



FIRDAUSY BASHIR

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SUMMARY

Energetic and articulate young professional positioned to succeed in a challenging systems development and network engineering role, requiring knowledge of operations improvement strategies. Proficient in several machine languages and embedded systems including JS, CSS3 and HTML5. Strong cognitive skills gained from training and experience in web development and planning, implementing and overseeing in-house computer networks structure. Excellent relationship management skills bolstered by a desire to constantly improve user experience. Adept at brainstorming, critical analysis and using technology to solve problems.

EXPERIENCE

NATIONAL SPACE RESEARCH AND DEVELOPMENT AGENCY - Scientific Officer II **AUG 2019 to Present**

- Collect and analyse research data
- Perform many administrative duties and part of the research and innovative unit of my department

FEDERAL AIRPORT AUTHORITY OF NIGERIA – IT Support Analyst **AUG 2018 – MAR 2019**

- Promoted to oversee systems management of the airport's vehicle maintenance department - ensuring minimal fleet disruption; leading to cost and time savings for passengers and the airport authority.
- Conducting weekly systems diagnosis, network troubleshooting and repairs; contributing to efficient and uninterrupted operations for the maintenance department.
- Advise department employees on the maintenance of hardware systems.

PLATEAU STATE UNIVERSITY, PLATEAU – IT Support Analyst **MAY 2018 – JUL 2018**

- Part of the project team which migrated the university's records to a central staff database; contributing to streamlined operations.
- Reduced bandwidth downtime and reported network issues.
- Maintained an excellent internal customer service environment; responding timely and accurately to colleagues' systems diagnostics requests.
- Conducted routine systems diagnosis, troubleshooting and repairs.

EDUCATION

NORTHWEST UNIVERSITY, KANO **2013 – 2017**

- BSc, Computer Science, *First Class*

DANSOL HIGH SCHOOL **2007 – 2013**



SKILLS

- Front-end web development: responsive site development using HTML5, CSS3, Javascript and ReactJs.
- Network Engineering
- Microsoft Office
- Strong Cognitive and Numeracy Skills
- Analytical Problem Solving
- Leadership
- Empathetic
- Strong Interpersonal Skills
- Attention to Detail
- Languages – English, Hausa

PORTFOLIO

- <https://firdausy-bashir.netlify.app/>





- <https://restaurant-firdausy-bashir.netlify.com/>

REFERENC
ES

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