

Fiza G | Quality Engineer (QA Analyst)

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IMMEDIATE JOINER | Open to Remote / Hybrid QA Roles

Professional Summary

Result-driven **Quality Engineer (3.5+ years)** experienced in **manual, automation, and API testing** within **Agile/Scrum environments** in the **BFSI domain**. Skilled in **test design, SQL validation, defect lifecycle management, and regression optimization**.

Proficient in **Robot Framework, Selenium (Python)** and automation of repetitive test cases — helping reduce manual monitoring and improve validation speed by 80%.

Demonstrated ability to ensure **zero critical defects**, improve test efficiency, and collaborate across QA–Dev teams to deliver high-quality releases.

Core Competencies

Testing: Manual | Regression | API | UAT | Functional | Sanity | Exploratory

Automation: Robot Framework | Selenium with Python | Automation Utilities

Tools: JIRA | SoapUI | SQL Developer | Way4 | Git

Databases: SQL | Oracle | Backend Data Validation

Methodologies: Agile | Scrum | SDLC | STLC | CI/CD Awareness

Domain Expertise: Banking | Payments | Card Management | BFSI Applications

Professional Experience

QA Engineer | LTIMindtree — Mar 2024 – Jun 2025

- Designed & executed test cases for **card issuance and account management systems** in BFSI.
- Validated financial transaction accuracy through **SQL database checks**.
- Collaborated with developers for **root cause analysis and defect prevention**.
- Prepared **risk-based QA reports**, execution summaries, and sign-off documents.
- Conducted exploratory testing of card transactions in **Way4** for fraud detection.

Quality Engineer | LTIMindtree — Oct 2022 – Feb 2024

- Led **manual and regression testing** for large-scale banking upgrades serving millions of users.
- Executed 150+ test cases per sprint, improving regression coverage and reducing defects by 20%.
- Delivered detailed **test strategies, dashboards, and stakeholder reports**.
- Performed API validations using **SoapUI** and backend checks with **SQL Developer**.

Software Engineer | LTIMindtree — Jan 2022 – Oct 2022

- Automated repetitive validation tasks using **Robot Framework and Python Selenium scripts**, reducing manual monitoring workload by 70–80%.
- Enhanced **data creation & verification efficiency** with SQL-based automation utilities.
- Supported integration and regression testing in multiple releases across BFSI applications.

Personal Project (Recent)

Zepto AI Chatbot – Intelligent Shopping Assistant (Demo Project)

- Designed an **AI-based QA showcase project** simulating a Zepto customer chatbot using **Python, Streamlit, and LLaMA (Hugging Face)**.
- Integrated **hybrid data + AI logic** for accurate responses, analytics dashboard, and testing automation demo.

(Portfolio link: fizaq-demo.github.io/fiza-portfolio)

Key Achievements

- ✓ Reduced **defect leakage by 15%** through improved regression strategy.
 - ✓ Delivered **zero critical defects** in multiple go-live releases.
 - ✓ Recognized by project leads for **automation initiatives and QA efficiency gains**.
 - ✓ Demonstrated proactive ownership in test planning, automation, and risk analysis.
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Education

B.Tech in Electronics & Communication Engineering

Jain Institute of Technology, Davangere (2017 – 2021)

Certifications

- **Selenium WebDriver with Java**
- **Test Automation with Java for Testing**
- **Manual & Agile Testing Foundations**
- **Payments and Merchant Services**
- **Generative AI: A Primer for Beginners**
- **Java Programming: Solving Problems with Software**