



MERCHANT PORTAL

A COMPREHENSIVE MERCHANT PORTAL GUIDE

V 1.9.2

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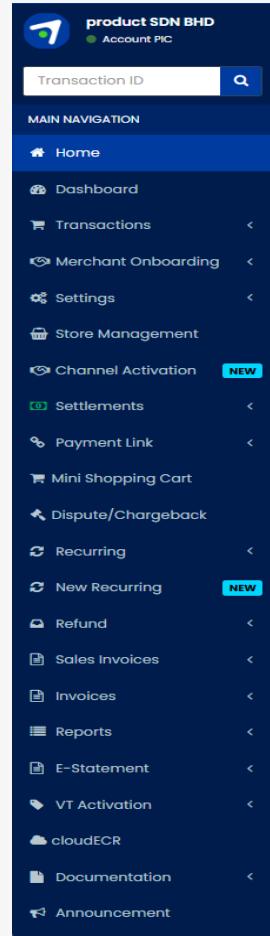
INTRODUCTION

Welcome to the Fiuu Merchant Control Panel

Your all-in-one hub for managing online transactions with ease and efficiency. Designed to streamline your operations, the control panel offers a comprehensive suite of tools to help you stay in control:

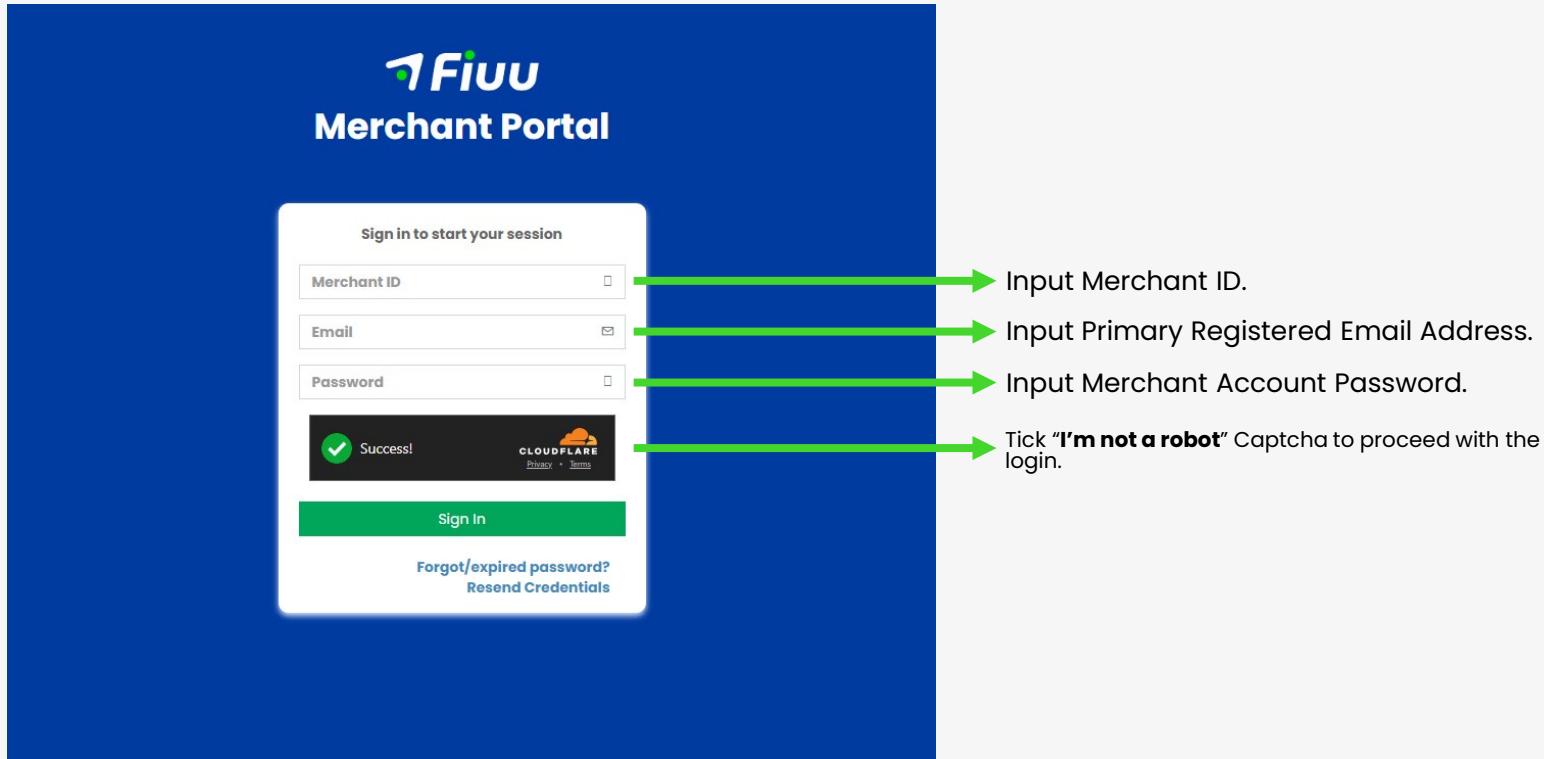
- **Transactions** – Instantly access and monitor all your transaction activities across multiple channels.
- **Merchant Profile** – Update your business details, manage application settings, and maintain account security.
- **Settlements** – View detailed records of fund transfers from Fiuu to your account.
- **Access Settings** – Create and manage sub-user accounts with customizable access roles.

Plus, explore additional features like Store Management, Recurring Payments, Sales Invoices, Reports, and more—all from a single, intuitive interface.



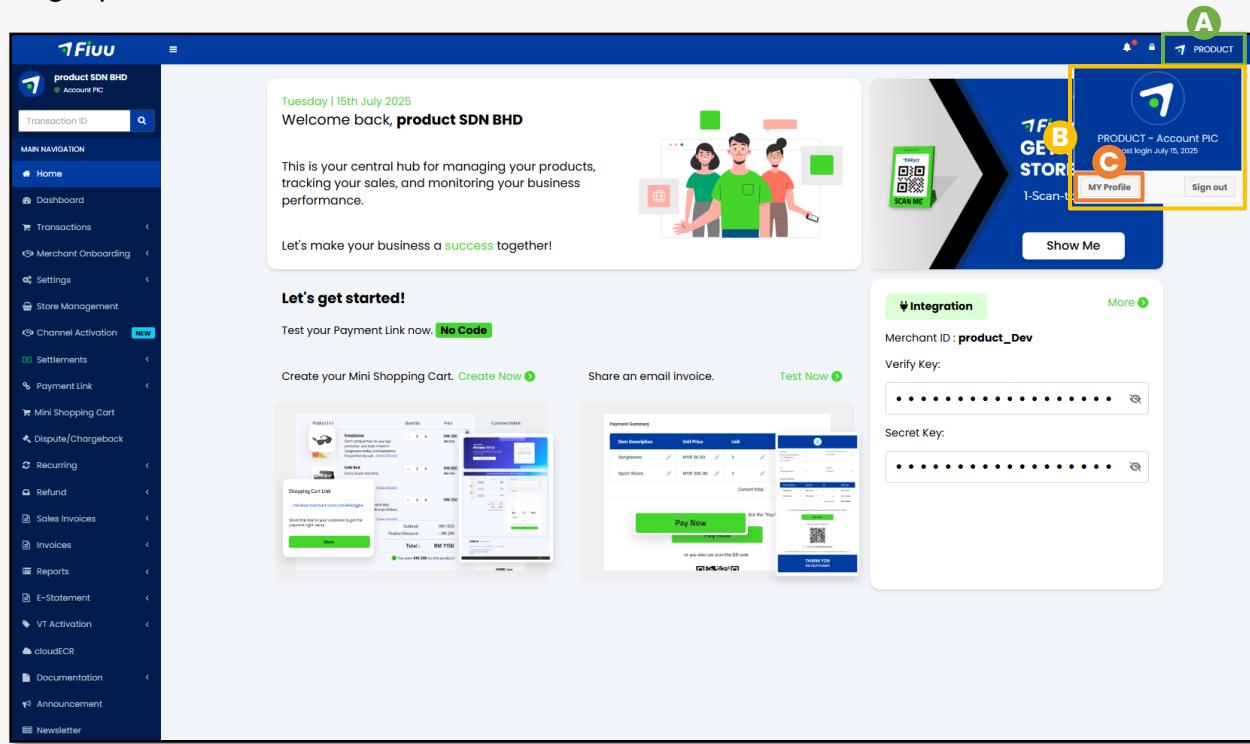
MERCHANT PORTAL LOGIN

Log in to the merchant portal by accessing the following link: <https://portal.fiuu.com/>



TWO FACTOR AUTHENTICATION

Enhance your account security with 2-Factor Authentication (2FA), adding an extra layer of protection to your login process.



A

Click on the merchant profile picture here.

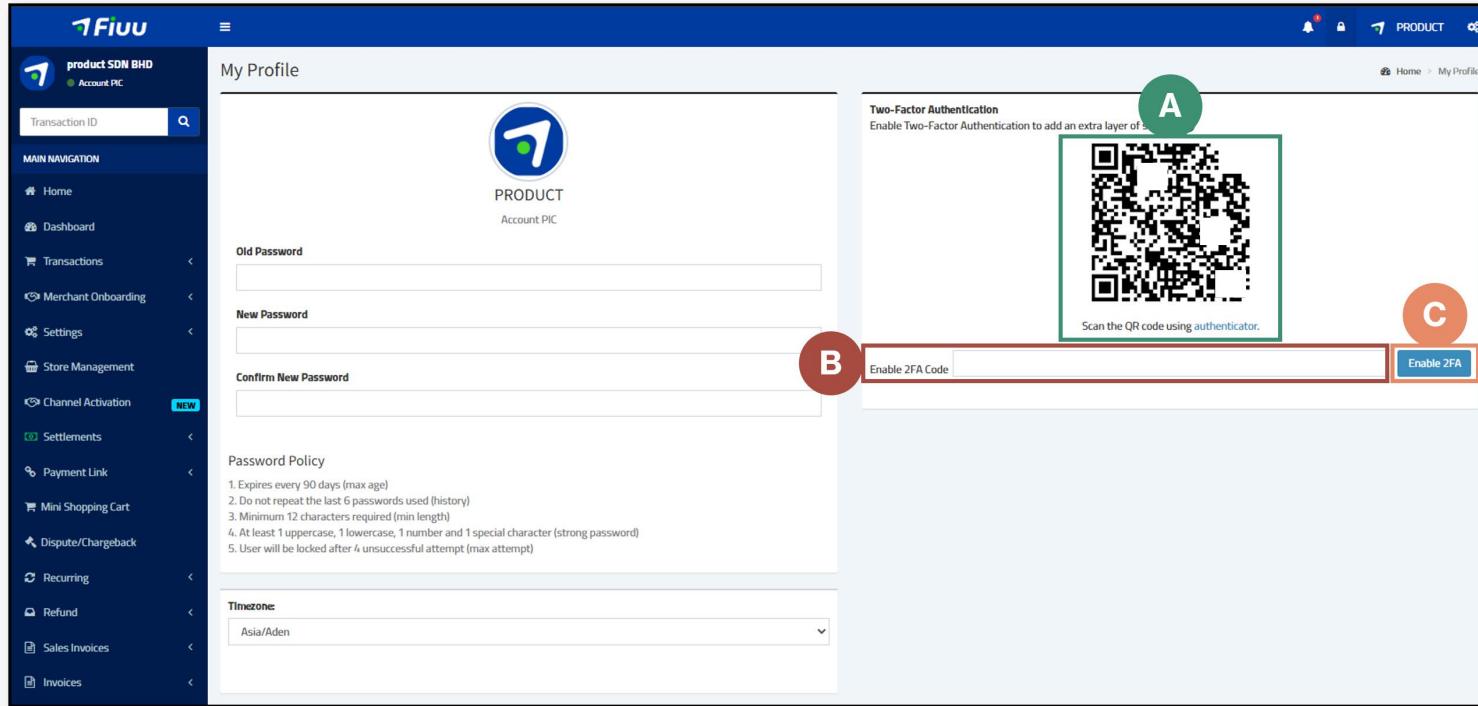
B

This popup will show which will have 2 options.

C

Click on "**My Profile**".

TWO FACTOR AUTHENTICATION



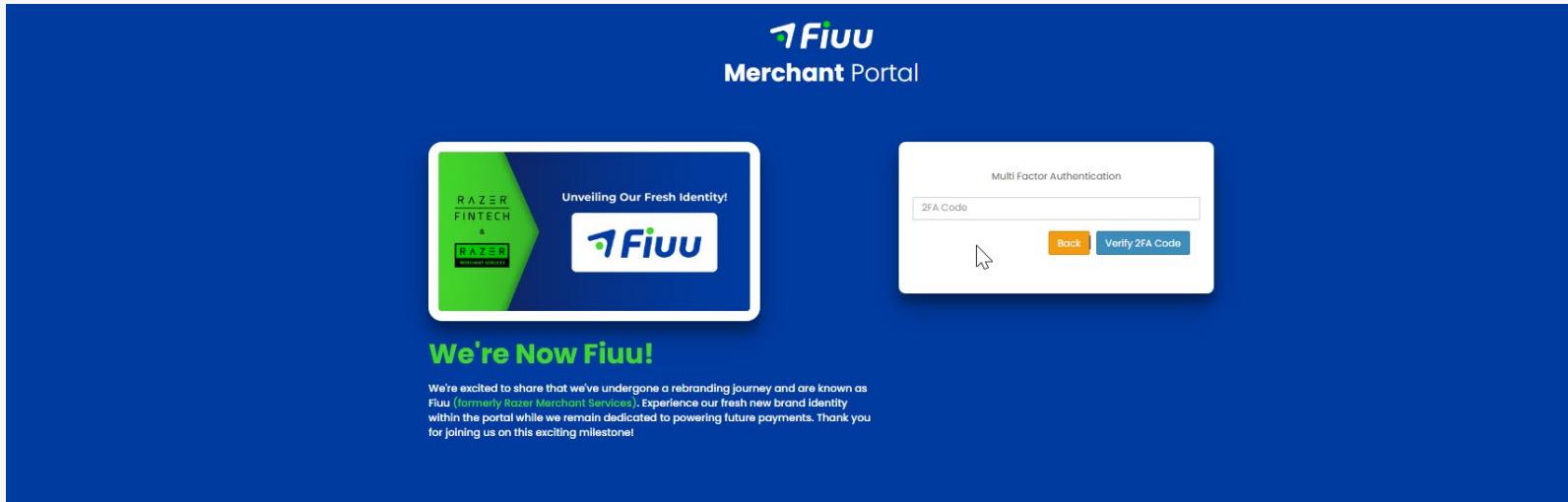
A Scan the QR shown on the page you will get a code to be filled in the column below.

B Once you receive the authenticator code, input the code here in the empty column.

C Click "**Enable 2FA**" once done and to activate two factor authenticator.

TWO FACTOR AUTHENTICATION

To complete the process, you are required to log out and log in again. Upon your next login, you'll be prompted to enter your 2FA code to ensure your account remains secure.



Note: This two-factor authentication (2FA) is required to be set up one-time. Additionally, the 2FA is required upon every login session.

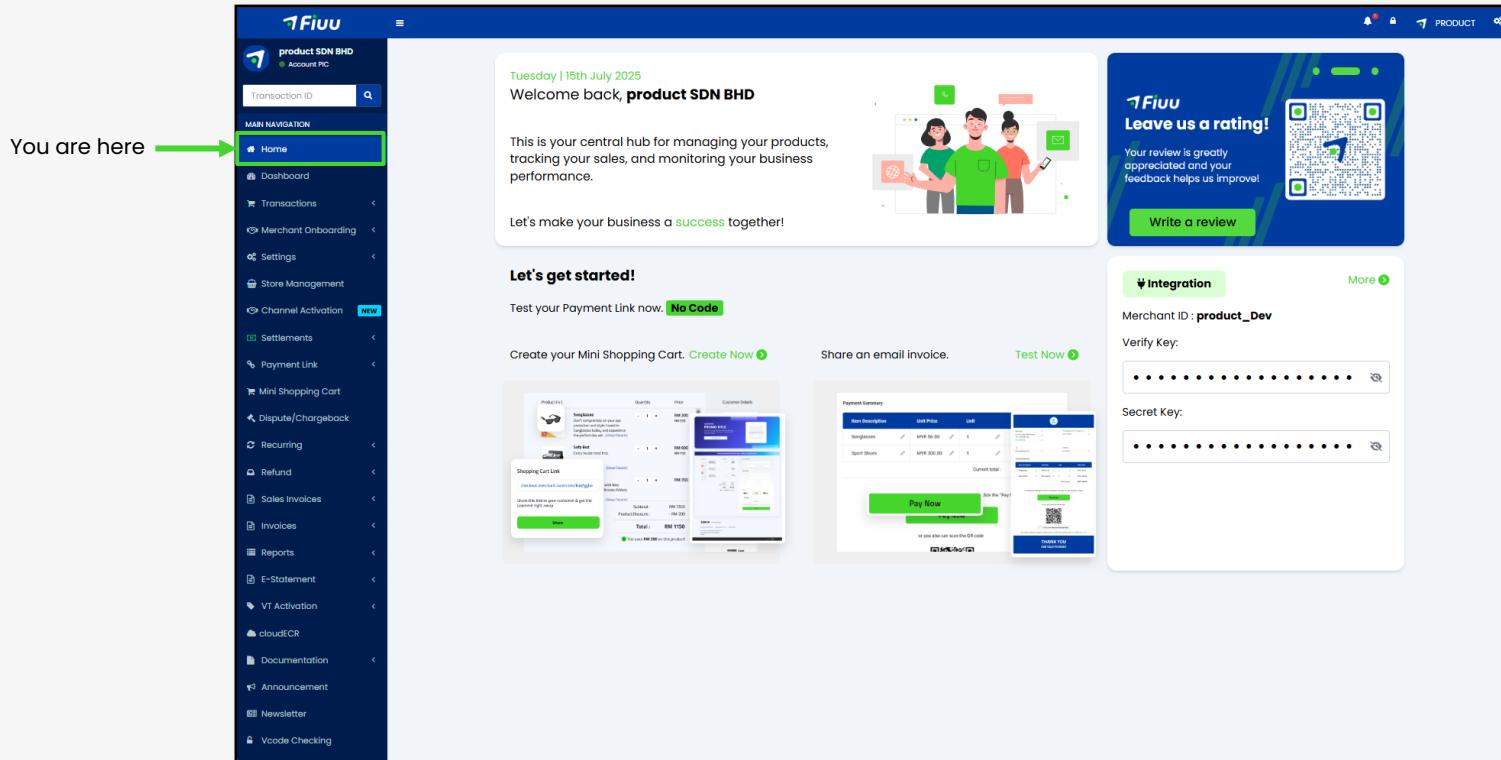
TWO FACTOR AUTHENTICATION

Once 2FA is activated and you successfully re-login, you can disable 2FA at any time from this page. To disable it, simply click on the **Disable 2FA (A)** button.

The screenshot shows the 'My Profile' section of the Fiuu platform. On the left, there is a sidebar with various navigation options like Home, Dashboard, Transactions, etc. The main area is titled 'My Profile' and contains fields for 'Old Password', 'New Password', and 'Confirm New Password'. Below these is a 'Password Policy' section with five items. At the bottom, there is a 'Timezone' dropdown set to 'Asia/Aden'. In the top right corner, there is a 'Two-Factor Authentication' section. It shows a status of 'Active' with a green button labeled 'Disable 2FA'. A large green circle with the letter 'A' is overlaid on the 'Disable 2FA' button.

MERCHANT PORTAL HOMEPAGE

This is the page where you will see upon successful login. This is the home page of the Merchant Portal.



You are here → **Home**

Tuesday | 15th July 2025
Welcome back, **product SDN BHD**

This is your central hub for managing your products, tracking your sales, and monitoring your business performance.

Let's make your business a **SUCCESS** together!

Let's get started!

Test your Payment Link now. **No Code**

Create your Mini Shopping Cart. **Create Now**

Share an email invoice. **Test Now**

Integration

Merchant ID : **product_Dev**
Verify Key:
••••••••••••••
Secret Key:
••••••••••••••

Product
Sports shoes
Quantity: 1
Price: RM 300.00
Subtotal: RM 300.00
Total: RM 300.00
Add to Cart

Shopping Cart List
Sports shoes
Quantity: 1
Price: RM 300.00
Subtotal: RM 300.00
Total: RM 300.00
Pay Now

Payment Summary
New Description: Sport Shoes
Unit Price: RM 300.00
Qty: 1
Current Total: RM 300.00
Pay Now
or you also can scan the QR code

1Fiuu Leave us a rating!
Your review is greatly appreciated and your feedback helps us improve!
Write a review

MERCHANT DASHBOARD

Main dashboard shows the current account balance, channel transactions, sales & transaction summary, and many more.

The screenshot displays the Fiuu Merchant Dashboard with the following key sections:

- Account Balance:** Shows a total balance of **MYR 7,951,303.48** for the merchant **product_Dev**.
- Channel Transaction:** A table listing transactions by brand and channel, with amounts in MYR:

Brand	Channel	Amount
Maybank	Internet Banking	MYR 114,686.05
Maybank	Touch 'n Go eWallet e-Wallet	MYR 97,276.45
VISA	Credit Card	MYR 47,656.50
CIMB Clicks	Internet Banking	MYR 39,029.55
Mastercard	Credit Card	MYR 19,407.20
- Sales Summary:** Daily Sales: **MYR 1,832,688.90** (15th Jul 2025, -38.49%); Week-to-Date Sales: **MYR 4,812,236.44** (14th Jul 2025 - 15th Jul 2025, -0.85%); Month-to-Date Sales: **MYR 29,644,200.31** (1st Jul 2025 - 15th Jul 2025, +12.58%).
- Transaction Summary:** Success Rate: 83.65%. A line chart shows the count of transactions over time, categorized by success (green), last success (light green), failed (red), and last failed (pink). The x-axis spans from 2025-07-15 12:00:00 to 2025-07-18 09:00:00.
- Channel Status:** A donut chart showing the distribution of transactions by status: Success (6,928), Failed (1,937), and Pending (3,270).

MERCHANT DASHBOARD

To access user information, change password, or sign out, you can click on the username located at the top right side of the page.

The screenshot displays the 1Fiuu Merchant Dashboard interface. On the left is a vertical navigation menu with items like Home, Dashboard, Transactions, Merchant Onboarding, Settings, Store Management, Channel Activation, Settlements, Payment Link, Mini Shopping Cart, Dispute/Chargeback, Recurring, Refund, Sales Invoices, Invoices, Reports, E-Statement, VT Activation, and cloudeCR. The main dashboard area has several sections: Account Balance (MYR 7,951,303.48), Channel Transaction (listing brands like Maybank, Touch 'n Go eWallet, Visa, CIMB Clicks, Mastercard, and Credit Card with their respective transaction amounts), Sales Summary (Daily Sales MYR 1,832,688.90, Week-to-Date Sales MYR 4,812,236.44, Month-to-Date Sales MYR 29,644,200.31), Transaction Summary (Success Rate: 83.65%, chart showing success, last success, failed, and last failed transactions), and Channel Status (a donut chart showing Success, Failed, and Pending counts). At the top right, there is a 'PRODUCT' section with 'MY Profile' and 'Sign out' buttons, which are highlighted with green arrows pointing to them from the text below.

User Information

Sign Out

Main Accounts

TRANSACTIONS PENDING

To access this page, on the sidebar, go to Transaction > Pending. This page shows all the pending transactions.

Click **Transactions**

Click **Pending**

No	Date	Channel	TranID	OrderID	Bill Name	Bill Email	Currency	Bill Amt	Actual Amt	Status
1	2025-09-17 12:28:25+08:00	Boost					MYR	9.90	9.79	Pending
2	2025-09-17 12:26:02+08:00	Boost					MYR	29.40	29.08	Pending
3	2025-09-17 12:20:00+08:00	Boost					MYR	13.20	13.05	Pending
4	2025-09-17 12:13:37+08:00	Boost					MYR	5.20	5.14	Pending
5	2025-09-17 11:54:51+08:00	Boost					MYR	10.00	9.89	Pending

Showing 1 to 5 of 5 entries

No	Date	Channel	TranID	OrderID	Bill Name	Bill Email	Currency	Bill Amt	Actual Amt	Status
1	2025-09-17 12:30:39+08:00	●○					MYR	8.90	8.78	Pending
2	2025-09-17 12:11:22+08:00	●○					MYR	16.20	15.97	Pending
3	2025-09-17 12:07:19+08:00	●○					MYR	10.00	9.86	Pending
4	2025-09-17 12:06:12+08:00	●○					MYR	9.90	9.76	Pending
5	2025-09-17 11:55:04+08:00	●○					MYR	11.20	11.04	Pending

Showing 1 to 5 of 5 entries

TRANSACTIONS

MAIN ACCOUNTS

This page shows the total of account balance, number of transaction that has been request cancel and chargeback, transaction filters and the list of transactions under the merchant's account.

The screenshot shows the Fluu Main Accounts page. On the left, a sidebar menu lists various transaction types like Transactions, Main Accounts, and Failed IPN Callback Status. A green arrow labeled '1 Click Transactions' points to the Transactions option. Another green arrow labeled '2 Click Main Accounts' points to the Main Accounts option. The main content area displays account balance (MYR 4,315,238.72), request cancel (1), and request chargeback (56). A yellow circle labeled 'A' highlights the filter section, which includes Range Date, Channels, Order ID, and Fluu Transaction ID fields. Below this is an 'Advance Filter' section with a note 'Please select a channel to Load Advance Filter'. A blue circle labeled 'B' highlights the transaction list table header with columns: No, Created On, Paid On, Channel, Card Number, TranID, OrderID, Bill Name (Account Name), Email, Mobile, Currency, and Amt. A green circle labeled 'C' highlights a specific transaction row in the list, showing details like TranID 2098761084, OrderID 2021020403154356, and Amt MYR 14.00.

No	Created On	Paid On	Channel	Card Number	TranID	OrderID	Bill Name (Account Name)	Email	Mobile	Currency	Amt
1	2024-04-03	2024-04-03 15:43:57	Fluu		2098761084	2021020403154356	Fluu Offline Payment			MYR	14.00
2	2024-04-03	2024-04-03 15:44:00	AliPay		2098761081	29980220240403154356	Alipay Offline Payment			MYR	8.00
3	2024-04-03	2024-04-03 15:43:57	MyDebit	479968	7893	2098761072	020968	Card Payment		MYR	28.30

A Filtration / Search Tools that are available to use to locate the customer transaction information

B List of transaction with their respective Status will be appear in the page.

C By Clicking on the **Transaction ID**, you may access more information on the transaction information.
*Refer to next page.

TRANSACTIONS

TRANSACTION DETAILS

On this page, you can find more detailed information about the transaction.

The screenshot shows the 1Fiuu Transaction Details page. The left sidebar has 'Transactions' highlighted (A). The main content shows transaction details (B) and a transaction timeline (C). A 'Request Cancel' button (D) is visible at the bottom right.

Detail Transaction #2982091490

From: product SDN BHD
B-13-3A, Jalan Multimedia 7/AH, CityPark i-City,
40000 Shah Alam, Selangor
MY
Phone: 03-55218438
Email: product@domain.com

To: Operation Support
Phone: 55218438
Email: support@fiuu.com

Transaction ID: #2982091490
Order ID: SYAFIQ.AFFANDI@FIUUCOM_8921
Approval Code: ~
Account: ACC NO

Date: Wednesday, 9th July 2025 12:11:42 PM

Bank Status: IC : Buyer Choose Cancel At Login Page
Merchant ID: product_Dev
Description: testing by Fiuu

Payment Method:

Metadata:

```
{ "Name on card": "" }
```

FPX Transaction ID: 250709121480935

Transaction Timeline

Status	Amount	Date and Time
Failed	Amount: 1.10	Date and Time: 0000-00-00 00:00:00
Transaction Created	Amount: 1.10	Date and Time: 2025-07-09 12:11:42

Status: Failed

Bill Amount: MYR 1.10
(-) Processing Fees: (MYR 0.60)
Settle Amount: MYR 0.50

Click on the button below if you wish to cancel this transaction **Request Cancel**

A Customer information, the payment channel that the customer selected.

B The transaction timeline where shows the status of the transaction.

C The transaction status and the transaction billing & actual amount.

D Request Cancel button to process refund for the transaction.

TRANSACTIONS

IPN CALLBACK

Instant Payment Notification (IPN) page allows Merchants to request a callback for a failed transaction.

The screenshot shows the 1Fiuu Merchant Dashboard. On the left, there's a sidebar with various menu items. Two specific items are highlighted with green arrows and numbers:

- 1 Click Transactions
- 2 Click Failed IPN Callback Status

The main content area is titled "Failed IPN Callback Status". It features a search bar with "Search Transaction ID" and a date selector set to "22/04/2024". A large blue button labeled "Send Callback" is positioned on the right. The central part of the screen displays a table with the following columns: Create Date, Transaction ID, Callback Status, and HTTP Details. The table lists several transactions from "Today", all of which have a "Callback Failed" status. Each row contains a checkbox for selecting the transaction.

Create Date	Transaction ID	Callback Status	HTTP Details
2024-04-22 01:28:34	1533698	Callback Failed	
2024-04-22 01:28:34	1534069	Callback Failed	
2024-04-22 01:28:34	1534104	Callback Failed	
2024-04-22 01:28:34	1534303	Callback Failed	
2024-04-22 01:28:34	1534987	Callback Failed	
2024-04-22 01:28:34	1535007	Callback Failed	
2024-04-22 01:28:34	1535008	Callback Failed	
2024-04-22 01:28:34	1535112	Callback Failed	

A Filtration / Search Tools that are available to use to locate the customer transaction information

B Tick the box of the failed transaction from the list that is needed for the callback request.

C By clicking the "**Send Callback**" button here will initiate the callback request for the failed transaction.

ONBOARDING LINK

ONBOARDING SUB-MERCHANTS

Here is where a merchant can onboard their sub-merchants by generating a link to be sent to their sub-merchants. Go to **Merchant Onboarding** and then select **Onboarding Link**.

The screenshot shows the 1Fiuu platform interface for managing onboarding links. The left sidebar has a green highlight over the 'Merchant Onboarding' section, and a yellow circle labeled 'B' is on the 'Onboarding Link' sub-item. The main content area is titled 'Onboarding Link' and shows a table of 'Generate Onboarding Link Listing'. A green box highlights the '+ New Link' button at the top right of the listing table, with a yellow circle labeled 'A' above it. The table has columns: No, Create Date, Title, Status, Start Date, End Date, and Actions. Each row contains a link status (Active or Inactive), creation date, title, and actions (Edit, Copy Link, Delete). The table is currently displaying 10 rows of data.

No	Create Date	Title	Status	Start Date	End Date	Actions
1	4 Apr 2025 16:50:28	test 4-4	Active	4 Apr 2025 4:50 PM	Not set	Edit Copy Link Delete
2	25 Mar 2025 12:09:26	xxx	Active	25 Mar 2025 12:09 PM	Not set	Edit Copy Link Delete
3	17 Mar 2025 15:32:59	Offline Store Payment Link	Active	17 Mar 2025 3:32 PM	Not set	Edit Copy Link Delete
4	11 Mar 2025 15:06:53	UX Audit test 1	Active	11 Mar 2025 3:04 PM	Not set	Edit Copy Link Delete
5	7 Mar 2025 16:31:02	Testing onboarding	Active	7 Mar 2025 4:31 PM	Not set	Edit Copy Link Delete
6	6 Mar 2025 14:13:07	0503_testing	Active	6 Mar 2025 2:12 PM	Not set	Edit Copy Link Delete
7	5 Mar 2025 17:17:48	testing testing testing	Active	15 Mar 2025 5:17 PM	Not set	Edit Copy Link Delete
8	5 Mar 2025 14:56:59	0503_testing	Active	5 Mar 2025 2:56 PM	Not set	Edit Copy Link Delete
9	5 Mar 2025 14:41:20	testing today	Active	5 Mar 2025 2:41 PM	Not set	Edit Copy Link Delete
10	3 Mar 2025 16:58:12	testing_12_02111	Active	12 Feb 2025 4:45 PM	Not set	Edit Copy Link Delete

A Click **+ New Link** to generate the onboarding link.

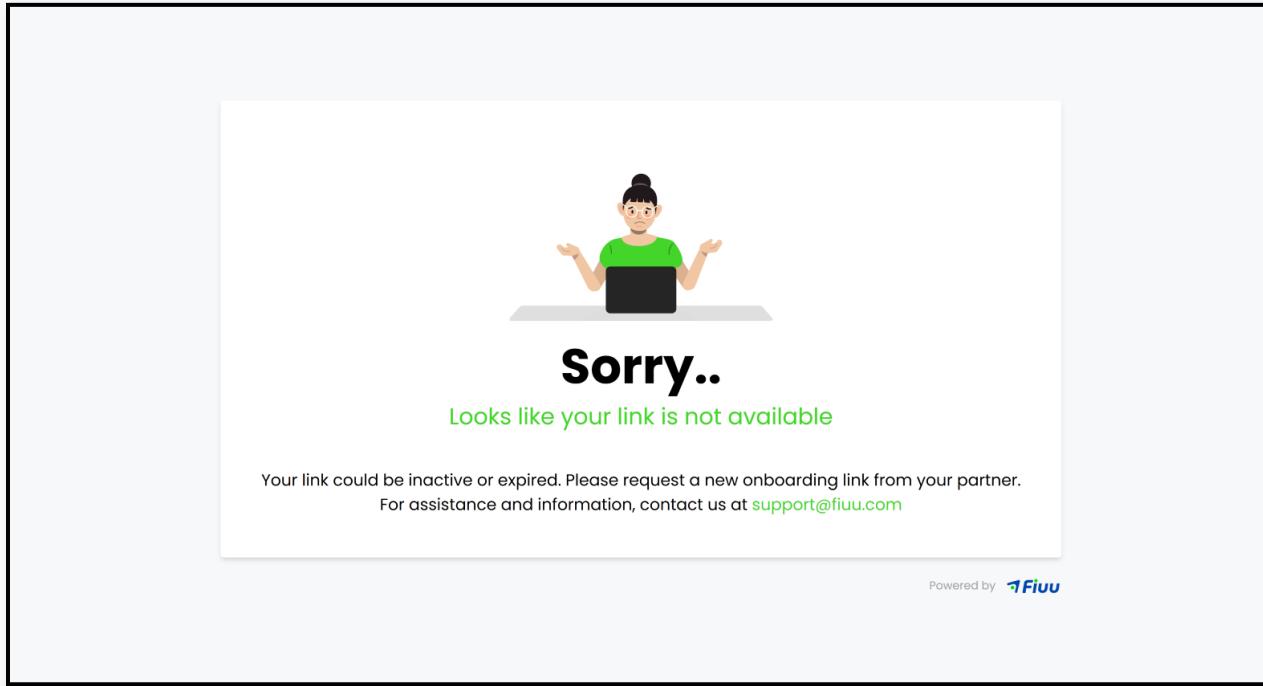
B Here is the section where all the created link will be shown. Status of the created link can be turned on and off if needed. You can **Edit**, **Copy Link**, and even **Delete** the link if required.

Only the master merchant have access for **Delete options actions.*

ONBOARDING LINK

ONBOARDING SUB-MERCHANTS

Some merchants may keep the link somewhere and reuse the link to onboard sub-merchants. However, if the link has been deleted, when sub-merchants try to enter the deleted link, the page will show the error below.



ONBOARDING LINK

ONBOARDING SUB-MERCHANTS (STEP 1)

Once **+ New Link** is selected, this popup window will appear. Fill in the required details and click **Next** once done.

The screenshot shows the TFIUU merchant dashboard with the 'Merchant Onboarding' section selected. A modal window titled 'Create New Onboarding Link' is open. The process is shown in four steps: Step 1 (Name / Description), Step 2 (Configuration Summary), Step 3 (Plans Offered), and Step 4 (Availability Period). Step 1 is active, showing fields for 'Name / Description' (empty), 'Application type' (empty dropdown), and 'Plans Offered' (checkboxes for Card Payment, E-Wallet, Online Banking, Card Payment (Card Presented), and E-Wallet). Step 2 is shown as 'No plan has been selected'. Step 3 and Step 4 are partially visible. At the bottom of the modal are 'Cancel' and 'Next' buttons.

A

Details to be filled in:

- Name/Description
- Application Type
- Plans Offered
- Availability Period

*Configuration Summary will be auto populated with selected plans and available payment channels. Example is as below.

The screenshot shows the 'Create New Onboarding Link' dialog box with the 'Configuration Summary' step active. It displays a summary of selected plans and payment channels. Under 'Plans Offered', 'Card Payment' is selected. Under 'Card Payment (Card Presented)', options include MyDebit Card-Present, Visa Card-Present, Mastercard Card-Present, and UnionPay Card-Present. The 'Availability Period' section is also visible at the bottom.

ONBOARDING LINK

ONBOARDING SUB-MERCHANTS (STEP 2)

Review the rates for each selected channels carefully including the setup fee and annual fee. Click on Next once done.

Create New Onboarding Link

1 2 3 4

Please review each plan to subscribe channels for each plan and edit the rates for each one.
(Default rates will be applied initially)

Card Payment	Card Payment	Rate %	Cost (M)
Card Payment (Card Presented)	Specify your subscription channel for sub-merchants by checking/unchecking the options.		
	<input checked="" type="checkbox"/> Visa	0.00 AND	0.00
	<input checked="" type="checkbox"/> Mastercard	0.00 AND	0.00
	<input checked="" type="checkbox"/> UnionPay International	3.00 AND	0.00

Setup Fee (Fixed Amount): MYR 0.00

Annual Fee (Fixed Amount): MYR 0.00

Back **Next**

ONBOARDING LINK

ONBOARDING SUB-MERCHANTS (STEP 3)

Next step requires you to select the preferred device. Please note that this is only applicable if the selection of the **Application Type** is:

- **Physical Retail Store:** Terminal, FIUU Virtual Terminal, POS *can select 1 or more device.
- **Both Physical Retail Store and Online Commerce:** Fiuu Virtual Terminal (optional) *May select or don't select the device

Create New Onboarding Link

Please choose prefered device

1 2 3 4



TERMINAL

Click to select



FIUU Virtual Terminal

Click to select



POS

Click to select

[Back](#) [Next](#)

If **Online Commerce** was selected earlier (during step 1), you will be defaulted to skip step 3.

ONBOARDING LINK

ONBOARDING SUB-MERCHANTS (STEP 4)

The final step is for you to review every details and selection that you have made. If everything is accurate, click on **Create Link**.

Create New Onboarding Link

1 2 3 4

Link Information			
Name	Testing		
Application type	Both Physical Retail Store and Online Commerce		
Availability Period	1 May 2025 12:30 PM - 30 Apr 2028 11:59 PM		
Plans Selected			
Card Payment		Rate %	Cost (MYR)
VISA Visa		0.00	AND 0.00
Mastercard		0.00	AND 0.00
UnionPay International		3.00	AND 0.00
Device Option			
FIUU VIRTUAL TERMINAL			

Back Create Link

You will get the successful message with the option to copy the link to be sent to sub-merchants.



Onboarding Link Successfully Created

Copy link and send to your merchant now

<https://booster.fiuu.com/onboarding/undefined> Copy

Close

SETTINGS

PROFILE SETTINGS

A configuration interface for merchant that merchant can change the password, contact information and application setting. Merchant can view their account information such as contact information. If merchant needs to make any amendments to this information, please email support@fieuu.com.

1
Click **Profile Settings**

The screenshot shows the 1Fiuu merchant dashboard. On the left, a dark sidebar lists various settings categories. A green arrow points from the 'Profile Settings' link under the 'Settings' category to the main content area. The main content area is titled 'Profile Settings' and contains three tabs: 'General Info', 'General Settings', and 'Advanced Settings'. The 'General Info' tab is active, showing fields for Merchant ID (product_Dev), Domain (product@domain.com), Company Name (product SDN BHD), Trading Name (Product Trading), Account Status (active), and Expiry Date (01-01-2028). The 'General Settings' tab includes toggles for Enable duplicate order, Enable Apple Pay, Enable Dark Mode, and Enable Google Pay, with 'Enable Dark Mode' being turned on. The 'Advanced Settings' tab shows a table of registered domains with columns for No., Last Modified, Fully Qualified Domain Name (FQDN), URL Type, Is Allow, Action, and Apple Pay Verified. The table lists five domains: product@domain.com, 13.228.84.77, https://wordpress.safwanhakim.com/, wordpress.safwanhakim.com, and test.com. Most domains have 'Website' as the URL type and 'Yes' in the Is Allow column. Actions like 'Onboard' and 'Revoke' are available for each domain.

No.	Last Modified	Fully Qualified Domain Name (FQDN)	URL Type	Is Allow	Action	Apple Pay Verified
1	2023-10-30 15:46:48	product@domain.com	Website	Yes	Revolve	i Onboard
2	2023-03-22 09:36:35	13.228.84.77	Website	Yes	Revolve	i Onboard
3	2023-05-03 16:36:14	https://wordpress.safwanhakim.com/	Website	Yes	Revolve	i Onboard
4	2025-02-21 10:03:31	wordpress.safwanhakim.com	Website	Yes	Revolve	i Onboard
5	2025-02-21 10:01:33	test.com	Website	Yes	Revolve	i Onboard

SETTINGS

TRANSACTION SETTINGS

Reflecting the current general settings of the merchant's account, including the maximum transaction amount allowed, endpoint settings, etc.

The screenshot shows the 'Transaction Settings' page within the 1Fiuu merchant dashboard. The left sidebar contains a navigation menu with various options like Home, Dashboard, Transactions, Settings (selected), Profile Settings, Transaction Settings (selected), Settlement Settings, Access Settings, Store Management, Channel Activation, Settlements, New Settlements, Payment Link, Fluu Batch, Mini Shopping Cart, Dispute/Chargeback, New Recurring, Sales Invoices, Invoices, Reports, E-Statement, VT Activation, and cloudECR. The main content area is titled 'Transaction Settings' and includes sections for 'General Info', 'Integration', and 'Logs'. The 'General Info' section displays settings for Max. Transaction Amount (MYR 5,000.00), Max. Allowed Fraud Score (50), Notified Failure Transaction (No), Tokenization (1-Click Payment) (Enabled), and Enable Duplicate Order (No). The 'Integration' section contains fields for Verify Key and Secret Key, and configuration for Return URL, Notification URL, and Callback URL, including options for IPN and refund notifications. A note at the top right says 'Experiencing Issues? Revert to the previous UI.'

SETTINGS

SETTLEMENT SETTINGS

Here is where you are able to view and edit settings related to settlements. It has the information of bank details and general settings for settlement.

The screenshot shows the 'Settlement Settings' page within the Fiuu platform. The left sidebar contains a navigation menu with items like Home, Dashboard, Transactions, Merchant Onboarding, Settings (selected), Profile Settings, Transaction Settings, Settlement Settings (selected), Access Settings, Store Management, Channel Activation, Settlements (selected), Payment Link, and Mini Shopping Cart. A search bar is also present in the sidebar. The main content area is titled 'Settlement Settings' and includes a 'Settlement Bank Account Info' section with fields for Account Holder's Name (BANK NAME), Bank Name (MALAYAN BANKING), Account Number (ACC NO), and Minimum Amount (MYR 100.00). Below this is a 'General Settings' section with 'Settlement Reference' options: Merchant ID, MerID, setID, and Self Define (selected). A 'Save Settings' button is located at the bottom of the form.

SETTINGS

ACCESS SETTINGS

At this Access Settings page, you can view, edit, and register sub-users.

The screenshot shows the Fiuu platform's Access Settings page. The left sidebar contains a main navigation menu with various options like Home, Dashboard, Transactions, Merchant Onboarding, Settings (which is currently selected), Profile Settings, Transaction Settings, Settlement Settings, Access Settings (which is also selected), Store Management, Channel Activation, Settlements, Payment Link, Mini Shopping Cart, Dispute/Chargeback, Recurring, Refund, Sales Invoices, Invoices, Reports, E-Statement, VT Activation, cloudECR, and Documentation. The top right corner shows a user profile icon and the word 'PRODUCT'. The main content area is titled 'Access Settings' and 'Sub User List'. It features a search bar, a 'Register Sub User' button, and a 'Filter by Status' dropdown. A table lists 12 sub-users with columns for No., Email, Name, Last Login, Status, and Action. Each row includes an 'Edit' button and, for the last two users, a 'Revoke 2FA' button. The table rows are numbered 1 through 12.

No.	Email	Name	Last Login	Status	Action
1	product@domain.com	PRODUCT	2025-07-16 12:40:49	Active	<button>Edit</button>
2	luqmanul@domain.com	LuqmanUl	2025-06-11 15:38:03	Active	<button>Edit</button>
3	kenangan@domain.com	Test Register	2025-06-11 15:35:25	Active	<button>Edit</button>
4	luqmantest@domain.com	Luqman hello	2025-04-28 16:33:00	Active	<button>Edit</button>
5	vans@domain.com	VANS GG	2025-03-06 10:05:49	Active	<button>Edit</button>
6	bogo@domain.com	bogo bogo	2025-02-28 11:38:28	Active	<button>Edit</button>
7	wenid46232@kimasoft.com	Eric Tay	2024-11-27 14:51:12	Active	<button>Edit</button>
8	syakur@domain.com	syakur	2024-11-25 17:51:43	Active	<button>Edit</button>
9	safwan@domain.com	Safwan	2024-11-14 15:21:39	Active	<button>Edit</button>
10	qie@domain.com	Qie	2024-05-31 10:55:16	Active	<button>Edit</button>
11	syazwani.lakebal@fiuu.com	syazwani	2024-05-29 12:34:17	Active	<button>Edit</button> <button>Revoke 2FA</button>
12	haziman.hashim@fiuu.com	Ziman	2024-05-20 11:39:29	Active	<button>Edit</button>

STORE MANAGEMENT & STORE ADD-ON

INTRODUCTION

This is one of many process and tools provided to merchants through Merchant Portal, allowing merchants to efficiently manage their stores and add additional stores within the platform.



Adding a new store is a seamless process whenever a merchant opens a new branch. This streamlined approach ensures that expansion is quick and hassle-free.



The ability to effectively manage and oversee all aspects of their store listings and information.



Save time and enhance efficiency with streamlined store management, allowing merchants to quickly add new branches with ease.

This system is designed to streamline the management process, making it easier for merchants to scale their operations and maintain control over multiple stores from a single, centralized platform.

NEW STORE MANAGEMENT HOMEPAGE

PENDING STORES

This is the New Store Management homepage. Let's look at what is available on this homepage.

Razer Merchant ID	Store ID	Store Create Date	Store Name	Merchant ID	Terminal ID	Application Code	Secret Key	Status
product_Test001	1	2025-06-23 11:06:57	GEMILANG	N/A	N/A	a7780ea875753d6f82a0271075a50610	55b4d043b7f3016ea70e2a4380702ff	Active
product_Test201	1	2025-05-22 12:59:38	GEMILANG	N/A	N/A	021e83ca14e3e596bc0cc4e12687a2e	0c4ac3de19f689e825ee8302de0d40	Active
testcprhoff_Devo1	1	2024-02-24 16:29:52	STORE ONE	111	111	a7cb26ab3e2bb6e52bb1ead0332499	a4d5d4f22a94d082c9d01032e661e43	Active
testingprod2_Devo1	123	2025-02-14 15:17:25	TESTING MY	12345	1234	f075f039045a07cc0ccdb518357c054ef	2420260e410f7995370accle7ced3538	Active
testingprod3_Devo1	123	2025-02-17 10:47:27	PRODUCT TESTING MY	123	123	2d07e39b2925db202b5ododa93e9b3859c5	edaa20d7ae0299f9536fb7fc3eb3ff4	Active
testprod1_Devo1	1	2025-06-20 17:50:11	TESTING	1	1	6bf0c5deb795b4039f03461f6de62c	a230ac4ad9b9e4a59d8825eb0e89c512	Active
testv301	121	2025-06-18 14:31:36	TFC1	890	098	4248560652393e232df7895d97ef9	08a07dec40d592bd5d570c129ab93	Active
testv302	addonstore1	2025-06-23 10:18:39	TFC 2	123	123	f9c931ed88fa8b7df2d14dd62fe4c24	c0f7917285ff8fb632eb738b703c9	Active
toppayment01	123	2025-02-20 14:16:20	T.O.P PAYMENT	123	123	6132d073f69d4212c32a618d7d80e423	05645c944d9699c20dc3ff48c99fc297	Active
toppayment0te01	fdggfdgf	2025-02-20 15:38:31	TOP PAYMENT TESTING	123	123	5bc0c3cf6258daaa075610b0c63b2992	1553379680f944b27f0d648cf5900cd	Active
webhooktest01	123	2025-02-20 18:10:31	WEBHOOK TESTING	123	123	0e25f215ae1cd5df67ca3f95358286	9a5fc2c59d4de890c47054199dceee8	Active



← This small popup window will appear if you click on "Store Name"

A To add a new store, press **"Register New Store (Fiuu)"**.

B This **Search** space is to search stores that has already been added.

C Listing of the store depending on the chosen tab.

CHANNEL ACTIVATION

PERSONALIZED YOUR PAYMENT ACCEPTANCE ANYTIME

This page displays the channels linked to your account. You can view your **Subscribed Channels**, **Add New Channels**, and check **Pending Activations**. Let's explore each section in detail.

The screenshot shows the Fiuu platform interface under the 'Channel Activation' section. The left sidebar includes navigation links like Home, Dashboard, Transactions, Settings, Store Management, Channel Activation (which is highlighted with a 'NEW' badge), Settlements, New Settlements, Payment Link, Fiuu Batch, New Recurring, Sales Invoices, Invoices, Reports, E-Statement, VT Activation, cloudECR, and Documentation. The main content area is titled 'Channel Activation' and contains three tabs: 'Subscribed Channels' (which is selected and highlighted in blue), 'Add Channels', and 'Pending Activation'. The 'Subscribed Channels' tab displays a list of active payment methods, each with a small icon and a brief description:

- Credit/Debit Card**: Enable global consumers to pay via their credit / debit card as their payout method.
- e-Wallet**: Don't leave your consumers hanging. Let your consumers pay with their preferred e-Wallet app.
- e-Wallet (Offline)**: Don't leave your consumers hanging. Let your consumers pay with their preferred e-Wallet app.
- Internet Banking**: Online Banking allows your consumers in Malaysia to make payments with their preferred online bank account.
- Fiuu Over The Counter**: Got cash? Yes! At Fiuu, we allow your consumers to make cash payments at our selected stores.
- Recurring**: Module to be automatically deducted from a customer's account at scheduled intervals. Eg. product and services subscription fees.

Subscribed Channels will show all the channels that is currently active and ready to be used.

CHANNEL ACTIVATION

ADD CHANNELS

The **Add Channels** option allows you to select and activate channels that are not yet available on your account, but you wish to include.

Click the dropdown button to view the channel types and their rates.

e-Wallet
Don't leave your consumers hanging. Let your consumers pay with their preferred e-Wallet app.

Credit/Debit Card
Enable global consumers to pay via their credit / debit card as their payout method

Buy Now Pay Later
Ease your store payment process by allowing consumers to pay in installments.

Channel and Rate

Channel	Rate	Status
Alipay	2.00%	Green
GrabPay	2.00%	Green
Pay Later by Grab		
INSTALMENT 12 (MY)	2.00%	
INSTALMENT 4 (MY)	2.00%	
INSTALMENT 8 (MY)	2.00%	
POSTPAID (MY)	2.00%	

Subscribe

CHANNEL ACTIVATION

PENDING ACTIVATION

The **Pending Activation** page displays the channels that you have applied for and are currently awaiting approval.

The screenshot shows the Fluu platform interface with a blue header bar. The main title is "Channel Activation" with a sub-section "Pending Activation". On the left, there's a sidebar titled "MAIN NAVIGATION" containing links like Home, Dashboard, Transactions, Settings, Store Management, and Channel Activation (which is highlighted with a "NEW" badge). The main content area displays a message: "Thank you for your patience. Your channel is being processed." Below this, there's a section for "e-Wallet" with a sub-section "Channel and Rate". It lists two entries: "9PAY E-Wallet" with a rate of "2.00%" and "Requested on 23 Sep 25 | 4:04 PM" status "Submitted", and "Boost" with a rate of "1.20%" and "Requested on 25 Sep 25 | 4:46 PM" status "Submitted". A small AI icon is at the bottom right of the main content area.

Channel	Rate	Request Date	Status
9PAY E-Wallet	2.00%	23 Sep 25 4:04 PM	Submitted
Boost	1.20%	25 Sep 25 4:46 PM	Submitted

SETTLEMENT RECORDS

The historical record of fund transferred from us to merchant. To access this page, on the sidebar, go to **Settlement > Records**.

The screenshot shows the 1Fiuu Settlement Records page. On the left, there is a sidebar with a navigation menu. The main area displays a table of settlement records.

Annotations:

- 1 Click Settlements**: Points to the 'Settlements' option in the sidebar.
- 2 Click Records**: Points to the 'Records' option under the 'Settlements' dropdown in the sidebar.
- A Date**: Points to the 'Date' column header in the table.
- B Bank Account**: Points to the 'Bank Account' column header in the table.
- C Settle Amount**: Points to the 'Settle Amount' column header in the table.
- D More Information**: Points to the edit icon (pencil) in the first row of the table.

No	Date	Merchant Ref ID	Bank Account	Transaction	Amount	GST	Deduct	Token	Amount	GST	Mass Payment	Settle Amount
1	2024-04-03 11:09:22				MYR 45,785.79	MYR 0.00	MYR 0.00		MYR 0.00	MYR 0.00	MYR 0.00	MYR 45,785.79
2	2024-04-03 10:30:24				MYR 1,101,228.31	MYR 0.00	MYR 0.00		MYR 0.00	MYR 0.00	MYR 0.00	MYR 1,101,228.31
3	2024-04-03 10:08:16				MYR 729,994.67	MYR 0.00	MYR 0.00		MYR 0.00	MYR 0.00	MYR 0.00	MYR 729,994.67
4	2024-04-02 12:46:59				MYR 144,078.93	MYR 0.00	MYR 0.00		MYR 0.00	MYR 0.00	MYR 0.00	MYR 144,078.93
5	2024-04-02 11:51:21				MYR 3,712,629.03	MYR 0.00	MYR 0.00		MYR 0.00	MYR 0.00	MYR 0.00	MYR 3,712,629.03
6	2024-04-02 09:55:24				MYR 2,186,140.19	MYR 0.00	MYR 20.20		MYR 0.00	MYR 0.00	MYR 0.00	MYR 2,186,119.99
7	2024-04-01 11:51:46				MYR 1,099,477.64	MYR 0.00	MYR 0.00		MYR 0.00	MYR 0.00	MYR 0.00	MYR 1,099,477.64
8	2024-04-01 11:16:22				MYR 694,427.84	MYR 0.00	MYR 0.00		MYR 0.00	MYR 0.00	MYR 0.00	MYR 694,427.84
9	2024-04-01 11:06:39				MYR 43,867.25	MYR 0.00	MYR 0.00		MYR 0.00	MYR 0.00	MYR 0.00	MYR 43,867.25
10	2024-03-29 11:49:25				MYR 2,155,121.71	MYR 0.00	MYR 0.00		MYR 0.00	MYR 0.00	MYR 0.00	MYR 2,155,121.71
11	2024-03-29 11:29:54				MYR 91,823.42	MYR 0.00	MYR 0.00		MYR 0.00	MYR 0.00	MYR 0.00	MYR 91,823.42
12	2024-03-29 10:53:29				MYR 1,418,417.77	MYR 0.00	MYR 0.00		MYR 0.00	MYR 0.00	MYR 0.00	MYR 1,418,417.77
13	2024-03-27 13:00:53				MYR 47,265.85	MYR 0.00	MYR 0.00		MYR 0.00	MYR 0.00	MYR 0.00	MYR 47,265.85

A Date of settlement is made.

B The bank account information that settlement amount transferred to.

C The settlement amount.

D More Information on the Settlement.
*Refer next page.

SETTLEMENT DETAILS

TRANSACTION TAB

A The settlement Summary is shown as the total amount of the settlement.

B The final figures of transaction (in general) for the selected settlement.

C Four (4) tabs that shows detailed information about the settlements:

- Transaction
- Chargeback
- Refund
- Refund – **CAPTURED**

D Downloadable file that can be exported into files in below formats:

- Excel file
- CSV file
- ODS file
- TXT file

E The list of transaction that was included in the settlement.

No	Date	Channel	TranID	OrderID	Bill Name	Currency	Bill Amt	Actual Amt	Store ID	Applic
1	2024-04-01 23:58:55	Alipay	2095838718	23510120240401235855	Alipay Offline Payment	MYR	8.50	8.46	2351	ZIQbxNQmo2TvwAw!prKv3Ov
2	2024-04-01 23:58:15	Alipay	2095837673	19150120240401235814	Alipay Offline Payment	MYR	7.50	7.46	1915	cfJDq5NLuQHUBpRctC2xL
3	2024-04-01 23:57:45	Alipay	2095836780	29980120240401235744	Alipay Offline Payment	MYR	5.40	5.37	2998	c4c
4	2024-04-01 23:57:20	Alipay	2095836036	20140120240401235720	Alipay Offline Payment	MYR	12.90	12.84	2014	Z7v2qv4gYxPLJqo71Gsw
5	2024-04-01 23:56:56	Alipay	2095835322	28900120240401235655	Alipay Offline Payment	MYR	8.40	8.36	2890	3f29ala

SETTLEMENT DETAILS

CHARGEBACK TAB

Chargeback tab will show all the transaction with chargeback history. Column **A** shows the summary of chargebacks and chargeback transactions will show up under column **B**.

The screenshot displays the 'DETAIL SETTLEMENT' page for a merchant. The left sidebar shows the main navigation with 'Settlements' selected. The main content area is titled 'DETAIL SETTLEMENT' and shows a summary of the settlement.

Merchant RefID: TEST CHEQUE NO
Merchant Bank Account: TEST BANK ACC

SUMMARY

Description / Items	Amount (MYR)
Total Transaction Amount:	123.00
+ Refund/Chargeback WHT:	0.00
Deduct	
- Total Txn WHT:	0.00
- Penalty / Admin Fee:	123.00
- Chargeback:	123.00
- Refund <small>(WHT)</small> :	997,719.00
- Token Service:	0.00
- Mass Payouts Service:	142.00
- Misc Fee:	0.00
- Gateway Fee:	1.00
- Holdback Amount:	0.00
Settlement Amount:	1.00

Chargeback Tab Summary (Column A):

Total Amount					
Qty	Currency	Billing	MDR	Actual <small>(WHT)</small>	Forex <small>(XXX - MYR)</small>
2	MYR	12,998.00	285.96	12,712.04	1
Total Transaction Amount:					12,712.04

Chargeback Transactions (Column B):

Date	Settlement	Chargeback	Channel	TranID	OrderID	Currency	Billing	Actual	Chargeback	MDR	WHT
2024-03-16 17:44:50	0000-00-00	2024-05-14 00:00:00	Card	9	WI7560886750A235875630	MYR	6,499.00	6,356.02	2.10	0.00	0
2024-03-16 17:44:50	0000-00-00	2024-05-14 00:00:00	Card	10	WI757773903A235875692	MYR	6,499.00	6,356.02	2.10	0.00	0
2024-03-16 17:44:50	0000-00-00	2024-05-14 00:00:00	Card	11	WI7500725570A235875693	MYR	6,499.00	6,356.02	2.10	0.00	0

Showing 1 to 3 of 3 entries

SETTLEMENT DETAILS

REFUND TAB

Refund tab shows transaction that has been refunded and fully settled. Column **A** shows the summary of refunds while column **B** shows the history of the refunded transactions.

The screenshot displays the Fiuu platform's Settlement Details page. On the left, a dark blue sidebar lists various navigation options under 'MAIN NAVIGATION'. The 'Settlements' option is currently selected and expanded, showing sub-options like 'Settings', 'Records', and 'Payment Link'. The main content area is titled 'DETAIL SETTLEMENT' and shows a summary for Merchant RefID TEST CHEQUE NO and Merchant Bank Account TEST BANK ACC.

Summary Table (Column A):

Qty	Currency	Total Amount			(xxx - MYR)	Actual Amount (MYR)
		Billing	MDR	Actual		
2	MYR	12,998.00	285.96	12,712.04	1	12,712.04
Total Transaction Amount:						12,712.04

Transaction History Table (Column B):

Transaction	Settlement	Refund	MDR	WHT	Total Amount		(xxx - MYR)	Refund Amount (MYR)
					Qty	Currency		
3	MYR	6.30	8,653.30	0.00	1	8,647.00	-8,647.00	
Total Refund Amount:						8,647.00		

Export Options: The page includes download buttons for Excel File, CSV, ODS File, and TXT File, along with a search bar.

Pagination: At the bottom, it shows 'Showing 1 to 3 of 3 entries' and navigation buttons for First, Previous, Next, and Last.

SETTLEMENT DETAILS

REFUND – CAPTURED TAB

Refund – **CAPTURED** tab shows refund transactions that has been captured but haven't been settled. Column **A** shows the summary of refunds while column **B** shows the history of the captured refunded transactions.

The screenshot displays the 'DETAIL SETTLEMENT' page in the Fiuu platform. The main navigation on the left includes sections like Home, Dashboard, Transactions, Merchant Onboarding, Merchant Profile, Settings, Settlements (selected), Records, Payment Link, Mini Shopping Cart, Recurring, Sales Invoices, Invoices, Reports, E-Statement, VT Activation, Documentation, Announcement, and Newsletter.

The central area shows a summary of a settlement:

SUMMARY		Total Amount						Actual Amount (MYR)	
Description / Items	Amount (MYR)	Qty	Currency	Billing	MDR	Actual	(xxx - MYR)	Forex	Actual Amount (MYR)
Total Transaction Amount:	123.00	2	MYR	12,998.00	285.96	12,712.04	1	1	12,712.04
+ Refund/Chargeback WHT:	0.00								

Below this, a section for 'Deduct' shows various fees and amounts:

Deduct		Total Transaction Amount: 12,712.04						
Description	Amount (MYR)	Qty	Currency	MDR	Actual	(xxx - MYR)	Forex	Actual Amount (MYR)
Total Txn WHT:	0.00	4	MYR	0.00	0.00	0.00	1	0.00
Penalty / Admin Fee:	123.00							
Chargeback:	123.00							
Refund (Txn WHT):	997,719.00							
Token Service:	0.00							
Mass Payouts Service:	142.00							
Misc Fee:	0.00							
Gateway Fee:	1.00							
Holdback Amount:	0.00							
Settlement Amount:	1.00							

The 'CAPTURED' tab is selected, showing a summary table for captured refunds:

Qty	Currency	MDR	Forex (xxx - MYR)	Refund Amount (MYR)
4	MYR	0.00	1	0.00

Below this is a detailed transaction history table:

Date	Transaction ID	Request ID	Refund ID	Channel	TransID	OrderID	Currency	Ori Amt	Billing	Actual	Refund	MDR	Fee	Qty.	Store ID
2024-03-16 17:44:50	2024-04-16 04:28:37			TRUSTED PAYMENT	3	1	MYR	5,699.00	5,699.00	5,573.62	1,499.00	0.00	0.00	1	
2024-03-16 17:44:50	2024-04-16 07:26:01			TRUSTED PAYMENT	4	2	MYR	6,799.00	6,799.00	6,649.42	1,499.00	0.00	0.00	1	
2024-03-16 17:44:50	2024-04-16 07:27:59			TRUSTED PAYMENT	5	3	MYR	6,499.00	6,499.00	6,356.02	1,499.00	0.00	0.00	1	
2024-03-16 17:44:50	2024-04-16 07:29:23			TRUSTED PAYMENT	6	4	MYR	6,499.00	6,499.00	6,356.02	1,499.00	0.00	0.00	1	

At the bottom, there are download options for Excel, CSV, ODS, and TXT files, along with a search bar and pagination controls.

SETTLEMENT

SETTLEMENT SETTINGS

The screenshot shows the TFIUU merchant dashboard with the following navigation steps highlighted:

- Click **Settlements** (Step 1)
- Click **Settings** (Step 2)

The main page displays a bank account setup for "Test Bank Account 1234567890" from "MALAYAN BANKING". On the right, under "General", there is a section for "Settlement Reference" with five options labeled A through E:

- A** merchantID (radio button selected)
- B** merID
- C** setID
- D** Self Define
- E** (empty)

An "Update" button is located at the bottom right of the reference section.

A**Settlement Reference Options:**

Choose the data you want to appear as the primary reference in your settlement reports.

B**merchantID**

The settlement will reference your master merchant ID.

Best for: Master accounts reconciling transactions for multiple sub-merchants.

C**merID**

The unique number assigned to each specific merchant account during registration (used internally).

Best for: Identifying payments for individual sub-merchants.

D**setID**

The unique ID we generate for each settlement batch.

Best for: Easily matching the bank deposit to a specific settlement record in your history.

E**Self Define**

Your own chosen descriptor (20-character limit).

Best for: Businesses with an existing internal numbering system.

SUB-USER ACCOUNT

This page provide the function for merchants to register new Sub-Users, and the permissions can be controlled by the main account's PIC according to the user's access level.

The screenshot shows the 1Fiuu Merchant Onboarding interface. On the left, a sidebar menu is open with various settings options. A green arrow labeled '1 Click Settings' points to the 'Settings' option, which is highlighted with a yellow circle containing the letter 'A'. Another green arrow labeled '2 Click Access Settings' points to the 'Access Settings' option, also highlighted with a yellow circle containing the letter 'A'. The main content area is titled 'Access Settings' and displays a 'Sub User List'. The list includes columns for No., Email, Name, Last Login, Status, and Action. Each row represents a sub-user with their details and edit options. A large yellow circle containing the letter 'A' highlights the 'Register Sub User' button at the top right of the list table.

No.	Email	Name	Last Login	Status	Action
1	product@domain.com	PRODUCT	2025-07-16 14:46:42	Active	<button>Edit</button>
2	luqmanui@domain.com	LuqmanUI	2025-06-11 15:38:03	Active	<button>Edit</button>
3	kenangan@domain.com	Test Register	2025-06-11 15:35:25	Active	<button>Edit</button>
4	luqmantest@domain.com	Luqman hello	2025-04-28 16:33:00	Active	<button>Edit</button>
5	vans@domain.com	VANS GG	2025-03-06 10:05:49	Active	<button>Edit</button>
6	bogo@domain.com	bogo bogo	2025-02-28 11:38:28	Active	<button>Edit</button>
7	wenid46232@kimasoft.com	Eric Tay	2024-11-27 14:51:12	Active	<button>Edit</button>
8	syakur@domain.com	syakur	2024-11-25 17:51:43	Active	<button>Edit</button>
9	safwan@domain.com	Safwan	2024-11-14 15:21:39	Active	<button>Edit</button>
10	qie@domain.com	Qie	2024-05-31 10:55:16	Active	<button>Edit</button>
11	syazwani.lakebal@fiuu.com	syazwani	2024-05-29 12:34:17	Active	<button>Edit</button> <button>Revoke 2FA</button>

- A
1 Click Settings
2 Click Access Settings
Click on the Register Sub User button to proceed on Register new Sub User for your merchant portal.

SUB-USER REGISTRATION

Under the same Sub-user topic, there are options to set access and restrictions for the sub-users. Toggle the options below can be turned on and off according to your preferences.

The screenshot shows the 'Register Sub User' interface. On the left is a sidebar with various navigation items under 'Settings'. The main area has two sections: 'Sub User Info' and 'User Permission Configuration'. In 'Sub User Info', fields for Email Address, Password, and Name are present, with a note stating 'Merchant ID will always be product_Dev'. The 'User Permission Configuration' section contains a table with columns for Transaction, Main Account, Sub Account, PayPal Account, Transaction Settings, and Pending. The 'Transaction' column lists various payment-related functions like Merchant Profile, Settlements, and Reports. The 'Main Account' and 'Sub Account' columns each have six rows of permissions (e.g., View, Edit, Delete, Export, Approval, Search). The 'PayPal Account' and 'Transaction Settings' columns also have six rows each. The 'Pending' column has two rows. At the bottom is a green 'Register' button.

GENERATING PAYMENT LINK

SEND TO EMAIL

Features allow merchants to manually generate a payment link to be sent to the customer. This includes currency, channel, amount, order ID, etc.

The screenshot illustrates the Fiuu platform interface for generating a payment link. On the left, a sidebar menu lists various merchant management options. Two specific steps are highlighted with green arrows:

- 1 Click Payment Link**: Points to the 'Payment Link' option in the sidebar.
- 2 Click Generate Default Link**: Points to the 'Generate Default Link' option under the 'Payment Link' dropdown.

The main content area shows a 'GENERATE DEFAULT LINK' form. It includes fields for 'Customer's Email', 'Customer's Name', 'CC's Email', and a note to 'Separate multiple email by comma (,)'. Below this is a 'Payment Link Information' section with fields for 'Order ID' (containing 'J-39-1') and 'Currency' (set to 'MYR - Malaysian ringgit'). There is also a checkbox for 'Auto-generate Order ID'. Further down are sections for 'Send to WhatsApp' (with a phone number field) and 'Phone Number (Optional)' (containing '+60 12-345 6789'). A 'Payment summary' section at the bottom indicates a total of 'MYR'.

To the right, a preview of an email message is shown. The subject line is '[Fiuu] Invoice from COMPANY NAME [Order ID:]'. The email body displays the company details: 'COMPANY NAME J-39-1, Block J, Persiaran Multimedia, CityPark, i-City 40000 Shah Alam Selangor MALAYSIA 03-55218438', the recipient's email 'qie@domain.com', and a note about the payment link expiring 'N/A'. The 'Order ID:' field is also present. Below the email preview is a 'Payment Summary' table with columns for 'Item Description', 'Unit Price', '(%)', and 'Total Price'. A note in the table states 'Please complete all the information to view the draft'. At the bottom of the page is a QR code and a confirmation message: 'To confirm and fully agree with this transaction, you may click the 'Pay Now' button or scan the QR code below.'

GENERATING PAYMENT LINK

FILLING IN DETAILS AND PREVIEW FOR THE LINK TO BE SENT

The screenshot shows the 1Fiuu platform interface for generating a payment link. The left sidebar contains navigation links like Home, Dashboard, Transactions, Merchant Onboarding, Settings, Store Management, Settlements, Payment Link, Generate Default Link, Generate QR Code, Generate Static QR-Code, Generate Store QR-Code, Mini Shopping Cart, Recurring, Sales Invoices, Invoices, Reports, E-Statement, VT Activation, Documentation, Announcement, Newsletter, and Voids Checking. The main area has tabs for GENERATE DEFAULT LINK (selected), Sample File, Import Bulk Payment Link, and a preview tab.

A **Email payment link** – fill in the columns to have the payment link sent to the customer via email.

B **Payment link information** – you may choose to input your own order ID or may click on *Auto-generate Order ID*.

C **Whatsapp payment link** – fill in the phone number column to have the payment link sent to the customer via WhatsApp.

D **Payment summary** – fill in the columns of the product details for the *Item Description, Unit Price, Quantity, and Discount (%)*. Once all filled, the Total Price will auto populate.

E Once all required columns are filled, press **Preview** and the details will be shown on the right side of the page.

Satisfied with the preview and details? If yes, click on **Submit Payment Link**.

GENERATING PAYMENT LINK

LIST OF DEFAULT LINK AND WHATSAPP SAMPLE

The screenshot shows the Fiuu platform's payment link generation feature. At the top, there's a table for entering item details like Item Description, Unit Price, Qty, Discount (%), and Total Price. Below it is a QR code with a green 'Pay' button. To the left, there's an 'Advanced settings' dropdown and a 'Preview' button. A large green circle labeled 'A' highlights the 'Export Payment Link' button. Below this is a table titled 'List Default Link' containing two entries:

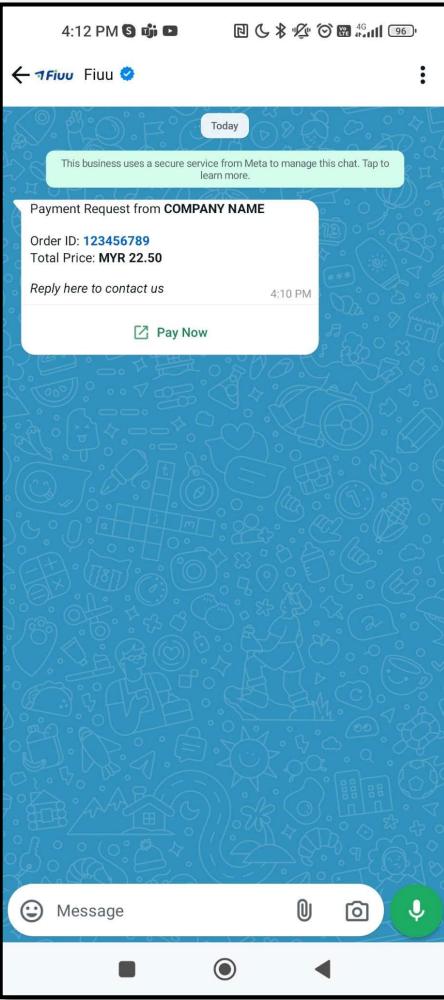
Date	By	Merchant ID	Order ID	Currency	Amount	Email	Contact No	Expired Date	Status	Action
2024-11-15 15:18:46	QIE	qie_Dev	TEST123456789	MYR	1.41	anaplah@gmail.com	-	-	Email Send	<input type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/>
2024-11-12 16:10:21	QIE	qie_Dev	123456789	MYR	22.50	anaplah@gmail.com	+60172539814	-	Email and WhatsApp Send	<input type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/>

A message at the bottom says 'Showing 1 to 2 of 2 entries'. A blue circle labeled 'B' points to the table header, and a yellow circle labeled 'C' points to the 'Action' column.

A Export Payment Link – allows you to download all the payment links that has been created.

B Payment Link Table – shows all the created payment link that has been created and sent to the customers containing details such as Date, creator, Order ID, including the expiry date of the payment link as well as the status of the payment link.

C Actions – first option is for you to view how the payment links looks like from the customer POV. Second option is for you to copy the payment link. Third option is for you to tick the tick box and press the delete button above it.



GENERATING PAYMENT LINK

GENERATING QR CODE

This page is for merchants to generate a QR code for the payment link associated with a specific order ID, enabling quick and seamless payment access for your customers to a wide variety of channels once all the necessary details are filled appropriately.

1 Click Payment Link

2 Click Generate QR-Code

A Choose the **Default Channel** and fill in below details:

- **Currency**
- **Amount**
- **Order ID**
- **Payment Description**

Once done, click the **Generate Link**.

B Review the QR code created then click "**Download**"

The screenshot illustrates the two-step process for generating a payment link and QR code.
Step A: The user is on the 'Payment Link' page, where they select the 'Default Channel' (Visa / Mastercard), set the 'Currency' to MYR - Malaysian ringgit, enter the 'Amount' (10), provide the 'Order ID' (1234567), and add a 'Payment Description' (Test Payment). The 'Generate Link' button is highlighted with a yellow box.
Step B: The user has clicked 'Generate Link', and the system has generated a payment link and a QR code. The payment link URL is displayed in the 'Payment Link' field: https://uat.onlinepayment.com.my/MOLPay/pay/puvaan_Dev/AMBANK-eBPG-PW.php?amount=10.00&order_id=1234567&cur=MYR&bill_desc=Test+Paymnet&tccity=SALS&vcode=499e0fffa4bf926d9687c926153aafea6&l_version=1&. The QR code is shown below the URL, and a 'Download' button is available to save it.

GENERATING PAYMENT LINK

GENERATING STATIC QR CODE

Generate a static QR code linked to the payment URL for a specific order ID and its items, allowing easy access to the payment page for streamlined transactions to exclusive channels after filling all the necessary details.

A

- Choose the “**Sub MerchantID**” and “**Channel**” then fill in below details :
- **Currency**
 - **Amount**
 - **Order ID/Item ID**,
 - **Billing Name/Item Name**
 - **Payment Descriptions**

Once done, click the **Generate Preview**.

B

- Review the QR code created then click “**Save**”.

1 Click **Payment Link**

2 Click **Generate Static QR-Code**

The screenshot shows the Fluu Platform interface for generating a static QR code. The main window is titled "GENERATE STATIC QR-CODE" and displays the following fields:

- Sub MerchantID: puvcoan_Dev
- Channel: WeChatPay
- Currency: MYR - Malaysian ringgit
- Amount: 10
- Order ID / Item ID: I23456
- Billing Name / Item Name: Test
- Payment Descriptions: Payment Test

Below these fields is a "Generate Preview" button. To the right, under "QR-Code Preview", is a "Payment Link" URL and a generated QR code. A blue circle labeled "B" points to the QR code area. At the bottom, there is a "Save" button.

On the left sidebar, under the "Payment Link" menu, the "Generate Static QR-Code" option is highlighted with a yellow box and a green arrow pointing from the "1 Click Payment Link" step. Another green arrow points from the "2 Click Generate Static QR-Code" step to the "Generate Static QR-Code" option in the menu.

GENERATING PAYMENT LINK

GENERATING STORE QR CODE

Generate a unique QR code for your store (e.g., to place the QR code for that particular store on a standee). After generating the QR code, click the “**Download**” button.

The screenshot shows the Fiuu platform interface. On the left, a sidebar menu is open with the following items:

- COMPANY NAME (Account PIC)
- Transaction ID
- MAIN NAVIGATION
 - Home
 - Dashboard
 - Transactions
 - Merchant Onboarding
 - Settings
 - Settlements
 - New Settlements
 - Payment Link** (highlighted with a green arrow)
 - Generate Default Link
 - Generate QR-Code
 - Generate Static QR-Code
 - Generate Store QR-Code** (highlighted with a green arrow)
 - Mini Shopping Cart
 - Sales Invoices
 - Invoices
 - Reports
 - E-Statement
 - VT Activation
 - Documentation
 - Announcement
 - Newsletter
 - Barcode Checking

On the right, the main content area displays a preview of a QR code with the heading "SCAN TO PAY". The QR code is labeled "Store Name" and "COMPANY NAME". Below the QR code, there is a call-to-action: "Use camera/ phone scanner to scan the QR Code above" with icons for a camera and a smartphone. A yellow circle with the letter "A" is overlaid on the "Download" button at the bottom right of the preview window. To the right of the preview, there is a "How it works ?" section with three steps:

- 01 Print out the QR Code**: Click on the print button to print the QR standee on paper. Preferred size : Standard B5 size.
- 02 Place the standee in your store**: Display the QR code standee in your store / near the register.
- 03 Scan the code to pay directly**: Let your customer know the amount to pay and ask them to scan the QR code with phone camera / scanner.

Tips : Try it out yourself ! Scan the code and experience the payment flow easily

Please contact our support team if you wish to use this feature.

Version 2.0

A

Clicking the **Download** button will give you the generated QR-Code to be printed out later.

MINI SHOPPING CART

INTRODUCTION OF MINI SHOPPING CART

Coming back to the Dashboard, you will find “**Mini Shopping Cart**” on the left side of the page.

The screenshot shows the 1Fiuu dashboard interface. On the left, there is a vertical navigation menu with items like Home, Dashboard, Transactions, Merchant Profile, Settings, Settlements, Payment Link, and Mini Shopping Cart. The 'Mini Shopping Cart' item is highlighted with a green box and a green arrow pointing to it from the bottom right. The main content area features a welcome message "Welcome back, COMPANY NAME" and a central hub for managing products, tracking sales, and monitoring business performance. It also includes sections for creating a payment link, testing it, and sharing an email invoice. A QR code for a store is displayed with the text "GET YOUR STORE QR NOW". On the right, there are sections for integration, showing a merchant ID (qie_Dev) and fields for Verify Key and Secret Key. A green arrow labeled "From the Click Mini Shopping Cart" points to the integration section.

1Fiuu

COMPANY NAME
Account PIC

Transaction ID

MAIN NAVIGATION

- Home
- Dashboard
- Transactions
- Merchant Profile
- Settings
- Settlements
- Payment Link
- Mini Shopping Cart**

Thursday | 25th April 2024

Welcome back, COMPANY NAME

This is your central hub for managing your products, tracking your sales, and monitoring your business performance.

Let's make your business a **success** together!

Let's get started!

Create your Mini Shopping Cart. Coming Soon. Share an email invoice. Test Now.

Test your Payment Link now. **No Code**

Integration

Merchant ID : qie_Dev

Verify Key:

Secret Key:

From the Click Mini Shopping Cart

MINI SHOPPING CART PAGE

Here you will need to fill in the details to be included inside the shopping cart. This includes the title, description, image of the product, etc.

Mini Shopping Cart Information
Please fill in the information below and ensure the information entered is accurate and correct.

Title* 0/20 characters
Promo Plan, Mega Sales, etc...

Description* 0/255 characters
About Promo...

Target Country*
MALAYSIA

Upload Promo Picture*
+ Add Promo Picture

Products* Add Existing Products

PROMO TITLE
Attention savvy shoppers! Treat yourself to our exciting Flash Sale, where savings meet style in an irresistible collection of discounts and deals.
VIEW PRODUCTS

PROMO PICTURE

Checkout preview coming soon!

Fill in the details within this area

CREATING A SHOPPING CART ITEM

Fill in the details of the product in the form on the page. Details to be filled in is as below.

Title: The title for the product.

Description: Description of the product.

Target Country: Which country would the product is targeted for.

Upload Promo Picture: Product image that will be used as the thumbnail in the mini shopping cart list.

Products: Option for you to add either a new product or an existing product (refer P.7 & P.8).

Campaign Period: Campaign period starting from when until end date.

Collect customer's address: Option to insert a physical address.

Allow customer adjust quantity: Option to allow the customer to adjust the quantity of the product.

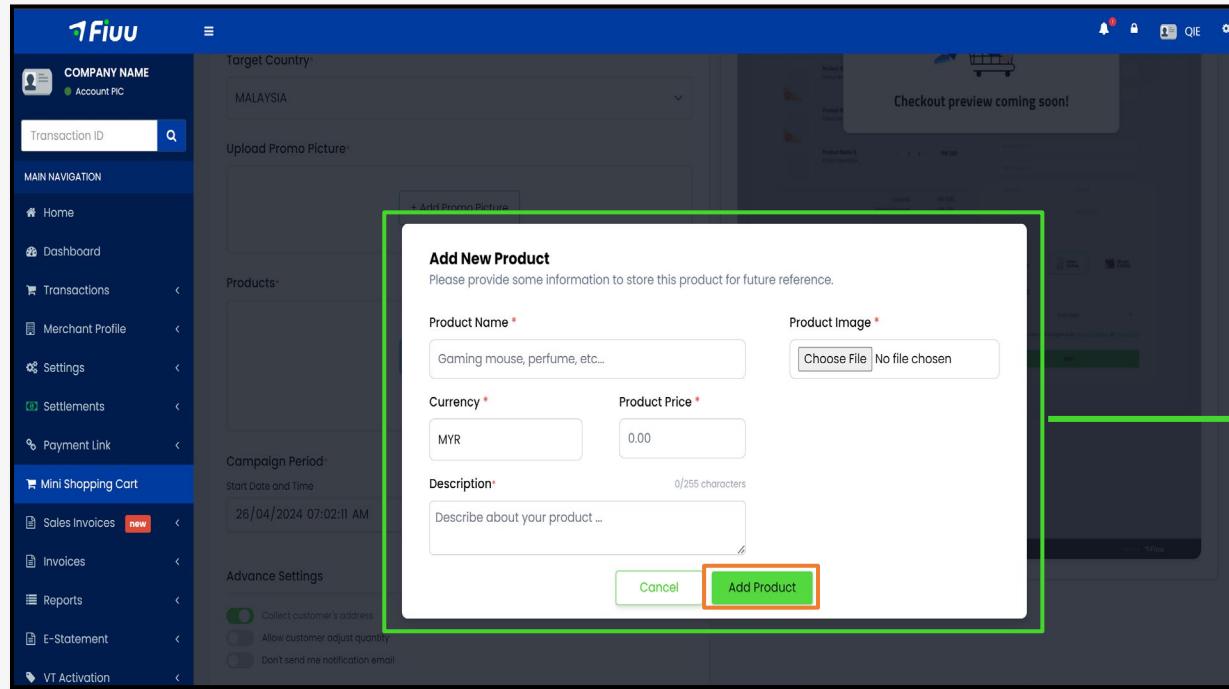
Don't send me notification email: Option to opt in or out from receiving email notification on the product

Click "**Create Mini Shopping Card Link**" once everything is filled up.

The screenshot shows the 'Mini Shopping Cart' creation interface. It includes fields for 'Title' (e.g., 'Promo Plan, Mega Sales, etc.'), 'Description' (e.g., 'About Promo...'), 'Target Country' (set to 'MALAYSIA'), 'Upload Promo Picture' (button '+ Add Promo Picture'), 'Products' (button '+ Add New Product' and '+ Add Existing Products'), and 'Campaign Period' (start date '25/04/2024 10:03:35 AM' and expiry date '25/04/2024 10:03:35 AM'). Below these are 'Advance Settings' with three options: 'Collect customer's address' (checked), 'Allow customer adjust quantity' (unchecked), and 'Don't send me notification email' (unchecked). At the bottom is a large green button labeled 'Create Mini Shopping Cart Link'. To the right of the main form, there is a preview window showing a promotional banner with 'PROMO TITLE' and a cartoon character pushing a shopping cart, along with a message 'Checkout preview coming soon!'. The top navigation bar includes links for 'Create Shopping Cart Link', 'Shopping Cart Link List', 'Product List', and 'Order List'.

ADDING NEW PRODUCT

Here you will need to fill in the details to add in new product to the mini shopping cart list. Once done filling up all the required details, press “**Add Product**” and it will be added into the mini shopping card list.



Product Name: The name for the product.

Product Image: Product image that will be used as the thumbnail in the mini shopping cart list.

Currency: Which country would the product be targeted for.

Product Price: Price for the product.

Description: Description of the product.

ADDING EXISTING PRODUCT

Here you can select your existing product to be added in the mini shopping cart list. Once done selecting your existing product to be added, press “**Add Products**” and it will be added into the mini shopping card list.

The screenshot shows the Fiuu platform interface. On the left is a sidebar with various navigation options. The main area displays a promotional offer titled "LIMITED TIME PROMOTION" with a placeholder for "Your Title Preview". Below this is a "PROMO PICTURE" placeholder. A central modal window is open, titled "Add Existing Products", with the sub-instruction "Please select products from the list below to add to your payment links." Inside the modal, there are two product items: "Black Hat" (MYR 35.00) and "Black Sunglasses" (MYR 20.00), each with a selection checkbox. At the bottom of the modal are "Cancel" and "Add Products" buttons, with the latter being highlighted by a red box and an orange arrow pointing down to a callout. To the right of the modal, another green box contains the instruction: "Select your existing product to be included into the mini shopping cart list." An orange arrow points from this callout down to the "Add Products" button in the modal.

Select your existing product to be included into the mini shopping cart list.

Click “**Add Product**” once you have made your selection.

SHOPPING CART LINK LIST

This page allows you to view and edit your created mini shopping card details.

The screenshot shows the 'Manage Shopping Cart Links' section of the 1Fiuu platform. A table lists a single link entry:

Create Date	Title	Country	Link URL	Start Date	Expiry Date	Status	Actions
25-04-2024 13:21	Black Hat	MY	https://uat-checkout.merc...	25 April 2024 at 05:20 AM	11 May 2024 at 05:20 AM	Active	(Edit) (Copy) (Archive)

Annotations explain various features:

- A green box points to the header: "You can view all the created links for your mini shopping cart."
- A red box points to the 'Actions' column: "You may edit, copy, or archive the created product here."
- A blue box points to the 'Status' column: "Option for you to show or not to show your shopping card links by either activating it or deactivating it here (on/off)."
- An orange box points to the 'Link URL' column: "You may have a customer's POV if you click this link."
- A yellow box points to the checkbox in the first column: "You may archive shopping link card in a bulk by ticking this tick box."

PRODUCT LIST

This page shows all your product lists briefly which you can also view or archive the product from here.

The screenshot shows the iFiuu platform's Product List page. On the left is a dark sidebar with various navigation options like Home, Dashboard, Transactions, Merchant Onboarding, Settings, etc. The main area has a header 'Mini Shopping Cart' and tabs for Create Shopping Cart Link, Shopping Cart Link List, Product List (which is active), and Order List. Below is a search bar and a table of products. The first two rows show 'Black Hat' and 'Black Sunglasses'. Each row has columns for Create Date, Image, Name, Description, Currency, Price, Status, and Actions (View, Archive). A green box highlights the '+ Add New Product' button at the top right of the table area.

A modal window titled 'Add New Product' with the sub-instruction 'Please provide some information to store this product for future reference.' It contains fields for Product Name (Gaming mouse, perfume, etc...), Currency (MYR), Product Price (0.00), and a large Description text area (0/255 characters). There are 'Cancel' and 'Add Product' buttons, with 'Add Product' being highlighted by a yellow box.

If you wish to add on another product to the shopping cart list, you may do so by clicking “+ Add New product” here and a popup will show (refer above). Then just fill the details just like before, “Adding New Product” (refer P.7). Once done, you may click “Add Product” to finish.

A modal window titled 'Product Details' with the sub-instruction 'Here is detail of the product.' It shows a summary of a product: Product Name (Black Hat), Product Price (MYR 35.00), and Product Description (Black Polyester Baseball Hat). To the right is a 'Product Image' placeholder with a black baseball cap icon and an 'Edit' button. At the bottom are 'Close' and 'Save' buttons, with 'Save' being highlighted by a green box.

View – You may view the product details including the image that was uploaded (refer image on the right). You may also direct edit the product details by clicking “Edit” (refer image on the right).

ORDER LISTS

ACTION – VIEW

This page shows all your product lists briefly which you can also view or archive the product from here.

Click “View” under the “Action” tab to view the product that has been purchased by the Customer.
*Refer to next slide (page II) for more information.

You may view the products purchased by the Customer here for details such as below:

- Products that have been purchased
- Timeline
- General information about the purchase
- Customer details (name, email, and phone number)
- Shipping details

ORDER STATUS

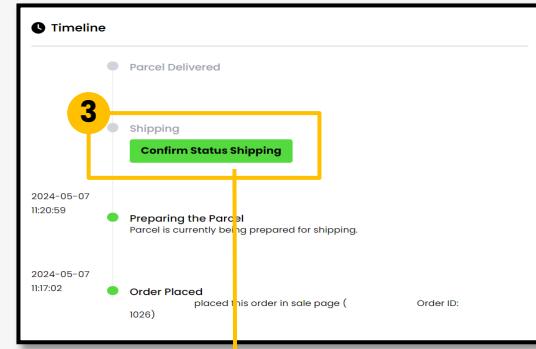
SUCCESS – CHECK & UPDATE ORDER STATUS

- You will reach this view once you have clicked on “View” button from the Order Lists previously.
- Here, you can view the transaction details as well as the status of the purchase. Below is a sample of a transaction with a “SUCCESS” status as below.

The screenshot shows the "Mini Shopping Cart" interface. At the top, there are buttons for "Create Shopping Cart Link", "Shopping Cart Link List", "Product List", and "Order List". The main area displays "Products (2)" with two items: "Black Sunglasses" and "Black Hat". Below this is the "General" section with details like Name (Black Hat), Date Created (2024-05-07 11:15:57), Order ID (I026), Payment Status (Success), Total paid (MYR \$268.00), and a Link (https://uat-checkout.merchant.razer.com/oje_Dev/checkout/d88). The "Customer" section includes fields for Name, Email, and Phone Number. The "Shipping" section has fields for Address Line 1, Address Line 2, Postcode/ZIP, City, and State. At the bottom, it shows "Order ID: I026" and a note: "placed this order in sale page (I026)".

1 Timeline: Shows the order status timeline with events: "Parcel Delivered", "Shipping", and "Order Placed" (2024-05-07 11:17:02). A green box highlights the "Order Placed" event.

2 Preparing the Parcel: A blue box highlights the "Confirm Status" button next to the "Preparing the Parcel" event.



Click “**Confirm Status Shipping**” once you have shipped the goods to the customer. A popup will appear for you to fill in shipping details (refer page 12).

Click “**Confirm Status**” once you have prepared the goods to be shipped after customer order is placed.

This is the timeline of the purchase made by the customer which will show from the first point of contact until the end of the purchase process.

ORDER STATUS

SUCCESS – CHECK & UPDATE ORDER STATUS

The screenshot shows the Fiuu platform's interface. On the left, there's a sidebar with various navigation options like Home, Dashboard, Transactions, Merchant Profile, Settings, Settlements, Payment Link, and Mini Shopping Cart (which is currently selected). The main area is titled 'Mini Shopping Cart' and shows a 'Products (2)' section. A modal window titled 'Tracking Number' is centered over the products. The modal contains three input fields: 'Courier Name *' (with placeholder 'Courier...'), 'Tracking Number *' (with placeholder 'Tracking Number...'), and 'Re-enter Tracking Number *' (with placeholder 'Re-enter Tracking Number...'). Below these fields are two buttons: 'Cancel' and 'Submit'. In the bottom right corner of the main screen, there's a snippet of shipping address information: Address Line 1 (No 22), Address Line 2 (Jalan 23/23), Postcode/ZIP (47620), City (Subang Jaya), and State (Selangore).

You must fill in the shipping details as below:

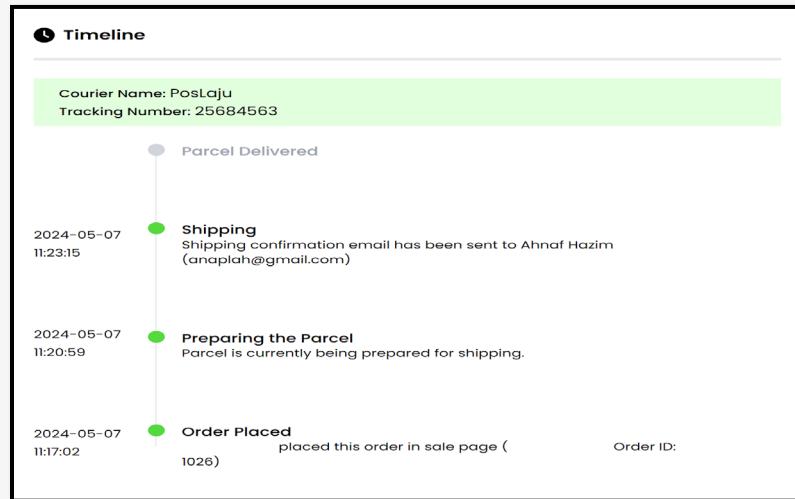
- Courier name
- Tracking Number
- Re-enter Tracking Number

Click "**Submit**" once done.

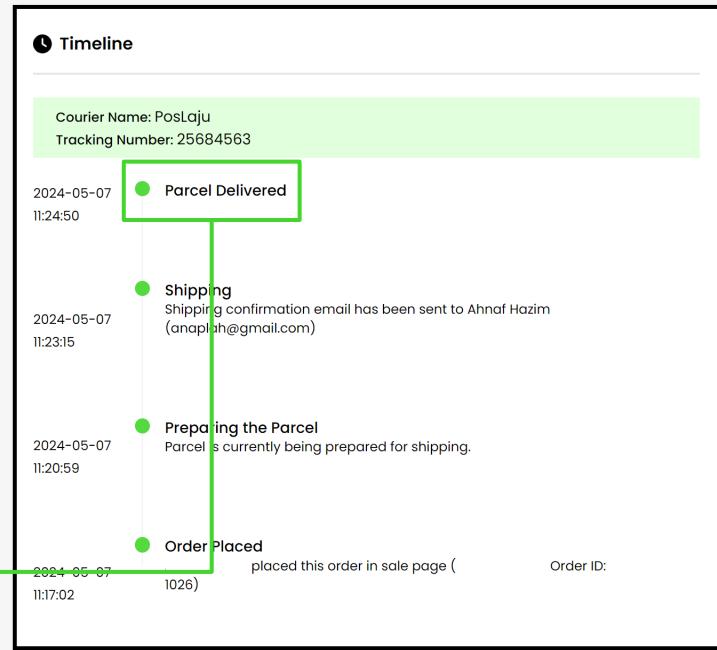
ORDER STATUS

SUCCESS – CHECK & UPDATE ORDER STATUS

The shipping timeline will be automatically updated (as below) once you have filled in the “**Shipping Details**” earlier (page 12).



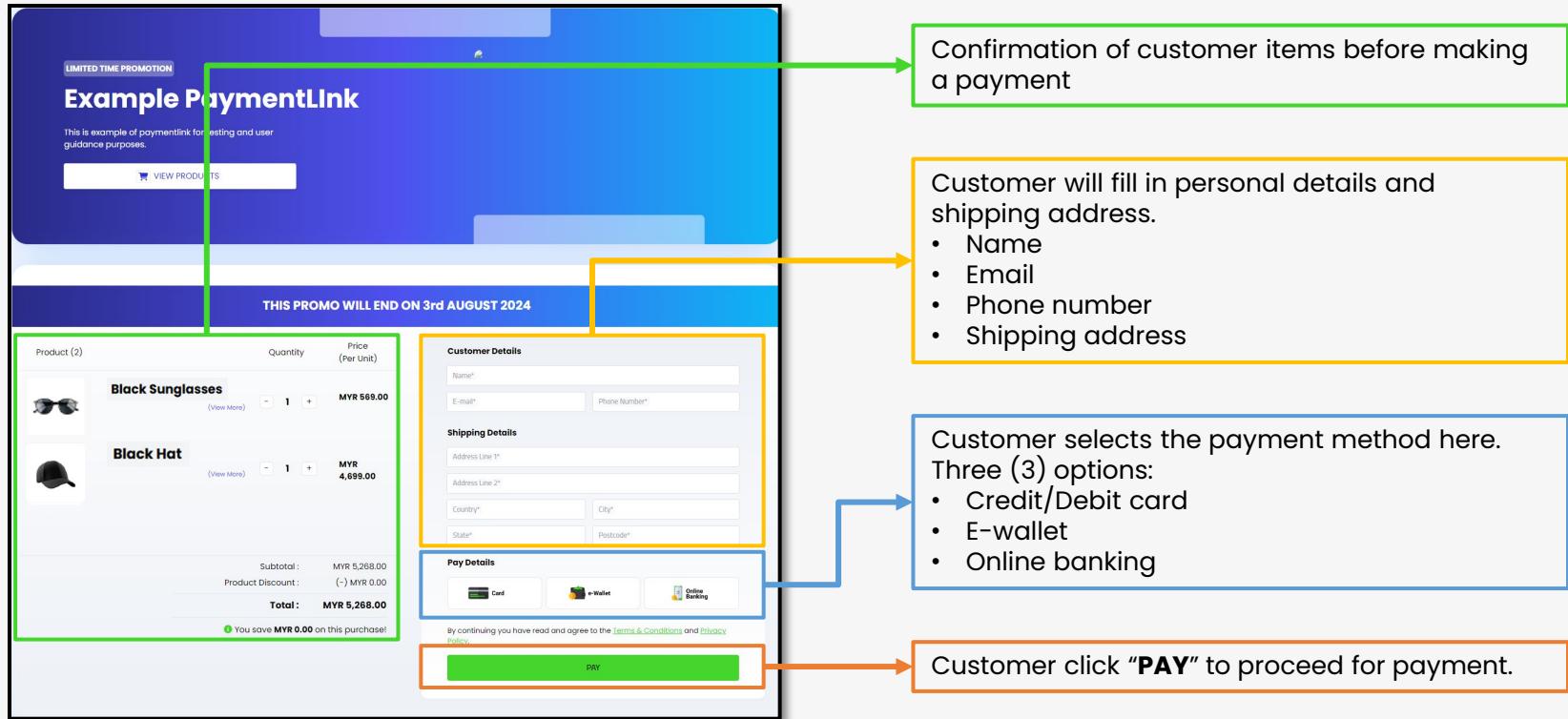
- “**Parcel Delivered**” will be showing as green only if the customer has updated their shopping cart from their end.
- If the customer is yet to update anything, by default, “**Parcel Delivered**” will be showing as green after 7 days.



CHECKOUT PAGE

CUSTOMER POINT OF VIEW (POV)

This below shows the customer's POV upon checking out the items from the cart.



CHECKOUT PAGE

CUSTOMER POINT OF VIEW (POV)

This below shows the customer's POV after payment is made.

Thank You
For Your Order

 Example PaymentLink
ID 1035

Parcel Status	Delivery Details
Courier Name: Not yet available Tracking Number: Not yet available	
ITEM RECEIVED	Item Received 
SHIPPING	
PREPARING THE PARCEL	
2 Jul 10:50 AM	ORDER PLACED <i>'Customer Name' has placed this order on Sale Page (Example PaymentLink - Order ID 1035)</i>

Product (2)

Product (2)	Quantity	Price (Per Unit)
 Black Sunglasses (View More)	1	MYR 569.00
 Black Hat (View More)	1	MYR 4,699.00

Subtotal : MYR 5,268.00
Product Discount : - MYR 0.00
Total : MYR 5,268.00
You save MYR 0.00 on this purchase!

 Success order.

 Example PaymentLink
ID 1041

Order Unsuccessful
We are sorry, Please try again

Delivery Details

Recipient Name :	John Doe
Phone Number :	012565652
Shipping Address :	Shah Alam, Selangor

Product (2)

Product (2)	Quantity	Price (Per Unit)
 Black Sunglasses (View More)	1	MYR 569.00
 Black Hat (View More)	1	MYR 4,699.00

Subtotal : MYR 5268.00
Product Discount : - MYR 0.00
Total : MYR 5268.00
You save MYR 0.00 on this purchase!

 Unsuccessful order.

DISPUTE & CHARGEBACK

DISPUTE, CHARGEBACK, AND FRAUD TRANSACTION LISTINGS

The **Dispute & Chargeback** page allows you to view all disputes, chargeback and fraud cases.

The screenshot shows the 1Fiuu platform interface for managing disputes, chargebacks, and fraud cases. The left sidebar contains a main navigation menu with various sections like Home, Dashboard, Transactions, Merchant Onboarding, Settings, Store Management, Channel Activation, Settlements, Payment Link, Mini Shopping Cart, Dispute/Chargeback (which is currently selected), Recurring, New Recurring, Refund, Sales Invoices, Invoices, Reports, E-Statement, VT Activation, cloudECCR, Documentation, and Announcement. The top header includes the 1Fiuu logo, account information (product SDN BHD, Account PIC), a search bar (Q CHARGEBACK Tuesday, 30th September 2025), and product-related icons. The main content area is titled 'CHARGEBACK' and displays a 'Chargeback/Fraud Listing' table. The table has columns for Ticket ID, Date Received, Due Date, Case, Reason, Channel, Card Type, Issuer Bank, Tran ID, Total TXN, Status, Dispute Amt, and Actions. A message 'No data found' is displayed in the table body. At the top of the listing area, there are filter options ('Filter By: TranID') and search buttons ('Reset', 'Search').

RECURRING RECURRING PLAN PAGE

This recurring page includes three main components: Plans, Subscriber, and Token. Merchants can keep tabs on plans created, ID's and details of subscribers and their transactions, etc.

A Column shows the summary and details of a created recurring plan.

B There are three buttons in relation with the recurring plan.

*refer next slide.

- 1 Click Recurring
- 2 Click Plans

The screenshot displays the iFiuu platform interface for managing recurring plans. On the left, a vertical navigation menu lists various sections such as Home, Dashboard, Transactions, Merchant Onboarding, Settings, Store Management, Settlements, Payment Link, and Mini Shopping Cart. Two specific items are highlighted with green boxes and numbered arrows: 'Recurring' (step 1) and 'Plans' (step 2). The main content area is titled 'Recurring Plan' and shows a table for 'Recurring Plan'. The table has columns for No., Plan ID, Plan Name, Plan Description, Currency, Amount x Cycle, Period, and Status. One entry is listed: No. 1, Plan ID 130, Plan Name 'plan A', Plan Description 'just plan A', Currency MYR, Amount x Cycle '25.00 x 12', Period 'Monthly', and Status checked. To the right of the table are buttons for 'Action' (with icons for edit, delete, and lock), 'First', 'Previous', 'Next', and 'Last'. A yellow circle labeled 'A' highlights the table area, and a green circle labeled 'B' highlights the 'Action' button.

No.	Plan ID	Plan Name	Plan Description	Currency	Amount x Cycle	Period	Status
1	130	plan A	just plan A	MYR	25.00 x 12	Monthly	<input checked="" type="checkbox"/>

RECURRING

UPDATING RECURRING PLAN

- After clicking the first button in the **B** section you will be redirected to a page where you are allowed to update your existing recurring plan. *refer to previous page
- Update the necessary details to your liking before clicking the "**Submit**" button to save changes.

The screenshot shows the 'Update Plan' page in the Fiuu merchant dashboard. The page has a blue header with the Fiuu logo and navigation links. The main content area is titled 'Update Plan'. It contains several input fields:

- Plan Name: plan A
- Description: just plan A
- Maximum Billing Cycle: 12
- Charging Period: Monthly
- Charge On: Last of This Month *If subscribe opt-in on 29th / 31st in certain month
 First of Next Month
- Currency: MYR
- Amount: 25.00 *Amount to be charge per cycle
- Retry Failed Transaction: Retry while recurring transaction failed
- Memo: plan A subscription
- Status: On

A

Plan Name: The name of the plan.

Description: The description of the plan.

Maximum Billing Cycle: Sets the time allowed for customer to pay.

Charging Period: Options to choose what period to be charged.

Charge On: Option to be charged on the first or last of the month.

Currency: The currency for the plan.

Amount: Amount to be billed.

Retry Failed Transaction: Option to retry if transaction fails.

Memo: Additional description

Status: Status of the plan.

B

B Click "**submit**" once you have finished editing

RECURRING

COPY RECURRING PLAN LINK

Coming back to the recurring plan page, clicking the **B** section will prompt a copy plan interface. This interface displays the links that will take you directly to the **payment page** where the transaction will be done.

The screenshot shows the 1Fiuu platform's Recurring Plan section. On the left, there is a main navigation menu with various options like Home, Dashboard, Transactions, Merchant Onboarding, Settings, Store Management, Settlements, Payment Link, Mini Shopping Cart, Recurring, Plans, Subscribers, Token, Sales Invoices, Invoices, Reports, and E-Statement. The 'Recurring' option is currently selected. In the center, there is a table titled 'Recurring Plan' with one entry: No. 1, Plan ID 130, Plan Name plan A. Below the table, it says 'Showing 1 to 1 of 1 entries'. A modal window titled 'Recurring Payment Virtual Link' is open. It contains a text input field labeled 'Order ID:' with '130' entered, and a 'Generate Link' button. Below this, there is a note: 'Choose either one suit for your purpose.' followed by two code snippets: a URL and an HTML snippet. At the bottom of the modal, there is a note about additional request parameters and a warning about sending the 'vorderid' parameter. A blue circle labeled 'A' points to the 'Generate Link' button, and a green circle labeled 'B' points to the modal window.

A The default link can be customized here.

B Links that will redirect you to the payment page. Click the link to be directed to the payment page

C Click 'Pay' to continue payment

The screenshot shows a payment page. At the top, there is company information: COMPANY NAME J-39-1, Block I, Persiaran Multimedia, CityPark, i-City 40000 Shah Alam, Selangor, MALAYSIA, Tel: Fax: URL: [DOMAIN.COM](#) Email: [Email](#). Below this, there is a summary table with 'Total' amount 'MYR 25.00'. Under 'Customer Details', there is a dropdown menu. In the 'Pay with' section, there is a 'Card' icon and a 'Credit / Debit' option. A green arrow points from the 'Pay' button in the 'Copy Recurring Plan Link' dialog to the 'Pay' button on this page. At the bottom, there is a note: 'By continuing, you have read and agree to the [Terms and Conditions](#) & [Privacy Policy](#)'. A blue circle labeled 'C' points to the 'Pay' button. A note at the bottom right says: 'Your transaction is secured with SSL encryption'.

RECURRING RECURRING PLAN PAGE

Again, back to the recurring plan page, click the "**New Plan**" to access the New Plan's page to create a new plan.
*refer to the image below.

A Click on **+ New Plan** to add a new recurring plan to the list.

B Details to be filled in for the new recurring plan. Similar details to edit an existing recurring plan. Click **submit** once done.
*refer page 29

RECURRING

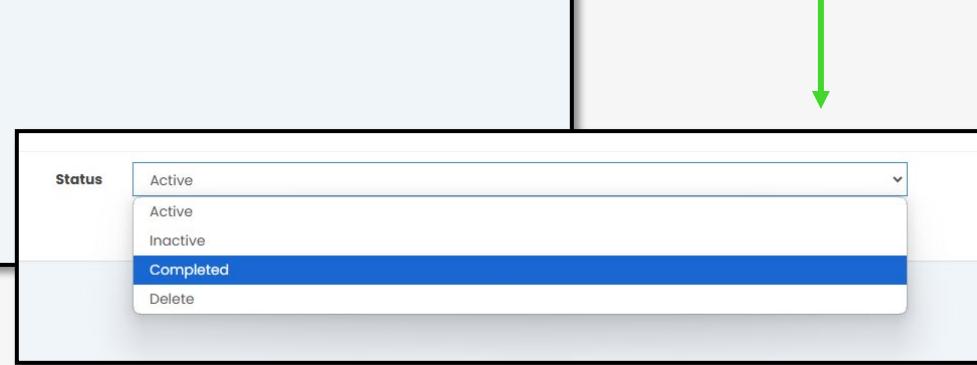
RECURRING SUBSCRIBERS LIST & EDIT PAGE

This page enables merchants to monitor, search, and manage active subscribers and their payment details, displaying key information like subscription start dates, next payment dates, and accumulated amounts as well as other functional features.

The screenshot shows the 'Recurring Subscribers' list page. On the left, there's a navigation sidebar with sections like Home, Dashboard, Transactions, Merchant Onboarding, Settings, Store Management, Settlements, Payment Link, Mini Shopping Cart, Recurring (which is highlighted), Plans, Subscriber (which is also highlighted), Token, Sales Invoices, Invoices, Reports, and E-Statement. The main content area has a table titled 'Recurring Subscribers' showing four entries. The columns include No., Name, Order ID, Subscribe Date, Next Payment, Last Payment, Plan Name, Amount, Accum. Amount, Cycle, Period, and Status. Each row has a set of icons for editing, deleting, and marking as completed. A yellow circle labeled 'A' highlights the edit icon in the first row. Below the table, there are buttons for First, Previous, Next, and Last. At the bottom, it says 'Showing 1 to 4 of 4 entries'.

A Clicking the first icon will redirect you to an editing page for recurring subscribers. You can assign your subscriber status according to **"Active"**, **"Inactive"**, **"Completed"**, **"Delete"**.

*refer to the image below



1 Click Recurring

2 Click Subscriber

RECURRING RECURRING SUBSCRIBER'S TRANSACTIONS

Clicking the 2nd icon will redirect you to the recurring subscriber transactions page (*refer to previous page*). Here it shows the list of the recurring subscriber transactions that have been completed.

The screenshot displays the tFiuu platform interface, specifically the 'Recurring Subscriber Transaction' section. The left sidebar shows a navigation menu with various options like Home, Dashboard, Transactions, Merchant Onboarding, Settings, Store Management, Settlements, Payment Link, Mini Shopping Cart, Recurring (selected), Plans, Subscriber (selected), Token, Sales Invoices, Invoices, Reports, and E-Statement. The main content area is titled 'Recurring Subscriber Transaction' and shows a table of completed transactions. The table has columns for No, Date, Channel, TranID, OrderID, Name, Email, Mobile, Currency, Bill Amt, Actual Amt, and Status. One entry is visible: No 1, Date 2024-11-04, Channel VISA, TranID 107025, OrderID Plan130-visc2, Name User1, Email user@domain.com, Mobile +60123456789, Currency MYR, Bill Amt 25.00, Actual Amt 24.50, and Status Captured. There is also a 'Send Callback' button at the top right of the table. The bottom of the table shows pagination links: First, Previous, Next, and Last.

No	Date	Channel	TranID	OrderID	Name	Email	Mobile	Currency	Bill Amt	Actual Amt	Status
1	2024-11-04	VISA	107025	Plan130-visc2	User1	user@domain.com	+60123456789	MYR	25.00	24.50	Captured

RECURRING RECURRING TOKEN

After clicking "**Token**" by the sidebar you will see this page where it displays the tokens of the subscribers along with their personal details after subscribing.

A First button in the "Action" column will copy the token

B Second button allows you to edit the token list

C A delete button to delete the tokens

1 Click Recuring

2 Click Token

No	Token	Channel \ Recurring Token Type	CardHolder Name	Mobile	Email	Action	Action	Action
1	*****420186	\	User1	+60123456789	user1@domain.com			
2	*****220012	\	User2	55218438	user2@domain.com			
3	*****220012	\	User3	55218438	user3@domain.com			
4	*****220012	\	User4	55218438	user4@domain.com			

RECURRING RECURRING TOKEN

After clicking "**Token**" by the sidebar you will see this page where it displays the tokens of the subscribers along with their personal details.

The screenshot shows the TFIUU platform's Token List page. On the left, there is a navigation sidebar with various options like Home, Dashboard, Transactions, Merchant Onboarding, Settings, Store Management, Settlements, Payment Link, Mini Shopping Cart, Recurring (which is currently selected), Plans, Subscribers, and Token. The main content area is titled "Token List" and displays a table with four entries. The columns include No., Token, Channel | Recurring Token Type, CardHolder Name, Mobile, Email, and Action. The tokens listed are ****420186, ****220012, ****220012, and ****220012. The cardholder names are User1, User2, User3, and User4 respectively. The mobile numbers are +60123456789, 55218438, 55218438, and 55218438. The emails are user1@domain.com, user2@domain.com, user3@domain.com, and user4@domain.com. Below the table, a modal window is open with a green checkmark icon and the text "Success Copied!". At the bottom of the modal is a blue "OK" button. The top right corner of the page shows "Recurring" and "Plan".

No	Token	Channel Recurring Token Type	CardHolder Name	Mobile	Email	Action
1	*****420186	\	User1	+60123456789	user1@domain.com	
2	*****220012	\	User2	55218438	user2@domain.com	
3	*****220012	\		55218438	user3@domain.com	
4	*****220012	\		55218438	user4@domain.com	

REFUND

INCOMING REQUEST TAB

There are two available options, **Incoming Request** and **Refund History** in the list.

Date	Channel	TranID	OrderID	Name	Email	Mobile	Refund Amt
2025-06-20 16:09:59	PO	2942940278	RIDZWAN.ZAINAL@FIUU.COM_3180	Operation Support	support@fiuu.com	55218438	110
2025-06-24 08:13:43	PO	2950352080	RIDZWAN.ZAINAL@FIUU.COM_9171	Operation Support	support@fiuu.com	55218438	110

A Click on specific “TranID” will open the transaction details. Which you will be diverted to the page of **Transactions > Main Accounts > Specific Transaction** which is the option on the top.

B Three (3) available options for easy access:
⊕ Option for more
✓ Approve request
✗ Reject request

⊕ Option for more
Click to view more information of the refund request that will appear just below it.

REFUND

REFUND HISTORY TAB

Refund History allows you to view all past refund requests along with their details. You can easily check the status, see the request method, and even download the full details for your records.

The screenshot shows the FIUU platform's Refund History tab. On the left, there's a main navigation menu with various options like Home, Dashboard, Transactions, Merchant Onboarding, Settings, Store Management, Channel Activation, Settlements, Payment Link, Mini Shopping Cart, Dispute/Chargeback, Recurring, New Recurring, Refund (which is currently selected), Incoming Request, Refund History, Sales Invoices, Invoices, Reports, and E-Statement.

The main content area has two sections:

- REFUND HISTORY**: A table listing 10 refund requests. Each row includes columns for No., Create Date, Transaction ID, Bank Refund ID, Order ID, Amount, Beneficiary Details, Status (e.g., Success), and Refund Request Method (e.g., API). Red arrows point from three specific columns to their descriptions:
 - An arrow points to the **Status** column, labeled "Indicates the **Status** of past refund requests".
 - An arrow points to the **Refund Request Method** column, labeled "Shows the **Refund Request Method**".
 - An arrow points to the download icon in the **Refund Request Method** column, labeled "Click this icon to download".
- Rejected Refund Request**: A table showing 0 entries. It has columns for No., Create Date, Transaction ID, Order ID, and Beneficiary Details. A red box surrounds this entire section, with an arrow pointing to it labeled "Lists of rejected refund request will be listed here".

SALES INVOICES

MAIN PAGE – OLD PAGE

Here you'll be able to view and access your sales invoices for current and previous sales invoices.

A The dropdown button will show the summary of the invoices for a particular date.

B Press **View** to see the sales invoice in detail.

C The **Download** button will allow you to download the sales invoice

1
Click
Sales Invoices

The screenshot shows the 7Fiuu platform interface for managing sales invoices. On the left, there's a navigation sidebar with various menu items like Home, Dashboard, Transactions, Merchant Onboarding, Merchant Profile, Settings, Store Management, New Store Management, Settlements, Payment Link, Mini Shopping Cart, Sales Invoices (which is currently selected and highlighted in blue), Invoices, Reports, and E-Statement. A green arrow points from the 'Sales Invoices' item in the sidebar to the corresponding section on the main page. The main content area is titled 'Sales Invoices' and features a search bar at the top. Below the search bar is a table with 10 rows of invoice data. The columns in the table are: No., Date, Invoice/Credit Note Number, Total Costs, View, and Download. Each row contains an expandable arrow icon under 'No.' and a detailed view of the invoice information under 'View'. The 'Download' button is highlighted with a blue circle and labeled 'C'. The 'View' button is highlighted with a green circle and labeled 'B'. The 'Total Costs' column shows values such as MYR 260.00, MYR 240.00, MYR 220.00, etc. The 'View' and 'Download' buttons for each row also have these labels (B and C) above them. An orange box labeled 'A' highlights the dropdown arrow icon in the first row of the table.

No.	Date	Invoice/Credit Note Number	Total Costs	View	Download
1.	2024-04-15	#17888	MYR 260.00	View	Download
2.	2024-04-13	#17886	MYR 240.00	View	Download
3.	2024-04-11	#17884	MYR 220.00	View	Download
4.	2024-04-10	#17883	MYR 0.00	View	Download
5.	2024-04-08	#17881	MYR 0.00	View	Download
6.	2024-04-06	#17879	MYR 0.00	View	Download
7.	2024-04-04	#17877	MYR 150.00	View	Download
8.	2024-04-01	#17874	MYR 120.00	View	Download
9.	2024-01-22	#17873	MYR 200.00	View	Download
10.	2024-01-20	#17872	MYR 175.00	View	Download

SALES INVOICES

LIST OF INVOICES

A After clicking on the dropdown arrow, summary of a sales invoice will be shown. Please note that this just shows the summary of the sales invoice and to view more details, click on **View** button on the right side of it.

The screenshot shows the Fiuu merchant dashboard with the following interface elements:

- Left Sidebar (Main Navigation):** Includes sections for Company Name, Transaction ID search, and various merchant management options like Home, Dashboard, Transactions, Merchant Onboarding, Merchant Profile, Settings, Store Management, New Store Management, Settlements, Payment Link, Mini Shopping Cart, Sales Invoices (selected), and Reports.
- Header:** Displays the Fiuu logo, account information, and navigation icons.
- Sales Invoices Page:** Shows a list of invoices with columns for No., Date, Invoice/Credit Note Number, Total Costs, and Action (View, Download).
- Invoice Details:** The second invoice (#17886) has its dropdown expanded, showing a table with two items:

Items	Amount
CAPTURED_MDR-MERCHANT-MYR-VISA-2024-04-13-88	MYR 120.00
CAPTURED_MDR-MERCHANT-MYR-MASTERCARD-2024-04-13-89	MYR 120.00

SALES INVOICES

DETAILED INVOICE

You'll be able to view more details of the sales invoice if the **View** button is clicked upon (refer page 28).

The screenshot shows the Fiuu merchant dashboard with a modal window displaying a detailed sales invoice. The modal has the following details:

Invoice: 17886 Date: 2024-04-13

From:
RAZER MERCHANT SERVICES SDN BHD,
REG. NUMBER: 2010101981 (948015-X)
J-39-1, BLOCK J, PERSIARAN MULTIMEDIA I-CITY,
40150 SHAH ALAM, SELANGOR, MALAYSIA

To:
COMPANY NAME
BLOCK W, PERSIARAN MULTIMEDIA, I-CITY
40150 SHAH ALAM, SELANGOR, MALAYSIA

fiuu.com
support@fiuu.com

SST No: B16-1911-32000031

Description	Total Costs
CAPTURED_MDR-MERCHANT-MYR-VISA-2024-04-13-88	MYR 120.00
CAPTURED_MDR-MERCHANT-MYR-MASTERCARD-2024-04-13-89	MYR 120.00
Total:	MYR 240.00

[Close](#)

The background shows a list of other invoices with columns for No., Date, and Invoice/Credit Note Number.

SALES INVOICES

NEW PAGE

Fluu

product SDN BHD
Account P/C

Transaction ID

MAIN NAVIGATION

- Home
- Dashboard
- Transactions
- Settings
- Channel Activation **NEW**
- Settlements
- New Settlements
- Payment Link
- Fluu Batch **NEW**
- Mini Shopping Cart
- Dispute/Chargeback
- New Recurring **NEW**
- Sales Invoices **▼**
- Sales Invoices **(No. 0 total)**
- New Sales Invoices
- Invoices **▼**
- Reports **▼**
- E-Statement **▼**
- VT Activation **▼**
- cloudECR
- Documentation **▼**

SALES INVOICES Wednesday, 16th July 2025 For those **1st July 2021** onwards sales invoice or credit note. Any sales invoice or credit note can't find here, may try to check at the old sales invoice link.

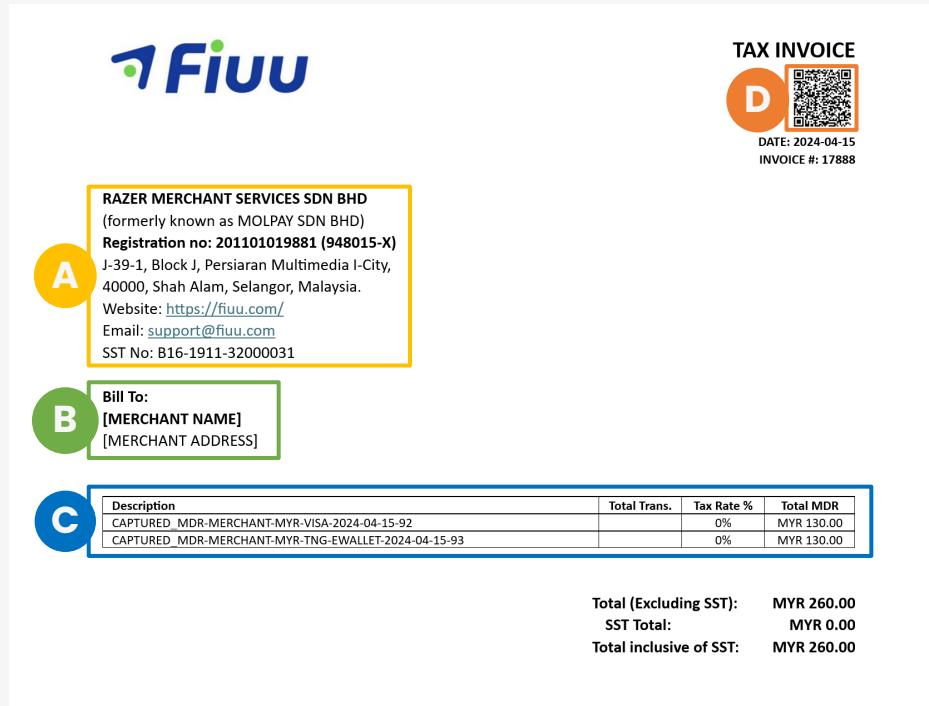
Sales Invoices | List

No	Date	Invoice ID	Description	Amt	Total Costs
1	2025-07-09	101307278	Items SETTLED_MDR- -MYR-CIL_VISA-2025-07-09-34311493 SETTLED_MDR- -MYR-TNG-EWALLET-2025-07-09-34311494 SETTLED_MDR- -MYR-BOOST-2025-07-09-34311495 SETTLED_MDR- -MYR-SHOPEPAY-2025-07-09-34311496 SETTLED_MDR- -MYR-CIL_MASTERCARD-2025-07-09-34311497 SETTLED_MDR- -MYR-GRABPAY-2025-07-09-34311498	4,413.05 5,591.75 92.01 1,196.36 1,839.01 418.10	MYR 13550.28 <input type="button"/> <input type="button"/>
2	2025-07-08	101278797	Items REFUND_MDR- -MYR-TNG-EWALLET-2025-07-08-34234991	0.56	MYR 0.56 <input type="button"/> <input type="button"/>
3	2025-07-08	101278796	Items CHARGEBACK_MDR- -MYR-CIL_VISA-2025-07-08-34234990	0.35	MYR 0.35 <input type="button"/> <input type="button"/>
4	2025-07-08	101296626	Items SETTLED_MDR- -MYR-GRABPAY-2025-07-08-34234968	0.15	MYR 0.15 <input type="button"/> <input type="button"/>
5	2025-07-08	101296625	Items SETTLED_MDR- -MYR-TNG-EWALLET-2025-07-08-34234966 SETTLED_MDR- -MYR-SHOPEPAY-2025-07-08-34234967 SETTLED_MDR- -MYR-CIL_VISA-2025-07-08-34234969 SETTLED_MDR- -MYR-GRABPAY-2025-07-08-34234970 SETTLED_MDR- -MYR-CIL_MASTERCARD-2025-07-08-34234972 SETTLED_MDR- -MYR-BOOST-2025-07-08-34234973	11,882.28 1,411.43 8,698.73 778.67 3,435.50 182.81	MYR 26389.42 <input type="button"/> <input type="button"/>
6	2025-07-07	101283669	Items REFUND_CAPTURED_MDR- -MYR-PNCO_CIMBCLICKS-2025-07-07-34125389 REFUND_CAPTURED_MDR- -MYR-PNCO_MB2U-2025-07-07-34025090 REFUND_CAPTURED_MDR- -MYR-PNCO_JHP-2025-07-07-34125391 REFUND_CAPTURED_MDR- -MYR-PNCO_ABMB-2025-07-07-34125392 REFUND_CAPTURED_MDR- -MYR-PNCO_RHB-2025-07-07-34125393 REFUND_CAPTURED_MDR- -MYR-PNCO_PBB-2025-07-07-34125394 REFUND_CAPTURED_MDR- -MYR-PNCO_AMB-2025-07-07-34125395 REFUND_CAPTURED_MDR- -MYR-PNCO_BIMP-2025-07-07-34125396 REFUND_CAPTURED_MDR- -MYR-PNCO_BSN-2025-07-07-34125397 REFUND_CAPTURED_MDR- -MYR-PNCO_ABB-2025-07-07-34125399	3.19 18.77 0.44 0.19 0.99 0.36 0.02 2.57 0.16 0.12 1.10	MYR 28.01 <input type="button"/> <input type="button"/>
7	2025-07-07	101265837	Items REFUND_MDR- -MYR-TNG-EWALLET-2025-07-07-34125385 REFUND_MDR- -MYR-CIL_VISA-2025-07-07-34125386	0.25 1.40	MYR 1.65 <input type="button"/> <input type="button"/>
8	2025-07-07	101283667	Items SETTLED_MDR- -MYR-SHOPBACK-2025-07-07-34125304	109.70	MYR 48831.55 <input type="button"/> <input type="button"/>

SALES INVOICES

SALES INVOICES SAMPLE

If you chose to download the sales invoice, you would see the invoice as below.



A This is the details of the sender (**Fiuu**) which by default is Fiuu.

B This field is the details of the receiver for the sales invoice.

C Details of the invoice consists of details below:

- Description
- Total transactions
- Tax rate (%)
- Total MDR

D QR scan will direct users to LHDN site. This is mostly used for verification purposes.

SALES INVOICES

CREDIT NOTE SAMPLE

This is a sample of a Credit Note. Typically used in situations where there has been an overcharge, a return of goods, or an error in the original invoice. The credit note serves to correct the amount owed by the buyer or to refund a portion of a payment already made.

A Details of credit notes consists of details below:

- Description
- Total transactions
- Tax rate (%)
- Total MDR

B This section are the account payable details of the sender (**1Fiuu**).



CREDIT NOTE



DATE: 2024-04-15
CREDIT NOTE #: 17871

RAZER MERCHANT SERVICES SDN BHD
(formerly known as MOLPAY SDN BHD)
Registration no: 201101019881 (948015-X)
J-39-1, Block J, Persiaran Multimedia I-City,
40000, Shah Alam, Selangor, Malaysia.
Website: <https://fiuu.com/>
Email: support@fiuu.com
SST No: B16-1911-32000031

Bill To:
[MERCHANT NAME]
[MERCHANT ADDRESS]

Description	Total Trans.	Tax Rate %	Total MDR
ADJ_CAPTURED_MDR-MERCHANT-MYR-FPX-TPA-2024-01-31-68		0%	MYR 16.50
ADJ_CAPTURED_MDR-MERCHANT-MYR-VISA-2024-01-31-69		0%	MYR 17.20
ADJ_CAPTURED_MDR-MERCHANT-MYR-MASTERCARD-2024-01-31-70		0%	MYR 20.50

Total (Excluding SST): MYR 54.20
SST Total: MYR 0.00
Total inclusive of SST: MYR 54.20

Credit Terms: 14 days

All payment shall be made payable to:

Bank Account Name: [Sender bank account name]
Bank Account No: [Sender bank account number]
Bank Name: [Sender bank name]

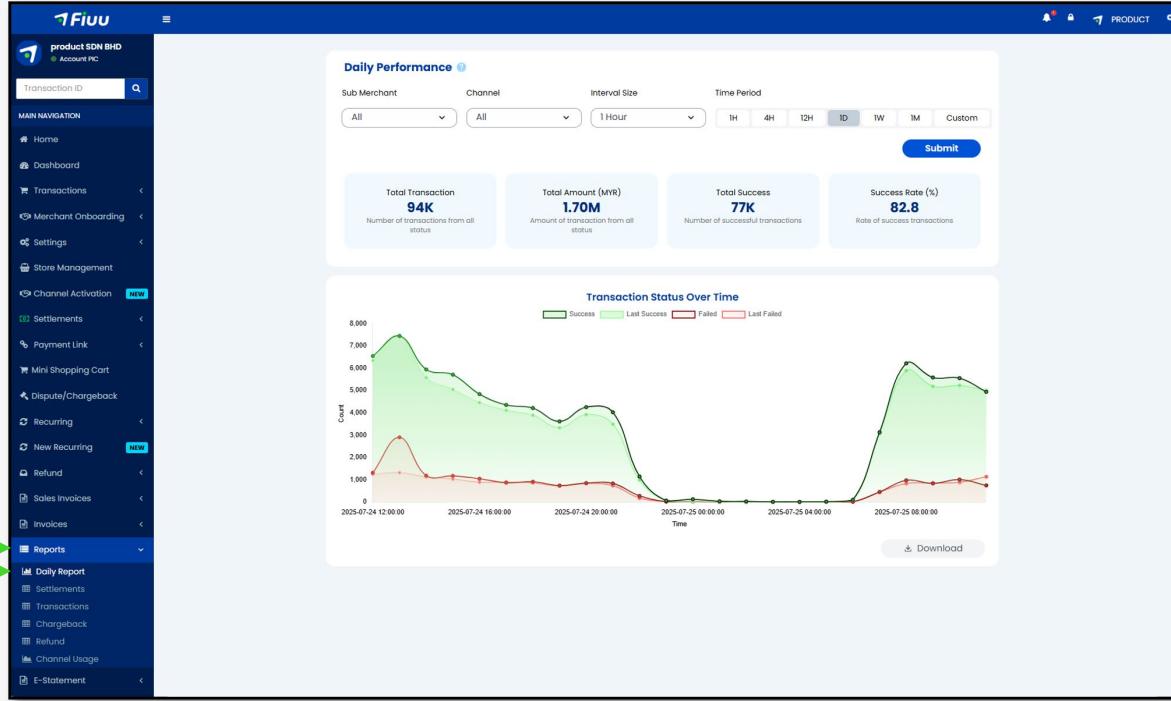
Bank Address:
[Sender bank address]

Swift Code: MBBEMYKLBGB

*Please email the bank-in slip (Write your MerchantID, Domain Name & Invoice No.) to support@fiuu.com.

DAILY REPORT

Display the bar chart depicting the total transactions recorded per day, a successful transaction chart (comprising only Captured and Settled records), a daily transaction amount chart for Captured and Settled records only, and an SR graph.



SETTLEMENT REPORT DOWNLOAD

Download the Settlement report in Excel files on based on range of date.

The screenshot shows the Fiuu product SDN BHD Account PIC interface. A green arrow labeled '1 Click Reports' points to the 'Reports' dropdown in the main navigation menu. Another green arrow labeled '2 Click Settlements' points to the 'Settlements' option under the 'Reports' dropdown. The main content area is titled 'SETTLEMENT DOWNLOAD' and shows a date range from 26-07-2025 to 26-07-2025. It lists various fields for filtering: Date, Channel, Transaction ID, Order ID, Billing Name, Currency, Bill Amt, Actual Amt, Status, Settlement Ref No., Region, Store ID, Store Name, Store Address, Settlement Name, Reference ID, Type, Discount Amount (RM), Discount Amount Remark, Gross Amount, Service Fees (RM), and Service Fee Remark. Below these is an 'Additional Field' section with options like Merchant/Sub Merchant ID, Billing Email, Transaction Rate, Billing Info, Transaction Cost, Billing Mobile, Transaction Fee, GST, Net Amount, Gateway Fee, IP, Card No, Card Expiry Date, Error Code, Settlement Date, and Paid Date. At the bottom, there are two radio buttons: 'Request as excel file (slower)' (unchecked) and 'Request as zip file (Recommended)' (checked). A 'Send Request' button is below the radio buttons. The bottom part of the screen shows a table titled 'List of Excel Files' with columns: Request Date, Merchant ID, File Name, Start, End, and Download. It lists two entries: one for 2025-07-01 15:29:16 and another for 2025-06-11 11:36:34, both resulting in 'SETTLEMENT_REPORT_FROM_DATE_01072025_TO_01072025_.zip' and 'SETTLEMENT_REPORT_FROM_DATE_02062025_TO_06062025_.zip' respectively.

Request Date	Merchant ID	File Name	Start	End	Download
2025-07-01 15:29:16		SETTLEMENT_REPORT_FROM_DATE_01072025_TO_01072025_.zip	01-07-2025	01-07-2025	
2025-06-11 11:36:34		SETTLEMENT_REPORT_FROM_DATE_02062025_TO_06062025_.zip	02-06-2025	06-06-2025	

TRANSACTION REPORT

Enable merchant to download the transaction report in Excel files on daily basis and based on range of date.

The screenshot shows the Fiuu platform interface for generating a transaction report. A green arrow labeled '1 Click Reports' points to the 'Reports' menu item in the left sidebar. Another green arrow labeled '2 Click Transactions' points to the 'Transactions' option under the 'Reports' menu. The main content area is titled 'TRANSACTION DOWNLOAD' and includes fields for 'Range Date' (set to 25-07-2025), 'Date Format' (DD-MM-YYYY), 'Status' (All), and 'Channel' (All). A list of available fields is shown, including Date, Transaction ID, Order ID, Bill Amt, Actual Amt, App Code, Status, Billing Name, Current IP, Merchant / Sub Merchant ID, Agent Name, and Reference. Below this is a list of additional fields: Billing Email, Transaction Rate, Billing Info, Transaction Cost, Channel, Billing Mobile, Transaction Fee, GST, Net Amount, IP, Card No, Card Expiry Date, Error Code, Settlement Date, Paid Date, and Transaction ID. At the bottom, there are two radio button options: 'Request as excel file (Slower)' (unchecked) and 'Request as zip file (Recommended)' (checked), followed by a 'Send Request' button. The bottom section displays a table of reports with columns for Request Date, File Name, Range Date, Start, End, and Download. One entry is shown: Request Date 2025-07-01 15:29:00, File Name TRANSACTION_LISTING_FROM_DATE_01072025_TO_01072025_.zip, Range Date 01-07-2025 to 01-07-2025, and a Download button.

CHARGEBACK

This page allows merchants to download the “Chargeback” report in Excel files on based on range of date.

Simply select the range date, transaction ID, and the channel type, then click “**Search**”

- 1 Click **Reports**
- 2 Click **Chargeback**

The screenshot shows the Fiuu merchant dashboard with the "Chargeback" report selected. The left sidebar has a dark blue background with white text and icons. It lists various sections: Home, Dashboard, Transactions, Merchant Profile, Settings, Settlements, Payment Link, Mini Shopping Cart, Sales Invoices, Invoices, Reports (which is expanded), Daily Report, Settlements, Transactions, Chargeback (which is highlighted with a green box and a green arrow from step 2), Refund, Channel Usage, E-Statement, VT Activation, Documentation, Announcement, Newsletter, and Vcode Checking. The main content area has a light gray background. At the top, it says "CHARGEBACK Friday, 17th May 2024". Below that are three search/filter fields: "Range Date" (set to 17-05-2024 to 17-05-2024), "Transaction ID" (empty), and "Channel" (set to "-- All --"). A "Search" button is located below these fields. The bottom section is titled "Chargeback Listing" and contains a table with several columns (Status, Transaction ID, Amount, Reason, etc.) and a total row. The footer of the page includes the Fiuu logo, the text "© 2005 - 2024 Fiuu", and "Version 2.0".

REFUND

This page allows merchants to download the “Refund” report in Excel files on based on range of date.

Simply select the range date, transaction ID, and the channel type, then click “Search”

1 Click Reports

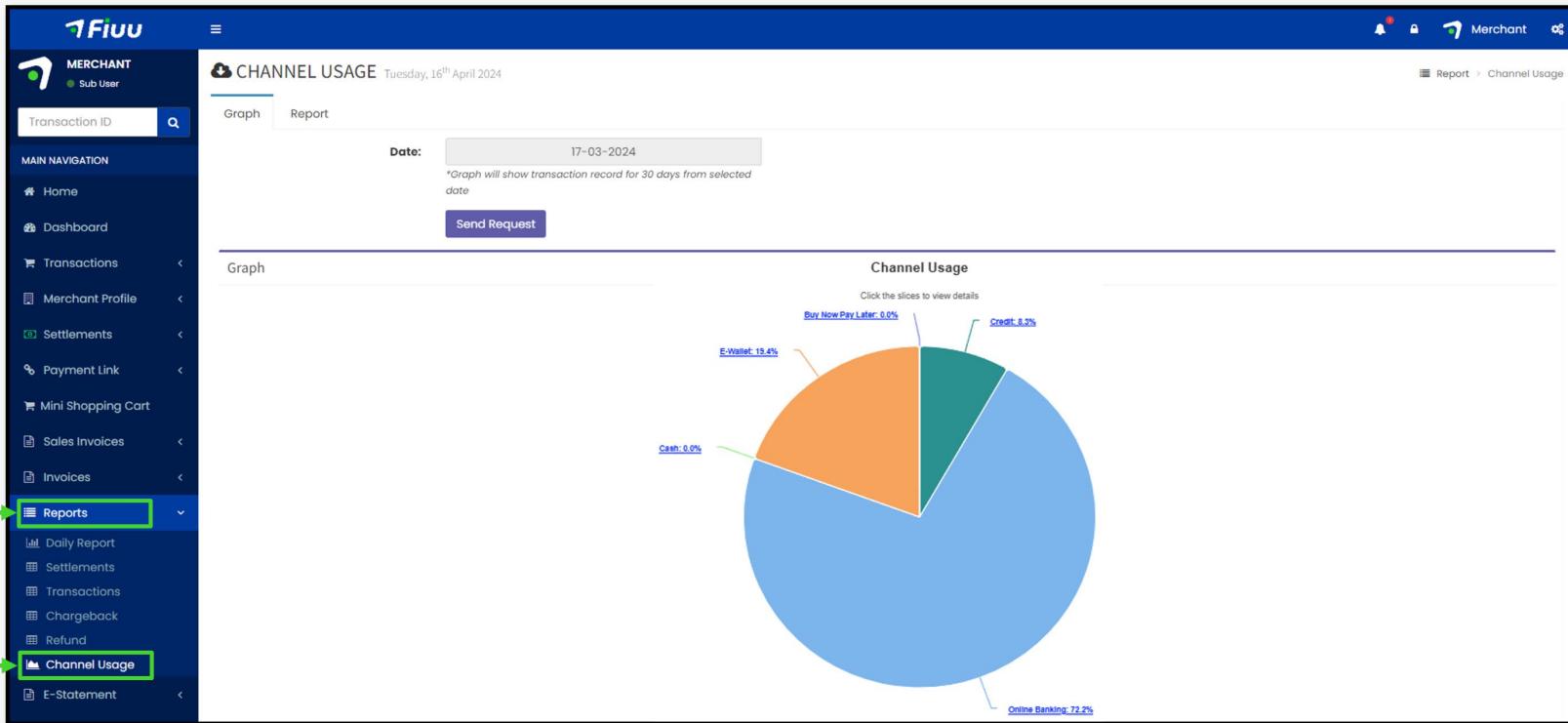
2 Click Refund

The screenshot shows the Fiuu Merchant dashboard with the following details:

- Left Sidebar:** Main navigation includes Home, Dashboard, Transactions, Merchant Profile, Settings, Settlements, Payment Link, Mini Shopping Cart, Sales Invoices, Invoices, Reports (selected), Daily Report, Settlements, Transactions, Chargeback, Refund (selected), Channel Usage, E-Statement, VT Activation, Documentation, Announcement, Newsletter, and Vcode Checking.
- Header:** COMPANY NAME, Account PIC, Transaction ID search bar, Range Date (25-07-2025 to 25-07-2025), Status (All), Channel (All), Search, Export CSV, Report, and Merchant links.
- Content Area:** Refund Listing table with columns: Date, MerchantID, Transaction ID, Reference ID, Channel, Status, Currency, Refund Amount, Refund MDR, and Refund Fee. A message says "No matching records found".
- Bottom:** © 2005 - 2025 Fiuu and Version 2.00.

CHANNEL USAGE REPORT

This page allows you to generate the report for the usage of each channels, respectively.



E-STATEMENT

Here you can view your statement. All statement varies by date will be shown here on the list. You can also download your e-statement here.

The screenshot shows the Fiuu E-Statement interface. On the left, there's a main navigation menu with various options like Home, Dashboard, Transactions, Merchant Onboarding, Settings, Store Management, Channel Activation, Settlements, New Settlements, Mass Payouts, Payment Link, Fiuu Batch, Mini Shopping Cart, Dispute/Chargeback, Recurring, New Recurring, Refund, Sales invoices, Invoices, and Reports. Under the Reports section, there are two dropdown menus: 'E-Statement' and 'Customer Statement'. A green circle with the number '1' points to the 'E-Statement' dropdown. Another green circle with the number '2' points to a 'Download' button for a specific statement entry. The 'Customer Statement' dropdown is also highlighted with a green box. The central part of the screen displays a table titled 'Customer Statement' with columns for Month, Created Date, Status, and Download. Two entries are listed: one for March 2023 (Status: Cleared) and another for May 2023 (Status: Cleared). The 'Download' button for the May 2023 entry is highlighted with a green box and has a green arrow pointing to it from the number '2'. At the bottom right of the table, there are 'First', 'Previous', 'Next', and 'Last' navigation buttons.

Click **E-Statement** and then select **Customer Statement**.

Click **Customer Statement** to download the statement.

E-STATEMENT

E-STATEMENT PAGE NAVIGATION

The **E-Statement** page displays all customer e-statements.

The screenshot shows the 1Fiuu product SDN BHD software interface. On the left, there is a dark sidebar with the 1Fiuu logo and the text "product SDN BHD Account INC". Below the logo is a search bar with a magnifying glass icon. The sidebar contains a "MAIN NAVIGATION" section with the following items:

- Home
- Dashboard
- Transactions
- Merchant Onboarding
- Settings
- Store Management
- Channel Activation NEW
- Settlements
- Payment Link
- Mini Shopping Cart
- Dispute/Chargeback
- Recurring
- New Recurring NEW
- Refund
- Sales Invoices
- Invoices
- Reports
- E-Statement NEW
- Customer Statement
- VT Activation

The "E-Statement" item is highlighted with a green box and has a green arrow pointing to it from the first step in the navigation guide. The "Customer Statement" item is also highlighted with a green box and has a green arrow pointing to it from the second step in the navigation guide.

The main content area is titled "E-STATEMENT" and shows the date "Tuesday, 30th September 2025". It has a table header for "Customer Statement" with columns: Month, Created Date, Status, and Download. The table body below says "Showing 0 to 0 of 0 entries". At the bottom right of the main area, there are buttons for First, Previous, Next, and Last.

1 Click on **E-Statement**

2 Click on **Customer Statement**

What is more
powerful than a
phone?

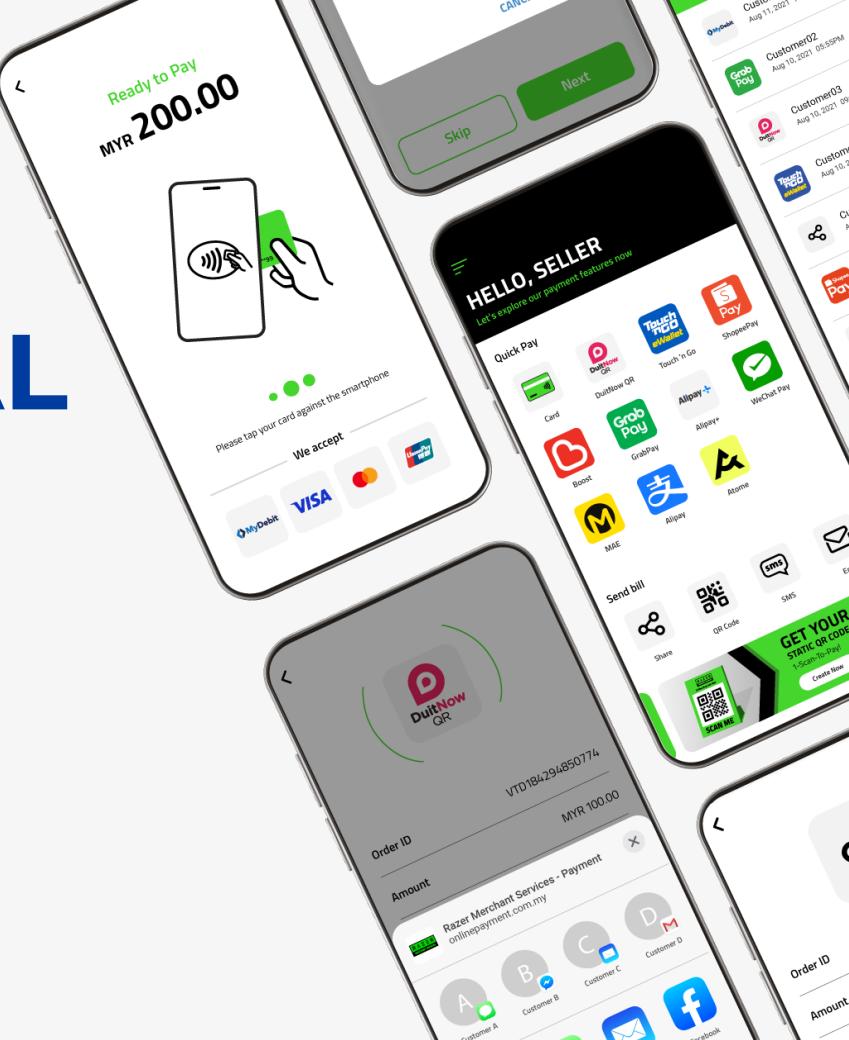
VIRTUAL TERMINAL

An all-in-one payment processor in a form of mobile app that you can bring

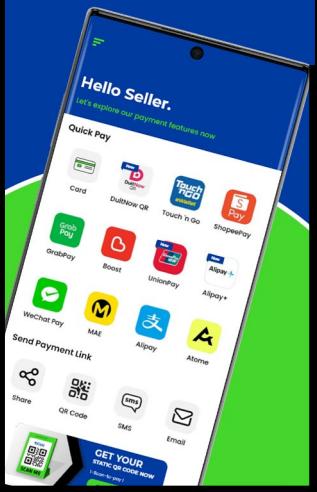
ANYTIME
&
ANYWHERE

Fiuu

VT



An all-in-one payment processing app, available anytime, anywhere.



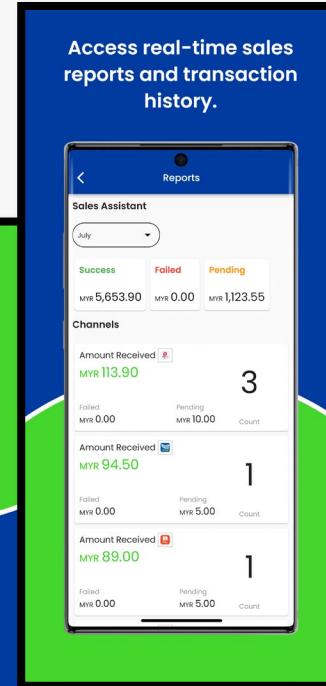
Make instant card payments with your phone.



Generate QR codes for any payment method.



Create static QR codes for your outlets and businesses.



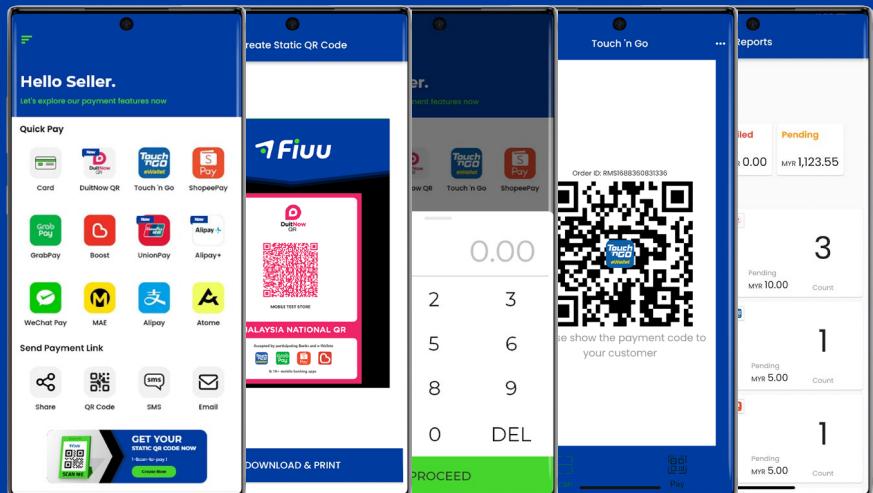
Access real-time sales reports and transaction history.



Send payment links and get paid right away.

A PHONE IS ALL YOU NEED FIUU VIRTUAL TERMINAL APP

Whether a small startup or a large corporation, installing **Fiuu Virtual Terminal app** enables merchants to collect payments from customers seamlessly and efficiently.



Available on:



SUPPORTS MORE THAN 110+ OFFLINE & ONLINE PAYMENT METHODS IN YOUR HANDS

Allow merchants to collect payments in-store or on the go.



Card



Online Banking



Tap on Phone



E-wallet



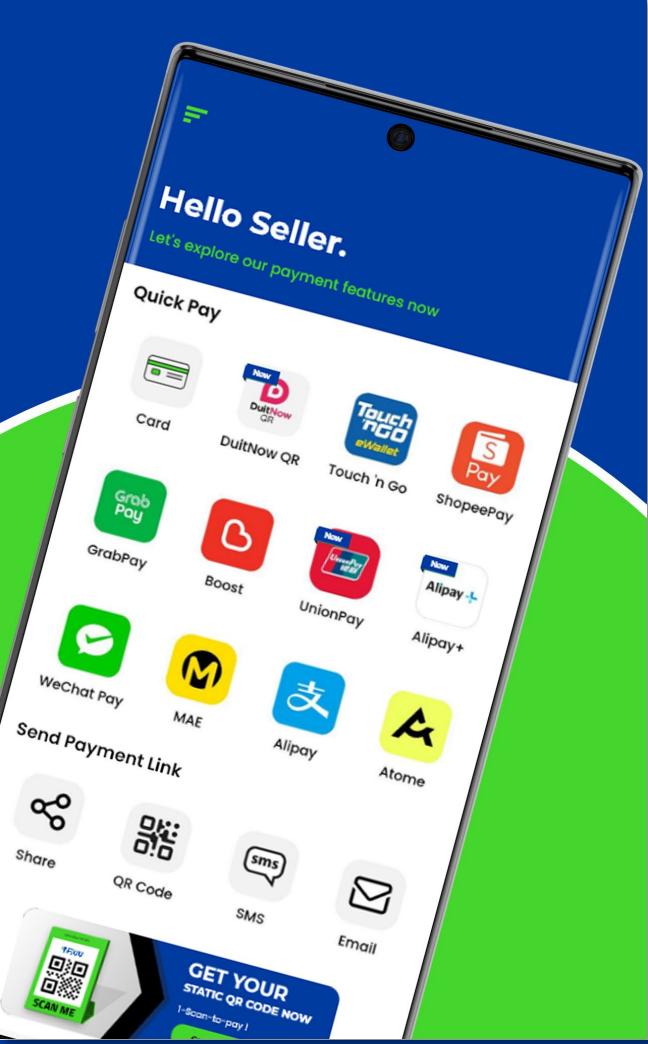
QR Code & Stand



Payment Link



Cash



HOW TO GET STARTED?

1 Register for a merchant account

Complete the registration for an account with immediate activation together and login credentials for Fiuu Merchant Portal at <https://booster.merchant.Fiuu.com/>.

2 Install the Fiuu Virtual Terminal app

Download "Fiuu VT" from [App Store](#), [Google Play](#), and [Huawei App Gallery](#).

3 Insert the required information

Fill in the required information, such as Merchant ID, and your Fiuu VT is activated.

4 Start accepting payment

Accept payment from users with Apple Pay, credit/debit cards, internet banking, e-wallets & QR payments, Buy Now Pay Later, and more.

GETTING TO KNOW FIUU VT APP

FIUU VT USER INTERFACE (UI)

Here will show your establishment name

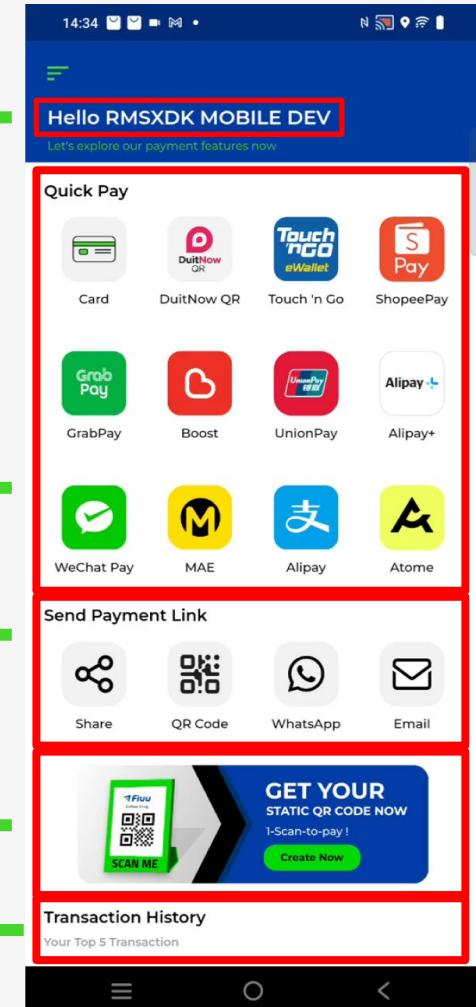
Various types of payment methods to choose from in this section

All type of payment links is located here

Click here for you to get your QR code stand

Click here to view your transaction history

*NOTE: The front-page view will only show the last 5 recent transactions.





ACCOUNT ACTIVATION

- 1 **Starting Up:** Launch the Fiuu VT application.

Note: You may choose to receive notifications by selecting the appropriate option.

- 2 **Activation:** Press the “**Activate**” button to proceed.

Note: Carefully read the Privacy Policy and click “**Agree**” to proceed.

- 3 **Account Access:** Select “**I have activation code only**”. Log in by either entering your VT Activation Code or scanning the QR code.

Note: Allow camera (camera permission) usage to proceed. Refer to next page on how to obtain the QR activation.

- 4 **Security Setup:** Create a 4-digit passcode for secure access. Then re-enter your passcode to confirm it.

- 5 **Completion:** You’re all set!

Note: Please allow the Fiuu app to access your device’s location. You’ll need to log in again using your new passcode to finalize the setup





QR ACTIVATION

HOW TO GET THE QR ACTIVATION

The screenshot shows the Fluu Merchant Dashboard. On the left, there's a sidebar with various navigation options. The 'VT Activation' option is highlighted with an orange box and labeled 'A'. Under 'VT Activation', there are two sub-options: 'List' (highlighted with an orange box) and 'Documentation'. Below these are 'Announcement', 'Newsletter', and 'Vcode Checking'. The main content area is titled 'VT Activation' and shows a table of activation records. A green box labeled 'B' highlights the '+ New VT Terminal' button at the top right of the table header. The table columns include Create Date, Merchant ID, Terminal UID, Activation Key, Status, and QR Code. Most entries show 'Pending Activation' in the Status column and a 'View QR' button.

Create Date	Merchant ID	Terminal UID	Activation Key	Status	QR Code
Today				Pending Activation	
2024-09-12 15:11	product_Dev			Pending Activation	
2024-09-12 15:03	product_Dev			Pending Activation	
2024-06-05 16:34	product_Dev			Pending Activation	
2024-03-15					
2024-03-15 18:07	testcprhboff_Dev			Pending Activation	
2024-03-05					
2024-03-05 12:49	product_Dev			Pending Activation	
2024-02-27					
2024-02-27 15:13	product_Dev			Pending Activation	

- A Click **VT Activation** on the side bar. Then select **List**.
- B Click **+ New VT Terminal** button to obtain the QR code.

Below popup will show in the middle of the page once you have clicked on the **+ New VT Terminal**.





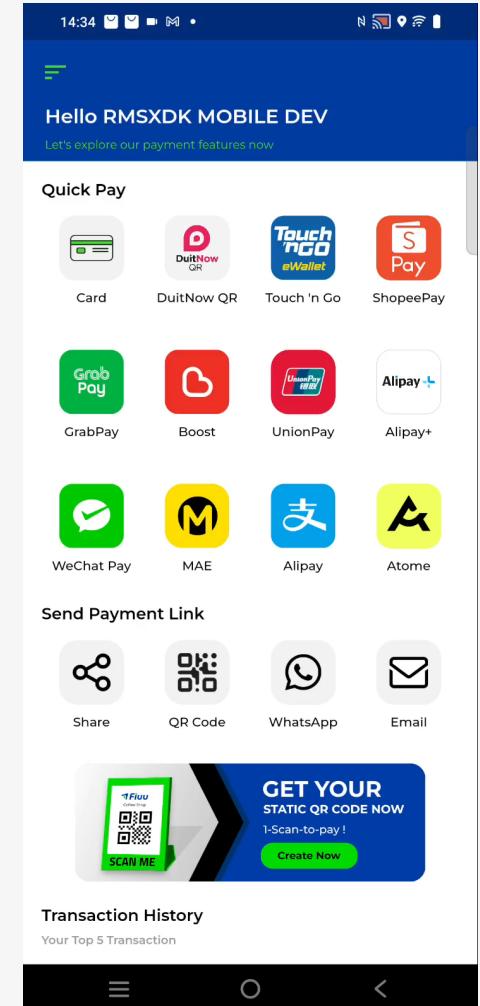
TAP ON PHONE (TOP)

- 1** **Initiate Payment:** Go to the “Quick Pay” section and choose the “**Card**” as your payment method.

- 2** **Enter Amount:** Type in the total amount for the transaction and select “**Proceed**” to continue.

- 3** **Card Authentication:** When prompted, gently tap your card near the smartphone’s NFC antenna area.

- 4** **Completion:** After the payment goes through successfully, you can conclude the process by tapping “**Done**” or you may provide the customer with a copy of the receipt.





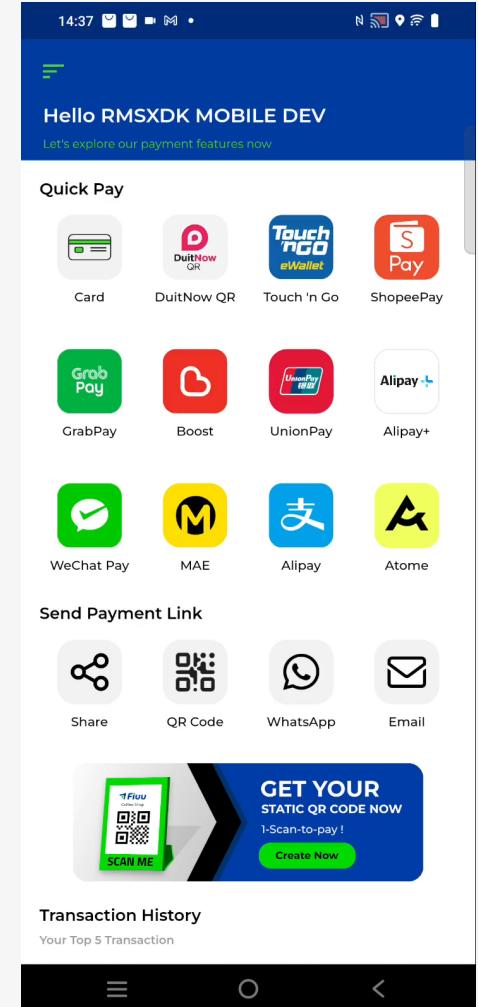
GENERATING QR CODE

- 1 Generate Payment Link:** Navigate to “Send Payment Link” and select the “**QR Code**” option.

- 2 Set Amount:** Enter the amount to be charged and press “**Proceed**” to move forward.

- 3 QR Code Validity:** Choose an expiry date for the QR code according to your preference. After setting the duration, click on “**Generate QR**” to create the code.

- 4 Sharing:** Once generated, the QR code is ready to be shared. Simply hit the “**Share**” button to send it to the intended recipient.

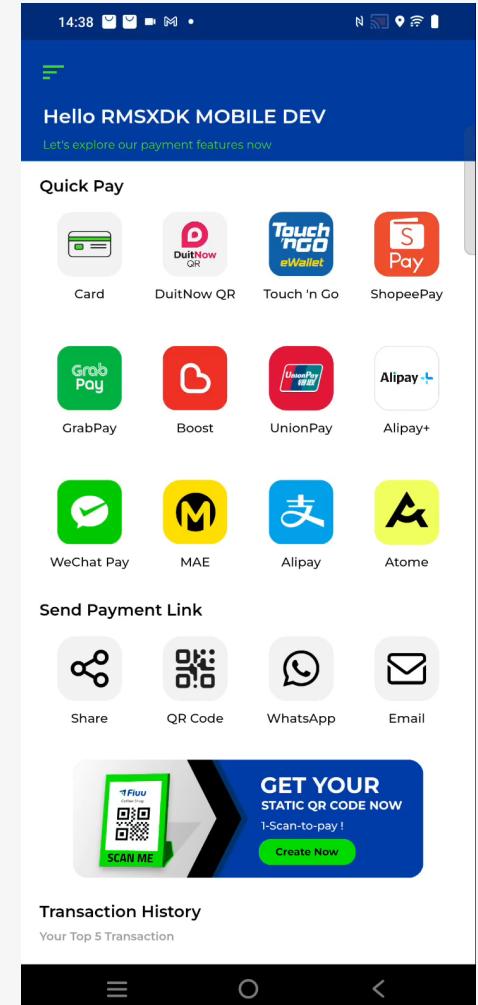




HOW TO CHECK TRANSACTIONS

- 1 **Access Menu:** Tap the three horizontal lines located at the top left corner of the app.
- 2 **View Transactions:** Choose “**Transaction History**” to display all your past transactions.

NOTE: To find out more details, simply tap on any transaction listed to see its full information.





VIEW & SENDING OUT RECEIPT

- 1 Choose a transaction from the list in “**Transaction History**”.
- 2 View the receipt by clicking on “**Receipt**” for the transaction you’ve selected.
- 3 Share the receipt by clicking “**Share**”, then send it to the desired recipient.

NOTE: Decide if you want to give the Fiuu app permission to access your device’s photos and videos. You have the option to allow or deny this access based on your preference.

The screenshot shows the Fiuu mobile application interface. At the top, there is a header bar with the time (14:40) and various icons. Below the header, the text "Hello RMSXDK MOBILE DEV" and "Let's explore our payment features now." is displayed. There are four payment method icons: WeChat Pay, MAE, Alipay, and Atome. A section titled "Send Payment Link" contains icons for Share, QR Code, WhatsApp, and Email. Below this is a promotional banner for "GET YOUR STATIC QR CODE NOW" with a "Create Now" button. The main content area is titled "Transaction History" and shows "Your Top 5 Transaction". It lists five transactions with icons, dates, times, and amounts:

- RMS1710398234487 (Touch n GO eWallet) - 2024-03-14 14:37:12 - MYR 1.01
- RMS1710398164802 (Touch n GO eWallet) - 2024-03-14 14:36:06 - MYR 1.01
- 000002 (MyDebit) - 2024-03-14 14:35:39 - MYR 1.01
- 000001 (MyDebit) - 2024-03-14 14:34:27 - MYR 1.01

At the bottom of the screen are navigation icons: three horizontal lines, a circle, and a left arrow.



CANCELLING A TRANSACTION

1

Find the Transaction

- Go to the “Transaction History” section.
- Choose the transaction marked as “**SUCCESS**” that you want to cancel.

2

Initiate Cancellation

Click on the “**Cancel Payment**” button.

REMARK: Only transactions with a “**SUCCESS**” status are eligible for cancellation.

3

Verify Your Identity

Enter your Passcode to confirm your identity.

That's it! Your transaction has been successfully cancelled.

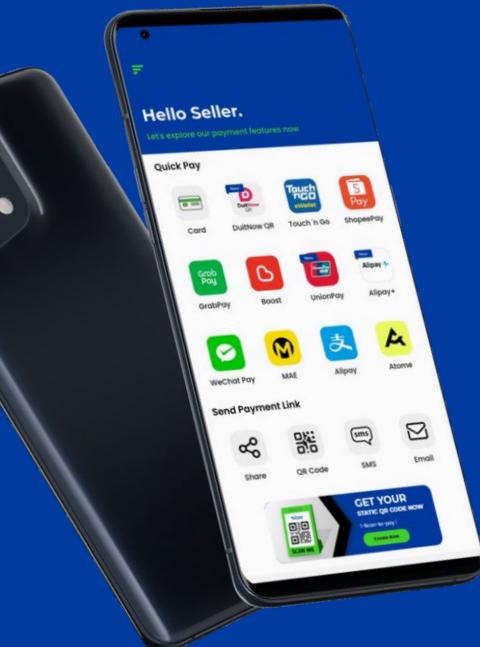
The screenshot shows the RMSDK Mobile Dev application interface. At the top, there is a header with the text "Hello RMSDK MOBILE DEV" and "Let's explore our payment features now". Below the header, there are four payment method icons: WeChat Pay, MAE, Alipay, and Atome. A "Send Payment Link" section follows, featuring icons for Share, QR Code, WhatsApp, and Email. To the right of this is a promotional banner for "GET YOUR STATIC QR CODE NOW" with a "Create Now" button. The main area of the screen is titled "Transaction History" and displays "Your Top 5 Transaction". It lists five recent transactions:

Transaction ID	Timestamp	Amount
RMS1710398234487	2024-03-14 14:37:12	MYR 1.01
RMS1710398164802	2024-03-14 14:36:06	MYR 1.01
000002	2024-03-14 14:35:39	MYR 1.01
000001	2024-03-14 14:34:27	MYR 1.01



Business Nature	Business On-The-Go Payment Acceptance	Door-to-Door Services Payment Acceptance	Eatery Cashless Payment	Convenient Cashless Payment for Home
Food Trucks	✓		✓	
Mobile F&B Stores	✓		✓	
Restaurant/Cafeteria			✓	
Retail Businesses			✓	
Morning/Night Market Sellers	✓		✓	
Roadshow Events	✓		✓	
Mobile Business Sellers	✓			
Home Repair Services		✓		
Mobile Grooming Services		✓		
Sales Services		✓		
Product-based Selling Businesses	✓	✓		
Home-based Sellers			✓	✓
Live-Streaming Businesses				✓
Tutoring Services		✓		✓
Social Commerce Businesses	✓			✓

FREQUENTLY ASKED QUESTIONS



1 What is the Fiuu Virtual Terminal?

The Fiuu Virtual Terminal is a secure mobile application that allows merchants to accept payments from customers using various payment methods such as credit cards and digital wallets.

2 How does the Virtual Terminal work?

The Virtual Terminal allows merchants to manually enter payment details or process payments using an attached card reader. Once the payment information is entered, the system securely processes the transaction and initiates the payment authorization process.

3 What payment methods are supported by the Virtual Terminal?

The Virtual Terminal supports a wide range of payment methods including Visa, Mastercard, American Express, and digital wallets such as PayPal and Alipay.

4 Is the Virtual Terminal secure?

Yes, the Virtual Terminal employs industry-standard security measures to ensure the safety of both merchant and customer data. All transactions are encrypted to protect sensitive information from unauthorized access.

5 Can I use the Virtual Terminal on any device?

Yes, the Virtual Terminal is designed to be accessible from any internet-enabled device including computers, tablets, and smartphones.

6 How do I sign up for the Virtual Terminal service?

To sign up for the Virtual Terminal service, please visit our website [HERE](#) and follow the instructions to create an account. Once your account is created, you'll have access to the Virtual Terminal platform.

7 Are there any fees associated with using the Virtual Terminal?

Yes, there may be fees associated with using the Virtual Terminal service. Please refer to our pricing page or contact our support team for more information on applicable fees.

8 Can I issue refunds using the Virtual Terminal?

Yes, merchants have the ability to issue refunds directly through the Virtual Terminal interface. Simply locate the transaction in question and follow the prompts to initiate a refund.

9 What kind of reporting and analytics are available through the Virtual Terminal?

The Virtual Terminal provides merchants with access to comprehensive reporting and analytics tools, allowing them to track sales, monitor transaction trends, and gain insights into their business performance.

10 Is customer support available for the Virtual Terminal?

Yes, our customer support team is available to assist you with any questions or issues you may have regarding the Virtual Terminal service. Please don't hesitate to reach out to us via phone, email, or live chat for assistance.

FREQUENTLY ASKED QUESTIONS



Powered by



INTRODUCTION TO cloudECR

WHAT IS cloudECR?

cloudECR refers to a cloud-based Electronic Cash Register (ECR) system. These systems are essentially modern POS (Point of Sale) solutions that operate via the cloud, allowing businesses to:



Access sales and inventory data in real-time



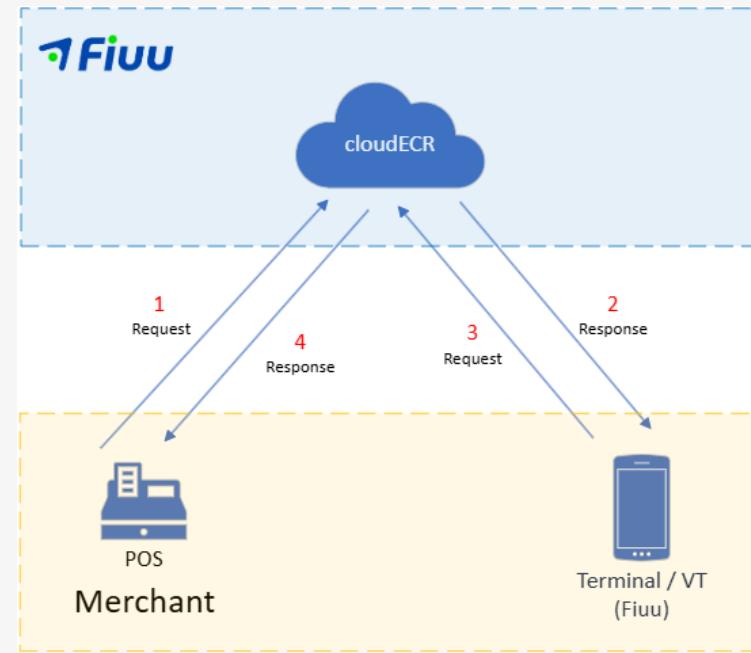
Manage multiple outlets remotely



Reduce hardware dependency



Integrate with e-commerce platforms
and accounting tools



Integrated payment app for
Fiuu cloudECR, connected POS
or systems. No wiring needed.



HOW TO GET STARTED?

1 Register for a merchant account

Complete the registration for an account with immediate activation and login credentials for the Fiuu Merchant Portal at <https://booster.merchant.fiuu.com>.

2 Install the Fiuu cloudECR VT app

Download the **Fiuu cloudECR VT** app from the App Store, Google Play, or Huawei App Gallery.

3 Scan and Activate

Activate the app by scanning the QR code or entering the activation key generated in the [Merchant Portal](#).

4 Bind Fiuu cloudECR VT app to POS

Scan the QR code from the POS to bind the Fiuu cloudECR VT app.

ACTIVATION – VIRTUAL TERMINAL (VT)

ACTIVATION OF cloudECR API ACCOUNT FOR VT

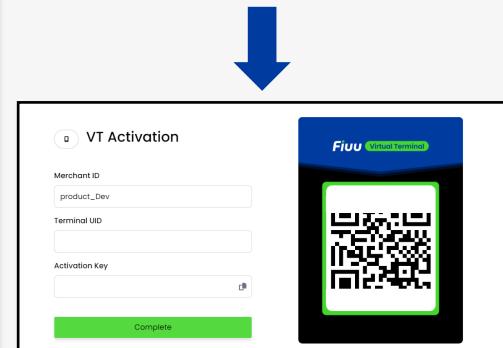
The screenshot shows the Fiuu platform interface for Virtual Terminal activation. On the left, the main navigation menu is visible, with 'VT Activation' highlighted and circled in orange (labeled A). The central area is titled 'VT Activation' and displays a table of terminal information. The table columns include Create Date, Merchant ID, Terminal UID, Activation Key, CloudECR, Status, and QR Code. Two rows of data are shown:

Create Date	Merchant ID	Terminal UID	Activation Key	CloudECR	Status	QR Code
Today 2025-07-17 11:27	syakur_Dev	*****	*****	Disabled	Pending Activation	
2025-07-15 10:41	syakur_Dev	*****	*****	Enabled	Pending Activation	

A green button labeled '+ New VT Terminal' is located at the top right of the table area (labeled B). Below the table, there are links for 'Page 1 of 1', 'Previous', and 'Next'. At the bottom right of the page is a large blue 'AI' icon.

- A** Click **VT Activation** on the side bar. Then select **List**.
- B** Click **+ New VT Terminal** button to obtain the QR code.

Below popup will show in the middle of the page once you have clicked on the **+ New VT Terminal**.



ACTIVATION – POS

ACTIVATION OF cloudECR API ACCOUNT FOR POS

The screenshot shows the 7Fiuu POS software interface. On the left, there is a vertical navigation bar with various menu items. One item, 'cloudECR', is highlighted with an orange circle and labeled 'A'. At the top right, there is a user profile icon for 'SYAKUR' and a gear icon. The main content area is titled 'CloudECR' and shows a table of accounts. The table has columns for 'Created Date', 'Account ID', 'Description', 'Status', 'Linked Terminal/VT', and 'Action'. There are three rows of data:

Created Date	Account ID	Description	Status	Linked Terminal/VT	Action
07-15-2025	Honf3b...	ahnaF	Deleted	0	Update Delete
07-17-2025	PVdQPM...	Testing Somad	Activated	0	Update Delete
07-17-2025	F38Bnc...	Testing Only	Pending Activation	0	Update Delete

At the top of the main content area, there are three buttons: '+ New Account' (highlighted with a blue circle 'B'), 'Secret Key', and 'Export'. Below the table, there is a search bar and a 'Search' button. A yellow circle 'C' highlights the 'Update' and 'Delete' buttons in the 'Action' column of the third row.

A Click **cloudECR** on the side bar.

B **+ New Account** – to create a new cloudECR API POS account.

Secret Key – to view the secret key.

Export – to download cloudECR list in excel format (.xlsx).

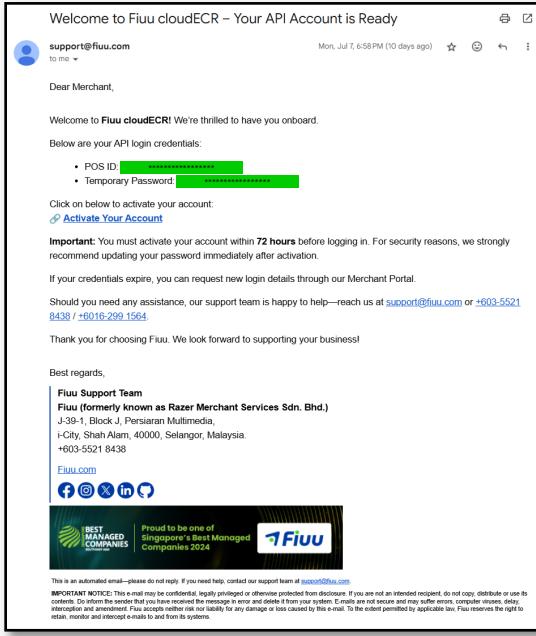
C **Update** – to change password on a registered cloudECR device.

Delete – to delete the registered cloudECR device.

ACTIVATION – POS

EMAIL SAMPLE AND OUTCOMES

Once you've activated your POS account via the Merchant Portal, you'll receive an email notification containing your POS ID and a temporary password.



Here are the possible outcome messages you may encounter.

Successful registration

Registration Completed

Your cloudECR API account has been successfully activated.
You may close this page.

Expired link

Uhh ohh!

It looks like this link has expired.
If you need access, please request a new one.

Invalid Activation Key

Account Activation Failed

Your cloudECR API account was failed to activate.
Reason: **Invalid activation key.**
Please try again.

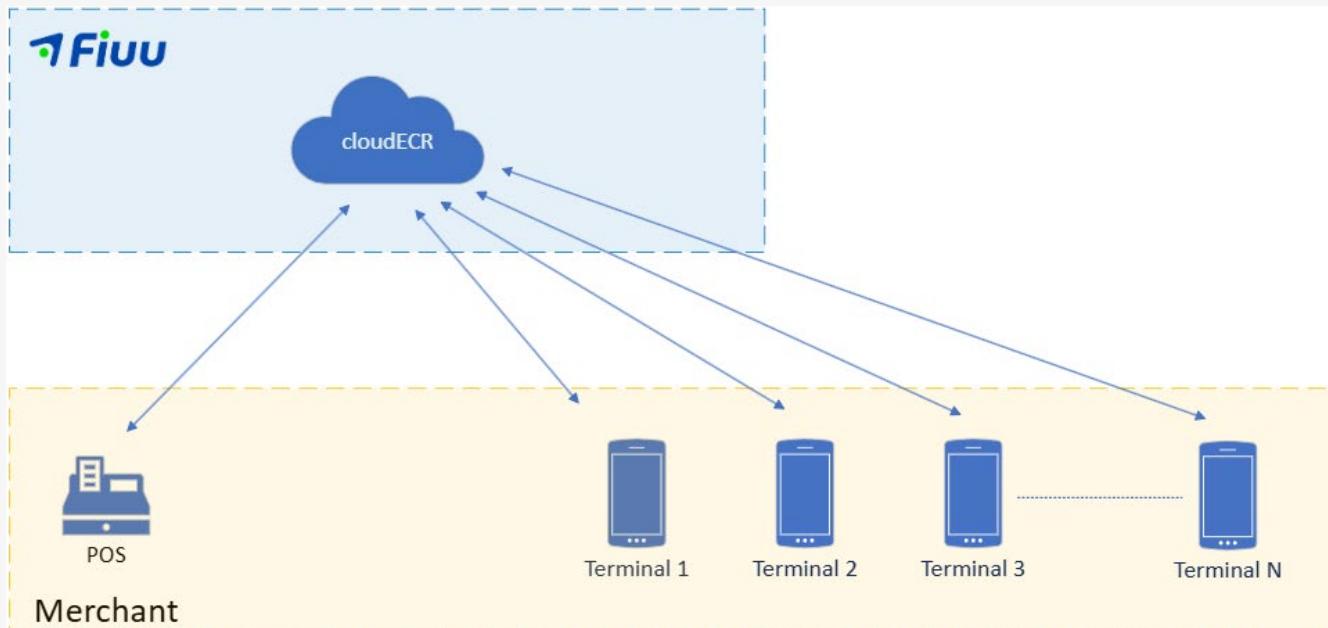
Account not found

Your cloudECR API account was failed to activate.
Reason: **Account not found.**
Please try again.

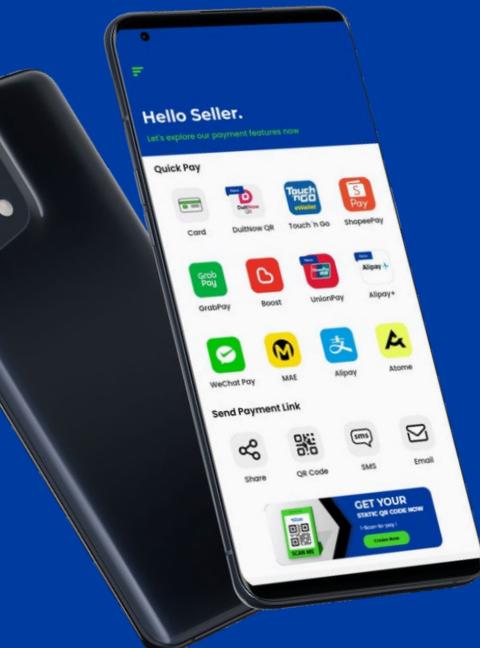
ESTABLISHING CONNECTION

BINDING PROCESS – POS WITH MULTIPLE TERMINALS

A single POS may have multiple Terminal/VT connected. POS is required to use the correct deviceID to reach the desired device correctly.



FREQUENTLY ASKED QUESTIONS



1 What is cloudECR and how does it benefit my business?

cloudECR is a cloud-based Electronic Cash Register system that enables real-time access to sales and inventory, remote management of outlets, and seamless integration with e-commerce and accounting platforms.

2 How do I register for a merchant account to use cloudECR?

Visit <https://booster.merchant.Fiuu.com> to complete your registration. You'll receive login credentials for the Fiuu Merchant Portal upon successful registration.

3 Where can I download the Fiuu cloudECR VT app?

The app is available on the App Store, Google Play, and Huawei App Gallery. Search for "Fiuu cloudECR VT" to download.

4 How do I activate my VT account using the Fiuu cloudECR VT app?

Launch the app, press "Activate," agree to the Privacy Policy, and log in using your activation code or QR scan. Set a secure 4-digit passcode to complete the setup.

5 What should I do if my activation link has expired or is invalid?

You'll need to request a new activation link or key via the Merchant Portal. Ensure your account details are correct before retrying.

6 How do I bind my VT device to a POS system?

Use the bindTerminal event by scanning the QR code from the POS. Once paired, the VT device will appear in the POS dashboard.

7 Can I connect multiple VT devices to a single POS?

Yes, a POS can manage multiple VT devices. Ensure you use the correct deviceID to interact with the intended terminal.

8 What is the purpose of the Secret Key in the POS setup?

The Secret Key is used for secure API communication between the POS and cloudECR. Keep it confidential and only share with authorized personnel.

9 How can I update or delete a registered cloudECR device?

use the “Update” option to change the password or “Delete” to remove the device from your account via the Merchant Portal.

10 What should I do if I don't receive the POS ID and temporary password email?

Check your spam/junk folder. If not found, contact support through the Merchant Portal to resend the credentials.

FREQUENTLY ASKED QUESTIONS



ANNOUNCEMENT PAGE

Display the announcement listing and any upcoming maintenance from our payment channel partner.

The screenshot shows the Fiuu System Status interface. On the left, there is a dark sidebar with various navigation options like Home, Dashboard, Transactions, Merchant Onboarding, Settings, Store Management, Channel Activation (which is highlighted with a blue box and a green arrow pointing to it), Settlements, Payment Link, eGiro, Mini Shopping Cart, Recurring, Sales Invoices, Invoices, Reports, E-Statement, VT Activation, cloudECR, Documentation, Announcement (which is also highlighted with a blue box and a green arrow pointing to it), Newsletter, and Code Checking.

The main content area is titled "Fiuu System Status". It has three tabs at the top: "Announcement" (which is selected and highlighted in blue), "Upcoming Maintenance", and "MY Calendar". Below the tabs, there is a note: "Schedule subject to change without prior notice".

The announcement list includes the following entries:

- [BANK] FPX UNITED OVERSEAS BANK REGIONAL Friday 25th July 2025 06:30
 - Time : Friday 25th July 2025 07:30 - Friday 25th July 2025 08:00 (GMT +8)
 - Channel: B2B1
 - Reason : Facilitate System Maintenance Activity
 - Impact : Channel is temporary unavailable
- [BANK] UNITED OVERSEAS BANK Friday 25th July 2025 04:30
 - Time : Friday 25th July 2025 05:30 - Friday 25th July 2025 06:30 (GMT +8)
 - Channel: B2C, B2B
 - Reason : Facilitate System Maintenance Activity
 - Impact : Channel is temporary unavailable
- [BANK] FPX UNITED OVERSEAS BANK Friday 25th July 2025 01:30
 - Time : Friday 25th July 2025 02:30 - Friday 25th July 2025 03:30 (GMT +8)
 - Channel: B2C, B2B1
 - Reason : Facilitate System Maintenance Activity
 - Impact : Channel is temporary unavailable
- [BANK] FPX CITIBANK BERHAD Friday 25th July 2025 00:00
 - Time : Friday 25th July 2025 01:00 - Friday 25th July 2025 05:00 (GMT +8)
 - Channel: B2B2
 - Reason : Facilitate System Maintenance Activity
 - Impact : Channel is temporary unavailable

1 Click Announcement

THANK YOU.

MERCHANT PORTAL GUIDE

IPN Callback | Payment Link | Mini Shopping Cart | Store Management | Sales Invoice | Virtual Terminal

Razer Merchant Services Sdn. Bhd.

J-39-1, Block J, Jalan Multimedia, I-City,
40000 Shah Alam, Selangor.

Website: <https://fiuu.com>

