BPM | 2012

DPIMS SYSTEM PRACTITIONER'S USER MANUAL



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Information Management Division



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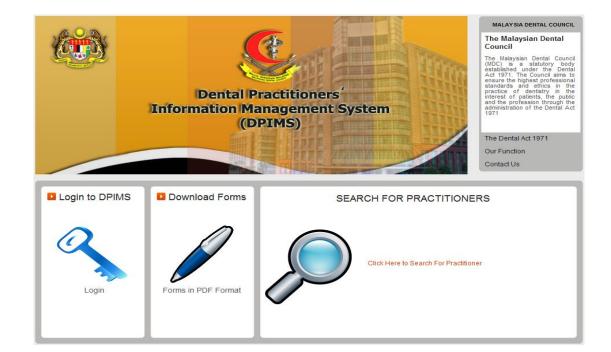
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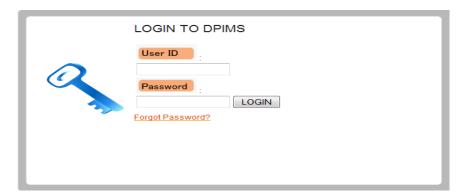
1.0 MAIN PAGE

- Every User that is given a User ID and Password can access the DPIMS System through the URL http://dpims.moh.gov.my/
- At the main page of the DPIMS site there are four main menus, which are:
 - **Log in to DPIMS**
 - Download Forms
 - Search for Practitioners
 - Info Panel



1.0.1 LOGIN TO DPIMS

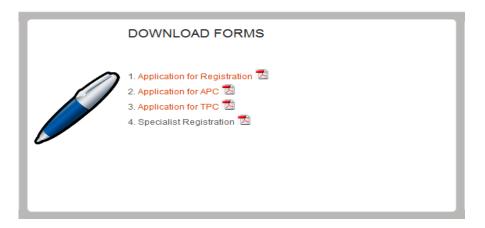
This menu is used to log in to the **DPMIS System** for applications, updating of the Dental Practitioner's records and administration purposes.



1.0.2 DOWNLOAD FORMS

- This menu is used to download the forms listed below, without logging in to the DPIMS System.
 - Application form for Registration
 - Application form for APC
 - Application form for TPC
 - Application form for Specialist Registration (**Note:** The Specialist Registration link is not available yet)

(Note: All these documents can only be downloaded in pdf format)



1.0.3 SEARCH FOR PRACTITIONERS

This menu is used to make a search on **Practitioners** who have an APC and are listed in the **DPIMS System**.



A search can be made by Practitioner's Name, Category and/or State.



> When you click on the **Home** hyperlink, the **DPIMS** main screen will be displayed.



> The **Details** hyperlink, when clicked, will display brief information regarding the Practitioner in search.



When you click on the **Back** hyperlink, it will go back to the previous screen.

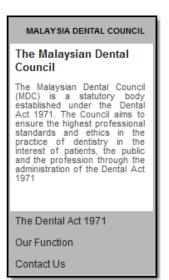
Practitioner's Manual

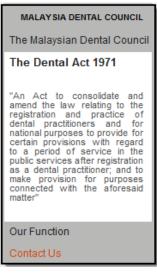
1.0.4 INFO PANEL

- > The Info panel was prepared to give **DPIMS System** users information regarding the **Malaysian Dental Council**.
 - Click on the MALAYSIA DENTAL COUNCIL hyperlink and it will link to http://mdc.moh.gov.my/.



Other information that is displayed on the Info Panel is as follows:









 The Contact Us screen will be displayed if the clicked. Click Here hyperlink is



• Fill in the relevant information (*Note*: '*' denotes a required field) and click the **SUBMIT** button or the **BACK** button to return to the **DPIMS System** main screen.

1.1 PRACTITIONER

1.1.1. Aim

This module enables the Practitioner to apply for his APC online.

1.1.2. Responsibility

Practitioners are responsible to ensure that this online application process is successfully completed.

1.1.3. System Startup

To enter the system a User must have **Internet Explorer 8.0** or above.

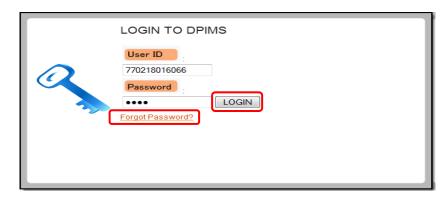
Type in the URL http://dpims.moh.gov.my. The DPIMS system main screen will be displayed.



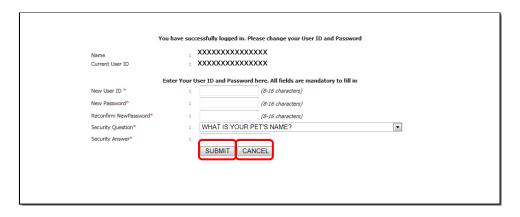
1.1.4. Log in To DPIMS

1.1.4.1. Log in

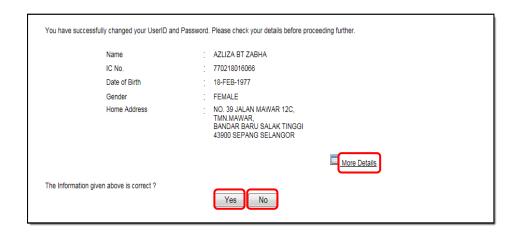
Ensure that you type in the correct **User ID** and **Password** as a Practitioner. Click the **LOG IN** button.



For first time log ins, the system will display a **LOG IN SUCCESFUL message** followed by the following steps. (**Note:** The User ID and password must contain at least 8 characters)



- Click the **Cancel** button to abort.
- Click the **Submit** button to proceed. The system will display a successful changed User ID and password screen.



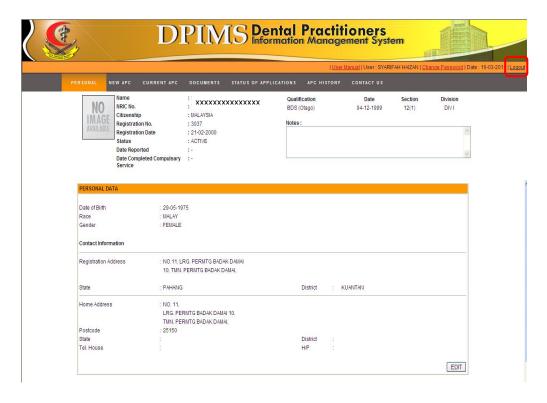
Click the **More Details** hyperlink to display more information.



QUALIFICATION	DATE	SECTION	DIVISION	SPECIALIST
BDSc (W. Australia)	19-12-2002	12(1)	DIVI	
MSc (DPH) (London)	01-11-2010		DIV I	

- Click the **No** button to go back to the log in page.
- Click the **Yes** button to continue. The Practitioner's main screen will be displayed.

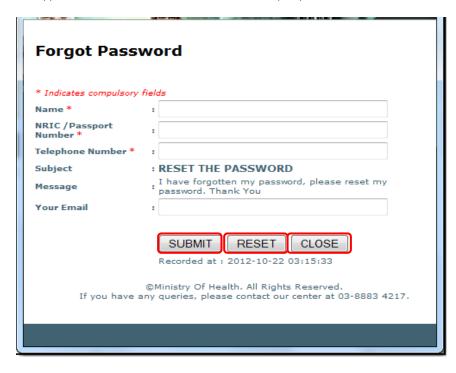




Please click on the **Log out** hyperlink to exit the system.

1.1.4.2 Forgot Password

If a Practitioner forgets his **password**, click on the **Forgot Password?** hyperlink. The screen below will be displayed.



Enter all information in the relevant fields. Click the **SUBMIT** button. The message box below will be displayed.



- I To **RESET the form**, click the **RESET** button.
- Click the **CLOSE** button to exit from this screen.

1.2 PRACTITIONER MENU

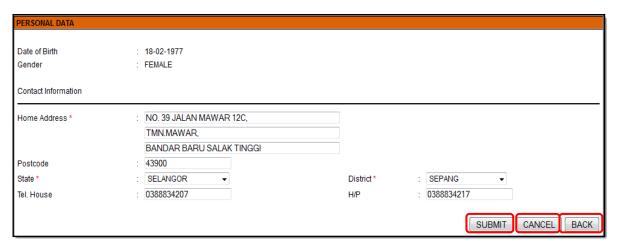
The menus under **Practitioner** Menu are:

PERSONAL NEW APC CURRENT APC DOCUMENTS STATUS OF APPLICATIONS APC HISTORY CONTACT US PAYMENT

1.2.1 Personal Data Tab

Click the **Personal** tab and the Practitioner's information will be displayed.

Click the **Edit** button to update the Practitioner's information.



- Click the **Submit** button to submit the edited information.
- The system will display the **RECORD UPDATED! message**. Click the **OK** button to return to the previous screen.

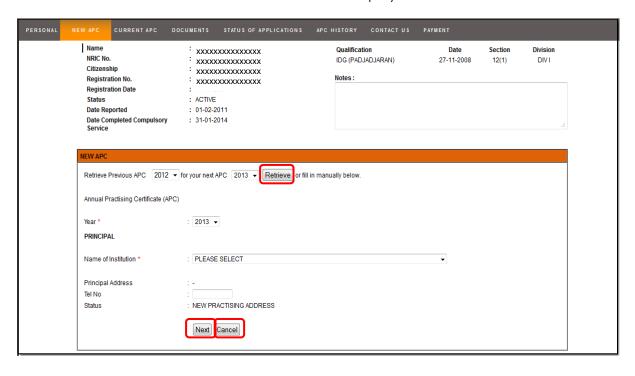


- Click the Cancel button to abort.
- Click the **Back** button to return to the previous screen.

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1.2.2 New APC Tab (To Apply for a New APC)

Click the **New APC** tab. The **New APC** screen will be displayed.



- User can choose either to retrieve information from their previous APC or fill in the information required manually.
- If you choose to enter the details manually, fill in the relevant fields.
- Click the **Cancel** button to abort.
- Click the **Next** button to proceed with application. If User used previous APC as a draft, a word DRAFT will be shown at left top of the screen.



Click the Edit button to edit principal practising address.



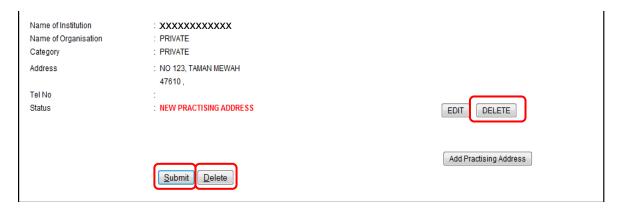
- Then, click the **Save** button to save record.
- Click the Add Practising Address button to add a practising address.



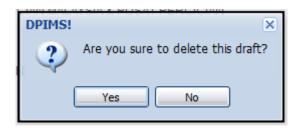
For a Private Practising Address, user must key in the required details i.e name of clinic and address of Institution.



In then, click the **Save** button to save the record.



- Click the upper right **Delete** button if want to delete the newly added practising address.
- Click the lower **Delete** button to delete the draft. A confirmation delete message box will be displayed.



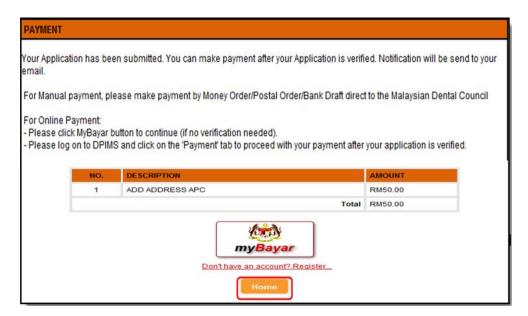
- Click the **Submit** button to submit the New APC application.
- The system will display the actual and total number of MyCPD points for the current year and two previous years.



If successful after checking MyCPD points, the screen below will be displayed automatically.



- Click the **Proceed** button to submit the New APC application. A successful page will be displayed as below:
 - A. For application of APC Locum (need verification).



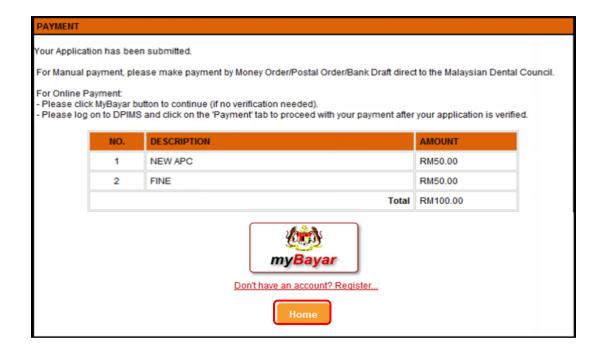
- Click the **Home** button to end the process and return to the Personal Data Menu screen.
- Payment only can be make after the APC application is verified. For manual payment, please make payment by Money Oder/Postal Order/Bank Draft direct to the Malaysian Dental Council or pay online through the myBayar portal. For online payment, please click the MyBayar button to continue. (Refer myBayar Portal Practitioner's User Manual).
- B. <u>For application of APC Government.</u>



Click the **Home** button to end the process and return to the Personal Data Menu screen.

C. For application of APC Private.

For manual payment, please make payment by Money Oder/Postal Order/Bank Draft direct to the Malaysian Dental Council or pay online through the myBayar portal. For online payment, please click the MyBayar button to continue. (Refer myBayar Portal Practitioner's User Manual).



- Click the **Home** button to end the process and return to the Personal Data Menu screen.
- Note: A fine will be levied for any APC application submitted later than 1st December for an APC for the following year.
- A 'suspended' screen will appear after submission of an APC application if the practitioner has a disciplinary problem. The user should call the MDC for further clarification.

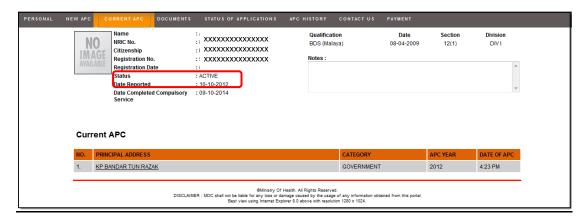
You have been suspended, Please call the MDC if you need further clarifications.

After an application has been successfully submitted, under the New APC tab screen, the following below message will be displayed.



The application will be approved, only after payment is made, either online or manually.

After the application has been verified and approved, the status of the Practitioner will be shown as Active. Under the current APC tab, the list of practising addresses on the approved APC will be listed.



1.2.3 Current APC Tab (To View and Edit a Current APC Application)

Click Current APC tab. The Current APC screen will be displayed.

PERSONAL	NEW APC	CURRENT APC DOCUMENT	S STATUS OF APPLICATIONS	APC HISTORY	CONTACT US	PAYMENT			
	×	Name NRIC No. Citizenship Registration No. Registration Date Status Date Reported Date Completed Compulsory Service	: XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	Qualification BDSc (W. Au MSc (DPH) (Notes: We alrea	ustralia) (London)	Date 19-12-2002 01-11-2010 u personal data	Section 12(1)	Division DIV I	
	- Curr	SILAI •							
	NO.	PRINCIPAL ADDRESS			CATEGORY	AP	C YEAR	DATE OF APC	
	1.	FACULTY OF DENTISTRY, MAHSA U	NIVERSITY COLLEGE			201	12	08-08-2012	
		DISCL	AIMER: MDC shall not be liable for any loss or	f Health. All Rights Reserved. damage caused by the usage o colorer 8.0 above with resolution		ned from this portal			

Click the Practising Address hyperlink to view the APC record

CURRENT APC			
Annual Practising Certificate ((APC)		
Year *	: 2012 ▼	APC NO	: 00086/2012
PRINCIPAL			
Name of Institution	: FACULTY OF DENTISTRY, MAHSA UNIVERSITY CO	DLLEGE	
Name of Organisation			
Category	:		
Principal Address	: BLOCK E,		
	PUSAT BANDAR DAMANSARA		
Postcode	: 50490	Tel No	:
State	: WP KUALA LUMPUR	District	: KUALA LUMPUR
Status			EDIT
			Add Practising Address
	Submit		
			DD14 0010

Click the Edit button to edit the principal practising address.



- Then, click the Save button to save the record.
- Click the **Add Practising Address** button to add a practising address.



For a Private Practising Address, a User must key in the required details i.e name of clinic and address of institution.



Then, click the **Save** button to save the record. The screen below will be displayed.

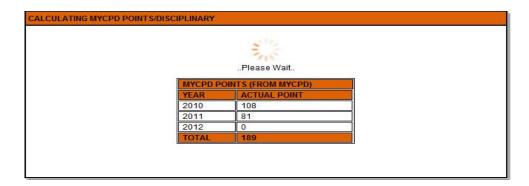
- Click the upper right **Delete** button if want to delete the newly added practising address.
- Click the **Set As Principal** button, if want to set the newly added practising address as the principal practising address.
- If the User clicks **Save** button, the word DRAFT will be shown at top left of the screen.



Click the **Delete** button to delete the draft. A confirmation message box will be displayed.



- Click the **Submit** button to submit the Current APC application.
- The system will display actual and total number of MyCPD points for the current year and two previous years.



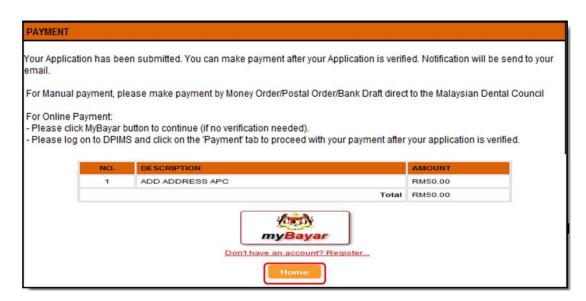
(\$uccessful' screen after checking MyCPD points.)



Click the **Proceed** button to submit the Current APC application. A 'successful' page will be displayed as below:

A. For Application for APC for Locum (needs verification).

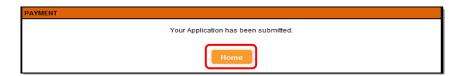
Payment only can be make after the APC application is verified. For manual payment, please make payment by Money Oder/Postal Order/Bank Draft direct to the Malaysian Dental Council or pay online through the myBayar portal. For online payment, please click the MyBayar button to continue. (Refer myBayar Portal Practitioner's User Manual).



Click the **Home** button to end the process and return to the Personal Data Menu screen.

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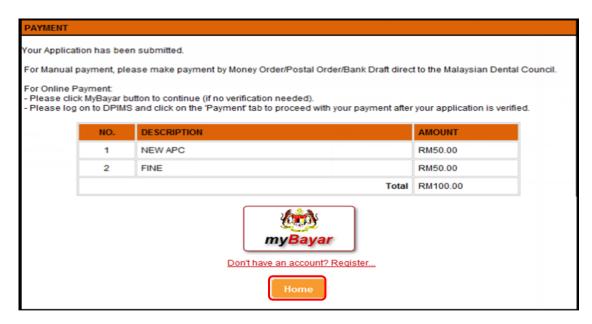
B. For Application of APC for Government service.



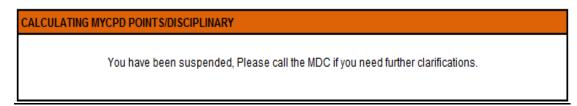
Click the **Home** button to end the process and return to the Personal Data Menu screen.

C. For Application of APC for Private Practice.

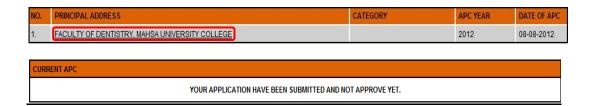
For manual payment, please make payment by Money Oder/Postal Order/Bank Draft direct to the Malaysian Dental Council pay online through the myBayar portal or pay online through the myBayar portal. For online payment, please click the MyBayar button to continue. (Refer myBayar Portal Practitioner's User Manual).



- Click the **Home** button to end the process and return to the Personal Data Menu screen.
- Note: A fine will be levied on any APC application submitted later than 1st December for an APC for the following year.
- A 'suspended' screen will appear after submission of a Current APC application if the practitioner has a disciplinary problem. The user should call the MDC for further clarification.



After an application has been successfully submitted, under the Current APC tab screen, the following message will be displayed (when User click **Principal Address** hyperlink).



1.2.4 Document Tab (To Request for Documents Application)

Click the **Document** tab to request for documents. The **Request for Documents** screen will be displayed.



There are five submenus in **Request For Documents**:

- a. Letter of Good Standing
- b. Copy of Certificate of Registration
- c. Copy of APC
- d. English Translation of Certificate of Registration
- e. English Translation of APC

Steps

Request for documents is only available for Users who have renewed their APC for the current year. For those who haven't, the following message will be displayed:



Select the document you require (Copy of Certificate of Registration) and click the **Next** button.

REQUEST FOR DOCUMENT	
0	Letter Of Good Standing Copy Of Certificate Of Registration Copy Of APC English Translation Of Certificate Of Registration
0	English Translation Of APC Next

If you request for a copy Copy of Certificate of Registration, enter the relevant information as below and click the **Submit** button.

Reason For Application *	: PLEASE SELECT .			
No. Of Copies	: 1			
Document To Be *	: O Collected Personally			
		Practising Address		
	Home Ad	dress		
	Others			
Home Address	: NO 8 JALAN SEMBILAN BELAS			
	TAMAN KIRA-KIRA			
State	: KELANTAN	District : BACHOK		
Postcode	: 12345			
			Submit Back	

For a Copy of Certificate of Registration, the message box below will be displayed. The User can make payment to the Malaysian Dental Council by Money Order/Postal Order/Bank Draft or pay online through the myBayar portal. For online payment, please click the MyBayar button to continue. (Refer myBayar Portal Practitioner's User Manual).



For other applications, the following message box will be displayed.



1.2.5 Status of Applications Tab

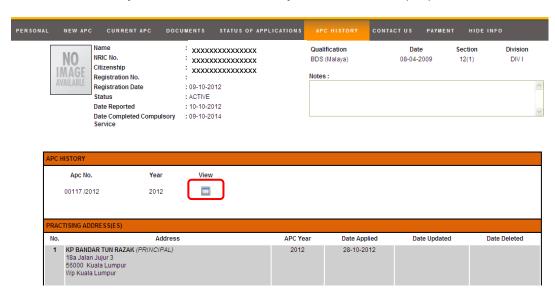
Click the **Status of Applications** tab. The **Status of Applications** screen will be displayed.



- The current year and the next year may be selected.
- There are submenus in Status of Applications, i.e. Application Type, Name Of Clinic/Document, Date Applied, Application Status and Date Action.
- Select the required year and click the Search button. The display will be by year of APC.

1.2.6 APC History Tab

Click the APC History tab and the APC History screen will be displayed.

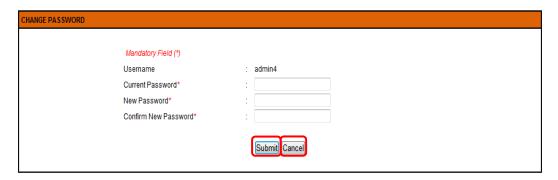


This screen has 2 submenus, i.e. APC History and Practising Address

- This screen displays the APC No., Year and View.
- Click the View button to check the Practising Addresses.
- This screen will also display complete information regarding the Practising Addresses, for example Address, APC Year, Date applied, Date Updated and Date Deleted.

1.2.7 Change Password Menu

Click the **Change Password** Menu and a screen as below will be displayed.



- Click the Cancel button to abort.
- Enter the relevant information and click the **Submit** button. A message box as below will be displayed.



Click the **OK** button to return to the previous screen.

1.2.8 Contact Us Menu

Click the Contact Us Menu and the Contact Us screen as below will be displayed.

Address	: Majlis Pergigian Malaysia 1 Kementerian Kesihatan Malaysia Aras 5, Blok E10, Parcel E, Presint 1 Pusat Pentadbiran Kerajaan Persekutuan 62590 Putrajaya	
Tel. No	: 03-8883 4217	
Fax No.	: 03-8888 6133	
Email	: mdc@moh.gov.my	
Subject	:	
Message	:	A
		w
	characters left	
If You Want A Reply, Pleas	Enter Your Email Address Here :	
Email Address	:	
	Enter Your Email Address Here : :	

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- The Contact Us screen has the following submenus Address, Tel No, Fax No., Email Address, Subject and Message.
- Enter the information and click the **Submit** button.
- The message box below will be displayed.

DPIMS - Contact Us

YOUR MESSAGE HAS BEEN SUCCESSFULLY SENT TO MDC. THANK YOU.