



TERM END EXAMINATIONS (TEE) – May 2024

Programme	: B.Tech.	Semester	: Winter Semester 2023-24
Course Title/	Emotional Intelligence	Slot	: D23+D24
Course Code	/HUM1002		
Time	: 3 Hrs.	Max. Marks	: 100

Answer All the Questions

Q. No.	Sub. Sec.	Question Description	Marks
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PART A- (60 Marks)

- 1 a. Explain some strategies for developing emotional resilience, a key component of emotional intelligence? 12

OR

- b. Illustrate the role of emotional intelligence in building and maintaining healthy boundaries. 12

- 2 a. Can you describe a situation where lack of self-awareness led to a misunderstanding or conflict? 12

OR

- b. Explain the role of self-awareness in contribution to personal growth and development? 12

- 3 a. Illustrate the role of education and awareness in promoting social responsibility among individuals and within society as a whole. 12

OR

- b. Determine the ethical considerations involved in balancing social responsibility with profitability in business decision-making. 12

- 4 a. Examine workplace stress impact an individual's ability to fulfill their social responsibilities, both within the organization and in the broader community?. 12

OR

- b. Determine the role of corporate social responsibility initiatives in mitigating stress among employees and promoting their overall well-being? 12

- 5 a Determine verbal and nonverbal cues interact to shape the overall effectiveness of communication in interpersonal interactions? 12

OR

- ~~6~~ b Explain the role of active listening in both verbal and nonverbal communication, and how it contributes to mutual understanding in interpersonal relationships. 12

PART B – (40 Marks)

~~6~~ Examine a scenario where someone with low emotional intelligence struggled to navigate a social situation. 8

~~7~~ Analyze the role of cultural differences in influencing the expression and perception of emotional intelligence? 8

~~8~~ Can you provide real-life examples of how emotional intelligence training has improved individual and organizational outcomes? 8

~~9~~ Rephrase a situation where empathy played a crucial role in demonstrating emotional intelligence? 8

~~10~~ Determine the cultural differences in the interpretation of nonverbal cues and their impact on cross-cultural communication. 8

