SIRIM QAS International Sdn. Bhd.

# COA Procedures For Importation of Edible Wheat Flour

Prepared by: **Dr Norzalia Sulaiman** 





# Item No.

# **IMPLEMENTATION OF MANDATORY STANDARDS**

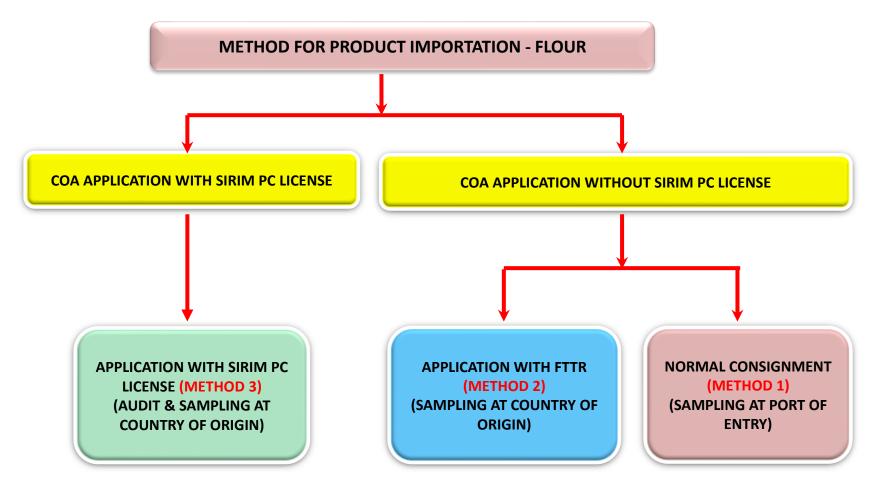




- Tariff Lines HS 1101.00.1100 & HS 1101.00.1900
- Standard MS 85: 2010 Edible Wheat Flour Specification (Third Revision).
- ☐ Importation enforcement under Customs Order (Import Prohibition)
- Gazette date 1 August 2016
- Implementation date 1 September 2016
- Importation must acquire **Certificate of Approval (COA)** issued by SIRIM QAS International based on testing and verification for standard compliances.

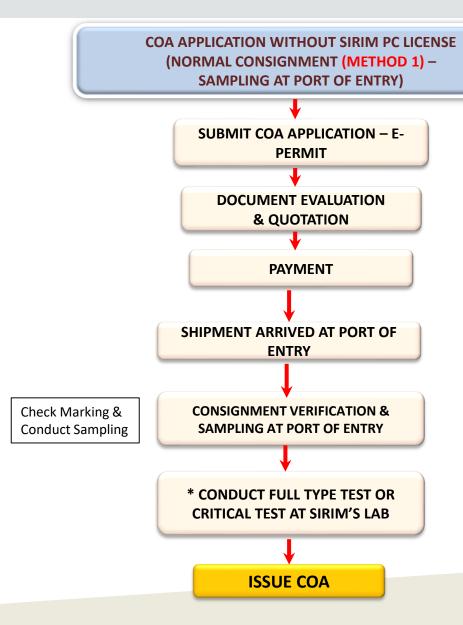












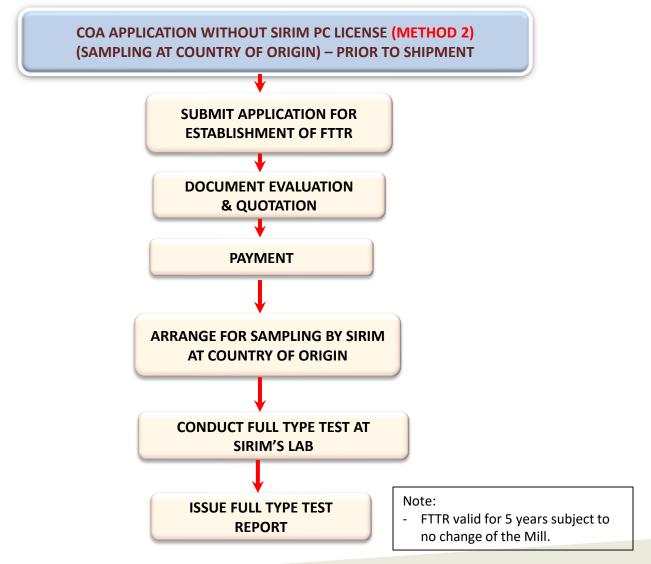
Document to be evaluated:

- · Bill of Lading
- Invoice
- Packing List
- Certificate of Analysis
- Approval Letter on the Importation of Flour by KPDNHEP

- \* Note:
- FTTR valid for 5 years subject to no change of the Mill.
- FTTR can be established from 1<sup>st</sup> shipment.
- Subsequent shipment only requires critical tests.





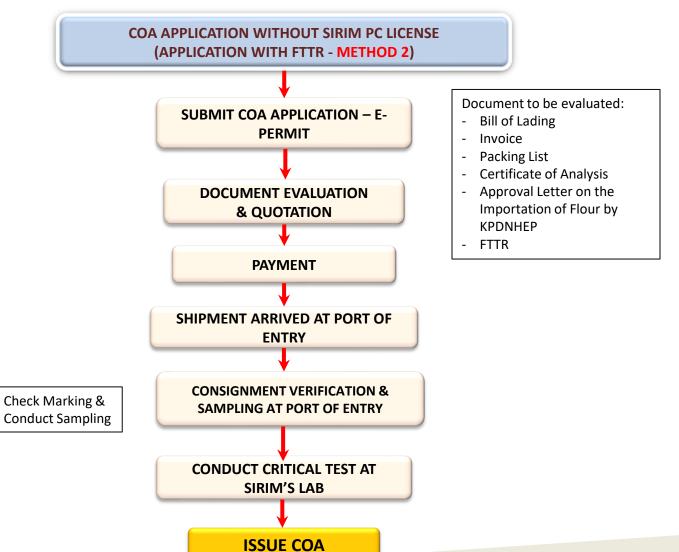


6

# **METHOD FOR PRODUCT IMPORTATION - FLOUR**

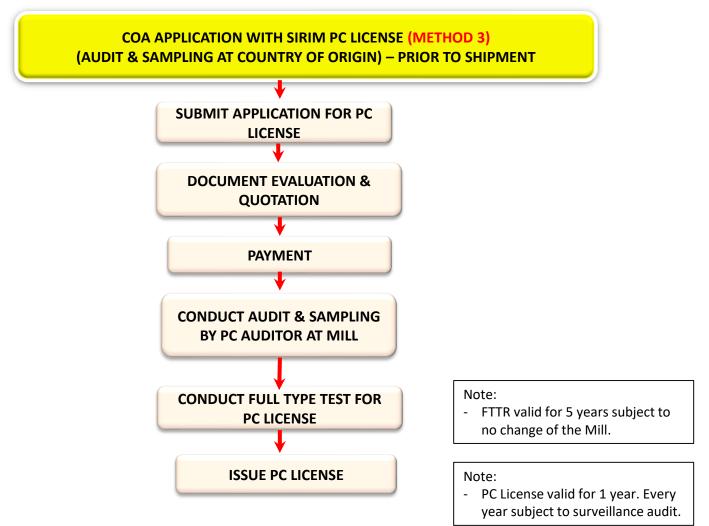






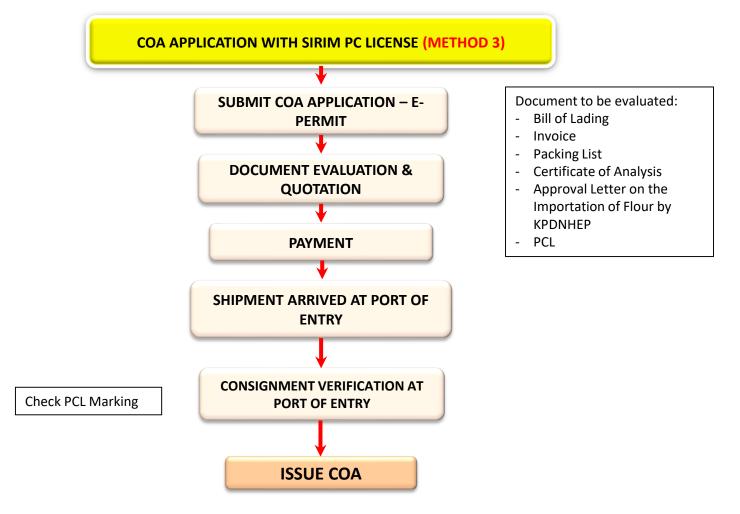














# FEES STRUCTURE & FULL TYPE TEST





NO.	ITEM	FEE (RM)
1.	Processing Fees – Document Evaluation + COA Issuance	200
2.	Verification & Sampling at Malaysia Port	500 (excluding incidental cost)
3.	Sampling at Country of Origin	1000/man-day (excluding air ticket, hotel & ground arrangement)

# FEES STRUCTURE & FULL TYPE TEST





4.	Testing Fee: MS 85: 2010 – Edible Wheat Flour Specification		
i. Full type test – For white flour, high protein flour & protein increased flour			
	<ul><li>Protein</li><li>Ash</li></ul>	}   } RM 600	
	Moisture	} (Estimated delivery = 5	
	Particle size	} working days)	
	<ul> <li>ii. Full type test – For wholemeal flour &amp; atta flour</li> <li>Protein</li> <li>Ash</li> <li>Moisture</li> <li>Particle size</li> <li>Crude fibre</li> </ul>	} } RM 750 } (Estimated delivery = 5 } working days) }	
	<ul> <li>iii. Full type test – For self-<u>raising</u> flour</li> <li>Protein</li> <li>Ash</li> <li>Moisture</li> <li>Particle size</li> <li>Carbon-dioxide</li> </ul>	} } RM 750 } (Estimated delivery = 7 } working days) }	

# FEES STRUCTURE & FULL TYPE TEST





#

***		
	iv. Full type test - For enriched flour     Protein     Ash     Moisture     Particle size     Vitamin B1, B2, B3 & Iron content	} RM 1,500 } (Estimated delivery = 10 } working days) }
	v. Full type test - For chlorinated flour (Applicable for Method 3 only)  • Protein  • Ash  • Moisture  • Particle size  • Chlorine (PCI auditor to verify during audit; no need for testing)	} RM 600 } (Estimated delivery = 5 } working days) }
	vi. Critical test - For all types of flour  • Protein  • Ash  • Moisture	} RM 500 } (Estimated delivery = 3 working days)
	vii. Full type test - For Gluten  • Moisture  • Starch  • Protein	} RM 1,500 } (Estimated delivery = 10 } working days)



#### **SAMPLING PLAN**





- ☐ MS 85: 2010: Clause 10.1 Packaging
  - The flour shall be packed in clean, sound and new bags made of polypropylene or paper bag or any suitable packing material.
- ❖ Sampling plan: 1 sample (approximately 1 kg) / Type of Flour / Manufacturer.
- ❖ Sampling procedure: Randomly select 2 bags of Flour. The identification of bags must be recorded for reference. To take samples from each bag by using "sampling spear" for 5 times.

Note: 1 time  $\approx$  100 g

Note: One COA application ID is restricted for 1 type of flour ONLY e.g. 2 types of flour in one shipment = 2 separate COA applications







HQ	PHONE	FAX	EMAIL
SIRIM Shah Alam – COA Application			
Marketing & Customer Experience Section, SIRIM QAS International Sdn. Bhd., SIRIM Complex, No. 1, Persiaran Dato' Menteri, 40700 Shah Alam, Selangor Darul Ehsan.	Customer Service Hotline : 03 – 5544 6400	03 – 5544 6810	cserviceqas@sirim.my







HQ	PHONE DIRECTORY	PHONE	FAX / EMAIL
SIRIM Shah Alam – Product Certification License			
Industrial Consumer Certification And Inspection Section 2  Product Certification & Inspection Department,	Auditors: En. Abd Rahim Wasik Pn. Norizah Abdul Manaf	03 – 5544 6654 03 – 5544 6663	abrahim@sirim.my norizahm@sirim.my
SIRIM QAS International Sdn. Bhd., Building 25, SIRIM Complex, No. 1, Persiaran Dato' Menteri, 40700 Shah Alam, Selangor Darul Ehsan.	Customer Service: Pn. Masitah Mohd Mangsor	03 – 5544 5993	masitah@sirim.my  Fax: 03 - 5510 9460 / 03 - 5544 6797







				MIKISTRY OF INTERNATIONAL TRADE AND INDUSTRY
	BRANCHES	PHONE DIRECTORY	PHONE	FAX / EMAIL
		SIRIM Penang		
	SIRIM QAS International Sdn. Bhd., SIRIM Penang Branch, 483, Mukim 6, Jalan Permatang Pauh, 13500 Permatang Pauh, Seberang Perai, Pulau Pinang.	Head: En. Mohamad Zakariah  Executives: En. Mohd. Fairuz Ismail En. Mohd Haniff Abu Hassan En. Mohd Faisol Morat En. Saiful Nazri Ramlee	04 – 538 4260 04 – 538 4260	mfairuz@sirim.my mfairuz@sirim.my mdhaniff@sirim.my mfaisol@sirim.my snazri@sirim.my Fax: 04 – 538 4261
		SIRIM Johor		
1	SIRIM QAS International Sdn. Bhd., SIRIM Johor Branch, No. 3, Jalan Teknologi 5, Taman Teknologi Johor, 81400 Senai, Johor Darul Takzim.	Head: En. Mohd Ridha Noraship  Executives: En. Mohd Helmi Kamdari Pn. Zuraidah Padil	07 – 599 8364 07 – 599 8367	mridha@sirim.my  mhelmi@sirim.my  pzuraida@sirim.my  Fax: 07 – 598 7059







BRANCHES	PHONE DIRECTORY	PHONE	FAX / EMAIL	
SIRIM Sarawak				
SIRIM QAS International Sdn. Bhd.,	Head: En. Kasvenda Kasim	082 – 439 052	kasvenda@sirim.my	
SIRIM Sarawak Branch,	Executives:			
Lot 802, Taman Perindustrian Demak Laut,	En. Alexius Ak An'yan	082 – 439 048	alexius@sirim.my	
Jalan Bako, Peti Surat 3292,	·		Fax: 082 – 439 060 / 055	
93764 Kuching,				
Sarawak.				
SIRIM Sabah				
SIRIM QAS International Sdn. Bhd.,	Head: En. Kasvenda Kasim	082 – 439 052	kasvenda@sirim.my	
SIRIM Sabah Branch,				
Beg Berkunci 2072,	Executives:	088 – 491 405	bonav@sirim.my	
88999, Kota Kinabalu,	En. Bonaventure Hamzah Abie		<u></u>	
Lot 1, Fasa 1,			Fax: 088 – 491 411	
Zon Perdagangan (KKIP),				
Jalan Timur 6,				
88450 Sabah.				

#### DAGANG NET CONTACT DETAILS



# **Dagang Net Technologies Sdn Bhd**

Careline Operation Centre
Tower 3, Avenue 5, The Horizon Bangsar South,
No 8, Jalan Kerinchi, 59200 Kuala Lumpur

Operation hours: 24 hours daily (7 days a week)

Tel: 1 300 133 133

Fax: 603 2713 2121

Email: <u>careline@dagangnet.com</u>

Website: http://www.dagangnet.com

### **KPDNHEP CONTACT DETAILS**





#### Pn. Munirah binti Mohd Zaki

Bahagian Perdagangan Dalam Negeri Kementerian Perdagangan Dalam Negeri dan Hal Ehwal Pengguna (KPDNHEP)

munirahmohdzaki@kpdnhep.gov.my

Tel: 03-8882 6069

#### Pn. Fatin Amalina

Bahagian Perdagangan Dalam Negeri Kementerian Perdagangan Dalam Negeri dan Hal Ehwal Pengguna (KPDNHEP)

fatinamalina@kpdnhep.gov.my

Tel: 03-8882 5929



## **CUSTOMS CONTACT DETAILS**



# Dr Ramlah Bt Hj Mukhtar

Penolong Kanan Pengarah Kastam I, WK52 <a href="mailto:ramlah.mukhtar@customs.gov.my">ramlah.mukhtar@customs.gov.my</a>

Tel: 03-8882 2663

Faks: 03-8889 5881

#### Tuan Ahmad Reza Zamhudi Bin Muhamad

Penolong Kanan Pengarah Kastam II, WK48 <a href="mailto:zamhudi.muhamad@customs.gov.my">zamhudi.muhamad@customs.gov.my</a>

Tel: 03-8882 2873

Faks: 03-8889 5881

#### **Puan Mastora Binti Ali**

Penolong Kanan Pengarah Kastam II, WK48 <a href="mastora.ali@customs.gov.my">mastora.ali@customs.gov.my</a>

Tel: 03-8882 2119

Faks: 03-8889 5881



# THANK YOU