


Learner Instruction Sheet for e-Learning on: E-Volunteer Training (Social Service)

Name of e-Learning Activity	E-Volunteer Training (Social Service)
Overview	The Social Service Institute has developed e-volunteer training to equip volunteers with knowledge to interact and work with beneficiaries. The e-learning courses are available for anyone who wish to gain knowledge and insights about volunteering in the social service sector.
Learning Outcomes	By the end of the e-Learning activity, learners will generally be able to: <ul style="list-style-type: none"> • Describe common characteristics of the beneficiary group • Knowing their role as a volunteer
Approximate Duration of each e-Learning Activity	60 minutes
Instructions	<ol style="list-style-type: none"> 1. Visit https://learningcloud.sg/ anytime between receipt of this notification but before commencement of your face-to-face Classroom Training; 2. Under Login, click on “Learners”; Create your user account by clicking “Join Now” then select the option “Sign up as Learner” Key in your User Name and Password (provided in a separate <div data-bbox="646 1120 1380 1467" data-label="Image">  </div> email) and click ‘Login’; Fill in the signup sheet with the relevant requested details taking note to key in the items marked with the asterisk. Once you complete the application form, you will be redirected to your Learning Space dashboard.

Login with your ID and password and click the 'Login' button below

Login Name
Password
Login

3. Scroll down to the end and click 'Accept Privacy Policy';

Accept privacy policy

Please accept the privacy policy to proceed.

LEARNINGSPACE.SG

TERMS OF SERVICE

Welcome to LearningSpace.SG, a multi-tenanted learning and content management system with extensions to various current and next-generation virtual learning applications and environments, as well as related technology-enabled learning services. The LearningSpace.SG website and services are provided by the Singapore Workforce Development Agency ('WDA', 'we', 'us' or 'our'). These terms of service (these 'Terms') govern your ('you' or 'your') access to and use of the LearningSpace.SG platform ('LearningSpace.SG Platform'), <https://www.learning-space.sg> web site and its subdomains (the 'Website') and all services provided by WDA in relation to LearningSpace.SG (collectively, including the LearningSpace.SG Platform and the Website, the 'Services').

DECLINE PRIVACY POLICY ACCEPT PRIVACY POLICY

Scroll down to the end to 'Accept Privacy Policy'

Terms of use

English (UK) 11:00 (BSE)

Under Current courses, click on the respective course title to access the content (e.g. Working Effectively with Youths (For Volunteers));

Available now

Availability

1 Month

Available after start

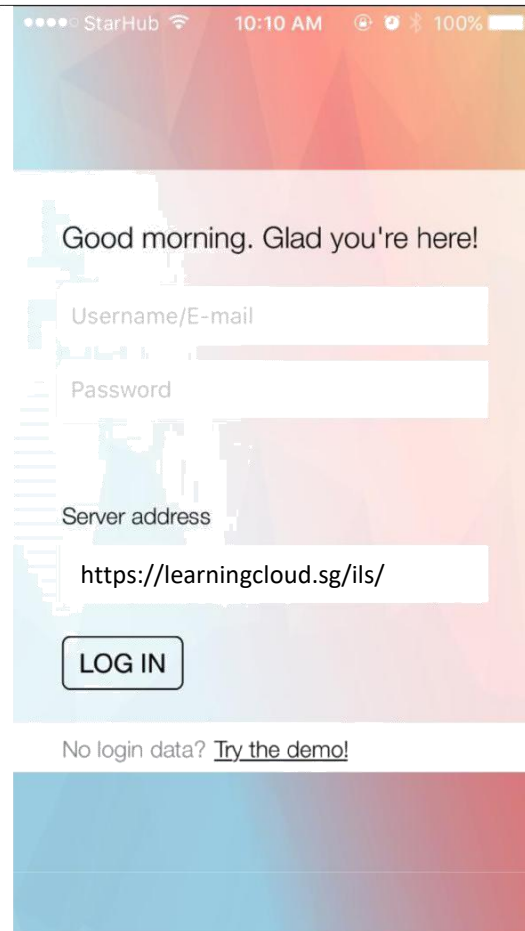
ENROL

You can start directly with the course

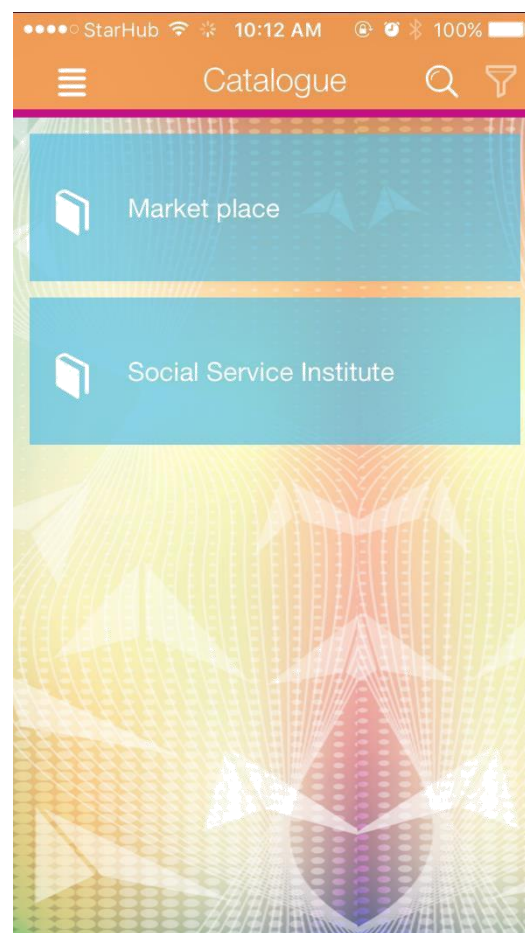
To enroll yourself for the course, go to "Catalogue" and select "Marketplace". Within the Marketplace Catalogue, search for the name of the course. Click on the course to read the course description. Should you wish to enroll, click "Enrol." Follow the steps to commence the course.

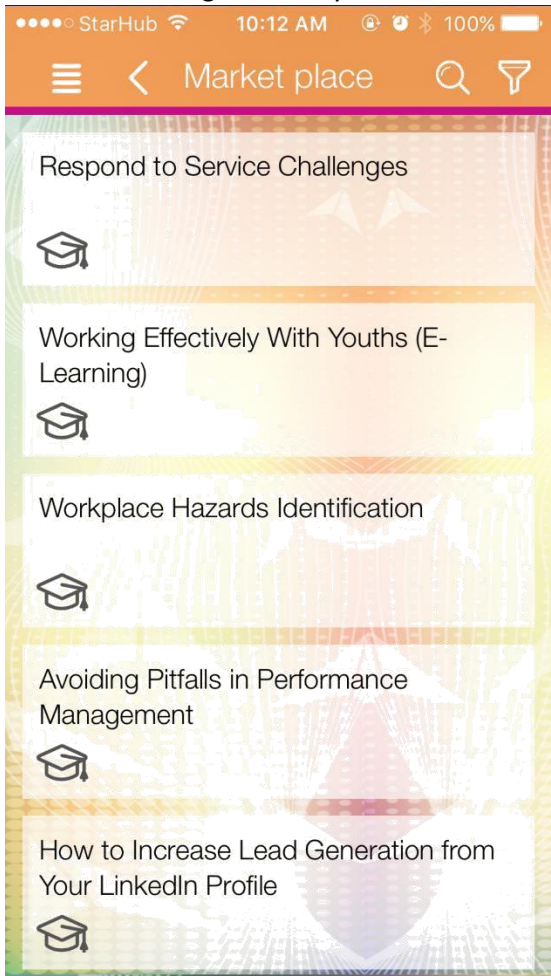
4. Under Syllabus, click on the arrow button to access the e-Learning activity;

	<div data-bbox="638 76 1380 448" data-label="Image"> <p>The screenshot shows the LearningSpace.SG interface. At the top, there's a navigation bar with 'Home', 'Catalogues', 'My Courses', 'Learn More', and a user profile 'Cornelius Pang'. The main heading is 'Understanding the Social Service Sector (Blended-Learning)' with a sub-note 'SSS, Singapore (Asia / Singapore)'. Below this, there are three main sections: 'Info' (All times in Malaysia Time, Asia/Kuala_Lumpur, UTC+08:00), 'Syllabus' (Understanding the Social Service Sector - Level 2), and 'Library' (listing various topics and resources). A red arrow points to the 'Library' section with the text 'Download your learning materials from Library'. Another red arrow points to the 'Syllabus' section with the text 'Click right arrow button to go access the first E-learning content'.</p> </div> <ol style="list-style-type: none"> 5. Pay attention and follow the instructions for the e-Learning activity; and online evaluation. 6. Good luck and have fun with e-Learning. You will be able to download an e-Certificate when you have completed the e-learning.
<p>Mobile App Access</p>	<ol style="list-style-type: none"> 1. To access LearningCloud via the mobile app, you will need to download the IMC Learning App from the Apple App Store or Google Play Store. <div data-bbox="638 940 1109 1601" data-label="Image"> <p>The screenshot shows the IMC Learning App download page. It features a large red and white geometric pattern at the top. Below this, the IMC logo is displayed next to the text 'IMC Learning App'. A loading spinner is visible below the text. The background of the page is a mix of blue and purple geometric shapes.</p> </div> <ol style="list-style-type: none"> 2. You will need to login with your user name and password (previously created on the web) on the app. 3. Ensure that the server address is entered as https://learningcloud.sg/ils/



4. Upon login, go to “Catalogue” and select “Market Place”



	<p>5. Once Market Place catalogue opens, look for the course “Working Effectively with Youths”</p>  <p>6. To start the course, open and click on the download button to download the materials. Once the materials are downloaded, you will be able to view the course from your mobile.</p>
Resources Required	<ol style="list-style-type: none"> 1. A laptop or desktop computer 2. PC or Mac compatible operating system 3. Stable Internet connection (cable or Wi-Fi) 4. Internet browser: IE10+, Google Chrome, Safari (certain mobile devices may not be fully supported)
Enquiries	Volunteer_resource@ncss.gov.sg