



MERCHANT PORTAL

A COMPREHENSIVE MERCHANT PORTAL GUIDE

V 1.8

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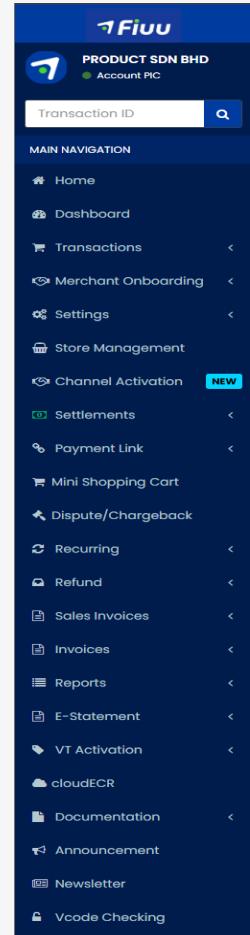
INTRODUCTION

Welcome to the Fiuu Merchant Control Panel

Your all-in-one hub for managing online transactions with ease and efficiency. Designed to streamline your operations, the control panel offers a comprehensive suite of tools to help you stay in control:

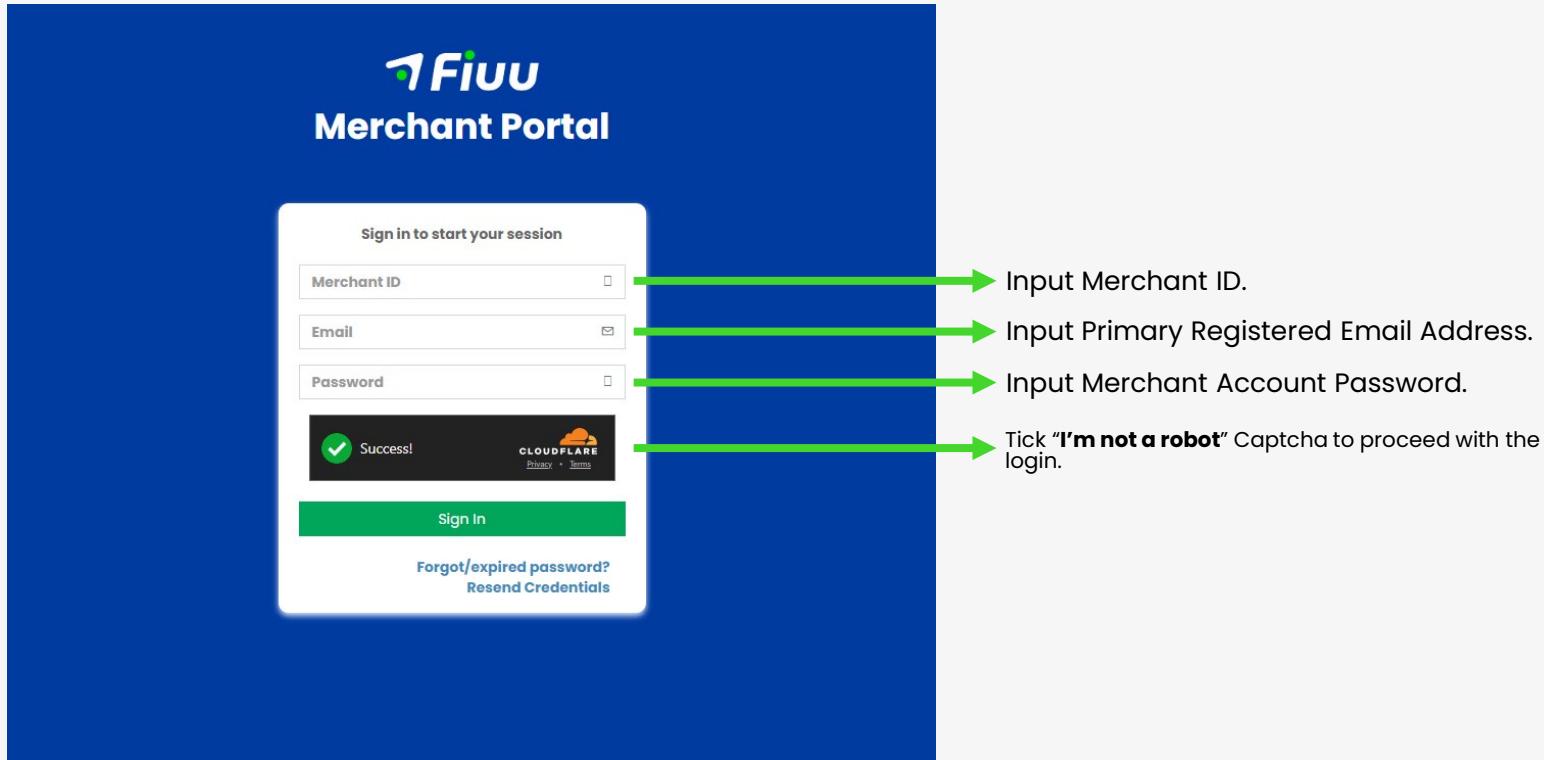
- **Transactions** – Instantly access and monitor all your transaction activities across multiple channels.
- **Merchant Profile** – Update your business details, manage application settings, and maintain account security.
- **Settlements** – View detailed records of fund transfers from Fiuu to your account.
- **Access Settings** – Create and manage sub-user accounts with customizable access roles.

Plus, explore additional features like Store Management, Recurring Payments, Sales Invoices, Reports, and more—all from a single, intuitive interface.



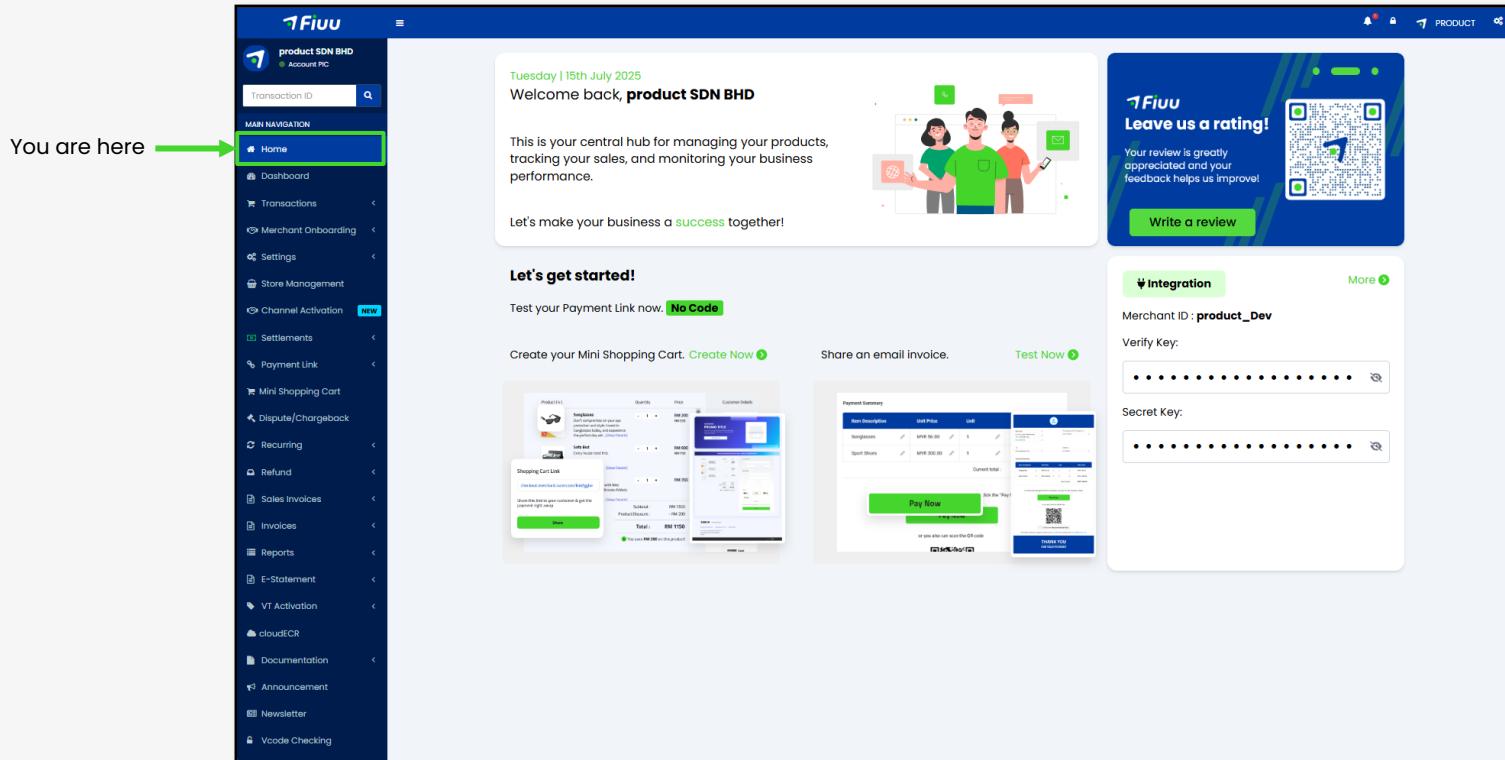
MERCHANT PORTAL LOGIN

Log in to the merchant portal by accessing the following link: <https://portal.fiuu.com/>



MERCHANT PORTAL HOMEPAGE

This is the page where you will see upon successful login. This is the home page of the Merchant Portal.



You are here → **Home**

Tuesday | 15th July 2025
Welcome back, **product SDN BHD**

This is your central hub for managing your products, tracking your sales, and monitoring your business performance.

Let's make your business a **SUCCESS** together!

Let's get started!
Test your Payment Link now. **No Code**

Create your Mini Shopping Cart. **Create Now** (1)

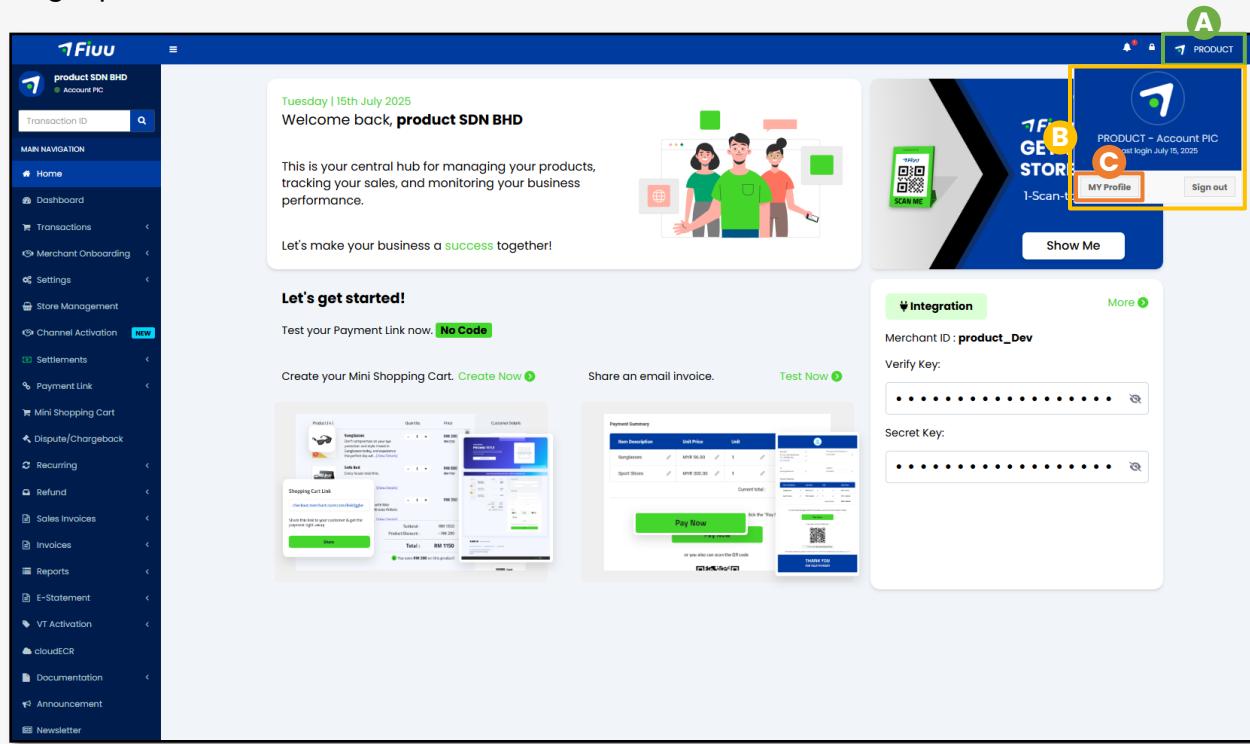
Share an email invoice. **Test Now** (1)

Integration More (1)
Merchant ID : **product_Dev**
Verify Key:
••••••••••••••
Secret Key:
••••••••••••••

The screenshot shows the Fiuu Merchant Portal homepage. The left sidebar contains a 'MAIN NAVIGATION' with various links such as Home, Dashboard, Transactions, Merchant Onboarding, Settings, Store Management, Channel Activation (marked as NEW), Settlements, Payment Link, Mini Shopping Cart, Dispute/Chargeback, Recurring, Refund, Sales Invoices, Invoices, Reports, E-Statement, VT Activation, cloudECR, Documentation, Announcement, Newsletter, and Voda Checking. A green arrow points to the 'Home' link in the main navigation menu. The main content area features a welcome message for 'product SDN BHD' and a date of 'Tuesday | 15th July 2025'. It includes sections for 'Let's get started!', 'Create your Mini Shopping Cart.', 'Share an email invoice.', and 'Integration' with fields for Merchant ID, Verify Key, and Secret Key. There are also sections for 'Payment Link' testing and 'Email Invoice' testing.

TWO FACTOR AUTHENTICATION

Enhance your account security with 2-Factor Authentication (2FA), adding an extra layer of protection to your login process.



A

Click on the merchant profile picture here.

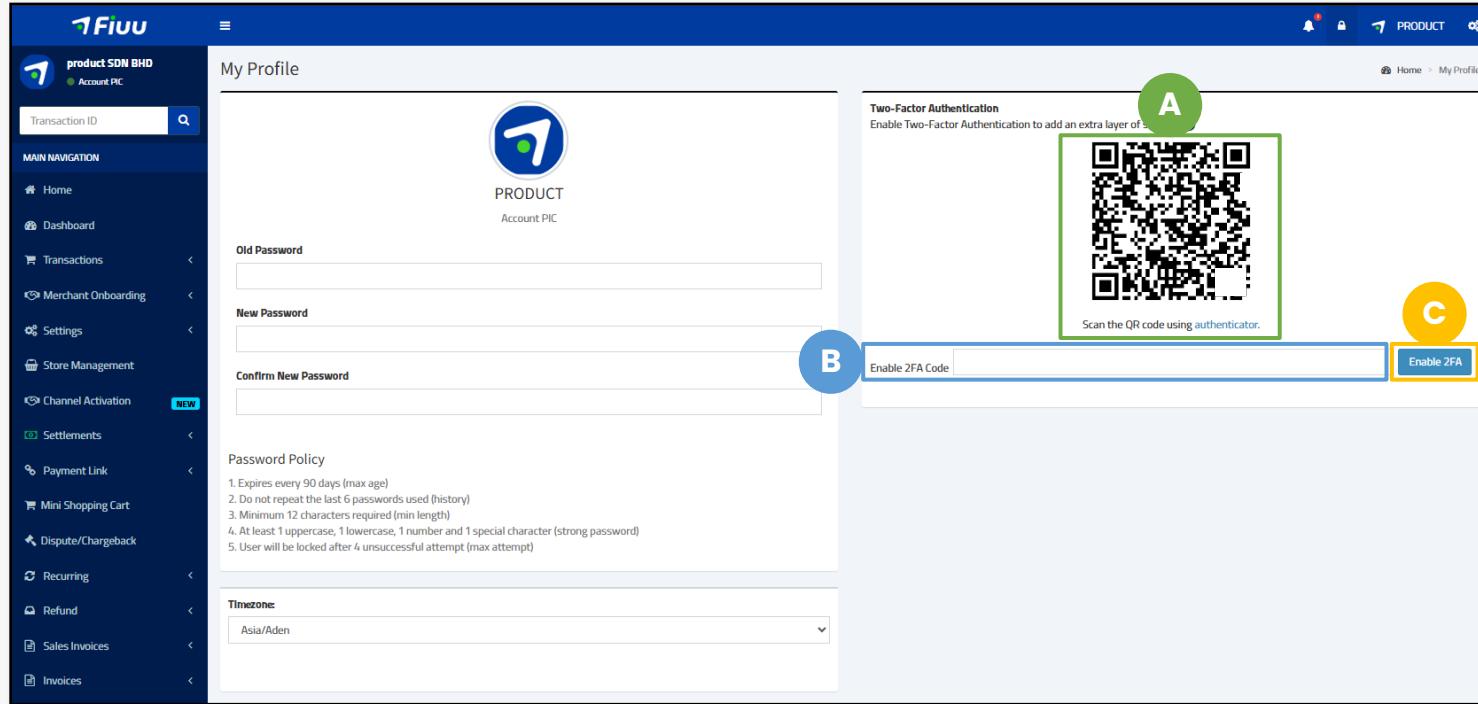
B

This popup will show which will have 2 options.

C

Click on "My Profile".

TWO FACTOR AUTHENTICATION



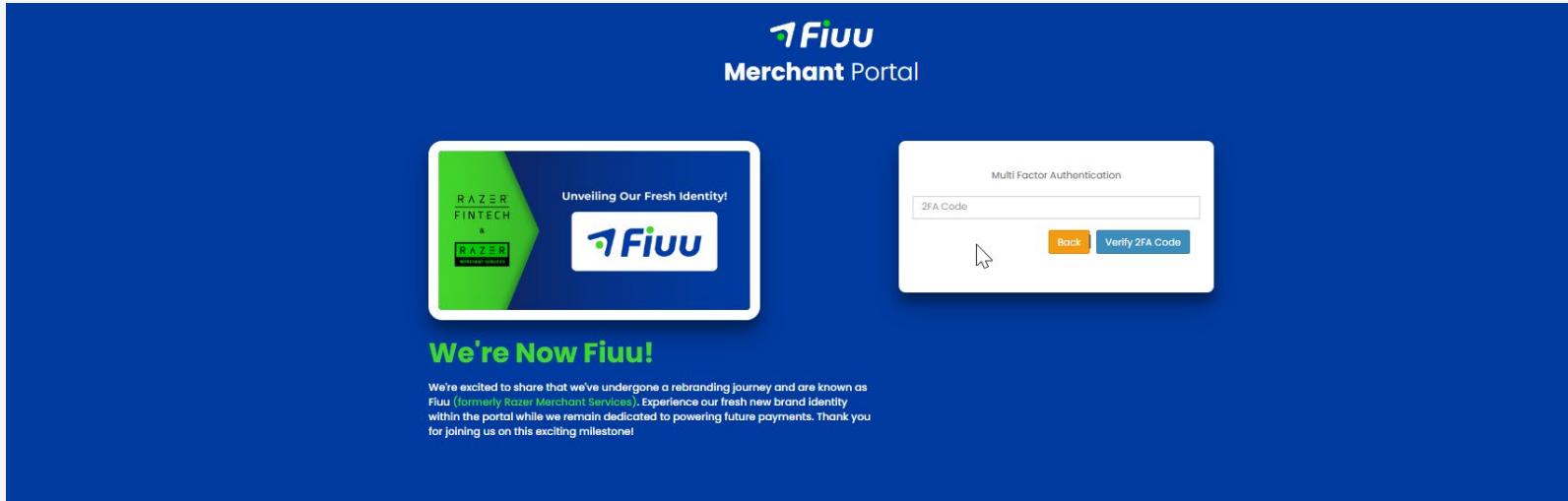
A Scan the QR shown on the page you will get a code to be filled in the column below.

B Once you receive the authenticator code, input the code here in the empty column.

C Click "**Enable 2FA**" once done and to activate two factor authenticator.

TWO FACTOR AUTHENTICATION

To complete the process, you are required to log out and log in again. Upon your next login, you'll be prompted to enter your 2FA code to ensure your account remains secure.



Note: This two-factor authentication (2FA) is required to be set up one-time. Additionally, the 2FA is required upon every login session.

TWO FACTOR AUTHENTICATION

Once 2FA is activated and you successfully re-login, you can disable 2FA at any time from this page. To disable it, simply click on the **Disable 2FA (A)** button.

The screenshot shows the 'My Profile' page of the TFIUU platform. On the left is a sidebar with a navigation menu. The main content area is titled 'My Profile'. In the top right corner of this area, there is a section for 'Two-Factor Authentication' which is currently 'Active'. Below this, there is a button labeled 'Disable 2FA' with a green circle containing the letter 'A' over it, indicating it is the target for the user action described in the text.

TFIUU

product SDN BHD
Account PIC

Transaction ID

MAIN NAVIGATION

- Home
- Dashboard
- Transactions
- Merchant Onboarding
- Settings
- Store Management
- Channel Activation NEW
- Settlements
- Payment Link
- Mini Shopping Cart
- Dispute/Chargeback
- Recurring
- Refund
- Sales Invoices
- Invoices
- Reports
- E-Statement
- VT Activation

My Profile

Old Password

New Password

Confirm New Password

Password Policy

- Expires every 90 days (max age)
- Do not repeat the last 6 passwords used (history)
- Minimum 12 characters required (min length)
- At least 1 uppercase, 1 lowercase, 1 number and 1 special character (strong password)
- User will be locked after 4 unsuccessful attempt (max attempt)

Timezone:

Two-Factor Authentication Active
Enable Two-Factor Authentication to add an extra layer of security.

Disable 2FA

MERCHANT DASHBOARD

Main dashboard shows the current account balance, channel transactions, sales & transaction summary, and many more.

The screenshot displays the 1Fiuu Merchant Dashboard interface. On the left is a dark sidebar with navigation links for Home, Dashboard, Transactions, Merchant Onboarding, Settings, Store Management, Channel Activation (highlighted with a blue box), Settlements, Payment Link, Mini Shopping Cart, Dispute/Chargeback, Recurring, Refund, Sales Invoices, Invoices, Reports, E-Statement, VT Activation, cloudECR, Documentation, Announcement, Newsletter, and Vcode Checking.

The main content area has the following sections:

- Account Balance**: Shows a balance of **MYR 7,951,303.48**.
- Channel Transaction**: A table showing transaction details by brand and channel. The data includes:

Brand	Channel	Amount
Maybank	Internet Banking	MYR 114,686.05
Maybank	Touch 'n Go eWallet	MYR 97,276.45
Maybank	Internet Banking	MYR 47,656.50
VISA	Credit Card	MYR 39,028.55
CIMB Clicks	Internet Banking	MYR 19,407.20
Mastercard	Credit Card	
- Sales Summary**: Three cards showing daily, weekly, and monthly sales.
 - Daily Sales: MYR 1,832,688.90 (15th Jul 2025) - 38.49% change from previous day.
 - Week-to-Date Sales: MYR 4,812,236.44 (14th Jul 2025 - 16th Jul 2025) - 0.85% change.
 - Month-to-Date Sales: MYR 29,644,200.31 (1st Jul 2025 - 16th Jul 2025) + 12.58% change.
- Transaction Summary**: A line chart showing success rates over time. The success rate is 83.65%. The chart tracks Success, Last Success, Failed, and Last Failed counts from July 15 to July 16, 2025.
- Channel Status**: A donut chart showing the status distribution of transactions. The data is:

Status	Count
Success	6,932
Failed	1,937
Pending	595
Success	8,985
Success	3,270

MERCHANT DASHBOARD

To access user information, change password, or sign out, you can click on the username located at the top right side of the page.

The screenshot displays the 1Fiuu Merchant Dashboard interface. On the left, a dark sidebar lists main navigation items such as Home, Dashboard, Transactions, Merchant Onboarding, Settings, Store Management, Channel Activation, Settlements, Payment Link, Mini Shopping Cart, Dispute/Chargeback, Recurring, Refund, Sales Invoices, Invoices, Reports, E-Statement, VT Activation, and cloudECR. The 'Dashboard' item is currently selected. The main content area features several cards: 'Account Balance' (MYR 7,951,303.48), 'Channel Transaction' (listing transactions from Maybank, Touch 'n Go eWallet, Visa, CIMB Clicks, Mastercard, and Credit Card), 'Sales Summary' (Daily Sales MYR 1,832,688.90, Week-to-Date Sales MYR 4,812,236.44, Month-to-Date Sales MYR 29,644,200.31), 'Transaction Summary' (Success Rate: 83.65%, chart showing transaction volume by day of the week), and 'Channel Status' (a donut chart showing success and failed transaction counts). At the top right, there is a user profile section for 'PRODUCT - Account PIC' with options for 'MY Profile' and 'Sign out'. A green arrow points to the 'Sign out' button with the label 'Sign Out'. Another green arrow points to the 'MY Profile' button with the label 'Main Accounts'. A third green arrow points to the user profile section with the label 'User Information'.

TRANSACTION LISTING

To access this page, on the sidebar, go to **Transaction > Main Accounts**. Show the total of account balance, number of transaction that has been request cancel and chargeback, transaction filters and the list of transactions under the merchant's account.

The screenshot shows the Fluu Transaction Listing page. On the left, there is a sidebar with a navigation menu. A green arrow labeled '1 Click Transactions' points to the 'Transactions' option in the main navigation. Another green arrow labeled '2 Click Main Accounts' points to the 'Main Accounts' option under the 'Transactions' dropdown. The main content area is titled 'MAIN ACCOUNTS' and shows the 'ACCOUNT BALANCE' as 4,315,238.72. It also displays 'REQUEST CANCEL' (1) and 'REQUEST CHARGEBACK' (56). A yellow circle labeled 'A' highlights the 'Filter' section, which includes fields for 'Range Date', 'Channels', 'Order ID', and 'Fluu Transaction ID', along with 'Search Now' and 'Load Advance Filter' buttons. Below this is the 'List Transaction' table, which has columns for No, Created On, Paid On, Channel, Card Number, TranID, OrderID, Bill Name (Account Name), Email, Mobile, Currency, and Amt. A blue circle labeled 'B' highlights the first three columns of the table. A green circle labeled 'C' highlights the 'TranID' column, which contains values like 2098761084, 2098761081, and 2098761072. The table also includes search and sort functions for each column.

No	Created On	Paid On	Channel	Card Number	TranID	OrderID	Bill Name (Account Name)	Email	Mobile	Currency	Amt	
2024-04-03	2024-04-03 15:43:57	2024-04-03 15:43:58	Fluu		2098761084	2021020240403154356	Fluu Offline Payment			MYR	14.00	
2	2024-04-03 15:43:57	2024-04-03 15:44:00	AliPay		2098761081	29980220240403154356	Alipay Offline Payment			MYR	8.00	
3	2024-04-03 15:43:57	2024-04-03 15:43:57	MyDebit	479968	7893	2098761072	020968	Card Payment			MYR	28.30

A Filtration / Search Tools that are available to use to locate the customer transaction information

B List of transaction with their respective Status will be appear in the page.

C By Clicking on the **Transaction ID**, you may access more information on the transaction information.
*Refer to next page.

TRANSACTION DETAILS

On this page, you can find more detailed information about the transaction.

The screenshot shows the Fiuu Transaction Details page. The main content area is titled "DETAIL TRANSACTION #2982091490". It displays various transaction details such as From (product SDN BHD), To (Operation Support), Transaction ID, Approval Code, Order ID, Bank Status, Merchant ID, Payment Method, Metadata, and FPX Transaction ID. Below this, there's a "Transaction Timeline" section showing a Failed event and a Transaction Created event. At the bottom right, there's a "Request Cancel" button. Callouts A, B, C, and D point to specific parts of the interface:

- A** Points to the "From" section where customer information is displayed.
- B** Points to the "Transaction Timeline" section showing the transaction history.
- C** Points to the "Status : Failed" and "Bill Amount" sections.
- D** Points to the "Request Cancel" button.

A Customer information, the payment channel that the customer selected.

B The transaction timeline where shows the status of the transaction.

C The transaction status and the transaction billing & actual amount.

D Request Cancel button to process refund for the transaction.

IPN CALLBACK

Instant Payment Notification (IPN) page allows Merchants to request a callback for a failed transaction.

The screenshot shows the 1Fiuu Merchant SDN BHD dashboard. On the left, a sidebar menu is open with the following items:

- Merchant SDN BHD (Sub User)
- Transaction ID (Search bar)
- MAIN NAVIGATION
 - Home
 - Dashboard
 - Transactions** (highlighted with a green box and step 1)
 - Pending
 - Main Accounts
 - Failed IPN Callback Status** (highlighted with a green box and step 2)
 - Settings
 - Settings
 - Channel Activation (NEW)
 - Settlements
 - New Settlements
 - Payment Link
 - Fiuu Batch (NEW)
 - Mini Shopping Cart
 - Dispute/Chargeback
 - New Recurring (NEW)
 - Sales Invoices
 - Invoices
 - Reports
 - E-Statement

The main content area is titled "Failed IPN Callback Status". It includes a search bar for "Search Transaction ID" (with placeholder "22/04/2024") and a green "Send Callback" button. Below is a table titled "Today" showing failed transactions:

<input type="checkbox"/>	Create Date	Transaction ID	Callback Status	HTTP Details
<input type="checkbox"/>	2024-04-22 01:28:34	1533698	Callback Failed	
<input type="checkbox"/>	2024-04-22 01:28:34	1534069	Callback Failed	
<input type="checkbox"/>	2024-04-22 01:28:34	1534104	Callback Failed	
<input type="checkbox"/>	2024-04-22 01:28:34	1534303	Callback Failed	
<input type="checkbox"/>	2024-04-22 01:28:34	1534967	Callback Failed	
<input type="checkbox"/>	2024-04-22 01:28:34	1535007	Callback Failed	
<input type="checkbox"/>	2024-04-22 01:28:34	1535008	Callback Failed	
<input type="checkbox"/>	2024-04-22 01:28:34	1535112	Callback Failed	

IPN CALLBACK

Instant Payment Notification (IPN) page allows Merchants to request a callback for a failed transaction.

The screenshot shows the 1Fiuu Merchant SDN BHD IPN Callback Status page. The main header includes the 1Fiuu logo, Merchant SDN BHD, Sub User, and a notification bell icon. The left sidebar contains a main navigation menu with options like Home, Dashboard, Transactions (Pending, Main Accounts, Failed IPN Callback Status), Settings, Channel Activation, Settlements, New Settlements, Payment Link, Fluu Batch, Mini Shopping Cart, Dispute/Chargeback, New Recurring, Sales Invoices, Invoices, Reports, and E-Statement. The central content area has a title 'Failed IPN Callback Status'. It features a search bar with 'Search Transaction ID' and a date selector set to '22/04/2024'. Below this is a table with columns: Create Date, Transaction ID, Callback Status, and HTTP Details. The table lists nine failed transactions from April 22, 2024, at 01:28:34, each with a checkbox next to it. The last column shows 'Callback Failed' for all entries. At the bottom right of the table is a large green button labeled 'Send Callback'.

Create Date	Transaction ID	Callback Status	HTTP Details
2024-04-22 01:28:34	1533698	Callback Failed	
2024-04-22 01:28:34	1534069	Callback Failed	
2024-04-22 01:28:34	1534104	Callback Failed	
2024-04-22 01:28:34	1534303	Callback Failed	
2024-04-22 01:28:34	1534967	Callback Failed	
2024-04-22 01:28:34	1535007	Callback Failed	
2024-04-22 01:28:34	1535008	Callback Failed	
2024-04-22 01:28:34	1535112	Callback Failed	

A Filtration / Search Tools that are available to use to locate the customer transaction information

B Tick the box of the failed transaction from the list that is needed for the callback request.

C By clicking the **"Send Callback"** button here will initiate the callback request for the failed transaction.

TRANSACTION SETTINGS

Reflecting the current general settings of the merchant's account, including the maximum transaction amount allowed, endpoint settings, etc.

1 Click Transactions

2 Click Settings

TRANSACTION SETTING Thursday, 4th April 2024

General

Max. Transaction Amount **100.00**
The purpose of this limitation is to protect merchant against fraudster or any unusual transaction.

Max. Allowed Fraud Score **50**

Notified Failure Transaction **No**

Tokenization (1-Click Payment) **Enabled**

Enable Duplicate Order **No**

Logs

No log found

Integration

Enable Verify Payment

Use extended format for Verify Payment

Verify Key *********

Secret Key *********

End Points

Return URL **https://www.onlinepayment.com.my/r_ms_response/response.php**

Enable Instant Payment Notification (IPN)

`<script type='text/javascript'>
var sa = product_sa;
window.onload = function() {
 m = document.createElement('IFRAME');
 m.setAttribute('src',
 'https://www.onlinepayment.com.my/MOLPay/API/chkstat/returnipn.php?
 treq=&sa=' + sa);
 m.setAttribute('seamless', 'seamless');
 m.setAttribute('width', 0);
 m.setAttribute('height', 0);
 m.setAttribute('frameborder', 0);
 m.setAttribute('scrolling', 'no');
}</script>`

Notification URL **https://www.onlinepayment.com.my/gateway/callback**

Enable Instant Payment Notification (IPN)

Callback URL **https://www.onlinepayment.com.my/r_ms_response/response.php**

Enable Instant Payment Notification (IPN)

Enable refund notification triggered from merchant portal

ONBOARDING LINK

ONBOARDING SUB-MERCHANTS

Here is where a merchant can onboard their sub-merchants by generating a link to be sent to their sub-merchants. Go to **Merchant Onboarding** and then select **Onboarding Link**.

The screenshot shows the Fiuu platform interface for managing onboarding links. The left sidebar has a green highlight over the 'Merchant Onboarding' section, with 'Onboarding Link' selected. A yellow circle labeled 'B' points to the main content area, which displays a table titled 'Generate Onboarding Link Listing'. The table has columns: No, Create Date, Title, Status, Start Date, End Date, and Actions. Row 1: No 1, Create Date 4 Apr 2025 16:50:28, Title test 4-4, Status Active, Start Date 4 Apr 2025 4:50 PM, End Date Not set, Actions Edit, Copy Link, Delete. Row 2: No 2, Create Date 25 Mar 2025 12:09:26, Title xxx, Status Active, Start Date 25 Mar 2025 12:09 PM, End Date Not set, Actions Edit, Copy Link, Delete. Row 3: No 3, Create Date 17 Mar 2025 15:32:59, Title Offline Store Payment Link, Status Active, Start Date 17 Mar 2025 3:32 PM, End Date Not set, Actions Edit, Copy Link, Delete. Row 4: No 4, Create Date 11 Mar 2025 15:06:53, Title UX Audit test1, Status Active, Start Date 11 Mar 2025 3:04 PM, End Date Not set, Actions Edit, Copy Link, Delete. Row 5: No 5, Create Date 7 Mar 2025 16:31:02, Title Testing onboarding, Status Active, Start Date 7 Mar 2025 4:31 PM, End Date Not set, Actions Edit, Copy Link, Delete. Row 6: No 6, Create Date 6 Mar 2025 14:13:07, Title 0503_testing, Status Active, Start Date 6 Mar 2025 2:12 PM, End Date Not set, Actions Edit, Copy Link, Delete. Row 7: No 7, Create Date 5 Mar 2025 17:17:48, Title testing testing testing, Status Active, Start Date 15 Mar 2025 5:17 PM, End Date Not set, Actions Edit, Copy Link, Delete. Row 8: No 8, Create Date 5 Mar 2025 14:56:59, Title 0503_testing, Status Active, Start Date 5 Mar 2025 2:56 PM, End Date Not set, Actions Edit, Copy Link, Delete. Row 9: No 9, Create Date 5 Mar 2025 14:41:20, Title testing today, Status Active, Start Date 5 Mar 2025 2:41 PM, End Date Not set, Actions Edit, Copy Link, Delete. Row 10: No 10, Create Date 3 Mar 2025 16:58:12, Title testing_12_021111, Status Active, Start Date 12 Feb 2025 4:45 PM, End Date Not set, Actions Edit, Copy Link, Delete. A red circle labeled 'A' points to the green button at the top right of the table header, which says '+ New Link'.

No	Create Date	Title	Status	Start Date	End Date	Actions
1	4 Apr 2025 16:50:28	test 4-4	Active	4 Apr 2025 4:50 PM	Not set	Edit Copy Link Delete
2	25 Mar 2025 12:09:26	xxx	Active	25 Mar 2025 12:09 PM	Not set	Edit Copy Link Delete
3	17 Mar 2025 15:32:59	Offline Store Payment Link	Active	17 Mar 2025 3:32 PM	Not set	Edit Copy Link Delete
4	11 Mar 2025 15:06:53	UX Audit test1	Active	11 Mar 2025 3:04 PM	Not set	Edit Copy Link Delete
5	7 Mar 2025 16:31:02	Testing onboarding	Active	7 Mar 2025 4:31 PM	Not set	Edit Copy Link Delete
6	6 Mar 2025 14:13:07	0503_testing	Active	6 Mar 2025 2:12 PM	Not set	Edit Copy Link Delete
7	5 Mar 2025 17:17:48	testing testing testing	Active	15 Mar 2025 5:17 PM	Not set	Edit Copy Link Delete
8	5 Mar 2025 14:56:59	0503_testing	Active	5 Mar 2025 2:56 PM	Not set	Edit Copy Link Delete
9	5 Mar 2025 14:41:20	testing today	Active	5 Mar 2025 2:41 PM	Not set	Edit Copy Link Delete
10	3 Mar 2025 16:58:12	testing_12_021111	Active	12 Feb 2025 4:45 PM	Not set	Edit Copy Link Delete

A Click **+ New Link** to generate the onboarding link.

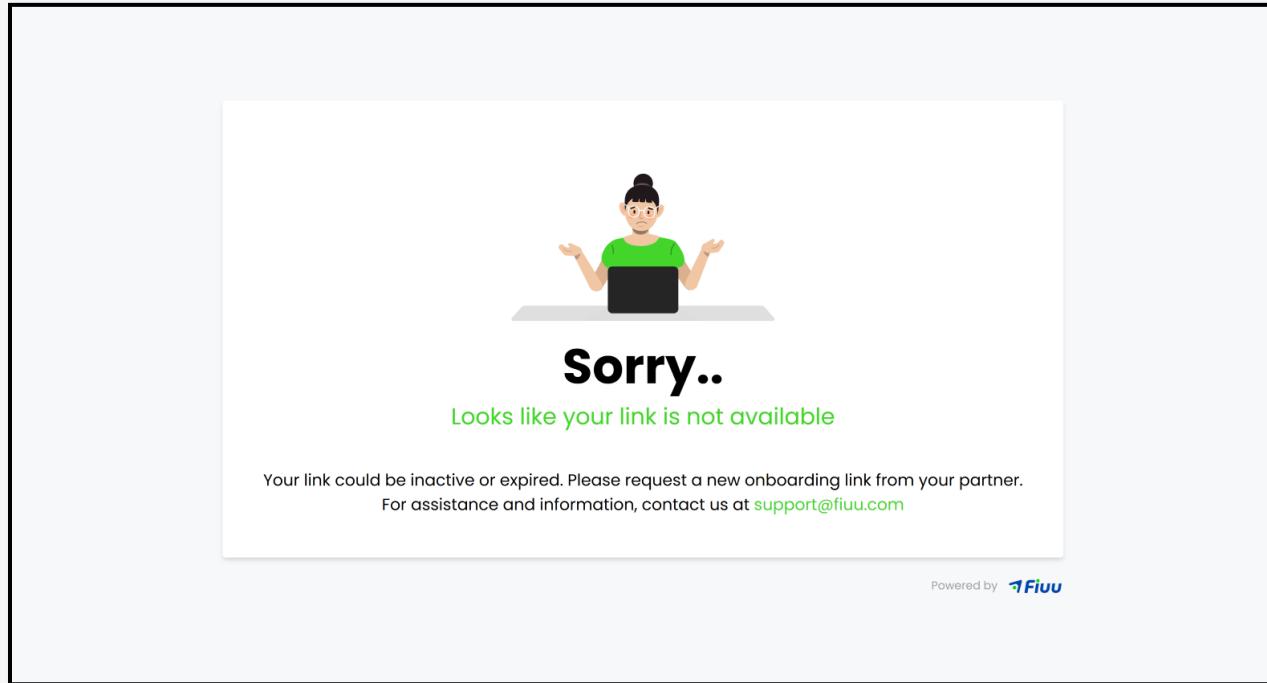
B Here is the section where all the created link will be shown. Status of the created link can be turned on and off if needed. You can **Edit**, **Copy Link**, and even **Delete** the link if required.

*Only the master merchant have access for **Delete** options actions.

ONBOARDING LINK

ONBOARDING SUB-MERCHANTS

Some merchants may keep the link somewhere and reuse the link to onboard sub-merchants. However, if the link has been deleted, when sub-merchants try to enter the deleted link, the page will show the error below.



ONBOARDING LINK

ONBOARDING SUB-MERCHANTS (STEP 1)

Once **+ New Link** is selected, this popup window will appear. Fill in the required details and click **Next** once done.

A

Details to be filled in:

- Name/Description
- Application Type
- Plans Offered
- Availability Period

*Configuration Summary will be auto populated with selected plans and available payment channels. Example is as below.

ONBOARDING LINK

ONBOARDING SUB-MERCHANTS (STEP 2)

Review the rates for each selected channels carefully including the setup fee and annual fee. Click on Next once done.

Create New Onboarding Link

1 2 3 4

Please review each plan to subscribe channels for each plan and edit the rates for each one.
(Default rates will be applied initially)

Card Payment	Card Payment	Rate %	Cost (M)
Card Payment (Card Presented)	Specify your subscription channel for sub-merchants by checking/unchecking the options.		
	<input checked="" type="checkbox"/> Visa	0.00 AND	0.00
	<input checked="" type="checkbox"/> Mastercard	0.00 AND	0.00
	<input checked="" type="checkbox"/> UnionPay International	3.00 AND	0.00

Setup Fee (Fixed Amount): MYR 0.00

Annual Fee (Fixed Amount): MYR 0.00

Back Next

ONBOARDING LINK

ONBOARDING SUB-MERCHANTS (STEP 3)

Next step requires you to select the preferred device. Please note that this is only applicable if the selection of the **Application Type** is:

- **Physical Retail Store**: Terminal, FIUU Virtual Terminal, POS *can select 1 or more device.
- **Both Physical Retail Store and Online Commerce**: Fiuu Virtual Terminal (optional) *May select or don't select the device

Create New Onboarding Link

Please choose prefered device

1 2 3 4



TERMINAL

Click to select



FIUU Virtual Terminal

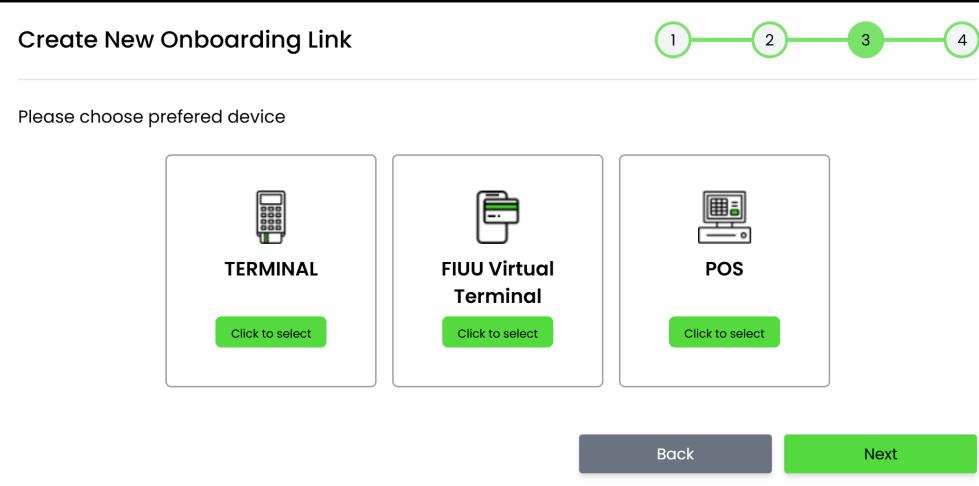
Click to select



POS

Click to select

Back Next



If **Online Commerce** was selected earlier (during step 1), you will be defaulted to skip step 3.

ONBOARDING LINK

ONBOARDING SUB-MERCHANTS (STEP 4)

The final step is for you to review every details and selection that you have made. If everything is accurate, click on **Create Link**.

Create New Onboarding Link

1 2 3 4

Link Information		Edit	
Name	Testing		
Application type	Both Physical Retail Store and Online Commerce		
Availability Period	1 May 2025 12:30 PM - 30 Apr 2028 11:59 PM		
Plans Selected			
Card Payment	Edit	Rate %	Cost (MYR)
VISA Visa		0.00	AND 0.00
Mastercard		0.00	AND 0.00
UnionPay International		3.00	AND 0.00
Device Option	Edit		
FIUU VIRTUAL TERMINAL			

Back Create Link

You will get the successful message with the option to copy the link to be sent to sub-merchants.



Onboarding Link Successfully Created

Copy link and send to your merchant now

<https://booster.fiuu.com/onboarding/undefined> Copy

Close

SETTINGS

PROFILE SETTINGS

A configuration interface for merchant that merchant can change the password, contact information and application setting.

Merchant can view their account information such as contact information. If merchant needs to make any amendments to this information, please email support@fiuu.com.

1
Click **Profile Settings**

The screenshot shows the 'Profile Settings' page within the Fiuu Merchant Onboarding interface. The left sidebar has a dark blue background with white text, listing various settings categories like Home, Dashboard, Transactions, Merchant Onboarding, and Settings. Under 'Settings', 'Profile Settings' is highlighted with a green arrow pointing from the callout. The main content area has a light blue header bar with the title 'Profile Settings'. Below it are three main sections: 'General Info', 'General Settings', and 'Advanced Settings'. The 'General Info' section contains fields for Merchant ID, Domain, Company Name, Trading Name, Account Status, and Expiry Date. The 'General Settings' section includes toggle switches for 'Enable duplicate order', 'Enable Apple Pay', 'Enable Dark Mode', and 'Enable Google Pay'. The 'Advanced Settings' section shows a table for 'Registered Domain' with columns for No., Last Modified, Fully Qualified Domain Name (FQDN), URL Type, Is Allow, Action, and Apple Pay Verified. There are five entries in the table, each with options to 'Revoke' or 'Onboard'.

No.	Last Modified	Fully Qualified Domain Name (FQDN)	URL Type	Is Allow	Action	Apple Pay Verified
1	2023-10-30 15:46:48	product@domain.com	Website	Yes	<input type="button" value="Revoke"/>	<input type="button" value="Onboard"/>
2	2023-03-22 09:36:35	13.228.84.77	Website	Yes	<input type="button" value="Revoke"/>	<input type="button" value="Onboard"/>
3	2023-05-03 16:36:14	https://wordpress.safwanhakim.com/	Website	Yes	<input type="button" value="Revoke"/>	<input type="button" value="Onboard"/>
4	2025-02-21 10:03:31	wordpress.safwanhakim.com	Website	Yes	<input type="button" value="Revoke"/>	<input type="button" value="Onboard"/>
5	2025-02-21 10:01:33	test.com	Website	Yes	<input type="button" value="Revoke"/>	<input type="button" value="Onboard"/>

SETTINGS

TRANSACTION SETTINGS

The screenshot shows the 'Transaction Settings' page within the Fiuu platform. The left sidebar contains a navigation menu with categories like Home, Dashboard, Transactions, Merchant Onboarding, Settings, Profile Settings, Transaction Settings, Settlement Settings, Access Settings, Store Management, Channel Activation, Settlements, Payment Link, Mini Shopping Cart, Dispute/Chargeback, Recurring, Refund, Sales Invoices, Invoices, Reports, E-statement, VT Activation, cloudECR, Documentation, Announcement, Newsletter, and Vodoo Checking. The main content area is titled 'Transaction Settings' and includes sections for General Info, Integration, End Points, Logs, and a footer.

General Info

Max. Transaction Amount	MYR 100.00	Max. Allowed Fraud Score	50	Notified Failure Transaction	No	
	MYR 200,000.00			Tokenization (1-Click Payment)	Enabled	
					Enable Duplicate Order	No

Integration

Enable Verify Payment (checked) | Use extended format for Verify Payment (unchecked)

Verify Key:

Secret Key:

End Points

Return URL: Return URL endpoint is empty | Check | Enable Instant Payment Notification (IPN) (unchecked)

```
<script type="text/javascript">
var s = document.createElement('script');
window.onload = function() {
  s = document.createElement('script');
  s.setAttribute('src', 'https://www.onlinelpayments.com.my/HOLPay/API/chkstat/returnipn.php?transactionid=' + s);
  s.setAttribute('seamless', 'seamless');
  s.setAttribute('width', 0);
  s.setAttribute('height', 0);
  s.setAttribute('border', 0);
}
```

Notification URL: https://woo.softwahkim.com/?wc-api=WC_Molpay_Gateway | Check | Enable Instant Payment Notification (IPN) (unchecked)

Callback URL: https://woo.softwahkim.com/?wc-api=WC_Molpay_Gateway | Check | Enable Instant Payment Notification (IPN) (checked) | Enable refund notification triggered from merchant portal (not via API) (unchecked)

Logs

- 17-06-2025 11:22 AM IPN Setting Change (By : PRODUCT (product@domain.com)) Callback IPN Enabled
- 23-01-2025 03:20 PM URL Setting Change (By : PRODUCT (product@domain.com)) Return URL

SETTINGS

SETTLEMENT SETTINGS

Here is where you are able to view and edit settings related to settlements. It has the information of bank details and general settings for settlement.

The screenshot shows the 'Settlement Settings' page within the Fiuu platform. The left sidebar contains a search bar, a transaction ID input field, and a main navigation menu with options like Home, Dashboard, Transactions, Merchant Onboarding, Settings (selected), Profile Settings, Transaction Settings, Settlement Settings (selected), Access Settings, Store Management, Channel Activation (NEW), Settlements (selected), Payment Link, and Mini Shopping Cart. The main content area is titled 'Settlement Settings' and includes a 'Settlement Bank Account Info' section with fields for Account Holder's Name (BANK NAME), Bank Name (MALAYAN BANKING), Account Number (ACC NO), and Minimum Amount (MYR 100.00). Below this is a 'General Settings' section for 'Settlement Reference' with options for Merchant ID, MerID, setID, and Self Define, each with a help icon. A green 'Save Settings' button is at the bottom.

SETTINGS

ACCESS SETTINGS

At this Access Settings page, you can view, edit, and register sub-users.

The screenshot shows the Fiuu platform's Access Settings page. The left sidebar contains a main navigation menu with various options like Home, Dashboard, Transactions, Merchant Onboarding, Settings (which is currently selected), Profile Settings, Transaction Settings, Settlement Settings, Access Settings (which is also selected), Store Management, Channel Activation, Settlements, Payment Link, Mini Shopping Cart, Dispute/Chargeback, Recurring, Refund, Sales Invoices, Invoices, Reports, E-Statement, VT Activation, cloudECR, and Documentation. The top right corner shows product SDN BHD and Account PIC, along with a Transaction ID search bar and a help link. The main content area is titled "Access Settings" and displays a "Sub User List". It includes a search bar, a "Register Sub User" button, and a "Filter by Status" dropdown. The table lists 12 sub-users with columns for No., Email, Name, Last Login, Status, and Action. Each row has an "Edit" button and, for users 11 and 12, a "Revoke 2FA" button. The data in the table is as follows:

No.	Email	Name	Last Login	Status	Action
1	product@domain.com	PRODUCT	2025-07-16 12:40:49	Active	<button>Edit</button>
2	luqmanul@domain.com	LuqmanUl	2025-06-11 15:38:03	Active	<button>Edit</button>
3	kenangan@domain.com	Test Register	2025-06-11 15:35:25	Active	<button>Edit</button>
4	luqmantest@domain.com	Luqman hello	2025-04-28 16:33:00	Active	<button>Edit</button>
5	vans@domain.com	VANS GG	2025-03-06 10:05:49	Active	<button>Edit</button>
6	bogo@domain.com	bogo bogo	2025-02-28 11:38:28	Active	<button>Edit</button>
7	wenid46232@kimasoft.com	Eric Tay	2024-11-27 14:51:12	Active	<button>Edit</button>
8	syakur@domain.com	syakur	2024-11-25 17:51:43	Active	<button>Edit</button>
9	safwan@domain.com	Safwan	2024-11-14 15:21:39	Active	<button>Edit</button>
10	qie@domain.com	Qie	2024-05-31 10:55:16	Active	<button>Edit</button>
11	syazwani.lakebal@fiuu.com	syazwani	2024-05-29 12:34:17	Active	<button>Edit</button> <button>Revoke 2FA</button>
12	haziman.hashim@fiuu.com	Ziman	2024-05-20 11:39:29	Active	<button>Edit</button>

SUB-USER ACCOUNT

This page provide the function for merchants to register new Sub-Users, and the permissions can be controlled by the main account's PIC according to the user's access level.

The screenshot shows the Fiuu Merchant Portal interface. On the left, a sidebar menu is open with various settings and management options. A green arrow labeled '1 Click Settings' points to the 'Settings' option in the sidebar. Another green arrow labeled '2 Click Access Settings' points to the 'Access Settings' option under the 'Settings' category. In the main content area, a yellow circle labeled 'A' highlights the 'Register Sub User' button, which is also highlighted with a yellow border. The 'Access Settings' page displays a table titled 'Sub User List' with columns for No., Email, Name, Last Login, Status, and Action. The table lists 11 sub-users, each with an 'Edit' button in the 'Action' column. The status of all users listed is 'Active'.

No.	Email	Name	Last Login	Status	Action
1	product@domain.com	PRODUCT	2025-07-16 14:46:42	Active	<button>Edit</button>
2	luqmanui@domain.com	LuqmanUI	2025-06-11 15:38:03	Active	<button>Edit</button>
3	kenangan@domain.com	Test Register	2025-06-11 15:35:25	Active	<button>Edit</button>
4	luqmantest@domain.com	Luqman hello	2025-04-28 16:33:00	Active	<button>Edit</button>
5	vans@domain.com	VANS GG	2025-03-06 10:05:49	Active	<button>Edit</button>
6	bogo@domain.com	bogo bogo	2025-02-28 11:38:28	Active	<button>Edit</button>
7	wenid46232@kimasoft.com	Eric Tay	2024-11-27 14:51:12	Active	<button>Edit</button>
8	syakur@domain.com	syakur	2024-11-25 17:51:43	Active	<button>Edit</button>
9	safwan@domain.com	Safwan	2024-11-14 15:21:39	Active	<button>Edit</button>
10	qie@domain.com	Qie	2024-05-31 10:55:16	Active	<button>Edit</button>
11	syazwani.lakebal@fiuu.com	syazwani	2024-05-29 12:34:17	Active	<button>Edit</button> <button>Revoke 2FA</button>

A
Click on the Register Sub User button to proceed on Register new Sub User for your merchant portal.

SUB-USER REGISTRATION

Under the same Sub-user topic, there are options to set access and restrictions for the sub-users. Toggle the options below can be turned on and off according to your preferences.

The screenshot shows the 'Register Sub User' interface. On the left is a sidebar with various navigation items under 'Settings'. The main area has two sections: 'Sub User Info' and 'User Permission Configuration'.

Sub User Info:

- Email Address: Enter your email
- Password: Enter your password
- Name: Enter your name
- Note: Merchant ID will always be product_Dev

User Permission Configuration:

Transaction	Main Account	Sub Account	PayPal Account	Transaction Settings	Pending
Merchant Profile	<input type="checkbox"/> View				
Settlements	<input type="checkbox"/> Edit				
Mass Payments	<input type="checkbox"/> Delete				
Payment Link	<input type="checkbox"/> Export				
Recurring	<input type="checkbox"/> Approval				
Invoices	<input type="checkbox"/> Search				
Reports	<input type="checkbox"/> Sync Order				
Sales Invoices	<input type="checkbox"/> Send Mail				
Refund	<input type="checkbox"/> Request Cancel				
Store Management	<input type="checkbox"/> Capture Request (For pre-auth or authorized transaction)	<input type="checkbox"/> Capture Request (For pre-auth or authorized transaction)	<input type="checkbox"/> Capture Request (For pre-auth or authorized transaction)	<input type="checkbox"/> Capture Request (For pre-auth or authorized transaction)	<input type="checkbox"/> Capture Request (For pre-auth or authorized transaction)
Email Blasting					
Dashboard					
Commission					
Settings					
	Bulk Endpoints Update	Zero Dollar Transactions			
		<input type="checkbox"/> View			

Buttons:

- Register (green button at the bottom)
- Product (top right)

SETTLEMENT RECORDS

- The historical record of fund transferred from us to merchant. To access this page, on the sidebar, go to **Settlement > Records**.

1 Click Settlements

2 Click Records

A Date of settlement is made.

B The bank account information that settlement amount transferred to.

C The settlement amount.

D More Information on the Settlement.
*Refer to page 17 for details.

Merchant Account PIC

Transaction ID

MAIN NAVIGATION

- Home
- Dashboard
- Transactions
- Settings
- Channel Activation
- Settlements
- Records
- Settings
- New Settlements
- Payment Link
- Fiuu Batch
- Mini Shopping Cart
- Dispute/Chargeback
- New Recurring
- Sales Invoices
- Invoices
- Reports
- E-Statement
- VT Activation
- cloudeCR

SETTLEMENT RECORDS Wednesday, 3rd April 2024

List Settlement

No	Date	Merchant Ref ID	Bank Account	Transaction	Token	Settle Amount
1	2024-04-03 11:09:22			Amount: MYR 45,785.79 GST: MYR 0.00 Deduct: MYR 0.00 Amount: MYR 0.00 GST: MYR 0.00 Mass Payment: MYR 0.00		MYR 45,785.79
2	2024-04-03 10:30:24			Amount: MYR 1,101,228.31 GST: MYR 0.00 Deduct: MYR 0.00 Amount: MYR 0.00 GST: MYR 0.00 Mass Payment: MYR 0.00		MYR 1,101,228.31
3	2024-04-03 10:08:18			Amount: MYR 729,994.67 GST: MYR 0.00 Deduct: MYR 0.00 Amount: MYR 0.00 GST: MYR 0.00 Mass Payment: MYR 0.00		MYR 729,994.67
4	2024-04-02 12:46:59			Amount: MYR 144,078.93 GST: MYR 0.00 Deduct: MYR 0.00 Amount: MYR 0.00 GST: MYR 0.00 Mass Payment: MYR 0.00		MYR 144,078.93
5	2024-04-02 11:51:21			Amount: MYR 3,712,629.03 GST: MYR 0.00 Deduct: MYR 0.00 Amount: MYR 0.00 GST: MYR 0.00 Mass Payment: MYR 0.00		MYR 3,712,629.03
6	2024-04-02 09:55:24			Amount: MYR 2,186,140.19 GST: MYR 20.20 Deduct: MYR 0.00 Amount: MYR 0.00 GST: MYR 0.00 Mass Payment: MYR 0.00		MYR 2,186,119.99
7	2024-04-01 11:51:46			Amount: MYR 1,099,477.64 GST: MYR 0.00 Deduct: MYR 0.00 Amount: MYR 0.00 GST: MYR 0.00 Mass Payment: MYR 0.00		MYR 1,099,477.64
8	2024-04-01 11:16:22			Amount: MYR 694,427.84 GST: MYR 0.00 Deduct: MYR 0.00 Amount: MYR 0.00 GST: MYR 0.00 Mass Payment: MYR 0.00		MYR 694,427.84
9	2024-04-01 11:06:39			Amount: MYR 43,867.25 GST: MYR 0.00 Deduct: MYR 0.00 Amount: MYR 0.00 GST: MYR 0.00 Mass Payment: MYR 0.00		MYR 43,867.25
10	2024-03-29 11:49:25			Amount: MYR 2,155,121.71 GST: MYR 0.00 Deduct: MYR 0.00 Amount: MYR 0.00 GST: MYR 0.00 Mass Payment: MYR 0.00		MYR 2,155,121.71
11	2024-03-29 11:29:54			Amount: MYR 91,823.42 GST: MYR 0.00 Deduct: MYR 0.00 Amount: MYR 0.00 GST: MYR 0.00 Mass Payment: MYR 0.00		MYR 91,823.42
12	2024-03-29 10:53:29			Amount: MYR 1,418,417.77 GST: MYR 0.00 Deduct: MYR 0.00 Amount: MYR 0.00 GST: MYR 0.00 Mass Payment: MYR 0.00		MYR 1,418,417.77
13	2024-03-27 13:00:53			Amount: MYR 47,265.85 GST: MYR 0.00 Deduct: MYR 0.00 Amount: MYR 0.00 GST: MYR 0.00 Mass Payment: MYR 0.00		MYR 47,265.85

SETTLEMENT RECORDS

- To access this page, on the sidebar, go to **Settlement > Records**.

A

Click **Sub Merchant ID** to filter and search.

The screenshot shows the 1Fiuu platform interface for managing settlement records. On the left, there's a dark sidebar with various navigation links. In the center, the main content area has a header 'SETTLEMENT RECORDS' and a date 'Wednesday, 3rd April 2024'. Below the header is a 'Filter' section with a dropdown menu labeled 'Sub Merchant ID' (circled with 'A'). This dropdown is open, showing two entries: '-- View All --' and another '-- View All --' entry. The main table displays settlement data with columns: Transaction, Token, Deduct, Amount, GST/WHT, Mass Payment, and Settle Amount. Each row in the table contains a small info icon. The entire screenshot is framed by a thick black border.

Transaction	Token	Deduct	Amount	GST/WHT	Mass Payment	Settle Amount
1	1	1	1	1	1	1
2	2	2	2	2	2	2
3	3	3	3	3	3	3
4	4	4	4	4	4	4
5	5	5	5	5	5	5
6	6	6	6	6	6	6
7	7	7	7	7	7	7
8	8	8	8	8	8	8

SETTLEMENT DETAILS

The screenshot shows the Fiuu platform's Settlement Details page. On the left, a sidebar navigation includes options like Merchant, Transaction ID, Home, Dashboard, Transactions, Merchant Profile, Settings, Store Management, Settlements (selected), Records, Settings, Payment Link, Mini Shopping Cart, Sales Invoices, Invoices, Reports, E-Statement, VT Activation, and Documentation.

The main content area displays a summary of the settlement. A yellow circle labeled 'A' highlights the 'SUMMARY' section, which shows a table with columns for Description / Items and Amount (MYR). The total amount listed is 45,785.79. Below this, a 'Deduct' section lists various fees and amounts removed from the total.

A green circle labeled 'B' points to a table showing the breakdown of the total amount by transaction type. The table has columns for Qty, Currency, Billing, MDR, Actual (highlighted in yellow), and Total Transaction Amount. The total transaction amount is 45,785.79 MYR.

A blue circle labeled 'C' points to a detailed transaction history table. The table includes columns for No, Date, Channel, TranID, OrderID, Bill Name, Currency, Bill Amt, Actual Amt, Store ID, and Applic. The table lists five transactions, all of which are marked as 'CAPTURED'. The transactions are categorized under Alipay Offline Payment.

No	Date	Channel	TranID	OrderID	Bill Name	Currency	Bill Amt	Actual Amt	Store ID	Applic
1	2024-04-01 23:58:55	Alipay	2095838718	23510120240401235855	Alipay Offline Payment	MYR	8.50	8.46	2351	Z1QtxNQmo2ZTvAwIpRkv3Ov
2	2024-04-01 23:58:15	Alipay	2095837673	19150120240401235814	Alipay Offline Payment	MYR	7.50	7.46	1915	cfJDq5NLuQHUBpRctC2xL
3	2024-04-01 23:57:45	Alipay	2095836780	29980120240401235744	Alipay Offline Payment	MYR	5.40	5.37	2998	c4c
4	2024-04-01 23:57:20	Alipay	2095836036	20140120240401235720	Alipay Offline Payment	MYR	12.90	12.84	2014	Z7V2qv4gYxPLjqo7lGsgw
5	2024-04-01 23:56:56	Alipay	2095835322	28900120240401235655	Alipay Offline Payment	MYR	8.40	8.36	2890	3f29a0a

- A** The settlement Summary is shown as the total amount of the settlement.
- B** The number of transaction that is included in the settlement.
- C** The list of transaction that was included in the settlement, including Chargeback and Refund Transaction. You can download the settlement file here to either excel, CSV, ODS, or TXT format.

SETTLEMENT DETAILS

MAIN PAGE

This page shows detailed settlements information. There are 5 tabs that shows detailed information about the settlements:

- Transaction
- Chargeback
- Refund
- Refund – **CAPTURED**
- Mass payouts

A This is the summary of the settlement.

B 5 available tabs that shows more detailed settlement information. Each tab shows specific detailed transaction related to the tab subjects. Each tab can be exported into files in below formats:

- Excel file
- CSV file
- ODS file
- TXT file

The screenshot displays the 'DETAIL SETTLEMENT' page from the Fiuu platform. At the top, there's a navigation bar with 'Settlements', 'Records', and 'View'. The date is shown as Tuesday, 14th May 2024 8:49:53 PM. On the left, a sidebar lists various sections: Home, Dashboard, Transactions, Merchant Onboarding, Merchant Profile, Settings, Settlements (which is currently selected and highlighted in blue), Records, Settings, Payment Link, Mini Shopping Cart, Recurring, Sales Invoices, Invoices, Reports, and E-Statement. A green circle labeled 'B' points to the 'Settlements' tab in the sidebar. A yellow circle labeled 'A' points to the summary table. The main content area has two sections: 'SUMMARY' and 'Deduct'. The 'SUMMARY' section includes a table with columns: Description / Items, Amount (MYR), Qty, Currency, Billing, MDR, Actual (with a tooltip for 'Forex (xxx - MYR)'), and Actual Amount (MYR). The 'Deduct' section lists various fees and amounts. Below these is a table of transactions with columns: No, Date, Channel, TranID, OrderID, Bill Name, Currency, Bill Amt, Actual Amt, Store ID, Application Code, and several search fields. The table shows two entries from 2024-03-16. At the bottom, there are buttons for exporting to Excel, CSV, ODS, and TXT files, and navigation links for First, Previous, Next, and Last.

SETTLEMENT DETAILS

TRANSACTION TAB

- Transaction tab shows all transactions of the settlement history. The settlement history will show up under column A

The screenshot displays the 'DETAIL SETTLEMENT' page in the Fiuu platform. The main header shows 'Settlements > Records > View'. On the left, the 'MAIN NAVIGATION' sidebar includes links for Home, Dashboard, Transactions, Merchant Onboarding, Merchant Profile, Settings, Settlements (selected), Records, Settings, Payment Link, Mini Shopping Cart, Recurring, Sales Invoices, Invoices, Reports, and E-Statement.

The central area shows 'TEST CHEQUE NO' and 'TEST BANK ACC' details. Below this is a 'SUMMARY' table with columns for Description / Items and Amount (MYR). It lists various transaction types and their amounts, such as Total Transaction Amount (123.00), Refund/Chargeback WHT (0.00), and Settlement Amount (1.00).

A large yellow circle labeled 'A' highlights the 'TRANSACTIONS' table at the bottom of the page. This table has columns for No, Date, Channel, TranID, OrderID, Bill Name, Currency, Bill Amt, Actual Amt, Store ID, and Application Code. It shows two entries from 2024-03-16:

No	Date	Channel	TranID	OrderID	Bill Name	Currency	Bill Amt	Actual Amt	Store ID	Application Code
1	2024-03-16 17:44:50	●●	9	W17560886750A235875630	TEST API	MYR	6,499.00	6,356.02		
2	2024-03-16 17:44:50	●●	8	W1756853933A235875618	TEST API	MYR	6,499.00	6,356.02		

Below the table, a message says 'Showing 1 to 2 of 2 entries'. At the top of the table area, there are buttons for Transaction, Chargeback, Refund, Refund CAPTURED, Mass Payouts, and file exports (Excel, CSV, ODS, TXT).

SETTLEMENT DETAILS

CHARGEBACK TAB

- Chargeback tab will show all the transaction with chargeback history. Column **A** shows the summary of chargebacks while chargeback history will show up under column **B**

DETAIL SETTLEMENT

SUMMARY

Description / Items	Amount (MYR)
Total Transaction Amount:	123.00
+ Refund/Chargeback WHT:	0.00
Deduct	
- Total Txn WHT:	0.00
- Penalty / Admin Fee:	123.00
- Chargeback:	123.00
- Refund <small>(WHT)</small> :	997,719.00
- Token Service:	0.00
- Mass Payouts Service:	142.00
- Misc Fee:	0.00
- Gateway Fee:	1.00
- Holdback Amount:	0.00
Settlement Amount:	1.00

Total Amount

Qty	Currency	Billing	MDR	Actual <small>(WHT)</small>	Forex <small>(XXX - MYR)</small>	Actual Amount <small>(MYR)</small>
2	MYR	12,998.00	285.96	12,712.04	1	12,712.04
Total Transaction Amount:						12,712.04

Chargeback

A

Qty	Currency	Chargeback	MDR	WHT	Forex <small>(XXX - MYR)</small>	Chargeback Amount <small>(MYR)</small>
3	MYR	6.30	0.00	0.00	1	6.30
Total Chargeback Amount:						6.30

B

Date	Transaction ID	Settlement ID	Chargeback ID	Channel	TranID	OrderID	Currency	Billing	Actual	Chargeback	MDR	WHT
2024-03-16 17:44:50	2024-03-16 00:00:00	2024-05-14 00:00:00	2024-03-16 00:00:00	2024-03-16 00:00:00	9	WI7560886750A235875630	MYR	6,499.00	6,356.02	2.10	0.00	0
2024-03-16 17:44:50	2024-03-16 00:00:00	2024-05-14 00:00:00	2024-03-16 00:00:00	2024-03-16 00:00:00	10	WI757773903A235875692	MYR	6,499.00	6,356.02	2.10	0.00	0
2024-03-16 17:44:50	2024-03-16 00:00:00	2024-05-14 00:00:00	2024-03-16 00:00:00	2024-03-16 00:00:00	11	WI7500725570A235875693	MYR	6,499.00	6,356.02	2.10	0.00	0

Showing 1 to 3 of 3 entries

SETTLEMENT DETAILS

REFUND TAB

- Refund tab shows transaction that has been refunded and fully settled. Column **A** shows the summary of refunds while column **B** shows the history of the refunded transactions.

The screenshot shows the Fiuu platform interface for settlement details. On the left, there's a navigation sidebar with various options like Home, Dashboard, Transactions, Merchant Onboarding, Merchant Profile, Settings, Settlements, Records, Payment Link, Mini Shopping Cart, Recurring, Sales Invoices, Invoices, Reports, E-Statement, VT Activation, Documentation, and Announcement. The Settlements option is currently selected.

The main content area is titled "DETAIL SETTLEMENT" and shows a summary for Merchant RefID TEST CHEQUE NO and Merchant Bank Account TEST BANK ACC.

Section A (Summary): This section contains two tables. The top table shows a breakdown of amounts: Total Transaction Amount (123.00), Refund/Chargeback WHT (0.00), and Deduct items (Penalty / Admin Fee, Chargeback, Refund, Token Service, Mass Payouts Service, Misc Fee, Gateway Fee, Holdback Amount). The bottom table provides a detailed view of the refund amount, showing Qty (3), Currency (MYR), Refund (6.30), MDR (8,653.30), WHT (0.00), and a Total Refund Amount of -8,647.00.

Section B (History): This section displays a detailed table of transaction history. It includes columns for Date, Transaction ID, Settlement ID, Refund ID, Channel, TranID, OrderID, Currency, Billing, Actual, Refund, MDR, WHT, and Fee. The table lists three entries from March 16, 2024, at 17:44:50, each involving a refund of 6.356.02 MYR.

SETTLEMENT DETAILS

REFUND – CAPTURED TAB

- Refund - **CAPTURED** tab shows refund transactions that has been captured but haven't been settled. Column **A** shows the summary of refunds while column **B** shows the history of the captured refunded transactions.

DETAIL SETTLEMENT

SUMMARY

Description / Items	Amount (MYR)
Total Transaction Amount:	123.00
+ Refund/Chargeback WHT:	0.00
Deduct	
- Total Txn WHT:	0.00
- Penalty / Admin Fee:	123.00
- Chargeback:	123.00
- Refund <small>(Txn)</small> :	997,719.00
- Token Service:	0.00
- Mass Payouts Service:	142.00
- Misc Fee:	0.00
- Gateway Fee:	1.00
- Holdback Amount:	0.00
Settlement Amount:	1.00

Total Transaction Amount: 12,712.04

Total Refund Fees: 0.00

A

Qty	Currency	Billing	MDR	Actual	Forex (xxx - MYR)	Actual Amount (MYR)
2	MYR	12,998.00	285.96	12,712.04	1	12,712.04

Total Transaction Amount: 12,712.04

B

Date	Transaction	Request	Refund	Channel	TransID	OrderID	Currency	Ori Amt	Billing	Actual	Refund	MDR	Fee	Qty.	Store ID
2024-03-16 17:44:50	2024-04-16 04:28:37			Trans Pro	3	1	MYR	5,699.00	5,699.00	5,573.62	1,499.00	0.00	0.00	1	
2024-03-16 17:44:50	2024-04-16 07:26:01			Trans Pro	4	2	MYR	6,799.00	6,799.00	6,649.42	1,499.00	0.00	0.00	1	
2024-03-16 17:44:50	2024-04-16 07:27:59			Trans Pro	5	3	MYR	6,499.00	6,499.00	6,356.02	1,499.00	0.00	0.00	1	
2024-03-16 17:44:50	2024-04-16 07:29:23			Trans Pro	6	4	MYR	6,499.00	6,499.00	6,356.02	1,499.00	0.00	0.00	1	

Showing 1 to 4 of 4 entries

GENERATING PAYMENT LINK

SEND TO EMAIL

Features allow merchants to manually generate a payment link to be sent to the customer. This includes currency, channel, amount, order ID, etc.

The screenshot illustrates the Fiuu platform interface for generating a payment link. On the left, a sidebar menu is open under 'Settlements' with the 'Payment Link' option highlighted. A green arrow points from the text '1 Click Payment Link' to this menu item. Below it, another green arrow points from the text '2 Click Generate Default Link' to the 'Generate Default Link' button, which is also highlighted in blue.

1 Click Payment Link

2 Click Generate Default Link

The main content area shows a 'GENERATE DEFAULT LINK' page. At the top, there are fields for 'Customer's Email' (placeholder: 'abc@domain.com'), 'Customer's Name', 'CC's Email', and a note about separating emails by commas. Below this is a 'Payment Link Information' section with fields for 'Order ID' (placeholder: '123456789') and 'Currency' (selected: 'MYR - Malaysian ringgit'). There is also a checkbox for 'Auto-generate Order ID'. Further down are sections for 'Send to WhatsApp' (disabled) and 'Phone Number (Optional)' (placeholder: '+60 12-345 6789'). At the bottom of this section is a 'Payment summary' table.

The right side of the screen shows an email draft window titled 'Payment Link > Default'. It includes fields for 'Subject' (placeholder: '[Fiuu] Invoice from COMPANY NAME | Order ID:]'), 'To' (placeholder: 'abc@domain.com'), and 'Order ID' (placeholder: 'N/A'). The 'Payment Summary' table from the left is pasted into the email body. A message box in the table says 'Please complete all the information to view the draft'. The email ends with a QR code and a note: 'To confirm and fully agree with this transaction, you may click the 'Pay Now' button or scan the QR code below.'

GENERATING PAYMENT LINK

FILLING IN DETAILS AND PREVIEW FOR THE LINK TO BE SENT

The screenshot shows the 1Fiuu platform interface for generating a payment link. The main navigation bar includes links for Home, Dashboard, Transactions, Merchant Onboarding, Settings, Store Management, Settlements, Payment Link, Generate Default Link, Generate QR Code, Generate Static QR-Code, Generate Store QR-Code, Mini Shopping Cart, Recurring, Sales Invoices, Invoices, Reports, E-Statement, VT Activation, Documentation, Announcement, Newsletter, and Voids Checking.

A Email payment link – fill in the columns to have the payment link sent to the customer via email.

B Payment link information – you may choose to input your own order ID or may click on *Auto-generate Order ID*.

C Whatsapp payment link – fill in the phone number column to have the payment link sent to the customer via WhatsApp.

D Payment summary – fill in the columns of the product details for the *Item Description, Unit Price, Quantity, and Discount (%)*. Once all filled, the Total Price will auto populate.

E Preview and Submit Payment Link.

Preview button is highlighted in blue at the bottom left. **Submit Payment Link** button is highlighted in green at the bottom right.

A **Email payment link** – fill in the columns to have the payment link sent to the customer via email.

B **Payment link information** – you may choose to input your own order ID or may click on *Auto-generate Order ID*.

C **Whatsapp payment link** – fill in the phone number column to have the payment link sent to the customer via WhatsApp.

D **Payment summary** – fill in the columns of the product details for the *Item Description, Unit Price, Quantity, and Discount (%)*. Once all filled, the Total Price will auto populate.

E Once all required columns are filled, press **Preview** and the details will be shown on the right side of the page

Satisfied with the preview and details? If yes, click on **Submit Payment Link**.

GENERATING PAYMENT LINK

LIST OF DEFAULT LINK AND WHATSAPP SAMPLE

The screenshot shows the Fiuu platform's payment link generation feature. At the top, there's a table for entering item details like Item Description, Unit Price, Qty, Discount (%), and Total Price. Below it is a QR code with a green 'Pay' button. To the left, there's an 'Advanced settings' dropdown and a 'Preview' button. At the bottom, there's a table titled 'List Default Link' with columns for Date, By, Merchant ID, Order ID, Currency, Amount, Email, Customer, Contact No, Expired Date, Status, and Action. The table shows two entries:

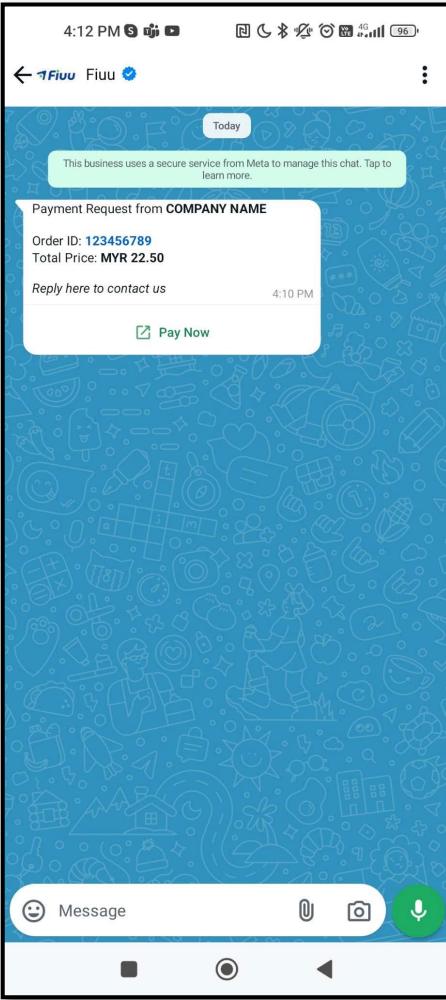
Date	By	Merchant ID	Order ID	Currency	Amount	Email	Customer	Contact No	Expired Date	Status	Action
2024-11-15 15:18:46	QIE	qie_Dev	TEST123456789	MYR	1.41	anaplah@gmail.com		-	-	Email Send	<input type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/>
2024-11-12 16:10:21	QIE	qie_Dev	123456789	MYR	22.50	anaplah@gmail.com	+60172539814	-	-	Email and WhatsApp Send	<input type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/>

Showing 1 to 2 of 2 entries.

A Export Payment Link – allows you to download all the payment links that has been created.

B Payment Link Table – shows all the created payment link that has been created and sent to the customers containing details such as Date, creator, Order ID, including the expiry date of the payment link as well as the status of the payment link.

C Actions – first option is for you to view how the payment links looks like from the customer POV. Second option is for you to copy the payment link. Third option is for you to tick the tick box and press the delete button above it.



GENERATING PAYMENT LINK

GENERATING QR CODE

This page is for merchants to generate a QR code for the payment link associated with a specific order ID, enabling quick and seamless payment access for your customers to a wide variety of channels once all the necessary details are filled appropriately.

1 Click Payment Link

2 Click Generate QR-Code

A Choose the **Default Channel** and fill in below details:

- **Currency**
- **Amount**
- **Order ID**
- **Payment Description**

Once done, click the **Generate Link**.

B Review the QR code created then click "**Download**"

The screenshot shows the Fiuu platform interface. On the left, there's a navigation sidebar with various options like Home, Dashboard, Transactions, Merchant Onboarding, Settings, Settlements, New Settlements, Payment Link, Generate Default Link, Generate QR-Code, Generate Static QR-Code, Generate Store QR-Code, Mini Shopping Cart, Sales Invoices, Invoices, Reports, E-Statement, VT Activation, Documentation, Announcement, Newsletter, and Vcode Checking. A yellow circle labeled 'A' highlights the 'Generate QR-Code' button under the Payment Link section. The main content area has a blue header 'GENERATE QR-CODE November 2024'. It contains fields for 'Default Channel' (set to Visa / Mastercard), 'Currency' (set to MYR - Malaysian ringgit), 'Amount' (set to 10), 'Order ID' (set to 1234567), and 'Payment Descriptions' (set to Test Payment). Below these fields is a large blue 'Generate Link' button. To the right, a blue circle labeled 'B' highlights a QR code preview. The QR code itself is a standard black square with a grid pattern. Below the QR code is a blue 'Download' button. At the top right of the main content area, there are icons for Payment Link and QR-Code, along with other user interface elements like a bell, lock, and profile picture.

GENERATING PAYMENT LINK

GENERATING STATIC QR CODE

Generate a static QR code linked to the payment URL for a specific order ID and its items, allowing easy access to the payment page for streamlined transactions to exclusive channels after filling all the necessary details.

A

- Choose the “**Sub MerchantID**” and “**Channel**” then fill in below details :
- **Currency**
 - **Amount**
 - **Order ID/Item ID**,
 - **Billing Name/Item Name**
 - **Payment Descriptions**

Once done, click the **Generate Preview**.

B

- Review the QR code created then click “**Save**”.

1 Click **Payment Link**

2 Click **Generate Static QR-Code**

The screenshot shows the Fluu Platform interface. On the left, the main navigation menu is visible, with the 'Payment Link' section highlighted. Under 'Payment Link', the 'Generate Static QR-Code' option is selected, indicated by a green box and a callout arrow from step 2. The central part of the screen displays a form titled 'GENERATE STATIC QR-CODE'. The form fields include:

- Sub MerchantID: puvcoan_Dev
- Channel: WeChatPay
- Currency: MYR - Malaysian ringgit
- Amount: 10
- Order ID / Item ID: I23456
- Billing Name / Item Name: Test
- Payment Descriptions: Payment Test

Below the form is a 'Generate Preview' button. To the right, under 'QR-Code Preview', the generated QR code is displayed, along with the payment link URL: https://uat.onlinenepayment.com.my/MOLPay/API/staticqr/payment.php?amount=10.00&orderid=I23456¤cy=MYR&bill_name=Test&bill_desc=Payment+Test&merchant_id=puvcoan_Dev&channel=WeChatPay&vo.... A blue box and a callout arrow from step 1 point to the 'Payment Link' menu item. A blue circle with the letter 'B' is positioned above the QR code area.

GENERATING PAYMENT LINK

GENERATING STORE QR CODE

Generate a unique QR code for your store (e.g., to place the QR code for that particular store on a standee). After generating the QR code, click the “**Download**” button.

The screenshot shows the Fiuu payment gateway interface. On the left, a sidebar menu lists various options under 'MAIN NAVIGATION' and 'New Settlements'. Two specific items are highlighted with green arrows and numbers: 'Payment Link' (step 1) and 'Generate Store QR-Code' (step 2). The main content area displays a large QR code with the text 'SCAN TO PAY' above it. Below the QR code, there is a placeholder for 'Store Name' and 'COMPANY NAME', followed by instructions to 'Use camera/ phone scanner to scan the QR Code above' with icons for a camera and a smartphone. A yellow circle labeled 'A' points to a green 'Download' button at the bottom right of the QR code preview. To the right of the QR code, a section titled 'How it works ?' provides three steps: 1. Print out the QR Code (with an illustration of a person printing), 2. Place the standee in your store (with an illustration of a person placing a standee near a counter), and 3. Scan the code to pay directly (with an illustration of a hand holding a smartphone scanning a QR code). Below these steps, a 'Tips' section says 'Try it out yourself ! Scan the code and experience the payment flow easily' and 'Please contact our support team if you wish to use this feature.' The bottom of the page includes a footer with the Fiuu logo, copyright information ('© 2005 - 2024 Fiuu'), and a 'Version 2.0' link.

1 Click **Payment Link**

2 Click **Generate Store QR-Code**

A Clicking the **Download** button will give you the generated QR-Code to be printed out later.

RECURRING RECURRING PLAN PAGE

This recurring page includes three main components: Plans, Subscriber, and Token. Merchants can keep tabs on plans created, ID's and details of subscribers and their transactions, etc.

A Column shows the summary and details of a created recurring plan.

B There are three buttons in relation with the recurring plan.

*refer next slide.

- 1 Click Recurring
- 2 Click Plans

The screenshot shows the 1Fiuu platform interface for managing recurring plans. On the left, a sidebar menu lists various sections: Home, Dashboard, Transactions, Merchant Onboarding, Settings, Store Management, Settlements, Payment Link, Mini Shopping Cart, Recurring (highlighted in blue), and Plans (highlighted in green). The main content area is titled "Recurring Plan" and displays a table for "Recurring Plan". The table has columns: No, Plan ID, Plan Name, Plan Description, Currency, Amount x Cycle, Period, and Status. One entry is shown: No 1, Plan ID 130, Plan Name plan A, Plan Description just plan A, Currency MYR, Amount x Cycle 25.00 x 12, Period Monthly, and Status checked. Below the table, it says "Showing 1 to 1 of 1 entries". To the right of the table is a "Search:" field and a "New Plan" button. At the bottom right are buttons for Action, First, Previous, Next (with page number 1), and Last. A yellow circle labeled "A" highlights the table area, and a green circle labeled "B" highlights the "Action" button.

No	Plan ID	Plan Name	Plan Description	Currency	Amount x Cycle	Period	Status
1	130	plan A	just plan A	MYR	25.00 x 12	Monthly	<input checked="" type="checkbox"/>

RECURRING

UPDATING RECURRING PLAN

- After clicking the first button in the **B** section you will be redirected to a page where you are allowed to update your existing recurring plan. *refer to previous page
- Update the necessary details to your liking before clicking the "**Submit**" button to save changes.

The screenshot shows the 'Update Plan' page in the Fiuu merchant dashboard. The main form is highlighted with a yellow border and contains the following fields:

- Plan Name:** plan A
- Description:** just plan A
- Maximum Billing Cycle:** 12
- Charging Period:** Monthly
- Charge On:** Last of This Month *If subscribe opt-in on 29th / 31st in certain month
 First of Next Month
- Currency:** MYR
- Amount:** 25.00 *Amount to be charge per cycle
- Retry Failed Transaction:** Retry while recurring transaction failed
- Memo:** plan A subscription
- Status:** On

At the bottom right of the form, there is a green button labeled **B** with the word "Submit".

A

Plan Name: The name of the plan.

Description: The description of the plan.

Maximum Billing Cycle: Sets the time allowed for customer to pay.

Charging Period: Options to choose what period to be charged.

Charge On: Option to be charged on the first or last of the month.

Currency: The currency for the plan.

Amount: Amount to be billed.

Retry Failed Transaction: Option to retry if transaction fails.

Memo: Additional description

Status: Status of the plan.

B

Click "**submit**" once you have finished editing

RECURRING

COPY RECURRING PLAN LINK

Coming back to the recurring plan page, clicking the **B** section will prompt a copy plan interface. This interface displays the links that will take you directly to the **payment page** where the transaction will be done.

The screenshot shows the 'Recurring Plan' page in the Fiuu platform. On the left, there's a main navigation menu with various options like Home, Dashboard, Transactions, etc. The 'Recurring' option is currently selected. In the center, there's a table titled 'Recurring Plan' with one entry: 'No' 1, 'Plan ID' 130, and 'Plan Name' plan A. Below the table, it says 'Showing 1 to 1 of 1 entries'. At the bottom right of this section, there's a yellow circle with a white letter 'B' labeled 'Copy'.

A Order ID: Generate Link

Choose either one suit for your purpose.

[**Copy and paste the link above to your browser or send this link to your customer/subscriber](https://uat.onlinenepayment.com.my/RMS/pay/syakur_Dev?plan_id=130¤cy=MYR&rcode=9e3d4f8a9272fb2ae85)

**Copy and paste the HTML code below to your website

Variable / Parameter	Type Format / Max Length	Description / Example
torderid	alphanumeric, 32 chars	Display Text label
vorderid	alphanumeric, 32 chars	Value to store as orderID

WARNING: If you are going to send this additional parameter, rcode value need to be regenerated based on below formula.
rcode = md5(130syakur_Dev25.00/month)2onPlace your vorderid here)

Close

A The default link can be customized here.

B Links that will redirect you to the payment page. Click the link to be directed to the payment page

C Click 'Pay' to continue payment

The screenshot shows a payment page. At the top, there's company information: COMPANY NAME J-39-1, Block I, Persiaran Multimedia, CityPark, i-City 40000 Shah Alam, Selangor, MALAYSIA, Tel: Fax: URL: DOMAIN.COM Email: [Email](#). Below this, it shows a total amount of MYR 25.00. Under 'Customer Details', there's a 'Pay with' section with a 'Card' icon and 'Credit / Debit' options. A green arrow points from the 'Copy' link in the previous screenshot to this 'Card' icon. At the bottom, there's a 'Pay' button with a blue circle containing a white 'C' and a note: 'By continuing, you have read and agree to the Terms and Conditions & Privacy Policy.' Below the button, it says 'Your transaction is secured with SSL encryption'.

RECURRING RECURRING PLAN PAGE

Again, back to the recurring plan page, click the "**New Plan**" to access the New Plan's page to create a new plan.

*refer to the image below.

A Click on **+ New Plan** to add a new recurring plan to the list.

B Details to be filled in for the new recurring plan. Similar details to edit an existing recurring plan. Click **submit** once done.
*refer page 29

RECURRING

RECURRING SUBSCRIBERS LIST & EDIT PAGE

This page enables merchants to monitor, search, and manage active subscribers and their payment details, displaying key information like subscription start dates, next payment dates, and accumulated amounts as well as other functional features.

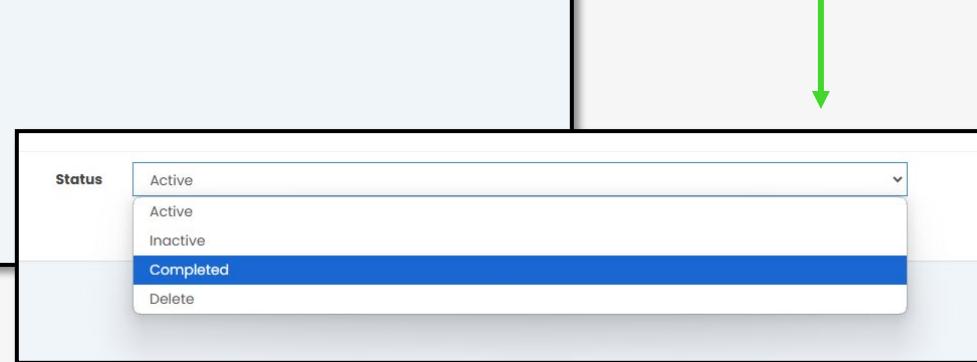
1 Click Recurring
2 Click Subscriber

Recurring Subscribers Thursday, 7th November 2024

No	Name	Order ID	Subscribe Date	Next Payment	Last Payment	Plan Name	Amount	Accum. Amount	Cycle	Period	Status
1	User1	Plan130-visa2	2024-11-04 11:13:41	2024-12-31 11:13:41	2024-11-04 11:13:41	plan A	25.00	25.00	1/12	Monthly	Active
2	User2	Plan130-visa3	2024-11-04 11:21:26	2024-12-31 11:21:26	2024-11-04 11:21:26	plan A	25.00	25.00	1/12	Monthly	Active
3	User3	Plan130-visa4	2024-11-04 12:08:05	2024-12-04 12:08:05	2024-11-04 18:54:58	plan A	25.00	225.00	2/12	Monthly	Active
4	User4	Plan130-mastercard1	2024-11-04 12:42:23	2024-12-04 12:42:23	2024-11-04 18:55:01	plan A	25.00	200.00	2/12	Monthly	Active

A Clicking the first icon will redirect you to an editing page for recurring subscribers. You can assign your subscriber status according to **"Active"**, **"Inactive"**, **"Completed"**, **"Delete"**.

*refer to the image below



RECURRING RECURRING SUBSCRIBER'S TRANSACTIONS

Clicking the 2nd icon will redirect you to the recurring subscriber transactions page (*refer to previous page*). Here it shows the list of the recurring subscriber transactions that have been completed.

The screenshot displays the Fiuu platform interface, specifically the 'Recurring Subscriber Transaction' page. The left sidebar features a dark theme with the Fiuu logo and navigation links including Home, Dashboard, Transactions, Merchant Onboarding, Settings, Store Management, Settlements, Payment Link, Mini Shopping Cart, Recurring (selected), Plans, Subscriber, Token, Sales Invoices, Invoices, Reports, and E-Statement. The main content area has a light blue header bar with the title 'Recurring Subscriber Transaction' and the date 'Thursday, 7th November 2024'. Below this is a search bar and a table header with columns: No, Date, Channel, TranID, OrderID, Name, Email, Mobile, Currency, Bill Amt, Actual Amt, and Status. A 'Send Callback' button is located in the top right corner of the table area. The table body contains one entry for November 4, 2024, showing details: No 1, Date 2024-11-04, Channel VISA, TranID 107025, OrderID Plan130-visc2, Name User1, Email user1@domain.com, Mobile +60123456789, Currency MYR, Bill Amt 25.00, Actual Amt 24.50, and Status Captured. Navigation buttons at the bottom right include First, Previous, Next, and Last.

No	Date	Channel	TranID	OrderID	Name	Email	Mobile	Currency	Bill Amt	Actual Amt	Status
1	2024-11-04	VISA	107025	Plan130-visc2	User1	user1@domain.com	+60123456789	MYR	25.00	24.50	Captured

RECURRING RECURRING TOKEN

After clicking "**Token**" by the sidebar you will see this page where it displays the tokens of the subscribers along with their personal details after subscribing.

A First button in the "Action" column will copy the token

B Second button allows you to edit the token list

C A delete button to delete the tokens

1 Click Recuring

2 Click Token

The screenshot shows the 1Fiuu Token List page. The main content area is titled "Token List" and contains a table with the following data:

No	Token	Channel \ Recurring Token Type	CardHolder Name	Mobile	Email	Action
1	*****420186	\	User1	+60123456789	user1@domain.com	A
2	*****220012	\	User2	55218438	user2@domain.com	B
3	*****220012	\	User3	55218438	user3@domain.com	C
4	*****220012	\	User4	55218438	user4@domain.com	C

Below the table, there is a message "Showing 1 to 4 of 4 entries" and navigation buttons for "First", "Previous", "Next", and "Last".

The left sidebar shows the navigation menu with the following items:

- Home
- Dashboard
- Transactions
- Merchant Onboarding
- Settings
- Store Management
- Settlements
- Payment Link
- Mini Shopping Cart
- Recurring
- Plans
- Subscriber
- Token
- Sales Invoices
- Invoices
- Reports
- E-Statement

RECURRING RECURRING TOKEN

After clicking "**Token**" by the sidebar you will see this page where it displays the tokens of the subscribers along with their personal details.

The screenshot shows the Fiuu merchant dashboard with the "Recurring" section selected in the sidebar. The main page is titled "Token List" and displays a table of subscriber tokens. The table columns include No., Token, Channel | Recurring Token Type, CardHolder Name, Mobile, Email, and Action. There are four entries in the table:

No.	Token	Channel Recurring Token Type	CardHolder Name	Mobile	Email	Action
1	*****420186	\	User1	+60123456789	user1@domain.com	[copy] [edit] [trash]
2	*****220012	\	User2	55218438	user2@domain.com	[copy] [edit] [trash]
3	*****220012	\		55218438	user3@domain.com	[copy] [edit] [trash]
4	*****220012	\		55218438	user4@domain.com	[copy] [edit] [trash]

A modal dialog box is centered on the screen with a green checkmark icon and the text "Success Copied!" with an "OK" button.

MINI SHOPPING CART

INTRODUCTION OF MINI SHOPPING CART

- Coming back to the Dashboard, you will find “**Mini Shopping Cart**” on the left side of the page.

The screenshot shows the 1Fiuu dashboard interface. On the left, there is a vertical navigation menu with items like Home, Dashboard, Transactions, Merchant Profile, Settings, Settlements, Payment Link, and Mini Shopping Cart. The 'Mini Shopping Cart' item is highlighted with a green box and a green arrow pointing to it from the bottom right. The main content area displays a welcome message, a central hub for managing products and sales, and a 'Let's get started!' section. It also features a QR code for a store, payment links, and integration settings. A green arrow labeled 'From the Click Mini Shopping Cart' points to the integration section.

Thursday | 25th April 2024

Welcome back, COMPANY NAME

This is your central hub for managing your products, tracking your sales, and monitoring your business performance.

Let's make your business a **success** together!

Let's get started!

Create your Mini Shopping Cart. Coming Soon. Share an email invoice. Test Now.

Integration

Merchant ID : qie_Dev

Verify Key:

Secret Key:

MINI SHOPPING CART PAGE

- Here you will need to fill in the details to be included inside the shopping cart. This includes the title, description, image of the product, etc.

1Fiuu

COMPANY NAME
Account PIC

Transaction ID

MAIN NAVIGATION

- Home
- Dashboard
- Transactions
- Merchant Profile
- Settings
- Settlements
- Payment Link
- Mini Shopping Cart
- Sales Invoices new
- Invoices
- Reports
- E-Statement
- VT Activation

Mini Shopping Cart

Create Shopping Cart Link

Shopping Cart Link List

Product List

Order List

Mini Shopping Cart Information

Please fill in the information below and ensure the information entered is accurate and correct.

Title* 0/20 characters

Promo Plan, Mega Sales, etc...

Description* 0/255 characters

About Promo...

Target Country* ▼

MALAYSIA

Upload Promo Picture* + Add Promo Picture

Products* Add Existing Products

LIMITED TIME PROMO

PROMO TITLE

Attention savvy shoppers! Make your own for our exciting Flash Sale, where savings meet style in an irresistible collection of discounts and deals.

VIEW PRODUCTS

PROMO PICTURE

Checkout preview coming soon!

Fill in the details within this area

CREATING A SHOPPING CART ITEM

- Fill in the details of the product in the form on the page. Details to be filled in is as below.

Title: The title for the product.

Description: Description of the product.

Target Country: Which country would the product is targeted for.

Upload Promo Picture: Product image that will be used as the thumbnail in the mini shopping cart list.

Products: Option for you to add either a new product or an existing product (refer P.7 & P.8).

Campaign Period: Campaign period starting from when until end date.

Collect customer's address: Option to insert a physical address.

Allow customer adjust quantity: Option to allow the customer to adjust the quantity of the product.

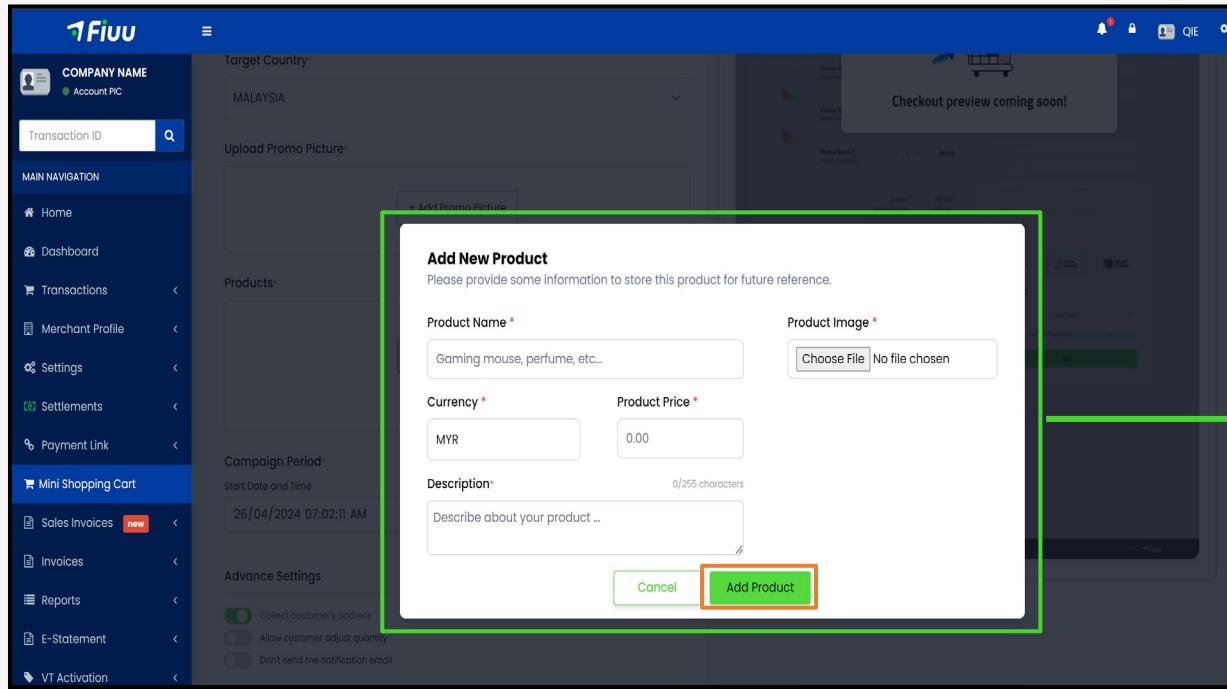
Don't send me notification email: Option to opt in or out from receiving email notification on the product

Click "**Create Mini Shopping Card Link**" once everything is filled up.

The screenshot shows the 'Mini Shopping Cart' creation interface. It includes fields for 'Title' (e.g., 'Promo Plan, Mega Sales, etc.'), 'Description' (e.g., 'About Promo...'), 'Target Country' (set to 'MALAYSIA'), 'Upload Promo Picture' (button '+ Add Promo Picture'), 'Products' (button '+ Add New Product' and '+ Add Existing Products'), and 'Campaign Period' (start date '25/04/2024 10:03:35 AM' and expiry date '25/04/2024 10:03:35 AM'). Below these are 'Advance Settings' with three options: 'Collect customer's address' (checked), 'Allow customer adjust quantity' (unchecked), and 'Don't send me notification email' (unchecked). At the bottom is a large green button labeled 'Create Mini Shopping Cart Link'. To the right of the main form is a preview window showing a promotional banner with 'PROMO TITLE' and a cartoon character pushing a shopping cart, along with a message 'Checkout preview coming soon!'. The top navigation bar includes links for 'Create Shopping Cart Link', 'Shopping Cart Link List', 'Product List', and 'Order List'.

ADDING NEW PRODUCT

- Here you will need to fill in the details to add in new product to the mini shopping cart list.
- Once done filling up all the required details, press “**Add Product**” and it will be added into the mini shopping card list.



Product Name: The name for the product.

Product Image: Product image that will be used as the thumbnail in the mini shopping cart list.

Currency: Which country would the product be targeted for.

Product Price: Price for the product.

Description: Description of the product.

ADDING EXISTING PRODUCT

- Here you can select your existing product to be added in the mini shopping cart list.
- Once done selecting your existing product to be added, press “**Add Products**” and it will be added into the mini shopping card list.

The screenshot shows the Fiuu platform's 'Mini Shopping Cart' section. On the left is a sidebar with various navigation options. The main area displays a 'Promo Plan' configuration screen with fields for 'Title', 'Description', 'Target Country' (set to MALAYSIA), and 'Upload Promo Picture'. A central modal window titled 'Add Existing Products' lists two items: 'Black Hat' (MYR 35.00) and 'Black Sunglasses' (MYR 20.00). Both items have a checkbox next to their names. Below the list is a green-bordered button labeled 'Add Products'. At the bottom of the modal is a red-bordered 'Cancel' button. A large orange arrow points from the text 'Click "Add Product" once you have made your selection.' at the bottom to the 'Add Products' button. To the right of the modal, another green-bordered box contains the instruction 'Select your existing product to be included into the mini shopping cart list.'

Please select products from the list below to add to your payment links.

Black Hat
MYR 35.00

Black Sunglasses
MYR 20.00

Add Products

Select your existing product to be included into the mini shopping cart list.

Click “**Add Product**” once you have made your selection.

SHOPPING CART LINK LIST

- This page allows you to view and edit your created mini shopping card details.

The screenshot shows the Fiuu Mini Shopping Cart management interface. On the left, a sidebar lists navigation items like Home, Dashboard, Transactions, Merchant Profile, Settings, Settlements, Payment Link, Mini Shopping Cart (which is selected), Sales Invoices, Invoices, Reports, E-Statement, and VT Activation. The main area has a title 'Mini Shopping Cart' and a sub-section 'Manage Shopping Cart Links'. It displays a table with columns: Create Date, Title, Country, Link URL, Start Date, Expiry Date, Status, and Actions. A specific row is highlighted with orange boxes around its 'Title' (Black Hat), 'Link URL' (https://uat-checkout.merc...), and 'Actions' buttons. A green box highlights the 'View All Archived Mini Cart Links' button. A blue box highlights the 'Status' column. A red box highlights the 'Actions' column. A yellow arrow points from the bottom-left to the 'Title' column. A green box on the right says 'You can view all the created links for your mini shopping cart.' A red box on the right says 'You may edit, copy, or archive the created product here.' A blue box on the right says 'Option for you to show or not to show your shopping card links by either activating it or deactivating it here (on/off).'. An orange box at the bottom says 'You may archive shopping link card in a bulk by ticking this tick box.' An orange box at the bottom says 'You may have a customer's POV if you click this link.'

PRODUCT LIST

- This page shows all your product lists briefly which you can also view or archive the product from here.

The screenshot shows the iFiuu platform's Product List page. On the left is a navigation sidebar with various options like Home, Dashboard, Transactions, Merchant Onboarding, Settings, etc. The main area has a header 'Mini Shopping Cart' and tabs for Create Shopping Cart Link, Shopping Cart Link List, Product List (which is selected), and Order List. Below is a search bar and a table of products. The table columns include Create Date, Image, Name, Description, Currency, Price, Status, and Actions (View, Archive). Two products are listed: 'Black Hat' and 'Black Sunglasses'. A green box highlights the '+ Add New Product' button at the top right of the table area.

A modal window titled 'Add New Product' with the sub-instruction 'Please provide some information to store this product for future reference.' It contains fields for Product Name (with placeholder 'Gaming mouse, perfume, etc...'), Product Image (with 'Choose File' button), Currency (set to MYR), Product Price (set to 0.00), and a large Description text area. At the bottom are 'Cancel' and 'Add Product' buttons, with the latter being highlighted by a yellow box.

If you wish to add on another product to the shopping cart list, you may do so by clicking “+ Add New product” here and a popup will show (refer above). Then just fill the details just like before, “Adding New Product” (refer P.7). Once done, you may click “Add Product” to finish.

A modal window titled 'Product Details' with the sub-instruction 'Here is detail of the product.' It displays the product name 'Black Hat', price 'MYR 35.00', and description 'Black Polyester Baseball Hat'. To the right is a 'Product Image' section showing a black baseball cap and an 'Edit' button. A green box highlights the 'Edit' button.

View – You may view the product details including the image that was uploaded (refer image on the right). You may also direct edit the product details by clicking “Edit” (refer image on the right).

ORDER LISTS

ACTION – VIEW

- This page shows all your product lists briefly which you can also view or archive the product from here.

You may view the products purchased by the Customer here for details such as below:

- Products that have been purchased
- Timeline
- General information about the purchase
- Customer details (name, email, and phone number)
- Shipping details

Click “View” under the “Action” tab to view the product that has been purchased by the Customer.
*Refer to next slide (page II) for more information.

Order List

Date	Title	Order ID	Currency	Total paid	Payment status	Action	Remark
25-04-2024 14:21:23	Black Hat	I002	MYR	5268.00	Failed	View	No remark
25-04-2024 13:22:56	Black Sunglasses	I001	MYR	5268.00	Failed	View	No remark

Products (2)

Image	Products	Quantity	Currency	Price (Per Unit)
	Black Hat	1	MYR	20.00
	Black Sunglasses	1	MYR	35.00

General

Name: Black Hat
Date Created: 2024-04-25 14:21:23
Order ID: I002
Payment Status: Failed
Total paid: MYR 5268.00
Link: https://1fiuu-checkout.merchantlayer.com/asia_Dev/checkout/I002

Customer

Name: Tester
Email: product.dev445@gmail.com
Phone Number: 0977909489

Shipping

Address Line 1: H-City,
Address Line 2: Seksyen 7
Postcode/Zip: 40000
City: Shah Alam
State: Selangor

ORDER STATUS

SUCCESS – CHECK & UPDATE ORDER STATUS

- You will reach this view once you have clicked on “View” button from the Order Lists previously.
- Here, you can view the transaction details as well as the status of the purchase. Below is a sample of a transaction with a “**SUCCESS**” status as below.

The screenshot shows the Mini Shopping Cart interface. At the top, there are tabs: Create Shopping Cart Link, Shopping Cart Link List, Product List, and Order List. Below this, the "Products (2)" section lists two items: "Black Sunglasses" and "Black Hat". The "General" section provides detailed transaction information:

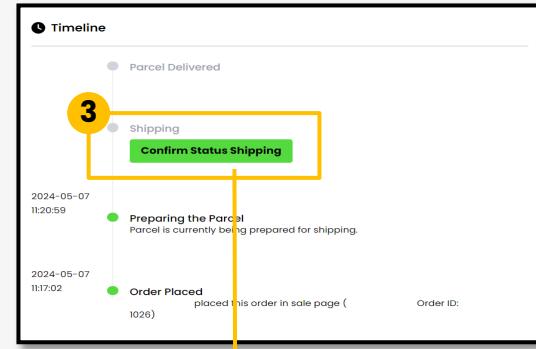
Name	Black Hat
Date Created	2024-05-07 11:15:57
Order ID	I026
Payment Status	Success
Total paid	MYR \$268.00
Link	https://uat-checkout.merchant.razer.com/oje_Dev/checkout/d88...

The "Customer" section includes fields for Name, Email, and Phone Number. The "Shipping" section includes fields for Address Line 1, Address Line 2, Postcode/ZIP, City, and State. At the bottom, the "Order ID" is listed as I026.

Timeline:

- 1. Parcel Delivered
- 2. Shipping
- 3. Preparing the Parcel
- 4. Order Placed (2024-05-07 11:17:02) - placed this order in sale page (I026)

A green circle labeled "1" highlights the "Timeline" section. A blue box labeled "2" highlights the "Preparing the Parcel" step. A green arrow points from the "Order Placed" step to a callout box.



Click “**Confirm Status Shipping**” once you have shipped the goods to the customer. A popup will appear for you to fill in shipping details (refer page 12).

Click “**Confirm Status**” once you have prepared the goods to be shipped after customer order is placed.

This is the timeline of the purchase made by the customer which will show from the first point of contact until the end of the purchase process.

ORDER STATUS

SUCCESS – CHECK & UPDATE ORDER STATUS

The screenshot shows the Fiuu platform's interface. On the left is a vertical navigation bar with various options like Home, Dashboard, Transactions, Merchant Profile, Settings, Settlements, Payment Link, and Mini Shopping Cart (which is currently selected). The main content area is titled 'Mini Shopping Cart' and shows a 'Products (2)' section. A modal window titled 'Tracking Number' is overlaid on the page. This modal contains three input fields: 'Courier Name *', 'Tracking Number *', and 'Re-enter Tracking Number *'. Below these fields are 'Cancel' and 'Submit' buttons. The entire 'Tracking Number' modal is enclosed in a large green rectangular box. A green arrow originates from the bottom right corner of this box and points to a callout box on the right side of the screen.

You must fill in the shipping details as below:

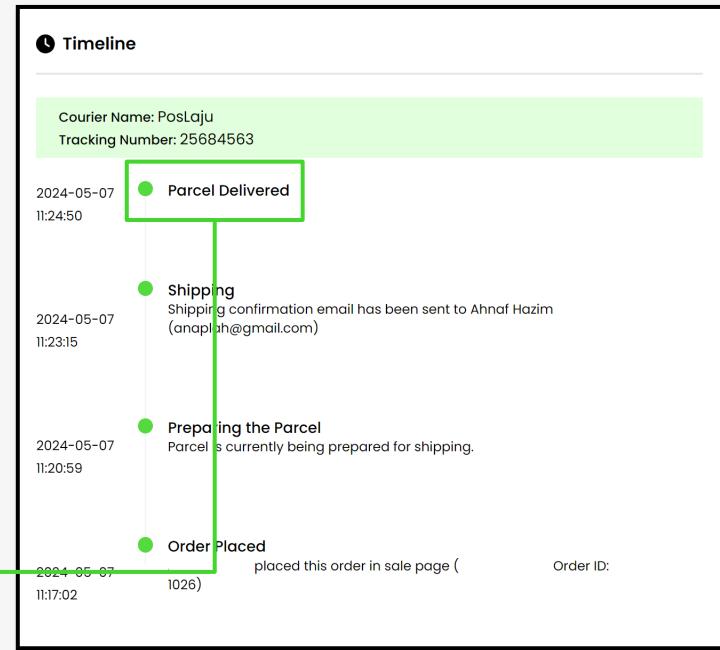
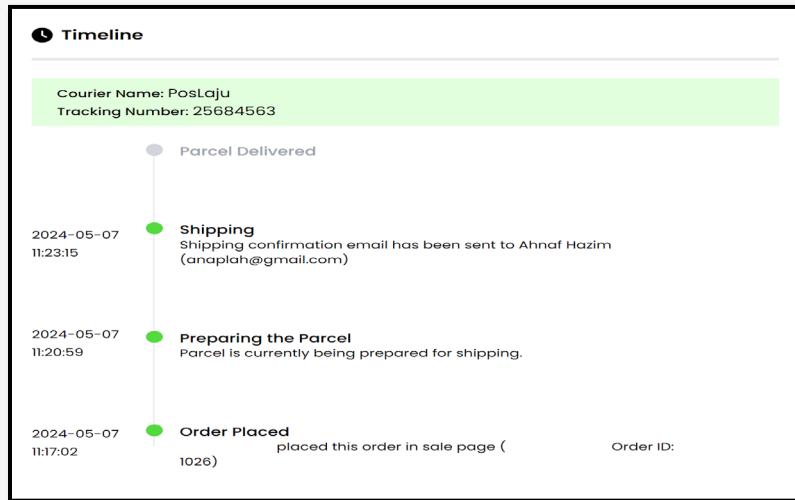
- Courier name
- Tracking Number
- Re-enter Tracking Number

Click "**Submit**" once done.

ORDER STATUS

SUCCESS – CHECK & UPDATE ORDER STATUS

- The shipping timeline will be automatically updated (as below) once you have filled in the “**Shipping Details**” earlier (page 12).

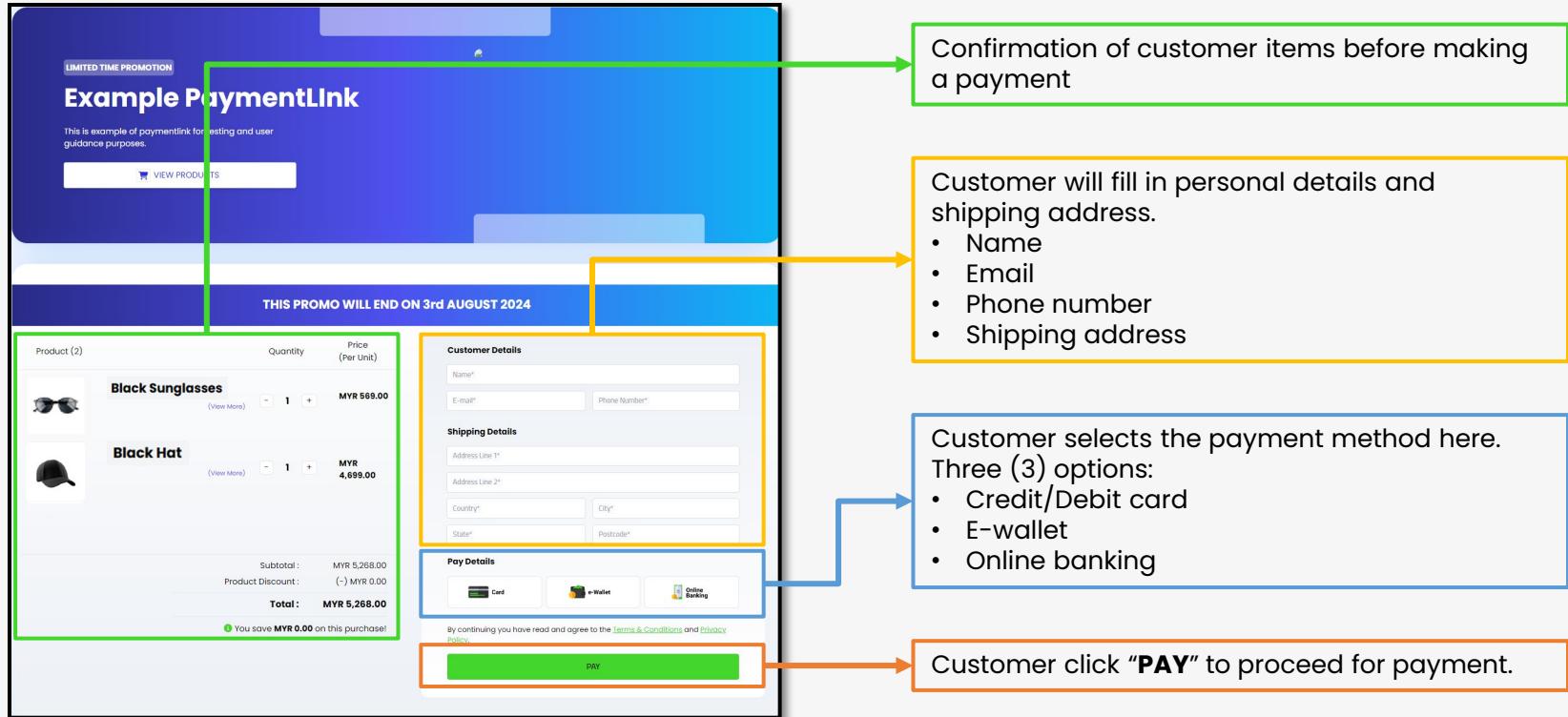


- “**Parcel Delivered**” will be showing as green only if the customer has updated their shopping cart from their end.
- If the customer is yet to update anything, by default, “**Parcel Delivered**” will be showing as green after 7 days.

CHECKOUT PAGE

CUSTOMER POINT OF VIEW (POV)

- This below shows the customer's POV upon checking out the items from the cart.



CHECKOUT PAGE

CUSTOMER POINT OF VIEW (POV)

- This below shows the customer's POV after payment is made.

Thank You
For Your Order

Example PaymentLink
ID 1035

Parcel Status	Delivery Details
Courier Name: Not yet available Tracking Number: Not yet available	
ITEM RECEIVED	Item Received
SHIPPING	
PREPARING THE PARCEL	
2 Jul 10:50 AM	ORDER PLACED 'Customer Name' has placed this order on Sale Page (Example PaymentLink - Order ID 1035)

Product (2)

Product	Quantity	Price (Per Unit)
Black Sunglasses	1	MYR 569.00
Black Hat	1	MYR 4,699.00

Subtotal : MYR 5,268.00
Product Discount : - MYR 0.00
Total : MYR 5,268.00

You save MYR 0.00 on this purchase!

 Success order.

Order Unsuccessful
We are sorry, Please try again

Example PaymentLink
ID 1041

Delivery Details

Recipient Name	Phone Number	Shipping Address
John Doe	012565652	Shah Alam, Selangor

Product (2)

Product	Quantity	Price (Per Unit)
Black Sunglasses	1	MYR 569.00
Black Hat	1	MYR 4,699.00

Subtotal : MYR 5268.00
Product Discount : - MYR 0.00
Total : MYR 5268.00

You save MYR 0.00 on this purchase!

 Unsuccessful order.

STORE MANAGEMENT & STORE ADD-ON

INTRODUCTION

This is one of many process and tools provided to merchants through Merchant Portal, allowing merchants to efficiently manage their stores and add additional stores within the platform.



Adding a new store is a seamless process whenever a merchant opens a new branch. This streamlined approach ensures that expansion is quick and hassle-free.



The ability to effectively manage and oversee all aspects of their store listings and information.



Save time and enhance efficiency with streamlined store management, allowing merchants to quickly add new branches with ease.

This system is designed to streamline the management process, making it easier for merchants to scale their operations and maintain control over multiple stores from a single, centralized platform.

NEW STORE MANAGEMENT HOMEPAGE

PENDING STORES

This is the New Store Management homepage. Let's look at what is available on this homepage.

The screenshot shows the Fiuu Store Management homepage. On the left, there is a main navigation menu with various options like Home, Dashboard, Transactions, Merchant Onboarding, Settings, and Store Management. The Store Management option is currently selected. The main content area is titled "STORE MANAGEMENT". It features a search bar with a placeholder "Merchant ID" and a dropdown menu. Below the search bar is a table listing stores. The columns include Razer Merchant ID, Store ID, Store Create Date, Store Name, Merchant ID, Terminal ID, Application Code, Secret Key, and Status. There are 11 entries listed. At the bottom of the table, it says "Showing 1 to 11 of 11 entries".

Razer Merchant ID	Store ID	Store Create Date	Store Name	Merchant ID	Terminal ID	Application Code	Secret Key	Status
product_Test001	1	2025-06-23 11:06:57	GEMILANG	N/A	N/A	a7780ea875753d6f82a4271075a50610	55b4d043b77f3016ea70e2a4380702ff	Active
product_Test201	1	2025-05-22 12:59:38	GEMILANG	N/A	N/A	021e83ca14e3e596bc0cc4e12687a2e	0c4ac3de19f689e825ee8302de0d40	Active
testcprhoff_Dev01	1	2024-02-24 16:29:52	STORE ONE	111	111	a7cb26abbe3e2bbfe52bb1ead0332499	a4d5d4f22a94d082c9d01032e661e43	Active
testingprod2_Dev01	123	2025-02-14 15:17:25	TESTING MY	12345	1234	f075f039045a7cc0ccdb518357c054ef	2420280e410f7995370accle7ced3538	Active
testingprod3_Dev01	123	2025-02-17 10:47:27	PRODUCT TESTING MY	123	123	2d07e39b295db202b5ododa93e9b3859c5	edaa20d7ae0299f9536fb7fc3eb3ff4	Active
testprod1_Dev01	1	2025-06-20 17:50:11	TESTING	1	1	6bf0c5deb795b4039f03461f6de62c	a230ac4ad9b9e4a59d8825eb0e89c512	Active
testv301	121	2025-06-16 14:31:36	TFC1	890	098	4248560652393e232df78985d97ef9	08a7dec40d592bd5d570c129ab93	Active
testv302	addonstore1	2025-06-23 10:18:39	TFC 2	123	123	f9c931ed88fa8b7df2d14dd697fe4c24	c0f57917285fbff5b632eb738b703c9	Active
toppayment01	123	2025-02-20 14:16:20	T.O.P PAYMENT	123	123	6132d073f69d4212c32a618d7d80e423	05645c944d9699c20dc3ff48c99fc297	Active
toppayment0te01	fdggfdfg	2025-02-20 16:38:31	TOP PAYMENT TESTING	123	123	5bc0c3cf6258daaa075610b0c63b2992	1553379680f944b2f70d6464fcf590cd	Active
webhooktest01	123	2025-02-20 18:10:31	WEBHOOK TESTING	123	123	0e25f215ae1cd5df67ca3f95358286	9a5fc2c59d4e699c47054199dcce8	Active



A To add a new store, press "Register New Store (Fiuu)".

B This **Search** space is to search stores that has already been added.

C Listing of the store depending on the chosen tab.

D This small popup window will appear if you click on "Store Name"

SALES INVOICES

MAIN PAGE – OLD PAGE

- Here you'll be able to view and access your sales invoices for current and previous sales invoices.

A The dropdown button will show the summary of the invoices for a particular date.

B Press **View** to see the sales invoice in detail.

C The **Download** button will allow you to download the sales invoice

1
Click
Sales Invoices

The screenshot shows the TFIUU Sales Invoices main page. On the left is a navigation sidebar with a dropdown menu for 'Sales Invoices' containing 'Sales Invoices', 'Sales Invoices (Not Yet Approved)', and 'New Sales Invoices'. Other menu items include 'Invoices', 'Reports', and 'E-Statement'. The main content area has a header 'Sales Invoices' with a search bar. Below is a table with 10 rows of invoice data:

No.	Date	Invoice/Credit Note Number	Total Costs	View	Download
1.	2024-04-15	#17888	MYR 260.00		
2.	2024-04-13	#17886	MYR 240.00		
3.	2024-04-11	#17884	MYR 220.00		
4.	2024-04-10	#17883	MYR 0.00		
5.	2024-04-08	#17881	MYR 0.00		
6.	2024-04-06	#17879	MYR 0.00		
7.	2024-04-04	#17877	MYR 150.00		
8.	2024-04-01	#17874	MYR 120.00		
9.	2024-01-22	#17873	MYR 200.00		
10.	2024-01-20	#17872	MYR 175.00		

SALES INVOICES

LIST OF INVOICES

A After clicking on the dropdown arrow, summary of a sales invoice will be shown. Please note that this just shows the summary of the sales invoice and to view more details, click on **View** button on the right side of it.

The screenshot shows the Fiuu merchant dashboard with the following interface elements:

- Left Sidebar (Main Navigation):** Includes sections for Company Name, Transaction ID search, and a detailed navigation tree under Sales Invoices, such as Sales Invoices, New Sales Invoices, Invoices, and Reports.
- Header:** Displays the Fiuu logo, account information, and a Merchant status indicator.
- Central Content Area:** Titled "Sales Invoices". It features a search bar and a table listing 8 sales invoices.
- Table Headers:** No, Date, Invoice/Credit Note Number, Total Costs, Action.
- Table Data:** 8 rows of invoice data. The second row is highlighted with a yellow circle labeled 'A' and has its dropdown menu open, showing two items with their amounts: CAPTURED_MDR-MERCHANT-MYR-VISA-2024-04-13-88 (MYR 120.00) and CAPTURED_MDR-MERCHANT-MYR-MASTERCARD-2024-04-13-89 (MYR 120.00).
- Action Buttons:** Each invoice row contains "View" and "Download" buttons.

SALES INVOICES

DETAILED INVOICE

- You'll be able to view more details of the sales invoice if the **View** button is clicked upon (refer page 28).

The screenshot shows the Fiuu merchant dashboard with a "Sales Invoices" modal open. The modal displays a detailed view of an invoice, including the invoice number, date, and breakdown of costs.

Invoice Details:

- Invoice:** 17886
- Date:** 2024-04-13

From:
RAZER MERCHANT SERVICES SDN BHD,
REG. NUMBER: 2010101981 (948015-X)
J-39-1, BLOCK J, PERSIARAN MULTIMEDIA I-CITY,
40150 SHAH ALAM, SELANGOR, MALAYSIA

To:
COMPANY NAME
BLOCK W, PERSIARAN MULTIMEDIA, I-CITY
40150 SHAH ALAM, SELANGOR, MALAYSIA

Contact:
fiuu.com
support@fiuu.com

SST No: B16-1911-32000031

Description **Total Costs**

CAPTURED_MDR-MERCHANT-MYR-VISA-2024-04-13-88	MYR 120.00
CAPTURED_MDR-MERCHANT-MYR-MASTERCARD-2024-04-13-89	MYR 120.00
Total:	MYR 240.00

[Close](#)

Main Navigation:

- Home
- Dashboard
- Transactions
- Merchant Onboarding
- Merchant Profile
- Settings
- Store Management
- New Store Management
- Settlements
- Payment Link
- Mini Shopping Cart
- Sales Invoices
- New Sales Invoices
- Invoices
- Reports
- E-Statement

Search Bar: Type Full Invoice/Credit Note Number

Table Headers: No, Date, Invoice/Credit Note Number

Table Data:

No	Date	Invoice/Credit Note Number
1.	2024-04-15	#17888
2.	2024-04-13	#17886
3.	2024-04-11	#17884
4.	2024-04-10	#17883
5.	2024-04-08	#17881
6.	2024-04-06	#17879
7.	2024-04-04	#17877
8.	2024-04-01	#17874

Buttons: View, Download

SALES INVOICES

NEW PAGE

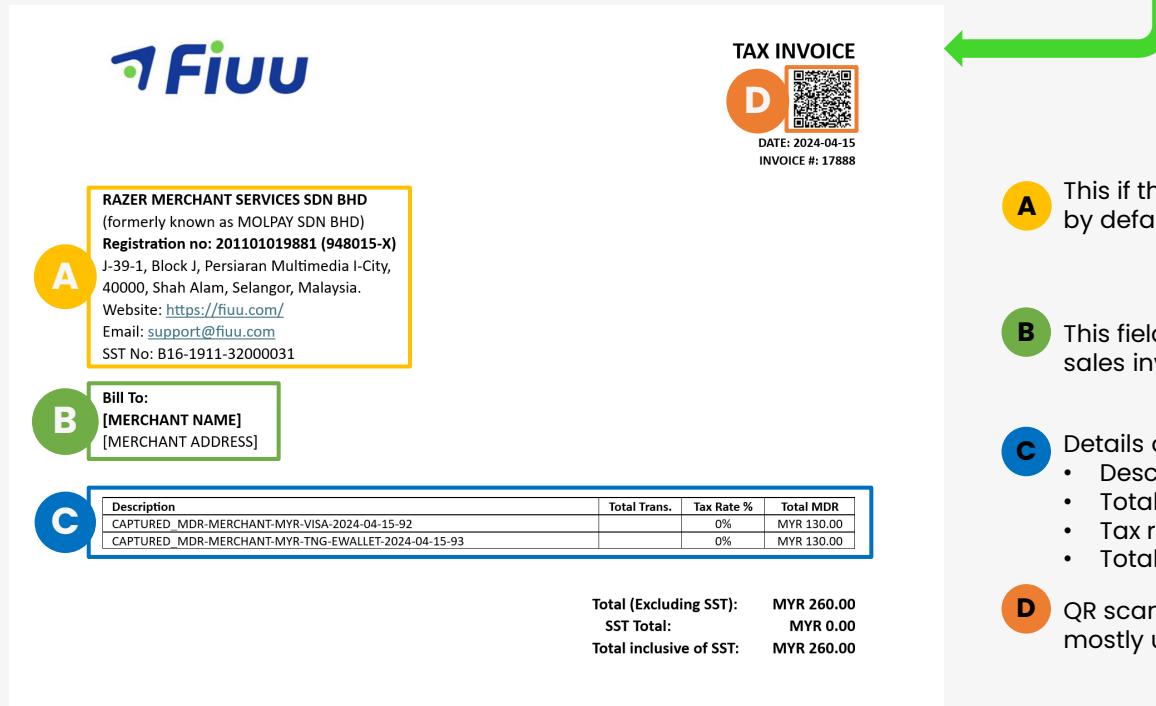
The screenshot shows the 1Fiuu product SDN BHD dashboard under the 'Sales Invoices' section. The main content area displays a table of sales invoices for Wednesday, 16th July 2025. The table has columns for No, Date, Invoice ID, Description, and Total Costs. Each invoice row contains a detailed breakdown of items and their amounts.

No	Date	Invoice ID	Description	Total Costs	
1	2025-07-09	101307278	Items SETTLED_MDR-ZUSPRESSO-MYR-CIL_VISA-2025-07-09-3431493 SETTLED_MDR-ZUSPRESSO-MYR-TNG-EWALLET-2025-07-09-3431494 SETTLED_MDR-ZUSPRESSO-MYR-BOOST-2025-07-09-3431495 SETTLED_MDR-ZUSPRESSO-MYR-SHOPEPAY-2025-07-09-3431496 SETTLED_MDR-ZUSPRESSO-MYR-CIL_MASTERCARD-2025-07-09-3431497 SETTLED_MDR-ZUSPRESSO-MYR-GRABPAY-2025-07-09-3431498	Amt 4,413.05 5,591.75 92.01 1,196.36 1,839.01 418.10	MYR 13550.28
2	2025-07-08	101278797	Items REFUND_MDR-ZUSPRESSO-MYR-TNG-EWALLET-2025-07-08-34234991	Amt 0.56	MYR 0.56
3	2025-07-08	101278796	Items CHARGEBACK_MDR-ZUSPRESSO-MYR-CIL_VISA-2025-07-08-34234990	Amt 0.35	MYR 0.35
4	2025-07-08	101296626	Items SETTLED_MDR-ZUSPRESSO-MYR-GRABPAY-2025-07-08-34234968	Amt 0.15	MYR 0.15
5	2025-07-08	101296625	Items SETTLED_MDR-ZUSPRESSO-MYR-TNG-EWALLET-2025-07-08-34234966 SETTLED_MDR-ZUSPRESSO-MYR-SHOPEPAY-2025-07-08-34234967 SETTLED_MDR-ZUSPRESSO-MYR-CIL_VISA-2025-07-08-34234969 SETTLED_MDR-ZUSPRESSO-MYR-GRABPAY-2025-07-08-34234970 SETTLED_MDR-ZUSPRESSO-MYR-CIL_MASTERCARD-2025-07-08-34234972 SETTLED_MDR-ZUSPRESSO-MYR-BOOST-2025-07-08-34234973	Amt 11,882.28 1,411.43 8,698.73 778.67 3,435.50 182.81	MYR 26389.42
6	2025-07-07	101283669	Items REFUND_CAPTURED_MDR-ZUSPRESSO-MYR-PNCO_CIMCLICKS-2025-07-07-34125389 REFUND_CAPTURED_MDR-ZUSPRESSO-MYR-PNCO_MB2U-2025-07-07-34125390 REFUND_CAPTURED_MDR-ZUSPRESSO-MYR-PNCO_HLB-2025-07-07-34125391 REFUND_CAPTURED_MDR-ZUSPRESSO-MYR-PNCO_ABMB-2025-07-07-34125392 REFUND_CAPTURED_MDR-ZUSPRESSO-MYR-PNCO_RHB-2025-07-07-34125393 REFUND_CAPTURED_MDR-ZUSPRESSO-MYR-PNCO_PBB-2025-07-07-34125394 REFUND_CAPTURED_MDR-ZUSPRESSO-MYR-PNCO_AMB-2025-07-07-34125395 REFUND_CAPTURED_MDR-ZUSPRESSO-MYR-PNCO_BIMA-2025-07-07-34125396 REFUND_CAPTURED_MDR-ZUSPRESSO-MYR-PNCO_BMMB-2025-07-07-34125397 REFUND_CAPTURED_MDR-ZUSPRESSO-MYR-PNCO_BSN-2025-07-07-34125398 REFUND_CAPTURED_MDR-ZUSPRESSO-MYR-PNCO_ABB-2025-07-07-34125399	Amt 3.19 18.77 0.44 0.19 0.99 0.36 0.02 2.67 0.16 0.12 1.10	MYR 28.01
7	2025-07-07	101265837	Items REFUND_MDR-ZUSPRESSO-MYR-TNG-EWALLET-2025-07-07-34125385 REFUND_MDR-ZUSPRESSO-MYR-CIL_VISA-2025-07-07-34125386	Amt 0.25 1.40	MYR 1.65
8	2025-07-07	101283667	Items SETTLED_MDR-ZUSPRESSO-MYR-SHOPEPAY-2025-07-07-34125394	Amt 100.70	MYR 48831.55

SALES INVOICES

SALES INVOICES SAMPLE

If you chose to download the sales invoice, you would see the invoice as below.



A This is the details of the sender (**Fiuu**) which by default is Fiuu.

B This field is the details of the receiver for the sales invoice.

C Details of the invoice consists of details below:

- Description
- Total transactions
- Tax rate (%)
- Total MDR

D QR scan will direct users to LHDN site. This is mostly used for verification purposes.

SALES INVOICES

CREDIT NOTE SAMPLE

- This is a sample of a Credit Note. Typically used in situations where there has been an overcharge, a return of goods, or an error in the original invoice. The credit note serves to correct the amount owed by the buyer or to refund a portion of a payment already made.

A Details of credit notes consists of details below:

- Description
- Total transactions
- Tax rate (%)
- Total MDR

B This section are the account payable details of the sender (**1Fiuu**).

CREDIT NOTE

DATE: 2024-04-15
CREDIT NOTE #: 17871

1Fiuu

RAZER MERCHANT SERVICES SDN BHD
(formerly known as MOLPAY SDN BHD)
Registration no: 201101019881 (948015-X)
J-39-1, Block J, Persiaran Multimedia I-City,
40000, Shah Alam, Selangor, Malaysia.
Website: <https://fiuu.com/>
Email: support@fiuu.com
SST No: B16-1911-32000031

Bill To:
[MERCHANT NAME]
[MERCHANT ADDRESS]

Description	Total Trans.	Tax Rate %	Total MDR
ADJ_CAPTURED_MDR-MERCHANT-MYR-FPX-TPA-2024-01-31-68		0%	MYR 16.50
ADJ_CAPTURED_MDR-MERCHANT-MYR-VISA-2024-01-31-69		0%	MYR 17.20
ADJ_CAPTURED_MDR-MERCHANT-MYR-MASTERCARD-2024-01-31-70		0%	MYR 20.50

Total (Excluding SST): MYR 54.20
SST Total: MYR 0.00
Total inclusive of SST: MYR 54.20

Credit Terms: 14 days

All payment shall be made payable to:

Bank Account Name: [Sender bank account name]
Bank Account No: [Sender bank account number]
Bank Name: [Sender bank name]

Bank Address:
[Sender bank address]

Swift Code: MBBEMYKLBBG

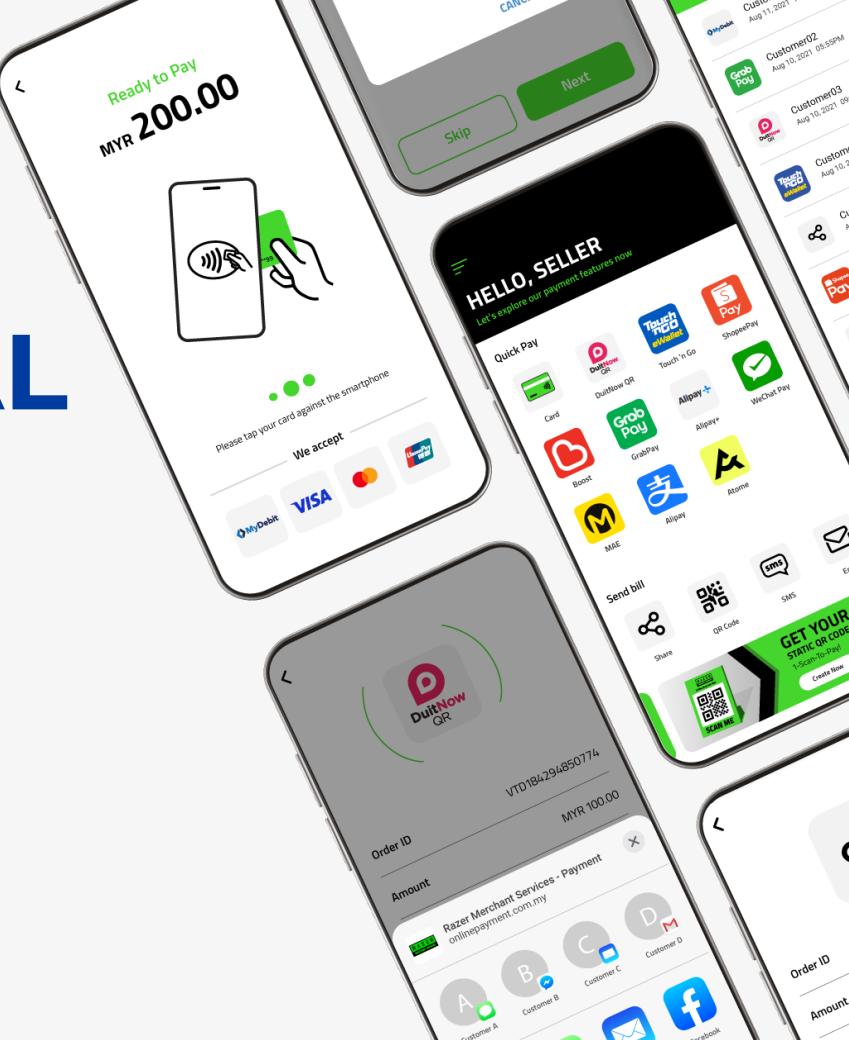
*Please email the bank-in slip (Write your MerchantID, Domain Name & Invoice No.) to support@fiuu.com.

What is more
powerful than a
phone?

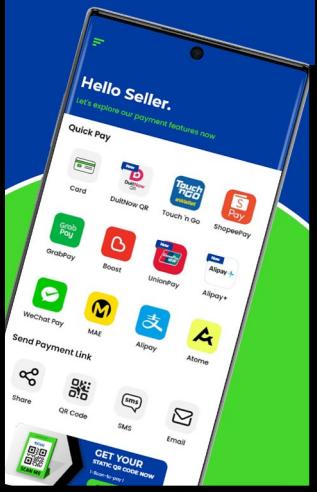
VIRTUAL TERMINAL

An all-in-one payment processor in a form of mobile app that you can bring

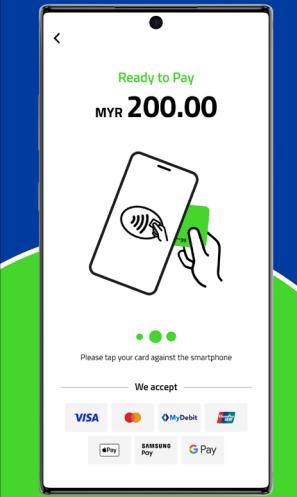
ANYTIME
&
ANYWHERE



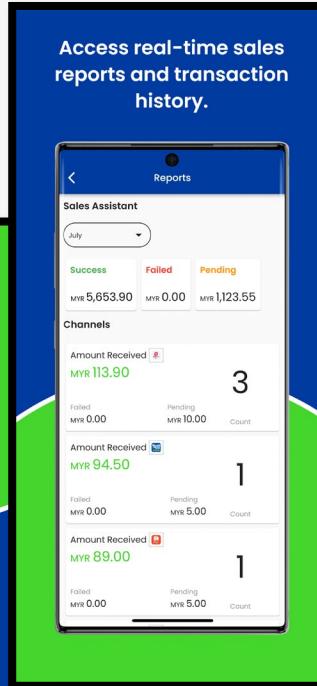
An all-in-one payment processing app, available anytime, anywhere.



Make instant card payments with your phone.



Create static QR codes
for your outlets and
businesses.

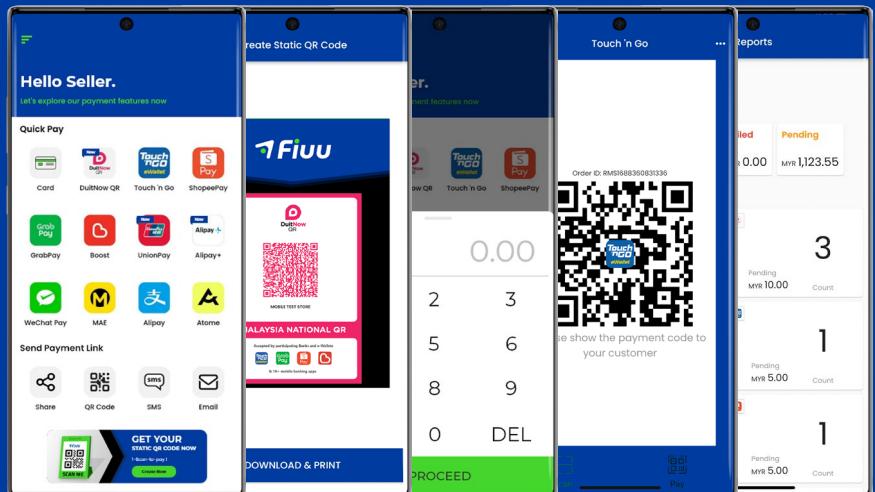


Access real-time sales
reports and transaction
history.



A PHONE IS ALL YOU NEED FIUU VIRTUAL TERMINAL APP

Whether a small startup or a large corporation, installing **Fiuu Virtual Terminal app** enables merchants to collect payments from customers seamlessly and efficiently.



Available on:



SUPPORTS MORE THAN 110+ OFFLINE & ONLINE PAYMENT METHODS IN YOUR HANDS

Allow merchants to collect payments in-store or on the go.



Card



Online Banking



Tap on Phone



E-wallet



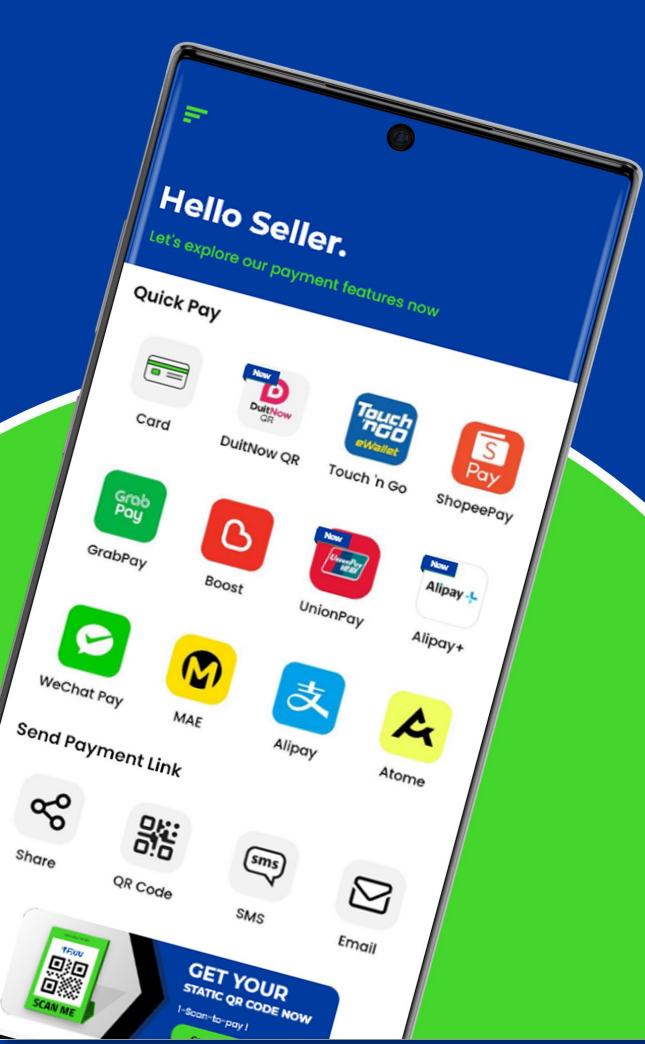
QR Code & Stand



Payment Link



Cash



HOW TO GET STARTED?

1 Register for a merchant account

Complete the registration for an account with immediate activation together and login credentials for Fiuu Merchant Portal at <https://booster.merchant.Fiuu.com/>.

2 Install the Fiuu Virtual Terminal app

Download “Fiuu VT” from [App Store](#), [Google Play](#), and [Huawei App Gallery](#).

3 Insert the required information

Fill in the required information, such as Merchant ID, and your Fiuu VT is activated.

4 Start accepting payment

Accept payment from users with Apple Pay, credit/debit cards, internet banking, e-wallets & QR payments, Buy Now Pay Later, and more.

GETTING TO KNOW FIUU VT APP

FIUU VT USER INTERFACE (UI)

Here will show your establishment name

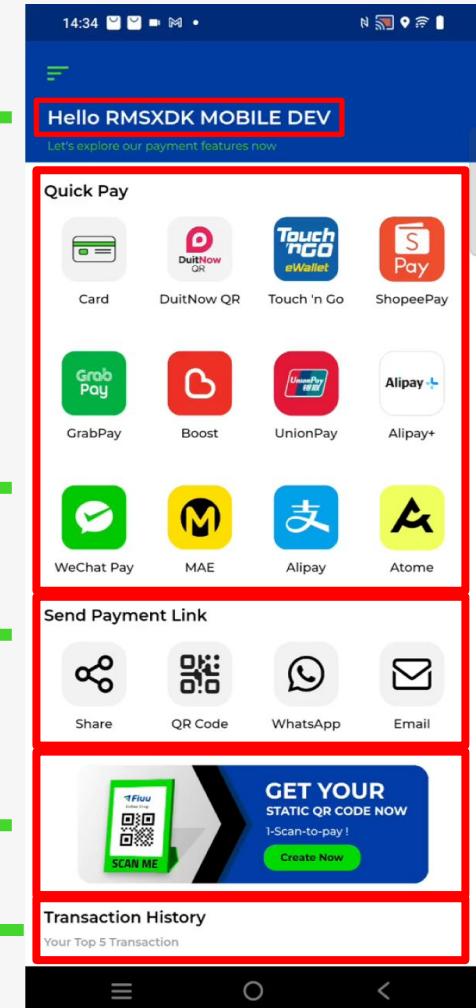
Various types of payment methods to choose from in this section

All type of payment links is located here

Click here for you to get your QR code stand

Click here to view your transaction history

*NOTE: The front-page view will only show the last 5 recent transactions.





ACCOUNT ACTIVATION

- 1 **Starting Up:** Launch the Fiuu VT application.

Note: You may choose to receive notifications by selecting the appropriate option.

- 2 **Activation:** Press the “**Activate**” button to proceed.

Note: Carefully read the Privacy Policy and click “**Agree**” to proceed.

- 3 **Account Access:** Select “**I have activation code only**”. Log in by either entering your VT Activation Code or scanning the QR code.

Note: Allow camera (camera permission) usage to proceed. Refer to next page on how to obtain the QR activation.

- 4 **Security Setup:** Create a 4-digit passcode for secure access. Then re-enter your passcode to confirm it.

- 5 **Completion:** You’re all set!

Note: Please allow the Fiuu app to access your device’s location. You’ll need to log in again using your new passcode to finalize the setup





QR ACTIVATION

HOW TO GET THE QR ACTIVATION

The screenshot shows the Fluu Merchant Dashboard. On the left, there is a sidebar with various navigation options. The 'VT Activation' option is highlighted with an orange box and labeled 'A'. Under 'VT Activation', there is a sub-option 'List' which is also highlighted with an orange box. The main content area is titled 'VT Activation' and contains a table of activation records. A green box highlights the '+ New VT Terminal' button at the top right of the table. Below the table is a search bar with placeholder text 'Search Merchant ID, Terminal UID, Activation Key ...'. The bottom of the page includes copyright information '© 2005 - 2024 Fluu' and a 'Version 2.0' note.

Create Date	Merchant ID	Terminal UID	Activation Key	Status	QR Code
Today				Pending Activation	
2024-09-12 15:11	product_Dev			Pending Activation	
2024-09-12 15:03	product_Dev			Pending Activation	
2024-06-05 16:34	product_Dev			Pending Activation	
2024-03-15					
2024-03-15 18:07	testcprhboff_Dev			Pending Activation	
2024-03-05					
2024-03-05 12:49	product_Dev			Pending Activation	
2024-02-27					
2024-02-27 15:13	product_Dev			Pending Activation	

- A Click **VT Activation** on the side bar. Then select **List**.
- B Click **+ New VT Terminal** button to obtain the QR code.

Below popup will show in the middle of the page once you have clicked on the **+ New VT Terminal**.





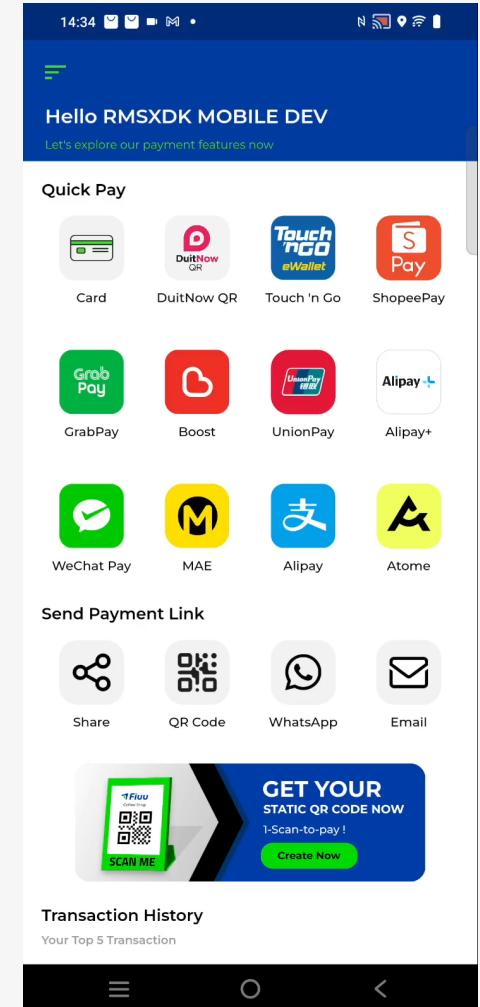
TAP ON PHONE (TOP)

- 1** **Initiate Payment:** Go to the “Quick Pay” section and choose the “**Card**” as your payment method.

- 2** **Enter Amount:** Type in the total amount for the transaction and select “**Proceed**” to continue.

- 3** **Card Authentication:** When prompted, gently tap your card near the smartphone’s NFC antenna area.

- 4** **Completion:** After the payment goes through successfully, you can conclude the process by tapping “**Done**” or you may provide the customer with a copy of the receipt.





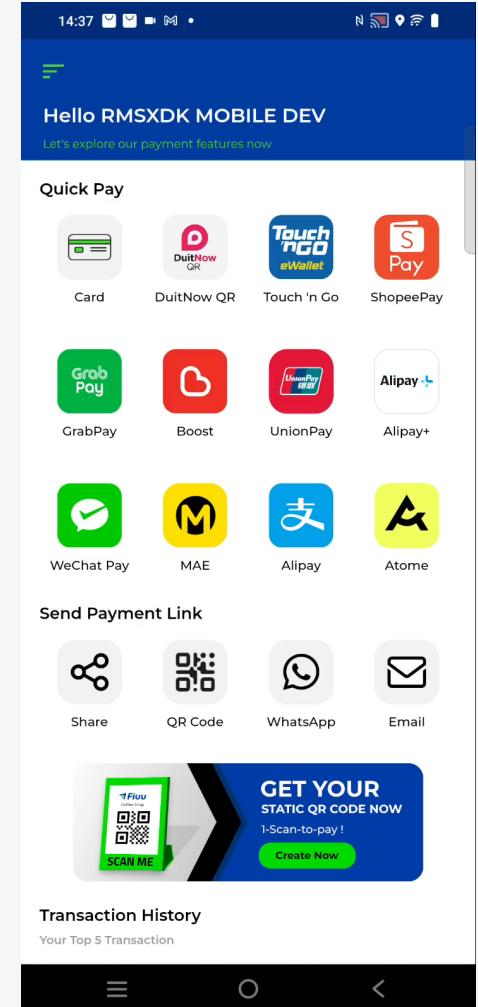
GENERATING QR CODE

- 1 Generate Payment Link:** Navigate to “Send Payment Link” and select the “**QR Code**” option.

- 2 Set Amount:** Enter the amount to be charged and press “**Proceed**” to move forward.

- 3 QR Code Validity:** Choose an expiry date for the QR code according to your preference. After setting the duration, click on “**Generate QR**” to create the code.

- 4 Sharing:** Once generated, the QR code is ready to be shared. Simply hit the “**Share**” button to send it to the intended recipient.



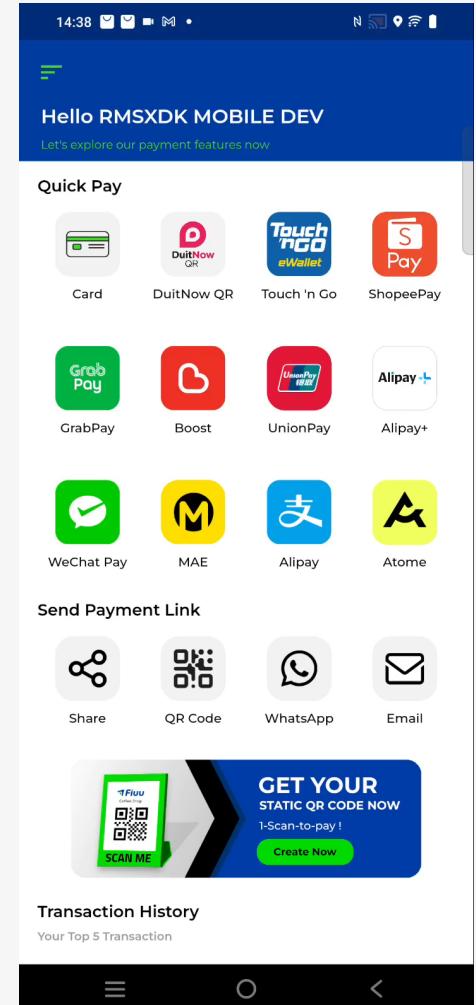


HOW TO CHECK TRANSACTIONS

- 1 **Access Menu:** Tap the three horizontal lines located at the top left corner of the app.

- 2 **View Transactions:** Choose “**Transaction History**” to display all your past transactions.

NOTE: To find out more details, simply tap on any transaction listed to see its full information.

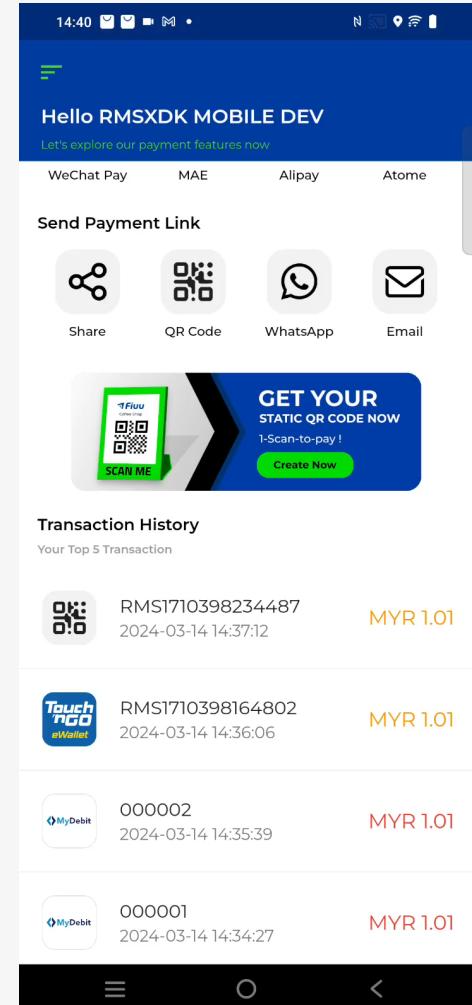




VIEW & SENDING OUT RECEIPT

- 1 Choose a transaction from the list in “**Transaction History**”.
- 2 View the receipt by clicking on “**Receipt**” for the transaction you’ve selected.
- 3 Share the receipt by clicking “**Share**”, then send it to the desired recipient.

NOTE: Decide if you want to give the Fiuu app permission to access your device’s photos and videos. You have the option to allow or deny this access based on your preference.





CANCELLING A TRANSACTION

1

Find the Transaction

- Go to the “Transaction History” section.
- Choose the transaction marked as “**SUCCESS**” that you want to cancel.

2

Initiate Cancellation

Click on the “**Cancel Payment**” button.

REMARK: Only transactions with a “**SUCCESS**” status are eligible for cancellation.

3

Verify Your Identity

Enter your Passcode to confirm your identity.

That's it! Your transaction has been successfully cancelled.

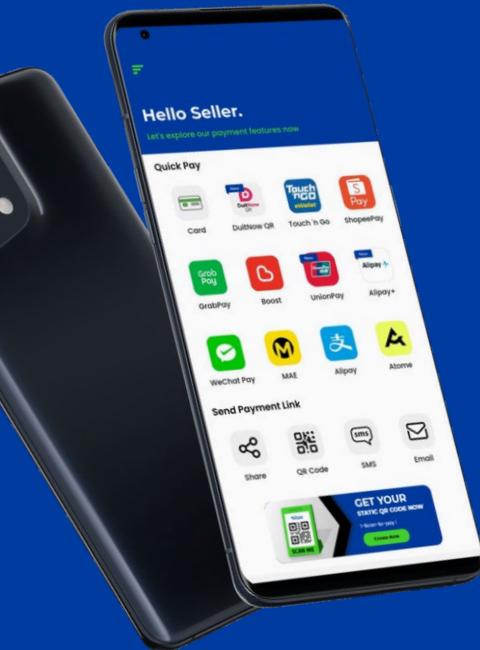
The screenshot shows the RMSDK Mobile Dev application interface. At the top, there is a header with the text "Hello RMSDK MOBILE DEV" and "Let's explore our payment features now". Below the header, there are four payment method icons: WeChat Pay, MAE, Alipay, and Atome. A "Send Payment Link" section contains icons for Share, QR Code, WhatsApp, and Email. Below this is a promotional banner for "GET YOUR STATIC QR CODE NOW" with a "Create Now" button. The main area is titled "Transaction History" and displays "Your Top 5 Transaction". It lists five recent transactions:

Transaction ID	Date	Amount
RMS1710398234487	2024-03-14 14:37:12	MYR 1.01
RMS1710398164802	2024-03-14 14:36:06	MYR 1.01
000002	2024-03-14 14:35:39	MYR 1.01
000001	2024-03-14 14:34:27	MYR 1.01



Business Nature	Business On-The-Go Payment Acceptance	Door-to-Door Services Payment Acceptance	Eatery Cashless Payment	Convenient Cashless Payment for Home
Food Trucks	✓		✓	
Mobile F&B Stores	✓		✓	
Restaurant/Cafeteria			✓	
Retail Businesses			✓	
Morning/Night Market Sellers	✓		✓	
Roadshow Events	✓		✓	
Mobile Business Sellers	✓			
Home Repair Services		✓		
Mobile Grooming Services		✓		
Sales Services		✓		
Product-based Selling Businesses	✓	✓		
Home-based Sellers			✓	✓
Live-Streaming Businesses				✓
Tutoring Services		✓		✓
Social Commerce Businesses	✓			✓

FREQUENTLY ASKED QUESTIONS



1 What is the Fiuu Virtual Terminal?

The Fiuu Virtual Terminal is a secure mobile application that allows merchants to accept payments from customers using various payment methods such as credit cards and digital wallets.

2 How does the Virtual Terminal work?

The Virtual Terminal allows merchants to manually enter payment details or process payments using an attached card reader. Once the payment information is entered, the system securely processes the transaction and initiates the payment authorization process.

3 What payment methods are supported by the Virtual Terminal?

The Virtual Terminal supports a wide range of payment methods including Visa, Mastercard, American Express, and digital wallets such as PayPal and Alipay.

4 Is the Virtual Terminal secure?

Yes, the Virtual Terminal employs industry-standard security measures to ensure the safety of both merchant and customer data. All transactions are encrypted to protect sensitive information from unauthorized access.

5 Can I use the Virtual Terminal on any device?

Yes, the Virtual Terminal is designed to be accessible from any internet-enabled device including computers, tablets, and smartphones.

6 How do I sign up for the Virtual Terminal service?

To sign up for the Virtual Terminal service, please visit our website [HERE](#) and follow the instructions to create an account. Once your account is created, you'll have access to the Virtual Terminal platform.

7 Are there any fees associated with using the Virtual Terminal?

Yes, there may be fees associated with using the Virtual Terminal service. Please refer to our pricing page or contact our support team for more information on applicable fees.

8 Can I issue refunds using the Virtual Terminal?

Yes, merchants have the ability to issue refunds directly through the Virtual Terminal interface. Simply locate the transaction in question and follow the prompts to initiate a refund.

9 What kind of reporting and analytics are available through the Virtual Terminal?

The Virtual Terminal provides merchants with access to comprehensive reporting and analytics tools, allowing them to track sales, monitor transaction trends, and gain insights into their business performance.

10 Is customer support available for the Virtual Terminal?

Yes, our customer support team is available to assist you with any questions or issues you may have regarding the Virtual Terminal service. Please don't hesitate to reach out to us via phone, email, or live chat for assistance.

FREQUENTLY ASKED QUESTIONS



Powered by



DAILY REPORT

- Display the bar chart depicting the total transactions recorded per day, a successful transaction chart (comprising only Captured and Settled records), a daily transaction amount chart for Captured and Settled records only, and an SR graph.



TRANSACTION REPORT

- Enable merchant to download the transaction report in Excel files on daily basis and based on range of date.

The screenshot shows the Fiuu merchant dashboard with two green numbered arrows indicating the steps to access the transaction report:

- 1 Click Reports
- 2 Click Transactions

The main interface is titled "TRANSACTION DOWNLOAD" and shows the following configuration:

- Daily Basis** is selected under "Range of Date".
- "Range Date" is set from 17-05-2024 to 17-05-2024.
- "Status" is set to "-- All --".
- "Channel" is set to "-- All --".
- "Field" dropdown includes: Date, Transaction ID, Order ID, Bill Amt, Actual Amt, Status Code, Billing Name, Currency, Merchant / Sub Merchant ID, Agent Name, and Reference.
- "Additional Field" dropdown includes: Billing Email, Transaction Rate, Billing Info, Transaction Cost, Channel, Billing Mobile, Transaction Fee, GST, Net Amount, IP, Card No, Card Expiry Date, Error Code, Settlement Date, Paid Date, Terminal ID.
- Request Options:**
 - Request as excel file (Slower)
 - Request as zip file (Recommended)
- Send Request** button.

Below the configuration, there is a table titled "List of Reports" with columns: Request Date, File Name, Range Date, Start, End, and Download. The table displays the message: "Showing 0 to 0 of 0 entries".

SETTLEMENT REPORT DOWNLOAD

- Download the Settlement report in Excel files on based on range of date.

The screenshot shows the Fluu Merchant Portal interface. On the left, a sidebar menu is open with the following items:

- 1 Click **Reports** (highlighted with a green circle)
- 2 Click **Settlements** (highlighted with a green circle)
- Home
- Dashboard
- Transactions
- Merchant Profile
- Settings
- Settlements
- Payment Link
- Mini Shopping Cart
- Sales Invoices
- Invoices
- Documentation
 - Fluu API Specification
 - Fluu Merchant Portal Manual
- Announcement
- Newsletter
- Vcode Checking

The main content area is titled "SETTLEMENT DOWNLOAD" and shows the following configuration:

- Range Date:** Set to 17-05-2024 from 17-05-2024.
- Field:** A list of fields available for download, including Date, Channel, Transaction ID, Order ID, Billing Name, Currency, Bill Amt, Actual Amt, Status, Settlement Ref No., Region, Store ID, Store Name, Settlement Name, Reference ID, Type, Discount Amount (RM), Discount Amount Remark, Gross Amount, Service Fee (RM), and Service Fee Remark.
- Additional Field:** A scrollable list of additional fields including Merchant/Sub Merchant ID, Billing Email, Transaction Rate, Billing Info, Transaction Cost, Billing Mobile, Transaction Fee, GST, Net Amount, Gateway Fee, IP, Card No, Card Expiry Date, Error Code, Settlement Date, and Paid Date.
- Request Options:** Two radio buttons:
 - Request as excel file (**Slower**)
 - Request as zip file (**Recommended**)
- Send Request** button.

Below the download form, there is a section titled "List of Excel Files" which currently displays "No data available in table". It includes a "Range Date" filter, "Start" and "End" buttons, and a "Download" button. At the bottom of the page, there is a footer with the Fluu logo and copyright information: "© 2005 - 2024 Fluu" and "Version 2.0".

CHARGEBACK

- This page allows merchants to download the "Chargeback" report in Excel files on based on range of date.
- Simply select the range date, transaction ID, and the channel type, then click "**Search**"

1 Click **Reports**

2 Click **Chargeback**

The screenshot shows the Fiuu merchant dashboard with the "Chargeback" report selected. The left sidebar has a dark blue background with white text and icons. It includes sections for Company Name (with Account PIC), Transaction ID search, Main Navigation (Home, Dashboard, Transactions, Merchant Profile, Settings, Settlements, Payment Link, Mini Shopping Cart, Sales Invoices, Invoices), Reports (selected), Daily Report, Settlements, Transactions, Chargeback (selected), Refund, Channel Usage, E-Statement, VT Activation, Documentation, Announcement, Newsletter, and Vcode Checking. The main content area has a light gray background with a dark blue header bar. The header bar includes the Fiuu logo, a notification bell icon, a lock icon, the word "Merchant", and a gear icon. The title "Q CHARGEBACK Friday, 17th May 2024" is at the top, followed by search filters for Range Date (17-05-2024 to 17-05-2024), Transaction ID, Channel (All), and a "Search" button. Below the filters is a section titled "Chargeback Listing" which is currently empty. At the bottom of the page, there is a footer with the text "© 2005 - 2024 Fiuu" and "Version 2.0".

REFUND

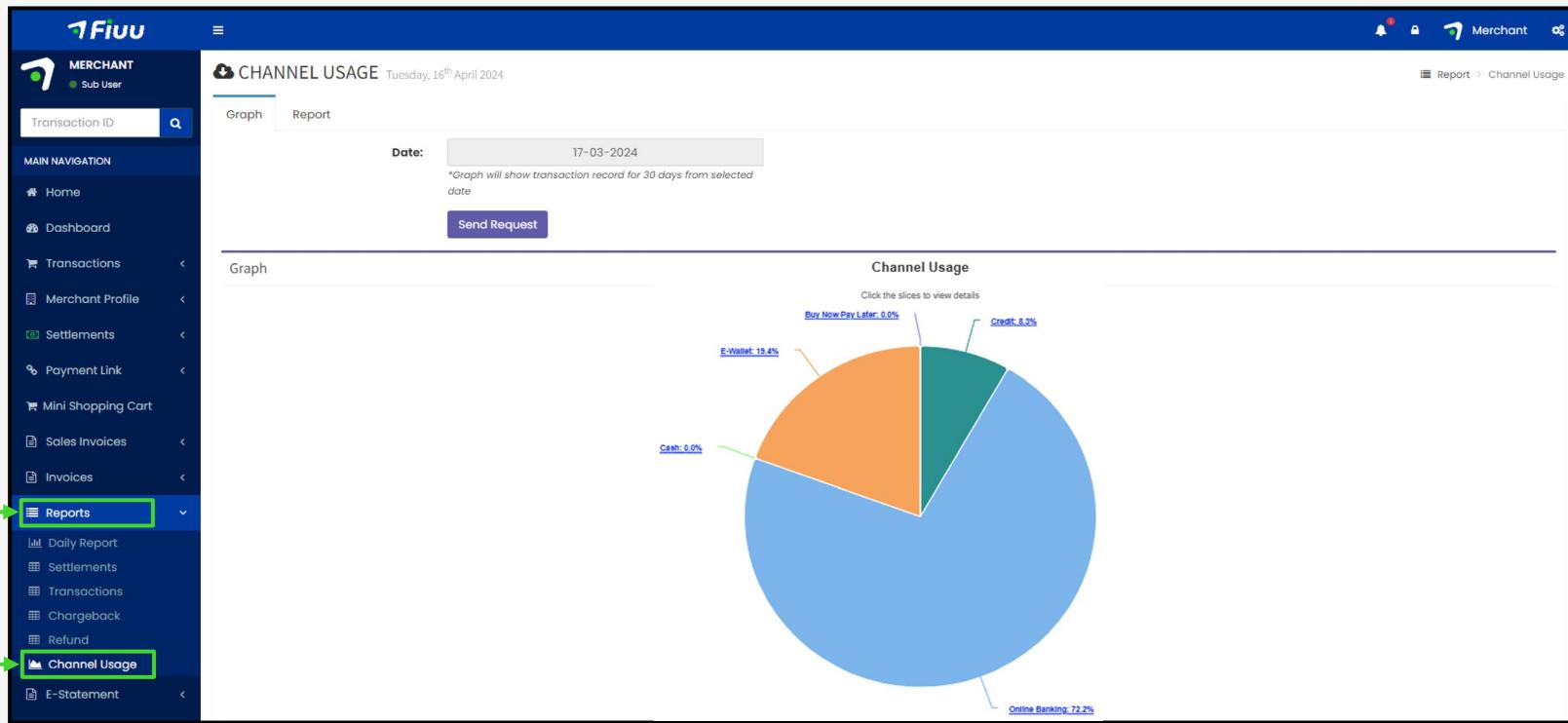
- This page allows merchants to download the “Refund” report in Excel files on based on range of date.
- Simply select the range date, transaction ID, and the channel type, then click “Search”

1 Click Reports

2 Click Refund

CHANNEL USAGE REPORT

This page allows you to generate the report for the usage of each channels, respectively.



E-STATEMENT

Here you can view your statement. All statement varies by date will be shown here on the list. You can also download your e-statement here.

The screenshot shows the Fiuu E-Statement interface. On the left, there's a navigation sidebar with various links like Home, Dashboard, Transactions, Merchant Onboarding, Settings, Store Management, Channel Activation, Settlements, New Settlements, Mass Payouts, Payment Link, Fiuu Batch, Mini Shopping Cart, Dispute/Chargeback, Recurring, New Recurring, Refund, Sales invoices, Invoices, and Reports. Under Reports, the 'E-Statement' link is highlighted with a green box and a circled '1'. The main area is titled 'Customer Statement' and shows a table with two entries:

Month	Created Date	Status	Download
2023-06	2023-07-11 08:14:38	Cleared	Customer Statement
2023-05	2023-06-27 09:15:26	Cleared	Customer Statement

A green box highlights the 'Customer Statement' link in the 'Download' column of the second row, with a circled '2' above it. A green arrow points from the text below to this highlighted link. Below the table, it says 'Showing 1 to 2 of 2 entries'. At the bottom right, there are 'First', 'Previous', 'Next', and 'Last' buttons.

Click **Customer Statement** to download the statement.

1 Click **E-Statement** and then select **Customer Statement**.

ANNOUNCEMENT PAGE

- Display the announcement listing and any upcoming maintenance from our payment channel partner.

The screenshot shows the Fiuu Merchant SDN BHD dashboard. On the left, there is a sidebar with the Fiuu logo and navigation links including Transaction ID search, Home, Dashboard, Transactions, Mini Shopping Cart, Recurring, Refund, Sales Invoices, Invoices, Reports, E-Statement, VT Activation, Documentation, Newsletter, Vcode Checking, and Manage Update Events. A green arrow labeled '1 Click Announcement' points to the 'Announcement' link in the sidebar. The main content area is titled 'Fiuu System Status' and contains three sections: 'Announcement', 'Upcoming Maintenance', and 'MY Calendar'. The 'Announcement' section displays three items:

- [Bank] FPX Ambank Monday 15th April 2024 23:00
Time : Tuesday 16th April 2024 00:00 - Tuesday 16th April 2024 06:00 (GMT +8)
Channel : B2C
Reason : Facilitate System Maintenance Activity
Impact : Channel is temporary unavailable
- [Bank] FPX Maybank2E Sunday 14th April 2024 05:00
Time : Sunday 14th April 2024 06:00 - Sunday 14th April 2024 08:00 (GMT +8)
Channel : B2C, B2B1, B2B2
Reason : Facilitate System Maintenance Activity
Impact : Channel is temporary unavailable
- [Bank] FPX Citibank Sunday 14th April 2024 01:00
Time : Sunday 14th April 2024 02:00 - Sunday 14th April 2024 09:00 (GMT +8)

On the right side of the dashboard, there are icons for Bell, Lock, Merchant, and Help, along with a 'Announcement' link.

THANK YOU.

MERCHANT PORTAL GUIDE

IPN Callback | Payment Link | Mini Shopping Cart | Store Management | Sales Invoice | Virtual Terminal

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