



operations solutions

interventions and process optimisation

systems management

operations review.

identify operational constraints

An operations review is a quick, reliable way to identify areas of operational constraint and map a solution.

OIM consultants have developed a proven approach to conduct this review in two to four weeks. This approach has been successfully applied at numerous businesses and in several sectors since 1996.

The short review analyses areas such as productivity, process unit costs, quality levels, waste and the impact of machine and labour downtime. It consists of three phases:

As-is assessment | Conceptual design | Road map

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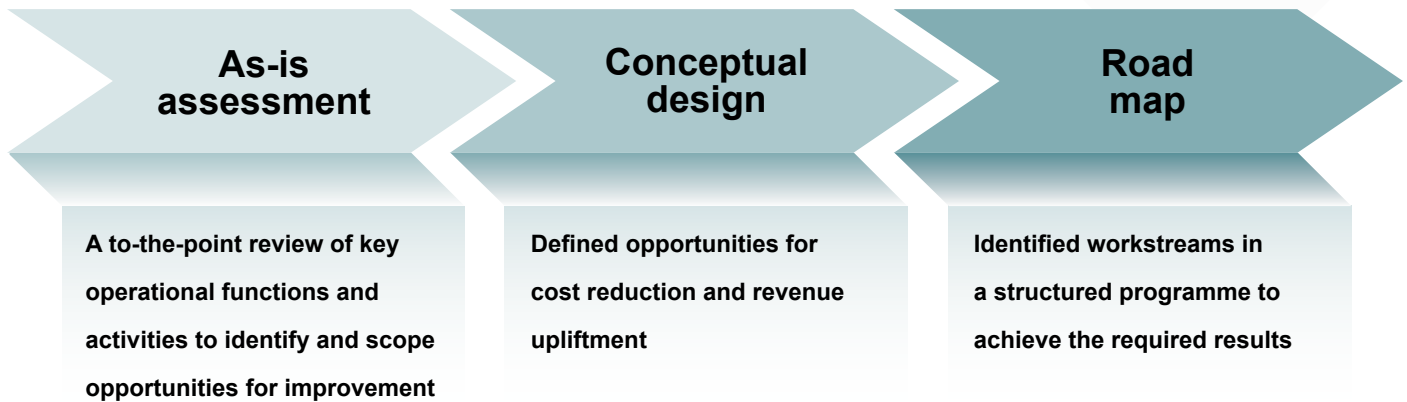
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ANALYSES PHASES

2 - 4 WEEKS



Once the review has been completed, OIM presents the results, highlights the areas for improvement, recommends actions to address them and submits projected cost benefits.

SOLUTION OVERVIEW

PHASES	As-is assessment		Conceptual design	Road map
OBJECTIVES	Understand business operations	Determine current and potential performance	Define opportunities for improvement	Develop way forward
KEY ACTIVITIES	Perform health check assessment (diagnostic)		Identify opportunities for improvement	Prioritise and group key improvement areas
	Understand business drivers and strategies		Quantify potential size of opportunities	Compile implementation road map
	Evaluate management structures and processes		Compile a case for change	
	Review operational processes and business practices			
	Perform productivity and capacity assessment studies			
	Identify and investigate issues/constraints			



As-is assessment

During this phase OIM performs a health check of the operations, using a range of relevant questionnaires and assessments. This provides a quick overview of the operational processes and the impact on availability, utilisation, efficiency and quality losses, while issues and constraints related to the losses are identified. Management structures that enable processes, key business drivers and strategic objectives are also analysed.

Conceptual design

This phase focuses on quantifying the opportunities that were identified for increased revenue and cost reduction. The opportunities are validated to ensure they are achievable and realistic.

Road map

In the road map phase we identify the workstreams, time frames, appropriate tools and approaches required to achieve results. A "quick-win" workstream for those solutions that can yield immediate results is established to ensure that it follows a structured approach. A business case with a return-on-investment model is developed to ensure that the rate of return is financially acceptable to the business.

