

► CONTACT

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► EDUCATION

Full Stack Web Development,
Zuitt Coding Bootcamp,
Philippines
March 2025 – July 2025

**Bachelor of Science in
Information Technology,**
STI College
2015 – 2019

► WORK EXPERIENCE

Quality Assurance Specialist,
TSA Philippines
August 2019 – July 2025

- ❖ Audited inbound and outbound customer calls handled by sales agents to ensure adherence to company policies, compliance standards
- ❖ Identified non-compliance or areas for improvement and provided timely, constructive feedback to agents through quality reports
- ❖ Delivered insights and trend analysis based on audit results to help improve agent performance, customer experience, and operational processes.

► ADDITIONAL SKILLS

- ❖ Strong problem-solving and analytical skills
- ❖ Proficient in Microsoft office
- ❖ Excellent communication, active listener, multi-tasking and interpersonal skills
- ❖ Comfortable with collaboration and remote team environments

FRANCIS JOHN BORNILLO

► TECHNICAL SKILLS

Languages & Tools

- ❖ HTML5, CSS3, JavaScript (ES6+), Bootstrap, ReactJS, JSX, Git, GitHub, Gitea

Frameworks & Libraries

- ❖ React Hooks, React Context, Express.js, Node.js, Mongoose

Databases

- ❖ MongoDB

Other Tools

- ❖ Postman, AWS Lambda, Vercel, Figma (basic), Adobe Photoshop, Render

Concepts:

- ❖ Responsive Design, RESTful APIs, JWT authentication, Component Reusability and SEO Basics

► PROJECT EXPERIENCE

Static Personal Portfolio

Project Title: Capstone 1 – Portfolio

Role: Zuitt Student (Front-end Developer)

Project link: <https://fjbornillo07.github.io/webportfolio/>

Description:

- Designed and created a professional web portfolio showcasing skillset in front-end development and responsive design which is applicable with all devices. Demonstrated proficiency in modern web technologies, including HTML5, CSS3, and Bootstrap 5, with a focus on mobile-first design principles.

E-Commerce ExpressJS API

Project Title: Capstone 2 – E-Commerce API

Role: Zuitt Student (Back-end Developer)

Project link: <https://5v9c9d88db.execute-api.us-west-2.amazonaws.com/production>

Description:

- Built a RESTful API using Express.js and MongoDB with Mongoose for managing products, users, and orders. Secured endpoints with JWT authentication and role-based access. Tested endpoints via Postman and deployed the API on AWS for scalability.

E-Commerce React Application

Project Title: Capstone 3 – E-Commerce React Application

Role: Zuitt Student (Full Stack Developer)

Project link: <https://b546-csp3.vercel.app/>

Description:

- Created a responsive E-Commerce front-end using React and React-Bootstrap. Integrated the AWS-hosted API using Fetch for dynamic product listing, user authentication, cart features, and checkout. Deployed the application on Vercel for fast and reliable access.

► CERTIFICATIONS & TRAININGS

- **Certificate of Completion** – Zuit's Front End Course using Git, HTML, CSS, Bootstrap, ChatGPT and SDLCs.
 - Certificate Link: <http://share.zertify.zuitt.co/certificate/f095ef58-c9fe-43d5-bb5b-f731d34721e3>
- **Certificate of Completion** – Zuit's Backend Course using JavaScript, MongoDB, Node.js, Postman and Express.js.
 - Certificate Link: <http://share.zertify.zuitt.co/certificate/bedde837-19d2-4997-bf9a-91ca7e352ecb>
- **Certificate of Completion** – Preparatory Course of Zuit Learning Institute Incorporated from February 10,2025 to February 14,2025.
 - Certificate Link: <http://share.zertify.zuitt.co/certificate/1b65fae4-08ac-4b98-aa5d-513caf419999>