



MERCHANT PORTAL

A COMPREHENSIVE MERCHANT PORTAL GUIDE

V 1.7.2

TABLE OF CONTENTS

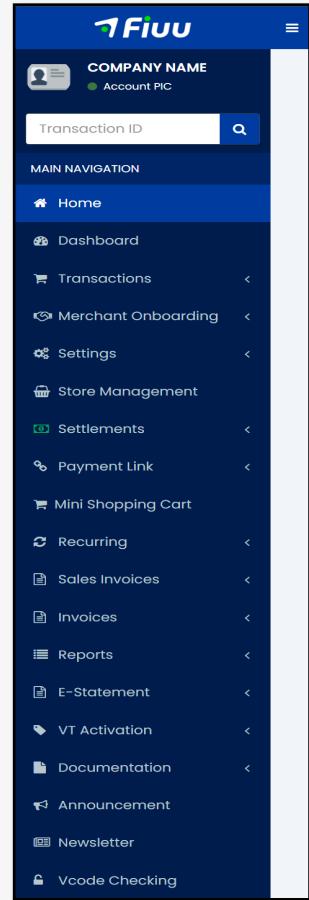
- | | | | |
|----|---------------------------------|----|-----------------------|
| 1 | Introduction to Merchant Portal | 11 | Settlement |
| 2 | Merchant Portal Homepage | 12 | Payment Link |
| 3 | Two-Factor Authentication (2FA) | 13 | Recurring |
| 4 | Merchant Portal Dashboard | 14 | Mini Shopping Cart |
| 5 | Transaction Listing & Details | 15 | Store Management |
| 6 | Onboarding Link | 16 | Sales Invoice |
| 7 | IPN Callback | 17 | Virtual Terminal (VT) |
| 8 | Transaction Settings | 18 | Reporting |
| 9 | Merchant Profile | 19 | Announcement Page |
| 10 | Sub-user Account | | |

INTRODUCTION

Our merchant control panel is designed to ease online merchant from checking all transactions from different channels until sending a simple cancellation request so that the system could reverse the transaction or refund the amount back to the buyer account.

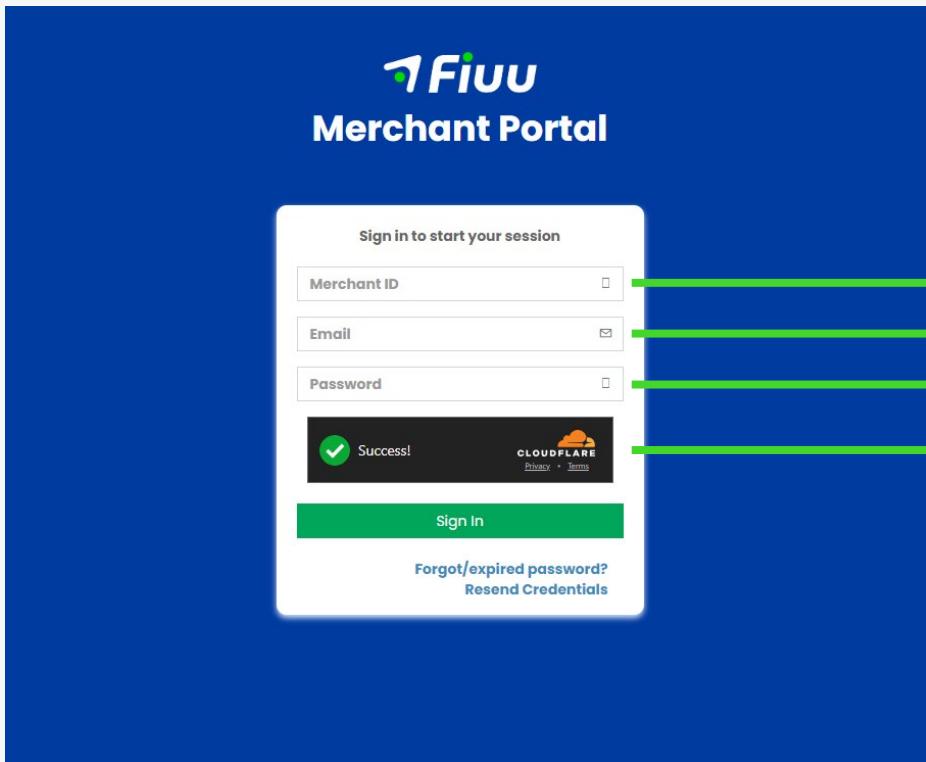
The control panel has 4 major sections:

- **Transaction:** most frequent accessible part that allows merchant to see all their transaction listing
- **Merchant Profile:** a configuration interface for merchant that merchant can change the password, contact information and application setting
- **Settlement:** historical record of fund transferred from us to merchant
- **Access Settings (Sub-user Account):** management allow merchant to add user account and control what they can access based on their role



MERCHANT PORTAL LOGIN

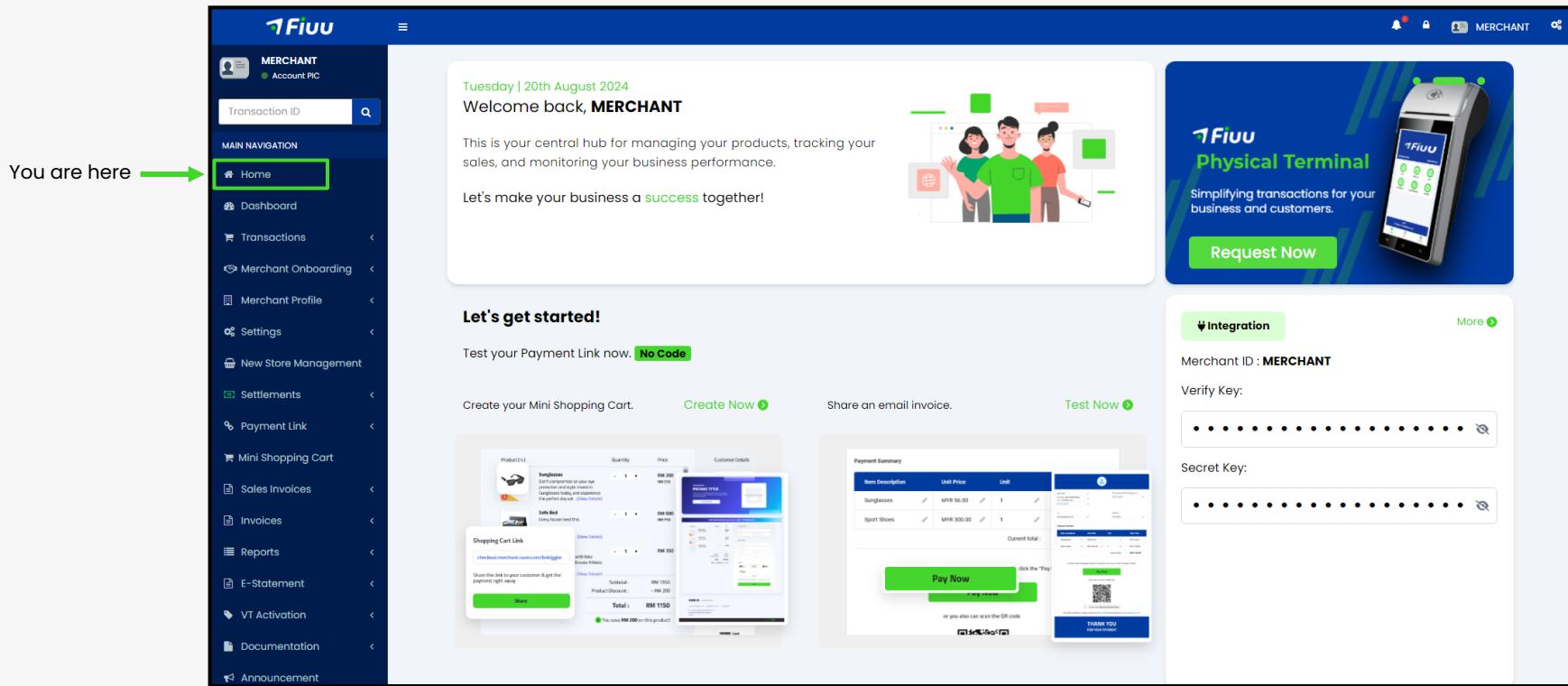
Log in to the merchant portal by accessing the following link: <https://portal.fiuu.com/>



- Input Merchant ID.
- Input Primary Registered Email Address.
- Input Merchant Account Password.
- Tick "**I'm not a robot**" Captcha to proceed with the login.

MERCHANT PORTAL HOMEPAGE

- This is the page where you will see upon successful login. This is the home page of the Merchant Portal.



You are here →

Tuesday | 20th August 2024

Welcome back, MERCHANT

This is your central hub for managing your products, tracking your sales, and monitoring your business performance.

Let's make your business a **success** together!

Let's get started!

Test your Payment Link now. **No Code**

Create your Mini Shopping Cart. **Create Now**

Share an email invoice. **Test Now**

Integration More

Merchant ID : **MERCHANT**

Verify Key:

Secret Key:

1Fiuu Physical Terminal
Simplifying transactions for your business and customers.
Request Now

The screenshot shows the 1Fiuu Merchant Portal homepage. On the left, a vertical sidebar lists various navigation options such as Home, Dashboard, Transactions, Merchant Onboarding, Merchant Profile, Settings, New Store Management, Settlements, Payment Link, Mini Shopping Cart, Sales Invoices, Invoices, Reports, E-Statement, VT Activation, Documentation, and Announcement. The 'Home' button is highlighted with a green border. The main content area features a welcome message, a central hub summary, and a 'Let's get started!' section with links to test payment links, create mini shopping carts, and share email invoices. To the right, there is an integration section with fields for Merchant ID, Verify Key, and Secret Key, and a promotional box for the 1Fiuu Physical Terminal.

TWO FACTOR AUTHENTICATION

Enhance your account security with 2-Factor Authentication (2FA), adding an extra layer of protection to your login process.

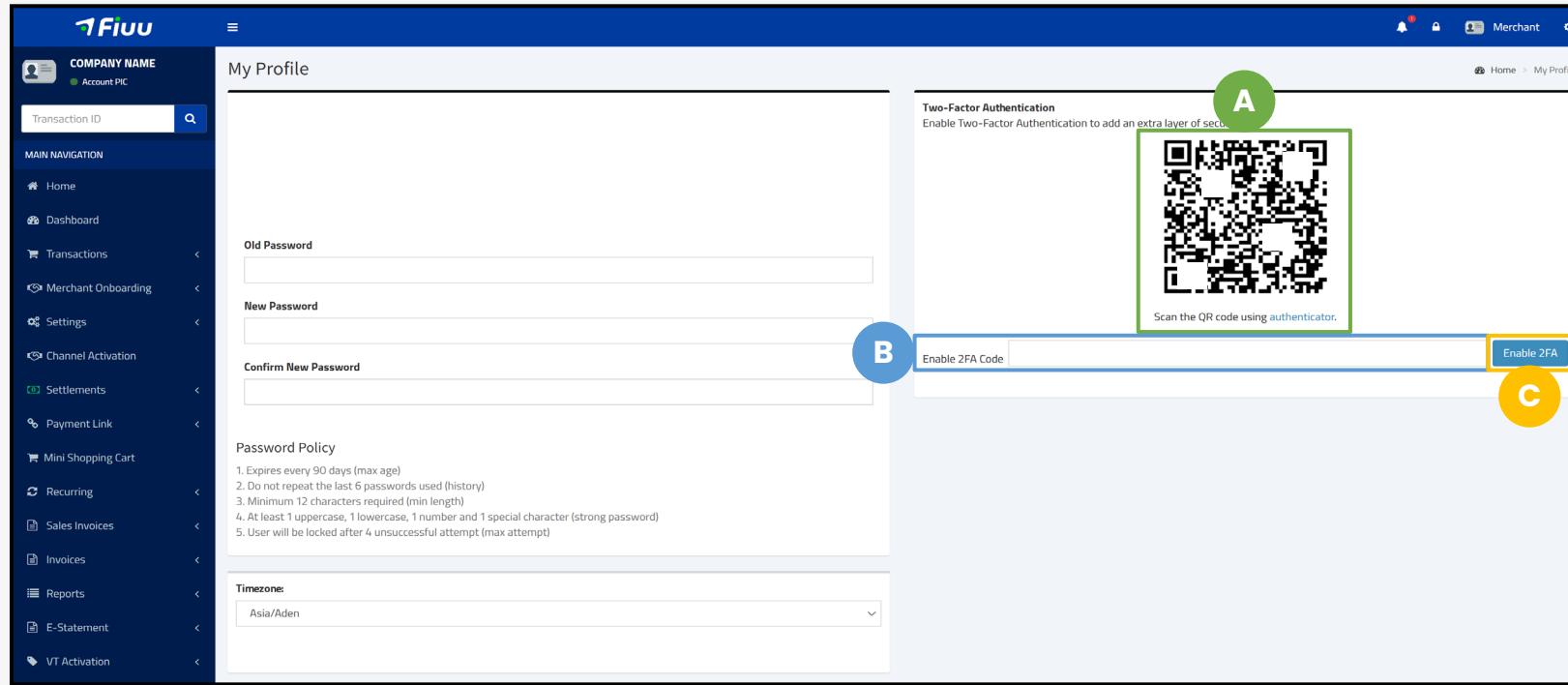
The screenshot shows the 1Fiuu merchant dashboard. On the left, the main navigation menu includes Home, Dashboard, Transactions, Merchant Onboarding, Settings, Channel Activation, Settlements, Payment Link, Mini Shopping Cart, Recurring, Sales Invoices, Invoices, Reports, E-Statement, and VT Activation. A green callout 'A' points to the 'Merchant' profile picture in the top right corner of the header. A yellow callout 'B' points to a modal window titled 'Leave us a review' which displays a placeholder for a profile picture. An orange callout 'C' points to the 'MY Profile' button in the same modal. Below the header, the dashboard features a central hub with a welcome message, a success icon, and a 'Let's get started!' section with links for payment links and mini shopping carts.

Click on the merchant profile picture here.

This popup will show which will have 2 options.

Click on "My Profile".

TWO FACTOR AUTHENTICATION



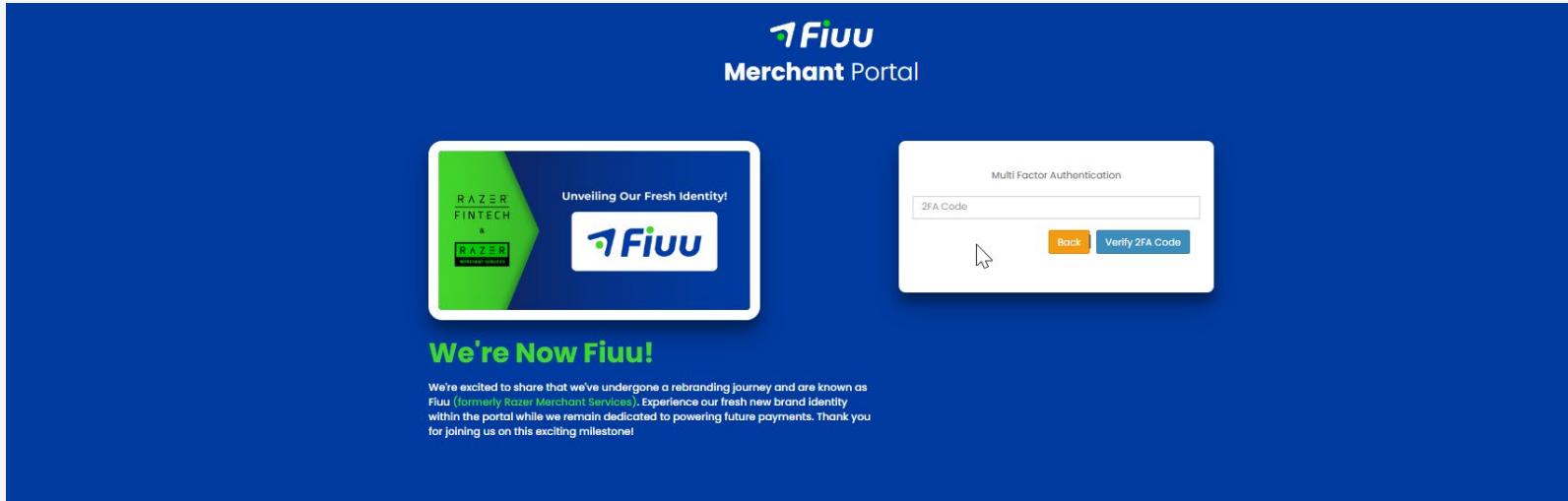
A Scan the QR shown on the page you will get a code to be filled in the column below.

B Once you receive the authenticator code, input the code here in the empty column.

C Click "**Enable 2FA**" once done and to activate two factor authenticator.

TWO FACTOR AUTHENTICATION

To complete the process, you are required to log out and log in again. Upon your next login, you'll be prompted to enter your 2FA code to ensure your account remains secure.



Note: This two-factor authentication (2FA) is required to be set up one-time. Additionally, the 2FA is required upon every login session.

TWO FACTOR AUTHENTICATION

Once 2FA is activated and you successfully re-login, you can disable 2FA at any time from this page. To disable it, simply click on the **Disable 2FA (A)** button.

The screenshot shows the 'My Profile' section of the TFIUU platform. On the left, there's a sidebar with a user icon, 'COMPANY NAME' (with 'Account PIC' below it), a 'Transaction ID' search bar, and a main navigation menu. The main content area is titled 'My Profile'. In the top right corner of this area, there's a 'Two-Factor Authentication' section. It shows a status of 'Active' with a green button labeled 'Disable 2FA'. A large green circle with the letter 'A' is overlaid on this section. Below this, there are fields for 'Old Password', 'New Password', and 'Confirm New Password'. Further down, there's a 'Password Policy' section with a list of five items. At the bottom, there's a 'Timezone' dropdown set to 'Asia/Aden'.

MERCHANT DASHBOARD

- Main dashboard shows the current account balance, the charts of current vs last week on numbers of transaction and current vs last week value of transaction.
- From the home page, the first navigation page will be on the **Merchant Dashboard**.
- On the left-hand side of the page, there is the sidebar mainly used for portal navigation.

The screenshot displays the TFiuu Merchant Dashboard. The top navigation bar includes a user icon, a search bar, and links for 'Merchant' and 'Account PIC'. The main header shows the date 'Wednesday | 3rd April 2024' and the title 'DASH BOARD'. The sidebar on the left, titled 'MAIN NAVIGATION', lists various options: Home, Dashboard (highlighted with a green arrow), Transactions, Merchant Profile, Settings, Store Management, Settlements (highlighted with a green arrow), Payment Link, Mini Shopping Cart, Sales Invoices, Invoices, Reports (highlighted with a green arrow), E-Statement, VT Activation, Documentation, Announcement, and Newsletter. The main content area features 'ACCOUNT BALANCE' with a total of 4,315,233.28 MYR, 'SALES' for Today (824188.19) and Yesterday (1910137.90), and two chart sections: 'Current vs Last Week on Number Of Transaction' and 'Current vs Last Week on Value Of Transaction'. The 'Settlements' and 'Reports' items in the sidebar are also highlighted with green arrows.

Transaction listing

Settlement Listing

Reporting

MERCHANT DASHBOARD

- To access user information, change password, or sign out, you can click on the username located at the top right side of the page.

The screenshot displays the 1Fiuu Merchant Dashboard interface. On the left, a vertical navigation menu lists various sections: Home, Dashboard, Transactions, Merchant Profile, Settings, Store Management, Settlements, Payment Link, Mini Shopping Cart, Sales Invoices, Invoices, Reports, E-Statement, VT Activation, Documentation, Announcement, and Newsletter. The main dashboard area shows the following key metrics:

- ACCOUNT BALANCE:** MYR 4,315,233.28. Sub-sections show Total Captured (4,315,238.72) and Total Payback (-5.44).
- SALES:** TODAY: MYR 824188.19; YESTERDAY: MYR 1910137.90.
- Current vs Last Week on Number Of Transaction:** A line chart comparing transaction volume across the week. The Y-axis ranges from 0 to 1,000,000. The green area represents the Current Week, showing a sharp peak on Sunday (~900,000) and a small peak on Saturday (~50,000). The light green area represents Last Week, which is mostly flat near zero.
- Current vs Last Week on Value Of Transaction:** A line chart comparing transaction value across the week. The Y-axis ranges from 0 to 14,000,000. The green area represents the Current Week, showing a massive spike on Sunday (~14,000,000) and a smaller peak on Saturday (~500,000). The light green area represents Last Week, which is mostly flat near zero.

In the top right corner, there is a user profile box for "Merchant - Account PIC" with a last login date of April 03, 2024. Below the profile are buttons for "MY Profile" and "Sign out". A green arrow points from the text "User Information" to the profile icon, another points to "Sign out", and a third points to the "Main Accounts" section of the profile box.

TRANSACTION LISTING

- To access this page, on the sidebar, go to **Transaction > Main Accounts**.
- Show the total of account balance, number of transaction that has been request cancel and chargeback, transaction filters and the list of transactions under the merchant's account.

1 Click Transactions

2 Click Main Accounts

C

No	Created On	Paid On	Channel	Card Number	TranID	OrderID	Bill Name (Account Name)	Email	Mobile	Currency	Amt
1	2024-04-03	2024-04-03 15:43:57	2024-04-03 15:43:58	1Fluu	2098761084	20210120240403154356	Fluu Offline Payment			MYR	14.00
2	2024-04-03	2024-04-03 15:43:57	2024-04-03 15:44:00	AliPay	2098761081	29980220240403154356	Alipay Offline Payment			MYR	8.00
3	2024-04-03	2024-04-03 15:43:57	2024-04-03 15:43:57	MyDebit	479968	7893	2098761072	020968	Card Payment	MYR	28.30

A Filtration / Search Tools that are available to use to locate the customer transaction information

B By Clicking on the Transaction ID, you may access more information on the transaction information.
*Refer to next page.

C List of transaction with their respective Status will be appear in the page.

TRANSACTION DETAILS

- On this page, you can find more detailed information about the transaction.

The screenshot shows the Fiuu Transaction Details page. On the left, there is a navigation sidebar with various options like Home, Dashboard, Transactions, Main Accounts, Sub Accounts, Failed IPN Callback Status, Zero Dollar Transaction, Settings, Merchant Profile, and more. Two specific items are highlighted with green arrows and numbers: 'Click Transaction S' (arrow 1) pointing to the Transactions option, and 'Click Main Accounts' (arrow 2) pointing to the Main Accounts option. The main content area is titled 'DETAIL TRANSACTION #1525971'. It displays transaction details: From 'COMPANY NAME' (J-39-1, Block J, Persiaran Multimedia, CityPark, i-City 40000 Shah Alam, Selangor MY), To 'John McFiuu' (Phone: 0177109486, Email: product.dev1455@gmail.com). Key transaction identifiers include 'Transaction ID #1525971', 'Order ID: 1000000424', 'Approval Code: 093415', 'Merchant ID: qio_Dev', 'Account: ACC NO', and 'Bank Status: 00/Approved or completed successfully'. Payment method icons for VISA, Mastercard, and Google Pay are shown. Below this, the 'Transaction Timeline' section (highlighted with a green circle B) shows two entries: 'Captured' (Amount: 126.98, Date and Time: 2024-04-17 14:28:30) and 'Transaction Created' (Amount: 126.98, Date and Time: 2024-04-17 14:28:09). At the bottom of the timeline are buttons for 'Print', 'Payment Receipt', and 'Generate PDF'. Further down are links for 'Fraud Scan' and 'Integration End Points'. On the right side of the main content area, there is a large blue box (highlighted with a blue circle C) containing transaction details: 'Status : Captured', 'Amount Due 4/17/2024 2:28 PM', 'Bill Amount: MYR 126.98', '(-) Processing Fees (MYR 3.81)', 'Settle Amount: MYR 123.17', and a note 'Click on the button below if you want to cancel this transaction'. A red circle D highlights the 'Request Cancel' button. The top right corner of the page shows the date 'Wednesday, 17th April 2024 2:28:09 PM'.

A Customer information, the payment channel that the customer selected.

B The transaction timeline where shows the status of the transaction.

C The transaction status and the transaction billing & actual amount.

D Request Cancel button to process refund for the transaction.

IPN CALLBACK

- Instant Payment Notification (IPN) page allows Merchants to request a callback for a failed transaction.

The screenshot shows the 1Fiuu Merchant SDN BHD dashboard. On the left, a sidebar menu is open with the following items:

- Merchant SDN BHD (Sub User)
- Transaction ID (Search bar)
- MAIN NAVIGATION
 - Home
 - Dashboard
 - Transactions** (highlighted with a green box and arrow 1)
 - Pending
 - Main Accounts
 - Sub Accounts
 - Failed IPN Callback Status** (highlighted with a green box and arrow 2)
 - Settings
 - Merchant Onboarding
 - Settings
 - Store Management
 - Channel Activation
 - Settlements
 - Payment Link
 - Mini Shopping Cart
 - Recurring
 - Refund
 - Sales Invoices
 - Invoices
 - Reports

The main content area is titled "Failed IPN Callback Status". It includes a search bar for "Search Transaction ID" (with placeholder "22/04/2024") and a green "Send Callback" button. Below is a table titled "Today" showing failed transactions:

	Create Date	Transaction ID	Callback Status	HTTP Details
<input type="checkbox"/>	2024-04-22 01:28:34	1533698	Callback Failed	
<input type="checkbox"/>	2024-04-22 01:28:34	1534069	Callback Failed	
<input type="checkbox"/>	2024-04-22 01:28:34	1534104	Callback Failed	
<input type="checkbox"/>	2024-04-22 01:28:34	1534303	Callback Failed	
<input type="checkbox"/>	2024-04-22 01:28:34	1534967	Callback Failed	
<input type="checkbox"/>	2024-04-22 01:28:34	1535007	Callback Failed	
<input type="checkbox"/>	2024-04-22 01:28:34	1535008	Callback Failed	
<input type="checkbox"/>	2024-04-22 01:28:34	1535112	Callback Failed	

IPN CALLBACK

- Instant Payment Notification (IPN) page allows Merchants to request a callback for a failed transaction.

A Failed IPN Callback Status

Search Transaction ID: 22/04/2024

Send Callback

Create Date	Transaction ID	Callback Status	HTTP Details
2024-04-22 01:28:34	1533698	Callback Failed	
2024-04-22 01:28:34	1534069	Callback Failed	
2024-04-22 01:28:34	1534104	Callback Failed	
2024-04-22 01:28:34	1534303	Callback Failed	
2024-04-22 01:28:34	1534967	Callback Failed	
2024-04-22 01:28:34	1535007	Callback Failed	
2024-04-22 01:28:34	1535008	Callback Failed	
2024-04-22 01:28:34	1535112	Callback Failed	

A Filtration / Search Tools that are available to use to locate the customer transaction information

B Tick the box of the failed transaction from the list that is needed for the callback request.

C By clicking the “Send Callback” button here will initiate the callback request for the failed transaction.

TRANSACTION SETTINGS

- Reflecting the current general settings of the merchant's account, including the maximum transaction amount allowed, endpoint settings, etc.

The screenshot shows the 1Fiuu merchant dashboard with the following navigation steps:

- Click Transactions
- Click Settings

The main page displays the "TRANSACTION SETTING" section for Merchant SDN BHD on Thursday, 4th April 2024. It includes:

- General settings:
 - Max. Transaction Amount: 100.00
 - Max. Allowed Fraud Score: 50
 - Notified Failure Transaction: No
 - Tokenization (1-Click Payment): Enabled
 - Enable Duplicate Order: No
- Logs: No log found

The right panel shows the "Integration" settings for payment endpoints:

- Return URL: https://www.onlinepayment.com.my/MOLPay/API/chkstat/returnipn.php?treq=&sas=+sa+
Enable Instant Payment Notification (IPN) checked
Script code:

```
<script type='text/javascript'>
var sas = product_sas;
window.onload = function() {
    m = document.createElement('IFRAME');
    m.setAttribute('src',
    'https://www.onlinepayment.com.my/MOLPay/API/chkstat/returnipn.php?' +
    'treq=&sas=' + sa);
    m.setAttribute('seamless', 'seamless');
    m.setAttribute('width', 0);
    m.setAttribute('height', 0);
    m.setAttribute('frameborder', 0);
    m.setAttribute('scrolling', 'no');
}
```
- Notification URL: https://www.onlinepayment.com.my/gateway/callback
Enable Instant Payment Notification (IPN) checked
- Callback URL: https://www.onlinepayment.com.my/rms_response/response.php
Enable Instant Payment Notification (IPN) checked
Enable refund notification triggered from merchant portal checked

ONBOARDING LINK

ONBOARDING SUB-MERCHANTS

Here is where a merchant can onboard their sub-merchants by generating a link to be sent to their sub-merchants. Go to **Merchant Onboarding** and then select **Onboarding Link**.

The screenshot shows the Fiuu platform interface for managing onboarding links. The left sidebar has a green highlighted section for 'Merchant Onboarding' under 'Transactions'. A yellow circle labeled 'B' points to the main content area, which displays a table titled 'Generate Onboarding Link Listing' with 10 rows of data. The table columns are: No, Create Date, Title, Status, Start Date, End Date, and Actions. The 'Actions' column contains icons for Edit, Copy Link, and Delete. An orange circle labeled 'A' points to the top right of the table, where a green button labeled '+ New Link' is located.

No	Create Date	Title	Status	Start Date	End Date	Actions
1	4 Apr 2025 16:50:28	test 4-4	Active	4 Apr 2025 4:50 PM	Not set	Edit Copy Link Delete
2	25 Mar 2025 12:09:26	xxx	Active	25 Mar 2025 12:09 PM	Not set	Edit Copy Link Delete
3	17 Mar 2025 15:32:59	Offline Store Payment Link	Active	17 Mar 2025 3:32 PM	Not set	Edit Copy Link Delete
4	11 Mar 2025 15:06:53	UX Audit test1	Active	11 Mar 2025 3:04 PM	Not set	Edit Copy Link Delete
5	7 Mar 2025 16:31:02	Testing onboarding	Active	7 Mar 2025 4:31 PM	Not set	Edit Copy Link Delete
6	6 Mar 2025 14:13:07	0503_testing	Active	6 Mar 2025 2:12 PM	Not set	Edit Copy Link Delete
7	5 Mar 2025 17:17:48	testing testing testing	Active	15 Mar 2025 5:17 PM	Not set	Edit Copy Link Delete
8	5 Mar 2025 14:56:59	0503_testing	Active	5 Mar 2025 2:56 PM	Not set	Edit Copy Link Delete
9	5 Mar 2025 14:41:20	testing today	Active	5 Mar 2025 2:41 PM	Not set	Edit Copy Link Delete
10	3 Mar 2025 16:58:12	testing_12_021111	Active	12 Feb 2025 4:45 PM	Not set	Edit Copy Link Delete

A Click **+ New Link** to add generate the onboarding link.

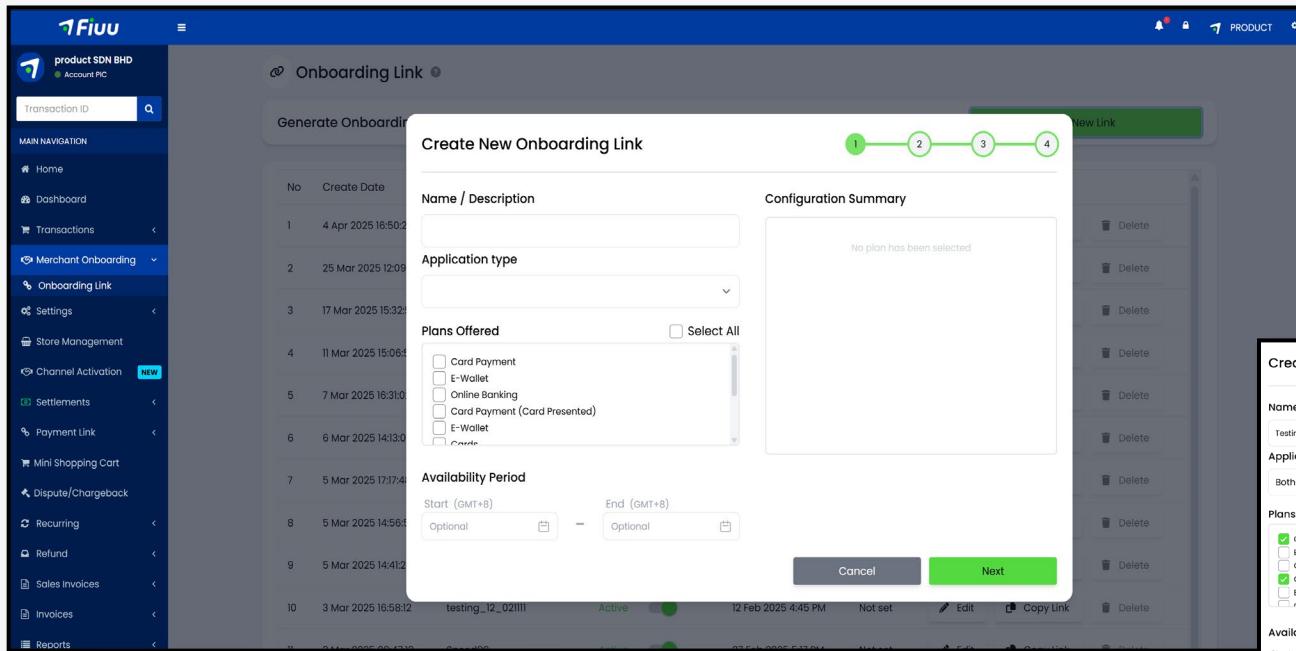
B Here is the section where all the created link will be shown. Status of the created link can be turned on and off if needed. You can **Edit**, **Copy Link**, and even **Delete** the link if required.

*Only the master merchant have access for **Delete** options actions.

ONBOARDING LINK

ONBOARDING SUB-MERCHANTS (STEP 1)

Once **+ New Link** is selected, this popup window will appear. Fill in the required details and click **Next** once done.

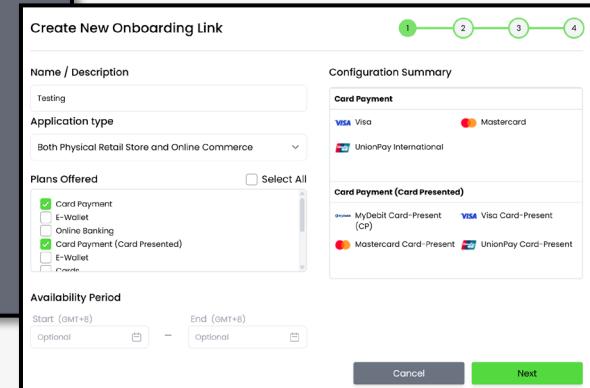


A

Details to be filled in:

- Name/Description
- Application Type
- Plans Offered
- Availability Period

* Configuration Summary will auto populate based on selected plans of choice. Example below.



ONBOARDING LINK

ONBOARDING SUB-MERCHANTS (STEP 2)

Review the rates for each selected channels carefully including the setup fee and annual fee. Click on Next once done.

Create New Onboarding Link

1 2 3 4

Please review each plan to subscribe channels for each plan and edit the rates for each one.
(Default rates will be applied initially)

Card Payment	Rate %	Cost (M)
Card Payment (Card Presented)	Specify your subscription channel for sub-merchants by checking/unchecking the options.	
<input checked="" type="checkbox"/> VISA Visa	0.00 AND	0.00
<input checked="" type="checkbox"/> Mastercard	0.00 AND	0.00
<input checked="" type="checkbox"/> UnionPay International	3.00 AND	0.00

Setup Fee (Fixed Amount): MYR 0.00

Annual Fee (Fixed Amount): MYR 0.00

Back 

ONBOARDING LINK

ONBOARDING SUB-MERCHANTS (STEP 3)

Step 3 requires you to select the preferred device. Please note that this is only applicable if the selection of the **Application Type** is **Physical retail Store** (during step 1 earlier). If **Online Commerce** was selected earlier, you will be defaulted to skip step 3.

Create New Onboarding Link

Please choose preferred device



TERMINAL

[Click to select](#)



FIUU Virtual Terminal

[Click to select](#)



POS

[Click to select](#)

1 2 3 4

[Back](#) [Next](#)

ONBOARDING LINK

ONBOARDING SUB-MERCHANTS (STEP 4)

The final step is for you to review every details and selection that you have made. If everything is accurate, click on **Create Link**.

Create New Onboarding Link

1 2 3 4

Link Information		Edit	
Name	Testing		
Application type	Both Physical Retail Store and Online Commerce		
Availability Period	1 May 2025 12:30 PM - 30 Apr 2028 11:59 PM		
Plans Selected			
Card Payment	Edit	Rate %	Cost (MYR)
VISA Visa		0.00	AND 0.00
Mastercard		0.00	AND 0.00
UnionPay International		3.00	AND 0.00
Device Option	Edit		
FIUU VIRTUAL TERMINAL			

Back Create Link

You will get the successful message with the option to copy the link to be sent to sub-merchants.



Onboarding Link Successfully Created

Copy link and send to your merchant now

<https://booster.fiuu.com/onboarding/undefined> Copy

Close

MERCHANT PROFILE

- A configuration interface for merchant that merchant can change the password, contact information and application setting.
- Merchant can view their account information such as contact information. If merchant needs to make any amendments to this information, please email support@fiuu.com.

1 Click Merchant Profile

2 Click General Info

Merchant SDN BHD

Transaction ID

MAIN NAVIGATION

- Home
- Dashboard
- Transactions
- Merchant Onboarding
- Merchant Profile**
- Profile Settings
- Sub User Account
- Settings
- Email Blasting
- Settlements
- Payment Link
- Mini Shopping Cart
- Recurring
- Refund
- Sales Invoices
- Invoices

GENERAL INFORMATIONS Thursday, 4th April 2024

Account

Merchant ID	Merchant_Dev
Domain	Merchant@domain.com
Company Name	Merchant SDN BHD
Trading Name	Merchant Trading
Fluu PIC	Support
Subscription Plan	
Account Status	active
Expire Date	01/01/2025

Contact

Click the eye icon on the left of each title to reveal the information.

Contact Person
Office Phone
E-Mail 1
Mobile Phone
E-Mail 2
Registered Address
Operating Address

Category / Business

Category	Online Mail
Sub-Category	--
ROC No.	--
Doing Business As (DBA)	
Roseller	

Switch to Sub-Merchant

merchant_Dev

SUB-USER ACCOUNT

- Provide the function for merchants to register new Sub-Users, and the permissions can be controlled by the main account's PIC according to the user's access level.

1 Click Merchant Profile

2 Click Sub User Account

No	E-mail	Name	Last Login	Status	Action
1	[REDACTED]	[REDACTED]	[REDACTED]	Active	[Edit]
2	[REDACTED]	[REDACTED]	[REDACTED]	Active	[Edit]
3	[REDACTED]	[REDACTED]	[REDACTED]	Active	[Edit]
4	[REDACTED]	[REDACTED]	[REDACTED]	Active	[Edit]
5	[REDACTED]	[REDACTED]	[REDACTED]	Active	[Edit]
6	[REDACTED]	[REDACTED]	[REDACTED]	Active	[Edit]
7	[REDACTED]	[REDACTED]	[REDACTED]	Active	[Edit]
8	[REDACTED]	[REDACTED]	[REDACTED]	Active	[Edit]
9	[REDACTED]	[REDACTED]	[REDACTED]	Active	[Edit]

A Click on the Register Sub User button to proceed on Register new Sub User for your merchant portal.

SUB-USER REGISTRATION

- During registration, you can input user login information, such as email, name, and password, as well as grant permission for sub-user access.

The screenshot shows the 'REGISTER SUB USER' page. On the left, a sidebar menu lists various merchant management options. Two steps are highlighted with green arrows and numbers:

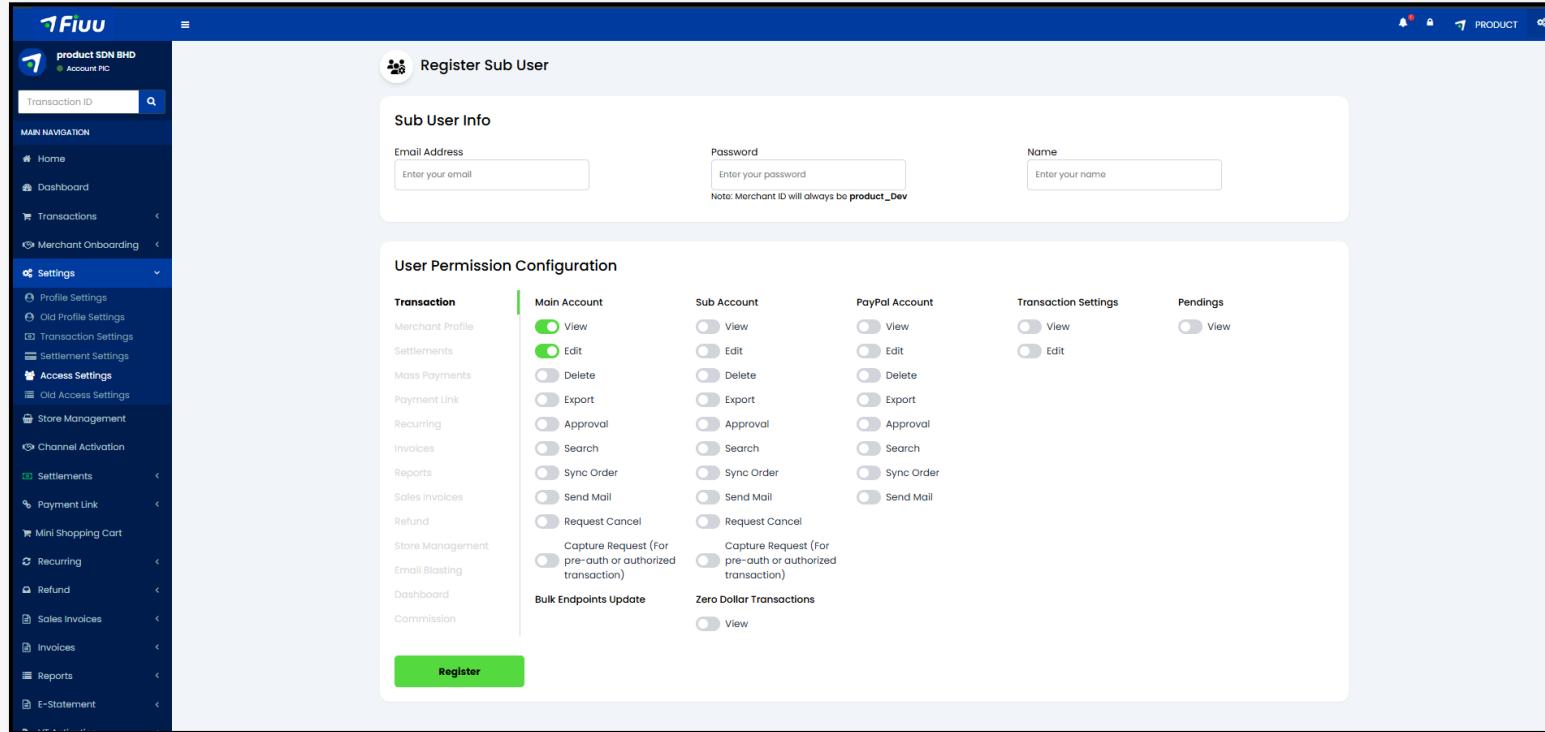
- 1 Click **Merchant Profile**
- 2 Click **Sub User Account**

The main form has two sections: 'Account Details' and 'User Permission'. In the 'User Permission' section, a specific row for 'View' is highlighted with a yellow box and labeled 'A' in a yellow circle. A note at the bottom of the permission table says: 'Note: Merchant ID always merchant'.

A Select the user permission such as “**View**”, “**Edit**”, “**Delete**”, “**Search**”, etc.

SUB-USER REGISTRATION

Under the same Sub-user topic, there are options to set access and restrictions for the sub-users. Toggle the options below can be turned on and off according to your preferences.



The screenshot shows the 'Register Sub User' page of the Fiuu Product Sub User interface. The top navigation bar includes the Fiuu logo, a notification bell icon, and a 'PRODUCT' link. On the left, a sidebar titled 'MAIN NAVIGATION' lists various sections like Home, Dashboard, Transactions, Merchant Onboarding, Settings (selected), Profile Settings, Old Profile Settings, Transaction Settings, Settlement Settings, Access Settings, Old Access Settings, Store Management, Channel Activation, Settlements, Payment Link, Mini Shopping Cart, Recurring, Refund, Sales Invoices, Invoices, Reports, E-Statement, and E-Statement. The main content area has two tabs: 'Sub User Info' (selected) and 'User Permission Configuration'. The 'Sub User Info' tab contains fields for Email Address (placeholder: Enter your email), Password (placeholder: Enter your password), and Name (placeholder: Enter your name). A note below states: 'Note: Merchant ID will always be product_Dev'. The 'User Permission Configuration' tab is divided into several sections with toggle switches for permissions: Transaction (Merchant Profile, Settlements, Mass Payments, Payment Link, Recurring, Invoices, Reports, Sales Invoices, Refund, Store Management, Email Blasting, Dashboard, Commission), Main Account (View, Edit, Delete, Export, Approval, Search, Sync Order, Send Mail, Request Cancel), Sub Account (View, Edit, Delete, Export, Approval, Search, Sync Order, Send Mail, Request Cancel), PayPal Account (View, Edit, Delete, Export, Approval, Search, Sync Order, Send Mail), Transaction Settings (View, Edit), and Pending (View, Edit). At the bottom is a green 'Register' button.

SETTLEMENT RECORDS

- The historical record of fund transferred from us to merchant. To access this page, on the sidebar, go to **Settlement > Records**.

1 Click **Settlements**

2 Click **Records**

A Date of settlement is made.

B The bank account information that settlement amount transferred to.

C The settlement amount.

D More Information on the Settlement.
*Refer to page 17 for details.

No	Date	Merchant Ref ID	Bank Account	Transaction	Token	Settle Amount
1	2024-04-03 11:09:22			Amount: MYR 45,785.79 GST: MYR 0.00 Deduct: MYR 0.00	Amount: MYR 0.00 GST: MYR 0.00 Mass Payment: MYR 0.00	MYR 45,785.79
2	2024-04-03 10:30:24			Amount: MYR 1,101,228.31 GST: MYR 0.00 Deduct: MYR 0.00	Amount: MYR 0.00 GST: MYR 0.00 Mass Payment: MYR 0.00	MYR 1,101,228.31
3	2024-04-03 10:08:18			Amount: MYR 729,994.67 GST: MYR 0.00 Deduct: MYR 0.00	Amount: MYR 0.00 GST: MYR 0.00 Mass Payment: MYR 0.00	MYR 729,994.67
4	2024-04-02 12:46:59			Amount: MYR 144,078.93 GST: MYR 0.00 Deduct: MYR 0.00	Amount: MYR 0.00 GST: MYR 0.00 Mass Payment: MYR 0.00	MYR 144,078.93
5	2024-04-02 11:51:21			Amount: MYR 3,712,629.03 GST: MYR 0.00 Deduct: MYR 0.00	Amount: MYR 0.00 GST: MYR 0.00 Mass Payment: MYR 0.00	MYR 3,712,629.03
6	2024-04-02 09:55:24			Amount: MYR 2,186,140.19 GST: MYR 0.00 Deduct: MYR 20.20	Amount: MYR 0.00 GST: MYR 0.00 Mass Payment: MYR 0.00	MYR 2,186,119.99
7	2024-04-01 11:51:46			Amount: MYR 1,099,477.64 GST: MYR 0.00 Deduct: MYR 0.00	Amount: MYR 0.00 GST: MYR 0.00 Mass Payment: MYR 0.00	MYR 1,099,477.64
8	2024-04-01 11:16:22			Amount: MYR 694,427.84 GST: MYR 0.00 Deduct: MYR 0.00	Amount: MYR 0.00 GST: MYR 0.00 Mass Payment: MYR 0.00	MYR 694,427.84
9	2024-04-01 11:06:39			Amount: MYR 43,867.25 GST: MYR 0.00 Deduct: MYR 0.00	Amount: MYR 0.00 GST: MYR 0.00 Mass Payment: MYR 0.00	MYR 43,867.25
10	2024-03-29 11:49:25			Amount: MYR 2,155,121.71 GST: MYR 0.00 Deduct: MYR 0.00	Amount: MYR 0.00 GST: MYR 0.00 Mass Payment: MYR 0.00	MYR 2,155,121.71
11	2024-03-29 11:29:54			Amount: MYR 91,823.42 GST: MYR 0.00 Deduct: MYR 0.00	Amount: MYR 0.00 GST: MYR 0.00 Mass Payment: MYR 0.00	MYR 91,823.42
12	2024-03-29 10:53:29			Amount: MYR 1,418,417.77 GST: MYR 0.00 Deduct: MYR 0.00	Amount: MYR 0.00 GST: MYR 0.00 Mass Payment: MYR 0.00	MYR 1,418,417.77
13	2024-03-27 13:00:53			Amount: MYR 47,265.85 GST: MYR 0.00 Deduct: MYR 0.00	Amount: MYR 0.00 GST: MYR 0.00 Mass Payment: MYR 0.00	MYR 47,265.85

SETTLEMENT RECORDS

- To access this page, on the sidebar, go to **Settlement > Records**.

A Click **Sub Merchant ID** to filter and search.

1 Click **Settlements**
2 Click **Records**

A

SETTLEMENT RECORDS Wednesday, 3rd April 2024

Filter

Sub Merchant ID:

- View All --
- View All --

Transaction	Amount	GST/WHT	Deduct	Token		Mass Payment	Settle Amount
				Amount	GST/WHT		
1	MMR 000000	MMR 000000					
2	MMR 000000	MMR 000000					
3	MMR 000000	MMR 000000					
4	MMR 000000	MMR 000000					
5	MMR 000000	MMR 000000					
6	MMR 000000	MMR 000000					
7	MMR 000000	MMR 000000					
8	MMR 000000	MMR 000000					

SETTLEMENT DETAILS

The screenshot shows the Fiuu platform's Settlement Details page. On the left, a navigation sidebar lists various sections like Merchant, Home, Dashboard, Transactions, Merchant Profile, Settings, and Store Management. Under the 'Settlements' section, there are two items: 'Settlements' and 'Records'. A green callout '1 Click Settlements' points to the 'Settlements' item, and another green callout '2 Click Records' points to the 'Records' item. The main content area is titled 'DETAIL SETTLEMENT #'. It features a 'SUMMARY' section highlighted with a yellow circle 'A' containing a yellow box. This box displays the 'Total Transaction Amount' as 45,785.79 MYR. Below this, under 'Deduct', there is a list of transaction types with their amounts, all marked with minus signs. At the bottom of the summary box, the 'Settlement Amount' is again shown as 45,785.79 MYR. To the right of the summary is a table with a green border labeled 'B' at the top. The table has columns for Qty, Currency, Billing, MDR, Actual, and Total Amount. The total amount is listed as 45,785.79 MYR. Below the table is a section for 'Transaction' with buttons for Chargeback, Refund, and Refund - CAPTURED. Further down is a large table labeled 'C' containing a list of transactions. The columns include No, Date, Channel, TranID, OrderID, Bill Name, Currency, Bill Amt, Actual Amt, Store ID, and Applic. Each row shows a transaction from April 1, 2024, using the Alipay channel. At the bottom of this table, there are download options: Excel File, CSV File, ODS File, and TXT File.

- A** The settlement Summary is shown as the total amount of the settlement.
- B** The number of transaction that is included in the settlement.
- C** The list of transaction that was included in the settlement, including Chargeback and Refund Transaction. You can download the settlement file here to either excel, CSV, ODS, or TXT format.

SETTLEMENT DETAILS

MAIN PAGE

This page shows detailed settlements information. There are 5 tabs that shows detailed information about the settlements:

- Transaction
- Chargeback
- Refund
- Refund – **CAPTURED**
- Mass payouts

A This is the summary of the settlement.

B 5 available tabs that shows more detailed settlement information. Each tab shows specific detailed transaction related to the tab subjects. Each tab can be exported into files in below formats:

- Excel file
- CSV file
- ODS file
- TXT file

The screenshot displays the Fiuu Settlement Details Main Page. At the top, there's a navigation bar with the Fiuu logo, company name, account pic, and a search bar labeled 'Transaction ID'. Below the navigation is a main navigation menu on the left with items like Home, Dashboard, Transactions, Merchant Onboarding, Merchant Profile, Settings, Settlements (selected), Records, Settings, Payment Link, Mini Shopping Cart, Recurring, Sales Invoices, Invoices, Reports, and E-Statement. The main content area is titled 'DETAIL SETTLEMENT' and shows a summary table with columns for Qty, Currency, Billing, MDR, Actual, Forex, and Actual Amount. A yellow circle labeled 'A' highlights this table. Below the summary is a section for 'Refund/Chargeback WHT' and a 'Deduct' table. A green circle labeled 'B' highlights the tabs at the bottom of the page: Transaction, Chargeback, Refund, Refund - CAPTURED, and Mass Payouts. The interface also includes a date stamp ('Tuesday, 14th May 2024 8:49:53 PM'), a toolbar with file export options (Excel File, CSV File, ODS File, TXT File), and a large table at the bottom showing transaction details with columns for No, Date, Channel, TranID, OrderID, Bill Name, Currency, Bill Amt, Actual Amt, Store ID, Application Code, and various search fields.

SETTLEMENT DETAILS

TRANSACTION TAB

- Transaction tab shows all transactions of the settlement history. The settlement history will show up under column A

The screenshot displays the 'DETAIL SETTLEMENT' page in the Fiuu platform. The main header shows 'Settlements > Records > View'. On the left, the 'MAIN NAVIGATION' sidebar includes links for Home, Dashboard, Transactions, Merchant Onboarding, Merchant Profile, Settings, Settlements (selected), Records, Settings, Payment Link, Mini Shopping Cart, Recurring, Sales Invoices, Invoices, Reports, and E-Statement.

The central area shows 'TEST CHEQUE NO' and 'TEST BANK ACC' details. Below this is a 'SUMMARY' table with columns for Description / Items and Amount (MYR). It lists various transaction types and their amounts, such as Total Transaction Amount (123.00), Refund/Chargeback WHT (0.00), and Settlement Amount (1.00).

A large yellow circle labeled 'A' highlights the 'TRANSACTIONS' table at the bottom of the page. This table has columns for No, Date, Channel, TranID, OrderID, Bill Name, Currency, Bill Amt, Actual Amt, Store ID, and Application Code. It shows two entries from 2024-03-16:

No	Date	Channel	TranID	OrderID	Bill Name	Currency	Bill Amt	Actual Amt	Store ID	Application Code
1	2024-03-16 17:44:50	●●	9	W17560886750A235875630	TEST API	MYR	6,499.00	6,356.02		
2	2024-03-16 17:44:50	●●	8	W1756853933A235875618	TEST API	MYR	6,499.00	6,356.02		

Below the table, a message says 'Showing 1 to 2 of 2 entries'. At the bottom right, there are navigation buttons for First, Previous, Next, and Last.

SETTLEMENT DETAILS

CHARGEBACK TAB

- Chargeback tab will show all the transaction with chargeback history. Column **A** shows the summary of chargebacks while chargeback history will show up under column **B**

DETAIL SETTLEMENT

Fiuu

Date: Tuesday, 14th May 2024 8:49:59 PM

SUMMARY

Description / Items	Amount (MYR)
Total Transaction Amount:	123.00
+ Refund/Chargeback WHT:	0.00
Deduct	
- Total Txn WHT:	0.00
- Penalty / Admin Fee:	123.00
- Chargeback:	123.00
- Refund <small>(WHT)</small> :	997,719.00
- Token Service:	0.00
- Mass Payouts Service:	142.00
- Misc Fee:	0.00
- Gateway Fee:	1.00
- Holdback Amount:	0.00
Settlement Amount:	1.00

Total Amount

Qty	Currency	Billing	MDR	Actual <small>(WHT)</small>	Forex <small>(XXX - MYR)</small>	Actual Amount <small>(MYR)</small>
2	MYR	12,998.00	285.96	12,712.04	1	12,712.04
Total Transaction Amount:						12,712.04

Transaction Chargeback Refund Refund CAPTURED Payouts

Total Amount

Qty	Currency	Chargeback	MDR	WHT	Forex <small>(XXX - MYR)</small>	Chargeback Amount <small>(MYR)</small>
3	MYR	6.30	0.00	0.00	1	6.30
Total Chargeback Amount:						6.30

Date

Transaction ID	Settlement ID	Chargeback ID	Channel	TranID	OrderID	Currency	Billing	Actual	Chargeback	MDR	WHT
2024-03-16 17:44:50	0000-00-00	2024-05-14	Mastercard	9	WI7560886750A235875630	MYR	6,499.00	6,356.02	2.10	0.00	0
2024-03-16 17:44:50	0000-00-00	2024-05-14	Mastercard	10	WI757773903A235875692	MYR	6,499.00	6,356.02	2.10	0.00	0
2024-03-16 17:44:50	0000-00-00	2024-05-14	Mastercard	11	WI7500725570A235875693	MYR	6,499.00	6,356.02	2.10	0.00	0

Showing 1 to 3 of 3 entries

First Previous **1** Next Last

SETTLEMENT DETAILS

REFUND TAB

- Refund tab shows transaction that has been refunded and fully settled. Column **A** shows the summary of refunds while column **B** shows the history of the refunded transactions.

DETAIL SETTLEMENT

SUMMARY

Description / Items	Amount (MYR)
Total Transaction Amount:	123.00
+ Refund/Chargeback WHT:	0.00
Deduct	
- Total Txn WHT:	0.00
- Penalty / Admin Fee:	123.00
- Chargeback:	123.00
- Refund <small>(WHT)</small> :	997,719.00
- Token Service:	0.00
- Mass Payouts Service:	142.00
- Misc Fee:	0.00
- Gateway Fee:	1.00
- Holdback Amount:	0.00
Settlement Amount:	1.00

Total Amount

Qty	Currency	Billing	MDR	Actual <small>(xxx - MYR)</small>	Forex <small>(xxx - MYR)</small>	Actual Amount <small>(MYR)</small>
2	MYR	12,998.00	285.96	12,712.04	1	12,712.04

Total Transaction Amount: **12,712.04**

Transaction **Chargeback** **Refund** **Refund** **Captured** **Payouts**

A

Total Amount

Qty	Currency	Refund	MDR	WHT	Forex <small>(xxx - MYR)</small>	Refund Amount <small>(MYR)</small>
3	MYR	6.30	8,653.30	0.00	1	-8,647.00

Total Refund Amount: **-8,647.00**

B

Date	Settlement	Refund	Channel	TransID	OrderID	Currency	Billing	Actual	Refund	MDR	WHT	Fee
2024-03-16 17:44:50	0000-00-00	2024-05-14	Card	9	W17560886750A235875630	MYR	6,499.00	6,356.02	2.10	1,730.66	0.00	0.00
2024-03-16 17:44:50	0000-00-00	2024-05-14	Card	10	W1757773903A235875692	MYR	6,499.00	6,356.02	2.10	3,461.32	0.00	0.00
2024-03-16 17:44:50	0000-00-00	2024-05-14	Card	11	W17500725570A235875693	MYR	6,499.00	6,356.02	2.10	3,461.32	0.00	0.00

Showing 1 to 3 of 3 entries

First Previous **1** Next Last

SETTLEMENT DETAILS

REFUND – CAPTURED TAB

- Refund - **CAPTURED** tab shows refund transactions that has been captured but haven't been settled. Column **A** shows the summary of refunds while column **B** shows the history of the captured refunded transactions.

The screenshot shows the Fiuu platform interface for settlement details. On the left, there's a main navigation menu with various options like Home, Dashboard, Transactions, Merchant Onboarding, Merchant Profile, Settings, Settlements, Records, Payment Link, Mini Shopping Cart, Recurring, Sales Invoices, Invoices, Reports, E-Statement, VT Activation, Documentation, Announcement, and Newsletter. The Settlements option is currently selected.

The main content area is titled "DETAIL SETTLEMENT" and shows a breakdown of a transaction. It includes sections for "SUMMARY", "Deduct", and "Settlement Amount". The "Settlement Amount" is listed as 1.00.

Below this, there are two tables. The top table, highlighted by a yellow circle labeled "A", is for "Captured Refunds". It has columns for Qty, Currency, Billing, MDR, Actual, Forex, and Actual Amount (MYR). The total amount here is 12,712.04 MYR.

The bottom table, highlighted by a green circle labeled "B", is for "Captured Refund History". It has columns for Date, Transaction ID, Request ID, Refund ID, Channel, TransID, OrderID, Currency, Ori Amt, Billing, Actual, Refund, MDR, Refund Qty., and Store ID. It lists four entries from March 16, 2024, at 17:44:50, showing details for each refund.

At the bottom of the page, there are download links for Excel File, CSV File, ODS File, and TXT File, along with a search bar and navigation buttons for First, Previous, Next, and Last.

SETTLEMENT DETAILS

MASS PAYOUT TAB

- Mass payout tab shows transaction that has settled via mass payments. Column **A** shows the history of all mass payouts that has been settled.

The screenshot displays the Fiuu platform's Settlement Details interface. On the left, a dark blue sidebar lists various navigation options such as Home, Dashboard, Transactions, Merchant Onboarding, Merchant Profile, Settings, Settlements (selected), Records, Payment Link, Mini Shopping Cart, Recurring, Sales Invoices, Invoices, Reports, and E-Statement. The main content area has a light gray header with the title "DETAIL SETTLEMENT". Below the header, there are two tabs: "TRANSACTION" (selected) and "MASS PAYMENTS". A yellow circle labeled "A" highlights the "MASS PAYMENTS" tab. The main body contains several sections: "SUMMARY" (Merchant Ref ID: TEST CHEQUE NO, Merchant Bank Account: TEST BANK ACC), "DEDUCT" (listing various fees like Total Txn WHT, Penalty / Admin Fee, Chargeback, Refund, Token Service, etc.), and a table for "Settlement Amount" (Amount: 1.00). To the right is a large table titled "Total Transaction Amount: 12,712.04". The table columns include Qty, Currency (MYR), Billing, MDR, Actual (with a tooltip for "Forex (XXX - MYR)"), and Actual Amount (MYR). A yellow box surrounds the "MASS PAYMENTS" section, which includes a table with columns: No, Request Date, Bank Info, Merchant Ref ID, Currency, Amount, and Cost. The table shows one entry: No 1, Request Date 2024-05-13 18:40:50, Bank Info PHPUnit Test 001216372891726, Merchant Ref ID 13052024184050, Currency SGD, Amount 142.00, and Cost 0.00. The footer of the main content area shows "Showing 1 to 1 of 1 entries" and navigation buttons for First, Previous, Next, and Last.

No	Request Date	Bank Info	Merchant Ref ID	Currency	Amount	
					Cost	Actual
1	2024-05-13 18:40:50	PHPUnit Test 001216372891726	13052024184050	SGD	142.00	0.00

GENERATING PAYMENT LINK

SEND TO EMAIL

Features allow merchants to manually generate a payment link to be sent to the customer. This includes currency, channel, amount, order ID, etc.

The screenshot shows the Fiuu merchant dashboard with two main windows. On the left, a sidebar navigation menu is open, highlighting the 'Payment Link' section under 'Settlements'. A green arrow points from the text '1 Click Payment Link' to this menu item. Another green arrow points from the text '2 Click Generate Default Link' to the 'Generate Default Link' button within the same menu. The right window displays the 'GENERATE DEFAULT LINK' page. It shows fields for 'Customer's Email', 'Customer's Name', 'CC's Email', and a note about separating emails by commas. Below this is a 'Payment Link Information' section with fields for 'Order ID' (containing 'J-39-1') and 'Currency' (set to 'MYR - Malaysian ringgit'). There is also an unchecked checkbox for 'Auto-generate Order ID'. Further down are sections for 'Send to WhatsApp' (with a phone number '+60 12-345 6789') and 'Payment summary'. The right side of the page shows a preview of an email message with the subject '[Fiuu] Invoice from COMPANY NAME [Order ID:]'. The email body contains the company details (J-39-1, Block J, Persiaran Multimedia, CityPark, i-City 40000 Shah Alam Selangor MALAYSIA 03-55218438) and the recipient's email ('qie@domain.com'). A note states 'This payment link will expire on: N/A'. At the bottom of the email preview, there is a QR code and a message: 'Please complete all the information to view the draft'. A note at the bottom of the page says 'To confirm and fully agree with this transaction, you may click the 'Pay Now' button or scan the QR code below.'.

1 Click Payment Link

2 Click Generate Default Link

GENERATE DEFAULT LINK Friday, 15th November 2024

Who are you sending to?

Customer's Email *

Customer's Name

CC's Email

Separate multiple email by comma (,)

Payment Link Information

Order ID *

Currency *

MYR - Malaysian ringgit

Auto-generate Order ID

Send to WhatsApp

The Payment Link will send to customer's WhatsApp

Phone Number (Optional)

+60 12-345 6789

Payment summary

Subject: [Fiuu] Invoice from COMPANY NAME [Order ID:]

COMPANY NAME
J-39-1, Block J, Persiaran Multimedia, CityPark, i-City
40000
Shah Alam
Selangor
MALAYSIA
03-55218438
qie@domain.com

This payment link will expire on:
N/A

To:

Order ID:

Please complete all the information to view the draft

To confirm and fully agree with this transaction, you may click the 'Pay Now' button or scan the QR code below.

QR code

GENERATING PAYMENT LINK

FILLING IN DETAILS AND PREVIEW FOR THE LINK TO BE SENT

The screenshot shows the 1Fiuu platform interface for generating a payment link. The left sidebar contains navigation links like Home, Dashboard, Transactions, Merchant Onboarding, Settings, Store Management, Settlements, Payment Link, Generate Default Link, Generate QR Code, Generate Static QR-Code, Generate Store QR-Code, Mini Shopping Cart, Recurring, Sales Invoices, Invoices, Reports, E-Statement, VT Activation, Documentation, Announcement, Newsletter, and Voids Checking. The main area has tabs for GENERATE DEFAULT LINK (selected), Sample File, Import Bulk Payment Link, and a preview tab.

A **Email payment link** – fill in the columns to have the payment link sent to the customer via email.

B **Payment link information** – you may choose to input your own order ID or may click on *Auto-generate Order ID*.

C **Whatsapp payment link** – fill in the phone number column to have the payment link sent to the customer via WhatsApp.

D **Payment summary** – fill in the columns of the product details for the *Item Description, Unit Price, Quantity, and Discount (%)*. Once all filled, the Total Price will auto populate.

E Once all required columns are filled, press **Preview** and the details will be shown on the right side of the page.

Satisfied with the preview and details? If yes, click on **Submit Payment Link**.

GENERATING PAYMENT LINK

LIST OF DEFAULT LINK AND WHATSAPP SAMPLE

The screenshot shows the Fiuu platform's payment link generation feature. At the top, there's a table for entering item details like Item Description, Unit Price, Qty, Discount (%), and Total Price. Below it is a QR code with a green 'Pay' button. A summary section shows Sub Total, Tax (%), and Grand Total. There are buttons for 'Add New Row', 'Advanced settings', and 'Preview'. Below this is a 'List Default Link' section with a table. The table has columns for Date, By, Merchant ID, Order ID, Currency, Amount, Email, Customer, Cc, Contact No, Expired Date, Status, and Action. The first entry is from 2024-11-15 at 15:18:46 by QIE, with Order ID TEST123456789, amount 1.41 MYR, and email anaplah@gmail.com. The second entry is from 2024-11-12 16:10:21 by QIE, with Order ID 123456789, amount 22.50 MYR, and email anaplah@gmail.com. The 'Action' column includes options for 'Email Send', 'Email and WhatsApp Send', and a delete icon. A green circle labeled 'A' points to the 'Export Payment Link' button, a blue circle 'B' points to the table header, and a yellow circle 'C' points to the 'Action' column.

Date	By	Merchant ID	Order ID	Currency	Amount	Email	Customer	Cc	Contact No	Expired Date	Status	Action
2024-11-15 15:18:46	QIE	qie_Dev	TEST123456789	MYR	1.41	anaplah@gmail.com			-	-	Email Send	Email and WhatsApp Send
2024-11-12 16:10:21	QIE	qie_Dev	123456789	MYR	22.50	anaplah@gmail.com		+60172539814	-	-	Email Send	Email and WhatsApp Send

A **Export Payment Link** – allows you to download all the payment links that has been created.

B **Payment Link Table** – shows all the created payment link that has been created and sent to the customers containing details such as Date, creator, Order ID, including the expiry date of the payment link as well as the status of the payment link.

C **Actions** – first option is for you to view how the payment links looks like from the customer POV. Second option is for you to copy the payment link. Third option is for you to tick the tick box and press the delete button above it.

The screenshot shows a WhatsApp message from a user named 'Fiuu'. The message contains a payment request for Order ID 123456789 with a total price of MYR 22.50. It includes a 'Pay Now' button. The background of the message screen features a repeating pattern of various icons related to food, technology, and communication.

GENERATING PAYMENT LINK

GENERATING QR CODE

This page is for merchants to generate a QR code for the payment link associated with a specific order ID, enabling quick and seamless payment access for your customers to a wide variety of channels once all the necessary details are filled appropriately.

1 Click Payment Link

2 Click Generate QR-Code

A Choose the **Default Channel** and fill in below details:

- **Currency**
- **Amount**
- **Order ID**
- **Payment Description**

Once done, click the **Generate Link**.

B Review the QR code created then click "**Download**"

The screenshot shows the Fiuu platform interface. On the left, there's a navigation sidebar with various options like Home, Dashboard, Transactions, Merchant Onboarding, Settings, Settlements, New Settlements, Payment Link, Generate Default Link, Generate QR-Code, Generate Static QR-Code, Generate Store QR-Code, Mini Shopping Cart, Sales Invoices, Invoices, Reports, E-Statement, VT Activation, Documentation, Announcement, Newsletter, and Vcode Checking. A yellow circle labeled 'A' highlights the 'Generate QR-Code' button under the Payment Link section. The main content area has a blue header 'GENERATE QR-CODE November 2024'. It contains fields for 'Default Channel' (set to Visa / Mastercard), 'Currency' (set to MYR - Malaysian ringgit), 'Amount' (set to 10), 'Order ID' (set to 1234567), and 'Payment Description' (set to Test Payment). Below these fields is a large blue 'Generate Link' button. To the right, a blue circle labeled 'B' highlights a QR code preview. The preview shows a QR code with the URL https://uat.onlinepayment.com.my/MOLPay/pay/puvaan_Dev/AMBANK-eBPG-PW.php?amount=10.00&order_id=1234567&cur=MYR&bill_desc=Test+Paymnet&tccity=SALS&vcode=499e0fffa4bf926d9687c926153aafea6&l_version=1B. Below the QR code is a blue 'Download' button.

GENERATING PAYMENT LINK

GENERATING STATIC QR CODE

Generate a static QR code linked to the payment URL for a specific order ID and its items, allowing easy access to the payment page for streamlined transactions to exclusive channels after filling all the necessary details.

A

- Choose the “**Sub MerchantID**” and “**Channel**” then fill in below details :
- **Currency**
 - **Amount**
 - **Order ID/Item ID**,
 - **Billing Name/Item Name**
 - **Payment Descriptions**

Once done, click the **Generate Preview**.

B

- Review the QR code created then click “**Save**”.

1 Click **Payment Link**

2 Click **Generate Static QR-Code**

The screenshot shows the Fluu Platform interface. On the left, the main navigation menu is visible, with the 'Payment Link' section highlighted. Under 'Payment Link', the 'Generate Static QR-Code' option is selected, indicated by a green box and a callout arrow from step 2. The central part of the screen displays a form titled 'GENERATE STATIC QR-CODE'. This form includes fields for 'Sub MerchantID' (set to 'puvoan_Dev'), 'Channel' (set to 'WeChatPay'), 'Currency' (set to 'MYR - Malaysian ringgit'), 'Amount' (set to '10'), 'Order ID / Item ID' (set to 'I23456'), 'Billing Name / Item Name' (set to 'Test'), and 'Payment Descriptions' (set to 'Payment Test'). A large blue button at the bottom of this form is labeled 'Generate Preview'. To the right of this form, a preview section is shown under the heading 'QR-Code Preview'. It displays a generated QR code and the corresponding payment link URL: https://uat.onlinenepayment.com.my/MOLPay/API/staticqr/payment.php?amount=10.00&orderid=I23456¤cy=MYR&bill_name=Test&bill_desc=Payment+Test&merchant_id=puvoan_Dev&channel=WeChatPay&vo.... A blue 'Save' button is located below the QR code. At the bottom of the page, there is a table titled 'List Static QR-Code (Created By)' with columns for Date, By, Merchant ID, Channel, Order / Item ID, Currency, Amount, Name, and Desc. The table currently shows 'No data available in table'. The bottom right corner of the page indicates 'Version 2.0'.

GENERATING PAYMENT LINK

GENERATING STORE QR CODE

Generate a unique QR code for your store (e.g., to place the QR code for that particular store on a standee). After generating the QR code, click the “**Download**” button.

The screenshot shows the Fiuu payment gateway interface. On the left, a sidebar menu lists various options under 'MAIN NAVIGATION' and 'New Settlements'. A green arrow points to the 'Payment Link' option in the 'New Settlements' section. Another green arrow points to the 'Generate Store QR-Code' option under 'Generate QR-Code'. A yellow circle labeled 'A' highlights the 'Download' button at the bottom right of the main preview area, which contains a large QR code labeled 'SCAN TO PAY'.

How it works ?

- 01 Print out the QR Code**
Click on the print button to print the QR standee on paper. Preferred size : Standard B5 size.
- 02 Place the standee in your store**
Display the QR code standee in your store / near the register.
- 03 Scan the code to pay directly**
Let your customer know the amount to pay and ask them to scan the QR code with phone camera / scanner.

Tips : Try it out yourself ! Scan the code and experience the payment flow easily

Please contact our support team if you wish to use this feature.

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RECURRING RECURRING PLAN PAGE

This recurring page includes three main components: Plans, Subscriber, and Token. Merchants can keep tabs on plans created, ID's and details of subscribers and their transactions, etc.

A Column shows the summary and details of a created recurring plan.

B There are three buttons in relation with the recurring plan.

*refer next slide.

- 1 Click Recurring
- 2 Click Plans

The screenshot shows the 1Fiuu platform interface for managing recurring plans. On the left, a sidebar menu lists various sections: Home, Dashboard, Transactions, Merchant Onboarding, Settings, Store Management, Settlements, Payment Link, Mini Shopping Cart, Recurring (highlighted in blue), and Plans (highlighted in green). The main content area is titled "Recurring Plan" and displays a table for "Recurring Plan". The table has columns: No, Plan ID, Plan Name, Plan Description, Currency, Amount x Cycle, Period, and Status. One entry is shown: No 1, Plan ID 130, Plan Name plan A, Plan Description just plan A, Currency MYR, Amount x Cycle 25.00 x 12, Period Monthly, and Status checked. Below the table, it says "Showing 1 to 1 of 1 entries". To the right of the table is a "Search:" field and a "New Plan" button. At the bottom right are buttons for Action, First, Previous, Next (with page number 1), and Last. A yellow circle labeled "A" highlights the table area, and a green circle labeled "B" highlights the "Action" button.

No	Plan ID	Plan Name	Plan Description	Currency	Amount x Cycle	Period	Status
1	130	plan A	just plan A	MYR	25.00 x 12	Monthly	<input checked="" type="checkbox"/>

RECURRING

UPDATING RECURRING PLAN

- After clicking the first button in the **B** section you will be redirected to a page where you are allowed to update your existing recurring plan. *refer to previous page
- Update the necessary details to your liking before clicking the "**Submit**" button to save changes.

The screenshot shows the 'Update Plan' page in the Fiuu merchant dashboard. The main form is highlighted with a yellow border and contains the following fields:

- Plan Name:** plan A
- Description:** just plan A
- Maximum Billing Cycle:** 12
- Charging Period:** Monthly
- Charge On:** Last of This Month *If subscribe opt-in on 29th / 31st in certain month
 First of Next Month
- Currency:** MYR
- Amount:** 25.00 *Amount to be charge per cycle
- Retry Failed Transaction:** Retry while recurring transaction failed
- Memo:** plan A subscription
- Status:** On

A

Plan Name: The name of the plan.

Description: The description of the plan.

Maximum Billing Cycle: Sets the time allowed for customer to pay.

Charging Period: Options to choose what period to be charged.

Charge On: Option to be charged on the first or last of the month.

Currency: The currency for the plan.

Amount: Amount to be billed.

Retry Failed Transaction: Option to retry if transaction fails.

Memo: Additional description

Status: Status of the plan.

B

B Click "**submit**" once you have finished editing

RECURRING

COPY RECURRING PLAN LINK

Coming back to the recurring plan page, clicking the **B** section will prompt a copy plan interface. This interface displays the links that will take you directly to the **payment page** where the transaction will be done.

The screenshot shows the 'Recurring Plan' page in the Fiuu platform. On the left, there's a main navigation menu with various options like Home, Dashboard, Transactions, etc. The 'Recurring' option is currently selected. In the center, there's a table titled 'Recurring Plan' showing one entry: 'No' 1, 'Plan ID' 130, and 'Plan Name' plan A. Below the table, it says 'Showing 1 to 1 of 1 entries'. At the bottom right of the table area, there's a yellow circle with a white letter 'B' over it, pointing to a button labeled 'Copy' which is part of a larger 'Copy' interface. This interface has a title 'Recurring Payment Virtual Link' and contains fields for 'Order ID' (with a placeholder '123456789') and a 'Generate Link' button. It also includes sections for 'Choose either one suit for your purpose' with two code snippets (HTML and URL) and a note about additional request parameters. At the bottom of this interface is a 'Close' button.

A The default link can be customized here.

B Links that will redirect you to the payment page. Click the link to be directed to the payment page

C Click 'Pay' to continue payment

The screenshot shows a payment page. At the top, there's company information: 'COMPANY NAME J-39-1, Block I, Persiaran Multimedia, CityPark, i-City 40000 Shah Alam, Selangor, MALAYSIA Tel: Fax: URL: DOMAIN.COM Email:'. Below this, there's a summary: 'Total MYR 25.00'. Then there's a 'Customer Details' section. Under 'Pay with', there's a 'Card' icon and a 'Credit / Debit' option. A green arrow points from the 'B' callout on the previous screen to this 'Card' icon. At the bottom, there's a 'By continuing, you have read and agree to the Terms and Conditions & Privacy Policy.' link, followed by a blue circle with a white letter 'C' over it, pointing to a 'Pay' button. At the very bottom, it says 'Your transaction is secured with SSL encryption'.

RECURRING RECURRING PLAN PAGE

Again, back to the recurring plan page, click the "**New Plan**" to access the New Plan's page to create a new plan.

*refer to the image below.

A Click on **+ New Plan** to add a new recurring plan to the list.

B Details to be filled in for the new recurring plan. Similar details to edit an existing recurring plan. Click **submit** once done.
*refer page 29

RECURRING

RECURRING SUBSCRIBERS LIST & EDIT PAGE

This page enables merchants to monitor, search, and manage active subscribers and their payment details, displaying key information like subscription start dates, next payment dates, and accumulated amounts as well as other functional features.

1 Click Recurring

2 Click Subscriber

No	Name	Order ID	Subscribe Date	Next Payment	Last Payment	Plan Name	Amount	Accum. Amount	Cycle	Period	Status
1	User1	Plan130-visa2	2024-11-04 11:13:41	2024-12-31 11:13:41	2024-11-04 11:13:41	plan A	25.00	25.00	1/12	Monthly	Active
2	User2	Plan130-visa3	2024-11-04 11:21:26	2024-12-31 11:21:26	2024-11-04 11:21:26	plan A	25.00	25.00	1/12	Monthly	Active
3	User3	Plan130-visa4	2024-11-04 12:08:05	2024-12-04 12:08:05	2024-11-04 18:54:58	plan A	25.00	225.00	2/12	Monthly	Active
4	User4	Plan130-mastercard1	2024-11-04 12:42:23	2024-12-04 12:42:23	2024-11-04 18:55:01	plan A	25.00	200.00	2/12	Monthly	Active

A Clicking the first icon will redirect you to an editing page for recurring subscribers. You can assign your subscriber status according to **"Active"**, **"Inactive"**, **"Completed"**, **"Delete"**.

*refer to the image below



RECURRING RECURRING SUBSCRIBER'S TRANSACTIONS

Clicking the 2nd icon will redirect you to the recurring subscriber transactions page (*refer to previous page*). Here it shows the list of the recurring subscriber transactions that have been completed.

The screenshot displays the Fiuu Merchant dashboard under the 'Recurring' section. The main title is 'Recurring Subscriber Transaction' dated Thursday, 7th November 2024. The left sidebar shows the main navigation menu with 'Recurring' selected. The main content area shows a table of completed transactions. The table columns include No, Date, Channel, TranID, OrderID, Name, Email, Mobile, Currency, Bill Amt, Actual Amt, and Status. One transaction is listed: No 1, Date 2024-11-04, Channel VISA, TranID 107025, OrderID Plan130-visc2, Name User1, Email user1@domain.com, Mobile +60123456789, Currency MYR, Bill Amt 25.00, Actual Amt 24.50, and Status Captured. A 'Send Callback' button is visible at the top right of the table. Navigation buttons for First, Previous, Next, and Last are at the bottom right of the table.

No	Date	Channel	TranID	OrderID	Name	Email	Mobile	Currency	Bill Amt	Actual Amt	Status
1	2024-11-04	VISA	107025	Plan130-visc2	User1	user1@domain.com	+60123456789	MYR	25.00	24.50	Captured

RECURRING RECURRING TOKEN

After clicking "**Token**" by the sidebar you will see this page where it displays the tokens of the subscribers along with their personal details after subscribing.

A First button in the "Action" column will copy the token

B Second button allows you to edit the token list

C A delete button to delete the tokens

1 Click Recuring

2 Click Token

The screenshot shows the 1Fiuu Token List page. The main content area is titled "Token List" and contains a table with the following data:

No	Token	Channel \ Recurring Token Type	CardHolder Name	Mobile	Email	Action
1	*****420186	\	User1	+60123456789	user1@domain.com	A
2	*****220012	\	User2	55218438	user2@domain.com	B
3	*****220012	\	User3	55218438	user3@domain.com	C
4	*****220012	\	User4	55218438	user4@domain.com	C

Below the table, there is a message "Showing 1 to 4 of 4 entries" and navigation buttons for "First", "Previous", "Next", and "Last".

The left sidebar shows the navigation menu with the following items:

- Home
- Dashboard
- Transactions
- Merchant Onboarding
- Settings
- Store Management
- Settlements
- Payment Link
- Mini Shopping Cart
- Recurring
- Plans
- Subscriber
- Token
- Sales Invoices
- Invoices
- Reports
- E-Statement

RECURRING RECURRING TOKEN

After clicking "**Token**" by the sidebar you will see this page where it displays the tokens of the subscribers along with their personal details.

The screenshot shows the Fiuu platform's Token List page. The left sidebar has a dark theme with the Fiuu logo at the top, followed by sections for COMPANY NAME, Transaction ID search, MAIN NAVIGATION (Home, Dashboard, Transactions, Merchant Onboarding, Settings, Store Management, Settlements, Payment Link, Mini Shopping Cart), Recurring (Plans, Subscriber, Token - which is selected and highlighted in blue), Sales Invoices, Invoices, Reports, and E-Statement. The main content area is titled "Token List" and displays a table with columns: No, Token, Channel | Recurring Token Type, CardHolder Name, Mobile, Email, and Action. There are four entries in the table:

No	Token	Channel Recurring Token Type	CardHolder Name	Mobile	Email	Action
1	*****420186	\	User1	+60123456789	user1@domain.com	[copy] [edit] [trash]
2	*****220012	\	User2	55218438	user2@domain.com	[copy] [edit] [trash]
3	*****220012	\		55218438	user3@domain.com	[copy] [edit] [trash]
4	*****220012	\		55218438	user4@domain.com	[copy] [edit] [trash]

A modal window in the center says "Success Copied!" with a green checkmark icon and an "OK" button. At the bottom of the main table area, there are navigation buttons: First, Previous, Next (highlighted in blue), and Last.

MINI SHOPPING CART

INTRODUCTION OF MINI SHOPPING CART

- Coming back to the Dashboard, you will find “**Mini Shopping Cart**” on the left side of the page.

The screenshot shows the 1Fiuu dashboard interface. On the left, there is a vertical navigation menu with items like Home, Dashboard, Transactions, Merchant Profile, Settings, Settlements, Payment Link, and Mini Shopping Cart. The 'Mini Shopping Cart' item is highlighted with a green box and a green arrow pointing to it from the bottom right. The main content area displays a welcome message, a central hub for managing products and sales, and a 'Let's get started!' section. It also features a QR code for a store, payment links, and integration settings. A green arrow labeled 'From the Click Mini Shopping Cart' points to the integration section.

Thursday | 25th April 2024

Welcome back, COMPANY NAME

This is your central hub for managing your products, tracking your sales, and monitoring your business performance.

Let's make your business a **success** together!

Let's get started!

Create your Mini Shopping Cart. Coming Soon. Share an email invoice. Test Now.

Merchant ID : qie_Dev

Verify Key:

Secret Key:

MINI SHOPPING CART PAGE

- Here you will need to fill in the details to be included inside the shopping cart. This includes the title, description, image of the product, etc.

1Fiuu

COMPANY NAME
Account PIC

Transaction ID

MAIN NAVIGATION

- Home
- Dashboard
- Transactions
- Merchant Profile
- Settings
- Settlements
- Payment Link
- Mini Shopping Cart
- Sales Invoices new
- Invoices
- Reports
- E-Statement
- VT Activation

Mini Shopping Cart

Create Shopping Cart Link

Shopping Cart Link List

Product List

Order List

Mini Shopping Cart Information

Please fill in the information below and ensure the information entered is accurate and correct.

Title* 0/20 characters
Promo Plan, Mega Sales, etc...

Description* 0/255 characters
About Promo...

Target Country*
MALAYSIA

Upload Promo Picture*
+ Add Promo Picture

Products*

Add Existing Products

LIMITED TIME PROMO

PROMO TITLE

Attention savvy shoppers! Make your own for our exciting Flash Sale, where savings meet style in an irresistible collection of discounts and deals.

VIEW PRODUCTS

PROMO PICTURE

Checkout preview coming soon!

Fill in the details within this area

CREATING A SHOPPING CART ITEM

- Fill in the details of the product in the form on the page. Details to be filled in is as below.

Title: The title for the product.

Description: Description of the product.

Target Country: Which country would the product is targeted for.

Upload Promo Picture: Product image that will be used as the thumbnail in the mini shopping cart list.

Products: Option for you to add either a new product or an existing product (refer P.7 & P.8).

Campaign Period: Campaign period starting from when until end date.

Collect customer's address: Option to insert a physical address.

Allow customer adjust quantity: Option to allow the customer to adjust the quantity of the product.

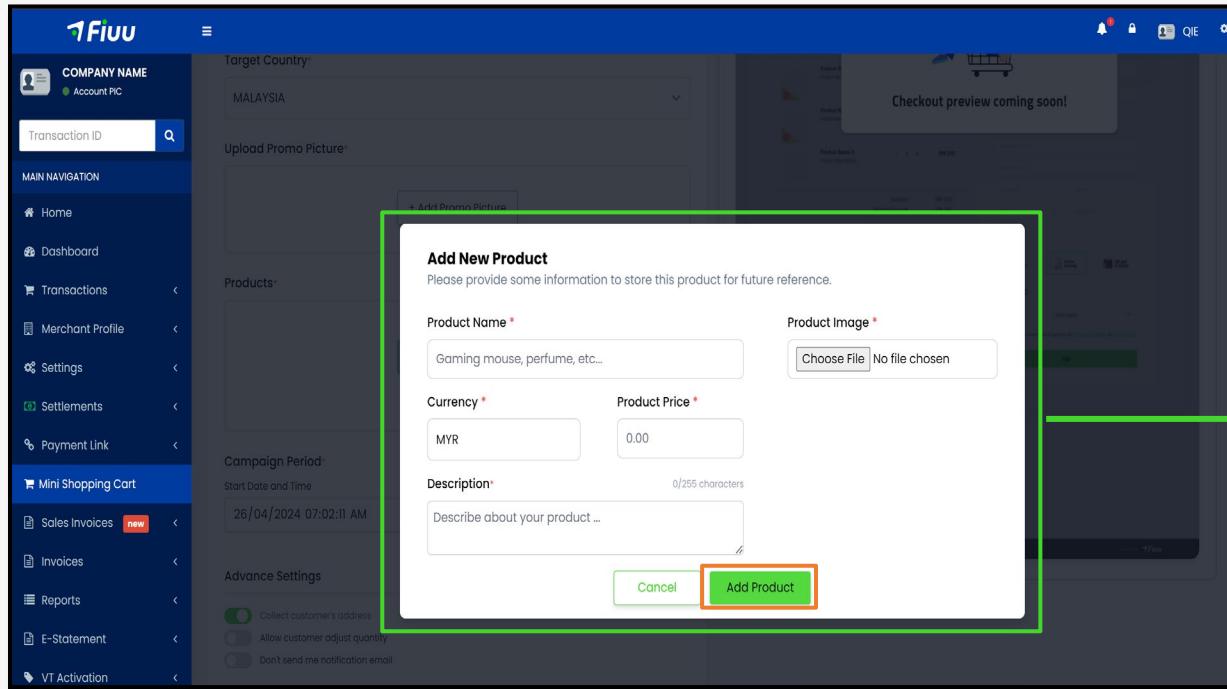
Don't send me notification email: Option to opt in or out from receiving email notification on the product

Click "**Create Mini Shopping Card Link**" once everything is filled up.

The screenshot shows the 'Mini Shopping Cart' creation interface. It includes fields for 'Title' (e.g., 'Promo Plan, Mega Sales, etc.'), 'Description' (e.g., 'About Promo...'), 'Target Country' (set to 'MALAYSIA'), 'Upload Promo Picture' (button '+ Add Promo Picture'), 'Products' (button '+ Add New Product' and '+ Add Existing Products'), and 'Campaign Period' (start date '25/04/2024 10:03:35 AM' and expiry date '25/04/2024 10:03:35 AM'). Below these are 'Advance Settings' with three options: 'Collect customer's address' (checked), 'Allow customer adjust quantity' (unchecked), and 'Don't send me notification email' (unchecked). At the bottom is a large green button labeled 'Create Mini Shopping Cart Link'. To the right of the main form is a preview window showing a promotional banner with 'PROMO TITLE' and a cartoon character pushing a shopping cart, along with a message 'Checkout preview coming soon!'. The top navigation bar includes links for 'Create Shopping Cart Link', 'Shopping Cart Link List', 'Product List', and 'Order List'.

ADDING NEW PRODUCT

- Here you will need to fill in the details to add in new product to the mini shopping cart list.
- Once done filling up all the required details, press “**Add Product**” and it will be added into the mini shopping card list.



Product Name: The name for the product.

Product Image: Product image that will be used as the thumbnail in the mini shopping cart list.

Currency: Which country would the product be targeted for.

Product Price: Price for the product.

Description: Description of the product.

ADDING EXISTING PRODUCT

- Here you can select your existing product to be added in the mini shopping cart list.
- Once done selecting your existing product to be added, press “**Add Products**” and it will be added into the mini shopping card list.

The screenshot shows the Fiuu platform interface. On the left is a sidebar with various navigation options. The main area displays a promotional offer titled "LIMITED TIME PROMOTION" with a placeholder for "Your Title Preview". Below this is a section for "Add Existing Products", which lists two items: "Black Hat" (MYR 35.00) and "Black Sunglasses" (MYR 20.00). A green box highlights these products. A green arrow points from this box to a callout text: "Select your existing product to be included into the mini shopping cart list." An orange arrow points from the "Add Products" button in the modal to another callout text: "Click “Add Product” once you have made your selection."

Please select products from the list below to add to your payment links.

Black Hat
MYR 35.00

Black Sunglasses
MYR 20.00

Add Products

Select your existing product to be included into the mini shopping cart list.

Click “Add Product” once you have made your selection.

SHOPPING CART LINK LIST

- This page allows you to view and edit your created mini shopping card details.

You can view all the created links for your mini shopping cart.

You may edit, copy, or archive the created product here.

Option for you to show or not to show your shopping card links by either activating it or deactivating it here (on/off).

You may archive shopping link card in a bulk by ticking this tick box.

You may have a customer's POV if you click this link.

PRODUCT LIST

- This page shows all your product lists briefly which you can also view or archive the product from here.

The screenshot shows the iFiuu platform's Product List page. On the left is a navigation sidebar with various options like Home, Dashboard, Transactions, Merchant Onboarding, Settings, etc. The main area is titled 'Mini Shopping Cart' and shows a 'Product List'. It includes a search bar, a table with columns for Create Date, Image, Name, Description, Currency, Price, Status, and Actions (View, Archive). Two products are listed: 'Black Hat' and 'Black Sunglasses'. A green box highlights the '+ Add New Product' button at the top right of the list area.

A modal window titled 'Add New Product' is shown. It has fields for Product Name (Gaming mouse, perfume, etc...), Currency (MYR), Product Price (0.00), and Description (Describe about your product...). There are 'Cancel' and 'Add Product' buttons at the bottom, with 'Add Product' being highlighted by a yellow box.

If you wish to add on another product to the shopping cart list, you may do so by clicking “+ Add New product” here and a popup will show (refer above). Then just fill the details just like before, “Adding New Product” (refer P.7). Once done, you may click “Add Product” to finish.

A modal window titled 'Product Details' displays the following information: Product Name (Black Hat), Product Price (MYR 35.00), and Product Description (Black Polyester Baseball Hat). An 'Edit' button is located in the top right corner of this window.

View – You may view the product details including the image that was uploaded (refer image on the right). You may also direct edit the product details by clicking “Edit” (refer image on the right).

ORDER LISTS

ACTION – VIEW

- This page shows all your product lists briefly which you can also view or archive the product from here.

You may view the products purchased by the Customer here for details such as below:

- Products that have been purchased
- Timeline
- General information about the purchase
- Customer details (name, email, and phone number)
- Shipping details

Click “View” under the “Action” tab to view the product that has been purchased by the Customer.
*Refer to next slide (page II) for more information.

Date	Title	Order ID	Currency	Total paid	Payment status
25-04-2024 14:21:23	Black Hat	I002	MYR	5268.00	Failed
25-04-2024 13:22:56	Black Sunglasses	I001	MYR	5268.00	Failed

Image	Products	Quantity	Currency	Price (Per Unit)
	Black Hat	1	MYR	35.00
	Black Sunglasses	1	MYR	20.00

The order timeline is unavailable as the order has yet to be completed.

ORDER STATUS

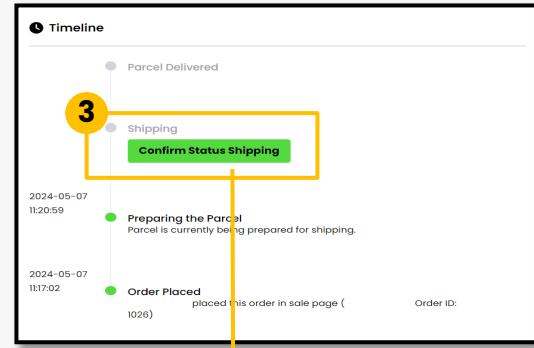
SUCCESS – CHECK & UPDATE ORDER STATUS

- You will reach this view once you have clicked on “View” button from the Order Lists previously.
- Here, you can view the transaction details as well as the status of the purchase. Below is a sample of a transaction with a “**SUCCESS**” status as below.

The screenshot shows the "Mini Shopping Cart" interface. At the top, there are tabs: "Create Shopping Cart Link", "Shopping Cart Link List", "Product List", and "Order List". Below this, the "Products (2)" section lists two items: "Black Sunglasses" and "Black Hat", both at a quantity of 1, currency MYR, and price 20.00. To the right, the "General" section provides detailed transaction information: Name (Black Hat), Date Created (2024-05-07 11:15:57), Order ID (I026), Payment Status (Success), Total paid (MYR \$268.00), and a Link (https://uat-checkout.merchant.razer.com/oje_Dev/checkout/d88). The "Customer" section includes fields for Name, Email, and Phone Number. The "Shipping" section includes fields for Address Line 1, Address Line 2, Postcode/ZIP, City, and State. At the bottom, the "Timeline" section shows the following events:

- 2024-05-07 11:17:02: Order Placed (I026) placed this order in sale page (I026)
- 2024-05-07 11:20:59: Preparing the Parcel (Confirm Status)
- 2024-05-07 11:20:59: Shipping
- 2024-05-07 11:20:59: Parcel Delivered

A green circle labeled "1" is positioned over the "Timeline" section. A blue box labeled "2" is positioned over the "Preparing the Parcel" event. A green line connects the "Timeline" section to the "Shipping" section.



Click “**Confirm Status Shipping**” once you have shipped the goods to the customer. A popup will appear for you to fill in shipping details (refer page 12).

Click “**Confirm Status**” once you have prepared the goods to be shipped after customer order is placed.

This is the timeline of the purchase made by the customer which will show from the first point of contact until the end of the purchase process.

ORDER STATUS

SUCCESS – CHECK & UPDATE ORDER STATUS

The screenshot shows the Fiuu platform's interface. On the left, there's a sidebar with various navigation options like Home, Dashboard, Transactions, Merchant Profile, Settings, Settlements, Payment Link, and Mini Shopping Cart (which is currently selected). The main area is titled 'Mini Shopping Cart' and shows a 'Products (2)' section. A modal window titled 'Tracking Number' is centered over the products. The modal contains three input fields: 'Courier Name *' (with placeholder 'Courier...'), 'Tracking Number *' (with placeholder 'Tracking Number...'), and 'Re-enter Tracking Number *' (with placeholder 'Re-enter Tracking Number...'). Below these fields are two buttons: 'Cancel' and 'Submit'. In the bottom right corner of the main screen, there's a summary of shipping details: Address Line 1 (No 22), Address Line 2 (Jalan 23/23), Postcode/ZIP (47620), City (Subang Jaya), and State (Selangore).

You must fill in the shipping details as below:

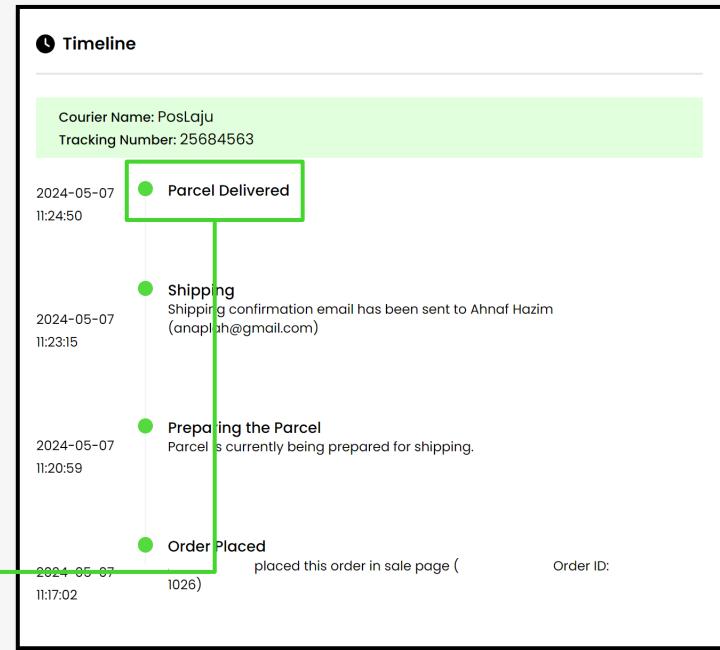
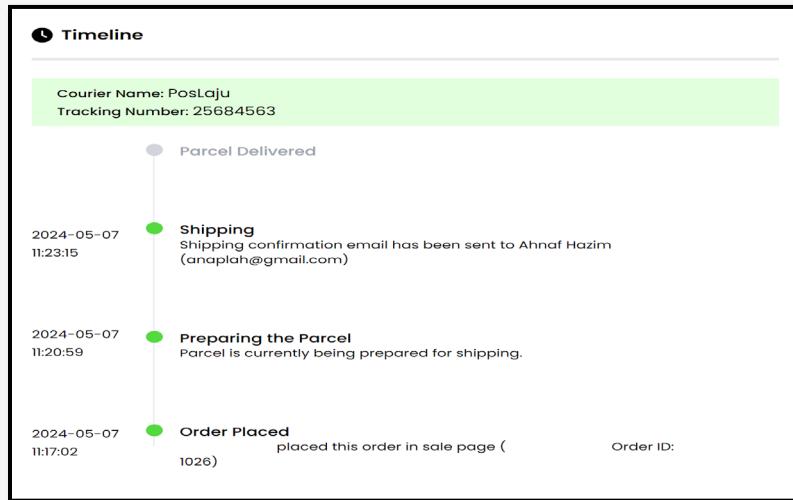
- Courier name
- Tracking Number
- Re-enter Tracking Number

Click "**Submit**" once done.

ORDER STATUS

SUCCESS – CHECK & UPDATE ORDER STATUS

- The shipping timeline will be automatically updated (as below) once you have filled in the “**Shipping Details**” earlier (page 12).

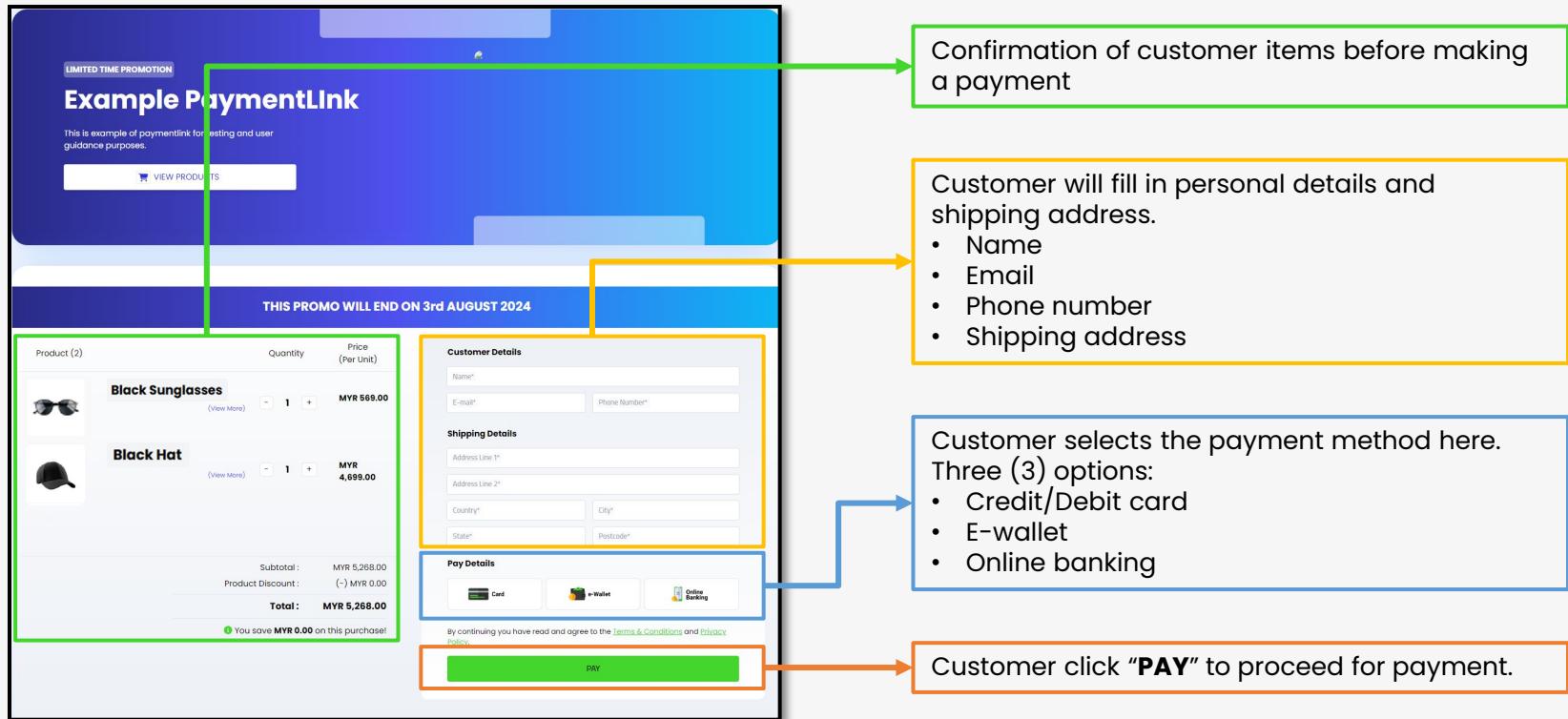


- “**Parcel Delivered**” will be showing as green only if the customer has updated their shopping cart from their end.
- If the customer is yet to update anything, by default, “**Parcel Delivered**” will be showing as green after 7 days.

CHECKOUT PAGE

CUSTOMER POINT OF VIEW (POV)

- This below shows the customer's POV upon checking out the items from the cart.



CHECKOUT PAGE

CUSTOMER POINT OF VIEW (POV)

- This below shows the customer's POV after payment is made.

Thank You
For Your Order

Example PaymentLink
ID 1035

Parcel Status	Delivery Details
Courier Name: Not yet available Tracking Number: Not yet available	
ITEM RECEIVED	Item Received
SHIPPING	
PREPARING THE PARCEL	
2 Jul 10:50 AM	ORDER PLACED <i>'Customer Name' has placed this order on Sale Page (Example PaymentLink - Order ID 1035)</i>

Product (2)

Quantity	Price (Per Unit)
1	MYR 569.00
1	MYR 4,699.00

(View More) (View More)

Subtotal : MYR 5,268.00
Product Discount : - MYR 0.00
Total : MYR 5,268.00

You save MYR 0.00 on this purchase!

 Success order.

Order Unsuccessful
We are sorry, Please try again

Example PaymentLink
ID 1041

Delivery Details

Recipient Name : John Doe
Phone Number : 0124565652
Shipping Address : Shah Alam, Selangor

Product (2)

Quantity	Price (Per Unit)
1	MYR 569.00
1	MYR 4,699.00

(View More) (View More)

Subtotal : MYR 5268.00
Product Discount : - MYR 0.00
Total : MYR 5268.00

You save MYR 0.00 on this purchase!

 Unsuccessful order.

STORE MANAGEMENT & STORE ADD-ON

INTRODUCTION

This is one of many process and tools provided to merchants through Merchant Portal, allowing merchants to efficiently manage their stores and add additional stores within the platform.



Adding a new store is a seamless process whenever a merchant opens a new branch. This streamlined approach ensures that expansion is quick and hassle-free.



The ability to effectively manage and oversee all aspects of their store listings and information.



Save time and enhance efficiency with streamlined store management, allowing merchants to quickly add new branches with ease.

This system is designed to streamline the management process, making it easier for merchants to scale their operations and maintain control over multiple stores from a single, centralized platform.

MERCHANT PORTAL HOMEPAGE

This is the page where you will see upon successful login. This is the home page of the Merchant Portal. To get started, click on A .

A

Tuesday | 20th August 2024

Welcome back, MERCHANT

This is your central hub for managing your products, tracking your sales, and monitoring your business performance.

Let's make your business a **success** together!

Let's get started!

Test your Payment Link now. [No Code](#)

Create your Mini Shopping Cart. [Create Now](#)

Share an email invoice. [Test Now](#)

New Store Management

Integration

Merchant ID : MERCHANT

Verify Key:

Secret Key:

NEW STORE MANAGEMENT HOMEPAGE

PENDING STORES

This is the New Store Management homepage. Let's look at what is available on this homepage.

The screenshot shows the Fiuu Merchant dashboard. The left sidebar has a 'New Store Management' section highlighted. The main content area is titled 'Store Management' and shows a table of 'Pending Stores'. The table has columns: Create Date, Application ID, Merchant ID, Store ID, Store Name, and Terminal ID. The data in the table is as follows:

Create Date	Application ID	Merchant ID	Store ID	Store Name	Terminal ID
2024-07-16 14:09:18	75572	merchant1	store1	MERCHANT STORE 1	I2345678
2024-07-11 17:35:38	75398	merchant2	store2	MERCHANT STORE 2	I2345678
2024-07-05 12:22:06	75158	merchant3	store3	MERCHANT STORE 3	I2345678
2024-05-27 16:42:36	73203	merchant4	store4	MERCHANT STORE 4	I2345678
2024-03-19 15:39:04	70338	merchant5	store5	MERCHANT STORE 5	I2345678
2024-01-17 10:41:01	67409	merchant6	store6	MERCHANT STORE 6	I2345678
2024-01-17 10:41:01	67409	merchant7	store7	MERCHANT STORE 7	I2345678
2023-09-21 16:51:31	60568	merchant8	store8	MERCHANT STORE 8	I2345678

- A To add a new store, press "+ Add Store".
- B This **Search** space is to search stores that has already been added.
- C Two tabs under this section:
 - **Pending Stores** – submitted added store that is currently under reviewed.
 - **Store Listing** – approved added store. Refer to next slide for more details.
- D Listing of the store depending on the chosen tab.

NEW STORE MANAGEMENT

STORE LISTING

This is the New Store Management homepage. This is the store listing showing all successfully added stores.

The screenshot shows the Fiuu Merchant portal interface. The left sidebar contains navigation links such as Home, Dashboard, Transactions, Merchant Profile, Settings, New Store Management, Settlements, Payment Link, Mini Shopping Cart, Sales Invoices, Invoices, Reports, E-Statement, VT Activation, Documentation, Announcement, and Newsletter. The main content area is titled "Store Management". It features a search bar labeled "Search Store Name..." (circled B) and a green button labeled "+ Add Store" (circled A). Below these are two tabs: "Pending Stores" (circled C) and "Store Listing". The "Store Listing" tab is active, showing a table of stored data. The table columns are: Create Date, Merchant ID, Store ID, Store Name, Terminal ID, App Code, Secret Key, and Status. The data rows are:

Create Date	Merchant ID	Store ID	Store Name	Terminal ID	App Code	Secret Key	Status
2019-10-03 14:28:04	merchant	2699	MERCHANT STORE 1	I2345678	lq2w3e4r5t6y7u8i9o0pla2s3d4f5g6h7j	lq2w3e4r5t6y7u8i9o0pla2s3d4f5g6h7j	Active
2019-04-26 17:11:15	merchant	2614	MERCHANT STORE 2	I2345678	lq2w3e4r5t6y7u8i9o0pla2s3d4f5g6h7j	lq2w3e4r5t6y7u8i9o0pla2s3d4f5g6h7j	Active
2023-10-24 09:32:26	merchant	3070	MERCHANT STORE 3	I2345678	lq2w3e4r5t6y7u8i9o0pla2s3d4f5g6h7j	lq2w3e4r5t6y7u8i9o0pla2s3d4f5g6h7j	Inactive
2019-02-18 09:59:55	merchant	2602	MERCHANT STORE 4	I2345678	lq2w3e4r5t6y7u8i9o0pla2s3d4f5g6h7j	lq2w3e4r5t6y7u8i9o0pla2s3d4f5g6h7j	Active
2019-11-04 09:18:10	merchant	2729	MERCHANT STORE 5	I2345678	lq2w3e4r5t6y7u8i9o0pla2s3d4f5g6h7j	lq2w3e4r5t6y7u8i9o0pla2s3d4f5g6h7j	Inactive
2019-11-25 09:41:29	merchant	2742	MERCHANT STORE 6	I2345678	lq2w3e4r5t6y7u8i9o0pla2s3d4f5g6h7j	lq2w3e4r5t6y7u8i9o0pla2s3d4f5g6h7j	Active
2019-09-10 09:36:02	merchant	2688	MERCHANT STORE 7	I2345678	lq2w3e4r5t6y7u8i9o0pla2s3d4f5g6h7j	lq2w3e4r5t6y7u8i9o0pla2s3d4f5g6h7j	Active

- A To add a new store, press "+ Add Store".
- B This **Search** space is to search stores that has already been added.
- C Two tabs under this section:
 - **Pending Stores** – submitted added store that is currently under reviewed.
 - **Store Listing** – approved added store. Refer to next slide for more details.
- D Two options under this section:
 - **Filter Status** – to narrow down your search by filtering the status of a store.
 - **Download** – you can download the store details here.
- E Listing of the store depending on the chosen tab.

NEW STORE MANAGEMENT – ADD STORE

Here you may fill in the details of the store that you wish to add.

- A Selection of which store to be added.
- B Payment method (plan) that is assigned (by default) and its details.

Note: The plan for sub-merchants are set by default following the MRP plan. The shown plan is for viewing purposes as FYI.

- C Sub-merchant (to-be added) information including a picture of the store.
- D Two types of terminal choice:
 - Fiuu terminal
 - Own terminal

Note: This is set by default as per MRP.

- E Sub-merchant (to-be added) bank information for settlement purposes. Either following MRP or own entity. Tick the checkbox if the bank details are to follow MRP.

While **Store Representative Information** is the PIC for that store (if any).

- F To add more store under the same application.

The screenshot shows the 'Store Add On' section of the Fiuu platform. Key highlighted areas include:

- A Merchant Account:** A dropdown menu for selecting a merchant ID.
- B Payment Methods:** A table showing payment methods with columns for Channel Name, Rate, and Cost. It includes rows for FPX (1.50% rate, MYR 1.00 cost) and FPX B2B (1.00% rate, MYR 1.00 cost).
- C Store 1 Information:** Fields for Store ID, Store Name, Store Address, Postcode, City, State, and Country (set to Malaysia). It also includes a 'Store Photo' upload field.
- D Store Terminal Information:** A section for selecting the number of Fiuu terminals (set to 1) and choosing a terminal type (set to Fiuu Terminal).
- E Store Payout Details:** A collapsed section for providing store payout details, including checkboxes for using company details and selecting a bank account.
- F Submit:** A large red-highlighted button at the bottom center.

NEW STORE MANAGEMENT – ADD STORE

The screenshot shows the Fiuu Merchant platform interface. The left sidebar has a dark blue background with white text and icons, listing various sections like Home, Dashboard, Transactions, Merchant Onboarding, Merchant Profile, Settings, New Store Management (which is currently selected), Settlements, Payment Link, Mini Shopping Cart, Sales Invoices, Invoices, Reports, E-Statement, VT Activation, Documentation, Announcement, Newsletter, and Vocode Checking.

The main content area has a light gray background. At the top, it says "Store Add On". Below that, there are sections for "Merchant Account" (with a dropdown menu), "Payment Methods" (IB, OTC, EW), and "Channel Name" (listing FPX and FPX B2B with their respective rates and costs).

The "Store 1 Information" section contains fields for "Store ID", "Store Name", "Store Address", "Postcode", "City", "State", and "Country" (set to Malaysia). It also includes sections for "Store Payout Details" (with a note about providing details or using company ones) and "Store Representative Information (Optional)".

The "Store Terminal Information" section includes fields for "Terminal Type" (set to Fiuu Terminal), "Number of Fiuu terminal(s)" (set to 1), and "Fiuu Terminal Options" (a dropdown menu).

At the bottom, there are two buttons: a black "Add Store" button and a green "Submit" button. A small note at the bottom left says "*Add more stores if applicable".

This is a sample if bank details are selected as to follow MRP details.

NEW STORE MANAGEMENT

ADDING ADDITIONAL STORES

The screenshot shows the Fiuu Merchant Account Management interface. The left sidebar lists various merchant management options. The main content area is titled 'Store Add On' and contains two entries for adding new stores. Each entry has a yellow circle labeled 'A' with a red 'Delete' button. Below the entries are sections for 'Store Payout Details' (with a note about selecting payout details), 'Store Terminal Information' (with fields for terminal type and number), and 'Store Representative Information (Optional)' (with fields for phone number and email address). At the bottom are 'Add Store' and 'Submit' buttons.

This is the New Store Management homepage. This is the store listing showing all successfully added stores.

A This is the first store details entered. Click on "Expand" to view the inputs. You may also delete the entry by clicking on the "Delete" button.

B This is the second store added on the same entry. To add more store at the same submission, click here ➤

NEW STORE MANAGEMENT

IMAGE SUBMISSION

Here shows a sample of an image submission under the bank details. This is only applicable for store that will be using their own entity as their banking information.

The screenshot displays the Fiuu New Store Management interface. On the left, the main navigation menu is visible, including options like Home, Dashboard, Transactions, Merchant Onboarding, Merchant Profile, Settings, New Store Management, Settlements, Payment Link, Mini Shopping Cart, Sales Invoices, Invoices, Reports, E-Statement, VT Activation, Documentation, Announcement, Newsletter, and Vcode Checking. The 'New Store Management' option is currently selected. The main content area shows the 'Bank Details' section. It includes fields for Merchant Account (dropdown), Payment Methods (IB, OTC, EW), Channel Name (FPX, FPX B2B), and Store Information (Store ID, Store Name, Store Address, Postcode, State, Country, Store Bank Account Number, Store Bank Account Type, Select Account Type). A large central modal window titled 'Sample for Proof of Bank Account' shows a sample image of a CIMB Statement of Account. The statement is for SDN. BHD., SHAH ALAM, SELANGOR, Branch: Cawangan Cheras & First Floor Lot 12 & 13. It includes a barcode, account details, and a QR code. The modal has a 'Close' button at the bottom. The background of the main page is dark grey.

SALES INVOICES

MAIN PAGE

- Here you'll be able to view and access your sales invoices for current and previous sales invoices.

A The dropdown button will show the summary of the invoices for a particular date.

B Press **View** to see the sales invoice in detail.

C The **Download** button will allow you to download the sales invoice

1
Click
Sales Invoices

The screenshot shows the 7Fiuu platform interface for managing sales invoices. On the left, there's a navigation sidebar with various menu items like Home, Dashboard, Transactions, Merchant Onboarding, Merchant Profile, Settings, Store Management, New Store Management, Settlements, Payment Link, Mini Shopping Cart, Sales Invoices (which is currently selected and highlighted in blue), Invoices, Reports, and E-Statement. A green arrow points from the 'Sales Invoices' item in the sidebar to the corresponding section on the main page. The main content area is titled 'Sales Invoices' and features a search bar at the top. Below the search bar is a table with 10 rows of invoice data. The columns in the table are: No., Date, Invoice/Credit Note Number, Total Costs, View, and Download. Each row contains an expandable arrow icon under 'No.' and a detailed view of the invoice information under 'View'. The 'Download' button is highlighted with a blue circle and labeled 'C'. The 'View' button is highlighted with a green circle and labeled 'B'. The entire 'Total Costs' column is highlighted with a yellow circle and labeled 'A'.

No.	Date	Invoice/Credit Note Number	Total Costs	View	Download
1.	2024-04-15	#17888	MYR 260.00		
2.	2024-04-13	#17886	MYR 240.00		
3.	2024-04-11	#17884	MYR 220.00		
4.	2024-04-10	#17883	MYR 0.00		
5.	2024-04-08	#17881	MYR 0.00		
6.	2024-04-06	#17879	MYR 0.00		
7.	2024-04-04	#17877	MYR 150.00		
8.	2024-04-01	#17874	MYR 120.00		
9.	2024-01-22	#17873	MYR 200.00		
10.	2024-01-20	#17872	MYR 175.00		

SALES INVOICES

LIST OF INVOICES

A After clicking on the dropdown arrow, summary of a sales invoice will be shown. Please note that this just shows the summary of the sales invoice and to view more details, click on **View** button on the right side of it.

The screenshot shows the Fiuu merchant dashboard with the following interface elements:

- Left Sidebar (Main Navigation):** Includes sections like Home, Dashboard, Transactions, Merchant Onboarding, Merchant Profile, Settings, Store Management, New Store Management, Settlements, Payment Link, Mini Shopping Cart, Sales Invoices (selected), and Reports.
- Header:** Displays the Fiuu logo, company name, account PIC, transaction ID search bar, and a merchant status indicator.
- Sales Invoices Section:** Shows a search bar and a table of invoices.
- Table Headers:** No, Date, Invoice/Credit Note Number, Total Costs, Action.
- Table Data:** 8 rows of invoices, each with a dropdown arrow icon. The second row's dropdown is expanded, showing two items with their amounts.
- Expanded View:** Shows the expanded view of the second invoice's items, with a yellow box highlighting the table row. The items listed are CAPTURED_MDR-MERCHANT-MYR-VISA-2024-04-13-88 (Amount MYR 120.00) and CAPTURED_MDR-MERCHANT-MYR-MASTERCARD-2024-04-13-89 (Amount MYR 120.00).

SALES INVOICES

DETAILED INVOICE

- You'll be able to view more details of the sales invoice if the **View** button is clicked upon (refer page 28).

The screenshot shows the Fiuu merchant dashboard with a modal window displaying a detailed sales invoice. The modal has the following details:

Invoice: 17886 Date: 2024-04-13

From:
RAZER MERCHANT SERVICES SDN BHD,
REG. NUMBER: 2010101981 (948015-X)
J-39-1, BLOCK J, PERSIARAN MULTIMEDIA I-CITY,
40150 SHAH ALAM, SELANGOR, MALAYSIA

To:
COMPANY NAME
BLOCK W, PERSIARAN MULTIMEDIA, I-CITY
40150 SHAH ALAM, SELANGOR, MALAYSIA

SST No: B16-1911-32000031

Description **Total Costs**

CAPTURED_MDR-MERCHANT-MYR-VISA-2024-04-13-88	MYR 120.00
CAPTURED_MDR-MERCHANT-MYR-MASTERCARD-2024-04-13-89	MYR 120.00
Total:	MYR 240.00

[Close](#)

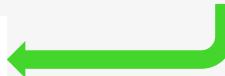
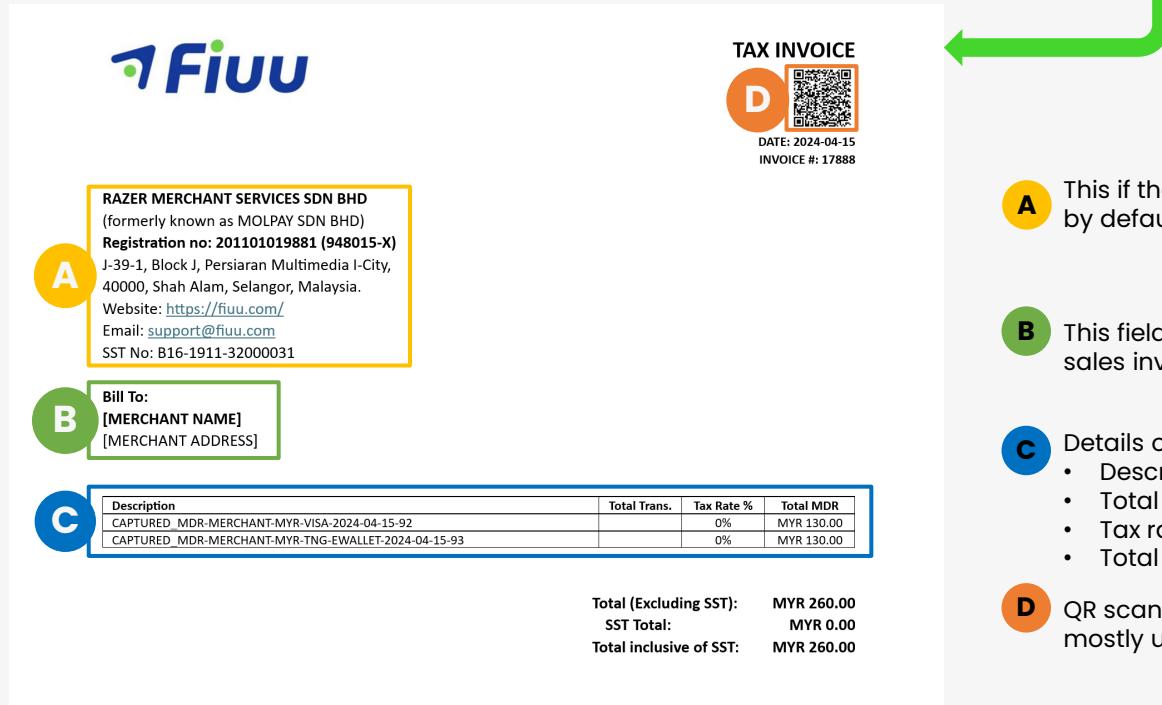
The main dashboard shows a list of recent invoices:

No.	Date	Invoice/Credit Note
1.	2024-04-15	#17886
2.	2024-04-13	#17886
3.	2024-04-11	#17884
4.	2024-04-10	#17883
5.	2024-04-08	#17881
6.	2024-04-06	#17879
7.	2024-04-04	#17877
8.	2024-04-01	#17874

SALES INVOICES

SALES INVOICES SAMPLE

- If you chose to download the sales invoice, you would see the invoice as below.



A This is the details of the sender (**Fiuu**) which by default is Fiuu.

B This field is the details of the receiver for the sales invoice.

C Details of the invoice consists of details below:

- Description
- Total transactions
- Tax rate (%)
- Total MDR

D QR scan will direct users to LHDN site. This is mostly used for verification purposes.

SALES INVOICES

CREDIT NOTE SAMPLE

- This is a sample of a Credit Note. Typically used in situations where there has been an overcharge, a return of goods, or an error in the original invoice. The credit note serves to correct the amount owed by the buyer or to refund a portion of a payment already made.

A Details of credit notes consists of details below:

- Description
- Total transactions
- Tax rate (%)
- Total MDR

B This section are the account payable details of the sender (**1Fiuu**).

CREDIT NOTE

DATE: 2024-04-15
CREDIT NOTE #: 17871

1Fiuu

RAZER MERCHANT SERVICES SDN BHD
(formerly known as MOLPAY SDN BHD)
Registration no: 201101019881 (948015-X)
J-39-1, Block J, Persiaran Multimedia I-City,
40000, Shah Alam, Selangor, Malaysia.
Website: <https://fiuu.com/>
Email: support@fiuu.com
SST No: B16-1911-32000031

Bill To:
[MERCHANT NAME]
[MERCHANT ADDRESS]

Description	Total Trans.	Tax Rate %	Total MDR
ADJ_CAPTURED_MDR-MERCHANT-MYR-FPX-TPA-2024-01-31-68		0%	MYR 16.50
ADJ_CAPTURED_MDR-MERCHANT-MYR-VISA-2024-01-31-69		0%	MYR 17.20
ADJ_CAPTURED_MDR-MERCHANT-MYR-MASTERCARD-2024-01-31-70		0%	MYR 20.50

Total (Excluding SST): MYR 54.20
SST Total: MYR 0.00
Total inclusive of SST: MYR 54.20

Credit Terms: 14 days

All payment shall be made payable to:

Bank Account Name: [Sender bank account name]
Bank Account No: [Sender bank account number]
Bank Name: [Sender bank name]

Bank Address:
[Sender bank address]

Swift Code: MBBEMYKLBGB

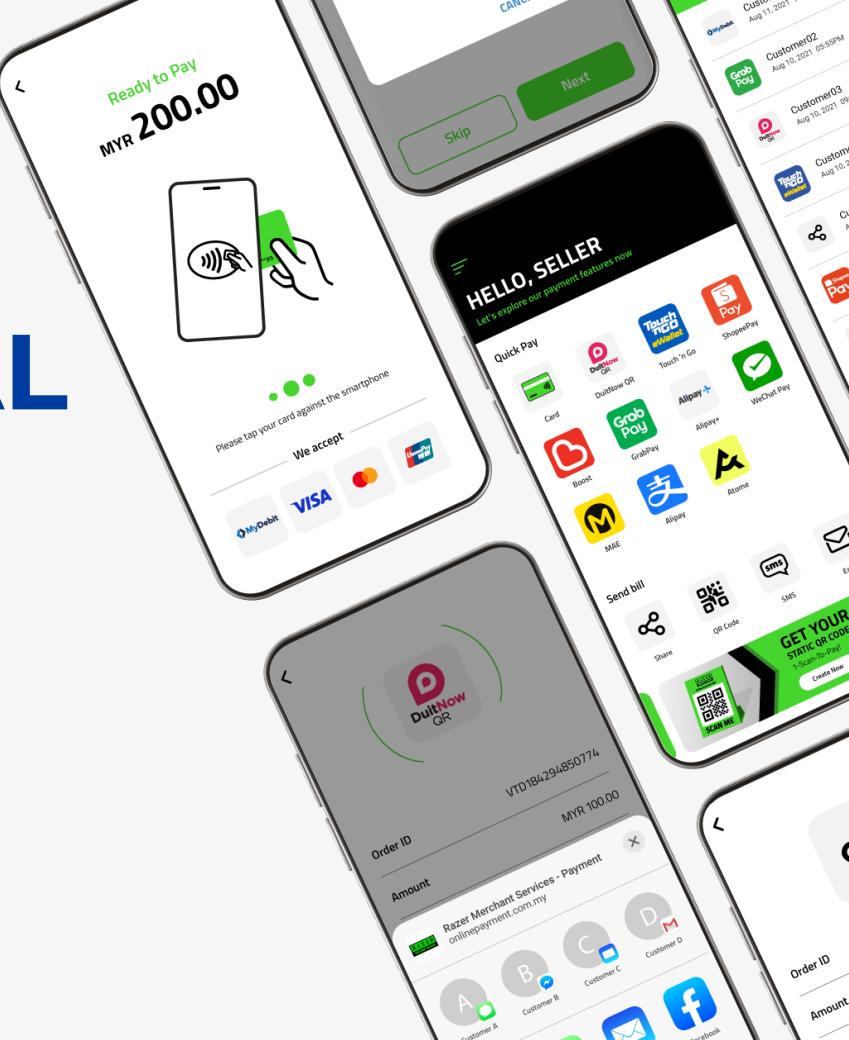
*Please email the bank-in slip (Write your MerchantID, Domain Name & Invoice No.) to support@fiuu.com.

What is more
powerful than a
phone?

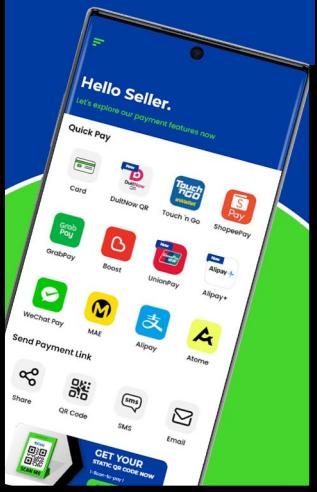
VIRTUAL TERMINAL

An all-in-one payment processor in a form of mobile app that you can bring

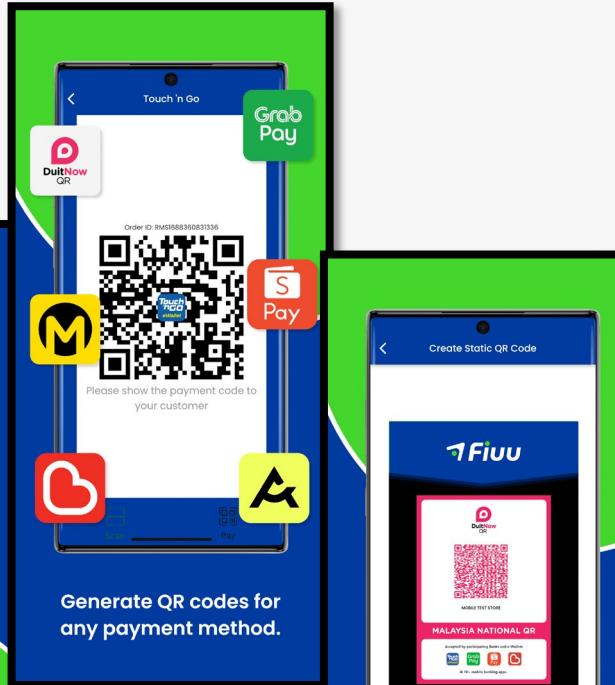
ANYTIME
&
ANYWHERE



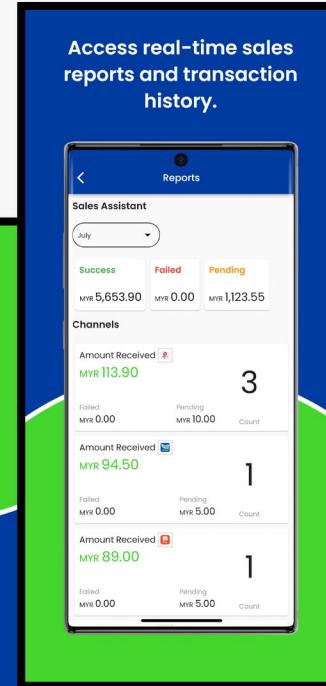
An all-in-one payment processing app, available anytime, anywhere.



Make instant card payments with your phone.



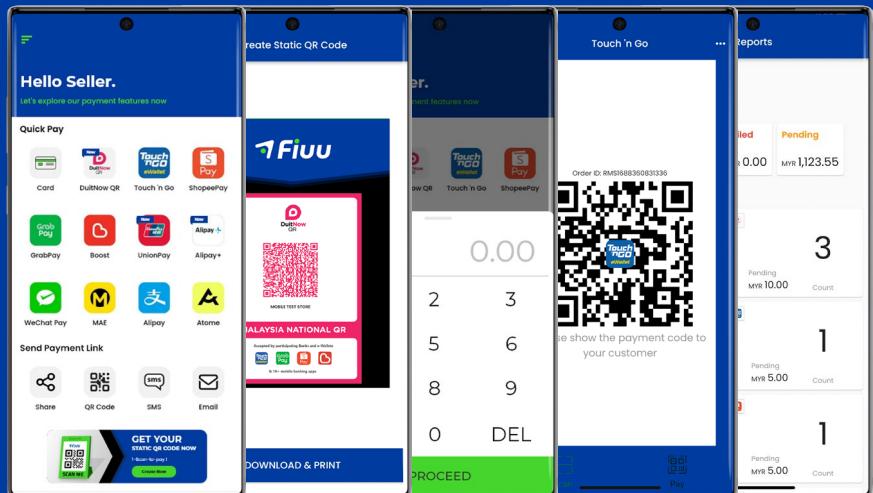
Create static QR codes
for your outlets and
businesses.



Send payment links and
get paid right away.

A PHONE IS ALL YOU NEED FIUU VIRTUAL TERMINAL APP

Whether a small startup or a large corporation, installing **Fiuu Virtual Terminal app** enables merchants to collect payments from customers seamlessly and efficiently.



Available on:



SUPPORTS MORE THAN 110+ OFFLINE & ONLINE PAYMENT METHODS IN YOUR HANDS

Allow merchants to collect payments in-store or on the go.



Card



Online Banking



Tap on Phone



E-wallet



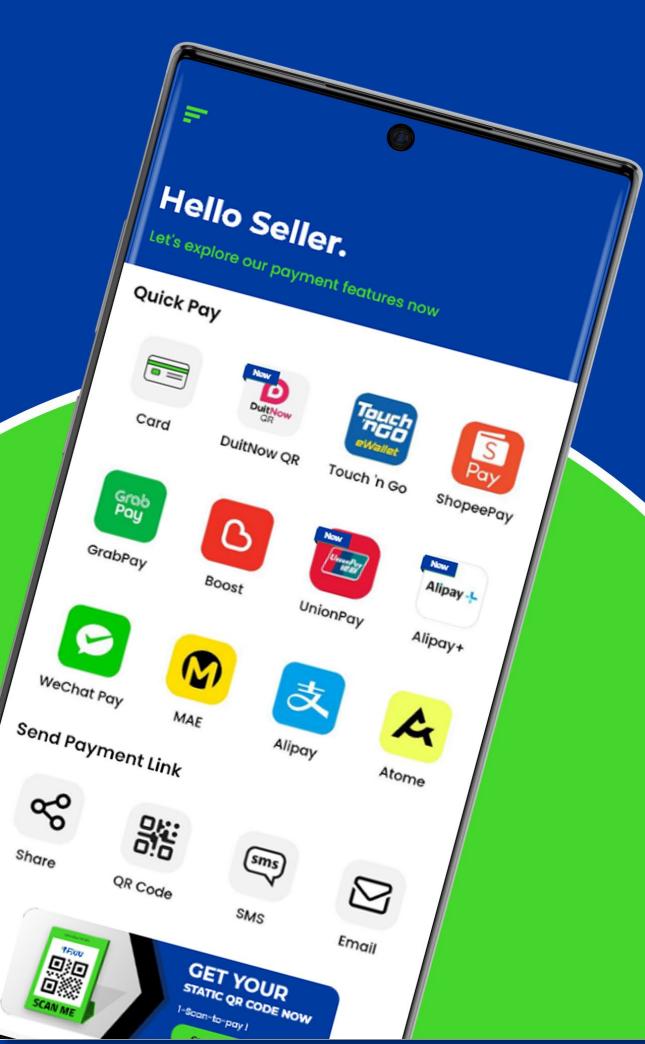
QR Code & Stand



Payment Link



Cash



HOW TO GET STARTED?

1 Register for a merchant account

Complete the registration for an account with immediate activation together and login credentials for Fiuu Merchant Portal at <https://booster.merchant.Fiuu.com/>.

2 Install the Fiuu Virtual Terminal app

Download "Fiuu VT" from [App Store](#), [Google Play](#), and [Huawei App Gallery](#).

3 Insert the required information

Fill in the required information, such as Merchant ID, and your Fiuu VT is activated.

4 Start accepting payment

Accept payment from users with Apple Pay, credit/debit cards, internet banking, e-wallets & QR payments, Buy Now Pay Later, and more.

GETTING TO KNOW FIUU VT APP

FIUU VT USER INTERFACE (UI)

Here will show your establishment name

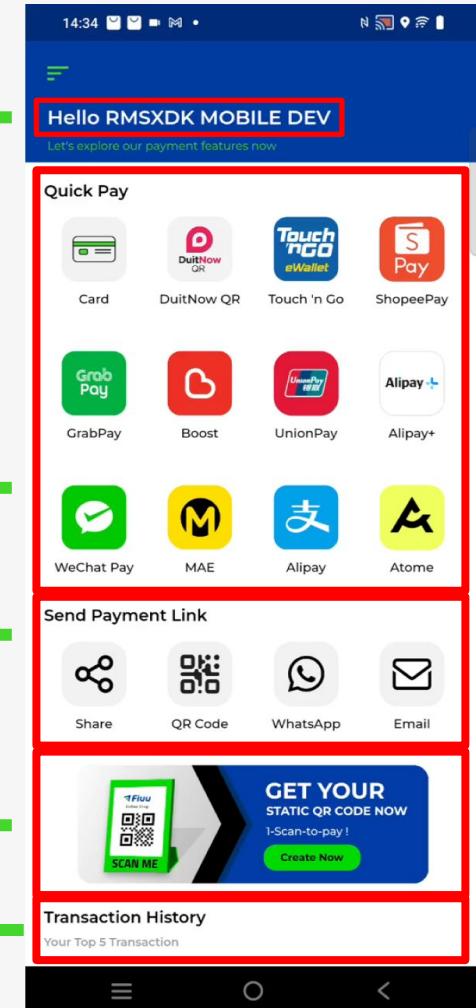
Various types of payment methods to choose from in this section

All type of payment links is located here

Click here for you to get your QR code stand

Click here to view your transaction history

*NOTE: The front-page view will only show the last 5 recent transactions.





ACCOUNT ACTIVATION

- 1 **Starting Up:** Launch the Fiuu VT application.

Note: You may choose to receive notifications by selecting the appropriate option.

- 2 **Activation:** Press the “**Activate**” button to proceed.

Note: Carefully read the Privacy Policy and click “**Agree**” to proceed.

- 3 **Account Access:** Select “**I have activation code only**”. Log in by either entering your VT Activation Code or scanning the QR code.

Note: Allow camera (camera permission) usage to proceed. Refer to next page on how to obtain the QR activation.

- 4 **Security Setup:** Create a 4-digit passcode for secure access. Then re-enter your passcode to confirm it.

- 5 **Completion:** You’re all set!

Note: Please allow the Fiuu app to access your device’s location. You’ll need to log in again using your new passcode to finalize the setup





QR ACTIVATION

HOW TO GET THE QR ACTIVATION

The screenshot shows the Fluu Merchant Dashboard. On the left, there is a sidebar with various navigation options. The 'VT Activation' option is highlighted with an orange box and labeled 'A'. Below it, the 'List' option is also highlighted with an orange box. The main content area is titled 'VT Activation' and contains a table of activation records. A green box highlights the '+ New VT Terminal' button at the top right of the table. The table has columns for Create Date, Merchant ID, Terminal UID, Activation Key, Status, and QR Code. Most entries show 'Pending Activation' and a 'View QR' button.

Create Date	Merchant ID	Terminal UID	Activation Key	Status	QR Code
Today				Pending Activation	
2024-09-12 15:11	product_Dev			Pending Activation	
2024-09-12 15:03	product_Dev			Pending Activation	
2024-06-05 16:34	product_Dev			Pending Activation	
2024-03-15					
2024-03-15 18:07	testcprhboff_Dev			Pending Activation	
2024-03-05					
2024-03-05 12:49	product_Dev			Pending Activation	
2024-02-27					
2024-02-27 15:13	product_Dev			Pending Activation	

- A Click **VT Activation** on the side bar. Then select **List**.
- B Click **+ New VT Terminal** button to obtain the QR code.

Below popup will show in the middle of the page once you have clicked on the **+ New VT Terminal**.





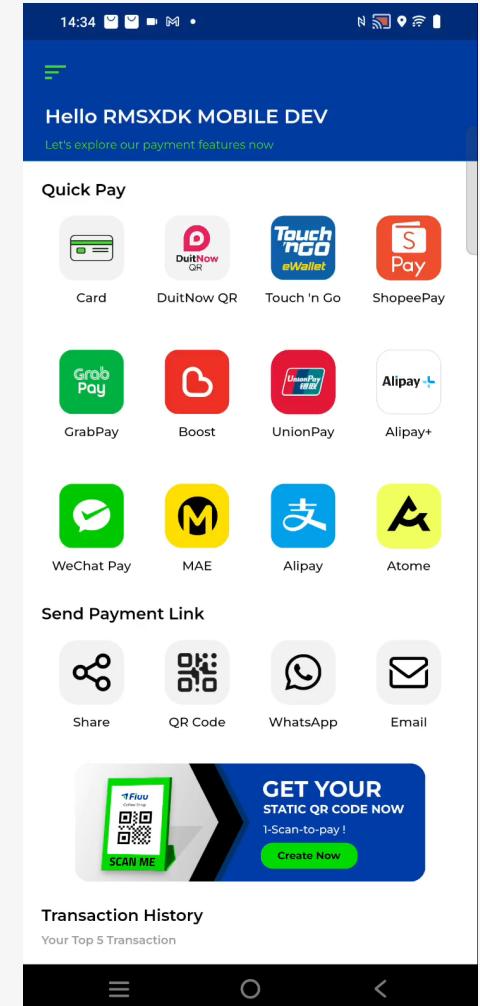
TAP ON PHONE (TOP)

- 1** **Initiate Payment:** Go to the “Quick Pay” section and choose the “**Card**” as your payment method.

- 2** **Enter Amount:** Type in the total amount for the transaction and select “**Proceed**” to continue.

- 3** **Card Authentication:** When prompted, gently tap your card near the smartphone’s NFC antenna area.

- 4** **Completion:** After the payment goes through successfully, you can conclude the process by tapping “**Done**” or you may provide the customer with a copy of the receipt.





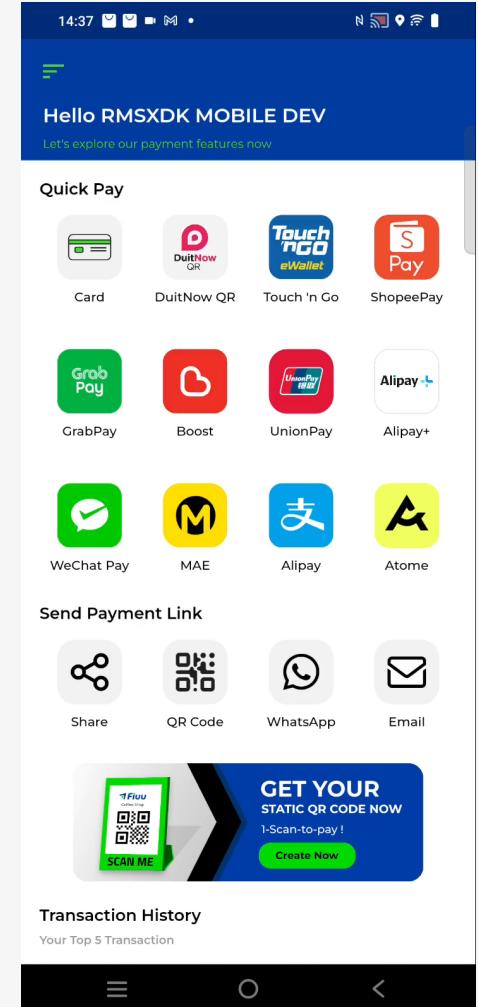
GENERATING QR CODE

- 1 Generate Payment Link:** Navigate to “Send Payment Link” and select the “**QR Code**” option.

- 2 Set Amount:** Enter the amount to be charged and press “**Proceed**” to move forward.

- 3 QR Code Validity:** Choose an expiry date for the QR code according to your preference. After setting the duration, click on “**Generate QR**” to create the code.

- 4 Sharing:** Once generated, the QR code is ready to be shared. Simply hit the “**Share**” button to send it to the intended recipient.



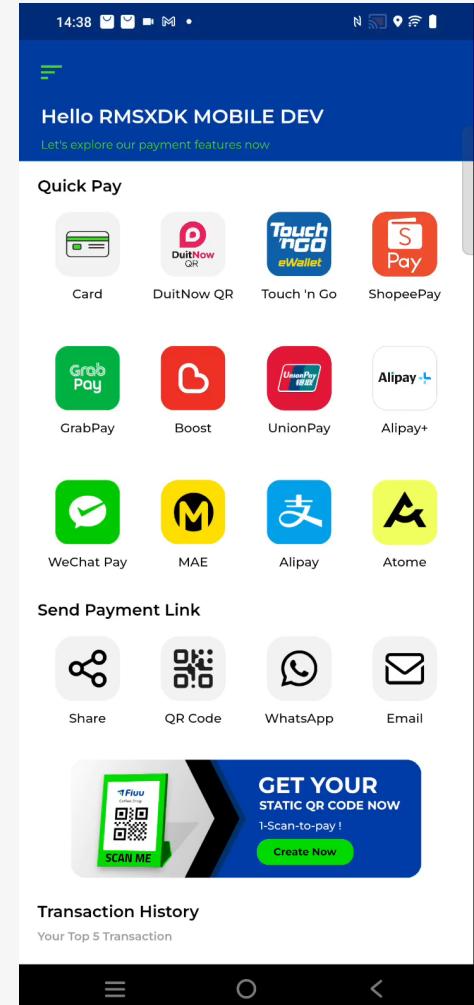


HOW TO CHECK TRANSACTIONS

- 1 **Access Menu:** Tap the three horizontal lines located at the top left corner of the app.

- 2 **View Transactions:** Choose “**Transaction History**” to display all your past transactions.

NOTE: To find out more details, simply tap on any transaction listed to see its full information.





VIEW & SENDING OUT RECEIPT

- 1 Choose a transaction from the list in “**Transaction History**”.
- 2 View the receipt by clicking on “**Receipt**” for the transaction you’ve selected.
- 3 Share the receipt by clicking “**Share**”, then send it to the desired recipient.

NOTE: Decide if you want to give the Fiuu app permission to access your device’s photos and videos. You have the option to allow or deny this access based on your preference.

The screenshot shows the Fiuu mobile application interface. At the top, there is a header bar with the time (14:40) and various icons. Below the header, a banner says "Hello RMSXDK MOBILE DEV" and "Let's explore our payment features now". There are four payment method icons: WeChat Pay, MAE, Alipay, and Atome. A section titled "Send Payment Link" includes icons for Share, QR Code, WhatsApp, and Email. Below this is a promotional box for "GET YOUR STATIC QR CODE NOW" with a "Create Now" button. The main content area is titled "Transaction History" and shows "Your Top 5 Transaction". It lists five transactions with icons, dates, times, and amounts:

- RMS1710398234487 (Touch n GO eWallet) - 2024-03-14 14:37:12 - MYR 1.01
- RMS1710398164802 (Touch n GO eWallet) - 2024-03-14 14:36:06 - MYR 1.01
- 000002 (MyDebit) - 2024-03-14 14:35:39 - MYR 1.01
- 000001 (MyDebit) - 2024-03-14 14:34:27 - MYR 1.01

At the bottom, there are navigation icons for a menu, home, and back function.



CANCELLING A TRANSACTION

1

Find the Transaction

- Go to the “Transaction History” section.
- Choose the transaction marked as “**SUCCESS**” that you want to cancel.

2

Initiate Cancellation

Click on the “**Cancel Payment**” button.

REMARK: Only transactions with a “**SUCCESS**” status are eligible for cancellation.

3

Verify Your Identity

Enter your Passcode to confirm your identity.

That's it! Your transaction has been successfully cancelled.

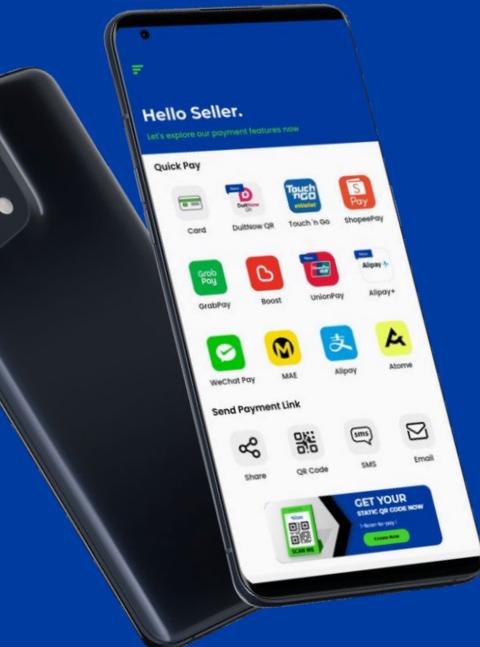
The screenshot shows the RMSDK Mobile Dev application interface. At the top, there is a header with the text "Hello RMSDK MOBILE DEV" and "Let's explore our payment features now". Below the header, there are four payment method icons: WeChat Pay, MAE, Alipay, and Atome. A section titled "Send Payment Link" includes icons for Share, QR Code, WhatsApp, and Email. Below this is a promotional banner for "GET YOUR STATIC QR CODE NOW" with a "Create Now" button. The main area of the screen is titled "Transaction History" and displays "Your Top 5 Transaction". It lists five recent transactions:

Method	Transaction ID	Date	Amount
QR	RMS1710398234487	2024-03-14 14:37:12	MYR 1.01
Touch n GO eWallet	RMS1710398164802	2024-03-14 14:36:06	MYR 1.01
MyDebit	000002	2024-03-14 14:35:39	MYR 1.01
MyDebit	000001	2024-03-14 14:34:27	MYR 1.01



Business Nature	Business On-The-Go Payment Acceptance	Door-to-Door Services Payment Acceptance	Eatery Cashless Payment	Convenient Cashless Payment for Home
Food Trucks	✓		✓	
Mobile F&B Stores	✓		✓	
Restaurant/Cafeteria			✓	
Retail Businesses			✓	
Morning/Night Market Sellers	✓		✓	
Roadshow Events	✓		✓	
Mobile Business Sellers	✓			
Home Repair Services		✓		
Mobile Grooming Services		✓		
Sales Services		✓		
Product-based Selling Businesses	✓	✓		
Home-based Sellers			✓	✓
Live-Streaming Businesses				✓
Tutoring Services		✓		✓
Social Commerce Businesses	✓			✓

FREQUENTLY ASKED QUESTIONS



1 What is the Fiuu Virtual Terminal?

The Fiuu Virtual Terminal is a secure mobile application that allows merchants to accept payments from customers using various payment methods such as credit cards and digital wallets.

2 How does the Virtual Terminal work?

The Virtual Terminal allows merchants to manually enter payment details or process payments using an attached card reader. Once the payment information is entered, the system securely processes the transaction and initiates the payment authorization process.

3 What payment methods are supported by the Virtual Terminal?

The Virtual Terminal supports a wide range of payment methods including Visa, Mastercard, American Express, and digital wallets such as PayPal and Alipay.

4 Is the Virtual Terminal secure?

Yes, the Virtual Terminal employs industry-standard security measures to ensure the safety of both merchant and customer data. All transactions are encrypted to protect sensitive information from unauthorized access.

5 Can I use the Virtual Terminal on any device?

Yes, the Virtual Terminal is designed to be accessible from any internet-enabled device including computers, tablets, and smartphones.

6 How do I sign up for the Virtual Terminal service?

To sign up for the Virtual Terminal service, please visit our website [HERE](#) and follow the instructions to create an account. Once your account is created, you'll have access to the Virtual Terminal platform.

7 Are there any fees associated with using the Virtual Terminal?

Yes, there may be fees associated with using the Virtual Terminal service. Please refer to our pricing page or contact our support team for more information on applicable fees.

8 Can I issue refunds using the Virtual Terminal?

Yes, merchants have the ability to issue refunds directly through the Virtual Terminal interface. Simply locate the transaction in question and follow the prompts to initiate a refund.

9 What kind of reporting and analytics are available through the Virtual Terminal?

The Virtual Terminal provides merchants with access to comprehensive reporting and analytics tools, allowing them to track sales, monitor transaction trends, and gain insights into their business performance.

10 Is customer support available for the Virtual Terminal?

Yes, our customer support team is available to assist you with any questions or issues you may have regarding the Virtual Terminal service. Please don't hesitate to reach out to us via phone, email, or live chat for assistance.

FREQUENTLY ASKED QUESTIONS



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DAILY REPORT

- Display the bar chart depicting the total transactions recorded per day, a successful transaction chart (comprising only Captured and Settled records), a daily transaction amount chart for Captured and Settled records only, and an SR graph.



TRANSACTION REPORT

- Enable merchant to download the transaction report in Excel files on daily basis and based on range of date.

The screenshot shows the Fiuu merchant dashboard with two green numbered arrows indicating the steps to access the transaction report:

- 1 Click Reports
- 2 Click Transactions

The main interface is titled "TRANSACTION DOWNLOAD" and shows the following configuration:

- Daily Basis** is selected under "Range of Date".
- "Range Date" is set from 17-05-2024 to 17-05-2024.
- "Status" dropdown is set to "-- All --".
- "Channel" dropdown is set to "-- All --".
- "Field" dropdown lists various transaction fields: Date, Transaction ID, Order ID, Bill Amt, Actual Amt, Status Code, Billing Name, Currency, Merchant / Sub Merchant ID, Agent Name, and Reference.
- "Additional Field" dropdown lists additional fields: Billing Email, Transaction Rate, Billing Info, Transaction Cost, Channel, Billing Mobile, Transaction Fee, GST, Net Amount, IP, Card No, Card Expiry Date, Error Code, Settlement Date, Paid Date, Terminal ID.
- Request Options:**
 - Request as excel file (Slower)
 - Request as zip file (Recommended)
- A "Send Request" button.

Below the configuration, there is a table titled "List of Reports" with columns: Request Date, File Name, Range Date, Start, End, and Download. The table displays the message: "Showing 0 to 0 of 0 entries".

SETTLEMENT REPORT DOWNLOAD

- Download the Settlement report in Excel files on based on range of date.

The screenshot shows the Fluu Merchant Portal interface. On the left, a sidebar menu is open with the following items:

- 1 Click **Reports** (highlighted with a green circle)
- 2 Click **Settlements** (highlighted with a green circle)
- Home
- Dashboard
- Transactions
- Merchant Profile
- Settings
- Settlements
- Payment Link
- Mini Shopping Cart
- Sales Invoices
- Invoices
- Documentation
- Fluu API Specification
- Fluu Merchant Portal Manual
- Announcement
- Newsletter
- Vcode Checking

The main content area is titled "SETTLEMENT DOWNLOAD" and shows the following details:

- Range Date: 17-05-2024 to 17-05-2024
- Field: A list of fields including Date, Channel, Transaction ID, Order ID, Billing Name, Currency, Bill Amt, Actual Amt, Status, Settlement Ref No., Region, Store ID, Store Name, Settlement Name, Reference ID, Type, Discount Amount (RM), Discount Amount Remark, Gross Amount, Service Fee (RM), and Service Fee Remark.
- Additional Field: A scrollable list of additional fields including Merchant/Sub Merchant ID, Billing Email, Transaction Rate, Billing Info, Transaction Cost, Billing Mobile, Transaction Fee, GST, Net Amount, Gateway Fee, IP, Card No, Card Expiry Date, Error Code, Settlement Date, and Paid Date.
- Request Options:
 - Request as excel file (Slower)
 - Request as zip file (Recommended)
- Send Request button
- List of Excel Files table:

Request Date	Merchant ID	File Name	Range Date	Start	End	Download
No data available in table						
- Showing 0 to 0 of 0 entries
- Search:
- Range Date: Start End Download
- First Previous Next Last
- © 2005 - 2024 Fluu
- Version 2.0

CHARGEBACK

- This page allows merchants to download the "Chargeback" report in Excel files on based on range of date.
- Simply select the range date, transaction ID, and the channel type, then click "**Search**"

1 Click **Reports**

2 Click **Chargeback**

The screenshot shows the Fiuu merchant dashboard. On the left, a dark sidebar lists various reporting and management options. A green arrow points from the text '1 Click Reports' to the 'Reports' menu item, which is highlighted. Another green arrow points from the text '2 Click Chargeback' to the 'Chargeback' option under the 'Reports' dropdown. The main content area is titled 'CHARGEBACK' and shows a search interface with fields for 'Range Date' (set to 17-05-2024 to 17-05-2024), 'Transaction ID', and 'Channel' (set to 'All'). Below the search bar, there is a section labeled 'Chargeback Listing' which is currently empty. The bottom of the screen includes the Fiuu logo, the text 'Powering Future Payments', and the version information 'Version 2.0'.

REFUND

- This page allows merchants to download the “Refund” report in Excel files on based on range of date.
- Simply select the range date, transaction ID, and the channel type, then click “Search”

1 Click Reports

2 Click Refund

REFUND Friday, 17th May 2024

Range Date: 17-05-2024 to 17-05-2024

Transaction ID:

Channel: -- All --

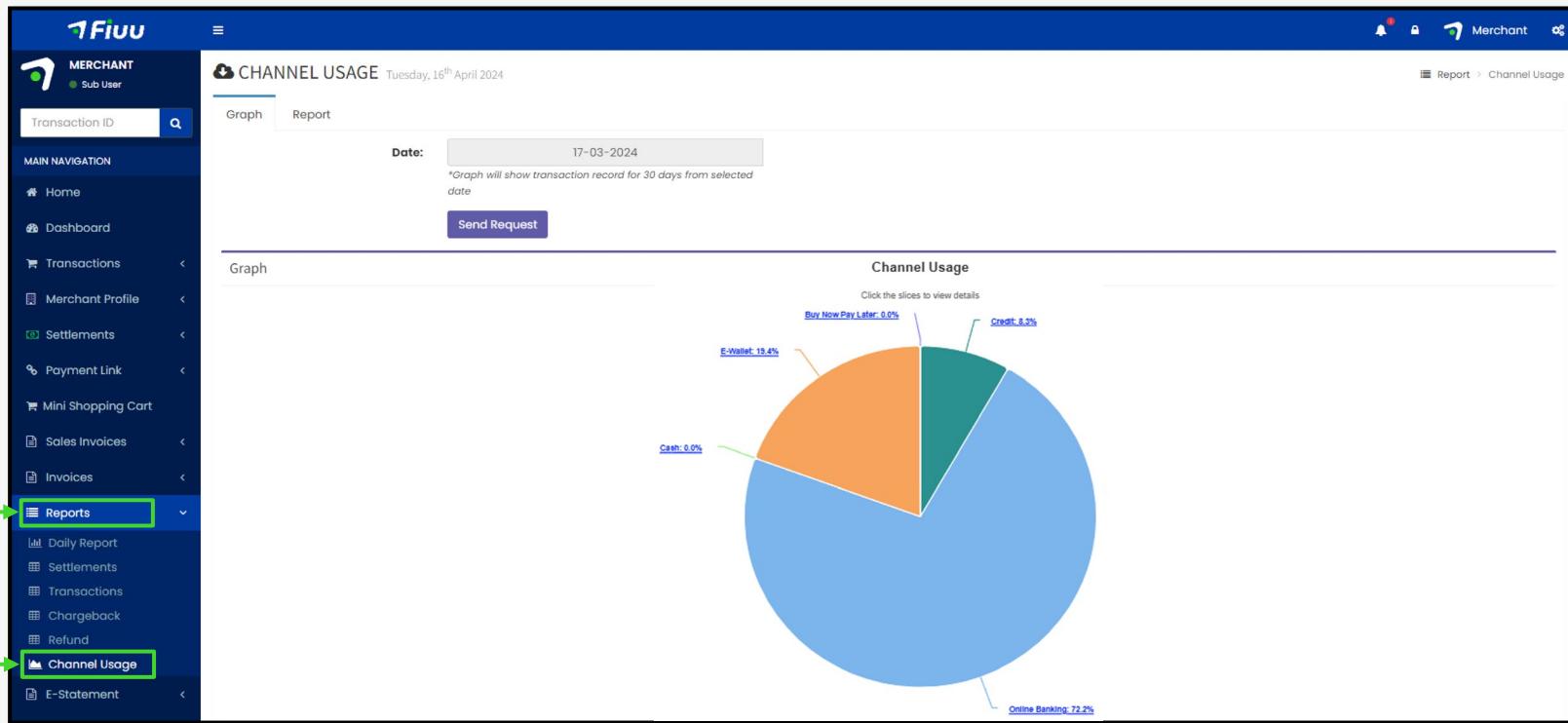
Search

Refund Listing

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CHANNEL USAGE REPORT

This page allows you to generate the report for the usage of each channels, respectively.



E-STATEMENT

Here you can view your statement. All statement varies by date will be shown here on the list. You can also download your e-statement here.

The screenshot shows the Fiuu E-Statement interface. On the left, there's a navigation sidebar with various options like Home, Dashboard, Transactions, Merchant Onboarding, Settings, Store Management, Channel Activation, Settlements, New Settlements, Mass Payouts, Payment Link, Fiuu Batch, Mini Shopping Cart, Dispute/Chargeback, Recurring, New Recurring, Refund, Sales invoices, Invoices, and Reports. Under Reports, the 'E-Statement' option is highlighted with a green box and a circled '1'. The main content area is titled 'Customer Statement' and shows a table with two entries. The first entry is for '2023-06' with a 'Created Date' of '2023-07-11 08:14:38' and a 'Status' of 'Cleared'. The second entry is for '2023-05' with a 'Created Date' of '2023-06-27 09:15:26' and a 'Status' of 'Cleared'. Both entries have a 'Download' button with a 'Customer Statement' link. A green box highlights this download button for the second entry, and a green arrow points from a circled '2' to the text below. Below the table, it says 'Showing 1 to 2 of 2 entries'. At the bottom right, there are 'First', 'Previous', 'Next', and 'Last' buttons.

Click **E-Statement** and then select **Customer Statement**.

Click **Customer Statement** to download the statement.

ANNOUNCEMENT PAGE

- Display the announcement listing and any upcoming maintenance from our payment channel partner.

The screenshot shows the Fiuu Merchant Dashboard. On the left, there is a sidebar with the Fiuu logo and the text "Merchant SDN BHD Sub User". Below this are several navigation links: Transaction ID (with a search icon), Home, Dashboard, Transactions, Mini Shopping Cart, Recurring, Refund, Sales Invoices, Invoices, Reports, E-Statement, VT Activation, Documentation, Announcement (which is highlighted with a green arrow and a circled '1'), Newsletter, Vcode Checking, and Manage Update Events. The main content area has a title "Fiuu System Status" and three tabs: Announcement, Upcoming Maintenance, and MY Calendar. A note says "Schedule subject to change without prior notice". The "Announcement" tab is selected, displaying three entries:

- [Bank] FPX Ambank Monday 15th April 2024 23:00
Time : Tuesday 16th April 2024 00:00 - Tuesday 16th April 2024 06:00 (GMT +8)
Channel : B2C
Reason : Facilitate System Maintenance Activity
Impact : Channel is temporary unavailable
- [Bank] FPX Maybank2E Sunday 14th April 2024 05:00
Time : Sunday 14th April 2024 06:00 - Sunday 14th April 2024 08:00 (GMT +8)
Channel : B2C, B2B1, B2B2
Reason : Facilitate System Maintenance Activity
Impact : Channel is temporary unavailable
- [Bank] FPX Citibank Sunday 14th April 2024 01:00
Time : Sunday 14th April 2024 02:00 - Sunday 14th April 2024 09:00 (GMT +8)

On the right side of the dashboard, there are icons for a bell (Announcement), a lock (Security), and a gear (Settings). The top right corner also has a "Merchant" link and a user profile icon.

THANK YOU.

MERCHANT PORTAL GUIDE

IPN Callback | Payment Link | Mini Shopping Cart | Store Management | Sales Invoice | Virtual Terminal

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