


# Fletcher Kitchell

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## Summary

Experienced Information Technology professional with a demonstrated history working customer service in the higher education industry. Currently seeking full-time employment as a junior software developer. Skilled in C#, ASP.Net API development, Teamwork, and Leadership.

## Technical Skills

- C#
- Git/GitHub
- HTML/CSS
- Bootstrap
- ASP.Net
- Agile
- Azure
- Visual Studio
- .Net Core

## Experience

### IT Helpdesk Specialist

Marian University Indianapolis

Aug 2016 - Apr 2020 (3 years 9 months)

- Maintained, updated, and inventory of technology hardware.
- Provided technical assistance to university employees, students, and guests daily, through e-mail, phone, and face-to-face communications, often requiring research to find solutions.
- Managed university assets and aided with technology upgrades.

### Help Desk Student Worker

Marian University Indianapolis

Sep 2015 - Aug 2016 (1 year)

- \*Perform software and hardware updates on Marian University computers
- \*Answer phone calls of university faculty, staff, and employees and work to resolve issues



### Catechetical Teacher for "Totus Tuus" Program

Diocese of Superior, Wisconsin

May 2015 - Aug 2015 (4 months)

- \*Taught 1st-6th grade children religious material on Virtues, the Beatitudes and the Rosary
- \*Hosted and gave reflections on similar subjects to middle and high school students
- \*Served as the contact person between the team of four college students and the Diocese or the Parish we were serving

### Peer Tutor

Marian University Indianapolis

Feb 2015 - May 2015 (4 months)

Tutor for PSY205 (Statistical Methods; Based on the professor's recommendation)

- \*Proficient with SPSS and similar database and analytic software
- \*Provide some supplemental explanation for students outside of class
- \*Coordinate study groups



## Day Camp Counselor

YMCA of Vincennes, IN

May 2013 - Aug 2013 (4 months)

- \* Cared for campers
- \* Maintained a daily schedule for camp activities
- \* Acknowledged potential influence on campers
- \* Provided mentorship and acted as a positive role model

## Bus Boy & Cook

Highland Homes Association—Cook & Busboy

Sep 2011 - Aug 2013 (2 years)

- \* Sanitized kitchen and dining room
- \* Prepared food and assisted waitresses
- \* Strived to achieve customer's satisfaction
- \* Developed friendly relationships with customers

## Education



### Eleven Fifty Academy

.Net Software Development

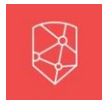
2020 - 2020



### Marian University Indianapolis

Psychology, Philosophy, Pastoral Leadership 2013 - 2019

## Licenses & Certifications



**Software Development Gold Badge** - Eleven Fifty Academy

**Software Development Blue Badge** - Eleven Fifty Academy