

Justin Scott

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CAREER FOCUS: INFRASTRUCTURE & DEVELOPMENT

Experienced, innovative information technology professional modernizing the way companies do business. Strategic thinker and visionary with proven leadership, people, and communications skills and 8 years of increasing levels of responsibility across a multitude of industries. Heavily focused on improving the way companies utilize and rely on technology.

Education:

Oakland University, Rochester, MI

BS: Computer Science

2020

Senior Design – Final

- Design a mobile roguelike dungeon crawler video game using Unity Engine called TouchCrawler.
- Designed a decorator/monad pattern for modularity of items and tools within the game.
- Served as team lead for the latter half of the project after we moved from in person to a fully remote work environment.

Technical Skills:

Applications: Unity, M365 Enterprise, Git (GitHub, Bitbucket; Atlassian), Visual Studio, IntelliJ, Adobe Creative Suite, PDQ, PrinterLogic, ScreenConnect, FreshService, Fortinet, Microsoft Sentinel; Endpoint, Samsara, Azuga, Microsoft GP, Doc-link, GoFormz, Okta, Intune, Google GSuite/Workspace, Workspace One/Airwatch, CrowdStrike, Sumo-Logic, NinjaOne, ConnectWise

Languages: SQL (MySQL; Oracle; MSSQL), C, C#, C++, Java, JSP, Python, LUA, Powershell, Bash, Scheme

Experience:

OWL Services, Clarkston

January '23 – Present

Director of Infrastructure, Midwest / Southeast

- Management of infrastructure at 12 sites across the Midwest and 2 sites in the Southeastern US.
- Oversee design and national deployment of ITSM platform through FreshService including licensing negotiations, project management and internal adoption strategies.
- Managed account and data migrations from various productivity suite tenants in both Google Workspace and Microsoft, to a single unified Microsoft Tenant under unified corporate platform.
- Consolidation and standardization of end user hardware needs across corporate platform.
- Consolidation of asset and licensing vendors to leverage spend in pricing negotiations.
- Design and standardization of network infrastructure through Fortinet to support rapid growth through M&A.
- Design and implementation of IAM platform and quarterly pricing negotiations with Okta
- Rollout of Security Platform through ESentire across Midwest and Southeast operations.
- Configuration and deployment of CrowdStrike and Sumo-Logic for device protection and logging.
- Scoping, configuration, and implementation of MDM solution Workspace One for Desktop and Mobile management.
- Manage vendor relations for purchasing and professional services through CDW and SHL.
- Partnering with ISP to consolidate contracts and establish platform standards.

Oscar W Larson, Clarkston

September '20 – January '23

Acting Director of Technology

- Consolidation of business machine leases under platform company to streamline onboarding various M&A's
- Implementation of security awareness training platform through strategic partnerships
- Design and delivery of ITIL frameworks for Midwest ITSM operations
- Direct oversight on 10 Midwest facilities

IT Support Specialist

- Design and deploy remote imaging through MDT on WDS for standardized rollout of IT Assets.
- Design and delivery of Active Directory consolidation in preparation of moving to cloud solutions hosted IAM.
- Rolled out ITAM and workflow automations for Midwest ITSM operations.
- Implemented RMM platform for use by both IT department and Field Service Support to support field employees and corporate staff.
- Full deployment of Windows 10 and enrollment in Defender for Endpoint
- Delivery and status reporting of consolidated transition in shipping platforms across 9 Midwest facilities.

Office Depot Inc., Northville

June '18 – September '18

Seasonal Sales & Logistics Associate

- Training and development of staff for inter-departmental skill sets for better coverage in season gaps in staffing.
- Restructure services departments for increased YoY revenue gains of 10k
- Designed and Implemented inventory supplies management framework for production facilities.

OfficeMax Inc., White Lake

December '15 – October '17

Assistant Manager (Dec. 2016)

- Recovered a 6k sales deficit in low margin services during Q2 of 2017.
- Increased district sales rank from 15th to 2nd during Q2 and Q3 of 2017.
- Training and development of store staff for sales and service culture.

Print Sales Associate (Dec. 2015) | Print Service Supervisor (April 2016)

- Training and development of staff for sales and production of stationery and other made-to-order items.
- Transition to a SaaS based ordering platform for both end user and B2B customers.
- Managed vendor relations for service and supply of equipment