



# MERCHANT PORTAL

## GUIDE

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# INTRODUCTION

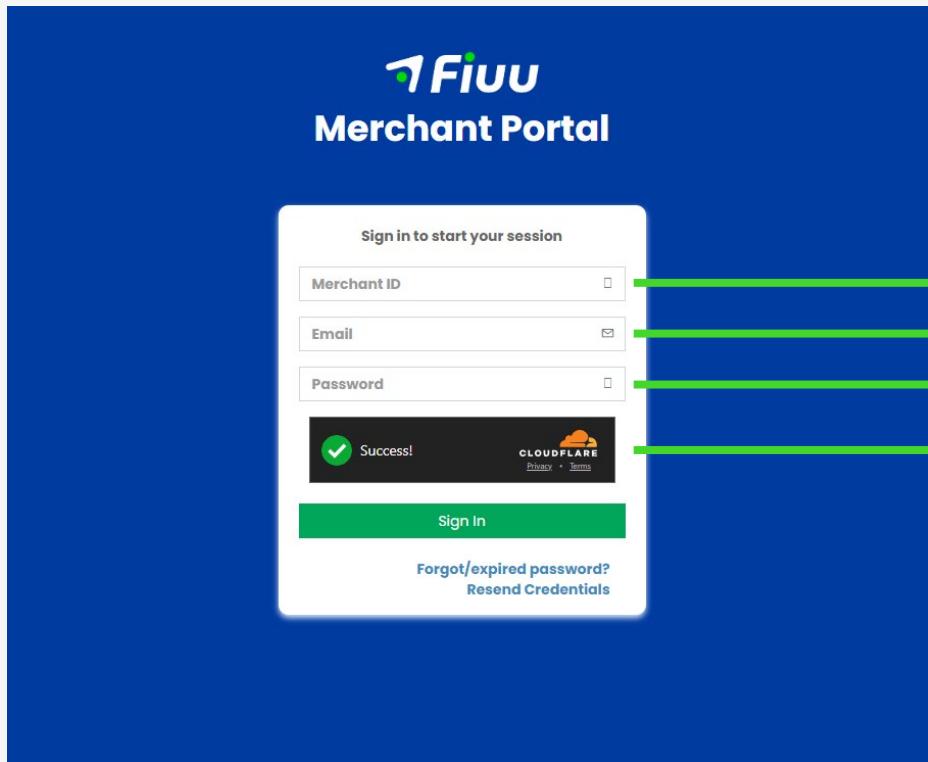
Our merchant control panel is designed to ease online merchant from checking all transactions from different channels until sending a simple cancellation request so that the system could reverse the transaction or refund the amount back to the buyer account.

The control panel has 4 major sections:

- **Transaction:** most frequent accessible part that allows merchant to see all their transaction listing.
- **Settlement:** historical record of fund transferred from us to merchant.
- **Merchant Profile:** a configuration interface for merchant that merchant can change the password, contact information and application setting.
- **Sub User Account:** management allow merchant to add user account and control what they can access based on their role.

# MERCHANT PORTAL LOGIN

Log in to the merchant portal by accessing the following link: <https://portal.merchant.razer.com/>



- Input Merchant ID.
- Input Primary Registered Email Address.
- Input Merchant Account Password.
- Tick "**I'm not a robot**" Captcha to proceed with the login.

# MERCHANT PORTAL HOMEPAGE

- This is the page where you will see upon successful login. This is the home page of the Merchant Portal.

You are here →

The screenshot shows the 1Fiuu Merchant Portal homepage. On the left, a vertical sidebar lists various navigation options: Transaction ID, MAIN NAVIGATION (Home, Dashboard, Transactions, Merchant Onboarding, Merchant Profile, Settings, Email Blasting, Settlements, Payment Link, Mini Shopping Cart, Recurring, Refund, Sales Invoices, Invoices, Reports, E-Statement), and a 'You are here' breadcrumb trail pointing to 'Home'. The main content area features a welcome message for 'Wednesday | 3rd April 2024' and 'Welcome back, Merchant SDN BHD'. It highlights the portal as a central hub for managing products, tracking sales, and monitoring business performance. A call-to-action button says 'Let's make your business a **success** together!'. To the right, there's an illustration of three people interacting with a digital interface. Another section promotes the 'Physical Terminal' with the tagline 'Simplifying transactions for your business and customers.' and a 'Request Now' button. Below these are sections for 'Let's get started!', 'Create your Mini Shopping Cart. Coming Soon.', 'Share an email invoice. Test Now.', and 'Integration' (Merchant ID: Merchant, Verify Key: [REDACTED], Secret Key: [REDACTED]).

# MERCHANT DASHBOARD

- Main dashboard shows the current account balance, the charts of current vs last week on numbers of transaction and current vs last week value of transaction.
- From the home page, the first navigation page will be on the **Merchant Dashboard**.
- On the left-hand side of the page, there is the sidebar mainly used for portal navigation.

The screenshot displays the TFiuu Merchant Dashboard. The top navigation bar includes a user icon, a search bar, and links for 'Merchant' and 'Account PIC'. The main header shows the date 'Wednesday | 3rd April 2024' and the title 'DASH BOARD'. The sidebar on the left, titled 'MAIN NAVIGATION', lists various options: Home, Dashboard (highlighted with a green arrow), Transactions, Merchant Profile, Settings, Store Management, Settlements (highlighted with a green arrow), Payment Link, Mini Shopping Cart, Sales Invoices, Invoices, Reports (highlighted with a green arrow), E-Statement, VT Activation, Documentation, Announcement, and Newsletter. The main content area features 'ACCOUNT BALANCE' with a total of 4,315,233.28 MYR, 'SALES' for Today (824188.19) and Yesterday (1910137.90), and two chart sections: 'Current vs Last Week on Number Of Transaction' and 'Current vs Last Week on Value Of Transaction'. The 'Settlements' and 'Reports' items in the sidebar are also highlighted with green arrows.

Transaction listing

Settlement Listing

Reporting

# MERCHANT DASHBOARD

- To access user information, change password, or sign out, you can click on the username located at the top right side of the page.

The screenshot displays the 1Fiuu Merchant Dashboard interface. On the left, a vertical navigation menu lists various sections: Home, Dashboard, Transactions, Merchant Profile, Settings, Store Management, Settlements, Payment Link, Mini Shopping Cart, Sales Invoices, Invoices, Reports, E-Statement, VT Activation, Documentation, Announcement, and Newsletter. The main dashboard area shows the following key metrics:

- ACCOUNT BALANCE:** MYR 4,315,233.28. Sub-sections show Total Captured (4,315,238.72) and Total Payback (-5.44).
- SALES:** TODAY: MYR 824188.19; YESTERDAY: MYR 1910137.90.
- Current vs Last Week on Number Of Transaction:** A line chart comparing transaction volume across the week. The Y-axis ranges from 0 to 1,000,000. The chart shows a significant peak on Sunday for the current week, while last week's data is mostly zero.
- Current vs Last Week on Value Of Transaction:** A line chart comparing transaction value across the week. The Y-axis ranges from 0 to 14,000,000. Similar to the transaction count chart, it shows a large spike on Sunday for the current week.
- User Information:** Located in the top right corner of the dashboard area, showing the merchant's profile picture, name (Merchant - Account PIC), and last login date (April 03, 2024).
- Sign Out:** A button next to the user information, allowing the merchant to log out.
- Main Accounts:** Buttons for "MY Profile" and "Sign out", which are also highlighted by green arrows pointing to them.

# TRANSACTION LISTING

- To access this page, on the sidebar, go to **Transaction > Main Accounts**.
- Show the total of account balance, number of transaction that has been request cancel and chargeback, transaction filters and the list of transactions under the merchant's account.

1 Click Transactions

2 Click Main Accounts

C

No	Created On	Paid On	Channel	Card Number	TranID	OrderID	Bill Name ( Account Name )	Email	Mobile	Currency	Amt
1	2024-04-03	2024-04-03 15:43:57	2024-04-03 15:43:58	1Fluu	2098761084	20210120240403154356	Fluu Offline Payment			MYR	14.00
2	2024-04-03	2024-04-03 15:43:57	2024-04-03 15:44:00	AliPay	2098761081	29980220240403154356	Alipay Offline Payment			MYR	8.00
3	2024-04-03	2024-04-03 15:43:57	2024-04-03 15:43:57	MyDebit	479968	7893	2098761072	020968	Card Payment	MYR	28.30

**A** Filtration / Search Tools that are available to use to locate the customer transaction information

**B** By Clicking on the Transaction ID, you may access more information on the transaction information.  
\*Refer to next page.

**C** List of transaction with their respective Status will be appear in the page.

# TRANSACTION DETAILS

- On this page, you can find more detailed information about the transaction.

The screenshot shows the Fiuu Transaction Details page. On the left, there is a navigation sidebar with various options like Home, Dashboard, Transactions, Main Accounts, Sub Accounts, Failed IPN Callback Status, Zero Dollar Transaction, Settings, Merchant Profile, Settlements, Payment Link, Mini Shopping Cart, Sales Invoices, Invoices, Reports, and E-Statement. Annotations are present: a green circle labeled '1' points to the 'Transactions' option in the sidebar; another green circle labeled '2' points to the 'Main Accounts' option. The main content area has a blue header bar with the Fiuu logo, a search bar, and some icons. Below the header is a section titled 'DETAIL TRANSACTION' with a transaction ID of #1525971. This section includes fields for 'From' (Company Name: J-39-1, Block J, Persiaran Multimedia, CityPark, i-City 40000 Shah Alam, Selangor MY) and 'To' (John McFiuu, Phone: 0177109486, Email: product.dev1455@gmail.com). To the right of this is a yellow box containing transaction details: Transaction ID #1525971, Order ID: 1000000424, Approval Code: 093415, Merchant ID: qio\_Dev, Account: ACC NO, Description: Payment, Bank Status: 00/Approved or completed successfully, and Payment Method: VISA, Google Pay, and BNPL. A green circle labeled 'B' points to the 'Transaction Timeline' section, which lists 'Captured' (Amount: 126.98, Date and Time: 2024-04-17 14:28:30) and 'Transaction Created' (Amount: 126.98, Date and Time: 2024-04-17 14:28:09). At the bottom of this section are buttons for Print, Payment Receipt, and Generate PDF. A blue circle labeled 'C' points to a summary box showing Status: Captured, Amount Due: 4/17/2024 2:28 PM, Bill Amount: MYR 126.98, (-) Processing Fees: (MYR 3.81), Settle Amount: MYR 123.17, and a note: 'Click on the button below if you want to cancel this transaction.' A red circle labeled 'D' points to the 'Request Cancel' button. At the bottom of the page are links for Fraud Scan and Integration End Points.

**A** Customer information, the payment channel that the customer selected.

**B** The transaction timeline where shows the status of the transaction.

**C** The transaction status and the transaction billing & actual amount.

**D** Request Cancel button to process refund for the transaction.

# IPN CALLBACK

- Instant Payment Notification (IPN) page allows Merchants to request a callback for a failed transaction.

1 Click Transactions

2 Click Failed IPN Callback Status

	Create Date	Transaction ID	Callback Status	HTTP Details
Today	2024-04-22 01:28:34	I533698	Callback Failed	301 Moved Permanently https://www.metrolimo.com.my/booking-complete.php?id=
	2024-04-22 01:28:34	I534069	Callback Failed	301 Moved Permanently https://www.metrolimo.com.my/booking-complete.php?id=
	2024-04-22 01:28:34	I534104	Callback Failed	301 Moved Permanently https://www.metrolimo.com.my/booking-complete.php?id=
	2024-04-22 01:28:34	I534303	Callback Failed	301 Moved Permanently https://www.metrolimo.com.my/booking-complete.php?id=
	2024-04-22 01:28:34	I534967	Callback Failed	301 Moved Permanently https://www.metrolimo.com.my/booking-complete.php?id=
	2024-04-22 01:28:34	I535007	Callback Failed	301 Moved Permanently https://www.metrolimo.com.my/booking-complete.php?id=
	2024-04-22 01:28:34	I535008	Callback Failed	301 Moved Permanently https://www.metrolimo.com.my/booking-complete.php?id=
	2024-04-22 01:28:34	I535112	Callback Failed	301 Moved Permanently https://www.metrolimo.com.my/booking-complete.php?id=

# IPN CALLBACK

- Instant Payment Notification (IPN) page allows Merchants to request a callback for a failed transaction.

The screenshot shows the TFIU Merchant SDN BHD interface. The left sidebar contains navigation links for Home, Dashboard, Transactions (Pending, Main Accounts, Sub Accounts, Failed IPN Callback Status, Settings), Merchant Onboarding, Settings, Store Management, Channel Activation, Settlements, Payment Link, Mini Shopping Cart, Recurring, Refund, Sales Invoices, Invoices, and Reports. The main content area has a title 'Failed IPN Callback Status'. It features a search bar with a placeholder 'Search Transaction ID' and a date '22/04/2024'. Below the search bar is a table with columns: Create Date, Transaction ID, Callback Status, and HTTP Details. The table lists eight failed transactions from April 22, 2024, at 01:28:34. Each row has a checkbox in the first column. A large green circle labeled 'B' highlights the table. A blue circle labeled 'C' highlights the 'Send Callback' button at the top right of the table area.

Create Date	Transaction ID	Callback Status	HTTP Details
2024-04-22 01:28:34	1533698	Callback Failed	301 Moved Permanently <a href="https://www.metrolimo.com.my/booking-complete.php?id=1533698">https://www.metrolimo.com.my/booking-complete.php?id=1533698</a>
2024-04-22 01:28:34	1534069	Callback Failed	301 Moved Permanently <a href="https://www.metrolimo.com.my/booking-complete.php?id=1534069">https://www.metrolimo.com.my/booking-complete.php?id=1534069</a>
2024-04-22 01:28:34	1534104	Callback Failed	301 Moved Permanently <a href="https://www.metrolimo.com.my/booking-complete.php?id=1534104">https://www.metrolimo.com.my/booking-complete.php?id=1534104</a>
2024-04-22 01:28:34	1534303	Callback Failed	301 Moved Permanently <a href="https://www.metrolimo.com.my/booking-complete.php?id=1534303">https://www.metrolimo.com.my/booking-complete.php?id=1534303</a>
2024-04-22 01:28:34	1534967	Callback Failed	301 Moved Permanently <a href="https://www.metrolimo.com.my/booking-complete.php?id=1534967">https://www.metrolimo.com.my/booking-complete.php?id=1534967</a>
2024-04-22 01:28:34	1535007	Callback Failed	301 Moved Permanently <a href="https://www.metrolimo.com.my/booking-complete.php?id=1535007">https://www.metrolimo.com.my/booking-complete.php?id=1535007</a>
2024-04-22 01:28:34	1535008	Callback Failed	301 Moved Permanently <a href="https://www.metrolimo.com.my/booking-complete.php?id=1535008">https://www.metrolimo.com.my/booking-complete.php?id=1535008</a>
2024-04-22 01:28:34	1535112	Callback Failed	301 Moved Permanently <a href="https://www.metrolimo.com.my/booking-complete.php?id=1535112">https://www.metrolimo.com.my/booking-complete.php?id=1535112</a>

**A** Filtration / Search Tools that are available to use to locate the customer transaction information

**B** Tick the box of the failed transaction from the list that is needed for the callback request.

**C** By clicking the "Send Callback" button here will initiate the callback request for the failed transaction.

# TRANSACTION SETTINGS

- Reflecting the current general settings of the merchant's account, including the maximum transaction amount allowed, endpoint settings, etc.

The screenshot shows the 1Fiuu merchant dashboard with the following navigation steps:

- Click Transactions (highlighted by a green arrow)
- Click Settings (highlighted by a green arrow)

The main page displays the "TRANSACTION SETTING" section for Thursday, 4<sup>th</sup> April 2024. It includes:

- General settings:
  - Max. Transaction Amount: 100.00
  - Max. Allowed Fraud Score: 50
  - Notified Failure Transaction: No
  - Tokenization (1-Click Payment): Enabled
  - Enable Duplicate Order: No
- Logs: No log found

The right panel shows the "Integration" settings:

- Enable Verify Payment:
- Use extended format for Verify Payment:
- Verify Key:
- Secret Key:
- End Points:
  - Return URL:
  - Enable Instant Payment Notification (IPN):
  - Notification URL:
  - Enable Instant Payment Notification (IPN):
  - Callback URL:
  - Enable Instant Payment Notification (IPN):
  - Enable refund notification triggered from merchant portal:

# MERCHANT PROFILE

- A configuration interface for merchant that merchant can change the password, contact information and application setting.
- Merchant can view their account information such as contact information. If merchant needs to make any amendments to this information, please email [support-sa@razer.com](mailto:support-sa@razer.com).

1 Click Merchant Profile

2 Click General Info

Merchant SDN BHD

Transaction ID

MAIN NAVIGATION

- Home
- Dashboard
- Transactions
- Merchant Onboarding
- Merchant Profile**
- Profile Settings
- Sub User Account
- Settings
- Email Blasting
- Settlements
- Payment Link
- Mini Shopping Cart
- Recurring
- Refund
- Sales Invoices
- Invoices

GENERAL INFORMATIONS Thursday, 4<sup>th</sup> April 2024

Account

<b>Merchant ID</b>	Merchant_Dev
<b>Domain</b>	Merchant@domain.com
<b>Company Name</b>	Merchant SDN BHD
<b>Trading Name</b>	Merchant Trading
<b>Fluu PIC</b>	Support
<b>Subscription Plan</b>	
<b>Account Status</b>	active
<b>Expire Date</b>	01/01/2025

Contact

Click the eye icon on the left of each title to reveal the information.

<b>Contact Person</b>	.....
<b>Office Phone</b>	.....
<b>E-Mail 1</b>	.....
<b>Mobile Phone</b>	.....
<b>E-Mail 2</b>	.....
<b>Registered Address</b>	.....
<b>Operating Address</b>	.....

Category / Business

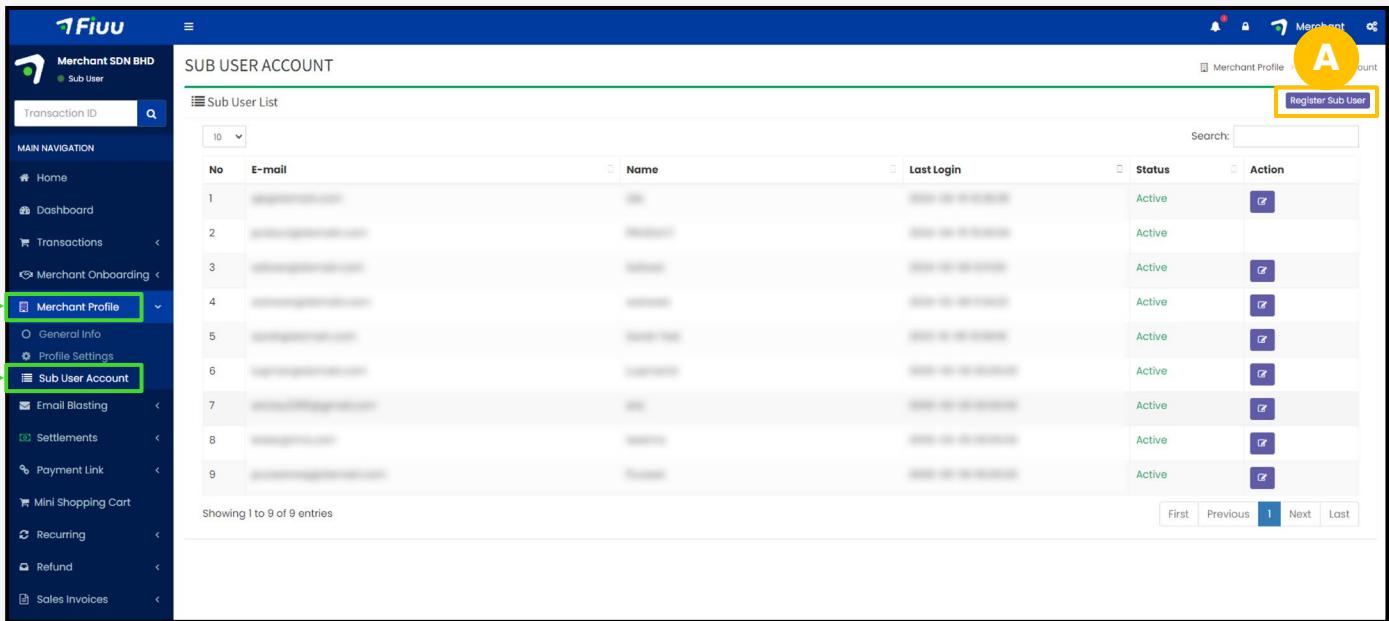
<b>Category</b>	Online Mall
<b>Sub-Category</b>	--
<b>ROC No.</b>	--
<b>Doing Business As (DBA)</b>	
<b>Roseller</b>	

Switch to Sub-Merchant

merchant\_Dev

# SUB-USER ACCOUNT

- Provide the function for merchants to register new Sub-Users, and the permissions can be controlled by the main account's PIC according to the user's access level.



The screenshot shows the Fiuu Merchant SDN BHD interface. On the left, a sidebar lists various merchant management functions. Two steps are highlighted with green arrows:

- 1 Click **Merchant Profile**
- 2 Click **Sub User Account**

The main content area is titled "SUB USER ACCOUNT" and displays a table of "Sub User List". The table has columns for No., E-mail, Name, Last Login, Status, and Action. Each row contains a small blue icon in the Action column. At the top right of the table, there is a "Register Sub User" button, which is also circled in yellow and labeled with a large letter "A".

A Click on the Register Sub User button to proceed on Register new Sub User for your merchant portal.

# SUB-USER REGISTRATION

- During registration, you can input user login information, such as email, name, and password, as well as grant permission for sub-user access.

1 Click Merchant Profile

2 Click Sub User Account

A Select the user permission such as "View", "Edit", "Delete", "Search", etc.

# SETTLEMENT RECORDS

- The historical record of fund transferred from us to merchant. To access this page, on the sidebar, go to **Settlement > Records**.

1 Click Settlements  
2 Click Records

**A** Date of settlement is made.

**B** The bank account information that settlement amount transferred to.

**C** The settlement amount.

**D** More Information on the Settlement.  
\*Refer to page 17 for details.

No	Date	Merchant Ref ID	Bank Account	Transaction	Token	Settle Amount		
1	2024-04-03 11:09:22	7eleven	(MALAYAN BANKING) 7-ELEVEN MALAYSIA SDN BHD 514084572712	MYR 45,785.79	MYR 0.00	MYR 0.00	MYR 0.00	MYR 45,785.79
2	2024-04-03 10:30:24	MYD20240403-1	(MALAYAN BANKING) 7-ELEVEN MALAYSIA SDN BHD 514084572712	MYR 1,101,228.31	MYR 0.00	MYR 0.00	MYR 0.00	MYR 1,101,228.31
3	2024-04-03 10:08:16	7eleven	(MALAYAN BANKING) 7-ELEVEN MALAYSIA SDN BHD 514084572712	MYR 729,994.67	MYR 0.00	MYR 0.00	MYR 0.00	MYR 729,994.67
4	2024-04-02 12:46:59	20240402-5526	(MALAYAN BANKING) 7-ELEVEN MALAYSIA SDN BHD 514084572712	MYR 144,078.93	MYR 0.00	MYR 0.00	MYR 0.00	MYR 144,078.93
5	2024-04-02 11:51:21	MYD20240402-1	(MALAYAN BANKING) 7-ELEVEN MALAYSIA SDN BHD 514084572712	MYR 3,712,629.03	MYR 0.00	MYR 0.00	MYR 0.00	MYR 3,712,629.03
6	2024-04-02 09:55:24	7eleven	(MALAYAN BANKING) 7-ELEVEN MALAYSIA SDN BHD 514084572712	MYR 2,186,140.19	MYR 0.00	MYR 20.20	MYR 0.00	MYR 2,186,119.99
7	2024-04-01 11:51:46	MYD20240401-1	(MALAYAN BANKING) 7-ELEVEN MALAYSIA SDN BHD 514084572712	MYR 1,099,477.64	MYR 0.00	MYR 0.00	MYR 0.00	MYR 1,099,477.64
8	2024-04-01 11:16:22	7eleven	(MALAYAN BANKING) 7-ELEVEN MALAYSIA SDN BHD 514084572712	MYR 694,427.84	MYR 0.00	MYR 0.00	MYR 0.00	MYR 694,427.84
9	2024-04-01 11:06:39	7eleven	(MALAYAN BANKING) 7-ELEVEN MALAYSIA SDN BHD 514084572712	MYR 43,867.25	MYR 0.00	MYR 0.00	MYR 0.00	MYR 43,867.25
10	2024-03-29 11:49:25	MYD20240329-1	(MALAYAN BANKING) 7-ELEVEN MALAYSIA SDN BHD 514084572712	MYR 2,155,121.71	MYR 0.00	MYR 0.00	MYR 0.00	MYR 2,155,121.71
11	2024-03-29 11:29:54	20240329-5528	(MALAYAN BANKING) 7-ELEVEN MALAYSIA SDN BHD 514084572712	MYR 91,823.42	MYR 0.00	MYR 0.00	MYR 0.00	MYR 91,823.42
12	2024-03-29 10:53:29	7eleven	(MALAYAN BANKING) 7-ELEVEN MALAYSIA SDN BHD 514084572712	MYR 1,418,417.77	MYR 0.00	MYR 0.00	MYR 0.00	MYR 1,418,417.77
13	2024-03-27 13:00:53	20240327-4036	(MALAYAN BANKING) 7-ELEVEN MALAYSIA SDN BHD 514084572712	MYR 47,265.85	MYR 0.00	MYR 0.00	MYR 0.00	MYR 47,265.85

# SETTLEMENT RECORDS

- To access this page, on the sidebar, go to **Settlement > Records**.

A

Merchant Account PIC

Transaction ID

MAIN NAVIGATION

- Home
- Dashboard
- Transactions
- Merchant Profile
- Settings
- Store Management

Settlements

Records

Sales Invoices

Invoices

Reports

E-Statement

VT Activation

Documentation

SETTLEMENT RECORDS Wednesday, 3<sup>rd</sup> April 2024

Filter

Sub Merchant ID:

- View All --
- View All --

Transaction	Amount	GST/WHT	Deduct	Token	Amount	GST/WHT	Mass Payment	Settle Amount
1	MMR 00000000							
2	MMR 00000000							
3	MMR 00000000							
4	MMR 00000000							
5	MMR 00000000							
6	MMR 00000000							
7	MMR 00000000							
8	MMR 00000000							

Merchant

Settlements > Records

# SETTLEMENT DETAILS

The screenshot shows the Fiuu Merchant Settlement Details interface. On the left, a sidebar navigation menu is displayed with two steps highlighted:

- 1 Click **Settlements**
- 2 Click **Records**

The main content area is titled "DETAIL SETTLEMENT" and shows the following details:

**A** **SUMMARY**

Description / Items	Amount (MYR)
Total Transaction Amount:	45,785.79
+ Refund/Chargeback GST:	0.00
<b>Deduct</b>	
- Total Txn GST:	0.00
- Penalty / Admin Fee:	0.00
- Chargeback:	0.00
- Refund:	0.00
- Token Service:	0.00
- Mass Payouts Service:	0.00
- Misc Fee:	0.00
- Gateway Fee:	0.00
- Holdback Amount:	0.00
<b>Settlement Amount:</b>	<b>45,785.79</b>

**B** **TRANSACTION LIST**

No	Date	Channel	TranID	OrderID	Bill Name	Currency	Bill Amt	Actual Amt	Store ID	Applic
1	2024-04-01	Alipay	2095838718	23510120240401235855	Alipay Offline Payment	MYR	8.50	8.46	2351	ZlQtxNQmo2ZtvAwlpkV3Ov
2	2024-04-01	Alipay	2095837673	19150120240401235814	Alipay Offline Payment	MYR	7.50	7.46	1915	cfJDq5NLuQHUBpRctC2xL
3	2024-04-01	Alipay	2095836780	29980120240401235744	Alipay Offline Payment	MYR	5.40	5.37	2998	c4c
4	2024-04-01	Alipay	2095836036	20140120240401235720	Alipay Offline Payment	MYR	12.90	12.84	2014	Z7V2qv4gYxPLJgo7lGsgw
5	2024-04-01	Alipay	2095835322	28900120240401235655	Alipay Offline Payment	MYR	8.40	8.36	2890	3f29ata

**C** **DOWNLOAD OPTIONS**

Options to download the settlement file in various formats: Excel File, CSV File, ODS File, and TXT File.

- A** The settlement Summary is shown as the total amount of the settlement.
- B** The number of transaction that is included in the settlement.
- C** The list of transaction that was included in the settlement, including Chargeback and Refund Transaction. You can download the settlement file here to either excel, CSV, ODS, or TXT format.

# SETTLEMENT DETAILS

## MAIN PAGE

- This page shows detailed settlements information. There are 5 tabs that shows detailed information about the settlements:

- Transaction
- Chargeback
- Refund
- Refund – **CAPTURED**
- Mass payouts

**A** This is the summary of the settlement.

**B** 5 available tabs that shows more detailed settlement information. Each tab shows specific detailed transaction related to the tab subjects. Each tab can be exported into files in below formats:

- Excel file
- CSV file
- ODS file
- TXT file

The screenshot displays the Fiuu Settlement Details Main Page. At the top, there's a navigation bar with a bell icon, a lock icon, and the text 'QIE'. Below the navigation bar, the date 'Tuesday, 14<sup>th</sup> May 2024 8:49:53 PM' is shown. On the left, a dark sidebar menu lists various sections: Home, Dashboard, Transactions, Merchant Onboarding, Merchant Profile, Settings, Settlements (which is currently selected and highlighted in green), Records, Settings, Payment Link, Mini Shopping Cart, Recurring, Sales Invoices, Invoices, Reports, and E-Statement. The main content area has a title 'DETAIL SETTLEMENT' and a sub-section 'SUMMARY'. It shows a table with columns: Description / Items, Amount (MYR), Qty, Currency, Billing, MDR, Actual (with a tooltip '(xxx - MYR)'), and Total Amount. The total amount is 12,712.04 MYR. A yellow circle labeled 'A' highlights this table. Below the summary is a section titled 'Deduct' with a table showing items like Total Txn WHT, Penalty / Admin Fee, Chargeback, Refund, Token Service, Mass Payouts Service, Misc Fee, and Gateway Fee. The total deduction is 123.00 MYR. A green circle labeled 'B' highlights the tabs at the bottom of this section. The tabs are: Transaction (selected), Chargeback, Refund, Refund - CAPTURED (highlighted in green), and Mass Payouts. To the right of the deduct table is a grid of transaction details with columns: No, Date, Channel, TranID, OrderID, Bill Name, Currency, Bill Amt, Actual Amt, Store ID, Application Code, and several search fields. The grid shows two entries from March 16, 2024. At the bottom, there are buttons for First, Previous, Next, and Last, along with a page number '1'.

# SETTLEMENT DETAILS

## TRANSACTION TAB

- Transaction tab shows all transactions of the settlement history. The settlement history will show up under column A

The screenshot displays the 'DETAIL SETTLEMENT' page in the Fiuu platform. The main header shows 'Settlements > Records > View'. On the left, the 'MAIN NAVIGATION' sidebar includes links for Home, Dashboard, Transactions, Merchant Onboarding, Merchant Profile, Settings, Settlements (selected), Records, Settings, Payment Link, Mini Shopping Cart, Recurring, Sales Invoices, Invoices, Reports, and E-Statement.

The central area is titled 'DETAIL SETTLEMENT' and shows 'TEST CHEQUE NO' and 'TEST BANK ACC' details. It includes a 'SUMMARY' table with transaction items like Refund/Chargeback WHT, Deduct items like Total Txn WHT, and Settlement Amount (1.00). Below this is a summary table for 'Total Transaction Amount' (12,712.04 MYR) with columns for Qty, Currency, Billing, MDR, Actual, Forex, and Actual Amount.

A yellow circle labeled 'A' highlights the 'Transactions' section at the bottom of the page, which lists two entries for 2024-03-16:

No	Date	Channel	TranID	OrderID	Bill Name	Currency	Bill Amt	Actual Amt	Store ID	Application Code
1	2024-03-16 17:44:50	●●	9	W17560886750A235875630	TEST API	MYR	6,499.00	6,356.02		
2	2024-03-16 17:44:50	●●	8	W1756853933A235875618	TEST API	MYR	6,499.00	6,356.02		

At the bottom, there are search fields for Bill Name, OrderID, and Application Code, along with navigation buttons for First, Previous, Next, and Last.

# SETTLEMENT DETAILS

## CHARGEBACK TAB

- Chargeback tab will show all the transaction with chargeback history. Column **A** shows the summary of chargebacks while chargeback history will show up under column **B**

**DETAIL SETTLEMENT**

**SUMMARY**

Description / Items	Amount (MYR)
Total Transaction Amount:	123.00
+ Refund/Chargeback WHT:	0.00
<b>Deduct</b>	
- Total Txn WHT:	0.00
- Penalty / Admin Fee:	123.00
- Chargeback:	123.00
- Refund <small>(WHT)</small> :	997,719.00
- Token Service:	0.00
- Mass Payouts Service:	142.00
- Misc Fee:	0.00
- Gateway Fee:	1.00
- Holdback Amount:	0.00
<b>Settlement Amount:</b>	<b>1.00</b>

**Total Amount**

Qty	Currency	Billing	MDR	Actual <small>(WHT)</small>	Forex <small>(XXX - MYR)</small>	Actual Amount <small>(MYR)</small>
2	MYR	12,998.00	285.96	12,712.04	1	12,712.04
<b>Total Transaction Amount:</b>						<b>12,712.04</b>

**Transaction**  **Chargeback**  **Refund**  **Refund**  **Captured**  **Payouts**

**Total Amount**

Qty	Currency	Chargeback	MDR	WHT	Forex <small>(XXX - MYR)</small>	Chargeback Amount <small>(MYR)</small>
3	MYR	6.30	0.00	0.00	1	6.30
<b>Total Chargeback Amount:</b>						<b>6.30</b>

**Date**

Transaction ID	Settlement ID	Chargeback ID	Channel	TranID	OrderID	Currency	Billing	Actual	Chargeback	MDR	WHT
2024-03-16 17:44:50	0000-00-00	2024-05-14	Card	9	WI7560886750A235875630	MYR	6,499.00	6,356.02	2.10	0.00	0
2024-03-16 17:44:50	0000-00-00	2024-05-14	Card	10	WI757773903A235875692	MYR	6,499.00	6,356.02	2.10	0.00	0
2024-03-16 17:44:50	0000-00-00	2024-05-14	Card	11	WI7500725570A235875693	MYR	6,499.00	6,356.02	2.10	0.00	0

Showing 1 to 3 of 3 entries

# SETTLEMENT DETAILS

## REFUND TAB

- Refund tab shows transaction that has been refunded and fully settled. Column **A** shows the summary of refunds while column **B** shows the history of the refunded transactions.

**DETAIL SETTLEMENT**

**SUMMARY**

Description / Items	Amount (MYR)
Total Transaction Amount:	123.00
+ Refund/Chargeback WHT:	0.00
<b>Deduct</b>	
- Total Txn WHT:	0.00
- Penalty / Admin Fee:	123.00
- Chargeback:	123.00
- Refund <small>(WHT)</small> :	997,719.00
- Token Service:	0.00
- Mass Payouts Service:	142.00
- Misc Fee:	0.00
- Gateway Fee:	1.00
- Holdback Amount:	0.00
<b>Settlement Amount:</b>	<b>1.00</b>

**Total Amount**

Qty	Currency	Billing	MDR	Actual <small>(xxx - MYR)</small>	Forex <small>(xxx - MYR)</small>	Actual Amount <small>(MYR)</small>
2	MYR	12,998.00	285.96	12,712.04	1	12,712.04

Total Transaction Amount: **12,712.04**

**Transaction** **Chargeback** **Refund** **Refund** **Captured** **Payouts**

**A**

**Total Amount**

Qty	Currency	Refund	MDR	WHT	Forex <small>(xxx - MYR)</small>	Refund Amount <small>(MYR)</small>
3	MYR	6.30	8,653.30	0.00	1	-8,647.00

Total Refund Amount: **-8,647.00**

**B**

Date	Settlement	Refund	Channel	TransID	OrderID	Currency	Billing	Actual	Refund	MDR	WHT	Fee
2024-03-16 17:44:50	0000-00-00	2024-05-14	Card	9	W17560886750A235875630	MYR	6,499.00	6,356.02	2.10	1,730.66	0.00	0.00
2024-03-16 17:44:50	0000-00-00	2024-05-14	Card	10	W1757773903A235875692	MYR	6,499.00	6,356.02	2.10	3,461.32	0.00	0.00
2024-03-16 17:44:50	0000-00-00	2024-05-14	Card	11	W17500725570A235875693	MYR	6,499.00	6,356.02	2.10	3,461.32	0.00	0.00

Showing 1 to 3 of 3 entries

First Previous **1** Next Last

# SETTLEMENT DETAILS

## REFUND – CAPTURED TAB

- Refund - **CAPTURED** tab shows refund transactions that has been captured but haven't been settled. Column **A** shows the summary of refunds while column **B** shows the history of the captured refunded transactions.

**DETAIL SETTLEMENT**

**SUMMARY**

Description / Items	Amount (MYR)
Total Transaction Amount:	123.00
+ Refund/Chargeback WHT:	0.00
<b>Deduct</b>	
- Total Txn WHT:	0.00
- Penalty / Admin Fee:	123.00
- Chargeback:	123.00
- Refund <small>(Txn)</small> :	997,719.00
- Token Service:	0.00
- Mass Payouts Service:	142.00
- Misc Fee:	0.00
- Gateway Fee:	1.00
- Holdback Amount:	0.00
<b>Settlement Amount:</b>	<b>1.00</b>

**Total Transaction Amount:** 12,712.04

**Total Refund Fees:** 0.00

**Forex (xxx - MYR)**

**Actual Amount (MYR)**

**Transaction**    **Chargeback**    **Refund**    **Refund**    **Captured**

**A**

**B**

**History**

Date	Transaction	Request	Refund	Channel	TransID	OrderID	Currency	Ori Amt	Billing	Actual	Refund	MDR	Fee	Qty.	Store ID
2024-03-16 17:44:50	2024-04-16 04:28:37			True POS	3	1	MYR	5,699.00	5,699.00	5,573.62	1,499.00	0.00	0.00	1	
2024-03-16 17:44:50	2024-04-16 07:26:01			True POS	4	2	MYR	6,799.00	6,799.00	6,649.42	1,499.00	0.00	0.00	1	
2024-03-16 17:44:50	2024-04-16 07:27:59			True POS	5	3	MYR	6,499.00	6,499.00	6,356.02	1,499.00	0.00	0.00	1	
2024-03-16 17:44:50	2024-04-16 07:29:23			True POS	6	4	MYR	6,499.00	6,499.00	6,356.02	1,499.00	0.00	0.00	1	

Showing 1 to 4 of 4 entries

# SETTLEMENT DETAILS

## MASS PAYOUT TAB

- Mass payout tab shows transaction that has settled via mass payments. Column **A** shows the history of all mass payouts that has been settled.

The screenshot displays the 'DETAIL SETTLEMENT' page in the Fiuu platform. The main navigation bar includes 'COMPANY NAME' and 'Account PIC'. The left sidebar lists various sections such as Home, Dashboard, Transactions, Merchant Onboarding, Merchant Profile, Settings, Settlements (selected), Records, Payment Link, Mini Shopping Cart, Recurring, Sales Invoices, Invoices, Reports, and E-Statement. The main content area shows a summary of a transaction with a total amount of 12,712.04 MYR. Below this is a table for 'Mass Payouts' with one entry. A yellow circle labeled 'A' highlights the 'No' column in this table, which contains the value '1'. The table also includes columns for Request Date, Bank Info, Merchant Ref ID, Currency, Amount, and Cost.

No	Request Date	Bank Info	Merchant Ref ID	Currency	Amount	Cost
1	2024-05-13 18:40:50	PHPUnit Test 001216372891726	13052024184050	SGD	142.00	0.00

# GENERATING PAYMENT LINK

## SEND TO EMAIL

Features allow merchants to manually generate a payment link to be sent to the customer. This includes currency, channel, amount, order ID, etc. Once all the required data is filled out, the merchant can click on the “Generate Link” button to manually generate the link.

The screenshot shows the Fiuu Merchant dashboard with a sidebar and a main content area. The sidebar contains navigation links such as Home, Dashboard, Transactions, Merchant Onboarding, Merchant Profile, Email Blasting, Settlements, Payment Link, Generate QR-Code, Generate Static QR-Code, Mini Shopping Cart, Recurring, Refund, Sales Invoices, Invoices, and Reports. A green callout box labeled "1 Click Payment Link" points to the "Payment Link" option in the sidebar. Another green callout box labeled "2 Click Generate Default Link" points to the "Generate Default Link" option under the "Payment Link" menu item. The main content area has a title "GENERATE DEFAULT LINK" and a date "Tuesday, 16<sup>th</sup> April 2024". It includes fields for "Customer's Email" (example@domain.com), "CC's Email", and "Subject" ([Fiuu] Invoice from product SDN BHD [ Order ID: TESTINGID002 ]). There are sections for "Payment Link Information" (Order ID: TESTINGID002, Currency: MYR - Malaysian ringgit), "Auto-generate Order ID" (unchecked), "Send to WhatsApp" (disabled), "Phone Number (Optional)" (+60 12-345 6789), and a "Payment summary" table:

Item Description	Unit Price	Qty	Discount (%)	Total Price
TEST	2.00	1	25	15

On the right side, there is a preview of the generated payment link with details: "product SDN BHD", address "B-13-3A, Jalan Multimedia 7/AH, CityPark i-City, 40000 Shah Alam Selangor MALAYSIA", phone number "03-55218438", email "qje@domain.com", "To: example@domain.com", "Order ID: TESTINGID002", and a note "This payment link will expire on: N/A".

# GENERATING PAYMENT LINK SEND TO WHATSAPP

The screenshot shows the 1Fiuu Merchant dashboard. On the left, a sidebar lists navigation options like Home, Transactions, Merchant Profile, Email Blasting, Settlements, Payment Link, Generate Default link, Generate QR-Code, Generate Static QR-Code, Mini Shopping Cart, Recurring, Refund, Sales Invoices, and Invoices. A green callout '1 Click Payment Link' points to the 'Payment Link' option. Another green callout '2 Click Generate Default Link' points to the 'Generate Default link' option. The main content area is titled 'Payment Link Information' and contains fields for 'Order ID' (TESTINGID002), 'Currency' (MYR - Malaysian ringgit), and an unchecked 'Auto-generate Order ID' checkbox. Below this is a section for 'Send to WhatsApp' with a 'Phone Number (Optional)' field containing '+60 12-345 6789'. A yellow circle labeled 'A' highlights the 'Order ID' field. To the right, there's a summary of the transaction: product SDN BHD, address B-13-3A, Jalan Multimedia 7/AH, CityPark i-City, 40000 Shah Alam Selangor MALAYSIA, phone number 03-55218438, email qie@domain.com, and order ID TESTINGID002. The payment summary table shows one item: TEST, Unit Price 2.00, Qty 1, Discount (%) 25, Total Price MYR 1.50. The table also includes Sub Total, Tax (%), and Grand Total. At the bottom, a note says 'To confirm and fully agree with this transaction, you may click the 'Pay Now' button or scan the QR code below.'

A Key in the Customer's "Email Address" (previous page), "Order ID", "Phone Number", "Payment Summary".

# GENERATING PAYMENT LINK SEND TO WHATSAPP

- 1 Click Payment Link
- 2 Click Generate Default Link

The screenshot shows the 1Fiuu merchant dashboard with the following interface elements:

- Left Sidebar:** MAIN NAVIGATION includes Home, Dashboard, Transactions, Merchant Onboarding, Merchant Profile, Email Blasting, and Settlements.
- Middle Section:**
  - Payment Link Information:** Order ID: 0528cf14, Currency: MYR - Malaysian ringgit.
  - Send to WhatsApp:** Customer Name (Optional): Customer A, Phone Number (Optional): +60127781223.
  - Payment summary:** Item Description: desc, Unit Price: 2, Unit: 2, Discount (%): 0, Total Price: MYR 4.00. Sub Total: MYR 4.00, Tax (%): 0, Grand Total: MYR 4.00.
  - Create Button:** A yellow circle labeled 'A' points to this button.
- Right Section:**
  - Payment Form Preview:** A green box highlights the payment details. It includes a QR code, a 'Pay Now' button, and a 'THANK YOU FOR YOUR PAYMENT' message.
  - WhatsApp Message Preview:** A blue circle labeled 'B' points to the 'Submit' button. A blue circle labeled 'C' points to a smartphone screen showing a WhatsApp message from 'Razer Merchant Services'.

- Click the “Create” button.
- Preview the payment form, then click “Submit”.
- Customer receives payment request details through their WhatsApp.

# RECURRING RECURRING PLAN PAGE

This recurring page includes three main components: Plans, Subscriber, and Token. Merchants can keep tabs on plans created, ID's and details of subscribers and their transactions, etc.

**A** Column shows the summary and details of a created recurring plan.

**B** There are three buttons in relation with the recurring plan.

\*refer next slide.

- 1 Click Recurring
- 2 Click Plans

The screenshot displays the 1Fiuu Recurring Plan page. On the left, a sidebar menu lists various sections: Home, Dashboard, Transactions, Merchant Onboarding, Settings, Store Management, Settlements, Payment Link, Mini Shopping Cart, Recurring (highlighted in blue), and Plans (highlighted in green). The main content area is titled "Recurring Plan" and shows a table with one entry:

No	Plan ID	Plan Name	Plan Description	Currency	Amount x Cycle	Period	Status
1	130	plan A	just plan A	MYR	25.00 x 12	Monthly	<input checked="" type="checkbox"/>

Below the table, a message says "Showing 1 to 1 of 1 entries". To the right of the table, there is a "Search:" field, a "New Plan" button, and a "Action" section with three buttons: a magnifying glass, a pencil, and a lock. Navigation buttons at the bottom include "First", "Previous", "Next" (highlighted in blue), and "Last".

# RECURRING

## UPDATING RECURRING PLAN

- After clicking the first button in the **B** section you will be redirected to a page where you are allowed to update your existing recurring plan. \*refer to previous page
- Update the necessary details to your liking before clicking the "**Submit**" button to save changes.

The screenshot shows the 'Update Plan' page in the Fiuu merchant dashboard. The main form is highlighted with a yellow border and contains the following fields:

- Plan Name:** plan A
- Description:** just plan A
- Maximum Billing Cycle:** 12
- Charging Period:** Monthly
- Charge On:**  Last of This Month \*If subscribe opt-in on 29th / 31st in certain month  
 First of Next Month
- Currency:** MYR
- Amount:** 25.00 \*Amount to be charge per cycle
- Retry Failed Transaction:**  Retry while recurring transaction failed
- Memo:** plan A subscription
- Status:** On

At the bottom right of the form, there is a green button labeled **B** with the word "Submit".

A

**Plan Name:** The name of the plan.

**Description:** The description of the plan.

**Maximum Billing Cycle:** Sets the time allowed for customer to pay.

**Charging Period:** Options to choose what period to be charged.

**Charge On:** Option to be charged on the first or last of the month.

**Currency:** The currency for the plan.

**Amount:** Amount to be billed.

**Retry Failed Transaction:** Option to retry if transaction fails.

**Memo:** Additional description

**Status:** Status of the plan.

B

Click "**submit**" once you have finished editing

# RECURRING

## COPY RECURRING PLAN LINK

Coming back to the recurring plan page, clicking the **B** section will prompt a copy plan interface. This interface displays the links that will take you directly to the **payment page** where the transaction will be done.

The screenshot shows the 'Recurring Plan' section of the Fiuu platform. On the left, there's a sidebar with various navigation items like Home, Dashboard, Transactions, etc. The main area shows a table with one entry: No. 1, Plan ID 130, Plan Name plan A. Below the table, it says 'Showing 1 to 1 of 1 entries'. At the bottom right of this section, there's a yellow circle with a white letter 'B' over a 'Copy' button. A large yellow circle with a white letter 'A' is over a text input field labeled 'Order ID:'.

**A** The default link can be customized here.

**B** Links that will redirect you to the payment page. Click the link to be directed to the payment page

**C** Click 'Pay' to continue payment

The screenshot shows a payment interface. At the top, it displays 'COMPANY NAME: J-39-1, Block I, Persiaran Multimedia, CityPark, i-City 40000 Shah Alam, Selangor, MALAYSIA' and 'URL: DOMAIN.COM Email:'. Below that, it shows 'Total MYR 25.00'. Under 'Customer Details', there's a dropdown menu. In the 'Pay with' section, there's a 'Card' icon and a 'Credit / Debit' option. A green arrow points from the 'B' callout in the previous screenshot to this 'Card' icon. At the bottom, there's a 'Pay' button with a blue circle containing a white letter 'C' over it. A green arrow also points from the 'C' callout in the previous screenshot to this 'Pay' button. The bottom of the screen says 'Your transaction is secured with SSL encryption'.

# RECURRING RECURRING PLAN PAGE

Again, back to the recurring plan page, click the "**New Plan**" to access the New Plan's page to create a new plan.

\*refer to the image below.

A

Click on **+ New Plan** to add a new recurring plan to the list.

B

Details to be filled in for the new recurring plan. Similar details to edit an existing recurring plan. Click **submit** once done.  
\*refer page 29

# RECURRING RECURRING SUBSCRIBERS LIST & EDIT PAGE

This page enables merchants to monitor, search, and manage active subscribers and their payment details, displaying key information like subscription start dates, next payment dates, and accumulated amounts as well as other functional features.

The screenshot shows the 1Fiuu merchant dashboard. In the main navigation, under the 'Recurring' dropdown, the 'Subscriber' option is selected. The main content area displays a table titled 'Recurring Subscribers' with the following data:

No	Name	Order ID	Subscribe Date	Next Payment	Last Payment	Plan Name	Amount	Accum. Amount	Cycle	Period	Status
1	User1	Plan130-viso2	2024-11-04 11:13:41	2024-12-31 11:13:41	2024-11-04 11:13:41	plan A	25.00	25.00	1/12	Monthly	✓
2	User2	Plan130-viso3	2024-11-04 11:21:26	2024-12-31 11:21:26	2024-11-04 11:21:26	plan A	25.00	25.00	1/12	Monthly	✓
3	User3	Plan130-viso4	2024-11-04 12:08:05	2024-12-04 12:08:05	2024-11-04 18:54:58	plan A	25.00	225.00	2/12	Monthly	✓
4	User4	Plan130-mastercard1	2024-11-04 12:42:23	2024-12-04 12:42:23	2024-11-04 18:55:01	plan A	25.00	200.00	2/12	Monthly	✓

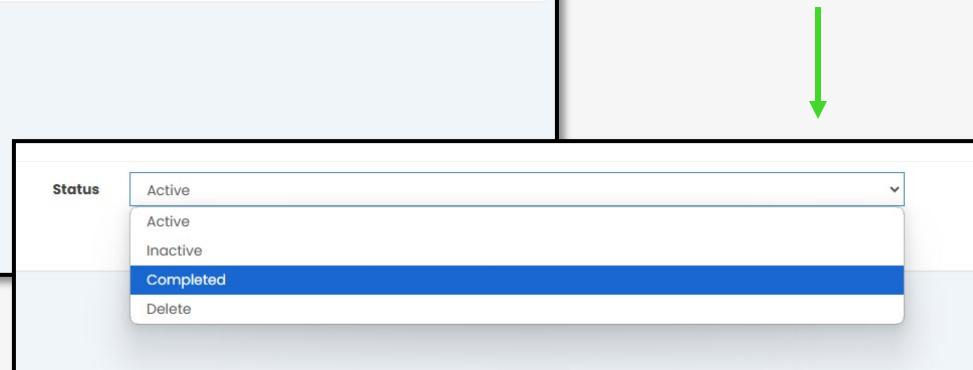
Below the table, there are buttons for 'First', 'Previous', 'Next', and 'Last'. On the right side of the table, there is a vertical column of icons labeled 'A' with a yellow circle around it, which corresponds to the 'Edit' icon in the status dropdown menu shown in the inset.

**1 Click Recuring**

**2 Click Subscriber**

**A** Clicking the first icon will redirect you to an editing page for recurring subscribers. You can assign your subscriber status according to **"Active"**, **"Inactive"**, **"Completed"**, **"Delete"**.

\*refer to the image below



# RECURRING RECURRING SUBSCRIBER'S TRANSACTIONS

Clicking the 2nd icon will redirect you to the recurring subscriber transactions page (*refer to previous page*). Here it shows the list of the recurring subscriber transactions that have been completed.

The screenshot displays the Fiuu platform interface for managing recurring subscriber transactions. The left sidebar features a navigation menu with sections like Company Name, Transaction ID search, Main Navigation (Home, Dashboard, Transactions, Merchant Onboarding, Settings, Store Management, Settlements, Payment Link, Mini Shopping Cart), Recurring (Plans, Subscriber, Token), Sales Invoices, Invoices, Reports, and E-Statement. The 'Recurring' section is currently selected and expanded. The main content area is titled 'Recurring Subscriber Transaction' and shows a date filter set to '2024-11-04'. A table lists one transaction entry: No. 1, Date 2024-11-04 11:13:40, Channel VISA, TranID 107025, OrderID Plan130-visc2, Name User1, Email user1@domain.com, Mobile +60123456789, Currency MYR, Bill Amt 25.00, Actual Amt 24.50, Status Captured. The table includes columns for No., Date, Channel, TranID, OrderID, Name, Email, Mobile, Currency, Bill Amt, Actual Amt, and Status. Buttons for 'Send Callback' and a dropdown menu are visible above the table. Below the table, a message indicates 'Showing 1 to 1 of 1 entries'. Navigation buttons for First, Previous, Next, and Last are at the bottom right.

No	Date	Channel	TranID	OrderID	Name	Email	Mobile	Currency	Bill Amt	Actual Amt	Status
1	2024-11-04	VISA	107025	Plan130-visc2	User1	user1@domain.com	+60123456789	MYR	25.00	24.50	Captured

# RECURRING RECURRING TOKEN

After clicking "**Token**" by the sidebar you will see this page where it displays the tokens of the subscribers along with their personal details after subscribing.

**A** First button in the "Action" column will copy the token

**B** Second button allows you to edit the token list

**C** A delete button to delete the tokens

1 Click Recuring

2 Click Token

The screenshot shows the 1Fiuu Token List page. The main content area is titled "Token List" and contains a table with the following data:

No	Token	Channel \ Recurring Token Type	CardHolder Name	Mobile	Email	Action
1	*****420186	\	User1	+60123456789	user1@domain.com	<span>A</span>
2	*****220012	\	User2	55218438	user2@domain.com	<span>B</span>
3	*****220012	\	User3	55218438	user3@domain.com	<span>C</span>
4	*****220012	\	User4	55218438	user4@domain.com	<span>C</span>

Below the table, there is a message "Showing 1 to 4 of 4 entries" and navigation buttons for "First", "Previous", "Next", and "Last".

At the top of the page, there is a sidebar with the following navigation items:

- COMPANY NAME
- Account PIC
- Transaction ID
- MAIN NAVIGATION
  - Home
  - Dashboard
  - Transactions
  - Merchant Onboarding
  - Settings
  - Store Management
  - Settlements
  - Payment Link
  - Mini Shopping Cart
- Recurring
- Plans
- Subscriber
- Token
- Sales Invoices
- Invoices
- Reports
- E-Statement

# RECURRING RECURRING TOKEN

After clicking "**Token**" by the sidebar you will see this page where it displays the tokens of the subscribers along with their personal details.

The screenshot shows the Fiuu platform's Token List page. The left sidebar has a dark theme with the Fiuu logo at the top, followed by sections for COMPANY NAME, Transaction ID search, MAIN NAVIGATION (Home, Dashboard, Transactions, Merchant Onboarding, Settings, Store Management, Settlements, Payment Link, Mini Shopping Cart), Recurring (Plans, Subscriber, Token - which is selected and highlighted in blue), Sales Invoices, Invoices, Reports, and E-Statement. The main content area is titled "Token List" and displays a table with columns: No, Token, Channel | Recurring Token Type, CardHolder Name, Mobile, Email, and Action. There are four entries in the table:

No	Token	Channel   Recurring Token Type	CardHolder Name	Mobile	Email	Action
1	*****420186	\	User1	+60123456789	user1@domain.com	<span>[copy]</span> <span>[edit]</span> <span>[trash]</span>
2	*****220012	\	User2	55218438	user2@domain.com	<span>[copy]</span> <span>[edit]</span> <span>[trash]</span>
3	*****220012	\		55218438	user3@domain.com	<span>[copy]</span> <span>[edit]</span> <span>[trash]</span>
4	*****220012	\		55218438	user4@domain.com	<span>[copy]</span> <span>[edit]</span> <span>[trash]</span>

A modal window in the center says "Success Copied!" with a green checkmark icon and an "OK" button. At the bottom of the main table area, there are navigation buttons: First, Previous, Next, Last, and a page number indicator (1).

# MINI SHOPPING CART

## INTRODUCTION OF MINI SHOPPING CART

- Coming back to the Dashboard, you will find “**Mini Shopping Cart**” on the left side of the page.

The screenshot shows the 1Fiuu dashboard interface. On the left, there is a vertical navigation menu with items like Home, Dashboard, Transactions, Merchant Profile, Settings, Settlements, Payment Link, and Mini Shopping Cart. The 'Mini Shopping Cart' item is highlighted with a green box and a green arrow pointing to it from the bottom right. The main content area displays a welcome message, a central hub for managing products and sales, and a 'Let's get started!' section. It also features a QR code for a store, payment links, and integration settings. A green arrow labeled 'From the Click Mini Shopping Cart' points to the integration section.

Thursday | 25th April 2024

Welcome back, COMPANY NAME

This is your central hub for managing your products, tracking your sales, and monitoring your business performance.

Let's make your business a **success** together!

**Let's get started!**

Create your Mini Shopping Cart. Coming Soon. Share an email invoice. Test Now.

Merchant ID : qie\_Dev

Verify Key:

Secret Key:

# MINI SHOPPING CART PAGE

- Here you will need to fill in the details to be included inside the shopping cart. This includes the title, description, image of the product, etc.

1Fiuu

COMPANY NAME  
Account PIC

Transaction ID

MAIN NAVIGATION

- Home
- Dashboard
- Transactions
- Merchant Profile
- Settings
- Settlements
- Payment Link
- Mini Shopping Cart
- Sales Invoices new
- Invoices
- Reports
- E-Statement
- VT Activation

Mini Shopping Cart

Create Shopping Cart Link

Shopping Cart Link List

Product List

Order List

**Mini Shopping Cart Information**

Please fill in the information below and ensure the information entered is accurate and correct.

**Title\*** 0/20 characters  
Promo Plan, Mega Sales, etc...

**Description\*** 0/255 characters  
About Promo...

**Target Country\***  
MALAYSIA

**Upload Promo Picture\***

+ Add Promo Picture

**Products\***

Add Existing Products

LIMITED TIME PROMO  
**PROMO TITLE**  
Attention savvy shoppers! Make your own savings with our exciting Flash Sale, where savings meet style in an irresistible collection of discounts and deals.  
VIEW PRODUCTS

PROMO PICTURE

Checkout preview coming soon!

Fill in the details within this area

# CREATING A SHOPPING CART ITEM

- Fill in the details of the product in the form on the page. Details to be filled in is as below.

**Title:** The title for the product.

**Description:** Description of the product.

**Target Country:** Which country would the product is targeted for.

**Upload Promo Picture:** Product image that will be used as the thumbnail in the mini shopping cart list.

**Products:** Option for you to add either a new product or an existing product (refer P.7 & P.8).

**Campaign Period:** Campaign period starting from when until end date.

**Collect customer's address:** Option to insert a physical address.

**Allow customer adjust quantity:** Option to allow the customer to adjust the quantity of the product.

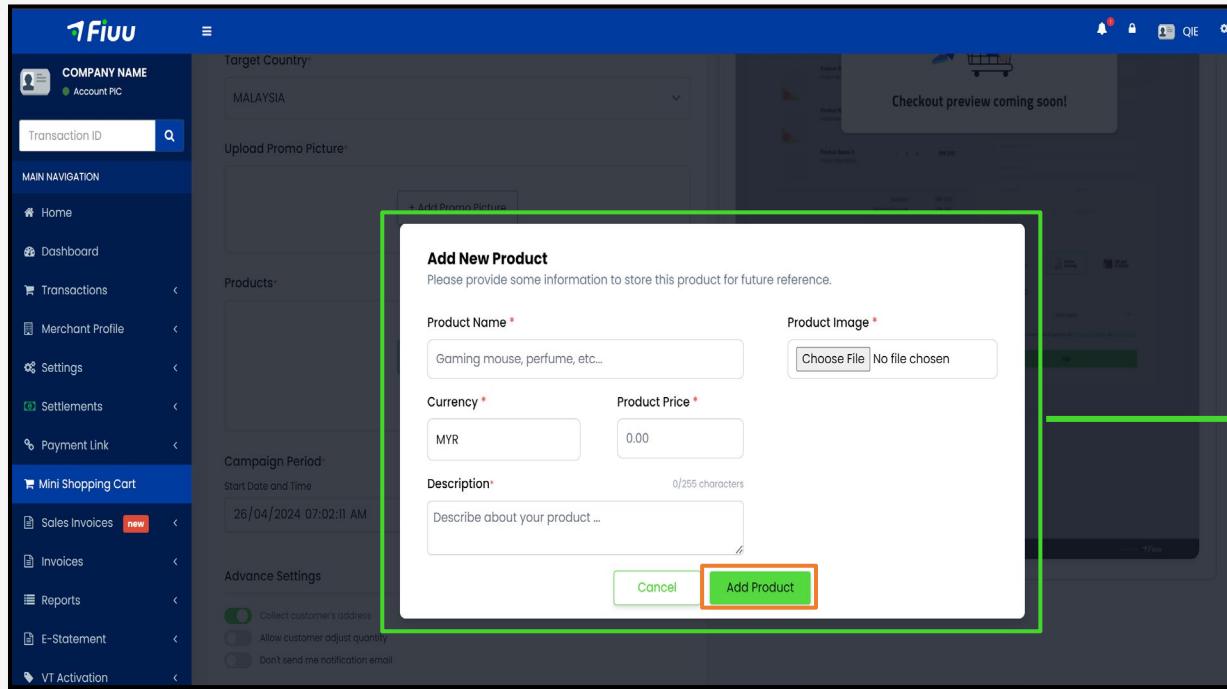
**Don't send me notification email:** Option to opt in or out from receiving email notification on the product

Click "**Create Mini Shopping Card Link**" once everything is filled up.

The screenshot shows the 'Mini Shopping Cart' creation interface. It includes fields for 'Title' (e.g., 'Promo Plan, Mega Sales, etc.'), 'Description' (e.g., 'About Promo...'), 'Target Country' (set to 'MALAYSIA'), 'Upload Promo Picture' (button '+ Add Promo Picture'), 'Products' (button '+ Add New Product' and '+ Add Existing Products'), and 'Campaign Period' (start date '25/04/2024 10:03:35 AM' and expiry date '25/04/2024 10:03:35 AM'). Below these are 'Advance Settings' with three options: 'Collect customer's address' (checked), 'Allow customer adjust quantity' (unchecked), and 'Don't send me notification email' (unchecked). At the bottom is a large green button labeled 'Create Mini Shopping Cart Link'. To the right of the main form, there is a preview window showing a promotional banner with 'PROMO TITLE' and a cartoon character pushing a shopping cart, along with a message 'Checkout preview coming soon!'. The top navigation bar includes links for 'Create Shopping Cart Link', 'Shopping Cart Link List', 'Product List', and 'Order List'.

# ADDING NEW PRODUCT

- Here you will need to fill in the details to add in new product to the mini shopping cart list.
- Once done filling up all the required details, press “**Add Product**” and it will be added into the mini shopping card list.



**Product Name:** The name for the product.

**Product Image:** Product image that will be used as the thumbnail in the mini shopping cart list.

**Currency:** Which country would the product be targeted for.

**Product Price:** Price for the product.

**Description:** Description of the product.

# ADDING EXISTING PRODUCT

- Here you can select your existing product to be added in the mini shopping cart list.
- Once done selecting your existing product to be added, press “**Add Products**” and it will be added into the mini shopping card list.

The screenshot shows the TFIU platform interface. On the left, there's a sidebar with navigation links like Home, Dashboard, Transactions, Merchant Profile, Settings, Settlements, Payment Link, Mini Shopping Cart (which is selected), Sales Invoices, Invoices, Reports, E-Statement, and VT Activation. The main area has sections for Target Country (set to MALAYSIA), Upload Promo Picture, and a message about Checkout preview coming soon! Below these is a modal window titled "Add Existing Products" with the instruction "Please select products from the list below to add to your payment links." Two products are listed: "ipad Air M2 MYR 569.00" and "ipad Pro M3 11 Inch MYR 4699.00". Both items have a checkbox next to them, which are highlighted with a green box. A green arrow points from this box to a callout text: "Select your existing product to be included into the mini shopping cart list." At the bottom of the modal, there are "Cancel" and "Add Products" buttons, with the "Add Products" button highlighted by an orange box. An orange arrow points from this button to another callout text: "Click “Add Product” once you have made your selection."

Select your existing product to be included into the mini shopping cart list.

Click “Add Product” once you have made your selection.

# SHOPPING CART LINK LIST

- This page allows you to view and edit your created mini shopping card details.

You can view all the created links for your mini shopping cart.

You may edit, copy, or archive the created product here.

Option for you to show or not to show your shopping card links by either activating it or deactivating it here (on/off).

You may archive shopping link card in a bulk by ticking this tick box.

You may have a customer's POV if you click this link.

Create Date	Title	Country	Link URL	Start Date	Expiry Date	Status	Actions
25-04-2024 13:21	Apple X Fiuu	MY	<a href="https://uat-checkout.merc...">https://uat-checkout.merc...</a>	25 April 2024 at 05:20 AM	11 May 2024 at 05:20 AM	Active	

# PRODUCT LIST

- This page shows all your product lists briefly which you can also view or archive the product from here.

Create Date	Image	Name	Description	Currency	Price	Status	Actions
25-04-2024 13:21		Ipad Air M2	Best Ipad Air	MYR	569.00	Available	<a href="#">View</a> <a href="#">Archive</a>
25-04-2024 13:21		Ipad Pro M3 11 inch	Best Pro Ipad	MYR	4699.00	Available	<a href="#">View</a> <a href="#">Archive</a>

**View** – You may view the product details including the image that was uploaded (refer image on the right). You may also direct edit the product details by clicking “Edit” (refer image on the right).

**Add New Product**  
Please provide some information to store this product for future reference.

Product Name \*

Currency \*

Product Price \*

Description \*   
Describe about your product ...

[Cancel](#) [Add Product](#)

If you wish to add on another product to the shopping cart list, you may do so by clicking “+ Add New product” here and a popup will show (refer above). Then just fill the details just like before, “Adding New Product” (refer P.7). Once done, you may click “Add Product” to finish.

**Product Details**  
Here is detail of the product.

Product Name

Product Price

Product Description

[Edit](#) [Close](#)

**Product Image**

# ORDER LISTS

## ACTION – VIEW

- This page shows all your product lists briefly which you can also view or archive the product from here.

You may view the products purchased by the Customer here for details such as below:

- Products that have been purchased
- Timeline
- General information about the purchase
- Customer details (name, email, and phone number)
- Shipping details

Click “View” under the “Action” tab to view the product that has been purchased by the Customer.  
\*Refer to next slide (page II) for more information.

Date	Title	Order ID	Currency	Total paid	Payment status
25-04-2024 14:21:23	Apple X Fiuu	I002	MYR	5268.00	Failed
25-04-2024 13:22:56	Apple X Fiuu	I001	MYR	5268.00	Failed

Image	Products	Quantity	Currency	Price (Per Unit)
	ipad Air M2	1	MYR	599.00
	ipad Pro M3 11 inch	1	MYR	4899.00

**General**

Name: Apple X Fiuu  
Date Created: 2024-04-25 14:21:23  
Order ID: I002  
Payment Status: Failed  
Total paid: MYR 5268.00  
Link: [https://www.1fiuu.com/checkout/merchant/rever.com.my/\\_Dev/checkout/I002](https://www.1fiuu.com/checkout/merchant/rever.com.my/_Dev/checkout/I002)

**Customer**

Name: Tester  
Email: product.dev445@gmail.com  
Phone Number: 0977909489

**Shipping**

Address Line 1: H-City,  
Address Line 2: Seksyen 7  
Postcode/Zip: 40000  
City: Shah Alam  
State: Selangor

# ORDER STATUS

## SUCCESS – CHECK & UPDATE ORDER STATUS

- You will reach this view once you have clicked on “View” button from the Order Lists previously.
- Here, you can view the transaction details as well as the status of the purchase. Below is a sample of a transaction with a “**SUCCESS**” status as below.

The screenshot shows the Mini Shopping Cart interface. At the top, there are tabs: Create Shopping Cart Link, Shopping Cart Link List, Product List, and Order List. Below this, the "Products (2)" section lists two items: "Ipad Air M2" and "Ipad Pro M3 11 Inch". The "General" section provides details like Name (Apple X Fiuu), Date Created (2024-05-07 11:15:57), Order ID (1026), Payment Status (Success), Total paid (MYR \$268.00), and a Link ([https://uat-checkout.merchant.razer.com/oje\\_Dev/checkout/d88](https://uat-checkout.merchant.razer.com/oje_Dev/checkout/d88)). The "Customer" section shows the customer's name (Ahnaf Hazim), email (anapioh@gmail.com), and phone number (0172539814). The "Timeline" section at the bottom shows three events: "Order Placed" (2024-05-07 11:17:02), "Preparing the Parcel" (2024-05-07 11:20:59), and "Parcel Delivered" (2024-05-07 11:21:00). A green callout labeled "1" points to the Timeline section. A blue callout labeled "2" points to the "Preparing the Parcel" event. A green arrow points from the "Preparing the Parcel" event to the "Timeline" section of the second screenshot.

The screenshot shows the Timeline interface. It lists three events: "Order Placed" (2024-05-07 11:17:02), "Preparing the Parcel" (2024-05-07 11:20:59), and "Parcel Delivered" (2024-05-07 11:21:00). The "Preparing the Parcel" event has a green callout labeled "3" with the text "Click “Confirm Status Shipping” once you have shipped the goods to the customer. A popup will appear for you to fill in shipping details (refer page 12)". A blue callout labeled "4" points to the "Order Placed" event with the text "Click “Confirm Status” once you have prepared the goods to be shipped after customer order is placed". A green callout labeled "5" points to the "Parcel Delivered" event with the text "This is the timeline of the purchase made by the customer which will show from the first point of contact until the end of the purchase process".

# ORDER STATUS

## SUCCESS – CHECK & UPDATE ORDER STATUS

The screenshot shows the Fiuu platform's interface. On the left is a vertical navigation bar with various options like Home, Dashboard, Transactions, Merchant Profile, Settings, Settlements, Payment Link, and Mini Shopping Cart (which is currently selected). The main content area is titled "Mini Shopping Cart" and shows a "Products (2)" section. A modal window titled "Tracking Number" is overlaid on the page. This modal contains three input fields: "Courier Name" (with placeholder "Courier..."), "Tracking Number" (with placeholder "Tracking Number..."), and "Re-enter Tracking Number" (with placeholder "Re-enter Tracking Number..."). Below these fields are two buttons: "Cancel" and "Submit". In the bottom right corner of the main content area, there is some shipping information: Address Line 1 (No 22), Address Line 2 (Jalan 23/23), Postcode/ZIP (47620), City (Subang Jaya), and State (Selangore).

You must fill in the shipping details as below:

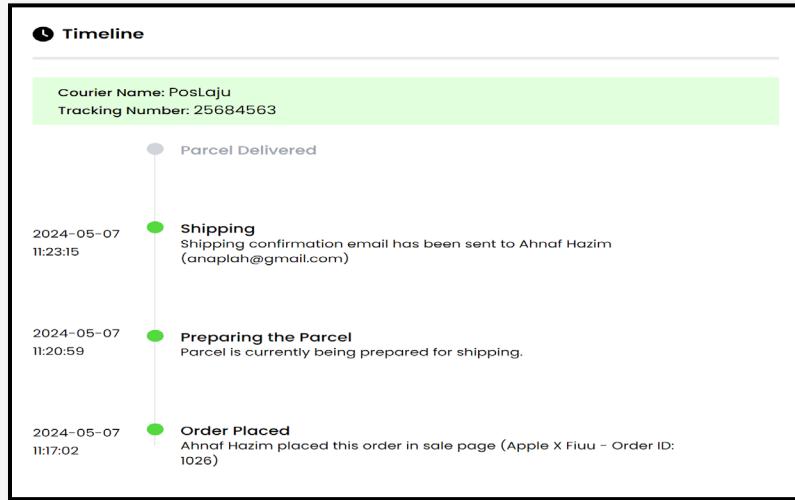
- Courier name
- Tracking Number
- Re-enter Tracking Number

Click "**Submit**" once done.

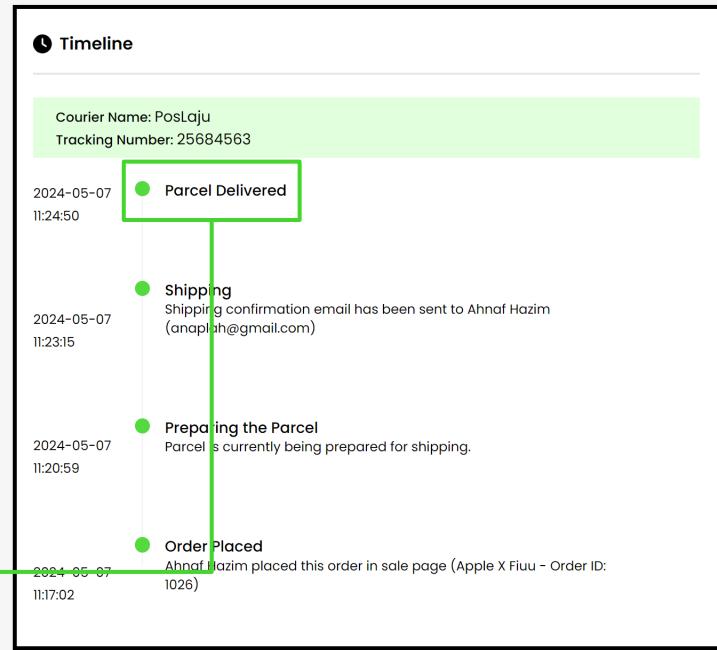
# ORDER STATUS

## SUCCESS – CHECK & UPDATE ORDER STATUS

- The shipping timeline will be automatically updated (as below) once you have filled in the “**Shipping Details**” earlier (page 12).



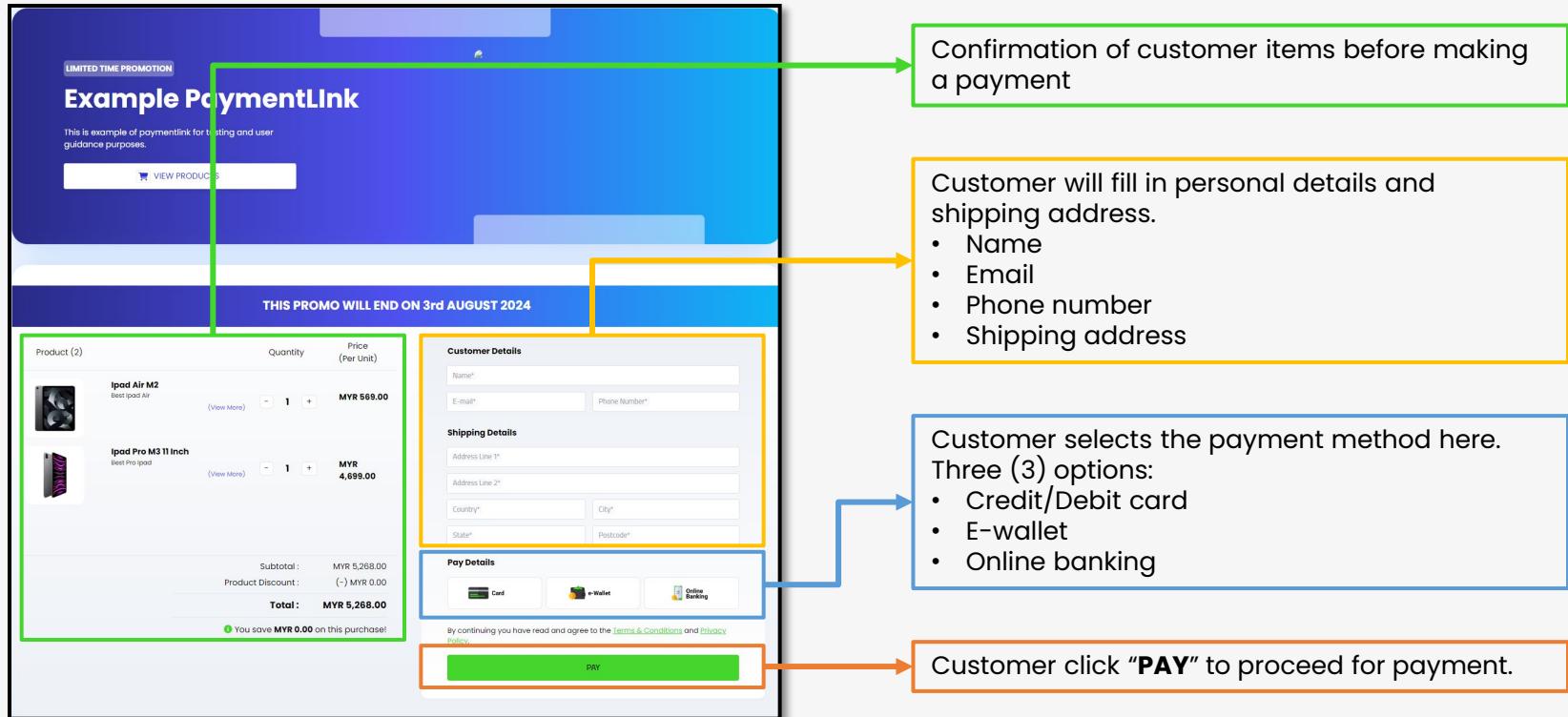
- “**Parcel Delivered**” will be showing as green only if the customer has updated their shopping cart from their end.
- If the customer is yet to update anything, by default, “**Parcel Delivered**” will be showing as green after 7 days.



# CHECKOUT PAGE

## CUSTOMER POINT OF VIEW (POV)

- This below shows the customer's POV upon checking out the items from the cart.



# CHECKOUT PAGE

## CUSTOMER POINT OF VIEW (POV)

- This below shows the customer's POV after payment is made.

**Thank You**  
For Your Order

Example PaymentLink  
ID 1035

Parcel Status	Delivery Details
Courier Name: Not yet available Tracking Number: Not yet available	
ITEM RECEIVED	Item Received
SHIPPING	
PREPARING THE PARCEL	
2 Jul 10:50 AM	ORDER PLACED 'Customer Name' has placed this order on Sale Page (Example PaymentLink - Order ID 1035)

Product (2)

Quantity	Price (Per Unit)
1	MYR 569.00
1	MYR 4,699.00

Subtotal : MYR 5,268.00  
Product Discount : - MYR 0.00  
**Total : MYR 5,268.00**

You save MYR 0.00 on this purchase!

 Success order.

**Order Unsuccessful**  
We are sorry, Please try again

Example PaymentLink  
ID 1041

Delivery Details

Recipient Name : John Doe
Phone Number : 0124565652
Shipping Address : Shah Alam, Selangor

Product (2)

Quantity	Price (Per Unit)
1	MYR 569.00
1	MYR 4,699.00

Subtotal : MYR 5268.00  
Product Discount : - MYR 0.00  
**Total : MYR 5268.00**

You save MYR 0.00 on this purchase!

 Unsuccessful order.

# STORE MANAGEMENT & STORE ADD-ON

## INTRODUCTION

This is one of many process and tools provided to merchants through Merchant Portal, allowing merchants to efficiently manage their stores and add additional stores within the platform.



**Adding a new store is a seamless process whenever a merchant opens a new branch. This streamlined approach ensures that expansion is quick and hassle-free.**



**The ability to effectively manage and oversee all aspects of their store listings and information.**



**Save time and enhance efficiency with streamlined store management, allowing merchants to quickly add new branches with ease.**

This system is designed to streamline the management process, making it easier for merchants to scale their operations and maintain control over multiple stores from a single, centralized platform.

# MERCHANT PORTAL HOMEPAGE

This is the page where you will see upon successful login. This is the home page of the Merchant Portal. To get started, click on A .

A

Tuesday | 20th August 2024

Welcome back, MERCHANT

This is your central hub for managing your products, tracking your sales, and monitoring your business performance.

Let's make your business a **success** together!

**Let's get started!**

Test your Payment Link now. [No Code](#)

Create your Mini Shopping Cart. [Create Now](#)

Share an email invoice. [Test Now](#)

**Physical Terminal**

Simplifying transactions for your business and customers.

**Request Now**

**Integration**

Merchant ID : MERCHANT

Verify Key:

Secret Key:

# NEW STORE MANAGEMENT HOMEPAGE

## PENDING STORES

This is the New Store Management homepage. Let's look at what is available on this homepage.

The screenshot shows the Fiuu Merchant dashboard. The left sidebar has a 'New Store Management' section highlighted. The main content area is titled 'Store Management' and shows a table of 'Pending Stores'. The table has columns: Create Date, Application ID, Merchant ID, Store ID, Store Name, and Terminal ID. The data in the table is as follows:

Create Date	Application ID	Merchant ID	Store ID	Store Name	Terminal ID
2024-07-16 14:09:18	75572	merchant1	store1	MERCHANT STORE 1	I2345678
2024-07-11 17:35:38	75398	merchant2	store2	MERCHANT STORE 2	I2345678
2024-07-05 12:22:06	75158	merchant3	store3	MERCHANT STORE 3	I2345678
2024-05-27 16:42:36	73203	merchant4	store4	MERCHANT STORE 4	I2345678
2024-03-19 15:39:04	70338	merchant5	store5	MERCHANT STORE 5	I2345678
2024-01-17 10:41:01	67409	merchant6	store6	MERCHANT STORE 6	I2345678
2024-01-17 10:41:01	67409	merchant7	store7	MERCHANT STORE 7	I2345678
2023-09-21 16:51:31	60568	merchant8	store8	MERCHANT STORE 8	I2345678

- A To add a new store, press "+ Add Store".
- B This **Search** space is to search stores that has already been added.
- C Two tabs under this section:
  - **Pending Stores** – submitted added store that is currently under reviewed.
  - **Store Listing** – approved added store. Refer to next slide for more details.
- D Listing of the store depending on the chosen tab.

# NEW STORE MANAGEMENT

## STORE LISTING

This is the New Store Management homepage. This is the store listing showing all successfully added stores.

The screenshot shows the Fiuu Merchant portal interface. The left sidebar contains navigation links such as Home, Dashboard, Transactions, Merchant Profile, Settings, New Store Management, Settlements, Payment Link, Mini Shopping Cart, Sales Invoices, Invoices, Reports, E-Statement, VT Activation, Documentation, Announcement, and Newsletter. The main content area is titled "Store Management". It features a search bar labeled "Search Store Name..." (circled B) and a green button labeled "+ Add Store" (circled A). Below these are two tabs: "Pending Stores" and "Store Listing" (circled C), with "Store Listing" being active. A filter dropdown labeled "Filter Status..." (circled D) and a "Download" button are also present. The main table (circled E) lists seven stores with columns: Create Date, Merchant ID, Store ID, Store Name, Terminal ID, App Code, Secret Key, and Status. The data is as follows:

Create Date	Merchant ID	Store ID	Store Name	Terminal ID	App Code	Secret Key	Status
2019-10-03 14:28:04	merchant	2699	MERCHANT STORE 1	I2345678	lq2w3e4r5t6y7u8i9o0pla2s3d4f5g6h7j	lq2w3e4r5t6y7u8i9o0pla2s3d4f5g6h7j	Active
2019-04-26 17:11:15	merchant	2614	MERCHANT STORE 2	I2345678	lq2w3e4r5t6y7u8i9o0pla2s3d4f5g6h7j	lq2w3e4r5t6y7u8i9o0pla2s3d4f5g6h7j	Active
2023-10-24 09:32:26	merchant	3070	MERCHANT STORE 3	I2345678	lq2w3e4r5t6y7u8i9o0pla2s3d4f5g6h7j	lq2w3e4r5t6y7u8i9o0pla2s3d4f5g6h7j	Inactive
2019-02-18 09:59:55	merchant	2602	MERCHANT STORE 4	I2345678	lq2w3e4r5t6y7u8i9o0pla2s3d4f5g6h7j	lq2w3e4r5t6y7u8i9o0pla2s3d4f5g6h7j	Active
2019-11-04 09:18:10	merchant	2729	MERCHANT STORE 5	I2345678	lq2w3e4r5t6y7u8i9o0pla2s3d4f5g6h7j	lq2w3e4r5t6y7u8i9o0pla2s3d4f5g6h7j	Inactive
2019-11-25 09:41:29	merchant	2742	MERCHANT STORE 6	I2345678	lq2w3e4r5t6y7u8i9o0pla2s3d4f5g6h7j	lq2w3e4r5t6y7u8i9o0pla2s3d4f5g6h7j	Active
2019-09-10 09:36:02	merchant	2688	MERCHANT STORE 7	I2345678	lq2w3e4r5t6y7u8i9o0pla2s3d4f5g6h7j	lq2w3e4r5t6y7u8i9o0pla2s3d4f5g6h7j	Active

A To add a new store, press "+ Add Store".

B This **Search** space is to search stores that has already been added.

C Two tabs under this section:

- Pending Stores** – submitted added store that is currently under reviewed.
- Store Listing** – approved added store. Refer to next slide for more details.

D Two options under this section:

- Filter Status** – to narrow down your search by filtering the status of a store.
- Download** – you can download the store details here.

E Listing of the store depending on the chosen tab.

# NEW STORE MANAGEMENT – ADD STORE

Here you may fill in the details of the store that you wish to add.

- A Selection of which store to be added.
- B Payment method (plan) that is assigned (by default) and its details.

*Note: The plan for sub-merchants are set by default following the MRP plan. The shown plan is for viewing purposes as FYI.*

- C Sub-merchant (to-be added) information including a picture of the store.
- D Two types of terminal choice:
  - Fiuu terminal
  - Own terminal

*Note: This is set by default as per MRP.*

- E Sub-merchant (to-be added) bank information for settlement purposes. Either following MRP or own entity. Tick the checkbox if the bank details are to follow MRP.

While **Store Representative Information** is the PIC for that store (if any).

- F To add more store under the same application.

The screenshot displays the 'Store Add On' section of the Fiuu platform. Key components include:

- A**: Merchant Account dropdown.
- B**: Payment Methods table showing IB, OTC, EW, FPX, and FPX B2B options with rates and costs.
- C**: Store 1 Information form with fields for Store ID, Name, Address, Postcode, City, State, Country, and Photo.
- D**: Store Terminal Information form with Terminal Type (selected as 'Fiuu Terminal') and Number of Fiuu terminal(s) (set to 1).
- E**: Store Payout Details section with checkboxes for using company details and selecting bank account information.
- F**: A large red box surrounds the 'Add Store' button at the bottom center of the page.

# NEW STORE MANAGEMENT – ADD STORE

The screenshot shows the Fiuu Merchant Platform interface. The left sidebar has a dark blue background with white text and icons, listing various sections like Home, Dashboard, Transactions, Merchant Onboarding, Merchant Profile, Settings, New Store Management (which is currently selected), Settlements, Payment Link, Mini Shopping Cart, Sales Invoices, Invoices, Reports, E-Statement, VT Activation, Documentation, Announcement, Newsletter, and Vocode Checking.

The main content area has a light gray background. At the top, it says "Store Add On". Below that, there are sections for "Merchant Account" (with a dropdown menu), "Payment Methods" (IB, OTC, EW), and "Channel Name" (listing FPX and FPX B2B with their respective rates and costs).

The "Store 1 Information" section contains fields for "Store ID", "Store Name", "Store Address", "Postcode", "City", "State", and "Country" (set to Malaysia). It also includes sections for "Store Payout Details" (with a note about providing details or using company ones) and "Store Representative Information (Optional)".

The "Store Terminal Information" section includes fields for "Terminal Type" (set to Fiuu Terminal), "Number of Fiuu terminal(s)" (set to 1), and "Fiuu Terminal Options" (with a dropdown menu).

At the bottom, there are two buttons: a black "Add Store" button and a green "Submit" button. A small note at the bottom left says "\*Add more stores if applicable".

This is a sample if bank details are selected as to follow MRP details.

# NEW STORE MANAGEMENT

## ADDING ADDITIONAL STORES

The screenshot shows the Fiuu New Store Management interface. The left sidebar contains navigation links for Merchant Account, Payment Methods, Channel Name, Rate, Cost, Merchant Onboarding, Merchant Profile, Settings, New Store Management, Settlements, Payment Link, Mini Shopping Cart, Sales Invoices, Invoices, Reports, I-Statement, Activation, Documentation, Announcement, Newsletter, and VCode Checking. The main content area is titled 'Store Add On'. It shows two entries: 'Store 1 Information' and 'Store 2 Information'. Each entry has a 'Delete' button. Below the entries are sections for 'Store Payout Details', 'Store Terminal Information', and 'Store Representative Information (Optional)'. At the bottom are 'Add Store' and 'Submit' buttons.

This is the New Store Management homepage. This is the store listing showing all successfully added stores.

A This is the first store details entered. Click on "Expand" to view the inputs. You may also delete the entry by clicking on the "Delete" button.

B This is the second store added on the same entry. To add more store at the same submission, click here ➤

# NEW STORE MANAGEMENT

## IMAGE SUBMISSION

Here shows a sample of an image submission under the bank details. This is only applicable for store that will be using their own entity as their banking information.

MAIN NAVIGATION

- Home
- Dashboard
- Transactions
- Merchant Onboarding
- Merchant Profile
- Settings
- New Store Management
- Settlements
- Payment Link
- Mini Shopping Cart
- Sales Invoices
- Invoices
- Reports
- E-Statement
- VT Activation
- Documentation
- Announcement
- Newsletter
- Vcode Checking

Merchant Account \*

Select Merchant ID...

Payment Methods

IB OTC EW

Channel Name

Rate

Cost

Sample for Proof of Bank Account

CIMB BANK

CBM Bank Berhad (13491-P)

GA-49992

10200001919191205 C009994-009396-01 001-0179847

SDN. BHD.

55 JALAN 1/111A  
54321 SHAH ALAM  
SELANGOR

Statement of Account

Page / Halaman 1 / 5

Statement Date / Tarikh Penyata 30/09/2019

Branch / Kawasan  
Plaza Azalea, 29, Jalan 17/8, 17/18, 17/19,  
Plaza Azalea, Peneran Bandaraya,  
Seksyen 14, 40000 Shah Alam, Selangor

Current Account Transaction Details / Bulir-bulir Transaksi Akaun Semasa

Account No / No Akaun 66-  
(Eligible for Protection by PICM)

Close

Postcode \*

State \*

Select State... MALAYSIA

Country

Store Bank Account Number \*

Store Bank Account Type \*

Select Account Type...

Proof of Bank Account \* (Formats: jpg, jpeg, png)

Choose File

Fluu Terminal Options \*

Contact Email Address (optional)

**SAMPLE**

# SALES INVOICES

## MAIN PAGE

- Here you'll be able to view and access your sales invoices for current and previous sales invoices.

**A** The dropdown button will show the summary of the invoices for a particular date.

**B** Press **View** to see the sales invoice in detail.

**C** The **Download** button will allow you to download the sales invoice

1  
Click  
**Sales Invoices**

The screenshot shows the 7Fiuu platform interface for managing sales invoices. On the left, there's a navigation sidebar with various menu items like Home, Dashboard, Transactions, Merchant Onboarding, Merchant Profile, Settings, Store Management, New Store Management, Settlements, Payment Link, Mini Shopping Cart, Sales Invoices (which is currently selected and highlighted in blue), Invoices, Reports, and E-Statement. A green arrow points from the 'Sales Invoices' item in the sidebar to the corresponding section on the main page. The main content area is titled 'Sales Invoices' and features a search bar at the top. Below the search bar is a table with 10 rows of invoice data. The columns in the table are: No., Date, Invoice/Credit Note Number, Total Costs, View, and Download. Each row contains an expandable arrow icon under 'No.' and a detailed view of the invoice information under 'Total Costs'. The 'View' and 'Download' buttons are located in the last two columns of each row. The first row of the table is highlighted with a yellow border. Callouts with letters A, B, and C point to these specific elements: A points to the expandable arrow in the first row; B points to the 'View' button in the second row; and C points to the 'Download' button in the third row.

No.	Date	Invoice/Credit Note Number	Total Costs	View	Download
1.	2024-04-15	#17888	MYR 260.00		
2.	2024-04-13	#17886	MYR 240.00		
3.	2024-04-11	#17884	MYR 220.00		
4.	2024-04-10	#17883	MYR 0.00		
5.	2024-04-08	#17881	MYR 0.00		
6.	2024-04-06	#17879	MYR 0.00		
7.	2024-04-04	#17877	MYR 150.00		
8.	2024-04-01	#17874	MYR 120.00		
9.	2024-01-22	#17873	MYR 200.00		
10.	2024-01-20	#17872	MYR 175.00		

# SALES INVOICES

## LIST OF INVOICES

**A** After clicking on the dropdown arrow, summary of a sales invoice will be shown. Please note that this just shows the summary of the sales invoice and to view more details, click on **View** button on the right side of it.

The screenshot shows the Fiuu merchant dashboard with the following interface elements:

- Left Sidebar (Main Navigation):** Includes sections for Company Name, Transaction ID search, and various merchant management options like Home, Dashboard, Transactions, Merchant Onboarding, Merchant Profile, Settings, Store Management, New Store Management, Settlements, Payment Link, Mini Shopping Cart, Sales Invoices (selected), and Reports.
- Header:** Displays the Fiuu logo, account information, and navigation icons.
- Sales Invoices Page:** Shows a list of invoices with columns for No., Date, Invoice/Credit Note Number, Total Costs, and Action (View, Download).
- Invoice Detail View:** The second invoice (#17886) has its dropdown expanded to show two items:

Items	Amount
CAPTURED_MDR-MERCHANT-MYR-VISA-2024-04-13-88	MYR 120.00
CAPTURED_MDR-MERCHANT-MYR-MASTERCARD-2024-04-13-89	MYR 120.00

# SALES INVOICES

## DETAILED INVOICE

- You'll be able to view more details of the sales invoice if the **View** button is clicked upon (refer page 28).

The screenshot shows the Fiuu merchant dashboard with a modal window displaying a detailed sales invoice. The modal has the following details:

**Invoice: 17886 Date: 2024-04-13**

**From:**  
RAZER MERCHANT SERVICES SDN BHD,  
REG. NUMBER: 2010101981 (948015-X)  
J-39-1, BLOCK J, PERSIARAN MULTIMEDIA I-CITY,  
40150 SHAH ALAM, SELANGOR, MALAYSIA

**To:**  
COMPANY NAME  
BLOCK W, PERSIARAN MULTIMEDIA, I-CITY  
40150 SHAH ALAM, SELANGOR, MALAYSIA

**fiuu.com**  
**support@fiuu.com**

**SST No: B16-1911-32000031**

Description	Total Costs
CAPTURED_MDR-MERCHANT-MYR-VISA-2024-04-13-88	MYR 120.00
CAPTURED_MDR-MERCHANT-MYR-MASTERCARD-2024-04-13-89	MYR 120.00
<b>Total:</b>	<b>MYR 240.00</b>

[Close](#)

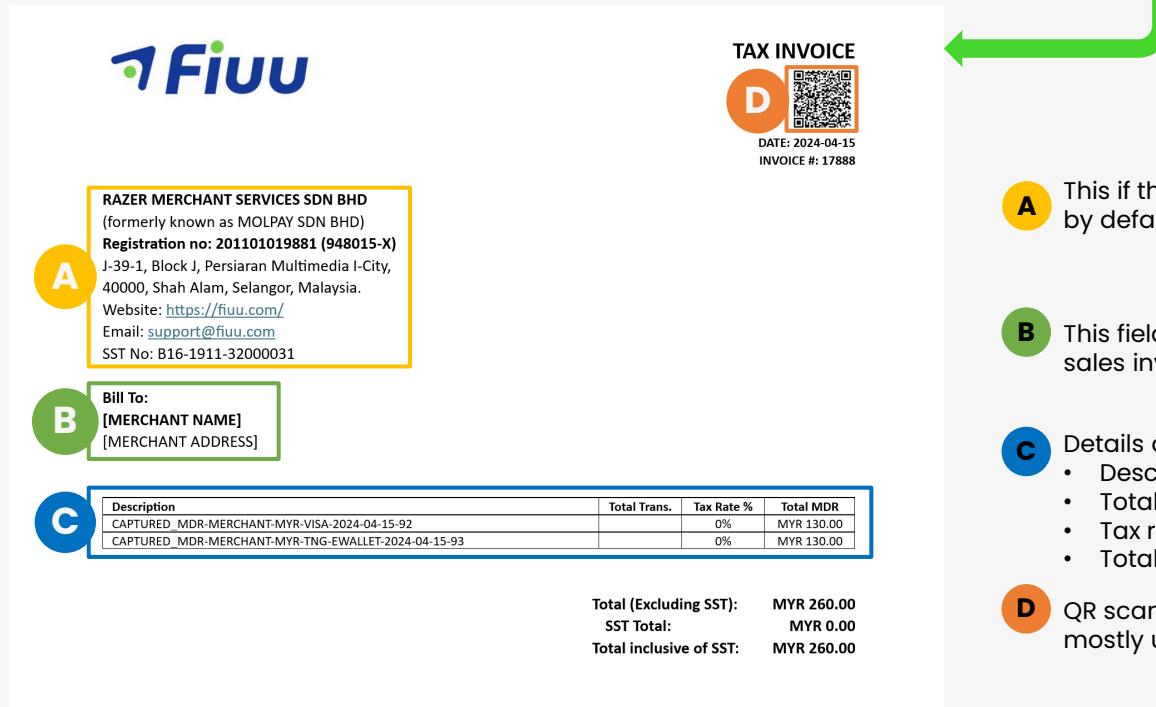
The background of the dashboard shows a list of recent invoices:

No.	Date	Invoice/Credit Note
1.	2024-04-15	#17886
2.	2024-04-13	#17886
3.	2024-04-11	#17884
4.	2024-04-10	#17883
5.	2024-04-08	#17881
6.	2024-04-06	#17879
7.	2024-04-04	#17877
8.	2024-04-01	#17874

# SALES INVOICES

## SALES INVOICES SAMPLE

- If you chose to download the sales invoice, you would see the invoice as below.



**A** This is the details of the sender (**Fiuu**) which by default is Fiuu.

**B** This field is the details of the receiver for the sales invoice.

**C** Details of the invoice consists of details below:

- Description
- Total transactions
- Tax rate (%)
- Total MDR

**D** QR scan will direct users to LHDN site. This is mostly used for verification purposes.

# SALES INVOICES

## CREDIT NOTE SAMPLE

- This is a sample of a Credit Note. Typically used in situations where there has been an overcharge, a return of goods, or an error in the original invoice. The credit note serves to correct the amount owed by the buyer or to refund a portion of a payment already made.

**A** Details of credit notes consists of details below:

- Description
- Total transactions
- Tax rate (%)
- Total MDR

**B** This section are the account payable details of the sender (**1Fiuu**).

**CREDIT NOTE**  
  
DATE: 2024-04-15  
CREDIT NOTE #: 17871

**1Fiuu**

**RAZER MERCHANT SERVICES SDN BHD**  
(formerly known as MOLPAY SDN BHD)  
Registration no: 201101019881 (948015-X)  
J-39-1, Block J, Persiaran Multimedia I-City,  
40000, Shah Alam, Selangor, Malaysia.  
Website: <https://fiuu.com/>  
Email: [support@fiuu.com](mailto:support@fiuu.com)  
SST No: B16-1911-32000031

**Bill To:**  
[MERCHANT NAME]  
[MERCHANT ADDRESS]

Description	Total Trans.	Tax Rate %	Total MDR
ADJ_CAPTURED_MDR-MERCHANT-MYR-FPX-TPA-2024-01-31-68		0%	MYR 16.50
ADJ_CAPTURED_MDR-MERCHANT-MYR-VISA-2024-01-31-69		0%	MYR 17.20
ADJ_CAPTURED_MDR-MERCHANT-MYR-MASTERCARD-2024-01-31-70		0%	MYR 20.50

Total (Excluding SST): MYR 54.20  
SST Total: MYR 0.00  
Total inclusive of SST: MYR 54.20

**Credit Terms:** 14 days

All payment shall be made payable to:

Bank Account Name: [Sender bank account name]  
Bank Account No: [Sender bank account number]  
Bank Name: [Sender bank name]

Bank Address:  
[Sender bank address]

Swift Code: MBBEMYKLBGB

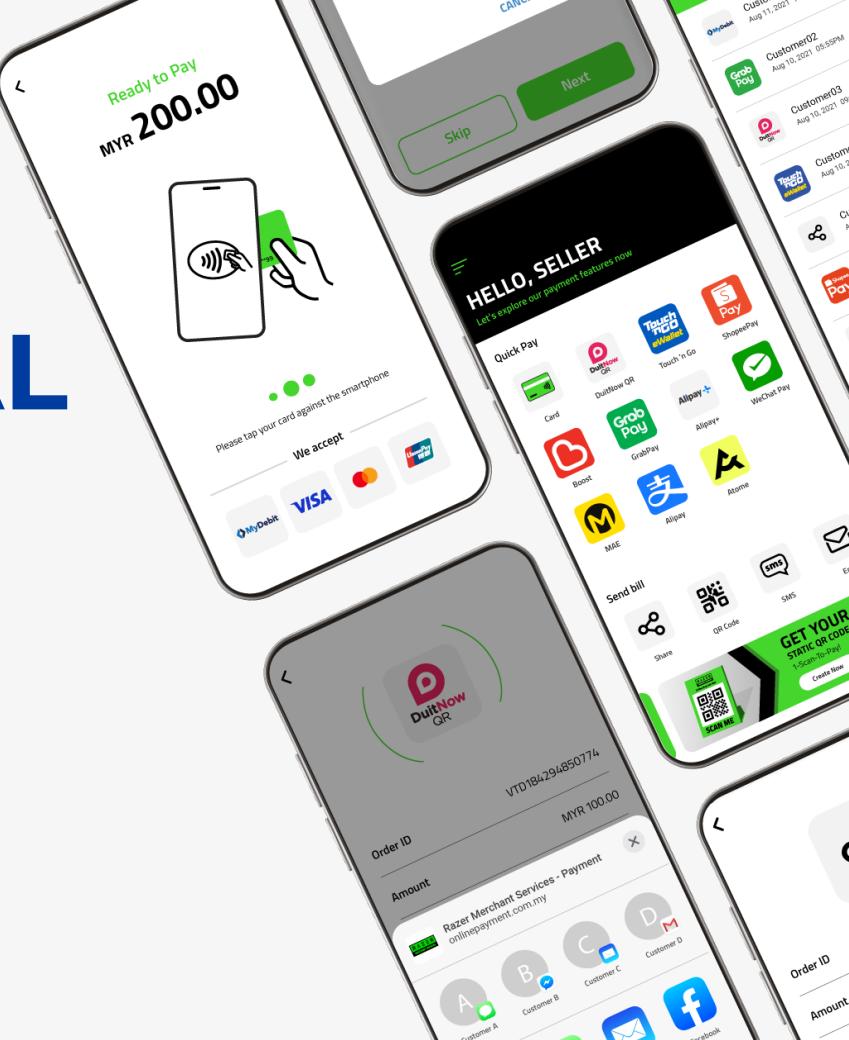
\*Please email the bank-in slip (Write your MerchantID, Domain Name & Invoice No.) to [support@fiuu.com](mailto:support@fiuu.com).

What is more  
powerful than a  
phone?

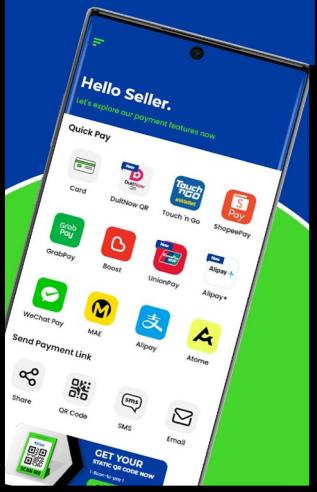
# VIRTUAL TERMINAL

An all-in-one payment processor in a form of mobile app that you can bring

ANYTIME  
&  
ANYWHERE



An all-in-one payment processing app, available anytime, anywhere.



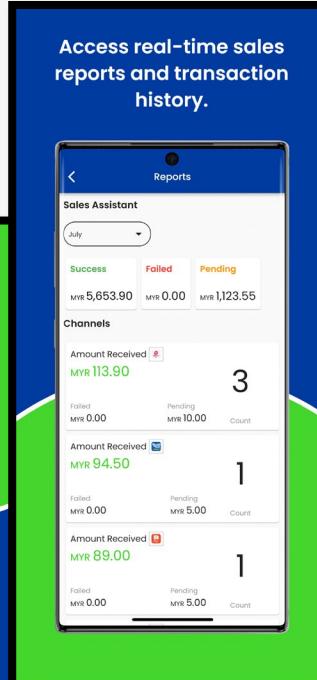
Make instant card payments with your phone.



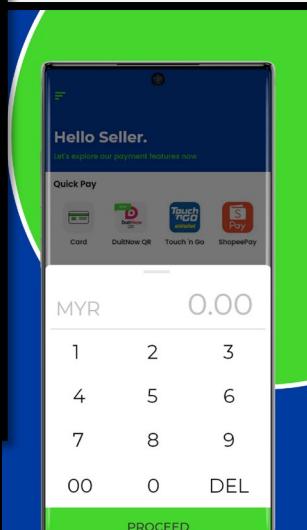
Generate QR codes for any payment method.



Create static QR codes for your outlets and businesses.



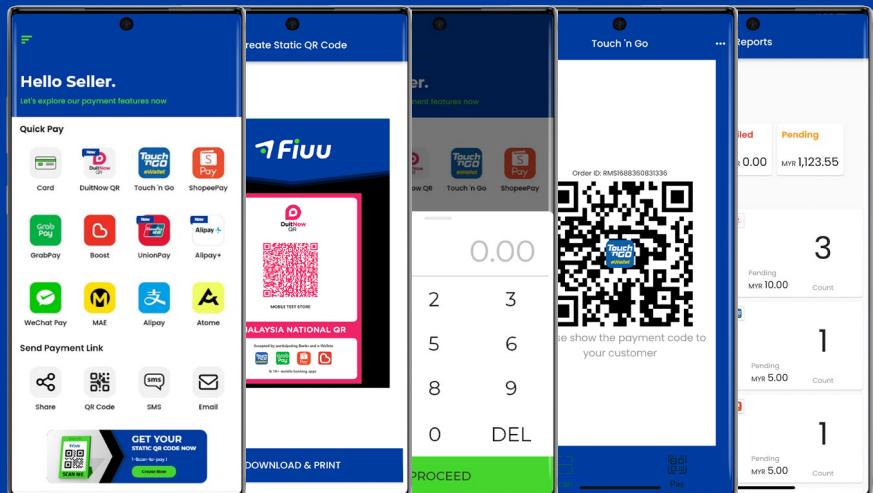
Access real-time sales reports and transaction history.



Send payment links and get paid right away.

# A PHONE IS ALL YOU NEED FIUU VIRTUAL TERMINAL APP

Whether a small startup or a large corporation, installing **Fiuu Virtual Terminal app** enables merchants to collect payments from customers seamlessly and efficiently.



Available on:



# SUPPORTS MORE THAN 110+ OFFLINE & ONLINE PAYMENT METHODS IN YOUR HANDS

Allow merchants to collect payments in-store or on the go.



Card



Online Banking



Tap on Phone



E-wallet



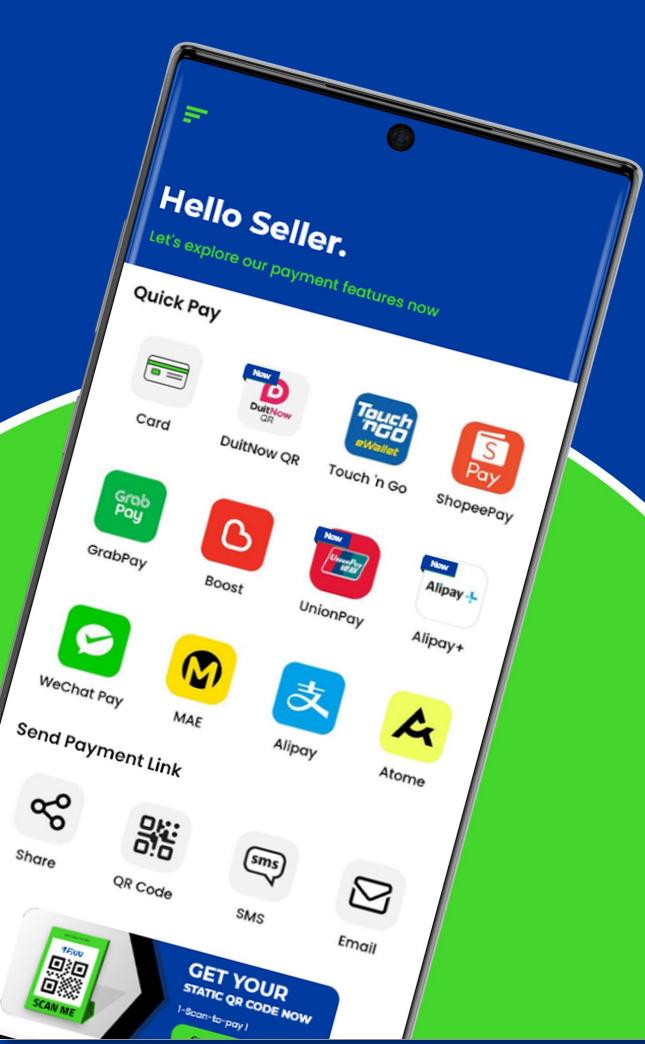
QR Code & Stand



Payment Link



Cash



# HOW TO GET STARTED?

## 1 Register for a merchant account

Complete the registration for an account with immediate activation together and login credentials for Fiuu Merchant Portal at <https://booster.merchant.Fiuu.com/>.

## 2 Install the Fiuu Virtual Terminal app

Download “Fiuu VT” from [App Store](#), [Google Play](#), and [Huawei App Gallery](#).

## 3 Insert the required information

Fill in the required information, such as Merchant ID, and your Fiuu VT is activated.

## 4 Start accepting payment

Accept payment from users with Apple Pay, credit/debit cards, internet banking, e-wallets & QR payments, Buy Now Pay Later, and more.

# GETTING TO KNOW FIUU VT APP

## FIUU VT USER INTERFACE (UI)

Here will show your establishment name

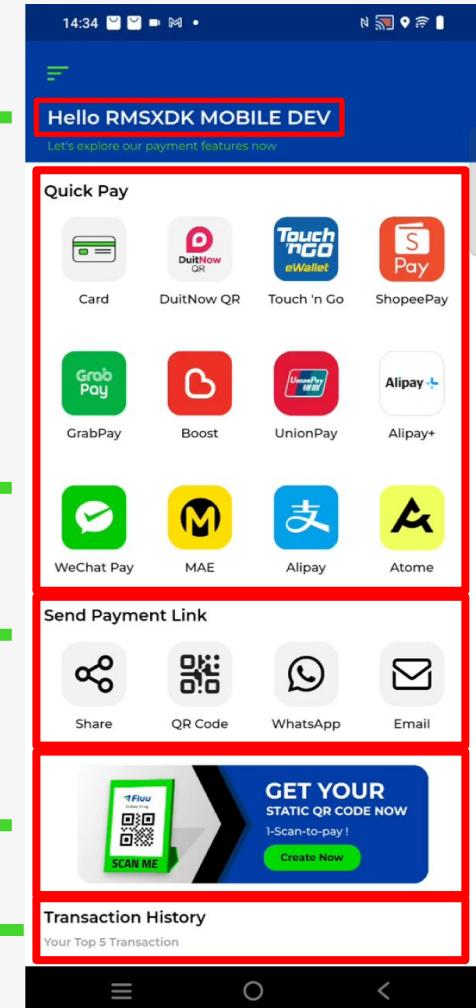
Various types of payment methods to choose from in this section

All type of payment links is located here

Click here for you to get your QR code stand

Click here to view your transaction history

\*NOTE: The front-page view will only show the last 5 recent transactions.





# ACCOUNT ACTIVATION

- 1 **Starting Up:** Launch the Fiuu VT application.

*Note:* You may choose to receive notifications by selecting the appropriate option.

- 2 **Activation:** Press the “**Activate**” button to proceed.

*Note:* Carefully read the Privacy Policy and click “**Agree**” to proceed.

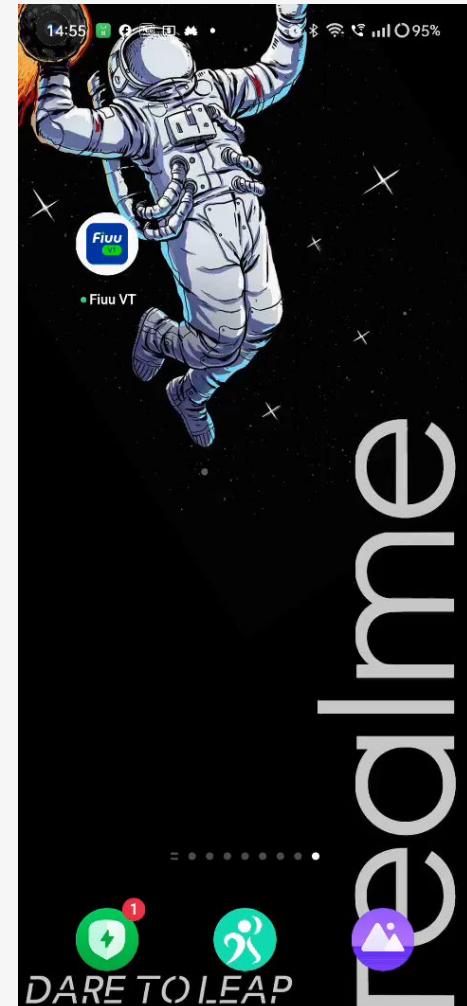
- 3 **Account Access:** Select “**I have activation code only**”. Log in by either entering your VT Activation Code or scanning the QR code.

*Note:* Allow camera (camera permission) usage to proceed. Refer to next page on how to obtain the QR activation.

- 4 **Security Setup:** Create a 4-digit passcode for secure access. Then re-enter your passcode to confirm it.

- 5 **Completion:** You’re all set!

*Note:* Please allow the Fiuu app to access your device’s location. You’ll need to log in again using your new passcode to finalize the setup





# QR ACTIVATION

## HOW TO GET THE QR ACTIVATION

The screenshot shows the Fluu Merchant Dashboard. On the left, there's a sidebar with various navigation options. The 'VT Activation' option is highlighted with an orange box and labeled 'A'. Under 'VT Activation', there are two sub-options: 'List' (highlighted with an orange box) and 'Documentation'. Below these are 'Announcement', 'Newsletter', and 'Vcode Checking'. The main content area is titled 'VT Activation' and contains a table of activation records. A green box labeled 'B' highlights the '+ New VT Terminal' button at the top right of the table header. The table has columns for Create Date, Merchant ID, Terminal UID, Activation Key, Status, and QR Code. Most entries show 'Pending Activation' and have a 'View QR' button.

Create Date	Merchant ID	Terminal UID	Activation Key	Status	QR Code
Today				Pending Activation	View QR
2024-09-12 15:11	product_Dev			Pending Activation	View QR
2024-09-12 15:03	product_Dev			Pending Activation	View QR
2024-06-05 16:34	product_Dev			Pending Activation	View QR
2024-03-15					
2024-03-15 18:07	testcprhboff_Dev			Pending Activation	View QR
2024-03-05					
2024-03-05 12:49	product_Dev			Pending Activation	View QR
2024-02-27					
2024-02-27 15:13	product_Dev			Pending Activation	View QR

- A Click **VT Activation** on the side bar. Then select **List**.
- B Click **+ New VT Terminal** button to obtain the QR code.

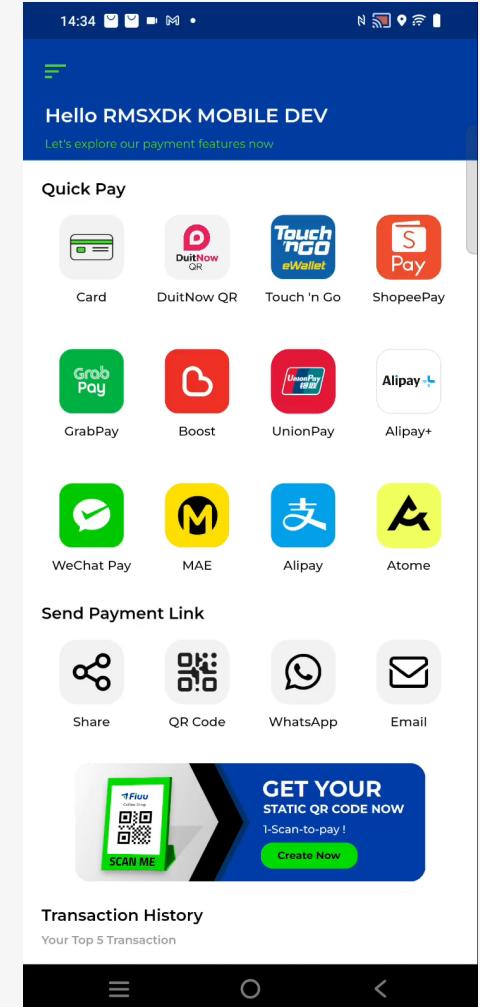
Below popup will show in the middle of the page once you have clicked on the **+ New VT Terminal**.





# TAP ON PHONE (TOP)

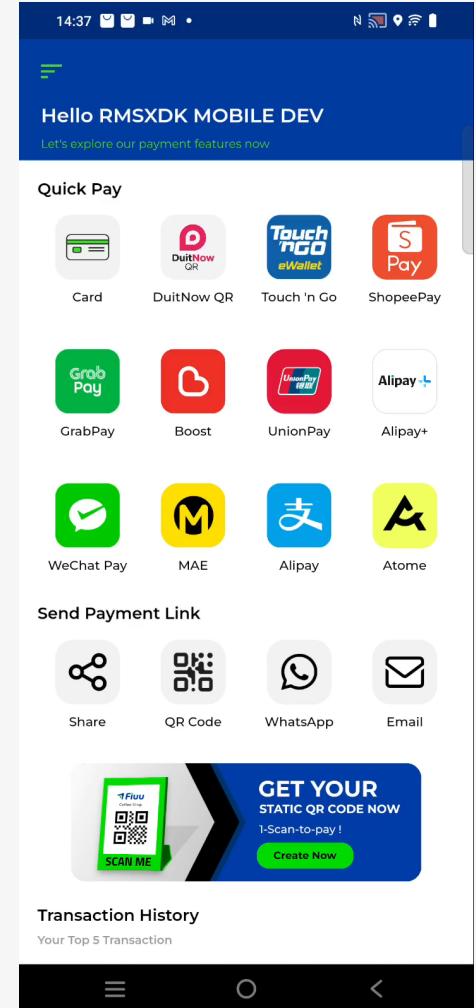
- 1** **Initiate Payment:** Go to the “Quick Pay” section and choose the “**Card**” as your payment method.
  
- 2** **Enter Amount:** Type in the total amount for the transaction and select “**Proceed**” to continue.
  
- 3** **Card Authentication:** When prompted, gently tap your card near the smartphone’s NFC antenna area.
  
- 4** **Completion:** After the payment goes through successfully, you can conclude the process by tapping “**Done**” or you may provide the customer with a copy of the receipt.





# GENERATING QR CODE

- 1 Generate Payment Link:** Navigate to “Send Payment Link” and select the “**QR Code**” option.
  
- 2 Set Amount:** Enter the amount to be charged and press “**Proceed**” to move forward.
  
- 3 QR Code Validity:** Choose an expiry date for the QR code according to your preference. After setting the duration, click on “**Generate QR**” to create the code.
  
- 4 Sharing:** Once generated, the QR code is ready to be shared. Simply hit the “**Share**” button to send it to the intended recipient.

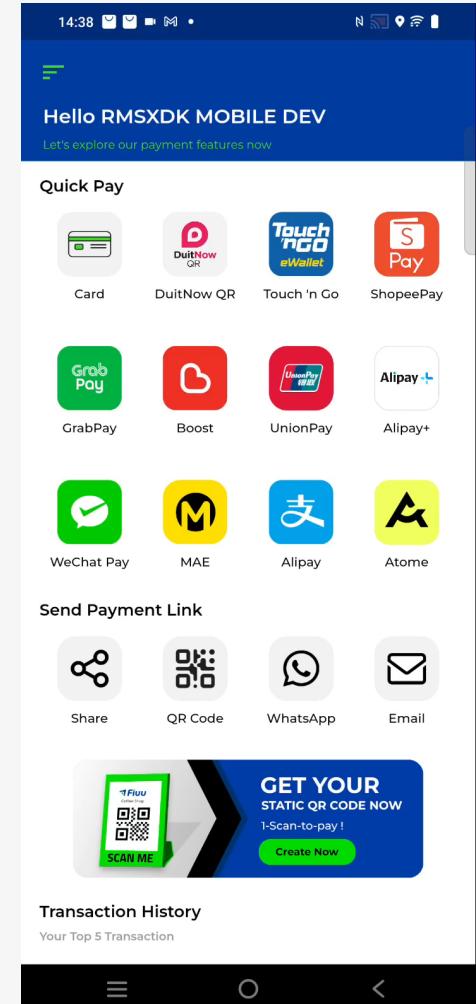




# HOW TO CHECK TRANSACTIONS

- 1 **Access Menu:** Tap the three horizontal lines located at the top left corner of the app.
  
- 2 **View Transactions:** Choose “**Transaction History**” to display all your past transactions.

**NOTE:** To find out more details, simply tap on any transaction listed to see its full information.

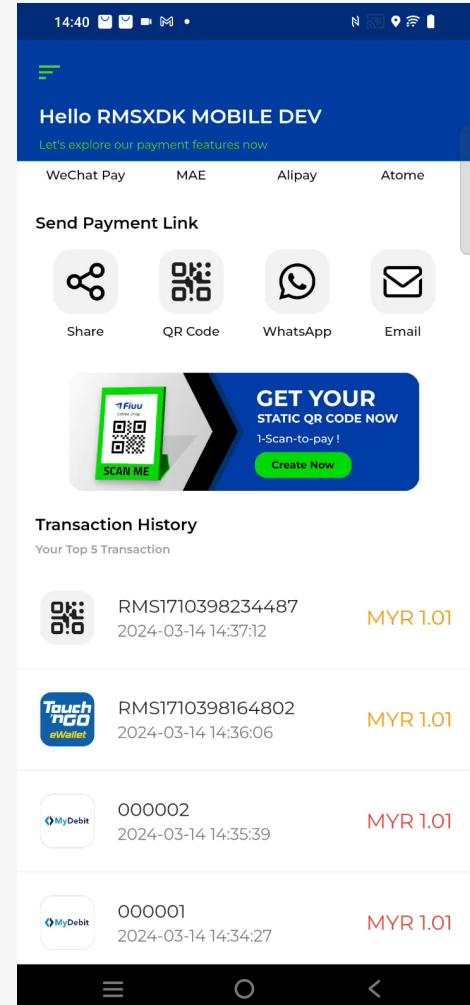




# VIEW & SENDING OUT RECEIPT

- 1 Choose a transaction from the list in “**Transaction History**”.
- 2 View the receipt by clicking on “**Receipt**” for the transaction you’ve selected.
- 3 Share the receipt by clicking “**Share**”, then send it to the desired recipient.

**NOTE:** Decide if you want to give the Fiuu app permission to access your device’s photos and videos. You have the option to allow or deny this access based on your preference.





# CANCELLING A TRANSACTION

1

## Find the Transaction

- Go to the “Transaction History” section.
- Choose the transaction marked as “**SUCCESS**” that you want to cancel.

2

## Initiate Cancellation

Click on the “**Cancel Payment**” button.

**REMARK:** Only transactions with a “**SUCCESS**” status are eligible for cancellation.

3

## Verify Your Identity

Enter your Passcode to confirm your identity.

**That's it!** Your transaction has been successfully cancelled.

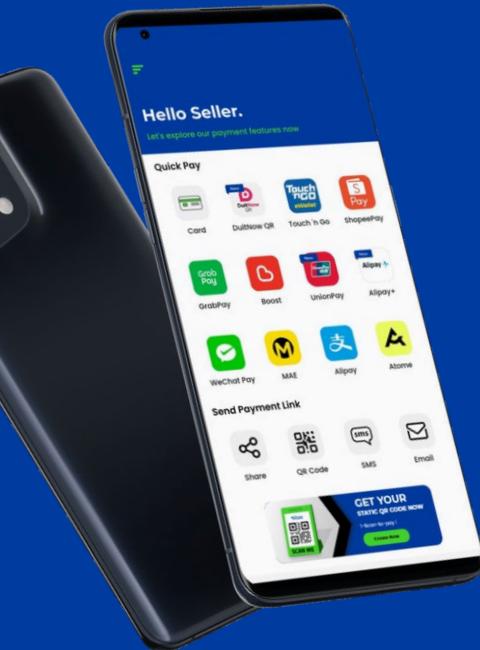
The screenshot shows the Fiuu RMSXDK mobile application interface. At the top, there is a header with the text "Hello RMSXDK MOBILE DEV" and "Let's explore our payment features now". Below the header, there are four payment method icons: WeChat Pay, MAE, Alipay, and Atome. A "Send Payment Link" section follows, featuring icons for Share, QR Code, WhatsApp, and Email. To the right of this is a promotional banner for "GET YOUR STATIC QR CODE NOW" with a "Create Now" button. The main area of the screen is titled "Transaction History" and displays "Your Top 5 Transaction". It lists five recent transactions:

Transaction ID	Date	Amount
RMS1710398234487	2024-03-14 14:37:12	MYR 1.01
RMS1710398164802	2024-03-14 14:36:06	MYR 1.01
000002	2024-03-14 14:35:39	MYR 1.01
000001	2024-03-14 14:34:27	MYR 1.01



Business Nature	Business On-The-Go Payment Acceptance	Door-to-Door Services Payment Acceptance	Eatery Cashless Payment	Convenient Cashless Payment for Home
Food Trucks	✓		✓	
Mobile F&B Stores	✓		✓	
Restaurant/Cafeteria			✓	
Retail Businesses			✓	
Morning/Night Market Sellers	✓		✓	
Roadshow Events	✓		✓	
Mobile Business Sellers	✓			
Home Repair Services		✓		
Mobile Grooming Services		✓		
Sales Services		✓		
Product-based Selling Businesses	✓	✓		
Home-based Sellers			✓	✓
Live-Streaming Businesses				✓
Tutoring Services		✓		✓
Social Commerce Businesses	✓			✓

# FREQUENTLY ASKED QUESTIONS



## 1 What is the Fiuu Virtual Terminal?

The Fiuu Virtual Terminal is a secure online platform that allows merchants to accept payments from customers using various payment methods such as credit cards and digital wallets.

## 2 How does the Virtual Terminal work?

The Virtual Terminal allows merchants to manually enter payment details or process payments using an attached card reader. Once the payment information is entered, the system securely processes the transaction and initiates the payment authorization process.

## 3 What payment methods are supported by the Virtual Terminal?

The Virtual Terminal supports a wide range of payment methods including Visa, Mastercard, American Express, and digital wallets such as PayPal and Alipay.

## 4 Is the Virtual Terminal secure?

Yes, the Virtual Terminal employs industry-standard security measures to ensure the safety of both merchant and customer data. All transactions are encrypted to protect sensitive information from unauthorized access.

## 5 Can I use the Virtual Terminal on any device?

Yes, the Virtual Terminal is designed to be accessible from any internet-enabled device including computers, tablets, and smartphones. Simply log in to your account through a web browser to access the Virtual Terminal.

**6**

## How do I sign up for the Virtual Terminal service?

To sign up for the Virtual Terminal service, please visit our website [HERE](#) and follow the instructions to create an account. Once your account is created, you'll have access to the Virtual Terminal platform.

**7**

## Are there any fees associated with using the Virtual Terminal?

Yes, there may be fees associated with using the Virtual Terminal service. Please refer to our pricing page or contact our support team for more information on applicable fees.

**8**

## Can I issue refunds using the Virtual Terminal?

Yes, merchants can issue refunds directly through the Virtual Terminal interface. Simply locate the transaction in question and follow the prompts to initiate a refund.

**9**

## What kind of reporting and analytics are available through the Virtual Terminal?

The Virtual Terminal provides merchants with access to comprehensive reporting and analytics tools, allowing them to track sales, monitor transaction trends, and gain insights into their business performance.

**10**

## Is customer support available for the Virtual Terminal?

Yes, our customer support team is available to assist you with any questions or issues you may have regarding the Virtual Terminal service. Please don't hesitate to reach out to us via phone, email, or live chat for assistance.

# FREQUENTLY ASKED QUESTIONS



Powered by



# DAILY REPORT

- Display the bar chart depicting the total transactions recorded per day, a successful transaction chart (comprising only Captured and Settled records), a daily transaction amount chart for Captured and Settled records only, and an SR graph.



# TRANSACTION REPORT

- Enable merchant to download the transaction report in Excel files on daily basis and based on range of date.

The screenshot shows the Fiuu merchant dashboard with two green numbered arrows indicating the steps to access the transaction report:

- 1 Click Reports
- 2 Click Transactions

The main interface is titled "TRANSACTION DOWNLOAD" and shows the following configuration:

- Daily Basis** is selected under "Range of Date".
- "Range Date" is set from 17-05-2024 to 17-05-2024.
- "Status" dropdown is set to "-- All --".
- "Channel" dropdown is set to "-- All --".
- "Field" dropdown lists various transaction fields: Date, Transaction ID, Order ID, Bill Amt, Actual Amt, Status Code, Billing Name, Currency, Merchant / Sub Merchant ID, Agent Name, and Reference.
- "Additional Field" dropdown lists additional fields: Billing Email, Transaction Rate, Billing Info, Transaction Cost, Channel, Billing Mobile, Transaction Fee, GST, Net Amount, IP, Card No, Card Expiry Date, Error Code, Settlement Date, Paid Date, Terminal ID.
- Request Options:**
  - Request as excel file (Slower)
  - Request as zip file (Recommended)
- A "Send Request" button.

Below the configuration, there is a table titled "List of Reports" with columns: Request Date, File Name, Range Date, Start, End, and Download. The table displays the message: "Showing 0 to 0 of 0 entries".

# SETTLEMENT REPORT DOWNLOAD

- Download the Settlement report in Excel files on based on range of date.

The screenshot shows the Fluu Merchant Portal interface. On the left, a sidebar menu is open with the following items:

- 1 Click **Reports** (highlighted with a green circle)
- 2 Click **Settlements** (highlighted with a green circle)
- Home
- Dashboard
- Transactions
- Merchant Profile
- Settings
- Settlements
- Payment Link
- Mini Shopping Cart
- Sales Invoices
- Invoices
- Documentation
- Fluu API Specification
- Fluu Merchant Portal Manual
- Announcement
- Newsletter
- Vcode Checking

The main content area is titled "SETTLEMENT DOWNLOAD" and shows the following configuration:

- Range Date:** Set to 17-05-2024 from 17-05-2024.
- Field:** A list of fields available for download, including Date, Channel, Transaction ID, Order ID, Billing Name, Currency, Bill Amt, Actual Amt, Status, Settlement Ref No., Region, Store ID, Store Name, Settlement Name, Reference ID, Type, Discount Amount (RM), Discount Amount Remark, Gross Amount, Service Fee (RM), and Service Fee Remark.
- Additional Field:** A scrollable list of additional fields: Merchant/Sub Merchant ID, Billing Email, Transaction Rate, Billing Info, Transaction Cost, Billing Mobile, Transaction Fee, GST, Net Amount, Gateway Fee, IP, Card No, Card Expiry Date, Error Code, Settlement Date, and Paid Date.
- Request Options:** Two radio buttons:
  - Request as excel file (**Slower**)
  - Request as zip file (**Recommended**)
- Send Request** button.

Below the configuration, there is a table titled "List of Excel Files" with columns: Request Date, Merchant ID, File Name, Range Date, Start, End, and Download. The table displays the message: "No data available in table".

At the bottom of the page, there is a footer with the text: "© 2005 - 2024 Fluu" and "Version 2.0".

# CHARGEBACK

- This page allows merchants to download the "Chargeback" report in Excel files on based on range of date.
- Simply select the range date, transaction ID, and the channel type, then click "**Search**"

1 Click **Reports**

2 Click **Chargeback**

The screenshot displays the Fiuu merchant dashboard with a specific focus on the Chargeback reporting feature. The left sidebar contains a vertical navigation menu with various sections such as Home, Dashboard, Transactions, Merchant Profile, Settings, Settlements, Payment Link, Mini Shopping Cart, Sales Invoices, Invoices, Reports, Daily Report, Settlements, Transactions, Chargeback, Refund, Channel Usage, E-Statement, VT Activation, Documentation, Announcement, Newsletter, and Vcode Checking. The 'Reports' and 'Chargeback' items are highlighted with green boxes and numbered arrows indicating the steps to access the report. The main content area is titled 'CHARGEBACK' and includes a search bar with fields for 'Range Date' (set to 17-05-2024 to 17-05-2024), 'Transaction ID', and 'Channel' (set to 'All'). Below the search bar is a 'Search' button and a section titled 'Chargeback Listing' which is currently empty.

# REFUND

- This page allows merchants to download the “Refund” report in Excel files on based on range of date.
- Simply select the range date, transaction ID, and the channel type, then click “Search”

1 Click Reports

2 Click Refund

# CHANNEL USAGE REPORT

- This page allows you to generate the report for the usage of each channels, respectively.

1 Click Reports

2 Click Channel Usage

CHANNEL USAGE Tuesday, 16<sup>th</sup> April 2024

Date: 17-03-2024  
\*Graph will show transaction record for 30 days from selected date

Send Request

Graph

Channel Usage

Click the slices to view details

Channel	Usage (%)
Online Banking	42.0%
ORDER	47.0%
Cash	0.0%
Ethernet	3.0%
Buy Now Pay Later	0%

# ANNOUNCEMENT PAGE

- Display the announcement listing and any upcoming maintenance from our payment channel partner.

The screenshot shows the Fiuu Merchant Dashboard. On the left, there is a sidebar with the Fiuu logo and the text "Merchant SDN BHD Sub User". Below this are several navigation links: Transaction ID (with a search icon), Home, Dashboard, Transactions, Mini Shopping Cart, Recurring, Refund, Sales Invoices, Invoices, Reports, E-Statement, VT Activation, Documentation, Announcement (which is highlighted with a green arrow and a circled '1'), Newsletter, Vcode Checking, and Manage Update Events. The main content area has a title "Fiuu System Status" and three tabs: Announcement, Upcoming Maintenance, and MY Calendar. A note says "Schedule subject to change without prior notice". The "Announcement" tab is selected, displaying three entries:

- [Bank] FPX Ambank Monday 15th April 2024 23:00  
Time : Tuesday 16th April 2024 00:00 - Tuesday 16th April 2024 06:00 (GMT +8)  
Channel : B2C  
Reason : Facilitate System Maintenance Activity  
Impact : Channel is temporary unavailable
- [Bank] FPX Maybank2E Sunday 14th April 2024 05:00  
Time : Sunday 14th April 2024 06:00 - Sunday 14th April 2024 08:00 (GMT +8)  
Channel : B2C, B2B1, B2B2  
Reason : Facilitate System Maintenance Activity  
Impact : Channel is temporary unavailable
- [Bank] FPX Citibank Sunday 14th April 2024 01:00  
Time : Sunday 14th April 2024 02:00 - Sunday 14th April 2024 09:00 (GMT +8)

On the right side of the dashboard, there are icons for a bell (Announcement), a lock (Security), and a gear (Settings). The top right corner shows "Merchant" and "Announcement".

1  
Click  
**Announcement**

# THANK YOU.

## MERCHANT PORTAL GUIDE

IPN Callback | Payment Link | Mini Shopping Cart | Store Management | Sales Invoice | Virtual Terminal

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**Razer Merchant Services Sdn. Bhd.**

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