

OBJECTIVE

As a Front-End Developer, my objective is to leverage my proficiency in HTML, CSS, JavaScript, and other front-end technologies to create user-friendly and visually appealing web applications. My passion lies in designing and developing responsive and accessible websites that offer a seamless user experience across various devices. I believe in staying up-to-date with emerging technologies and trends in the industry to continually enhance my skills and deliver the highest quality products.

SKILLS

1. **HTML and CSS:** A strong understanding of HTML and CSS is essential for front-end development, as they are the foundational languages for creating web pages.
2. **JavaScript:** Knowledge of JavaScript, including React.
3. **Responsive Design:** Familiarity with responsive design principles can help ensure that web pages are optimized for different devices and screen sizes.
4. **Version Control:** Basic knowledge of version control systems, such as Git, is necessary to work collaboratively with other developers.
5. **Communication:** Being able to communicate effectively with other developers, designers, and stakeholders is essential for project success.

EXPERIENCE

FRONTEND DEVELOPER : PRESSCATALOG.COM : FEB 2020 - PRESENT

- Developed and maintained responsive web applications using ReactJS and Redux, resulting in an improved user experience and increased engagement.
- Worked closely with designers to implement UI/UX designs and ensure consistency across the platform.
- Utilized agile methodologies to deliver features and enhancements in a timely and efficient manner.
- Contributed to the development of the company's design system, ensuring consistency and efficiency across multiple projects.
- Implemented A/B testing and analytics tracking to gather insights and improve the user experience.
- Proactively researched and implemented new technologies and best practices to improve the platform's performance and scalability.

SALES CONSULTANT • POLICY BAZAAR • MARCH 2019– JANUARY 2020

- Worked as sales consultant in the health vertical of Policy Bazaar.
- Demonstrated in-depth knowledge of various insurance products and services offered by Policy Bazaar and provided expert guidance to customers.
- Utilized consultative selling techniques to build rapport and trust with customers and effectively close sales.
- Developed and maintained strong relationships with customers, leading to repeat business and referrals.
- Consistently met and exceeded individual sales targets, contributing to the overall success of the sales team.
- Conducted thorough needs assessments and customized insurance solutions to meet the unique needs of each customer.
- Collaborated with cross-functional teams, including underwriting and claims departments, to ensure a seamless customer experience.
- Utilized CRM software to manage customer interactions, track sales activities, and provide regular reports to management.

CUSTOMER SERVICE EXECUTIVE • AMAZON • APRIL 2017– 11 JANUARY 2019

- Worked as a customer service agent for Amazon for the North America Retail team.
- Demonstrated expertise in Amazon products and services, including troubleshooting and resolving technical issues.

- Developed and maintained positive relationships with customers, leading to high customer satisfaction rates.
- Collaborated with cross-functional teams to escalate complex customer issues and provide timely resolutions.
- Consistently met and exceeded individual and team performance goals, including average handle time, customer satisfaction, and quality assurance metrics.
- Utilized customer feedback to identify areas for improvement and implemented process enhancements to increase efficiency and effectiveness.
- Contributed to a positive team culture by providing peer-to-peer coaching and training.

EDUCATION

Earned Certificate of completion from Udemy for Javascript and React.js

Pursuing B.SC Physics Honors (2021 - 2024) from Nalanda University, Patna

High-School(12th) : Premalok Mission School- 78%

10th : Leeds Asian Public School- 8.8 CGPA

SUMMARY

I am a Frontend Developer with deep understanding of business communication with clients

- *Passionate about frontend development, with a solid understanding of HTML, CSS, and JavaScript, and experience working with modern frontend frameworks such as React and Vue.js.*
- Possess a proven track record of success in sales, achieving and exceeding sales targets through effective prospecting, lead generation, and customer relationship management.
- Experience in developing customized solutions to meet the unique needs of clients across various industries, building long-term relationships based on trust and mutual respect.
- Actively working on personal frontend projects, constantly expanding knowledge and skillset to stay current with the latest trends and technologies.