etc)
Level 3: Supervisory/Managerial Level	Principal Social Workers, Senior Social Workers, Centre Managers, HODs, Senior Teachers, Programme Heads, Superintendents
Level 4: Leadership Level	Principal Social Workers, Executive Directors, Chief Executive Officers, General Managers, Directors
For Social Workers	Courses qualify for CPE credits for the renewal of accreditation at 1 credit per 1 training hour. For enquiries, please contact the SASW Accreditation Secretariat at **Tel: 6778 7922** or **accreditation@sasw.org.sg**

[1] Offered by Flinders University, in partnership with SSI.

[2] Offered by the Centre for Disability Studies, affiliated to The University of Sydney, Australia, in partnership with SSI.

[3] Please find other related Peer Support Specialist Programmes under the Mental Health section in the Training Directory.

[4] The National Social Work Competency Framework (NSWCF) is jointly developed with the Ministry of Social and Family Development (MSF) and Ministry of Health (MOH).

Ethics, Values & Legislation

Course Title	1	2	3	4	Hours	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Family Law for Social Service Professionals	•	•	•		8hrs					21						22	
Family Legistration and Ethical Challenges	•	•	•		14hrs	For Group Booking Only											
Juvenile Law for Social Service Professionals	•	•	•		3.5hrs						28						8
Syariah Family Law for Social Service Professionals	•	•	•		8hrs						30					19	

Environmental Systems & Social Policies

Course Title	1	2	3	4	Hours	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
May I Help You? (Boleh Saya Bantu Anda) Conversational Malay for Social Service Practitioners	•	•	•	•	21hrs			8-10			7-9						1-3
Cultural Competency: Engaging with and Bridging across Difference	•	•			14hrs	For Group Booking Only											
Singapore's Social Compact (E-Learning)	•	•	•	•	1hr	Enrol @ www.learningcloud.sg											
The Starting Point: An On-Boarding Programme for Social Workers	•	•			40hrs					19-21 & 24-25							3-5 & 8-9
Understanding and Working with the Malay-Muslim Clients	•	•			14hrs			1-2		27-28		29-30					
Understanding the Social Service Sector	•	•			7hrs	22	21	5	10	13	18	19	13	9	15	26	17

Research and Programme Evaluation

Course Title	1	2	3	4	Hours	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Enhancing Programme Effectiveness through Client Outcomes and Services Standards			•	•	19.5hrs			22-23, 29 June & 20 July			7-8, 14 Sep & 5 Oct					1-2, 8 Feb & 1 Mar	
Qualitative Research Methods and Analysis	•	•			14hrs							26-27					
Survey Research and Quantitative Analysis	•	•			14hrs						28-29						

Generic Intervention Techniques

Course Title	1	2	3	4	Hours	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
2D Arts Expression Toolkit Training Workshop		•	•		10.5hrs	TBA											
Building Emotional Resilience in Caregiving (Enhanced!)	•	•	•	•	14hrs							1-2					11-12
Case Management in Practice: Introduction		•	•	•	14hrs				6-7					3-4			
Cognitive Behaviour Therapy: Introduction (Enhanced!)	•	•			14hrs		21-22			27-28			19-20		28-29		18-19
Cognitive Behaviour Therapy: Intermediate	•	•			21hrs	15-17				16-18						17-19	
Counselling Skills and Practice: Introduction	•	•			14hrs		5-6	24-25	22-23	16-17			11-12		12-13	23-24	
Counselling Skills and Practice: Intermediate		•	•		14hrs						11-12				19-20		
Develop an Individualised Care Plan		•	•		14hrs	TBA											
Financial Planning for Low-Income Clients	•	•	•		8hrs						13						
Fundamentals in Developing Community Work Programme (NSWCF Foundational)	•				14hrs			11-12								25-26	
Motivational Interviewing: An Introduction for Social Service Practitioners		•	•		14hrs		28-29		20-21	24-25			2-3				18-19
Overcoming Compassion Fatigue and Burnout	•	•	•	•	14hrs						22-23						
Recycled Arts Toolkit Training Workshop	•	•			10.5hrs	TBA											
Relate Happiness to Self Care at Work for Performance	•	•			14hrs				20-21							22-23	
Solution Focused Brief Therapy: Introduction		•	•		21hrs				8-10			14-16			20-22		
Solution Focused Brief Therapy: Intermediate	•	•	•		14hrs									12-13			
Systemic Perspective Approach in Case Conceptualisation		•	•		14hrs			8-9			7-8					15-16	

Ethics, Values & Legislation (continued)

Course Title	1	2	3	4	Hours	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Understanding and Supporting People in Journey of Loss and Grief	•	•	•	•	14hrs		11-12		3-4					12-13		24-25	
Reflecting Ethical Challenges: A Social Worker's Perspective	•	•			14hrs	For Group Booking only											

Systems Linkage, Analysis and Development

Course Title	1	2	3	4	Hours	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Rules of Engagement: Collaborating for Greater Productivity		•	•		3.5hrs						26					26	
Social Policy and System Linkage (NSWCF Foundational)	•				14hrs								13-14				

Supervision

Course Title	1	2	3	4	Hours	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Supervise Effective with Fieldwork Education Concepts and Tools		•			14hrs	27-28				27-28							

CHILDREN, YOUTH & FAMILY

Engagement

Course Title	1	2	3	4	Hours	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Applying Developmental Theories in Working with Children and Youth	•				14hrs		21-22			17-18		26-27				3-4	
Certified User for Child and Adolescents Needs and Strengths (CANS)	•	•			21hrs	6-8		8-10		17-19			23-25				
Certified User for Youth Level of Services/Case Management Inventory (YLS/CMI)	•	•			21hrs		11-13		6-8	28-30							
Delivering Impactful Training to Youths	•	•			21hrs			2-4		8-10			1-3				17-19
Engaging Reluctant Adolescents Using Motivational Approaches	•				14hrs		5-6			13-14		20-21				11-12	
Engaging Youths-At-Risk through Effective Strategies and Techniques	•				21hrs					13-15			18-20				1-3
Family-based Casework Training for Family Service Centres	•	•	•		40hrs	22-24 & 27-28	13-15 & 18-19		15-17 & 23-24		9-11 & 14-15	14-16 & 19-20	25-27 & 30-1 Dec			13-15 & 18-19	
Helping Youths Cope with Anger	•	•			14hrs		19-20					19-20				1-2	
Helping Problem Gamblers using Tools and Intervention Techniques	•				14hrs	TBA											
Overview of Gambling and Problem Gambling in Singapore	•	•			8hrs	TBA											
Working Effectively with Systems	•	•			15hrs	29-30			27-28								
Understanding Effective Fathering	•				7hrs		20										

Intervention and Treatment

Course Title	1	2	3	4	Hours	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
An Introduction to Family Therapy		•	•		21hrs	7-9			5-7			4-6				3-5	
Coaching and Mentoring Youths Effectively	•	•			14hrs		14-15	30-1 July	17-18		1-2				7-8		
Family & Adult Support Tool (FAST) - User	•	•			14hrs	16-17	21-22	18-19	16-17		10-11	15-16	5-6	3-4			
Family Therapy: Intermediate		•	•		21hrs	1-3				16-18							

CHILDREN, YOUTH & FAMILY

Course Title	1	2	3	4	Hours	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Intervention and Treatment																	
Game for Life for Youths-at-Risk		•			3.5hrs						25						
Helping Family Members Cope with Issues Arising from Incarceration of a Loved One	•	•	•		14hrs		18-19					5-6					
Management of Family Violence: Introduction	•	•			18hrs	6-8	26-28	8-10	1-3	12-14	9-11	21-23	25-27	9-11	13-15	24-26	10-12
Management of Family Violence: Talking to Children and Managing Abuse-Related Disclosure	•	•	•		14hrs		18-19				24-25						
Management of Family Violence: Working with Couples in Violent Relationships		•	•		21hrs			24-26				7-9			27-29		
Management of Family Violence: Intervention in Family Violence Cases *Pre-requisite: "Management of Family Violence: Introduction" — Refer to course registration page for full details on the schedule.*		•	•		55hrs	see below											

Management of Family Violence: Intervention in Family Violence Cases — schedule ranges (55hrs):
- 2 Apr – 23 Jun
- 6 May – 28 Jul
- 2 Jul – 6 Oct
- 6 Aug – 4 Nov
- 10 Sep – 4 Dec
- 8 Oct – 7 Jan
- 2 Nov – 12 Jan
- 14 Jan – 9 Apr
- 28 Jan – 26 Apr

Course Title	1	2	3	4	Hours	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Intervention and Treatment																	
Management of Family Violence: Organisational Approaches to Child Safe Practices for Centre and Team Leads			•	•	14hrs				2-3				19-20				
Management of Family Violence: Organisational Approaches to Child Safe Practices for Frontline Staff	•	•			7hrs			8					9				
Management of Family Violence: Understanding Mental Health and Vulnerable Adult Issues in Protection Work	•	•			21.5 hrs				15-17	13-15							
Rehabilitation and Re-integration Needs of Former Drug Offenders		•	•		21hrs			22-24				23-25					
Sector-Specific Screening Guide (SSSG) & Child Abuse Reporting Guide (CARG) User Training		•	•		7hrs		13		3								
Techniques in Couple Counselling		•	•		21hrs	15-17				2-4					6-8		
The Art of Cyber Wellness for Youth in the Digital Age		•	•		14hrs				9-10								
Working with Youths on Sexuality Issues		•	•		21hrs					12-14							
Youth Work: Introduction to an Evidence-based Approach	•	•			14hrs										7-8		
Youth Work: Identify and Apply Effective Intervention Programme	•				14hrs											4-5	

DISABILITY

Course Title	1	2	3	4	Hours	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Care Planning & Evaluation																	
Adapting Programmes for Persons with Disabilities	•	•			8hrs						TBA						
Classroom Behaviour Management: Prevention and Development Approach	•	•	•		14hrs											18-19	
Creative Therapy for Working with Persons with Special Needs: Art Therapy	•	•			17.5hrs					20-21 Aug & 22 Sep					21-22 Jan & 23 Feb		
Facilitating Communication, Language and Social Skills Development Using a Multi-modal Approach	•	•			8hrs						TBA						
Independent Travel Training for Professionals Supporting Persons with Disabilities		•			21hrs						3-5					22-24	
Interacting and Working with Persons with Disabilities	•	•			8hrs						TBA						
Language Development for Children with Special Needs	•	•			14hrs									1-2			
Managing Sexuality Issues of Adults with Intellectual Disabilities		•			14hrs					9-10			19-20				
Nurturing Healthy Sexual Development in Persons with Developmental Disabilities	•	•			8hrs						TBA						
Positive Behaviour Support for Persons with Disability [Enhanced!]	•	•	•		21hrs						24-26					22-24	

Course Title	1	2	3	4	Hours	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Care Planning & Evaluation																	
Positive Behaviour Support for Persons with Disability: Supervisor Extension [Enhanced!]			•		8hrs												
Promoting Protective Behaviours and Sexuality Education for Children and Persons with Disabilities	•	•			14hrs						TBA						
Signposts for Building Better Behaviour Facilitator Training Unit 1 - Understanding the Signposts Programme	•	•			14hrs						TBA						
Signposts for Building Better Behaviour Facilitator Training Unit 2 - Delivery of the Signposts Programme in a Group Setting	•	•			14.5hrs						TBA						
True Communication: Using Intensive Interaction to Connect with Learners with Profound Intellectual Disabilities	•	•			14hrs										12-13		
Understanding Adolescents with Special Needs	•	•			8hrs						TBA						
Understanding Children with Special Needs	•	•	•		8hrs						TBA						
Understanding, Communicating and Working Effectively with Individuals with Autism	•	•			14hrs						TBA						
Understanding Creative Play and Development for Early Intervention	•	•			21hrs											2-3 Feb & 5 Mar	
Understanding Persons with Disabilities [Enhanced!]	•	•	•	•	14hrs					29-30							
Understanding Special Needs Across the Lifespan	•	•			10.5hrs							7-8				3-4	
Using Art and Creativity to Build Social and Emotional Skills	•	•			14hrs						24-25	24-25					2-3
Working with Adolescents and Adults with Special Needs: Engagement and Teaching Strategies	•	•			16hrs						TBA						
Working Collaboratively with Families: Understanding the Needs of Families of Persons with Disabilities	•	•	•		8hrs						TBA						
Working Collaboratively with Families: Communicate with Families of Persons with Disabilities	•	•	•		8hrs						TBA						
Working with People with Intellectual Disabilities and Mental Illness	•	•			14hrs						TBA						

DISABILITY

Course Title	Audience[5] 1	2	3	4	Duration Hours	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Intervention & Treatment																	
A Holistic Approach to Early Intervention for Children with Special Needs	•	•			14hrs				15-16				2-3				
Activity Therapy for Persons with Special Needs	•	•			8hrs		5				8				19		
Conducting Communication and Language Assessments and Planning Intervention	•	•			8hrs	TBA
Developing Readiness and Positive Toileting Behaviour in Children with Special Needs	•	•			8hrs	TBA
Strategies for Development of Hand Function, Pre-writing and Handwriting Skills for Children		•	•		8hrs							14					

MENTAL HEALTH

Course Title	Audience[5] 1	2	3	4	Duration Hours	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Intervention & Treatment																	
Applied Suicide Intervention Skills Training (ASIST)		•	•	•	14hrs	20-21	11-12			24-25		19-20	5-6		4-5		
Management of Depression in Seniors	•	•			14hrs		18-19						16-17				
Supporting Clients in their Trauma Recovery	•	•			14hrs	28-29				24-25							1-2
Mental Illness and Family [Enhanced]		•			14hrs			14-15					9-10				
Mental Illness and Recovery [Enhanced]		•	•		14hrs				13-14						14-15		
Peer Specialist Training: Preparatory Training for Potential Peer Support Specialist	•	•	•	•	14hrs					TBA							TBA
Suicide Prevention and Management for Seniors [Enhanced!]	•	•			10.5hrs				9-10						7-8		
Tools and Skills for Supporting Youths with Mental Health Distress		•	•		14hrs			25-26					2-3				
Psychiatric Rehabilitation in Welfare Homes		•			21hrs			5, 12 & 19					6,13 & 20				

ELDERCARE

Course Title	Audience[5] 1	2	3	4	Duration Hours	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Engagement																	
Case Management for Seniors in Using Action Learning Approach		•	•		14hrs						10-11						
Communicate Effectively with Seniors		•	•		14hrs							5-6					
Communicate Effectively with Seniors (Mandarin)		•	•		14hrs				1-2								
Counselling for Seniors		•	•		14hrs											5-6	
Conversation Starter Kit E-Learning	•	•	•	•	1hr	Enrol @ www.learningcloud.sg
Empowering Seniors e-learning E-Learning	•	•	•	•	1hr	Enrol @ www.learningcloud.sg
Empowering Volunteers to Work Effectively with Seniors in Elder Care Settings	•					TBA
Essential Skills for SAC Practitioners	•	•	•		14hrs						29-30						
Introduction to Art Therapy for Seniors (Mandarin) 老年人艺术治疗：初级	•	•			14hrs						3-4						
Interacting Effectively with Persons with Dementia E-Learning	•	•	•	•		Enrol @ www.learningcloud.sg
The Ageing Process E-Learning	•	•	•	•	1hr	Enrol @ www.learningcloud.sg
WSQ Organise and Implement Group Activities and Recreation Programmes	•	•			16hrs							1-2 & 15-16					
WSQ Support Seniors to Meet their Physical, Emotional, Psychological, Cognitive and Spiritual Needs	•	•			16hrs											22-23 Feb & 8-9 Mar	
Intervention & Treatment																	
Practising Person-Centred Care Approach		•	•		14hrs					16-17							
Person-Centred Care Approach to Dementia		•	•		21hrs						17-19						
Seniors' Life Review through the Arts		•			8hrs	TBA
Using Activities in Therapy with Seniors	•	•	•		8hrs						17						
Using Creative Arts in Therapy: Understanding and Programme Planning for Work with Seniors	•	•	•		17.5hrs										26-27 Jan & 9 Mar		
Using Reminiscence in Therapy for Seniors	•	•			8hrs				18							13	4

Course Title	1	2	3	4	Hours	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Governance for Organisation	**1**	**2**	**3**	**4**	**Hours**	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Essentials of Non-Profit Board Leadership				•	5hrs						TBA						
Board Dynamics				•	5hrs	17											
Board and Management Dynamics				•	5hrs		29										
Talent and Volunteer Management				•	5hrs			26									
Strategy and Board Performance				•	5hrs				28								
Financial Management and Accountability				•	5hrs					25							
Fundraising and Outreach				•	5hrs						22						
Social Trends				•	5hrs							27					
Strategic Planning	**1**	**2**	**3**	**4**	**Hours**	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Vision & Mission: Getting it Right! New!				•	8hrs						TBA						
Strategy Assessment Pure & Simple				•	8hrs		27		22								
Decoding the Future, Today! New!				•	8hrs						TBA						
Strategic Thinking Pure & Simple				•	16hrs	11-12											
Strategy Implementation Pure & Simple New!				•	8hrs												
Strategic Innovation Pure & Simple New!				•	8hrs						TBA						
Situation Management Pure & Simple New!				•	16hrs												

Course Title	1	2	3	4	Hours	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Client Management	**1**	**2**	**3**	**4**	**Hours**	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Manage Challenging Social Service and NPO Clients			•		8hrs					28					22		
Facilities Management	**1**	**2**	**3**	**4**	**Hours**	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Plan for Facilities Management	•	•	•		8hrs					21							
Plan New Facilities Development			•	•	8hrs												5
Financial Management	**1**	**2**	**3**	**4**	**Hours**	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Budgeting for Charities		•	•		8hrs			2				13					
Charities Accounting Standard and Its Application		•	•		14hrs				7-8						10-11		
Internal Controls (I): An Introduction to its Guidelines and Applications		•	•		8hrs				7				9				
Internal Controls (II): Implementing Internal Controls for Revenue to Receivable Process, including Fund-raising		•	•		8hrs					5							
Internal Controls (III): Implementing Internal Controls for Procurement to Payable Process		•	•		8hrs						9						
Internal Controls (IV): General Accounting, Fixed Assets, Inventory and Human Resource Management		•	•		8hrs										6		
Internal Controls for Management (I): An Introduction to Internal Controls			•	•	8hrs				15								
Internal Controls for Management (II): Safeguarding the Revenue and Procurement Processes against Fraud			•	•	10.5hrs										14-15		
Fund Raising & Marketing	**1**	**2**	**3**	**4**	**Hours**	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Donor Outreach Through Social Media		•	•		8hrs					26							
Branding Non-profit: An Introduction		•	•		8hrs		18				11						
Making $ense I: An Introduction to Fund Raising		•	•		8hrs			4				21					
Making $ense II: Fund-Raising Strategy Development		•	•		8hrs				29			5					
Leadership Development	**1**	**2**	**3**	**4**	**Hours**	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Leadearship Milestone Programme: Lead Self		•			64hrs							5					
Leadership Milestone Programme: Lead People			•		64hrs						28						
Leadership Milestone Programme: Lead Managers				•	64hrs						22						
Developing Your Coaching and Mentoring Skills for NPO Managers		•	•		14hrs		18				6				21		
Effective Supervisory Skills for NPO Managers		•	•		14hrs	13		1		19			17				3
Evaluative Thinking for Successful Non-Profits			•		3.5hrs							27					
Strategic Thinking for Impactful Outcomes in Non-Profits		•	•		16hrs						TBA						
Teambuilding and Leadership Development for NPO Leaders		•	•		14hrs			22				26					
Authentic Leadership Conversations		•	•		14hrs			29-30							21-22		
Principles of Persuasion		•	•		14hrs		15-16					13-14					
What Motivates Me		•	•		7hrs		29		24								
People Development & Management	**1**	**2**	**3**	**4**	**Hours**	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
SSI-Franklin Covey Partnership: The 7 Habits of Highly Effective People	•	•	•	•	14hrs			11-12									

VOLUNTEER DEVELOPMENT & MANAGEMENT

Course Title	Audience⁵				Duration	2020									2021		
Volunteer Development	**1**	**2**	**3**	**4**	**Hours**	**Apr**	**May**	**Jun**	**Jul**	**Aug**	**Sep**	**Oct**	**Nov**	**Dec**	**Jan**	**Feb**	**Mar**
Introduction to Youth Mentoring (For Volunteers)		•			8hrs			18				15					
Befriending Skills and Practice (For Volunteers)		•	•		8hrs		26				29		24				
Volunteering in Singapore's Social Sector - What Does It Take?	•	•			8hrs						TBA						
Befriending Seniors E-Learning	•	•	•	•	1hr												
Overview to Disabilities E-Learning	•	•	•	•	1hr												
Understanding Persons with Developmental Disabilities E-Learning	•	•	•	•	1hr												
Understanding Persons with Intellectual Disabilities E-Learning	•	•	•	•	1hr					Enrol @ www.learningspace.sg							
Understanding Persons with Physical Disabilities E-Learning	•	•	•	•	1hr												
Understanding Persons with Sensory Disabilities E-Learning	•	•	•	•	1hr												
Working Effectively with Youths E-Learning		•	•		1hr												
Volunteer Management	**1**	**2**	**3**	**4**	**Hours**	**Apr**	**May**	**Jun**	**Jul**	**Aug**	**Sep**	**Oct**	**Nov**	**Dec**	**Jan**	**Feb**	**Mar**
Design and Develop an Effective Volunteer Work Programme			•	•	8hrs			25				22			28		
Plan and Strategise for an Effective Volunteer Engagement Programme			•	•	8hrs		28				24					24	
Volunteer Management System: Engaging Volunteers Systematically	•	•			8hrs				3			30					

CAREGIVING

Course Title	Audience⁵				Duration	2020									2021		
Caregivers Development	**1**	**2**	**3**	**4**	**Hours**	**Apr**	**May**	**Jun**	**Jul**	**Aug**	**Sep**	**Oct**	**Nov**	**Dec**	**Jan**	**Feb**	**Mar**
Preparatory Caregiver Training Programme: Understanding Caregiving E-Learning	•	•	•	•	1hr												
Preparatory Caregiver Training Programme: Know the Care Recipient E-Learning	•	•	•	•	1hr					Enrol @ www.learningcloud.sg							
Preparatory Caregiver Training Programme: Communication in Caregiving E-Learning	•	•	•	•	1hr												
Preparatory Caregiver Training Programme: Caregiver Stress and Management E-Learning	•	•	•	•	1hr												

KEY INITIATIVES IN SSI

Where the Social Service Tribe Meets & Collaborates

GatherHere is an online community for social service professionals and social service agencies (SSAs) to work, communicate, network and reach out differently to do good for the sector. It is where the Social Service Tribe Meets & Collaborates!

CreateHere is SSI's media production studio. It provides Adult Eduators (AEs) and SSAs with the opportunity to develop video-based content through a simplified and shortened process. The video content created can be used for a variety of purposes such as eLearning content and as a customised message for specific target audiences.

LearnHere is a cloud-based platform that is able to host learning content. Through LearnHere, interactive media can be presented and learners are able to conduct self-directed learning and track their own progress across multiple devices while accessing peer feedback. Through LearnHere, learning can occur anytime, anywhere!

The **Training Network Model** refers to the network of partners that SSI engages to champion training in their area of expertise. This will in turn lead to an increased number of skilled and enterprising professionals in the sector, greater capacity & capability of social purpose entities and the development of innovative solutions.

ABOUT THE SOCIAL SERVICE INSTITUTE

The Social Service Institute (SSI) is a key division under the Human Capital and Organisation Development Group (HCODG) of the National Council of Social Service (NCSS). It has been appointed as a Continuing Education and Training (CET) centre for social services by SkillsFuture Singapore (SSG) and aligns to the Social Service Sector Strategic Thrust (4ST) by developing skilled professionals and the capability of the sector.

This is achieved through SSI's leadership and partnership with stakeholders, agility in providing relevant and quality training and spirit of innovation and entrepreneurship.

OUR LOGO

The SSI logo symbolises the concepts of training, practice and resource, while creating the "Windows of Opportunity" to stimulate, sustain and inspire the social service sector.

The logo's three main colours – orange, blue and red – signify "optimism", "success" and "passion" respectively. The three overlapping blocks symbolise SSI's philosophy in its leadership and partnership with stakeholders in building the capability of the sector. The interfacing blocks and curves reflect its dynamism in providing relevant and quality training for the social service sector.

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