Pod Agent Specialists

Mission

Pod Agents believe that our players are often as invested as we are in making Skillz *the* premier destination for competitive mobile gaming. This is why we are so focused on recording and measuring player sentiment for our top Skillz games and features.

We facilitate this vision by creating and maintaining documentation centered on player sentiment. These reports often include direct player messages, aggregated ticket data, and an analysis of common trends over time.

The Pod Agent Team 🐳

Alejandra Ruiz	Quinton Donohue	Sean Rech

You can find and review a full list of our reports here, or request one of our specialists to craft a report on a specific game or feature by filling out our Request Form.

What are some common requests?

- Requests for player feedback about a particular Skillz game or feature

- Information on ticket volume, refund requests, players' Support interactions
- Deep Dive reports on a game or feature over time
- General questions on how feedback and insights are sourced by our Pod Specialist Team

Contact Information

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