Fletcher Kitchell

linkedin.com/in/fkitchell

github.com/fkitchell
fkitchell.github.io/portfolio

fdkitchell@gmail.com
317.702.1865

Summary

Software developer with a strong desire to help other people make their work more efficient. I have a long history working in customer service positions in various industries and have developed a talent for figuring out what people need and how to deliver it to them. I'm the type of person who thrives working on a team. I was even voted by my peers to receive my Eleven Fifty Academy Cohort's Core Value Award for Teamwork.

Technical Skills

- C#
- Git/GitHub
- HTML/CSS
- Bootstrap
- ASP.Net
- Agile
- Azure
- Visual Studio
- .Net Core

Education

Eleven Fifty Academy

.Net Software Development

2020 - 2020

Marian University Indianapolis

Psychology, Philosophy, Pastoral Leadership 2013 – 2019

Licenses & Certifications

Software Development Gold Badge - Eleven Fifty Academy

Software Development Blue Badge - Eleven Fifty Academy

Software Development Red Badge - Eleven Fifty Academy

Experience

IT Helpdesk Specialist

Marian University Indianapolis

Aug 2016 - Apr 2020 (3 years 9 months)

- Maintained, updated, and inventory of technology hardware.
- Provided technical assistance to university employees, students, and guests daily, through e-mail, phone, and face-to-face communications, often requiring research to find solutions.
- Managed university assets and aided with technology upgrades.

Help Desk Student Worker

Marian University Indianapolis

Sep 2015 - Aug 2016 (1 year)

- Perform software and hardware updates on Marian University computers
- Answer phone calls of university faculty, staff, and employees and work to resolve issues

Catechetical Teacher for "Totus Tuus" Program

Diocese of Superior, Wisconsin

May 2015 - Aug 2015 (4 months)

- Taught 1st-6th grade children religious material on Virtues, the Beatitudes and the Rosary
- Hosted and gave reflections on similar subjects to middle and high school students
- Served as the contact person between the team of four college students and the Diocese or the Parish we were serving