DANIEL NDUVA MUSEMBI

PROJECT MANAGER/ QA TESTER

CONTACT

EMAIL:musembidaniel12@gmail.com

PHONE: 0712469969 or 0746899808

LANGUAGES: Spoken & Written English/Swahili

Personal statement/Career Objective

Professional Summary

I'm a results-driven Project Manager and QA Analyst with 2+ years' experience in software testing, project coordination, and business development across technology-driven industries. Proven expertise in functional, regression, integration, and automated testing using tools such as Postman, Selenium, Cypress and Playwright. Skilled in leading cross-functional teams, optimizing processes, and delivering high-quality solutions on time and within budget. Currently pursuing ISTQB Certified Tester Foundation Level (CTFL) to strengthen QA capabilities. Recognized for strategic thinking, strong client relationships, and delivering measurable business outcomes.

Education

2012- 2017: Multimedia University of Kenya

Bachelor of Business Information Technology (BBIT)

2011-2011: Mitaboni Boys High School

Kenya Certificate of Secondary Education (KCSE Grade A- (79 Points)

Core Competencies

Technical Skills:

o   Operating Systems: Linux, Windows

o   Tools: MS Project, Jira, Postman, Selenium, Cypress, Playwright,

o   Testing: Functional, Regression, Integration, API Testing, Automation

o   Data Analysis & Visualization using Tableau.

o   Risk Management & Quality Control

Soft Skills:

o   Strategic Planning & Execution

o   Client & Stakeholder Engagement

o   Cross-Functional Collaboration

o   Problem-Solving & Analytical Thinking

o   Process Optimization

Work Experience

April 2023 – November 2024:

QA Analyst/Tester: Jacada Technologies, Nairobi, Kenya

Key Responsibilities

o   Designed and executed **test cases** based on business and technical requirements, ensuring product quality and compliance.

o   Automated regression tests, reducing testing time by 30% and improving release cycle efficiency.

o   Conducted cross-browser and cross-platform testing for seamless user experience across devices.

o   Reported and tracked software defects using bug tracking tools, ensuring 100% defect resolution before release.

o   Collaborated with developers in Agile sprints, improving feature delivery timelines.

September 2021 – March 2023:

Business Developer: Jacada Technologies, Nairobi, Kenya

Key Responsibilities

o   Generated new leads and closed deals, contributing to a 20% increase in annual revenue**.**

o   Built and maintained strong B2B relationships, securing long-term contracts with key clients.

- o Conducted market research to identify emerging trends, influencing 3 successful product launches**.**
- o Negotiated and finalized contracts valued at $50,000+, ensuring mutually beneficial terms.

(*Jan 2020 – Dec 2021)* **Business Developer: Pick up Media-Sydney-Australia**

Key Responsibilities

- o Developed and executed digital marketing strategies aimed at boosting online presence for clients in jewelry e-commerce.
- o Managed client accounts to optimize product listings, improve branding, and enhance client engagement.
- o Conducted competitive market analysis and SEO-driven content optimization to improve website traffic and sales conversions.
- o Strengthened client relationships by delivering tailored business development solutions and measurable results.

(*September 2018 to – Dec 2019)* **Technical Writer: Pick up Media-Sydney-Australia**

Key Responsibilities

- o Produced SEO-optimized content that increased web traffic by 25% for client websites.
- o Conducted competitor analysis and market research to enhance content strategy.

(January 2017- June 2017)

IT intern at iGATE Africa Technologies- Nairobi, Kenya

Key Responsibilities

- o Assisted in diagnosing and repairing hardware and software issues for internal systems and customer devices, ensuring minimal downtime.
- o Provided technical support to staff and customers, addressing and resolving inquiries related to IT systems and applications.
- o Managed office administrative tasks, including scheduling, record-keeping,

and coordinating office supplies to maintain smooth operations.

- o   Delivered customer support   services, helping clients with technical   issues, troubleshooting, and offering solutions to ensure satisfaction.
- o   Supported the IT department in maintaining network systems and assisting with the setup of new devices for employees.

Professional Certificates

- o   Google Foundations of Project Management: Jan 2022- March 2022
- o   ISTQB: Certified Tester Foundation Level (CTFL) v4.0: May 2025- In progress

Other Certificates

- o   Second class honors, Upper Division, Bachelor of Information Technology Certificate of Participation: 4th Annual Regional Contest (Computer Studies).
- o   Certificate of Participation: Certificate of participation in Physics, Science Congress Kabaa High School, Assistant Dorm Captain
- o   Ministry of Education: Kathiani Constituency, Certificate of Merit for attaining Position 2 (Grade A-, 79 points) in the 2011 KCSE

References

1)   Jacob Kisoi

Senior Software Engineer - Equity Holdings LLC

Email: kisoijacob@gmail.com
Cell phone: +254718087077

2)   Jacob David Mutia

Software Engineer at Pixsel Africa Limited Kenya

Email: davidmutia47@gmail.com

Cell phone: +254 704767562

3)   Francis Munyao Kimolo

Sales Engineer- water management at WILO group, Kenya

Email: francismunyaofk@gmail.com

Cell phone: +254 713 164152

Hobbies & Interests

- o   Reading books
- o   Inspiring Youths and Motivating them
- o   Playing and watching football
- o   Hiking and Traveling