

Key Performance Indicator

Employee

: Maurisa Kinariyanti

Date Of Join

: 2 Juni 2025

Reg. ID

: 0422050006250001

Academic

: S1

Designation

: IT Implementator

Date Of Agreement

: 2025

Department

: Information Technology

Periode

: Desember

Division

: Information Technology


Plant

: Banshu Electric Indonesia

Goals

: Software ERP terimplementasi dengan baik

No.	Perspective	Measure	UOM	Weightage	Source Data	Target	Actual	% - Tage
1	Implementator	Project Modifikasi STO WIP	Month	30%	Closing Software	100%	95%	29%
2		Project Modifikasi modul Report MPP dan Surat Jalan FG	Month	15%	Closing Software	100%	88%	13%
3		Bug Repair Meeting Room - (Module Agenda dan MOM)	Month	10%	Form Claim	100%	100%	10%
4		Project System Ticketing Problem	Month	20%	Kaizen Sheet	100%	32%	6%
5		Project ERP Crimping dan Join Plant Hedom	Month	10%	Closing Software	100%	63%	6%
6		Project Report WIP	Month	15%	Closing Software	100%	70%	11%
Total				100%				75%

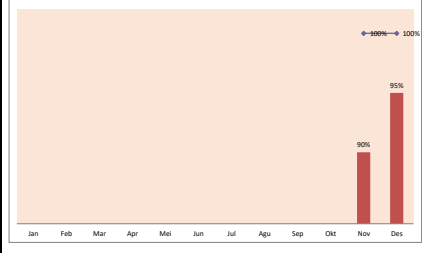
Confirm Ok,			
Knowed	Approved	Checked	Prepared
			
Mukhtadin	Agus Hidayanto	Putri Octaviani	Maurisa
Plant Manager	Asst Manager IT	Leader IT Implementator	Staff

## Performance Trend Chart Division Periode : 2025

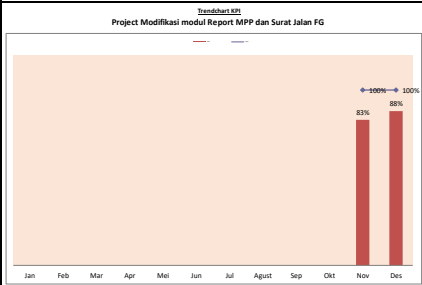
Division : Information Technology Employee : Maurisa Kinariyanti  
Departemen : Information Technology

Periode : Desember

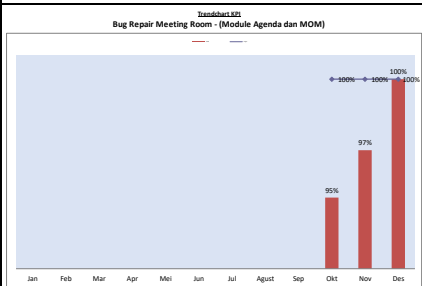
<p>Transaksi KSI</p> <p>Project Modifikasi STO WIP</p>	<p>Catatan :</p>
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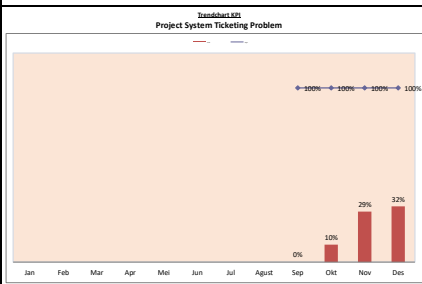
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: Maurisa Kinariyanti	ON PROGRESS

[illegible]

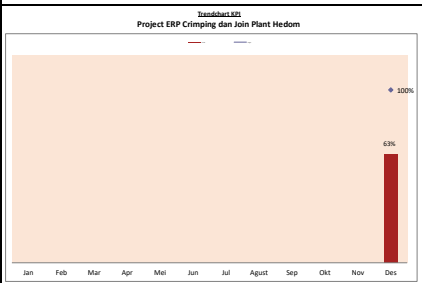
PIC	STATUS
: Maurisa Kinariyanti	ON PROGRESS

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PIC	STATUS
: Maurisa Kinariyanti	ON PROGRESS

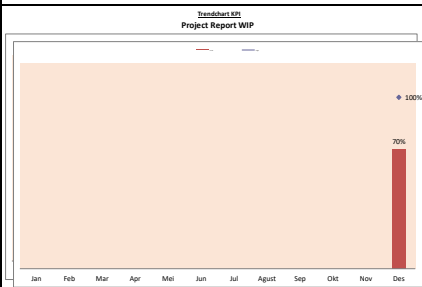
[illegible]

PIC	STATUS
: Maurisa Kinariyanti	ON PROGRESS



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PIC	STATUS
: Maurisa Kinariyanti	ON PROGRESS



PIC	STATUS
: Maurisa Kinariyanti	ON PROGRESS



Banshu Electric Indonesia

## OFFICIAL REPORT CLOSING OF SOFTWARE DEVELOPMENT

**Document Number** : 002/EXP/PRD/01/25

**Software Name** : STO WIP

Yang bertanda tangan di bawah ini :

*The undersigned below :*

**Nama** : Luthfi Dwi Cahyo

*Name*

**Jabatan** : Assistant Manager

*Job Level*

**NIK** : 20070001190201

*ID Employee*

**Plant** : Export

*Plant*

**Bagian** : PRD

*Department*

Yang selanjutnya disebut sebagai **PIHAK I** yaitu *Klien*.

*Hereinafter referred to as the FIRST PARTY as Client.*

**Nama** : Agus Hidayanto

*Name*

**Jabatan** : Assistant Manager

*Job Level*

**NIK** : 22070006200132

*ID Employee*

**Plant** : Others

*Plant*

**Bagian** : IT

*Department*

Yang selanjutnya disebut sebagai **PIHAK II** yaitu yang melakukan Pengembangan *Software & System*.

*Hereinafter referred to as the SECOND PARTY as who do Software & System Development.*

Telah menyetujui beberapa kesepakatan yaitu :

*Has agreed several agreements, namely:*

- Pihak II menyerahkan hasil pengerjaan *software* kepada Pihak I dengan menjamin kualitas *software* telah sesuai standar.  
*The Second Party submits the results of software work to The First Party by ensuring that the quality of the software meets the standards.*
- Pihak I setuju bahwa semua permintaan fitur yang tertera pada *Form Software Requirement* (FRM-MIT-003) telah dikerjakan oleh Pihak II dengan baik.  
*The First Party agrees that all feature requests listed on the Form Software Requirement (FRM-MIT-003) have been carried out by The Second Party properly.*
- Pihak I dan Pihak II sepakat bahwa fase pengerjaan *software* dinyatakan telah selesai.  
*The First Party and The Second Party agree that the software development phase is declared to have been completed.*
- Jika dikemudian hari terdapat perubahan atau perbaikan *software*, maka pengajuan permintaan perubahan atau perbaikan akan mengikuti prosedur yang telah ditetapkan Pihak II.  
*If in the future there are changes or improvements to the software, then the submission of requests for changes or improvements will follow the procedures set by The Second Party.*
- Sebagai dasar pengerjaan adalah lampiran *Form Software Requirement* (FRM-MIT-003) yang telah ditanda tangani bersama.  
*As the basis for the work is the attachment of the Form Software Requirement (FRM-MIT-003) which has been signed together.*

Purwakarta, 29 Oktober 2025

Confirm OK

Management		Client		IT Dept		
Approved,	Approved,	Approved,	Approved,	Approved,	Checked,	Prepared,
						
Rendhika Harsono	Katsumi ichihashi	Mukhtadin	Luthfi Dwi Cahyo	Agus Hidayanto		Ahmad Saefulloh
Director	General Manager	Plant Manager	Assistant Manager	Assistant Manager	Group Leader	Staff Programmer



Banshu Electric Indonesia

## OFFICIAL REPORT CLOSING OF SOFTWARE DEVELOPMENT

**Document Number** : 002/EXP/PRD/01/25

**Software Name** : STO WIP

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*The undersigned below :*

**Nama** : Luthfi Dwi Cahyo

*Name*

**Jabatan** : Assistant Manager

*Job Level*

**NIK** : 20070001190201

*ID Employee*

**Plant** : Hedom

*Plant*

**Bagian** : PRD

*Department*

Yang selanjutnya disebut sebagai **PIHAK I** yaitu *Klien*.

*Hereinafter referred to as the FIRST PARTY as Client.*

**Nama** : Agus Hidayanto

*Name*

**Jabatan** : Assistant Manager

*Job Level*

**NIK** : 22070006200132

*ID Employee*

**Plant** : Others

*Plant*

**Bagian** : IT

*Department*

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3. Pihak I dan Pihak II sepakat bahwa fase pengerjaan *software* dinyatakan telah selesai.  
*The First Party and The Second Party agree that the software development phase is declared to have been completed.*
4. Jika dikemudian hari terdapat perubahan atau perbaikan *software* , maka pengajuan permintaan perubahan atau perbaikan akan mengikuti prosedur yang telah ditetapkan Pihak II.  
*If in the future there are changes or improvements to the software, then the submission of requests for changes or improvements will follow the procedures set by The Second Party.*
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Purwakarta, 1 Desember 2025

Confirm OK

Management		Client		IT Dept		
Approved,	Approved,	Approved,	Approved,	Approved,	Checked,	Prepared,
Rendhika Harsono	Katsumi ichihashi	Mukhtadin	Luthfi Dwi Cahyo	Agus Hidayanto		Ahmad Saefulloh
Director	General Manager	Plant Manager	Assistant Manager	Assistant Manager	Group Leader	Staff Programmer



Banshu Electric Indonesia

## OFFICIAL REPORT CLOSING OF SOFTWARE IMPLEMENTATION

**Document Number** : 002/EXP/PRD/01/25

**Software Name** : STO WIP

Yang bertanda tangan di bawah ini :

*The undersigned below :*

**Nama** : Luthfi Dwi Cahyo

*Name*

**Jabatan** : Assistant Manager

*Job Level*

**NIK** : 20070001190201

*ID Employee*

**Plant** : Export-Hedom

*Plant*

**Bagian** : PRD

*Department*

Yang selanjutnya disebut sebagai **PIHAK I** yaitu *Klien*.

*Hereinafter referred to as the **FIRST PARTY** as Client.*

**Nama** : Agus Hidayanto

*Name*

**Jabatan** : Assistant Manager

*Job Level*

**NIK** : 22070006200132

*ID Employee*

**Plant** : Others

*Plant*

**Bagian** : IT

*Department*

Yang selanjutnya disebut sebagai **PIHAK II** yaitu yang melakukan Pengembangan *Software & System*.

*Hereinafter referred to as the **SECOND PARTY** as who do Software & System Development.*

Telah menyetujui beberapa kesepakatan yaitu :

*Has agreed several agreements, namely:*

1. Pihak II menyatakan bahwa fase implementasi dan monitoring *software* telah berjalan dalam waktu tiga puluh hari setelah fase pengembangan *software*.

2. *The Second Party declares that the software implementation and monitoring phase has started within thirty days after the software development phase.*

Pihak I menyatakan bahwa *software* yang telah diimplementasikan Pihak II berjalan dengan baik.

*The First Party declares that the software has been implemented by The Second Party is running well.*

3. Pihak I dan Pihak II sepakat bahwa fase implementasi dan monitoring *software* telah selesai.

*The First Party declares that the software has been implemented by The Second Party is running well.*

4. Jika dikemudian hari terdapat perubahan atau perbaikan *software*, maka pengajuan permintaan perubahan atau perbaikan akan mengikuti prosedur yang telah ditetapkan Pihak II.

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*As the basis for implementation is the attachment of the Form Software Requirement (FRM-MIT-003) which has been signed together.*

Purwakarta, 8 Desember 2025

Confirm OK

Management		Client		IT Dept		
Approved,	Approved,	Approved,	Approved,	Approved,	Checked,	Prepared,
Rendhika Harsono	Katsumi ichihashi	Mukhtadin	Luthfi Dwi Cahyo	Agus Hidayanto	Putri Octaviani	Maurisa
Director	General Manager	Plant Manager	Assistant Manager	Assistant Manager	Leader	Implementator Staff



Banshu Electric Indonesia

## OFFICIAL REPORT CLOSING OF SOFTWARE DEVELOPMENT

**Document Number** : 001/HEDOM/PPC/11/25  
**Software Name** : Report MPP dan Report Surat Jalan FG

Yang bertanda tangan di bawah ini :

*The undersigned below :*

**Nama** : Erika R  
*Name*  
**Jabatan** : Assistant Manager  
*Job Level*  
**NIK** : 22070008220287  
*ID Employee*  
**Plant** : HE-DOM  
*Plant*  
**Bagian** : PPIC  
*Department*

Yang selanjutnya disebut sebagai **PIHAK I** yaitu *Klien*.  
*Hereinafter referred to as the FIRST PARTY as Client.*


**Nama** : Agus Hidayanto  
*Name*  
**Jabatan** : Assistant Manager  
*Job Level*  
**NIK** : 220000000003  
*ID Employee*  
**Plant** : Others  
*Plant*  
**Bagian** : IT  
*Department*

Yang selanjutnya disebut sebagai **PIHAK II** yaitu yang melakukan Pengembangan *Software & System*.  
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Purwakarta, 17 November 2025

Confirm OK						
Management		Client		IT Dept		
Approved,	Approved,	Approved,	Approved,	Approved,	Checked,	Prepared,
						
Rendhika Harsono	Katsumi ichihashi	Mukhtadin	Erika R	Agus Hidayanto		Fitran
Director	General Manager	Plant Manager	Assistant Manager	Assistant Manager	Group Leader	Staff Programmer



Banshu Electric Indonesia

## OFFICIAL REPORT CLOSING OF SOFTWARE IMPLEMENTATION

**Document Number** : 001/HEDOM/PPC/11/25  
**Software Name** : Report MPP dan Report Surat Jalan FG

Yang bertanda tangan di bawah ini :

*The undersigned below :*

**Nama** : Erika R

*Name*

**Jabatan** : Assistant Manager

*Job Level*

△ **NIK** : 22070008220287

*ID Employee*

**Plant** : HE-DOM

*Plant*

**Bagian** : PPIC

*Department*

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*Hereinafter referred to as the **FIRST PARTY** as Client.*

**Nama** : Agus Hidayanto

*Name*

**Jabatan** : Assistant Manager

*Job Level*

△ **NIK** : 22070006200132

*ID Employee*

**Plant** : Others

*Plant*

**Bagian** : IT

*Department*

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△

Purwakarta, 2 Januari 2026





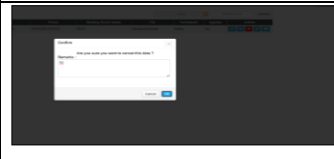

Confirm OK						
Management		Client		IT Dept		
Approved,	Approved,	Approved,	Approved,	Approved,	Checked,	Prepared,
Rendhika Harsono	Katsumi ichihashi	Mukhtadin	Erika R	Agus Hidayanto	Putri Octaviani	Maurisa
Director	General Manager	Plant Manager	Assistant Manager	Assistant Manager	Leader	Implementator Staff

## FORM CLAIM SOFTWARE




Kepada : IT Departemen  
 Dari : IT  
 Tanggal : 06/09/2025  
 Nama Software : Meeting Room

Plant : ☐ BEI : ☐ OTHERS  
☐ BRI .....  
☒ KINENTA  
☐ PTI

Kategori Klaim : ☐ UI  
☒ FUNCTION  
☐ OUTPUT  
 .....

No	Diisi oleh Pemohon			Diisi oleh IT		Status	Keterangan
	Deskripsi Klaim	Lampiran	PIC	PIC	Target		
1.	No doc menghilang pada saat add MOM dan tambah MOM		Maurisa	Maurisa	16-Sep-25	Closed	-
						(16-09-2025)	
2.	Data yang diinput menghilang setelah menambahkan evidence diakhir		Maurisa	Maurisa	16-Sep-25	Closed	
						(16-09-2025)	
3	No Doc tidak sesuai dengan plant user login		Maurisa	Maurisa	26-Sep-25	Closed	
						(27-09-2025)	
4	Kolom others di bagian "distribution to" tidak dapat tampil pada saat view MOM, walaupun sudah diisi data		Maurisa	Maurisa	26-Sep-25	Closed	
						(25-09-2025)	
5	Saat cancel agenda, tidak dapat memunculkan notifikasi "agenda berhasil dicancel"		Maurisa	Maurisa	25-Sep-25	Closed	
						(26-09-2025)	
6	Tidak dapat menambahkan evidence setelah edit MOM		Maurisa	Maurisa	26-Sep-25	Closed	
						(26-09-2025)	

IT		
Diketahui	Diperiksa	Diterima
		
Agus Hidayanto Asst. Manager	Putri Octaviani Leader Implementator	Ahmad Saefulloh Staff Programmer

Pemohon		
Diketahui	Diperiksa	Dibuat
		
Agus Hidayanto Asst. Manager	Putri Octaviani Leader Implementator	Maurisa K. Staff Implementator







# Suggestion System Form

Registration No :

Project Timeline

Start Date

14.07.2025

Finish Date

## SYSTEM TICKETING PROBLEM SOFTWARE & INFRASTRUKTUR

Comment Plant  
Manager/ COOComment  
Judges

Project Area

Name

Maurisa Kinariyanti

NIK

422050006250001

Department

IT Department

Section

IT Implementator

Idea Classification

✓

Quality

✓

Cost

Delivery

Safety

Period

29-10-2025

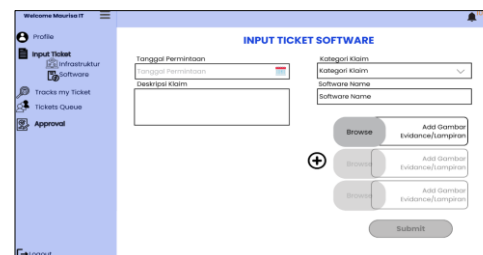
### BEFORE



#### Description

Ketika User menemukan problem saat melakukan proses manufaktur, user masih melakukan report melalui WhatsApp, dan hal tersebut tidak efisien karena resiko hilangnya history chat hingga mengantisipasi pesan tidak terbaca oleh tim IT

### AFTER



#### Description

User melakukan report melalui System Ticketing Problem, untuk mengantisipasi hilangnya data, serta efisiensi kertas untuk problem PPK

### BENCHMARK DATA

#### QUANTITATIVE

- Cost pembelian kertas yang terus menerus karena report problem PPK masih menggunakan kertas

#### QUALITATIVE

- User merasa bahwa problemnya harus segera diselesaikan, padahal tim IT sedang mengerjakan problem lain  
- Penyelesaian setaip problemnya tidak dapat diukur dengan waktu yang transparansi

### BENEFIT

#### QUANTITATIVE

- Cost pembelian kertas berkurang untuk report problem PPK, karena semuanya sudah by system ticketing problem

#### QUALITATIVE

- Report problem (software & infrastruktur) terintegrasi menjadi satu system ticketing problem  
- Memudahkan tim IT untuk track sebuah problem software maupun infrastruktur

Ideas Creator

Direct Superior

Dept. Head

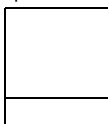
Plant Manager

Rating Idea :

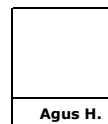
Sign :



Sign :



Sign :



Sign :



A. To Standardized

B. To Improve

C. To Create

Sign &amp; Initial

Initial :

Maurisa

Initial :

Initial :

Agus H.

Initial :

1 2 a b

1 2 a b c d

1 2 a b c d



Banshu Electric Indonesia

## OFFICIAL REPORT CLOSING OF SOFTWARE DEVELOPMENT

**Document Number** : 001/HEDOM/PRD/08/23  
**Software Name** : MRP JOIN DAN CRIMPING

Yang bertanda tangan di bawah ini :  
*The undersigned below :*

**Nama** : Luthfi Dwi Cahyo  
*Name*  
**Jabatan** : Assistant Manager  
*Job Level*  
**NIK** : 20070001190201  
*ID Employee*  
**Plant** : Hedom  
*Plant*  
**Bagian** : PRD  
*Department*

Yang selanjutnya disebut sebagai **PIHAK I** yaitu *Klien*.  
*Hereinafter referred to as the FIRST PARTY as Client.*

**Nama** : Agus Hidayanto  
*Name*  
**Jabatan** : Assistant Manager  
*Job Level*  
**NIK** : 22070006200132  
*ID Employee*  
**Plant** : Others  
*Plant*  
**Bagian** : IT  
*Department*

Yang selanjutnya disebut sebagai **PIHAK II** yaitu yang melakukan Pengembangan *Software & System*.  
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Purwakarta, 10 Desember 2025

Confirm OK						
Management		Client		IT Dept		
Approved,	Approved,	Approved,	Approved,	Approved,	Checked,	Prepared,
Rendhika Harsono	Katsumi ichihashi	Mukhtadin	Luthfi Dwi Cahyo	Agus Hidayanto		Ahmad Saefulloh
Director	General Manager	Plant Manager	Assistant Manager	Assistant Manager	Group Leader	Staff Programmer



Banshu Electric Indonesia

## OFFICIAL REPORT CLOSING OF SOFTWARE IMPLEMENTATION

**Document Number** : 001/HEDOM/PRD/08/23

**Software Name** : ERP CRIMPING

Yang bertanda tangan di bawah ini :

*The undersigned below :*

**Nama** : Luthfi Dwi Cahyo

*Name*

**Jabatan** : Assistant Manager

*Job Level*

**NIK** : 20070001190201

*ID Employee*

**Plant** : Hedom

*Plant*

**Bagian** : PRD

*Department*

Yang selanjutnya disebut sebagai **PIHAK I** yaitu *Klien*.

*Hereinafter referred to as the **FIRST PARTY** as Client.*

**Nama** : Agus Hidayanto

*Name*

**Jabatan** : Assistant Manager

*Job Level*

**NIK** : 22070006200132

*ID Employee*

**Plant** : Others

*Plant*

**Bagian** : IT

*Department*

Yang selanjutnya disebut sebagai **PIHAK II** yaitu yang melakukan Pengembangan *Software & System*.

*Hereinafter referred to as the **SECOND PARTY** as who do Software & System Development.*

Telah menyetujui beberapa kesepakatan yaitu :

*Has agreed several agreements, namely:*

1. Pihak II menyatakan bahwa fase implementasi dan monitoring *software* telah berjalan dalam waktu tiga puluh hari setelah fase pengembangan *software*.

2. *The Second Party declares that the software implementation and monitoring phase has started within thirty days after the software development phase.*

Pihak I menyatakan bahwa *software* yang telah diimplementasikan Pihak II berjalan dengan baik.

*The First Party declares that the software has been implemented by The Second Party is running well.*

3. Pihak I dan Pihak II sepakat bahwa fase implementasi dan monitoring *software* telah selesai.

*The First Party declares that the software has been implemented by The Second Party is running well.*

4. Jika dikemudian hari terdapat perubahan atau perbaikan *software*, maka pengajuan permintaan perubahan atau perbaikan akan mengikuti prosedur yang telah ditetapkan Pihak II.

*If in the future there are changes or improvements to the software, then the submission of requests for changes or improvements will follow the procedures set by The Second Party.*

5. Sebagai dasar implementasi adalah lampiran *Form Software Requirement* (FRM-MIT-003) yang telah ditanda tangani bersama.

*As the basis for implementation is the attachment of the Form Software Requirement (FRM-MIT-003) which has been signed together.*

Purwakarta, 7 Januari 2026

Confirm OK

Management		Client		IT Dept		
Approved,	Approved,	Approved,	Approved,	Approved,	Checked,	Prepared,
						
Rendhika Harsono	Katsumi ichihashi	Mukhtadin	Luthfi Dwi Cahyo	Agus Hidayanto	Putri Octaviani	Maurisa
Director	General Manager	Plant Manager	Assistant Manager	Assistant Manager	Leader	Implementator Staff



Banshu Electric Indonesia

## OFFICIAL REPORT CLOSING OF SOFTWARE DEVELOPMENT

**Document Number** : 002/HEDOM/PPC/12/25

**Software Name** : REPORT WIP

Yang bertanda tangan di bawah ini :

*The undersigned below :*

**Nama** : Erika R

*Name*

**Jabatan** : Assistant Manager

*Job Level*

**NIK** : 22070008220287

*ID Employee*

**Plant** : Hedom

*Plant*

**Bagian** : PPC

*Department*

Yang selanjutnya disebut sebagai **PIHAK I** yaitu *Klien*.

*Hereinafter referred to as the FIRST PARTY as Client.*

**Nama** : Agus Hidayanto

*Name*

**Jabatan** : Assistant Manager

*Job Level*

**NIK** : 22070006200132

*ID Employee*

**Plant** : Others

*Plant*

**Bagian** : IT

*Department*

Yang selanjutnya disebut sebagai **PIHAK II** yaitu yang melakukan Pengembangan *Software & System*.

*Hereinafter referred to as the SECOND PARTY as who do Software & System Development.*

Telah menyetujui beberapa kesepakatan yaitu :

*Has agreed several agreements, namely:*

1. Pihak II menyerahkan hasil pengerjaan *software* kepada Pihak I dengan menjamin kualitas *software* telah sesuai standar.  
*The Second Party submits the results of software work to The First Party by ensuring that the quality of the software meets the standards.*
2. Pihak I setuju bahwa semua permintaan fitur yang tertera pada *Form Software Requirement* (FRM-MIT-003) telah dikerjakan oleh Pihak II dengan baik.  
*The First Party agrees that all feature requests listed on the Form Software Requirement (FRM-MIT-003) have been carried out by The Second Party properly.*
3. Pihak I dan Pihak II sepakat bahwa fase pengerjaan *software* dinyatakan telah selesai.  
*The First Party and The Second Party agree that the software development phase is declared to have been completed.*
4. Jika dikemudian hari terdapat perubahan atau perbaikan *software*, maka pengajuan permintaan perubahan atau perbaikan akan mengikuti prosedur yang telah ditetapkan Pihak II.  
*If in the future there are changes or improvements to the software, then the submission of requests for changes or improvements will follow the procedures set by The Second Party.*
5. Sebagai dasar pengerjaan adalah lampiran *Form Software Requirement* (FRM-MIT-003) yang telah ditanda tangani bersama.  
*As the basis for the work is the attachment of the Form Software Requirement (FRM-MIT-003) which has been signed together.*



Purwakarta, 21 Desember 2025

Confirm OK

Management		Client		IT Dept		
Approved,	Approved,	Approved,	Approved,	Approved,	Checked,	Prepared,
Rendhika Harsono	Katsumi ichihashi	Mukhtadin	Erika R	Agus Hidayanto		Fitran
Director	General Manager	Plant Manager	Assistant Manager	Assistant Manager	Group Leader	Staff Programmer