



MERCHANT PORTAL

GUIDE

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INTRODUCTION

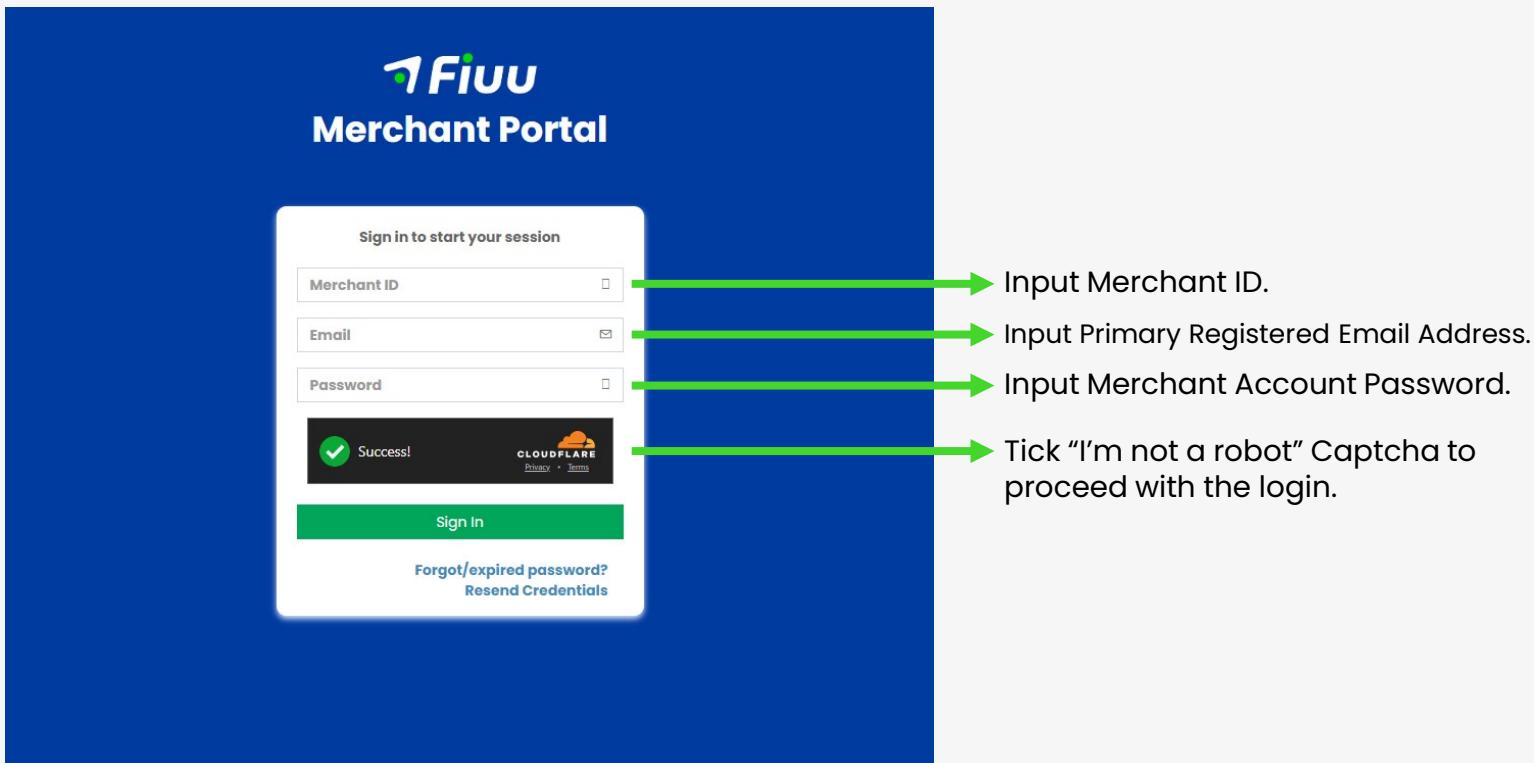
Our merchant control panel is designed to ease online merchant to check all transactions from different channels and sending simple cancellation request so that the system could reverse the transaction or refund the amount back to the buyer account.

The control panel has 4 major sections:

- **Transaction:** most frequent accessible part that allows merchant to see all their transaction listing.
- **Settlement:** historical record of fund transferred from us to merchant.
- **Merchant Profile:** a configuration interface for merchant that merchant can change the password, contact information and application setting.
- **Sub User Account:** management allow merchant to add user account and control what they can access based on their role.

MERCHANT PORTAL LOGIN

- Log in to the merchant portal by accessing the following link: <https://portal.merchant.razer.com/>



MERCHANT PORTAL HOMEPAGE

- This is the page where you will see upon successful login. This is the home page of the Merchant Portal.

You are here →

The screenshot shows the 1Fiuu Merchant Portal homepage. On the left, a vertical sidebar lists various navigation options: Transaction ID, MAIN NAVIGATION (Home, Dashboard, Transactions, Merchant Onboarding, Merchant Profile, Settings, Email Blasting, Settlements, Payment Link, Mini Shopping Cart, Recurring, Refund, Sales Invoices, Invoices, Reports, E-Statement), and a 'You are here' breadcrumb trail pointing to 'Home'. The main content area features a welcome message for 'Wednesday | 3rd April 2024' and 'Welcome back, Merchant SDN BHD'. It highlights the portal as a central hub for managing products, tracking sales, and monitoring business performance. A call-to-action button says 'Let's make your business a **success** together!'. To the right, there's an illustration of three people interacting with a digital interface. Another section promotes the 'Physical Terminal' with the tagline 'Simplifying transactions for your business and customers.' and a 'Request Now' button. Below these are sections for 'Let's get started!', 'Create your Mini Shopping Cart. Coming Soon.', 'Share an email invoice. Test Now.', and 'Integration' settings for Merchant ID and Verify Key.

MERCHANT DASHBOARD

- Main dashboard shows the current account balance, the charts of current vs last week on numbers of transaction and current vs last week value of transaction.
- From the home page, the first navigation page will be on the **Merchant Dashboard**.
- On the left-hand side of the page, there is the sidebar mainly used for portal navigation.

The screenshot displays the TFiuu Merchant Dashboard. The top navigation bar includes a user icon, a search bar, and links for 'Merchant' and 'Account PIC'. The main header shows the date 'Wednesday | 3rd April 2024' and the title 'DASH BOARD'. The sidebar on the left, titled 'MAIN NAVIGATION', lists various options: Home, Dashboard (highlighted with a green arrow), Transactions, Merchant Profile, Settings, Store Management, Settlements (highlighted with a green arrow), Payment Link, Mini Shopping Cart, Sales Invoices, Invoices, Reports (highlighted with a green arrow), E-Statement, VT Activation, Documentation, Announcement, and Newsletter. The main content area features 'ACCOUNT BALANCE' with a total of 4,315,233.28 MYR, 'SALES' for Today (824188.19) and Yesterday (1910137.90), and two chart sections: 'Current vs Last Week on Number Of Transaction' and 'Current vs Last Week on Value Of Transaction'. The 'Settlements' and 'Reports' items in the sidebar are also highlighted with green arrows.

Transaction listing

Settlement Listing

Reporting

MERCHANT DASHBOARD

- To access user information, change password, or sign out, you can click on the username located at the top right side of the page.

The screenshot displays the 1Fiuu Merchant Dashboard interface. On the left, a vertical navigation menu lists various sections: Home, Dashboard, Transactions, Merchant Profile, Settings, Store Management, Settlements, Payment Link, Mini Shopping Cart, Sales Invoices, Invoices, Reports, E-Statement, VT Activation, Documentation, Announcement, and Newsletter. The main dashboard area shows the following key metrics:

- ACCOUNT BALANCE:** MYR 4,315,233.28. Sub-sections show Total Captured (4,315,238.72) and Total Payback (-5.44).
- SALES:** TODAY: MYR 824188.19; YESTERDAY: MYR 1910137.90.
- Current vs Last Week on Number Of Transaction:** A line chart comparing transaction volume across the week. The Y-axis ranges from 0 to 1,000,000. The chart shows a significant peak on Sunday for the current week, while last week's data is mostly zero.
- Current vs Last Week on Value Of Transaction:** A line chart comparing transaction value across the week. The Y-axis ranges from 0 to 14,000,000. Similar to the transaction count chart, it shows a large spike on Sunday for the current week.
- User Information:** Located in the top right corner of the dashboard area, showing the merchant's profile picture, name (Merchant - Account PIC), and last login date (April 03, 2024).
- Sign Out:** A button labeled "Sign out" located next to the user information.
- Main Accounts:** Buttons for "MY Profile" and "Sign out" are highlighted with green arrows, indicating they are the focus of this section.

TRANSACTION LISTING

- To access this page, on the sidebar, go to **Transaction > Main Accounts**.
- show the total of account balance, number of transaction that has been request cancel and chargeback, transaction filters and the list of transactions under the merchant's account.

The screenshot shows the 1Fluu Merchant Dashboard with the following details:

- Header:** 1Fluu Merchant Account PIC
- Top Bar:** Transaction > Main
- Account Balance:** MYR 4,315,238.72
- Request Cancel:** 1
- Request Chargeback:** 56
- Filter Section:** Range Date, Channels, Order ID, Fluu Transaction ID, Advance Filter, Search Now, Load Advance Filter
- List Transaction:** A table showing transaction details for April 3, 2024. The columns include No, Created On, Paid On, Channel, Card Number, TranID, OrderID, Bill Name (Account Name), Email, Mobile, Currency, and Bill Amt. The table lists four transactions:

No	Created On	Paid On	Channel	Card Number	TranID	OrderID	Bill Name (Account Name)	Email	Mobile	Currency	Bill Amt
1	2024-04-03 15:43:57	2024-04-03 15:43:58	1Fluu		2098761084	2021020240403154356	Fluu Offline Payment			MYR	14.00
2	2024-04-03 15:43:57	2024-04-03 15:44:00	Alipay		2098761081	29980220240403154356	Alipay Offline Payment			MYR	8.90
3	2024-04-03 15:43:57	2024-04-03 15:43:57	MyDebit	479968	7893	2098761072	020968	Card Payment		MYR	28.30
4	2024-04-03 15:43:57	2024-04-03 15:43:57	Alipay		F092	12345678901234567890	Card Payment			MYR	12.50

A Filtration / Search Tools that are available to use to locate the customer transaction information

B By Clicking on the Transaction ID, you may access more information on the transaction information.

C List of transaction with their respective Status will be appear in the page.

TRANSACTION DETAILS

- On this page, you can find more detailed information about the transaction.

The screenshot shows the Fiuu Transaction Details page. On the left, there is a navigation sidebar with various options like Home, Dashboard, Transactions, Main Accounts, Sub Accounts, Failed IPN Callback Status, Zero Dollar Transaction, Settings, Merchant Profile, Settlements, Payment Link, Mini Shopping Cart, Sales Invoices, Invoices, Reports, and E-Statement. Annotations are present: a green circle labeled '1' points to the 'Transactions' option in the sidebar; another green circle labeled '2' points to the 'Main Accounts' option. The main content area has a blue header bar with the Fiuu logo, a search bar, and some icons. Below the header is a section titled 'DETAIL TRANSACTION' with a transaction ID (#1525971). It shows details for a customer named John McFiuu with phone number 0177109486 and email product.dev1455@gmail.com. To the right, a yellow box highlights transaction details: Transaction ID #1525971, Order ID: 1000000424, Approval Code: 093415, Account: ACC NO, Bank Status: 00/Approved or completed successfully, Merchant ID: qio_Dev, Description: Payment, and Payment Method: VISA, Google Pay, and BNPL. A green circle labeled 'B' points to the 'Transaction Timeline' section, which lists 'Captured' (Amount: 126.98, Date and Time: 2024-04-17 14:28:30) and 'Transaction Created' (Amount: 126.98, Date and Time: 2024-04-17 14:28:09). A blue circle labeled 'C' points to a summary box showing Status: Captured, Amount Due 4/17/2024 2:28 PM, Bill Amount: MYR 126.98, (-) Processing Fees (MYR 3.81), Settle Amount: MYR 123.17, and a 'Request Cancel' button. A red circle labeled 'D' points to the 'Request Cancel' button. At the bottom of the timeline section are buttons for Print, Payment Receipt, and Generate PDF.

A Customer information, the payment channel that the customer selected.

B The transaction timeline where shows the status of the transaction.

C The transaction status and the transaction billing & actual amount.

D Request Cancel button to process refund for the transaction.

IPN CALLBACK

- Instant Payment Notification (IPN) page allows Merchants to request a callback for a failed transaction.

A Failed IPN Callback S

Search Transaction ID: 22/04/2024

Create Date	Transaction ID	Callback Status	HTTP Details
2024-04-22 01:28:34	1533698	Callback Failed	301 Moved Permanently https://www.metrolimo.com.my/booking-complete.php?id=1533698
2024-04-22 01:28:34	1534069	Callback Failed	301 Moved Permanently https://www.metrolimo.com.my/booking-complete.php?id=1534069
2024-04-22 01:28:34	1534104	Callback Failed	301 Moved Permanently https://www.metrolimo.com.my/booking-complete.php?id=1534104
2024-04-22 01:28:34	1534303	Callback Failed	301 Moved Permanently https://www.metrolimo.com.my/booking-complete.php?id=1534303
2024-04-22 01:28:34	1534967	Callback Failed	301 Moved Permanently https://www.metrolimo.com.my/booking-complete.php?id=1534967
2024-04-22 01:28:34	1535007	Callback Failed	301 Moved Permanently https://www.metrolimo.com.my/booking-complete.php?id=1535007
2024-04-22 01:28:34	1535008	Callback Failed	301 Moved Permanently https://www.metrolimo.com.my/booking-complete.php?id=1535008
2024-04-22 01:28:34	1535112	Callback Failed	301 Moved Permanently https://www.metrolimo.com.my/booking-complete.php?id=1535112

Send Callback

A Filtration / Search Tools that are available to use to locate the customer transaction information

B Tick the box of the failed transaction from the list that is needed for the callback request.

C By clicking the "Send Callback" button here will initiate the callback request for the failed transaction.

TRANSACTION SETTINGS

- Reflecting the current general settings of the merchant's account, including the maximum transaction amount allowed, endpoint settings, etc.

The screenshot shows the 1Fiuu merchant dashboard with the 'Transaction Settings' page open. A green arrow labeled '1 Click Transactions' points to the 'Transactions' option in the main navigation. Another green arrow labeled '2 Click Settings' points to the 'Settings' option under the 'Transactions' menu. The 'Integration' tab is selected, displaying various payment gateway configurations including Verify Payment, End Points, and Instant Payment Notification (IPN) settings. The 'Logs' section shows no logs found.

TRANSACTION SETTING Thursday, 4th April 2024

General

Max. Transaction Amount **100.00**
The purpose of this limitation is to protect merchant against fraudster or any unusual transaction.

Max. Allowed Fraud Score **50**

Notified Failure Transaction **No**

Tokenization (1-Click Payment) **Enabled**

Enable Duplicate Order **No**

Logs
No log found

Integration

Enable Verify Payment
Use extended format for Verify Payment

Verify Key *********
Secret Key *********

End Points

Return URL **https://stackdaemon.com/r/ms_response/response.php**
Enable Instant Payment Notification (IPN)
`<script type='text/javascript'>
var ss = product_Dev;
window.onload = function() {
 m = document.createElement('IFRAME');
 m.setAttribute('src',
 'https://www.onlinepayment.com.my/MOLPay/API/chkstat/returnipn.php?
treq=&sas=' + ss);
 m.setAttribute('seamless', 'seamless');
 m.setAttribute('width', 0);
 m.setAttribute('height', 0);
 m.setAttribute('frameborder', 0);
 m.setAttribute('scrolling', 'no');
}</script>`

Notification URL **https://app.xpatnova.com/y/gateway/callback**
Enable Instant Payment Notification (IPN)

Callback URL **https://stackdaemon.com/r/ms_response/response.php**
Enable Instant Payment Notification (IPN)
Enable refund notification triggered from merchant portal

MERCHANT PROFILE

- A configuration interface for merchant that merchant can change the password, contact information and application setting.
- Merchant can view their account information such as contact information. If merchant needs to make any amendments to this information, please email support-sa@razer.com.

1 Click Merchant Profile

2 Click General Info

GENERAL INFORMATIONS Thursday, 4th April 2024

Account

Merchant ID	Merchant_Development
Domain	Merchant@domain.com
Company Name	Merchant SDN BHD
Trading Name	Merchant Trading
1Fiuu PIC	Support
Subscription Plan	
Account Status	active
Expire Date	01/01/2025

Contact

Click the eye icon on the left of each title to reveal the information.

Contact Person
Office Phone
E-Mail 1
Mobile Phone
E-Mail 2
Registered Address
Operating Address

Category / Business

Category	Online Mall
Sub-Category	--
ROC No.	--
Doing Business As (DBA)	
Roseller	

SUB-USER ACCOUNT

- Provide the function for merchants to register new Sub-Users, and the permissions can be controlled by the main account's PIC according to the user's access level.

1 Click **Merchant Profile**

2 Click **Sub User Account**

No	E-mail	Name	Last Login	Status	Action
1	[REDACTED]	[REDACTED]	[REDACTED]	Active	[Edit]
2	[REDACTED]	[REDACTED]	[REDACTED]	Active	[Edit]
3	[REDACTED]	[REDACTED]	[REDACTED]	Active	[Edit]
4	[REDACTED]	[REDACTED]	[REDACTED]	Active	[Edit]
5	[REDACTED]	[REDACTED]	[REDACTED]	Active	[Edit]
6	[REDACTED]	[REDACTED]	[REDACTED]	Active	[Edit]
7	[REDACTED]	[REDACTED]	[REDACTED]	Active	[Edit]
8	[REDACTED]	[REDACTED]	[REDACTED]	Active	[Edit]
9	[REDACTED]	[REDACTED]	[REDACTED]	Active	[Edit]

A Click on the Register Sub User button to proceed on Register new Sub User for your merchant portal.

SUB-USER REGISTRATION

- During registration, you can input user login information, such as email, name, and password, as well as grant permission for sub-user access.

1 Click Merchant Profile

2 Click Sub User Account

A Select the user permission such as "View", "Edit", "Delete", "Search", etc.

SETTLEMENT RECORDS

- The historical record of fund transferred from us to merchant. To access this page, on the sidebar, go to **Settlement > Records**.

1 Click **Settlements**

2 Click **Records**

A Date of settlement is made.

B The bank account information that settlement amount transferred to.

C The settlement amount.

D More Information on the Settlement.
*Refer to page 17 for details.

Settlement Records Wednesday, 3rd April 2024

No	Date	Merchant Ref ID	Bank Account	Transaction	Token	Settle Amount		
1	2024-04-03 11:09:22	7eleven	(MALAYAN BANKING) 7-ELEVEN MALAYSIA SDN BHD 514084572712	MYR 45,785.79	MYR 0.00	MYR 0.00	MYR 0.00	MYR 45,785.79
2	2024-04-03 10:30:24	MYD20240403-1	(MALAYAN BANKING) 7-ELEVEN MALAYSIA SDN BHD 514084572712	MYR 1,101,228.31	MYR 0.00	MYR 0.00	MYR 0.00	MYR 1,101,228.31
3	2024-04-03 10:08:16	7eleven	(MALAYAN BANKING) 7-ELEVEN MALAYSIA SDN BHD 514084572712	MYR 729,994.67	MYR 0.00	MYR 0.00	MYR 0.00	MYR 729,994.67
4	2024-04-02 12:46:59	20240402-5526	(MALAYAN BANKING) 7-ELEVEN MALAYSIA SDN BHD 514084572712	MYR 144,078.93	MYR 0.00	MYR 0.00	MYR 0.00	MYR 144,078.93
5	2024-04-02 11:51:21	MYD20240402-1	(MALAYAN BANKING) 7-ELEVEN MALAYSIA SDN BHD 514084572712	MYR 3,712,629.03	MYR 0.00	MYR 0.00	MYR 0.00	MYR 3,712,629.03
6	2024-04-02 09:55:24	7eleven	(MALAYAN BANKING) 7-ELEVEN MALAYSIA SDN BHD 514084572712	MYR 2,186,140.19	MYR 0.00	MYR 20.20	MYR 0.00	MYR 2,186,119.99
7	2024-04-01 11:51:46	MYD20240401-1	(MALAYAN BANKING) 7-ELEVEN MALAYSIA SDN BHD 514084572712	MYR 1,099,477.64	MYR 0.00	MYR 0.00	MYR 0.00	MYR 1,099,477.64
8	2024-04-01 11:16:22	7eleven	(MALAYAN BANKING) 7-ELEVEN MALAYSIA SDN BHD 514084572712	MYR 694,427.84	MYR 0.00	MYR 0.00	MYR 0.00	MYR 694,427.84
9	2024-04-01 11:06:39	7eleven	(MALAYAN BANKING) 7-ELEVEN MALAYSIA SDN BHD 514084572712	MYR 43,867.25	MYR 0.00	MYR 0.00	MYR 0.00	MYR 43,867.25
10	2024-03-29 11:49:25	MYD20240329-1	(MALAYAN BANKING) 7-ELEVEN MALAYSIA SDN BHD 514084572712	MYR 2,155,121.71	MYR 0.00	MYR 0.00	MYR 0.00	MYR 2,155,121.71
11	2024-03-29 11:29:54	20240329-5528	(MALAYAN BANKING) 7-ELEVEN MALAYSIA SDN BHD 514084572712	MYR 91,823.42	MYR 0.00	MYR 0.00	MYR 0.00	MYR 91,823.42
12	2024-03-29 10:53:29	7eleven	(MALAYAN BANKING) 7-ELEVEN MALAYSIA SDN BHD 514084572712	MYR 1,418,417.77	MYR 0.00	MYR 0.00	MYR 0.00	MYR 1,418,417.77
13	2024-03-27 13:00:53	20240327-4036	(MALAYAN BANKING) 7-ELEVEN MALAYSIA SDN BHD 514084572712	MYR 47,265.85	MYR 0.00	MYR 0.00	MYR 0.00	MYR 47,265.85

SETTLEMENT RECORDS

- To access this page, on the sidebar, go to **Settlement > Records**.

A Click **Sub Merchant ID** to filter and search.

1 Click **Settlements**
2 Click **Records**

A

Transaction	Token			Settle Amount		
	Amount	GST/WHT	Deduct		Amount	GST/WHT
1	MMR 000000	MMR 000000	MMR 000000	MMR 000000	MMR 000000	MMR 000000
2	MMR 000000	MMR 000000	MMR 000000	MMR 000000	MMR 000000	MMR 000000
3	MMR 000000	MMR 000000	MMR 000000	MMR 000000	MMR 000000	MMR 000000
4	MMR 000000	MMR 000000	MMR 000000	MMR 000000	MMR 000000	MMR 000000
5	MMR 000000	MMR 000000	MMR 000000	MMR 000000	MMR 000000	MMR 000000
6	MMR 000000	MMR 000000	MMR 000000	MMR 000000	MMR 000000	MMR 000000
7	MMR 000000	MMR 000000	MMR 000000	MMR 000000	MMR 000000	MMR 000000
8	MMR 000000	MMR 000000	MMR 000000	MMR 000000	MMR 000000	MMR 000000

SETTLEMENT DETAILS

1 Click Settlements

2 Click Records

A The settlement Summary is shown as the total amount of the settlement.

B The number of transaction that is included in the settlement.

C The list of transaction that was included in the settlement, including Chargeback and Refund Transaction. You can download the settlement file here to either excel, CSV, ODS, or TXT format.

Qty	Currency	Billing	MDR	Actual	Forex (XXX - MYR)	Actual Amount (MYR)
2767	MYR	46,017.99	232.20	45,785.79	1	45,785.79

No	Date	Channel	TranID	OrderID	Bill Name	Currency	Bill Amt	Actual Amt	Store ID	Applic
1	2024-04-01	Alipay	2095838718	23510120240401235855	Alipay Offline Payment	MYR	8.50	8.46	2351	ZlQtxNQmo2ZtvwAwlpkV3Ov
2	2024-04-01	Alipay	2095837673	19150120240401235814	Alipay Offline Payment	MYR	7.50	7.46	1915	cfJDq5NLuQHUBpRctC2xL
3	2024-04-01	Alipay	2095836780	29980120240401235744	Alipay Offline Payment	MYR	5.40	5.37	2998	c4c
4	2024-04-01	Alipay	2095836036	20140120240401235720	Alipay Offline Payment	MYR	12.90	12.84	2014	Z7V2qv4gYxPLJgo7lGsgw
5	2024-04-01	Alipay	2095835322	28900120240401235655	Alipay Offline Payment	MYR	8.40	8.36	2890	3f29ata

SETTLEMENT DETAILS

MAIN PAGE

- This page shows detailed settlements information. There are 5 tabs that shows detailed information about the settlements:

- Transaction
- Chargeback
- Refund
- Refund – **CAPTURED**
- Mass payouts

A This is the summary of the settlement.

B 5 available tabs that shows more detailed settlement information. Each tab shows specific detailed transaction related to the tab subjects. Each tab can be exported into files in below formats:

- Excel file
- CSV file
- ODS file
- TXT file

The screenshot displays the Fiuu Settlement Details Main Page. At the top, there's a navigation bar with a bell icon, a lock icon, and the text 'QIE'. Below the navigation bar, the date 'Tuesday, 14th May 2024 8:49:53 PM' is shown. On the left, a dark sidebar menu lists various sections: Home, Dashboard, Transactions, Merchant Onboarding, Merchant Profile, Settings, Settlements (which is currently selected and highlighted in green), Records, Settings, Payment Link, Mini Shopping Cart, Recurring, Sales Invoices, Invoices, Reports, and E-Statement. The main content area has a title 'DETAIL SETTLEMENT' and a sub-section 'SUMMARY'. It shows a table with columns: Description / Items, Amount (MYR), Qty, Currency, Billing, MDR, Actual (with a tooltip '(xxx - MYR)'), and Total Amount. The total amount is 12,712.04 MYR. A yellow circle labeled 'A' highlights this table. Below the summary is a section titled 'Deduct' with a table showing items like Total Txn WHT, Penalty / Admin Fee, Chargeback, Refund, Token Service, Mass Payouts Service, Misc Fee, and Gateway Fee. The total deduction is 123.00 MYR. A green circle labeled 'B' highlights the tabs at the bottom of this section. The tabs are: Transaction (selected), Chargeback, Refund, Refund - CAPTURED (highlighted in green), and Mass Payouts. To the right of the deduct table is a grid of transaction details with columns: No, Date, Channel, TranID, OrderID, Bill Name, Currency, Bill Amt, Actual Amt, Store ID, Application Code, and several search fields. The grid shows two entries from March 16, 2024. At the bottom, there are links to export files in Excel, CSV, ODS, and TXT formats, and a page navigation bar with buttons for First, Previous, Next, and Last.

SETTLEMENT DETAILS

TRANSACTION TAB

- Transaction tab shows all transactions of the settlement history. The settlement history will show up under column A

The screenshot displays the 'DETAIL SETTLEMENT' page in the Fiuu platform. The main header shows 'Settlements > Records > View'. On the left, the 'MAIN NAVIGATION' sidebar includes links for Home, Dashboard, Transactions, Merchant Onboarding, Merchant Profile, Settings, Settlements (selected), Records, Settings, Payment Link, Mini Shopping Cart, Recurring, Sales Invoices, Invoices, Reports, and E-Statement.

The central area is titled 'DETAIL SETTLEMENT' and shows merchant details: Merchant Ref ID TEST CHEQUE NO and Merchant Bank Account TEST BANK ACC. Below this is a 'SUMMARY' table:

Description / Items	Amount (MYR)
Total Transaction Amount:	123.00
+ Refund/Chargeback WHT:	0.00
Deduct	
- Total Txn WHT:	0.00
- Penalty / Admin Fee:	123.00
- Chargeback:	123.00
- Refund <small>(#)</small> :	997,719.00
- Token Service:	0.00
- Mass Payouts Service:	142.00
- Misc Fee:	0.00
- Gateway Fee:	1.00
- Holdback Amount:	0.00
Settlement Amount:	1.00

Below the summary is a table for 'Total Amount' with columns: Qty, Currency, Billing, MDR, Actual (#), Forex (XXX - MYR), and Actual Amount (MYR). It shows 2 items, a total of 12,998.00, and a final amount of 12,712.04.

The bottom section is the 'TRANSACTIONS' table, which is highlighted with a yellow box and labeled 'A'. It lists two entries from 2024-03-16:

No	Date	Channel	TranID	OrderID	Bill Name	Currency	Bill Amt	Actual Amt	Store ID	Application Code
1	2024-03-16 17:44:50	●●	9	W17560886750A235875630	TEST API	MYR	6,499.00	6,356.02		
2	2024-03-16 17:44:50	●●	8	W1756853933A235875618	TEST API	MYR	6,499.00	6,356.02		

Navigation buttons at the bottom include First, Previous, Next, and Last.

SETTLEMENT DETAILS

CHARGEBACK TAB

- Chargeback tab will show all the transaction with chargeback history. Column **A** shows the summary of chargebacks while chargeback history will show up under column **B**

The screenshot displays the 'DETAIL SETTLEMENT' page for a merchant named 'TEST CHEQUE NO'. The main navigation bar on the left includes links for Home, Dashboard, Transactions, Merchant Onboarding, Merchant Profile, Settings, Settlements (selected), Records, Payment Link, Mini Shopping Cart, Recurring, Sales Invoices, Invoices, Reports, E-Statement, VT Activation, Documentation, and Announcement.

The 'Settlements' section shows a breakdown of transaction amounts:

Description / Items	Amount (MYR)
Total Transaction Amount:	123.00
+ Refund/Chargeback WHT:	0.00
Deduct	
- Total Txn WHT:	0.00
- Penalty / Admin Fee:	123.00
- Chargeback:	123.00
- Refund <small>(WHT)</small> :	997,719.00
- Token Service:	0.00
- Mass Payouts Service:	142.00
- Misc Fee:	0.00
- Gateway Fee:	1.00
- Holdback Amount:	0.00
Settlement Amount:	1.00

The 'Chargeback' tab is highlighted. A yellow circle labeled **A** points to the summary table for chargebacks:

Total Amount				(XXX - MYR)	Actual Amount (MYR)
Qty	Currency	Billing	MDR		
2	MYR	12,998.00	285.96	12,712.04	12,712.04
Total Transaction Amount:					12,712.04

A green circle labeled **B** points to the detailed chargeback history table:

Date	Settlement	Chargeback	Channel	TranID	OrderID	Currency	Billing	Actual	Chargeback	MDR	WHT
2024-03-16 17:44:50	0000-00-00	2024-05-14 00:00:00	Mastercard	9	WI7560886750A235875630	MYR	6,499.00	6,356.02	2.10	0.00	0
2024-03-16 17:44:50	0000-00-00	2024-05-14 00:00:00	Mastercard	10	WI757773903A235875692	MYR	6,499.00	6,356.02	2.10	0.00	0
2024-03-16 17:44:50	0000-00-00	2024-05-14 00:00:00	Mastercard	11	WI7500725570A235875693	MYR	6,499.00	6,356.02	2.10	0.00	0

At the bottom, there are download options for Excel File, CSV, ODS File, and TXT File, along with a search bar and navigation buttons for the table.

SETTLEMENT DETAILS

REFUND TAB

- Refund tab shows transaction that has been refunded and fully settled. Column **A** shows the summary of refunds while column **B** shows the history of the refunded transactions.

The screenshot shows the Fiuu platform interface for settlement details. On the left, there's a navigation sidebar with various options like Home, Transactions, Merchant Onboarding, Merchant Profile, Settings, Settlements, Records, Payment Link, Mini Shopping Cart, Recurring, Sales Invoices, Invoices, Reports, E-Statement, VT Activation, Documentation, and Announcement. The Settlements option is currently selected.

The main content area is titled "DETAIL SETTLEMENT" and shows "TEST CHEQUE NO" and "TEST BANK ACC". It includes a "SUMMARY" section with a table showing Total Transaction Amount (123.00), Refund/Chargeback WHT (0.00), Deduct (123.00), and Settlement Amount (1.00).

Two tables are displayed under the "REFUND" tab:

- Table A (Summary):** Shows a breakdown of amounts by category: Qty (2), Currency (MYR), Total Amount (Billing: 12,998.00, MDR: 285.96, Actual: 12,712.04), and a green row for Total Transaction Amount (12,712.04).
- Table B (History):** Shows a detailed history of 3 entries. Each entry includes Date (2024-03-16, 17:44:50), Settlement (0000-00-00, 00:00:00), Refund (2024-05-14), Channel (Visa logo), TranID (9, 10, 11), OrderID (WI7560886750A235875630, WI757773903A235875692, WI7500725570A235875693), Currency (MYR), and Billing, Actual, Refund, MDR, WHT, Fee columns.

At the bottom, there are download options for Excel, CSV, ODS, and TXT files, along with a search bar and navigation buttons for the table.

SETTLEMENT DETAILS

REFUND – CAPTURED TAB

- Refund - **CAPTURED** tab shows refund transactions that has been captured but haven't been settled. Column **A** shows the summary of refunds while column **B** shows the history of the captured refunded transactions.

The screenshot shows the Fiuu platform interface for settlement details. On the left, there's a main navigation menu with various options like Home, Dashboard, Transactions, Merchant Onboarding, Merchant Profile, Settings, Settlements, Records, Payment Link, Mini Shopping Cart, Recurring, Sales Invoices, Invoices, Reports, E-Statement, VT Activation, Documentation, Announcement, and Newsletter. The 'Settlements' option is currently selected.

The main content area is titled 'DETAIL SETTLEMENT'. It displays a summary of a transaction with Merchant Ref ID 'TEST CHEQUE NO' and Merchant Bank Account 'TEST BANK ACC'. The summary table (A) shows the following data:

SUMMARY		Total Amount						
Description / Items	Amount (MYR)	Qty	Currency	Billing	MDR	Actual	Forex (xxx - MYR)	Actual Amount (MYR)
Total Transaction Amount:	123.00	2	MYR	12,998.00	285.96	12,712.04	1	12,712.04
+ Refund/Chargeback WHT:	0.00							

Below the summary is a note: 'Total Transaction Amount: 12,712.04'. There are tabs for Transaction, Chargeback, Refund, and CAPTURED, with CAPTURED being the active tab. A yellow circle labeled 'A' highlights the CAPTURED tab.

The detailed history table (B) shows the following data:

Date	Transaction	Request	Refund	Channel	TransID	OrderID	Currency	Ori Amt	Billing	Actual	Refund	MDR	Fee	Qty.	Store ID
2024-03-16 17:44:50	2024-04-16 04:28:37			TRUSTED PAYMENT	3	1	MYR	5,699.00	5,699.00	5,573.62	1,499.00	0.00	0.00	1	
2024-03-16 17:44:50	2024-04-16 07:26:01			TRUSTED PAYMENT	4	2	MYR	6,799.00	6,799.00	6,649.42	1,499.00	0.00	0.00	1	
2024-03-16 17:44:50	2024-04-16 07:27:59			TRUSTED PAYMENT	5	3	MYR	6,499.00	6,499.00	6,356.02	1,499.00	0.00	0.00	1	
2024-03-16 17:44:50	2024-04-16 07:29:23			TRUSTED PAYMENT	6	4	MYR	6,499.00	6,499.00	6,356.02	1,499.00	0.00	0.00	1	

At the bottom, it says 'Showing 1 to 4 of 4 entries' and has navigation buttons for First, Previous, Next, and Last.

SETTLEMENT DETAILS

MASS PAYOUT TAB

- Mass payout tab shows transaction that has settled via mass payments. Column **A** shows the history of all mass payouts that has been settled.

The screenshot displays the Fiuu platform's Settlement Details page. The main navigation bar includes Company Name (Account PIC), Transaction ID search, and various menu items like Home, Dashboard, Transactions, Merchant Onboarding, Merchant Profile, Settings, Settlements, Records, Payment Link, Mini Shopping Cart, Recurring, Sales Invoices, Invoices, Reports, and E-Statement. The Settlements menu item is currently selected.

The central area shows the "DETAIL SETTLEMENT" section for Merchant Ref ID TEST CHEQUE NO and Merchant Bank Account TEST BANK ACC. It features a "SUMMARY" table with columns for Description / Items and Amount (MYR). The summary table shows:

Description / Items	Amount (MYR)
Total Transaction Amount:	123.00
+ Refund/Chargeback WHT:	0.00
Deduct	
- Total Txn WHT:	0.00
- Penalty / Admin Fee:	123.00
- Chargeback:	123.00
- Refund A :	997,719.00
- Token Service:	0.00
- Mass Payouts Service:	142.00
- Misc Fee:	0.00
- Gateway Fee:	1.00
- Holdback Amount:	0.00
Settlement Amount:	1.00

Below the summary is a "Total Amount" table with columns for Qty, Currency, Billing, MDR, Actual (with a tooltip for XXX - MYR), Forex (XXX - MYR), and Actual Amount (MYR). The total transaction amount is 12,712.04 MYR.

The "Mass Payouts" tab is selected, showing a table with columns for No, Request Date, Bank Info, Merchant Ref ID, Currency, Amount, and Cost. One entry is listed:

No	Request Date	Bank Info	Merchant Ref ID	Currency	Amount	Cost
1	2024-05-13 18:40:50	PHPUnit Test 001216372891726	13052024184050	SGD	142.00	0.00

A yellow circle labeled "A" highlights the "Refund" column in the deduction table and the "Amount" column in the Mass Payouts table.

GENERATING PAYMENT LINK

SEND TO EMAIL

- Features allow merchants to manually generate a payment link to be sent to the customer. This includes currency, channel, amount, order ID, etc. Once all the required data is filled out, the merchant can click on the “**Generate Link**” button to manually generate the link.

The screenshot shows the Fiuu Merchant dashboard with the following interface elements:

- Left Sidebar (Main Navigation):** Transaction ID, Home, Dashboard, Transactions, Merchant Onboarding, Merchant Profile, Email Blasting, Settlements, Payment Link, Generate Default Link, Generate QR-Code, Generate Static QR-Code, Mini Shopping Cart, Recurring, Refund, Sales Invoices, Invoices, Reports.
- Header:** Fiuu MERCHANT Sub User, Tuesday, 16th April 2024, Payment Link > Default.
- Form Fields (highlighted with a blue border):**
 - Who are you sending to?**
 - Customer's Email *: example@domain.com
 - CC's Email: (empty)
 - Separate multiple email by comma (,): (empty)
 - Payment Link Information**
 - Order ID *: TESTINGID002
 - Currency *: MYR - Malaysian ringgit
 - Auto-generate Order ID
 - Send to WhatsApp**: The Payment Link will send to customer's WhatsApp.
 - Phone Number (Optional)**: +60 12-345 6789
- Right Panel (Email Preview):**
 - Subject:** [Fiuu] Invoice from product SDN BHD [Order ID: TESTINGID002]
 - Content Preview:** A large green circle placeholder.
 - Product Details:** product SDN BHD, B-13-3A, Jalan Multimedia 7/AH, CityPark i-City, 40000 Shah Alam Selangor MALAYSIA, Order ID: 03-55218438, To: example@domain.com, Order ID: TESTINGID002.
 - Payment Summary:** TEST, 2.00, 1, 25, 15.

1 Click Payment Link

2 Click Generate Default Link

GENERATING PAYMENT LINK SEND TO WHATSAPP

The screenshot shows the 1Fiuu Merchant dashboard. On the left, a sidebar lists navigation items like Home, Transactions, Merchant Profile, Email Blasting, and Settlements. A green callout with step numbers 1 and 2 points to the 'Payment Link' and 'Generate Default Link' options under the 'Payment Link' dropdown.

The main area is titled 'Payment Link Information'. It includes fields for 'Order ID' (TESTINGID002) and 'Currency' (MYR - Malaysian ringgit). A checkbox for 'Auto-generate Order ID' is available. Below this is a section for 'Send to WhatsApp' with a note that the Payment Link will be sent to the customer's WhatsApp. It includes a 'Phone Number (Optional)' field with '+60 12-345 6789' and an 'Email Address' field with 'qie@domain.com'. A yellow circle labeled 'A' highlights the 'Order ID' field.

On the right, there is a summary of the transaction details:

Item Description	Unit Price	Qty	Discount (%)	Total Price
TEST	2.00	1	25	1.50
				Sub Total : 1.50
				Tax (%) : 0.00
				Grand Total : 1.50

Below the table is a 'Payment Summary' table:

Item Description	Unit Price	Qty	Discount (%)	Total Price
TEST	2.00	1	25	MYR 1.50
				Sub Total : MYR 1.50
				Tax (%) : MYR 0.00
				Grand Total : MYR 1.50

A note at the bottom states: 'To confirm and fully agree with this transaction, you may click the 'Pay Now' button or scan the QR code below.'

A Key in the Customer's "Email Address" (previous page), "**Order ID**", "**Phone Number**", "**Payment Summary**".

GENERATING PAYMENT LINK SEND TO WHATSAPP

- 1 Click Payment Link
- 2 Click Generate Default Link

The screenshot shows the 1Fiuu Merchant dashboard. On the left sidebar, under 'Settlements', the 'Payment Link' and 'Generate Default Link' options are highlighted with green arrows. A yellow circle labeled 'A' points to the 'Create' button at the bottom of the main form. The main form displays 'Payment Link Information' for an order with Order ID '0528cf14' and Currency 'MYR - Malaysian ringgit'. It includes sections for 'Send to WhatsApp' (Customer Name: 'Customer A', Phone Number: '+60127781223') and a 'Payment summary' table.

Item Description	Unit Price	Unit	Discount (%)	Total Price
desc	2	2		MYR 4.00
				Sub Total : MYR 4.00
				Tax (%) :
				Grand Total : MYR 4.00

To confirm and fully agree with this transaction, you may click the 'Pay Now' button or scan the QR code below.

A

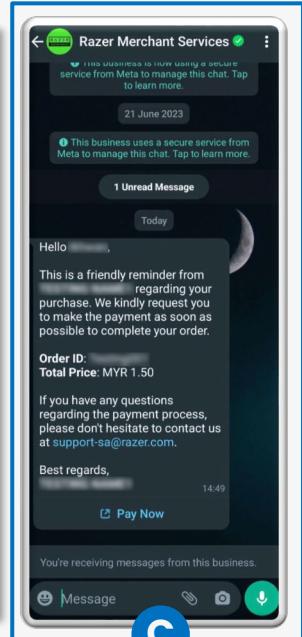
B

C

A Click the “Create” button.

B Preview the payment form, then click “Submit”.

C Customer receives payment request details through their WhatsApp.



MINI SHOPPING CART

INTRODUCTION OF MINI SHOPPING CART

- Coming back to the Dashboard, you will find “**Mini Shopping Cart**” on the left side of the page.

The screenshot shows the 1Fiuu dashboard interface. On the left, there is a vertical navigation menu with items like Home, Dashboard, Transactions, Merchant Profile, Settings, Settlements, Payment Link, and Mini Shopping Cart. The 'Mini Shopping Cart' item is highlighted with a green box and a green arrow pointing to it from the bottom right. The main content area displays a welcome message, a central hub for managing products and sales, and a 'Let's get started!' section. It also features a QR code for a store, payment links, and integration settings. A green arrow labeled 'From the Click Mini Shopping Cart' points to the integration section.

Thursday | 25th April 2024

Welcome back, COMPANY NAME

This is your central hub for managing your products, tracking your sales, and monitoring your business performance.

Let's make your business a **success** together!

Let's get started!

Create your Mini Shopping Cart. Coming Soon. Share an email invoice. Test Now.

Merchant ID : qie_Dev

Verify Key:

Secret Key:

MINI SHOPPING CART

INTRODUCTION OF MINI SHOPPING CART

- This is the main page for **Mini Shopping Cart** that is used to add, edit, or remove products. It is also used to monitor purchases made by Customers. To know more about **Mini Shopping Cart**, link is provided on the last page.

The screenshot displays the 1Fiuu platform's Mini Shopping Cart feature. On the left, a dark sidebar menu lists various navigation options: Home, Dashboard, Transactions, Merchant Profile, Settings, Settlements, Payment Link, Mini Shopping Cart (which is currently selected), Sales Invoices, Invoices, Reports, E-Statement, and VT Activation. The main content area has a white header titled "Mini Shopping Cart". Below the header, there are two tabs: "Create Shopping Cart Link" and "Shopping Cart Link List". The "Create Shopping Cart Link" tab is active, showing a form for "Mini Shopping Cart Information". The form fields include "Title*" (Promo Plan, Mega Sales, etc...), "Description*", "Target Country*" (set to MALAYSIA), and a section for "Upload Promo Picture*" with a button "+ Add Promo Picture". At the bottom of this section, there are buttons for "Products*" and "Add Existing Products". To the right of the form, a large modal window is open, showing a promotional banner for a "LIMITED TIME PROMO" with "PROMO TITLE" and "PROMO PICTURE". The modal also features a cartoon character pushing a shopping cart and the text "Checkout preview coming soon!". The overall interface is clean and modern, with a blue and white color scheme.

SALES INVOICES

MAIN PAGE

- Here you'll be able to view and access your sales invoices for current and previous sales invoices.

A The dropdown button will show the summary of the invoices for a particular date.

B Press **View** to see the sales invoice in detail.

C The **Download** button will allow you to download the sales invoice

1
Click
Sales Invoices

The screenshot shows the 7Fiuu platform interface for managing sales invoices. On the left, there's a navigation sidebar with various menu items like Home, Dashboard, Transactions, Merchant Onboarding, Merchant Profile, Settings, Store Management, New Store Management, Settlements, Payment Link, Mini Shopping Cart, Sales Invoices (which is currently selected and highlighted in blue), Invoices, Reports, and E-Statement. A green arrow points from the 'Sales Invoices' item in the sidebar to the corresponding section on the main page. The main content area is titled 'Sales Invoices' and features a search bar at the top. Below the search bar is a table with 10 rows of invoice data. The columns in the table are: No., Date, Invoice/Credit Note Number, Total Costs, View, and Download. Each row contains an expandable arrow icon under 'No.' and a detailed view of the invoice information under 'Total Costs'. The 'View' and 'Download' buttons are located in the last two columns of each row. The first row of the table is highlighted with a yellow border. Callouts with letters A, B, and C point to these specific elements: A points to the expandable arrow in the first row; B points to the 'View' button in the second row; and C points to the 'Download' button in the third row.

No.	Date	Invoice/Credit Note Number	Total Costs	View	Download
1.	2024-04-15	#17888	MYR 260.00		
2.	2024-04-13	#17886	MYR 240.00		
3.	2024-04-11	#17884	MYR 220.00		
4.	2024-04-10	#17883	MYR 0.00		
5.	2024-04-08	#17881	MYR 0.00		
6.	2024-04-06	#17879	MYR 0.00		
7.	2024-04-04	#17877	MYR 150.00		
8.	2024-04-01	#17874	MYR 120.00		
9.	2024-01-22	#17873	MYR 200.00		
10.	2024-01-20	#17872	MYR 175.00		

SALES INVOICES

LIST OF INVOICES

A After clicking on the dropdown arrow, summary of a sales invoice will be shown. Please note that this just shows the summary of the sales invoice and to view more details, click on **View** button on the right side of it.

The screenshot shows the Fiuu merchant dashboard with the following interface elements:

- Left Sidebar (Main Navigation):** Includes sections for Company Name, Transaction ID search, and various merchant management options like Home, Dashboard, Transactions, Merchant Onboarding, Merchant Profile, Settings, Store Management, New Store Management, Settlements, Payment Link, Mini Shopping Cart, Sales Invoices (selected), and Reports.
- Header:** Displays the Fiuu logo, account information, and navigation icons.
- Sales Invoices Page:** Shows a search bar and a table of sales invoices.
- Table Headers:** No, Date, Invoice/Credit Note Number, Total Costs, Action.
- Table Data:** 8 rows of invoices, each with a dropdown arrow icon. The second row's dropdown is expanded, showing two items with their amounts: CAPTURED_MDR-MERCHANT-MYR-VISA-2024-04-13-88 (MYR 120.00) and CAPTURED_MDR-MERCHANT-MYR-MASTERCARD-2024-04-13-89 (MYR 120.00). The entire expanded section is highlighted with a yellow box and a yellow circle labeled 'A'.
- Action Buttons:** Each invoice row has 'View' and 'Download' buttons.

SALES INVOICES

DETAILED INVOICE

- You'll be able to view more details of the sales invoice if the **View** button is clicked upon (refer page 28).

The screenshot shows the Fiuu merchant dashboard with a "Sales Invoices" modal open. The modal displays a detailed view of an invoice, including the invoice number, date, and breakdown of costs.

Invoice Details:

- Invoice:** 17886
- Date:** 2024-04-13

From:
RAZER MERCHANT SERVICES SDN BHD,
REG. NUMBER: 2010101981 (948015-X)
J-39-1, BLOCK J, PERSIARAN MULTIMEDIA I-CITY,
40150 SHAH ALAM, SELANGOR, MALAYSIA

To:
COMPANY NAME
BLOCK W, PERSIARAN MULTIMEDIA, I-CITY
40150 SHAH ALAM, SELANGOR, MALAYSIA

Contact:
fiuu.com
support@fiuu.com

SST No: B16-1911-32000031

Description **Total Costs**

CAPTURED_MDR-MERCHANT-MYR-VISA-2024-04-13-88	MYR 120.00
CAPTURED_MDR-MERCHANT-MYR-MASTERCARD-2024-04-13-89	MYR 120.00
Total:	MYR 240.00

[Close](#)

Main Navigation:

- Home
- Dashboard
- Transactions
- Merchant Onboarding
- Merchant Profile
- Settings
- Store Management
- New Store Management
- Settlements
- Payment Link
- Mini Shopping Cart
- Sales Invoices
- New Sales Invoices
- Invoices
- Reports
- E-Statement

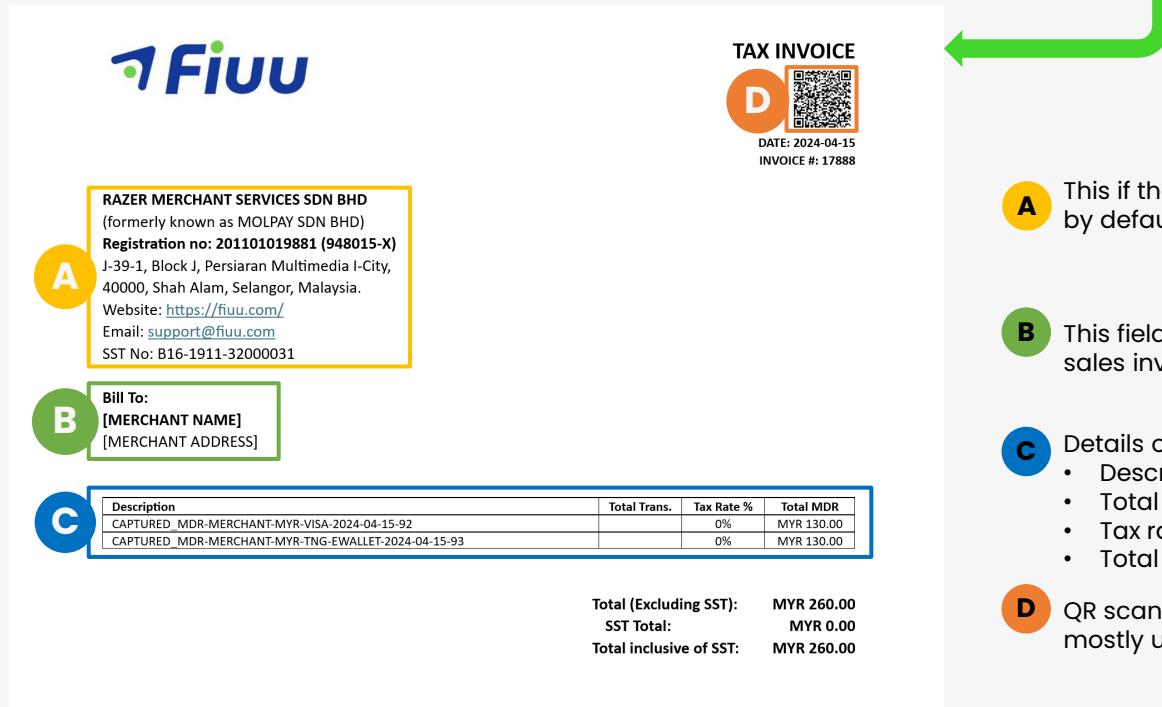
Modal Buttons:

- View
- Download

SALES INVOICES

SALES INVOICES SAMPLE

- If you chose to download the sales invoice, you would see the invoice as below.



- A** This is the details of the sender (**Fiuu**) which by default is Fiuu.
- B** This field is the details of the receiver for the sales invoice.
- C** Details of the invoice consists of details below:
 - Description
 - Total transactions
 - Tax rate (%)
 - Total MDR
- D** QR scan will direct users to LHDN site. This is mostly used for verification purposes.

SALES INVOICES

CREDIT NOTE SAMPLE

- This is a sample of a Credit Note. Typically used in situations where there has been an overcharge, a return of goods, or an error in the original invoice. The credit note serves to correct the amount owed by the buyer or to refund a portion of a payment already made.

A Details of credit notes consists of details below:

- Description
- Total transactions
- Tax rate (%)
- Total MDR

B This section are the account payable details of the sender (**1Fiuu**).

CREDIT NOTE

DATE: 2024-04-15
CREDIT NOTE #: 17871

1Fiuu

RAZER MERCHANT SERVICES SDN BHD
(formerly known as MOLPAY SDN BHD)
Registration no: 201101019881 (948015-X)
J-39-1, Block J, Persiaran Multimedia I-City,
40000, Shah Alam, Selangor, Malaysia.
Website: <https://fiuu.com/>
Email: support@fiuu.com
SST No: B16-1911-32000031

Bill To:
[MERCHANT NAME]
[MERCHANT ADDRESS]

Description	Total Trans.	Tax Rate %	Total MDR
ADJ_CAPTURED_MDR-MERCHANT-MYR-FPX-TPA-2024-01-31-68		0%	MYR 16.50
ADJ_CAPTURED_MDR-MERCHANT-MYR-VISA-2024-01-31-69		0%	MYR 17.20
ADJ_CAPTURED_MDR-MERCHANT-MYR-MASTERCARD-2024-01-31-70		0%	MYR 20.50

Total (Excluding SST): MYR 54.20
SST Total: MYR 0.00
Total inclusive of SST: MYR 54.20

Credit Terms: 14 days

All payment shall be made payable to:

Bank Account Name: [Sender bank account name]
Bank Account No: [Sender bank account number]
Bank Name: [Sender bank name]

Bank Address:
[Sender bank address]

Swift Code: MBBEMYKLBG

*Please email the bank-in slip (Write your MerchantID, Domain Name & Invoice No.) to support@fiuu.com.

DAILY REPORT

- Display the bar chart depicting the total transactions recorded per day, a successful transaction chart (comprising only Captured and Settled records), a daily transaction amount chart for Captured and Settled records only, and an SR graph.



TRANSACTION REPORT

- Enable merchant to download the transaction report in Excel files on daily basis and based on range of date.

The screenshot shows the Fiuu merchant dashboard with two green numbered arrows indicating the steps to access the transaction report:

- 1 Click Reports
- 2 Click Transactions

The main interface is titled "TRANSACTION DOWNLOAD" and shows the following configuration:

- Daily Basis** is selected under "Range of Date".
- "Range Date" is set from 17-05-2024 to 17-05-2024.
- "Status" dropdown is set to "-- All --".
- "Channel" dropdown is set to "-- All --".
- "Field" dropdown lists various fields: Date, Transaction ID, Order ID, Bill Amt, Actual Amt, Status Code, Billing Name, Currency, Merchant / Sub Merchant ID, Agent Name, and Reference.
- "Additional Field" dropdown lists: Billing Email, Transaction Rate, Billing Info, Transaction Cost, Channel, Billing Mobile, Transaction Fee, GST, Net Amount, IP, Card No, Card Expiry Date, Error Code, Settlement Date, Paid Date, Terminal ID.
- Request Options:**
 - Request as excel file (Slower)
 - Request as zip file (Recommended)
- A "Send Request" button.

Below the configuration, there is a table titled "List of Reports" with columns: Request Date, File Name, Range Date, Start, End, and Download. The table displays the message: "Showing 0 to 0 of 0 entries".

SETTLEMENT REPORT DOWNLOAD

- Download the Settlement report in Excel files on based on range of date.

The screenshot shows the Fluu Merchant Portal interface. On the left, a sidebar menu is open with the following items:

- COMPANY NAME
- Transaction ID
- MAIN NAVIGATION
 - Home
 - Dashboard
 - Transactions
 - Merchant Profile
 - Settings
 - Settlements
 - Payment Link
 - Mini Shopping Cart
 - Sales Invoices
 - Invoices
- Documentation
 - Fluu API Specification
 - Fluu Merchant Portal Manual
- Announcement
- Newsletter
- Vcode Checking

Two green numbered callouts point to specific menu items:

- 1 Click **Reports**
- 2 Click **Settlements**

The main content area is titled "SETTLEMENT DOWNLOAD" and shows the following configuration:

- Range Date:** Set to 17-05-2024 from 17-05-2024.
- Field:** A list of fields available for download, including Date, Channel, Transaction ID, Order ID, Billing Name, Currency, Bill Amt, Actual Amt, Status, Settlement Ref No., Region, Store ID, Store Name, Settlement Name, Reference ID, Type, Discount Amount (RM), Discount Amount Remark, Gross Amount, Service Fee (RM), and Service Fee Remark.
- Additional Field:** A scrollable list of additional fields including Merchant/Sub Merchant ID, Billing Email, Transaction Rate, Billing Info, Transaction Cost, Billing Mobile, Transaction Fee, GST, Net Amount, Gateway Fee, IP, Card No, Card Expiry Date, Error Code, Settlement Date, and Paid Date.
- Request Options:** Two radio buttons:
 - Request as excel file (**Slower**)
 - Request as zip file (**Recommended**)
- Send Request** button.

Below the configuration, there is a table titled "List of Excel Files" with columns: Request Date, Merchant ID, File Name, Range Date, Start, End, and Download. The table displays the message "No data available in table".

At the bottom of the page, there is a footer with the Fluu logo, the text "Powering Future Payments", the year "© 2005 - 2024 Fluu", and the page number "Version 2.00".

CHARGEBACK

- This page allows merchants to download the "Chargeback" report in Excel files on based on range of date.
- Simply select the range date, transaction ID, and the channel type, then click "**Search**"

1 Click **Reports**

2 Click **Chargeback**

The screenshot shows the Fiuu merchant dashboard with the "Chargeback" report selected. The left sidebar has a dark blue background with white text and icons. It includes sections for Company Name (with Account PIC), Transaction ID search, Main Navigation (Home, Dashboard, Transactions, Merchant Profile, Settings, Settlements, Payment Link, Mini Shopping Cart, Sales Invoices, Invoices), Reports (selected), Daily Report, Settlements, Transactions, Chargeback (selected), Refund, Channel Usage, E-Statement, VT Activation, Documentation, Announcement, Newsletter, and Vcode Checking. The main content area has a light gray background with a dark blue header bar. The header bar includes the Fiuu logo, a notification bell icon, a lock icon, the word "Merchant", and a gear icon. The title "CHARGEBACK" is displayed along with the date "Friday, 17th May 2024". Below the title are three search/filter fields: "Range Date" (set to 17-05-2024 to 17-05-2024), "Transaction ID" (empty), and "Channel" (set to "-- All --"). A "Search" button is located below these fields. At the bottom of the main content area, there is a section titled "Chargeback Listing" which is currently empty. The footer of the page contains the copyright notice "© 2005 - 2024 Fiuu" and the version information "Version 2.0".

REFUND

- This page allows merchants to download the “Refund” report in Excel files on based on range of date.
- Simply select the range date, transaction ID, and the channel type, then click “Search”

1 Click Reports

2 Click Refund

CHANNEL USAGE REPORT

- This page allows you to generate the report for the usage of each channels, respectively.

1 Click Reports

2 Click Channel Usage

Channel	Usage (%)
ORDER	47.4%
Online Banking	42.0%
Cash	0.0%
Ethernet	0.1%
Buy Now Pay Later	0.4%

ANNOUNCEMENT PAGE

- Display the announcement listing and any upcoming maintenance from our payment channel partner.

The screenshot shows the Fiuu Merchant SDN BHD dashboard. On the left, there is a sidebar with the Fiuu logo and navigation links including Transaction ID search, Home, Dashboard, Transactions, Mini Shopping Cart, Recurring, Refund, Sales Invoices, Invoices, Reports, E-Statement, VT Activation, Documentation, Newsletter, Vcode Checking, and Manage Update Events. A green arrow labeled '1 Click Announcement' points to the 'Announcement' link in the sidebar. The main content area is titled 'Fiuu System Status' and contains three sections: 'Announcement', 'Upcoming Maintenance', and 'MY Calendar'. The 'Announcement' section displays three items:

- [Bank] FPX Ambank Monday 15th April 2024 23:00
Time : Tuesday 16th April 2024 00:00 - Tuesday 16th April 2024 06:00 (GMT +8)
Channel : B2C
Reason : Facilitate System Maintenance Activity
Impact : Channel is temporary unavailable
- [Bank] FPX Maybank2E Sunday 14th April 2024 05:00
Time : Sunday 14th April 2024 06:00 - Sunday 14th April 2024 08:00 (GMT +8)
Channel : B2C, B2B1, B2B2
Reason : Facilitate System Maintenance Activity
Impact : Channel is temporary unavailable
- [Bank] FPX Citibank Sunday 14th April 2024 01:00
Time : Sunday 14th April 2024 02:00 - Sunday 14th April 2024 09:00 (GMT +8)

The top right corner of the main content area has a small 'Announcement' button.

THANK YOU.

Merchant Portal Guide



[Mini Shopping Cart](#)

[Store Management](#)

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