

# General Gateway Response Codes

Structure and Content Response Codes are specifically defined for Fiserv's NEXO Acquirer Protocol. These codes are used in all response messages, in advice messages and in reversal messages. Each code indicates a specific result, status or action.

The following table lists all Response Codes currently supported with the meaning of each code.

| Code  | Description / Action / Meaning                                                                                                                                     | Retry of<br>cancelation<br>possible |
|-------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------|
| 100   | Internal error                                                                                                                                                     |                                     |
| 1     | Invalid account data                                                                                                                                               |                                     |
| P0002 | Internal error                                                                                                                                                     |                                     |
| P0002 | Internal error                                                                                                                                                     |                                     |
| 100   | Tx was processed but response was not stored correctly                                                                                                             |                                     |
| 49999 | TransactionID doesn't match a giropay pending sale transaction. This means that a wrong Giropay transaction id has been passed to the IPG which should not happen. |                                     |
| 5005  | FRAUD - Multiple issues                                                                                                                                            |                                     |
| 5005  | FRAUD - Card's country blocked                                                                                                                                     |                                     |
| 5005  | FRAUD - Host blocked                                                                                                                                               |                                     |
| 5005  | FRAUD - Card blocked                                                                                                                                               |                                     |
| 5005  | FRAUD - Card's BIN blocked                                                                                                                                         |                                     |
| 5005  | FRAUD - Class C subnet blocked                                                                                                                                     |                                     |
| 5005  | FRAUD - (Billing) name blocked                                                                                                                                     |                                     |
| 5005  | FRAUD - Card temporarily blocked (Autolockout)                                                                                                                     |                                     |
| 5005  | FRAUD-Purchase limit exceeded                                                                                                                                      |                                     |
| 5005  | FRAUD - Duplicate lockout                                                                                                                                          |                                     |
| 5005  | FRAUD - blocked by custom bin profile                                                                                                                              |                                     |
| 5005  | FRAUD - (non-)corporate blocked                                                                                                                                    |                                     |
| 5005  | FRAUD - card function blocked                                                                                                                                      |                                     |
| 5005  | FRAUD-Credit limit exceeded                                                                                                                                        |                                     |
| 12    | Wrong currency sent                                                                                                                                                |                                     |
| 5002  | card type not supported                                                                                                                                            |                                     |
| 5003  | The order already exists in the database.                                                                                                                          |                                     |
| 10601 | Total amount passed is more than the Return/Void amount.                                                                                                           |                                     |
| 5004  | No authorized preauth found                                                                                                                                        |                                     |
| 5006  | Transaction not found                                                                                                                                              |                                     |
| 5009  | No transaction to return found                                                                                                                                     |                                     |
| 5009  | No transaction to return found                                                                                                                                     |                                     |
| 5999  | Wrong payment type                                                                                                                                                 |                                     |
| 10503 | Invalid amount or currency                                                                                                                                         |                                     |
| 10504 | not voidable                                                                                                                                                       |                                     |
| 30054 | Transaction timed out                                                                                                                                              |                                     |
| 5015  | Duplicated hosted data entry.                                                                                                                                      |                                     |
| 5002  | hosted data not supported                                                                                                                                          |                                     |

|               |                                                                                                                |   |
|---------------|----------------------------------------------------------------------------------------------------------------|---|
| <b>2303</b>   | Invalid credit card number                                                                                     |   |
| <b>3</b>      | The TransactionType for DebitDE is unknown to the system.                                                      |   |
| <b>5010</b>   | Hosted data was not found                                                                                      |   |
| <b>10501</b>  | invalid postauth attempt                                                                                       |   |
| <b>5001</b>   | The Order ID is missing                                                                                        |   |
| <b>5007</b>   | Invalid amount                                                                                                 |   |
| <b>5008</b>   | Order does not exist.                                                                                          | 1 |
| <b>5100</b>   | Invalid 3D Secure values                                                                                       |   |
| <b>5998</b>   | order currently being processed                                                                                |   |
| <b>5996</b>   | Invalid card type                                                                                              |   |
| <b>5002</b>   | credit/return not supported                                                                                    |   |
| <b>5002</b>   | brand not supported                                                                                            |   |
| <b>12000</b>  | Card security code is mandatory                                                                                |   |
| <b>5101</b>   | 3D Secure authentication failed                                                                                |   |
| <b>5002</b>   | Recurring payments not supported                                                                               |   |
| <b>P00001</b> | Cancelled by user.                                                                                             |   |
| <b>100</b>    | Internal error                                                                                                 |   |
| <b>5002</b>   | credit not supported                                                                                           |   |
| <b>5102</b>   | ECI 7                                                                                                          |   |
| <b>5108</b>   | MOTO not allowed                                                                                               |   |
| <b>5011</b>   |                                                                                                                |   |
| <b>5017</b>   | Voiding of returned transactions is not supported                                                              |   |
| <b>5018</b>   | No transaction found for void                                                                                  |   |
| <b>5019</b>   | Transaction not voidable                                                                                       | 2 |
| <b>10501</b>  | PostAuth already performed                                                                                     |   |
| <b>68520</b>  | Amount or currency missing                                                                                     |   |
| <b>5020</b>   | Invalid track data                                                                                             |   |
| <b>5021</b>   | Invalid GDD data                                                                                               |   |
| <b>5022</b>   | not voidable                                                                                                   |   |
| <b>5001</b>   | Start date is before today                                                                                     |   |
| <b>8002</b>   | transaction was sent but could not create the recurring payment                                                |   |
| <b>5008</b>   | Recurring information does not exist.                                                                          |   |
| <b>8007</b>   | Recurring was cancelled or inactivated                                                                         |   |
| <b>5995</b>   | order too old to be referenced                                                                                 |   |
| <b>5995</b>   | order too old to be referenced                                                                                 |   |
| <b>100</b>    | Internal error                                                                                                 |   |
| <b>5432</b>   | No bank account data for giro pay                                                                              |   |
| <b>100</b>    | Internal Error                                                                                                 |   |
| <b>5430</b>   | Start date after expiration date                                                                               |   |
| <b>5001</b>   | Start date is not after today, but today a transaction was already processed                                   |   |
| <b>5433</b>   | Merchant setup incorrectly                                                                                     |   |
| <b>5002</b>   | Store not setup to send InitiateClearing requests                                                              |   |
| <b>5011</b>   | Transaction processed successfully, but storing hosted data id failed because the hosteddatastoreid is invalid |   |
| <b>7778</b>   | Transaction timed out, please retry                                                                            |   |

|       |                                                         |     |
|-------|---------------------------------------------------------|-----|
| 5992  | Invalid credit card track data, track one is missing    |     |
| 5991  | Invalid direct debit track data, track three is missing |     |
| 30050 | Transaction timed out                                   | 1   |
| 30062 | Transaction timed out                                   | Yes |
| 30052 | Transaction timed out                                   | Yes |
| 30053 | Transaction timed out                                   | Yes |
| 30055 | Not configured for 3DSecure                             |     |
| 30056 | Referenced transaction does not exist                   | 1   |
| 30056 | Referenced transaction has wrong payment type           |     |
| 30057 | Transaction not found                                   | 1   |
| 30058 | Wrong payment type                                      |     |
| 5994  | The selected brand does not match the card number.      |     |
| 5993  | Cancelled by user                                       |     |
| 5992  | Connect extended hash already used                      |     |
| 5103  | Cardholder did not return from ACS                      |     |
| 5104  | Cardholder did not return from PayPal                   |     |
| 84529 | BÃ¼rgel not supported                                   |     |
| 84530 | FRAUD - BÃ¼rgel score too low                           |     |
| 100   | Credit card missing                                     |     |
| 5992  | Invalid credit card track data, track two is missing    |     |
| 59963 | Invalid EMV 9F1E                                        |     |
| 59365 | Unable to save emv response data into database          |     |
| 59366 | Reference number missing                                |     |
| 62086 | Setup Error                                             |     |
| 30157 | offline transaction not supported                       |     |
| 30158 | missing approval code                                   |     |
| 30159 | Declined Offline                                        |     |
| 31158 | invalid additional auth data or MCC6012 fields          |     |
| 31168 | invalid additional auth data or MCC6012 field           |     |
| 31178 | invalid additional auth data or MCC6012 field           |     |
| 31188 | invalid additional auth data or MCC6012 field           |     |
| 31198 | invalid additional auth data or MCC6012 field           |     |
| 31208 | invalid additional auth data or MCC6012 field           |     |
| 31209 | invalid additional auth data or MCC6012 field           |     |
| 31218 | additional auth data or MCC6012 not supported           |     |
| 31318 | Missing contract ID for insurance merchant              |     |
| 5106  | Cardholder did not return from SOFORT                   |     |
| 5107  | Cardholder did not return from iDEAL                    |     |
| 5311  | Installment not configured                              |     |
| 5109  | No update by Klarna provided                            |     |
| 5014  | Validation problem                                      |     |
| 28318 | transaction type/action type not supported for Rupay    |     |
| 31375 | Referenced transaction has wrong brand type             |     |
| 13532 | Invalid card type                                       |     |
| 63096 | Setup Error                                             |     |
| 5110  | Cardholder did not return from Rupay                    |     |

|              |                                                                                 |  |
|--------------|---------------------------------------------------------------------------------|--|
| <b>5111</b>  | Transaction failed. ECI1 and ECI6 transactions are not supported by merchant.   |  |
| <b>5112</b>  | Debit card not authenticated                                                    |  |
| <b>28319</b> | RuPay authentication error                                                      |  |
| <b>5117</b>  | SecurePlus cardholder timeout                                                   |  |
| <b>28320</b> | Transaction type not supported for Rupay                                        |  |
| <b>10421</b> | split shipment not supported                                                    |  |
| <b>10422</b> | No further PostAuth possible for this Order ID                                  |  |
| <b>10423</b> | No final shipment settled yet                                                   |  |
| <b>10424</b> | No further PostAuth possible for this Order ID                                  |  |
| <b>10425</b> | Missing mandatory split shipment information                                    |  |
| <b>10426</b> | Split shipment not allowed since the previous postauth is non split shipment.   |  |
| <b>10427</b> | Not possible to mark transaction for chargeback (no valid key)                  |  |
| <b>10428</b> | Not possible to mark transaction for chargeback (no matching transaction found) |  |
| <b>10429</b> | Not possible to mark transaction for chargeback (too many transactions found)   |  |
| <b>5011</b>  | Wrong hosted data store id                                                      |  |
| <b>5011</b>  | Wrong hosted data store id                                                      |  |
| <b>5311</b>  | installment not supported                                                       |  |
| <b>5312</b>  | Invalid Installment Transaction                                                 |  |
| <b>5313</b>  | Number of Installment field not allowed                                         |  |
| <b>5313</b>  | Installment Interest field not allowed                                          |  |
| <b>5313</b>  | Installment Delay Months field not allowed                                      |  |
| <b>5314</b>  | Invalid number of installments                                                  |  |
| <b>5314</b>  | Invalid installment delay months                                                |  |
| <b>5315</b>  | Transaction is already in state DECLINED                                        |  |
| <b>5317</b>  | Installment planId field not allowed                                            |  |
| <b>21280</b> | invalid MCC for airline merchant                                                |  |
| <b>21281</b> | airline not supported                                                           |  |
| <b>21282</b> | Invalid airline details                                                         |  |
| <b>21283</b> | Invalid airline details                                                         |  |
| <b>21285</b> | Invalid airline details                                                         |  |
| <b>21286</b> | Invalid airline details                                                         |  |
| <b>21287</b> | Invalid airline details                                                         |  |
| <b>21288</b> | Invalid airline details                                                         |  |
| <b>21289</b> | Invalid airline details                                                         |  |
| <b>21290</b> | Invalid airline details                                                         |  |
| <b>21291</b> | Invalid airline details                                                         |  |
| <b>20429</b> | cashback not supported                                                          |  |
| <b>20430</b> | Transaction type not supported for cashback                                     |  |
| <b>20431</b> | Payment type not supported for cashback                                         |  |
| <b>31319</b> | contract ID n not supported for non insurance merchant                          |  |
| <b>31320</b> | Missing mandate reference                                                       |  |
| <b>31321</b> | Missing DateOfMandate                                                           |  |

|              |                                                                              |  |
|--------------|------------------------------------------------------------------------------|--|
| <b>31322</b> | Recurring not supported                                                      |  |
| <b>42217</b> | invalid MCC for hotel lodging merchant                                       |  |
| <b>42218</b> | hotel lodging not supported                                                  |  |
| <b>42219</b> | Invalid hotel lodging                                                        |  |
| <b>42220</b> | Invalid hotel lodging                                                        |  |
| <b>42221</b> | Invalid hotel lodging                                                        |  |
| <b>68521</b> | Convenience Fee not supported from VT                                        |  |
| <b>69522</b> | BIN not enabled for the promotion                                            |  |
| <b>42317</b> | invalid MCC for car rental merchant                                          |  |
| <b>42318</b> | car rental not supported                                                     |  |
| <b>42319</b> | Invalid car rental                                                           |  |
| <b>42320</b> | Invalid car rental                                                           |  |
| <b>42321</b> | Invalid car rental                                                           |  |
| <b>42322</b> | Invalid car rental                                                           |  |
| <b>42323</b> | Invalid car rental                                                           |  |
| <b>42324</b> | Invalid car rental                                                           |  |
| <b>42325</b> | Zero amount not supported                                                    |  |
| <b>48879</b> | Invalid BIC                                                                  |  |
| <b>42326</b> | Installments not supported                                                   |  |
| <b>42327</b> | Order could not be updated after transaction was processed                   |  |
| <b>42738</b> | Payment facilitator store is not existing                                    |  |
| <b>42739</b> | Payment facilitator store has no activated terminal for the supported brands |  |
| <b>42740</b> | Return not allowed for this transaction                                      |  |
| <b>42741</b> | Invalid IBAN or Credit card number                                           |  |
| <b>42742</b> | Recurring Type not allowed                                                   |  |
| <b>42743</b> | ECI are only supported                                                       |  |
| <b>42744</b> | Internal error                                                               |  |
| <b>42748</b> | Payment facilitator not supported                                            |  |
| <b>42749</b> | Invalid payment facilitator                                                  |  |
| <b>42750</b> | Invalid payment facilitator                                                  |  |
| <b>42751</b> | Invalid payment facilitator                                                  |  |
| <b>42752</b> | Payment facilitator ID not available                                         |  |
| <b>43231</b> | Missing card function                                                        |  |
| <b>43232</b> | Card function not supported                                                  |  |
| <b>42745</b> | Internal error                                                               |  |
| <b>42746</b> | Terminal ID does not match any terminal of Store                             |  |
| <b>42747</b> | Multiple terminals found with Terminal ID                                    |  |
| <b>42753</b> | Invalid transaction request                                                  |  |
| <b>52906</b> | merchant transaction id not unique                                           |  |
| <b>42755</b> | Transaction Not Authenticated                                                |  |
| <b>42754</b> | Invalid transaction request                                                  |  |
| <b>42920</b> | Invalid request parameter                                                    |  |
| <b>5995</b>  | order too old to be referenced                                               |  |
| <b>22812</b> | Wrong currency                                                               |  |
| <b>22813</b> | Wrong currency                                                               |  |

|               |                                                                   |  |
|---------------|-------------------------------------------------------------------|--|
| <b>5113</b>   | Cardholder did not return from NetBanking                         |  |
| <b>5114</b>   | Cardholder did not return from Wallet                             |  |
| <b>50001</b>  | Stand In Transaciton not allowed                                  |  |
| <b>50291</b>  | Only Stand In/recurring transaciton allowed                       |  |
| <b>50298</b>  | 3d Secure with Stand In transaciton not allowed                   |  |
| <b>50299</b>  | only 3d Secure as non Stand In transaciton allowed                |  |
| <b>50002</b>  | 3d secure data validation error AAV/CAVV                          |  |
| <b>5115</b>   | API permission missing                                            |  |
| <b>5115</b>   | API permission missing                                            |  |
| <b>5115</b>   | API permission missing                                            |  |
| <b>5115</b>   | Connect permission missing                                        |  |
| <b>5115</b>   | Connect permission missing                                        |  |
| <b>5115</b>   | API permission missing                                            |  |
| <b>5115</b>   | RESTAPI permission missing                                        |  |
| <b>5115</b>   | RESTAPI permission missing                                        |  |
| <b>5115</b>   | RESTAPI permission missing                                        |  |
| <b>51159</b>  | EPAS permission missing                                           |  |
| <b>511510</b> | EPAS permission missing                                           |  |
| <b>511511</b> | EPAS permission missing                                           |  |
| <b>50003</b>  | 3d secure data validation error XID-ECI                           |  |
| <b>50004</b>  | Invalid transaction request                                       |  |
| <b>50005</b>  | Invalid transaction request                                       |  |
| <b>50006</b>  | Invalid action type STORE_TRANSACTION                             |  |
| <b>50292</b>  | Invalid transaction request                                       |  |
| <b>50293</b>  | Wrong currency sent                                               |  |
| <b>50294</b>  | Wrong card information sent                                       |  |
| <b>50295</b>  | not voidable                                                      |  |
| <b>50296</b>  | Incremental preauth not supported                                 |  |
| <b>50297</b>  | invalid MCC for DWO merchant                                      |  |
| <b>50300</b>  | Secure 3D IVR not supported                                       |  |
| <b>50301</b>  |                                                                   |  |
| <b>5116</b>   | Failure in system (iDEAL)                                         |  |
| <b>50305</b>  | Wrong transaction state                                           |  |
| <b>50306</b>  | IVR 3DSecure authentication failed                                |  |
| <b>50307</b>  | IVR 3DSecure authentication failed                                |  |
| <b>50308</b>  | Wrong transaction state                                           |  |
| <b>50306</b>  | Local Tax not allowed                                             |  |
| <b>50340</b>  | Missing referenced transaction                                    |  |
| <b>50241</b>  | Void/Return with different PAN                                    |  |
| <b>50652</b>  | FRAUD - Amount range exceeded                                     |  |
| <b>50653</b>  | Sent invalid currency or no currencies were setup for this store. |  |
| <b>50654</b>  | Amount exceeds return limit                                       |  |
| <b>50655</b>  | Unable to verify card enrollment                                  |  |
| <b>50656</b>  | Declined by Fraud Detect                                          |  |
| <b>50666</b>  | Invalid transaction request                                       |  |
| <b>50656</b>  | Wrong credit card data                                            |  |

|       |                                                            |  |
|-------|------------------------------------------------------------|--|
| 50677 | Unable to convert to VOID transaction                      |  |
| 50678 | Payer authentication error                                 |  |
| 50679 | Unable to transfer card data                               |  |
| 50680 | Missing payer authentication response                      |  |
| 50681 | Missing data in payer authentication response              |  |
| 50682 | Missing merchant data in payer authentication response     |  |
| 50683 | Missing secure 3D data                                     |  |
| 50684 | Wrong number of DMART transactions found in database       |  |
| 50685 | Cannot unlock not existing order                           |  |
| 50686 | Unable to get payer authentication                         |  |
| 50687 | Split Authentication not supported                         |  |
| 50688 | Secure3D flow via API not supported                        |  |
| 50689 | PreAuth not supported                                      |  |
| 50690 | Declined by Fraud Detect                                   |  |
| 50691 | Invalid transaction request                                |  |
| 50692 | Recurring information missing                              |  |
| 50693 | Mandatory fields missing                                   |  |
| 50694 | Mandate reference not allowed                              |  |
| 50695 | Invalid mandate reference                                  |  |
| 50696 | Mandate date missing                                       |  |
| 50697 | Wrong amount/currency value                                |  |
| 50698 | Incompatible referenced transaction                        |  |
| 5115  |                                                            |  |
| 50699 | Mandatory fields missing                                   |  |
| 50700 | Store is not open                                          |  |
| 50701 | Zero amount not supported                                  |  |
| 50702 | Transaction already completed                              |  |
| 50703 | Amount does not match                                      |  |
| 30059 | Payment type is null                                       |  |
| 50704 | Visa Checkout not supported                                |  |
| 50702 | Failure in system (Alipay / Wechat)                        |  |
| 50703 | Failure in system (China Union Pay)                        |  |
| 50705 | Cardholder country excluded from 3-D Secure authentication |  |
| 50704 | Sub merchant data not supported                            |  |
| 50706 | Invalid transaction request                                |  |
| 50707 | Secure3D flow via RESTAPI not supported                    |  |
| 50708 | settlement split not supported                             |  |
| 50709 | Missing Basket items                                       |  |
| 50711 | Wrong credit card data                                     |  |
| 50712 | Wrong amount/currency value                                |  |
| 50713 |                                                            |  |
| 50714 | Failure in system (KPS)                                    |  |
| 50715 | Referenced transaction not found                           |  |
| 50716 | 3D Secure authentication failed                            |  |
| 50717 | Authorization Expired                                      |  |
| 50719 | Authorization captured                                     |  |

|       |                                                    |     |
|-------|----------------------------------------------------|-----|
| 50720 | Expiry not available                               |     |
| 50721 | BancontactQR transactions not allowed              |     |
| 50722 | Balance Enquiry Not Supported                      |     |
| 50723 | transaction type not supported                     |     |
| 5118  | Cardholder did not return from Asian APM           |     |
| 50306 | 3DSecure authentication failed                     |     |
| 50724 | Amount too high                                    |     |
| 5119  | Cardholder did not return from SBPS Other Payments |     |
| 5120  | Cardholder did not return from Wechat              |     |
| 5121  | Transaction Expired                                | Yes |
| 50730 | Authorization settled                              |     |
| 50730 | Transaction Expired                                | Yes |
| 50732 | Transaction not voidable                           |     |
| 50733 | Internal error                                     |     |
| 50734 | Invalid NPA Transaction Amount                     |     |
| 50735 | Invalid NPA Transaction type                       |     |
| 50736 | Invalid NPA Sale Transaction                       |     |
| 50737 | Invalid amount or currency                         |     |
| 50738 | Invalid Message Category                           |     |
| 50739 | MC DataOnly not allowed                            |     |
| 50738 | Invalid Message Category                           |     |
| 50740 | Revolving service not configured                   |     |
| 50743 | No reference PreAuth                               |     |
| 50744 | Final shipment processed                           |     |
| 50745 | Invalid BrandType                                  |     |
| 50741 | Invalid Revolving Transaction                      |     |
| 50742 | Invalid Revolving Transaction                      |     |
| 50746 | Declined                                           |     |
| 50747 | Invalid Transaction Request                        |     |
| 50748 | Declined                                           |     |
| 50749 | Declined                                           |     |
| 50750 | Invalid Transaction Request                        |     |
| 50751 | Invalid Transaction Request                        |     |
| 50752 | Address Details Mandatory                          |     |
| 50753 | Address Details Mandatory                          |     |
| 50754 | Address Details Mandatory                          |     |
| 50755 | Address Details Mandatory                          |     |
| 50756 | Invalid Business Application Identifier            |     |
| 50757 | Email Mandatory                                    |     |
| 50758 | Invalid IBAN or PAN                                |     |
| 50759 | Submerchant is not allowed                         |     |
| 50760 | Invalid Email                                      |     |
| 50761 | Cash transaction not supported                     |     |
| 50762 | KPS Authentication Failed                          |     |
| 50763 | Tip amount not supported                           |     |
| 50764 | Invalid Expiration time                            |     |



|       |                                                                                 |     |
|-------|---------------------------------------------------------------------------------|-----|
| 50765 | Visa OCT is not supported                                                       |     |
| 50766 | Invalid Visa OCT transaction                                                    |     |
| 50765 | transaction type not supported                                                  |     |
| 50766 | NPA not allowed for MIT                                                         |     |
| 50768 | Usage/Storage of card data is not permitted                                     |     |
| 50769 | KPS BillKey Registration Failed                                                 |     |
| 50770 | Wrong format Token Expiration Date.                                             |     |
| 50771 | Zero amount not supported                                                       |     |
| 50772 | Wrong format of quantity item.                                                  |     |
| 50773 | Missing store.                                                                  |     |
| 50774 | Missing transaction state.                                                      |     |
| 50775 | Can't handle preauth transaction.                                               |     |
| 50776 | Can't handle postauth transaction.                                              |     |
| 50777 | Error generating hostedDataId.                                                  |     |
| 50778 | Invalid transaction request                                                     |     |
| 50779 | Visa AFT is not applicable for this Store MCC                                   |     |
| 50780 | Business Application Identifier is only applicable for Visa AFT                 |     |
| 50781 | Mastercard Funding is not applicable for this Store MCC                         |     |
| 50782 | Invalid Transaction Request                                                     |     |
| 50783 | Invalid transaction request                                                     |     |
| 50784 | First and Last name are mandatory                                               |     |
| 50785 | Invalid transaction request                                                     |     |
| 50786 | Sender Account Number is mandatory for Visa AFT                                 |     |
| 50787 | Sender Name is mandatory for Visa AFT                                           |     |
| 50788 | Sender Address is mandatory for Visa AFT                                        |     |
| 50789 | Sender City is mandatory for Visa AFT                                           |     |
| 50790 | Sender Country is mandatory for Visa AFT                                        |     |
| 50791 | Receiver Name is mandatory for Visa AFT                                         |     |
| 50792 | Receiver Name is mandatory for Mastercard Funding                               |     |
| 50793 | Receiver Account Number is mandatory for Mastercard Funding                     |     |
| 50794 | Receiver Country is mandatory for Mastercard Funding                            |     |
| 50795 | Visa AFT is not applicable for this Store                                       |     |
| 50796 | Mastercard Funding is not applicable for this Store                             |     |
| 50797 | Invalid transaction request                                                     |     |
| 50798 | Manual Card Data entries are not allowed                                        |     |
| 5001  | Next attempt date cannot be modified, Next Attempt Date should be a future date |     |
| 50799 | Transaction not voidable                                                        | Yes |
| 50764 | Payment URL was already processed                                               |     |
| 50800 | Receiver Account Type is mandatory for Mastercard Funding                       |     |
| 50801 | Sender Account Number is mandatory for Mastercard Funding                       |     |
| 50802 | Sender Account Type is mandatory for Mastercard Funding                         |     |
| 50803 | Transaction not supported                                                       |     |
| 50804 | Missing transaction data                                                        |     |
| 50805 | Missing transaction data                                                        |     |
| 50806 | Invalid data                                                                    |     |

|       |                                                                     |     |
|-------|---------------------------------------------------------------------|-----|
| 50807 | Internal Error                                                      |     |
| 50808 | 3ds decoupled timeout                                               |     |
| 50809 | Transaction not supported                                           |     |
| 50809 | 3ds authentication data mismatch                                    |     |
| 50810 | Missing transaction data                                            |     |
| 50811 | Missing request data                                                | Yes |
| 50811 | Communication error                                                 |     |
| 50812 | Communication error                                                 |     |
| 50812 | Missing transaction data                                            |     |
| 50813 | Communication error                                                 |     |
| 50814 | Amount not matching to sale amount                                  |     |
| 50815 | Wrong transaction state                                             |     |
| 50816 | StoreId in request does not match the storeId of transaction        |     |
| 50817 | Preauth transaction not supported for Debit cards for this merchant |     |
| 50811 | Error generating hostedDataId.                                      |     |
| 50819 | Wrong transaction state                                             |     |
| 50820 | Incorrect card number                                               |     |
| 50821 | Invalid touchpoints request                                         |     |
| 50822 | Processing error while provisioning Guest Checkout Token            |     |
| 50823 | Suspicious transaction time                                         |     |
| 50823 | No transaction found for onus token                                 |     |
| 50824 | Unable to retrieve onus token data                                  |     |
| 50825 | Error detokenizing onus token                                       |     |
| 50826 | Purpose Of Payment is mandatory for Visa AFT                        |     |
| 5210  | Rate already used                                                   |     |
| 5211  | Rate expired                                                        |     |
| 5212  | DCC not configured                                                  |     |
| 5213  | DCC/Dynamic Pricing not offered                                     |     |
| 5214  | transaction type not supported for DCC                              |     |
| 5215  | DCC is not allowed for recurring transaction                        |     |
| 5216  | Foreign currency is not matching                                    |     |
| 5217  | Foreign currency or amount invalid                                  |     |
| 5218  | Dynamic Pricing not configured                                      |     |
| 5219  | The DCC-Inquiry Id not found.                                       |     |
| 5220  | Base amount is not matching                                         |     |
| 5221  | Base currency is not matching                                       |     |
| 5222  | Dynamic Pricing not configured                                      |     |
| 5223  | Foreign amount is not matching                                      |     |
| 5224  | transaction type not supported for dynamic pricing                  |     |
| 5225  | Exchange Rate is not matching                                       |     |
| 5226  | DCC is not allowed for this transaction                             |     |
| 5227  | DCC must be applied for the transaction                             |     |
| 6000  | VOID not allowed for RETURN                                         |     |
| 7200  | EMI Indicator unavailable                                           |     |
| 7201  | EMI Indicator unavailable                                           |     |

|              |                                                                    |  |
|--------------|--------------------------------------------------------------------|--|
| <b>7202</b>  | EMI Indicator unavailable                                          |  |
| <b>6101</b>  | allowUpopSkipAuthentication required                               |  |
| <b>6102</b>  | allowUpopUnauthenticatedTransaction required                       |  |
| <b>6103</b>  | Payer authentication error                                         |  |
| <b>6104</b>  | UnionPay processor error                                           |  |
| <b>6105</b>  | Wrong transaction state                                            |  |
| <b>6106</b>  | Wrong transaction state                                            |  |
| <b>6107</b>  | authentication too old                                             |  |
| <b>6108</b>  | SMS not sent                                                       |  |
| <b>6109</b>  | Signature failure                                                  |  |
| <b>6110</b>  | UnionPay authentication failed                                     |  |
| <b>6111</b>  | Skipping restriction                                               |  |
| <b>6112</b>  | Unauthenticated restriction                                        |  |
| <b>6113</b>  | Missing required card information                                  |  |
| <b>6114</b>  | UnionPay authentication failed                                     |  |
| <b>41000</b> | Transaktion erfolgreich initialisiert                              |  |
| <b>41900</b> | Initialisierung fehlgeschlagen                                     |  |
| <b>41910</b> | Keine Verbindung zur Bank des Kunden                               |  |
| <b>41920</b> | Bank des Kunden wegen Fusion nicht verfügbar                       |  |
| <b>41930</b> | Konto des Kunden steht auf Blacklist                               |  |
| <b>41940</b> | Fehlerhafte oder unvollständige Informationen zum Konto des Kunden |  |
| <b>42000</b> | Timeout while entering PIN / TAN                                   |  |
| <b>42400</b> | Kein gültiges Online-Banking-Konto                                 |  |
| <b>43100</b> | Transaction cancelled by user                                      |  |
| <b>43900</b> | Bank went offline                                                  |  |
| <b>44000</b> | Transaktion erfolgreich                                            |  |
| <b>44010</b> | Altersverifikation positiv                                         |  |
| <b>44015</b> | Altersverifikation unbekannt                                       |  |
| <b>44020</b> | Altersverifikation negativ                                         |  |
| <b>44500</b> | Status der Transaktion unbekannt                                   |  |
| <b>44900</b> | Transaction not authorized                                         |  |
| <b>49942</b> | Star Finanz: Fehler, Ende der Transaktionsverarbeitung             |  |
| <b>49999</b> | Star Finanz: Interner Fehler                                       |  |
| <b>49998</b> | Communication Error                                                |  |
| <b>49998</b> | Communication Error                                                |  |
| <b>49998</b> | Communication Error                                                |  |
| <b>49998</b> | Communication Error                                                |  |
| <b>49998</b> | Communication Error                                                |  |
| <b>49998</b> | Communication Error                                                |  |
| <b>49998</b> | Communication Error                                                |  |
| <b>49999</b> | Internal Error                                                     |  |
| <b>49998</b> | Communication Error                                                |  |
| <b>49997</b> | Setup Error                                                        |  |
| <b>44000</b> | Transaktion erfolgreich abgeschlossen                              |  |

|              |                                                                                                            |  |
|--------------|------------------------------------------------------------------------------------------------------------|--|
| <b>44020</b> | Transaktion erfolgreich abgeschlossen, Kontoverifikation negativ aber optional                             |  |
| <b>44040</b> | Transaktion erfolgreich abgeschlossen und Kontoverifikation positiv                                        |  |
| <b>44400</b> | Transaktion erfolgreich abgeschlossen und Altersverifikation positiv                                       |  |
| <b>44420</b> | Transaktion erfolgreich abgeschlossen, Altersverifikation positiv, Kontoverifikation negativ aber optional |  |
| <b>44440</b> | Transaktion erfolgreich abgeschlossen, Altersverifikation und Kontoverifikation positiv                    |  |
| <b>40040</b> | Kontoverifikation positiv                                                                                  |  |
| <b>40200</b> | Altersverifikation negativ                                                                                 |  |
| <b>40220</b> | Altersverifikation negativ, Kontoverifikation negativ aber optional                                        |  |
| <b>40240</b> | Altersverifikation negativ, Kontoverifikation positiv                                                      |  |
| <b>40400</b> | Altersverifikation positiv                                                                                 |  |
| <b>40420</b> | Altersverifikation positiv, Kontoverifikation negativ aber optional                                        |  |
| <b>40440</b> | Altersverifikation und Kontoverifikation positiv                                                           |  |
| <b>41200</b> | Age verification failed                                                                                    |  |
| <b>41220</b> | Age verification failed                                                                                    |  |
| <b>41240</b> | Age verification failed                                                                                    |  |
| <b>42000</b> | Timeout while entering PIN /TAN                                                                            |  |
| <b>42100</b> | Canceled as per wrong PIN                                                                                  |  |
| <b>42200</b> | Account locked by wrong PIN                                                                                |  |
| <b>42300</b> | Canceled as per PIN in initial state                                                                       |  |
| <b>42400</b> | Account cannot use giro pay                                                                                |  |
| <b>43100</b> | Cancelled by user                                                                                          |  |
| <b>43100</b> | Cancelled by user                                                                                          |  |
| <b>42700</b> | Cancelled account lockout                                                                                  |  |
| <b>43100</b> | Cancelled by user                                                                                          |  |
| <b>43900</b> | bank offline                                                                                               |  |
| <b>44900</b> | Declined                                                                                                   |  |
| <b>44500</b> | Status der Transaktion unbekannt                                                                           |  |
| <b>40000</b> | Konto des Käufers ist nicht für Onlinebanking freigeschaltet / bzw. gesperrt                               |  |
| <b>1</b>     | Communication Error                                                                                        |  |
| <b>5012</b>  | RPA/Preauth Number limit exceeded                                                                          |  |
| <b>5013</b>  | Address data mandatory                                                                                     |  |
| <b>8325</b>  | PayPal sends an event for a transaction which is not waiting for an event                                  |  |
| <b>8326</b>  | PayPal sends an event with a payment status that we do not support                                         |  |
| <b>8326</b>  | PayPal sends an event with an wrong order id                                                               |  |
| <b>8326</b>  | PayPal sends an event with an wrong amount or currency                                                     |  |
| <b>8326</b>  | PayPal sends an event with an wrong transaction id                                                         |  |
| <b>8326</b>  | PayPal sends an confirmation for a refund, where the order has multiple refunds waiting at the same time   |  |
| <b>73231</b> | Unknown catalog product                                                                                    |  |

|                |                                                                    |  |
|----------------|--------------------------------------------------------------------|--|
| <b>73232</b>   | Unknown catalog option                                             |  |
| <b>73233</b>   | Unknown catalog choice                                             |  |
| <b>73234</b>   | Insufficient stock                                                 |  |
| <b>27024</b>   | FRAUD-Actimize:1-Declined due to unknown reason                    |  |
| <b>27020</b>   | FRAUD-Actimize:5016-Exceeded single transaction limit              |  |
| <b>27021</b>   | FRAUD-Actimize:5017-Exceeded single refund limit                   |  |
| <b>27022</b>   | FRAUD-Actimize:5018-Exceeded daily refund limit                    |  |
| <b>27023</b>   | FRAUD-Actimize:5020-Exceeded MOTO transaction limit                |  |
| <b>27010</b>   | FRAUD - RiskShield                                                 |  |
| <b>27011</b>   | FRAUD - RiskShield                                                 |  |
| <b>27012</b>   | FRAUD - RiskShield                                                 |  |
| <b>27013</b>   | FRAUD - RiskShield                                                 |  |
| <b>27014</b>   | FRAUD - RiskShield                                                 |  |
| <b>27015</b>   | FRAUD - RiskShield                                                 |  |
| <b>27016</b>   | FRAUD - RiskShield                                                 |  |
| <b>27017</b>   | FRAUD - RiskShield                                                 |  |
| <b>27018</b>   | FRAUD - RiskShield                                                 |  |
| <b>27019</b>   | Card Not Permitted                                                 |  |
| <b>27999</b>   | FRAUD - RiskShield                                                 |  |
| <b>27025</b>   | Transaction Risk Analysis declined                                 |  |
| <b>DA001</b>   | Incorrect request object                                           |  |
| <b>DA002</b>   | No transaction data found                                          |  |
| <b>DA003</b>   | Unexpected error                                                   |  |
| <b>DA004</b>   | Not supported                                                      |  |
| <b>DA005</b>   | Transaction is pending                                             |  |
| <b>DA006</b>   | Error canceling preauth transactions.                              |  |
| <b>SBPS001</b> | No transaction data found for settlement                           |  |
| <b>SBPS002</b> | Settlement not applicable for fully returned transaction           |  |
| <b>SBPS003</b> | Settlement not applicable for voided transaction                   |  |
| <b>SBPS004</b> | Settlement not applicable for pending transaction                  |  |
| <b>SBPS005</b> | Unexpected error on fetching the transaction                       |  |
| <b>SBPS006</b> | Settlement applicable only for sale and postauth transaction       |  |
| <b>SBPS007</b> | Settlement applicable only for captured transaction                |  |
| <b>SBPS008</b> | Unexpected error occurred during transaction settlement processing |  |
| <b>PP00001</b> | Cardholder did not return from alternate payment                   |  |
| <b>PP00002</b> | VOID only supported for SALE transaction                           |  |
| <b>FD00001</b> | Did not return from FDConnect                                      |  |
| <b>FD00002</b> | Unable to retrieve transaction id                                  |  |
| <b>FD00003</b> | Unable to load required resources                                  |  |
| <b>E001</b>    | EMI unavailable                                                    |  |
| <b>I001</b>    | IRCTC not configured                                               |  |
| <b>I002</b>    | IRCTC timed out                                                    |  |
| <b>T00001</b>  | TransArmor is not enabled                                          |  |
| <b>T00002</b>  | MerchantTokenType is not provided                                  |  |
| <b>T00003</b>  | Technical TransArmor problem                                       |  |

|                     |                                                                              |  |
|---------------------|------------------------------------------------------------------------------|--|
| <b>T00004</b>       | Technical TransArmor problem                                                 |  |
| <b>T00005</b>       | Invalid TokenType is set                                                     |  |
| <b>T00006</b>       | Invalid token or card does not belong to given token                         |  |
| <b>T00007</b>       | Technical TransArmor problem                                                 |  |
| <b>TS0001</b>       | Expiry Date not available                                                    |  |
| <b>TS0002</b>       | MerchantTokenType is not provided                                            |  |
| <b>TS0004</b>       | Hosted Data ID is not provided                                               |  |
| <b>TS0003</b>       | Technical TransArmor STM problem                                             |  |
| <b>TS0005</b>       | Technical TransArmor STM problem                                             |  |
| <b>21290</b>        | Missing mandatory order item                                                 |  |
| <b>21291</b>        | invalid card limitation                                                      |  |
| <b>21300</b>        | KPS Order ID must be provided by the merchant and a maximum of 32 characters |  |
| <b>21301</b>        | Did not return from KPS                                                      |  |
| <b>C00001</b>       | GLV declined                                                                 |  |
| <b>C00002</b>       | Communication Error in GLV                                                   |  |
| <b>C00003</b>       | CRIF Risk Profile is mandatory                                               |  |
| <b>C00004</b>       | Invalid CRIF Risk Profile                                                    |  |
| <b>C00005</b>       | Technical Issues in GLV Service                                              |  |
| <b>C00006</b>       | Technical Issues in GLV Service                                              |  |
| <b>C00007</b>       | Technical Issues in GLV Service                                              |  |
| <b>C00008</b>       | Technical Issues in GLV Service                                              |  |
| <b>C00009</b>       | Technical Issues in GLV Service                                              |  |
| <b>C00010</b>       | Billing Address is mandatory                                                 |  |
| <b>C00011</b>       | GLV declined                                                                 |  |
| <b>C00012</b>       | Billing Country code is invalid                                              |  |
| <b>23011</b>        | Internal Dependency Error                                                    |  |
| <b>23013</b>        | External Integration Error                                                   |  |
| <b>23014</b>        | External Dependency Error                                                    |  |
| <b>BEPG-0000001</b> | Rupay communication error                                                    |  |
| <b>BEPG-0000002</b> | Rupay credentials error                                                      |  |
| <b>BEPG-0000003</b> | Rupay transaction error                                                      |  |
| <b>BEPG-0000004</b> | Rupay configuration error                                                    |  |
| <b>BEPG-0000005</b> | Rupay configuration error                                                    |  |
| <b>BEPG-0000006</b> | Rupay check bin error                                                        |  |
| <b>BEPG-0000007</b> | Rupay communication error                                                    |  |
| <b>BEPG-0000008</b> | Rupay check bin error                                                        |  |
| <b>BEPG-0000009</b> | Rupay transaction error                                                      |  |
| <b>BEPG-0000011</b> | OTP verification error                                                       |  |
| <b>BEPG-0000012</b> | Rupay transaction error                                                      |  |
| <b>BEPG-0000013</b> | Rupay transaction error                                                      |  |
| <b>BEPG-0000014</b> | Rupay authentication error                                                   |  |
| <b>BEPG-0000015</b> | Rupay authentication error                                                   |  |
| <b>BEPG-0000016</b> | Invalid BIN                                                                  |  |
| <b>BEPG-0000017</b> | Issuer authentication failure                                                |  |
| <b>BEPG-0000018</b> | Internal error                                                               |  |

|                     |                                                                             |  |
|---------------------|-----------------------------------------------------------------------------|--|
| <b>BEPG-0000019</b> | Internal error                                                              |  |
| <b>BEPG-0000020</b> | Invalid request                                                             |  |
| <b>BEPG-0000021</b> | Invalid request                                                             |  |
| <b>BEPG-0000022</b> | Rupay authentication error                                                  |  |
| <b>BEPG-0000023</b> | Rupay transaction error                                                     |  |
| <b>BEPG-0000024</b> | Rupay transaction error                                                     |  |
| <b>BEPG-0000025</b> | Exhausted OTP verification                                                  |  |
| <b>BEPG-0000026</b> | Exhausted OTP resend count                                                  |  |
| <b>BEPG-0000027</b> | Invalid BIN value                                                           |  |
| <b>BEPG-0000028</b> | BIN not eligible                                                            |  |
| <b>BEPG-0000029</b> | Invalid request                                                             |  |
| <b>BEPG-0000030</b> | Internal error                                                              |  |
| <b>NT-0000001</b>   | Merchant not setup for Network Token                                        |  |
| <b>NT-0000002</b>   | fiservTokenRequestorId is Mandatory                                         |  |
| <b>NT-0000003</b>   | Processing error while provisioning network token                           |  |
| <b>NT-0000004</b>   | Network token provisioning error                                            |  |
| <b>NT-0000005</b>   | Network token not supported for the merchant                                |  |
| <b>NT-0000006</b>   | Network cryptogram provisioning error                                       |  |
| <b>NT-0000007</b>   | Network token provisioning not supported for this transaction               |  |
| <b>NT-0000008</b>   | Network tokenId missing                                                     |  |
| <b>NT-0000009</b>   | Network token status update failed                                          |  |
| <b>NT-0000010</b>   | Network Token Provider Type is mandatory                                    |  |
| <b>NT-0000011</b>   | Network token update error                                                  |  |
| <b>NT-0000012</b>   | Network token update failed for HostedDataID                                |  |
| <b>NT-0000013</b>   | Network tokenId missing                                                     |  |
| <b>NT-0000014</b>   | Missing network token data                                                  |  |
| <b>NT-0000015</b>   | Missing mandatory merchant id                                               |  |
| <b>NT-0000016</b>   | Error while detokenizing network token                                      |  |
| <b>NT-0000017</b>   | Unable to retrieve card data                                                |  |
| <b>NT-0000018</b>   | Authentication Reference ID is mandatory                                    |  |
| <b>NT-0000019</b>   | Authorization Reference Number is mandatory                                 |  |
| <b>NT-0000020</b>   | Provisioning not supported                                                  |  |
| <b>NT-0000021</b>   | Unable to retrieve token data                                               |  |
| <b>NT-0000022</b>   | Provisioning of network token not supported for unauthenticated Transaction |  |
| <b>GCT-0000001</b>  | Guest checkout token provisioning error                                     |  |

1= no, nothing to cancel or transaction already canceled

2= no, but refund can be tried

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