

# Base24 Mexico Response Codes

Code	Processor Response Message	Description
00	Y:[AuthCode]:[Transaction ID]:[AVSResult]:[Endpoint Transaction ID]	Approved.
01	N:01:01-REFERRAL	The transaction was not authorised by the Issuer for an unknown reason. The cardholder should contact their Issuer.
02	N:02:02:-REFERRAL	The transaction was not authorised by the Issuer for an unknown reason. The cardholder should contact their Issuer.
03	N:03:03-INVLD MER ID	The transaction was declined as it was invalid or not enabled for the merchant.
04	N:60:04-HOLD-CALL CTR	The transaction was not authorised by the Issuer most likely because fraud was suspected.
05	N:51:05-DECLINED	The transaction was not authorised by the Issuer for an unknown reason. (Do not honor)
06	N:01:06-DECLINED	An unknown error occurred when processing the transaction. Retrying the transaction may result in an Approval.
07	N:60:07-HOLD-CALL CTR	The transaction was not authorised by the Issuer most likely because fraud was suspected.
12	N:12:12-INV TRAN	The transaction was declined as it was invalid or not enabled for the merchant.
13	N:13:13-INV AMT	The amount is set to zero, is unreadable or exceeds the allowable amount. Make sure the amount is greater than zero and in suitable format.
14	N:14:14-INV ACCT NUM	The submitted card number does not include the proper number of digits. The customer should try again using the correct card number.
15	N51:15-DECLINED	As Issuer related to this card number has not been found.
30	N:91:30-PLEASE RETRY	The transaction was declined, however, retrying the transaction may result in an Approval.
33	N54:33-EXPIRED CARD	The card is expired. The customer will need to use a different payment method.
39	N51:39-DECLINED	The transaction has been declined because no such credit card account exists.
41	N60:41-HOLD-CALL CTR	The card was identified as lost by the Issuer and will not be processed.
43	N:60:43-HOLD-CALL CTR	The card was identified as stolen by the Issuer and will not be processed.
51	N51:51 - DECLINED	The cardholders account does not have sufficient funds to cover the transaction amount. Subsequent attempts at a later date may be successful.
54	N:54:54-EXPIRED	The card is expired. The customer will need to use a different payment method.

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Code	Processor Response Message	Description
55	N:55:55-INCORRECT PIN	The PIN or Code entered is incorrect. Try again with another.
57	N:57:57-TXN NOT ALLOW	The transaction is not allowed by the Issuer.
58	N:63:58-SERV NOT ALLOWED	The terminal has not been configured to accept the transaction.
61	N:51:61-TRY AGAIN LATER	The cardholders account does not have sufficient funds to cover the transaction amount. Subsequent attempts at a later date may be successful.
62	N:63:62-SER NOT ALLOW	The card is restricted by the Issuer. The cardholder should contact the Issuer for more details.
65	N:51:65-TRY AGAIN LATER	The card has exceed the frequency of transactions allowed.
68	N:91:68-PLEASE RETY	The response was received too late and a timeout occurred. Retrying the transaction may result in an Approval.
75	N:75:75-PIN RETRY MAX	The Issuer has declined the transaction because the cardholder has entered the PIN incorrectly too many times.
91	N:91:91-PLEASE RETRY	The Issuer is currently unavailable. This may be temporary – a subsequent attempt may be successful.
92	N:91:92-PLEASE RETRY	The Issuer is currently unavailable. This may be temporary – a subsequent attempt may be successful.
94	N:94:94-DUPLICATE TRAN	The submitted transaction appears to be a duplicate of a previously submitted transaction and was declined to prevent charging the same card twice for the same service. Check your systems to see if a duplicate exists.
96	N:CE:96-SYSTEM PROBLEM	There is a system error which has prevented the transaction from being processed. Retrying the transaction may result in an Approval.