

CYBER THREAT INTELLIGENCE REPORT

 $Assignment \ 2-Practical \ Assignment$

SMS Attack

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ABSTRACT

On December 3, 1992, the very first SMS message was sent across the Vodafone GSM network in the United Kingdom. In banking, government, and many other sectors, SMS (Short Message Service) is used as a vital communication platform. Nowadays, this is not a secure platform for sending any sensitive data, because its existing security mechanism cannot ensure protection from scamming, alteration, eavesdropping, or man-in-the-middle attacks.

This paper presents an overview of SMS attacks, the previous initiatives undertaken by researchers in terms of improving SMS security aspects, limitations, and recommendations to improve SMS security mechanisms. In order to identify loopholes and provide comprehensive solutions, a realistic attacking scenario was performed on a simulated Android smartphone through the Dagah platform.

1. INTRODUCTION

While the fast development and dissemination of Information and Communication Technology (ICT) are making people's lives easier, it is also posing severe challenges to society. In fact, mobile technology has advanced significantly. Due to the improved functionality and services available, mobile communication usage has increased drastically over the last two decades. Mobile phones are used for a variety of reasons, including staying in touch with family, conducting business, and having access to a phone in the event of an emergency. Social media access, international roaming (phone calls, text messages, and mobile data), the Short Message Service (SMS), and other cost-effective services (e.g., Mobile camera) are some of the most highlighted features of mobile phones in the present day. SMS has become the most popular of all the mobile telephony services.

SMS (Short Message Service) is a text messaging service available on most phones, computers, and mobile devices. It makes use of conventional communication protocols to allow mobile devices to send and receive short text messages. Text messaging may be a convenient, quick, and flexible way to increase communication while also nurturing connections and engagement. SMS malware is any malicious programme that is sent to users via text message. Today, cybercriminals are sending text messages that contain misleading information with links to fake websites or downloads that could cost you dearly if you fall for them. Malicious software and websites are used in these attacks to enact harm to users [1]. Among the many sorts of SMS attack threats, there are a few that stand out. They are SMS Phishing (Smishing), Mobile

Malware, and Premium-rate SMS scams. SMS phishing or "smishing" is when an attacker uses text messaging to impersonate a reputable person or institution in order to trick people into giving over their personal information (as illustrated in Figures 1, 2, and 3).

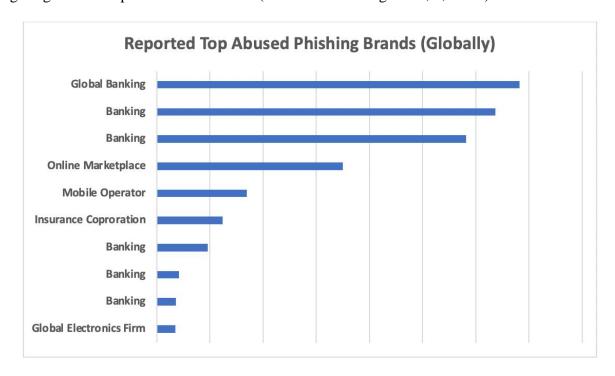


Figure 1 - Top Brands Featured in Mobile Messages, September 2020 [2]

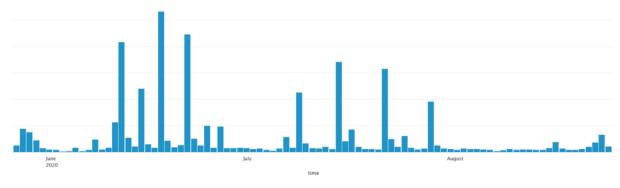


Figure 2 - June-August 2020 Mobile Phishing Report [2]

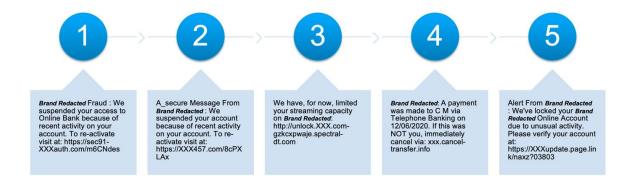


Figure 3 - Example SMS phishing messages using known brands [2]

Cybercriminals create and distribute mobile malware programmes, which are specifically designed to target a victim's mobile device. Premium-rate SMS scams include customers signing up for subscription message services without their permission. Victims receive unwelcome bills on their phone bills, and they may even be paying the attacker if these services are handled by the offender [3].

During the COVID 19 pandemic, the NHS, General Practitioners (GPs) and other government authorities used the SMS platform to spread awareness about the Coronavirus, lockdowns, and contact tracing and encouraged them to get vaccinated. As people were on fears of this predicament, they followed the text messages and clicked the links on these text messages to learn more about Covid and quarantine rules and regulations. This created fertile ground for scammers, and they began to seize the opportunity by making a wave of Covid pandemic-related hoax text messages that tricked the users into clicking on a harmful link.

[4] NextCaller estimates a 44% spike in scam phone calls and SMS messages, during the first two weeks of the worldwide quarantine period [5] (Figure 4).



Figure 4 – Some covid 19 related scam messages [6]

Nowadays, there are a variety of text messages pretending to be from the Government, GP's surgery, the NHS, or even the World Health Organization (WHO). These scam texts frequently include untrustworthy links or attachments and push you to click on them (as illustrated on Figure 5. These links lead you to a phony website that requests personal, sensitive data [7].

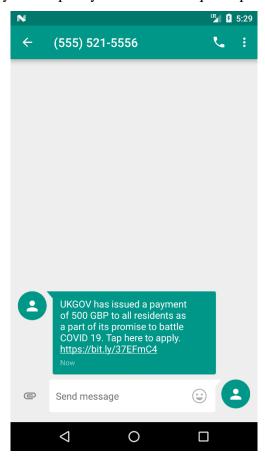


Figure 5 – An example of a scam text message

In section 2, this paper aims to provide background information, an assessment of SMS system architecture, associated literature, and the scope and limitations of SMS attacks. Section 3 explains the methodology that uses the Dagah platform to demonstrate a real-world attack scenario and Wireshark for the identification and analysis of vulnerabilities. Section 4 describes the recommendations, and Section 5 draws the report to a conclusion.

2. BACKGROUND

Scam SMS is a term used to describe unwanted or unsolicited text messages sent to mobile phone users over the Short Messaging Service (SMS). It might be difficult for mobile users, particularly elderly users, to determine the legitimacy of a text message. One of the primary reasons SMS-based fraud is so successful is because of this.

SMS-based scams increased by 328% in the middle of 2020, according to Proofpoint. [2] (As shown in Figure 6)



Figure 6 – SMS based scams have risen 328% in 2020 [2]

According to Proofpoint, a security software business that processes more than 80% of North America's mobile texts, only 23% of users over 55 were able to accurately identify smishing and millennials fared no better, with only 34% of persons 23-38 years old displaying awareness of the phrase as in Figure 7.

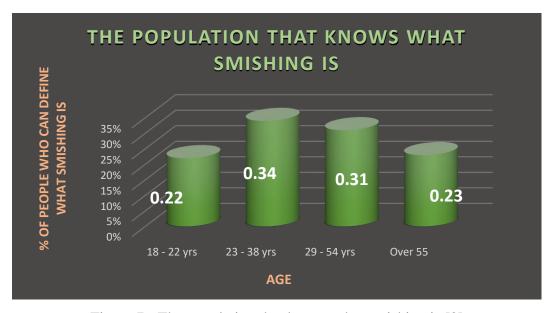


Figure 7 - The population that knows what smishing is [2]

The Bank of Ireland was compelled to pay out €800,000 to over 300 bank clients in a single smishing scam in 2020 [6]. Tax scams from Her Majesty's Revenue and Customs (HMRC) and Fake delivery notifications are the most common smishing attacks in the United Kingdom (Figure 8).

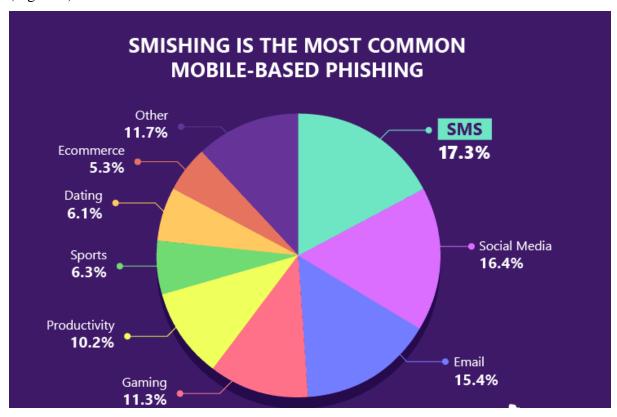


Figure 8 - Smishing is the most common type of mobile-based phishing [6]

Messages must go through three steps in order to be delivered: submission, routing, and transit medium as illustrated in Figure 9.

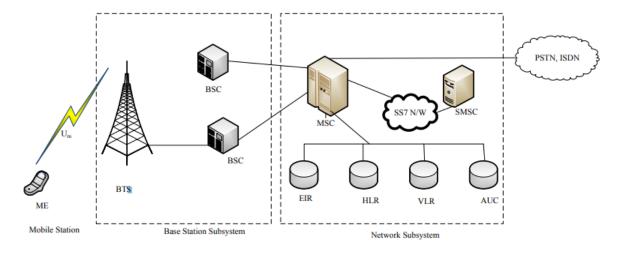


Figure 9 - GSM Network Architecture [8]

In the year 2020, a similar phone spear-phishing attempt was successfully undertaken on Twitter. As a result, some employees' credentials were compromised [9].

Spam SMS can be created using a variety of routes, including fake base stations [10], [11], [12] or SMS Gateways [13], [14], and is primarily connected with the illicit promotion or malware dissemination [15], [16], [17], [18] according to the previous research papers. Template-based clustering [19], [20], [16] topic analysis [21], and clustering based on the sending patterns of suspicious accounts [22] are the most common ways of detecting spam SMS. Despite the fact that various studies have been dedicated to identifying and evaluating the scam SMS ecology [21], [13], [14], [12] adversaries are continually developing, and new threats emerge in this field.

This research aims at the most devious social engineering threats such as, SMS-based smishing and mobile malware attacks. The scope of this document is to detect and defeat Advanced Persistent Threats (APT) and malicious programs from the perspective of Cyber Threat Intelligence (CTI). To effectively analyse malware, a proper testbed environment is required, which was not possible to set up in the current circumstances. Consequently, part of the malware analysis was performed on a limited scale, and another part from the literature is included, which was the main limitation of this research article.

3. METHODOLOGY

First, I set up Dagah Virtual Machine (VM) in VirtualBox (Figure 10) and accessed its web page using its IP address 192.168.37.104 as shown in Figure 11.

```
Dagah-1.19-Release 2 [Running] - Oracle VM VirtualBox:1

File Machine View Input Devices Help

valid_Ift forever preferred_Ift forever
inet6::1/128 scope host

valid_Ift forever preferred_Ift forever
2: enp8s3: <BROADCAST,MULTICAST,UP,LOWER_UP> mtu 1500 qdisc pfifo_fast state UP
qlen 1000

link/ether 08:00:27:76:73:6d brd ff:ff:ff:ff:ff
inet 192.168.37.104/24 brd 192.168.37.255 scope global dynamic enp0s3

valid_Ift 562sec preferred_Ift 562sec
inet6 fe80::a00:27ff:fe76:736d/64 scope link

valid_Ift forever preferred_Ift forever
3: enp0s8: <BROADCAST,MULTICAST,UP,LOWER_UP> mtu 1500 qdisc pfifo_fast state UP
qlen 1000

link/ether 08:00:27:48:c0:ac brd ff:ff:ff:ff:ff
inet 192.168.33.10/24 brd 192.168.33.255 scope global enp0s8

valid_Ift forever preferred_Ift forever
inet6 fe80::a00:27ff:fe48:c0ac/64 scope link

valid_Ift forever preferred_Ift forever
4: enp0s9: <BROADCAST,MULTICAST,UP,LOWER_UP> mtu 1500 qdisc pfifo_fast state UP
qlen 1000

link/ether 08:00:27ff:fe48:c0ac/64 scope link

valid_Ift forever preferred_Ift forever
4: enp0s9: <BROADCAST,MULTICAST,UP,LOWER_UP> mtu 1500 qdisc pfifo_fast state UP
qlen 1000

link/ether 08:00:27ff:fe51:5c:25 brd ff:ff:ff:ff:ff
inet 192.168.1.45/24 brd 192.168.1.255 scope global enp0s9

valid_Ift forever preferred_Ift forever
inet6 fe80::a00:27ff:fe51:5c:25/64 scope link

valid_Ift forever preferred_Ift forever
linet6 fe80::a00:27ff:fe51:5c:25/64 scope link

valid_Ift forever preferred_Ift forever
linet6 fe80::a00:27ff:fe51:5c:25/64 scope link

valid_Ift forever preferred_Ift forever
linet6 fe80::a00:27ff:fe51:5c:25/64 scope link

valid_Ift forever preferred_Ift forever
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Figure 10 – Dagah account set up in VirtualBox

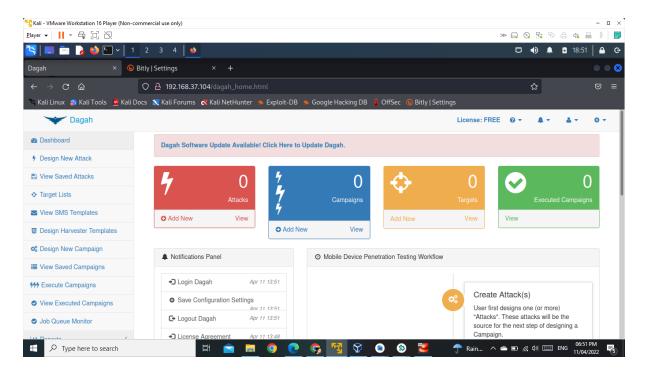


Figure 11 – Dagah Web page using the IP address 192.168.37.104

Then I installed Android Studio and created two virtual mobile phones that run Android versions 7.1.1 and 7.0 using Android Virtual Device (AVD) Manager as shown in Figure 12.

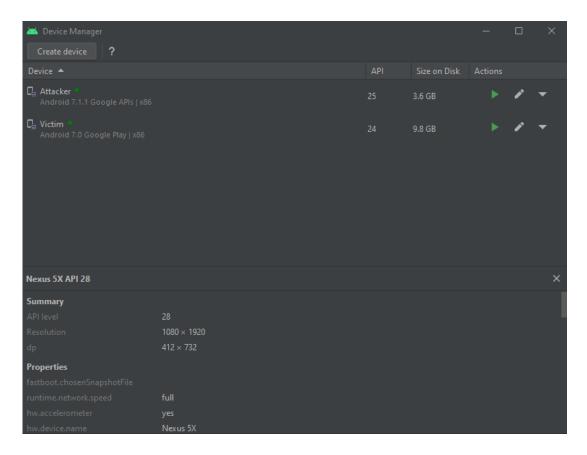
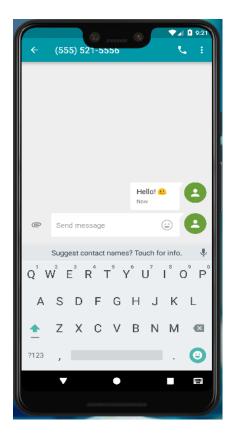


Figure 12 – Virtual mobile phones created using AVD Manager

As shown in Figure 13, we can send text messages from one mobile phone to another, implying that they can communicate with one other. One mobile phone acted as the attacker and its phone number is +1-555-521-5554, whereas the other phone acted as the victim and its phone number is +1-555-521-5556. I also tested the Internet connectivity of both phones and confirmed that they were both connected (as in Figure 14).

Afterward, I created a bitly account on bitly.com to receive an access token for shortening URLs (Figure 15) and to manage the links associated with the SMS attack on the simulated smartphone I created earlier. I entered the attacker's phone number, generated bitly Token, IP address, Shell IP address, Modem type, Modem Number etc into the Dagah website for configuration (refer Figures 16a, 16b, 16c, and 16d). As illustrated in Figure 17, I accessed the Dagah web page from the attacker's phone and signed into my account and downloaded the Dagah Modem Bridge application and installed it. The attacker's phone is now prepared for the attack.



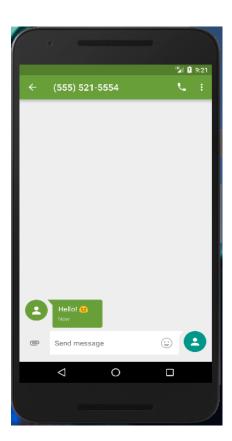


Figure 13 – Sending text messages to check the communication between two mobile devices



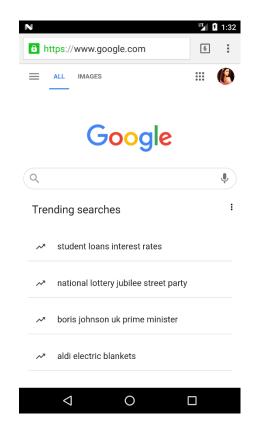


Figure 14 – Checking internet connectivity of both mobile devices

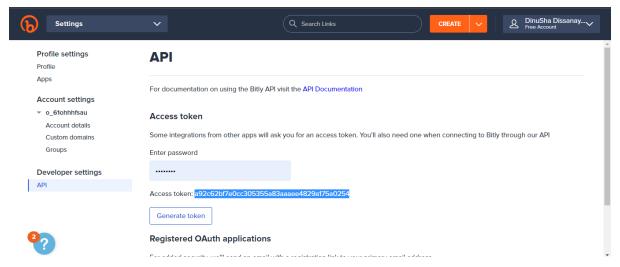


Figure 15 – Access token generated in Bitly account

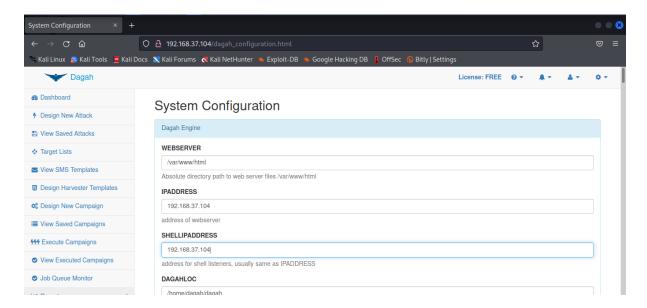


Figure 16a - Dagah website configuration



Figure 16b – Dagah website configuration



Figure 16c - Dagah website configuration

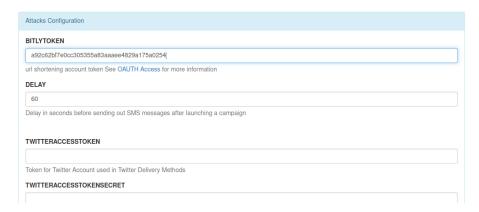


Figure 16d - Dagah website configuration with the generated access token



Figure 17– Dagah Modem Bridge application

I created an SMS-based Social Engineering attack against the Dagah website, as shown in Figures 18a, 18b, 18c, and 18d. The goal of the attack was to get access to the victim's Gmail account credentials. The target was identified by giving Dagah the victim's phone number, and the attack was carried out, as shown in Figure 18e. When the attack was carried out, the victim's mobile phone received an SMS message from the attacker's phone number, as shown in Figure 19. The SMS message was designed using Social Engineering techniques to trick the victim into entering his Gmail credentials into a fake Gmail login page that looks exactly like the original Gmail login web page. The user was routed to a phony Gmail Login page after clicking the malicious link supplied in the SMS. We can observe in Figure 20 that the victim is inputting his credentials. When the victim inputs his username and password, Dagah records these and shows them in plain text in the Campaign Results section of its website, as shown in Figure 21. As a result, the victim's Gmail account credentials were compromised utilising an SMS-based Social Engineering attack in this attack.

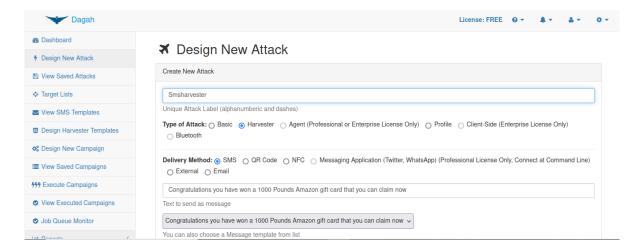


Figure 18a – Creating a new SMS Harvester attack

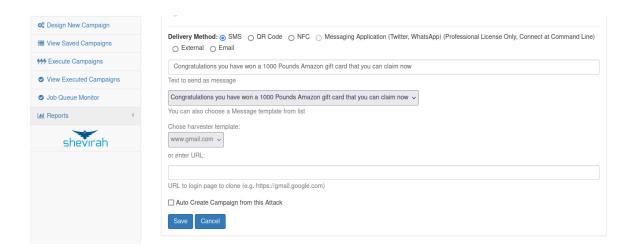


Figure 18b – SMS Harvester attack with a fake Gmail login

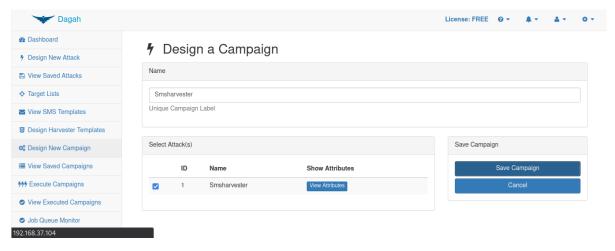


Figure 18c - Creating a campaign for the new attack

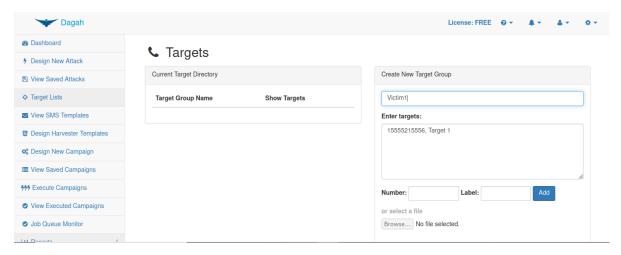


Figure 18d – Creating a target group for the attack



Figure 18e – Executed the attack

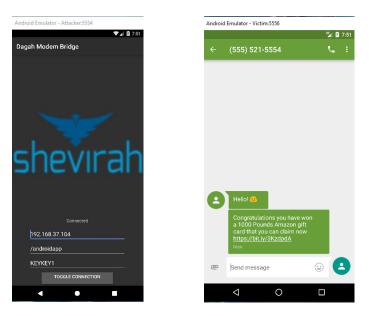


Figure 19 – The attacker's phone connected to the Dagah server using the installed software, and the victim's phone received the executed scam text message.

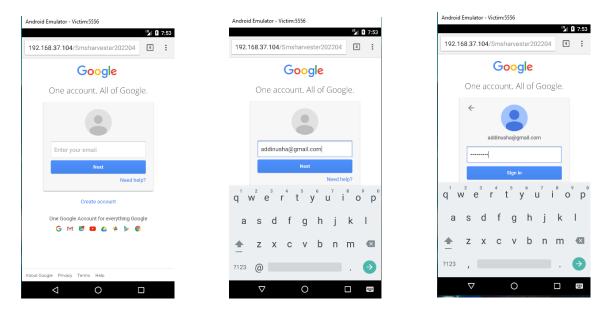


Figure 20 – The fake Gmail login page once the victim clicks the link on the SMS

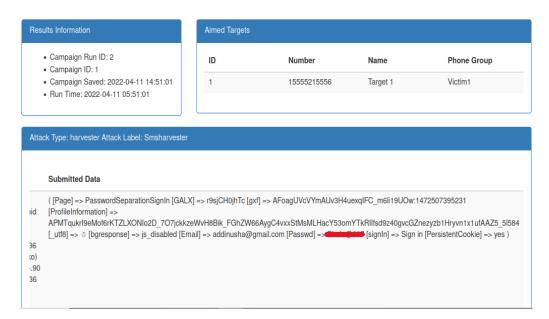


Figure 21 – Login credentials of the victim captured by Dagah.

Another social engineering attack was created to install malicious software on a victim's phone. First, created a new attack in Dagah by selecting the Profile as the attack type (Figure 22a). With this form of attack, a malicious file can be uploaded and linked to the URL specified in the SMS. Then uploaded the Virus.apk file as illustrated in Figure 22b. The attack was then carried out as earlier from the Dagah site (Figures 22c and 22d), and the victim received an SMS from the attacker's phone, as shown in Figure 23. When the victim clicked the link, he was prompted to download the Virus.apk file that the attacker had attached to the link, which

was then downloaded onto the victim's phone, as shown in Figure 24. The victim's phone was compromised after the installation.

Figure 22a – Creating a SMS Profile attack with a Covid 19 related scam message

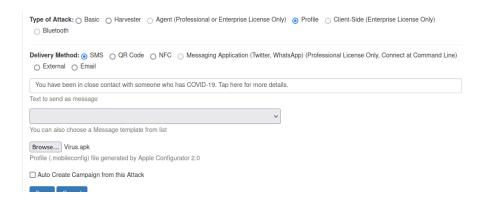


Figure 22b – Attaching a malware apk file to the attack



Figure 22c – Executing SMS profile attack

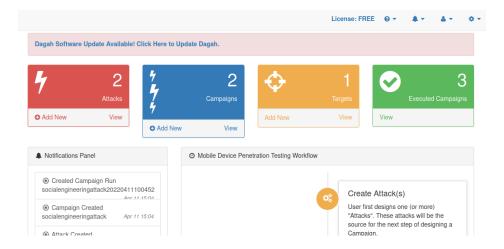


Figure 22d – Dagah dashboard summary



Figure 23– SMS scam message that contains the malware apk file

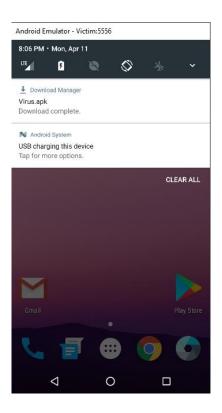


Figure 24 – Virus.apk file that downloaded into Victim's mobile device

4. ANALYSIS

Vulnerability Identification

Many people believe that their smartphones are safer than their computers. But smartphone security is limited, and it cannot defend against SMS-based attacks directly. Cybercrime directed at mobile devices is on the rise, as is mobile device usage.

While Android smartphones remain the most popular target for malware because there are so many of them, and the platform provides more freedom for customers (and cybercriminals), smishing, like SMS-based cross-platform. Because iPhone and iPad users typically believe they are immune to attack, they are also equally vulnerable. Despite the fact that Apple's iOS mobile technology has a high-security reputation, no mobile operating system can defend you from phishing-style attacks on its own.

Another danger factor is that you use your smartphone while on the go, frequently when distracted or in a hurry. When you receive a message asking for bank information or to redeem a coupon, you're more likely to let your guard down and answer without thinking [23].

Network Analysis

When the attack is carried out, we will need to monitor the network traffic generated in the process of the attack; this will allow us to detect the communication channel and network-based indicators of the attack.

The network traffic was monitored using Wireshark on the Dagah server after an attack was launched. The traffic captured by Wireshark is seen in the following screenshot (Figure 25a & 25b). The victim's mobile device (192.168.37.2) is attempting to communicate with the C2 server by resolving the C2 domain, which is resolved to the Dagah server IP address of 192.168.37.104. Once resolved, it then makes an HTTP communication to download the Virus.apk file

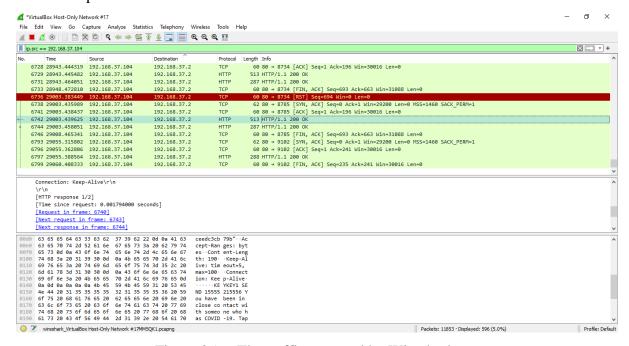


Figure 25a - The traffic captured by Wireshark

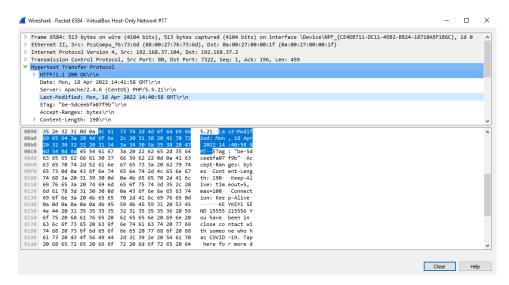


Figure 25b - HTTP communication after resolved to the Dagah server

5. RECOMMENDATIONS

Defense against Dagah type social engineering attacks via SMS

5.2 Gmail credential harvesting

The only method to protect people from social engineering attacks is to raise their awareness. When someone receives such an SMS, they should not act on it right away; instead, they should carefully examine it, verify it, and then proceed.

- Understanding the suspicious behaviour is important since Gmail never requests that suspicious logging activity be checked via SMS. They will only notify you via email.
 As a result, in the beginning, we should ignore and delete this type of suspicious SMS.
- When victims clicked the malicious link and were redirected to the phony Gmail login, we can see some information about the malicious behaviour in the address bar of the web page, as shown in Figure 20. The information "https://accounts.google.com/signin" is always displayed in the address bar of a valid Gmail login page, as seen in Figure 26. Therefore, they should double-check it before inputting their credentials. The information in the address bar of the phony Gmail login page is completely different from the actual page.

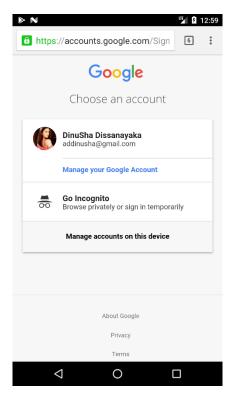


Figure 26 – Original Gmail login page

• If the victim enters his credentials on the fake Gmail login page, then they will be sent to another general Gmail page rather than being logged into their Gmail accounts (as in Figure 27). So, the victim should be aware of this unusual behaviour and change their Gmail account password right once to avoid additional harm.

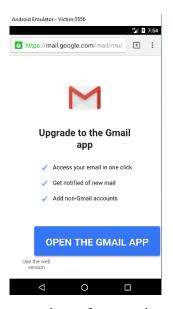


Figure 27 - General Gmail page receives after entering credentials on the fake Gmail login page

- Multi-factor authentication can be used (MFA). If the account being hacked requires a second "key" for verification, a revealed password may still be useless to a smishing attacker. Two-factor authentication (2FA), which frequently employs a text message verification code, is the most used MFA option. Stronger options include employing a dedicated verification app (such as Google Authenticator).
- If a message is urgent, take it slowly. Urgent account upgrades and limited-time offers should be treated as red flags of likely smishing. Maintain your skepticism and continue with caution.

5.2 Installing malicious software on victim's mobile phone

- Understanding the suspicious behaviour would also be beneficial in this scenario. Normally, any kind of Covid or health-related information is not sent by private numbers. Email-to-text services can be identified by odd-looking phone numbers, such as 4-digit ones. There should be a recognized name such as NHS, GP, etc. Still, if someone feels suspicious about any text message, it is better to confirm it by calling their official number directly (NHS, GP centre's number, etc).
- We should be very wary of SMSs that ask us to install something on our phone, and we should not click on these links in the first place.
- We should only install software created by reputable publishers and obtained from reputable sources such as Google's Play Store, Apple's App Store, and others.
- Keep credit card numbers off your phone if at all possible. The greatest method to avoid having financial information stolen from a digital wallet is to never put it there in the first place.

Unsolved Problems

• CTI is not yet developed enough to be deployed fully and successfully, for most of the sectors [24].

- Due to the evolving of CTI standards, it is expensive, complex, and complicated for businesses to implement and stay up with this technology.
- Developing good quality CTI necessitates a successful collaborative venture, but the
 difficulty is that enterprises are typically hesitant to share information regarding
 security breaches, resulting in a significant information gap and poor threat intelligence
 [24].

6. CONCLUSION

We observed that the technique utilised for both compromises in the above demonstration scenario was two Social Engineering attacks via SMS. Even if an organisation has strong and effective Cybersecurity controls in place, a small lapse can result in a major disaster because if just one employee within the organisation clicks on a malicious link or downloads an infected file from a spear-phishing text message, the entire organisational network can be infected and become a victim of a massive attack. Because humans are the weakest link in the cybersecurity chain [25], it is critical that businesses raise employee knowledge of everyday social engineering attacks through effective training and the development of comprehensive information security policies. Organizational-level Social Engineering exercises should be undertaken on a regular basis, imitating real-world attack scenarios.

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