



AIRLINE PASSENGER

Customer's Profile

Satisfaction

All



Total Number of
Passengers

130K

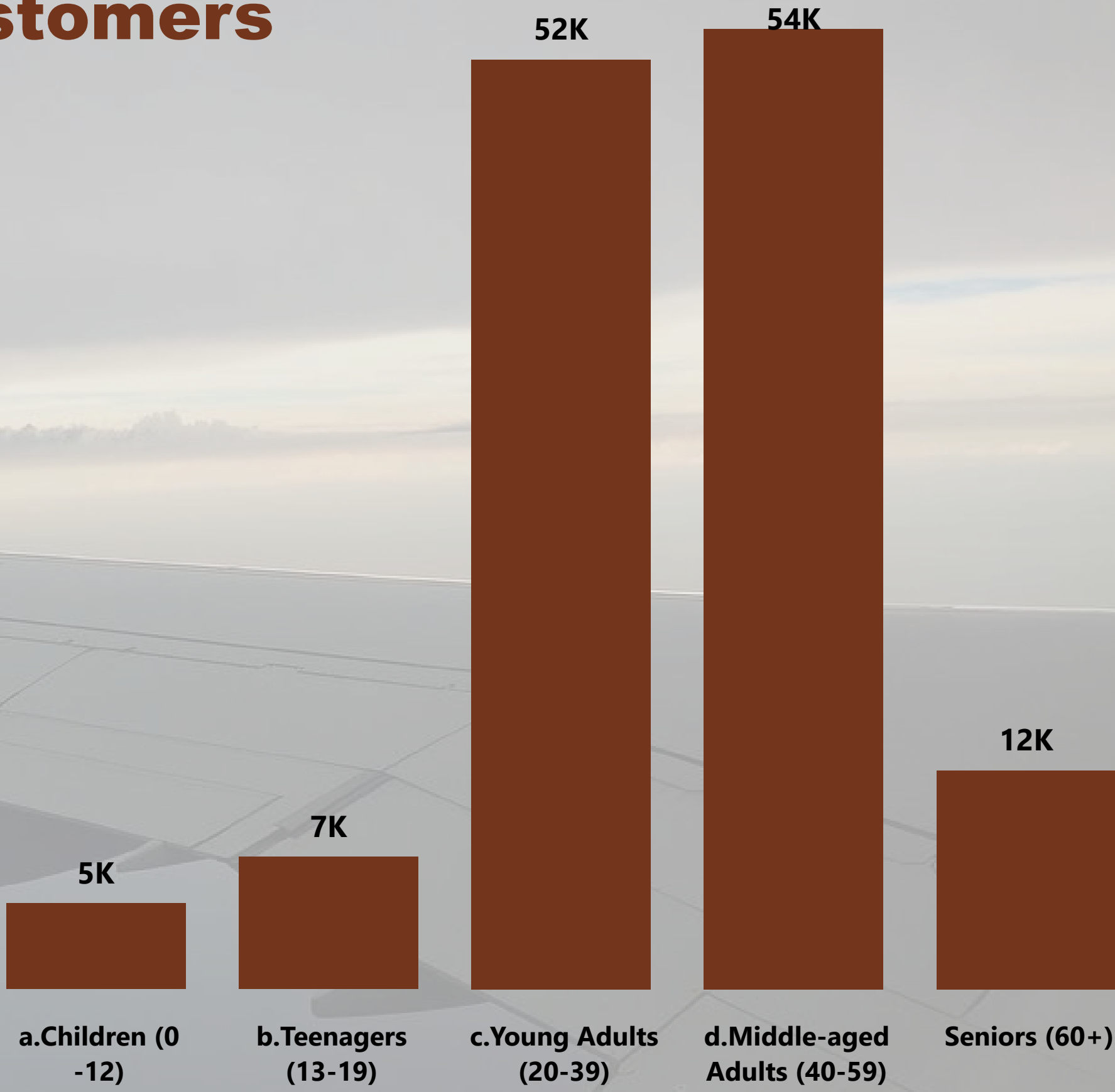
Average Age of
Passengers

39

Average Number of
Passenger

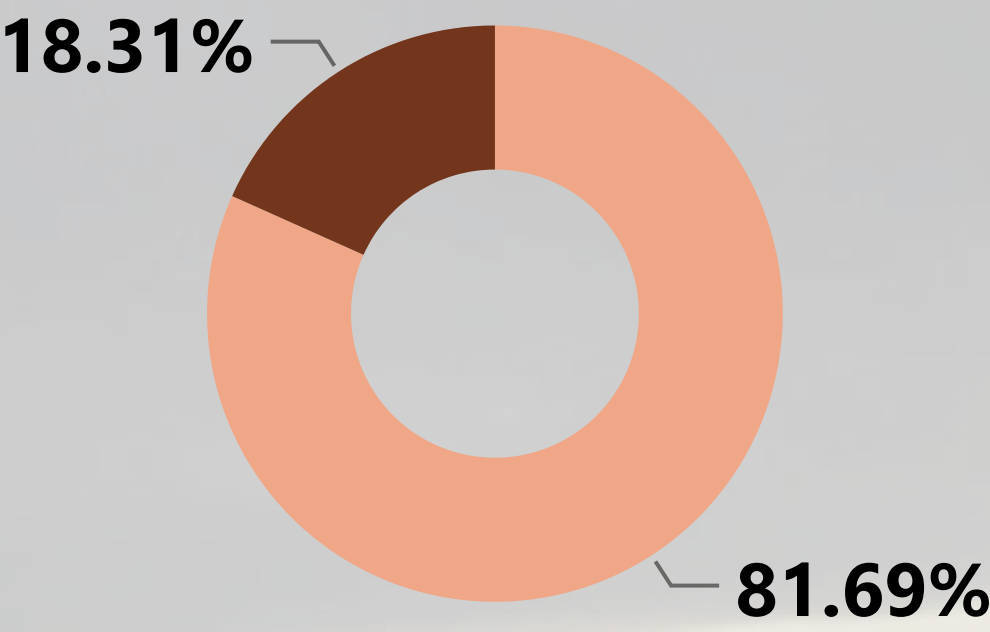
64.94K

Age Distribution of Customers



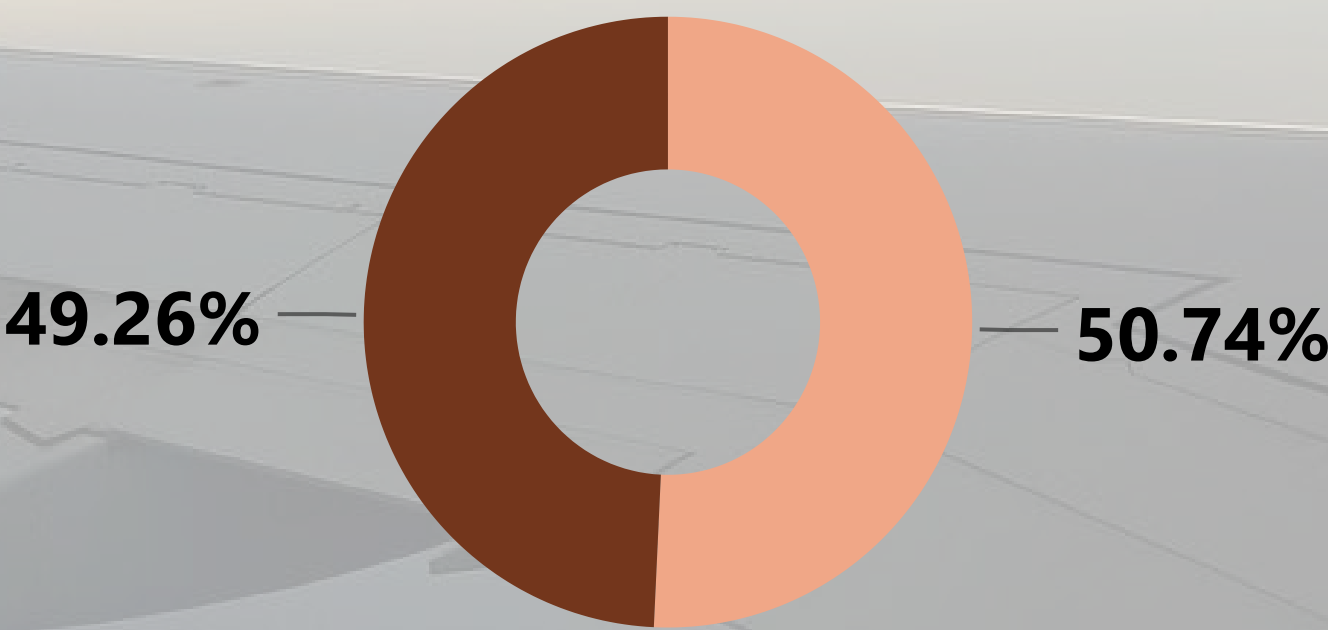
Customer's Type

Returning First-time



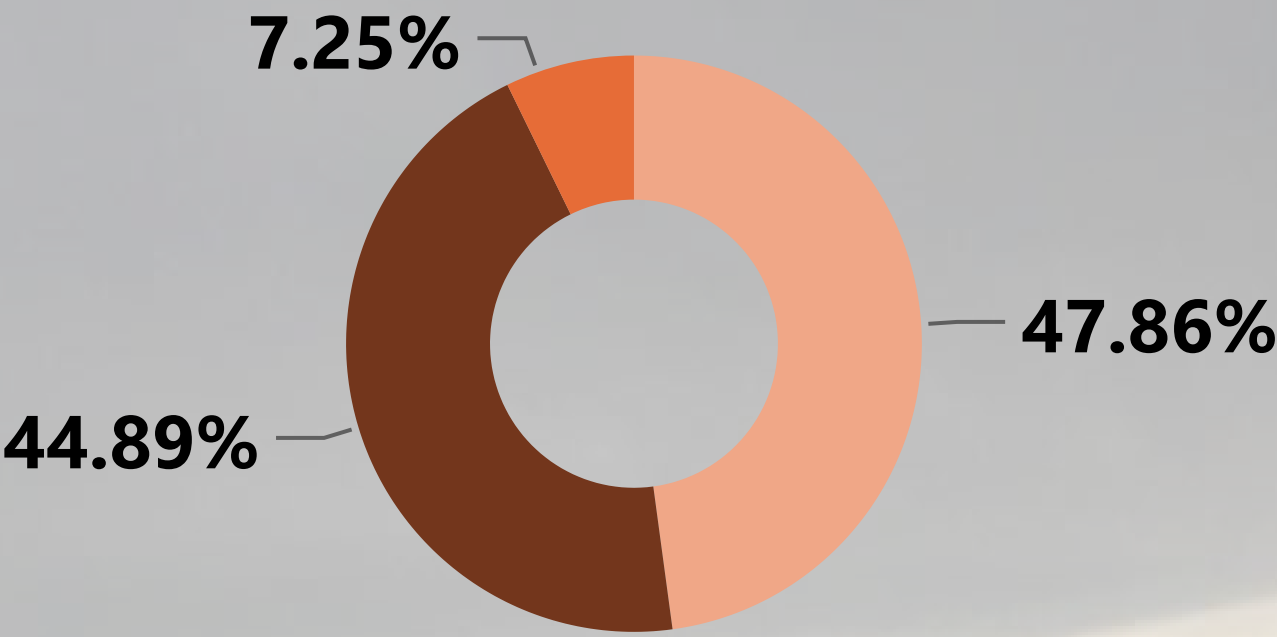
Gender

Female Male



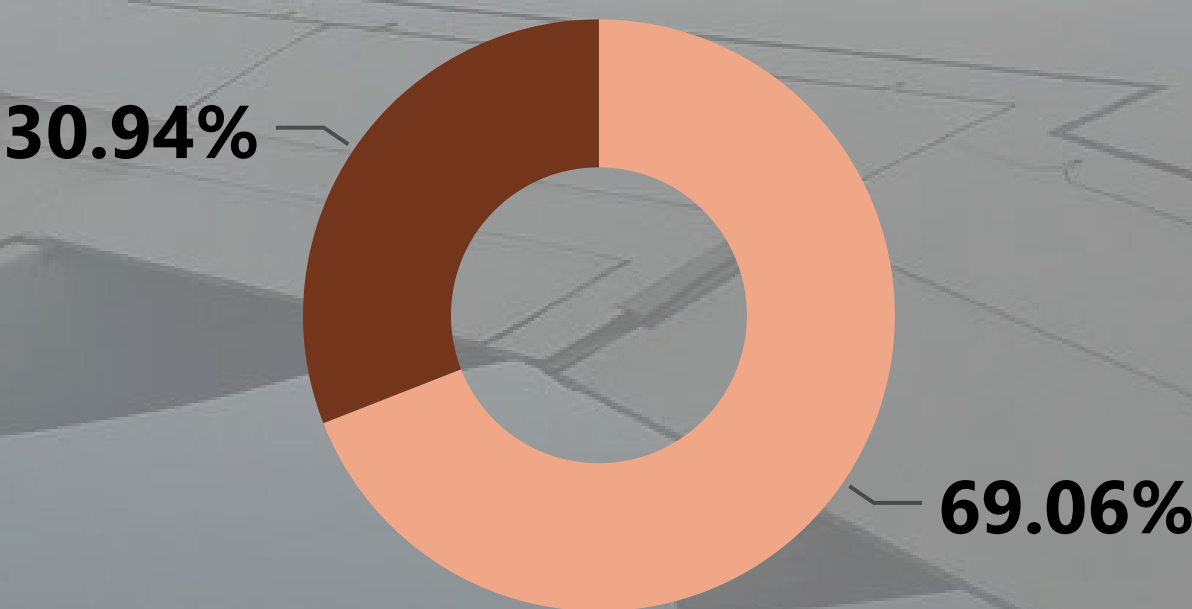
Ticket's Class

Business Economy Economy Plus



Type of Travel

Business Personal





AIRLINE PASSENGER

Satisfaction Level

Satisfaction

All



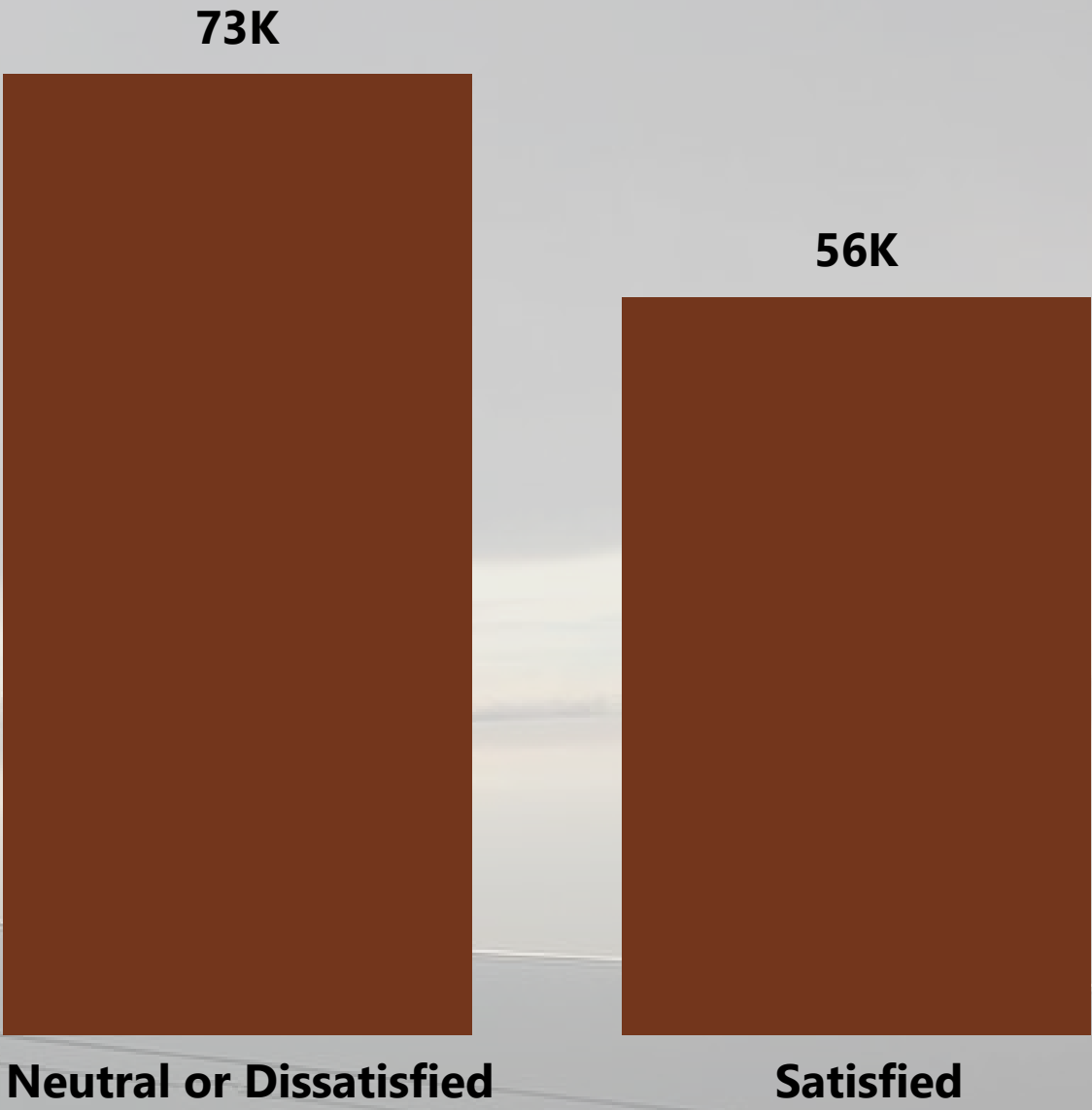
Flight Class

All

Customer Type

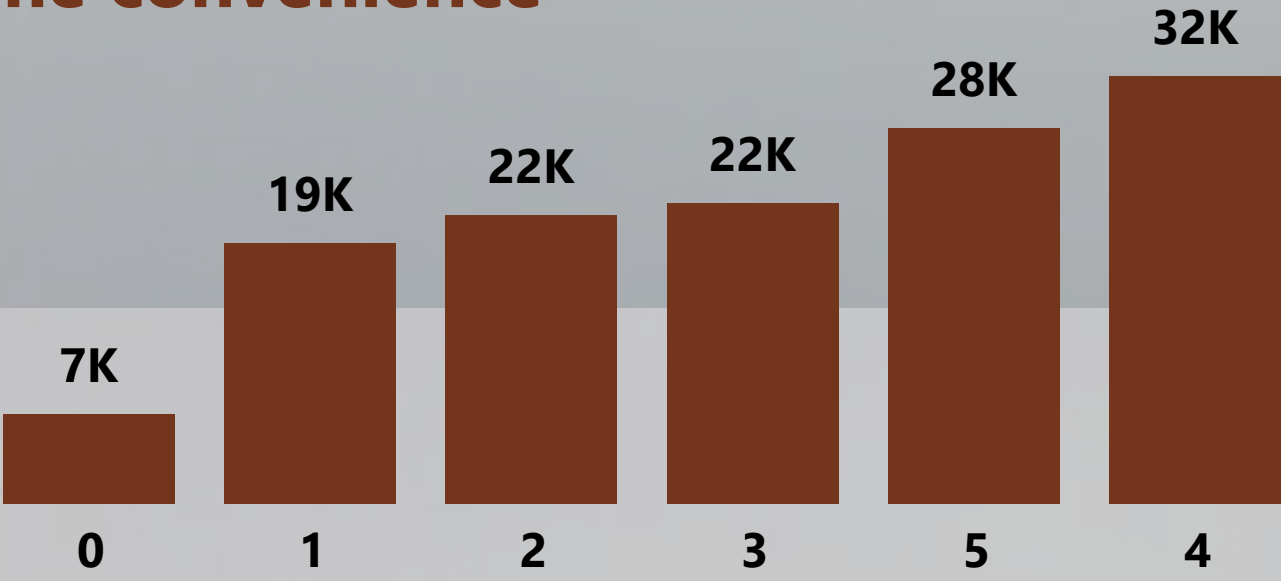
All

Are Customers Satisfied ?



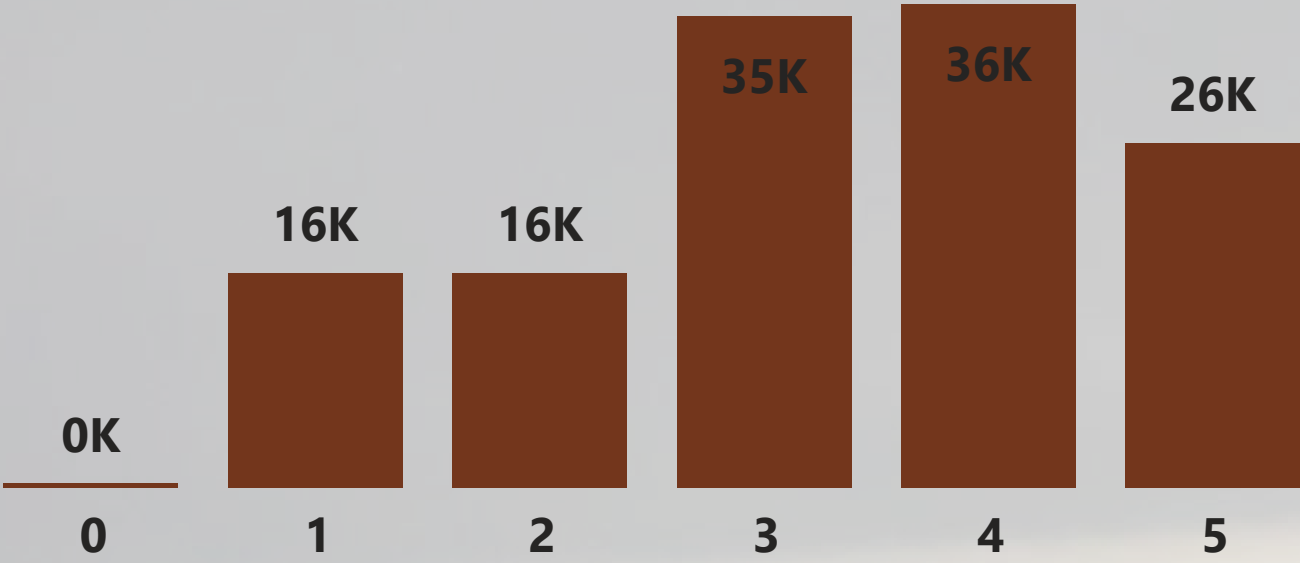
Departure and Arrival Time convenience

3.06



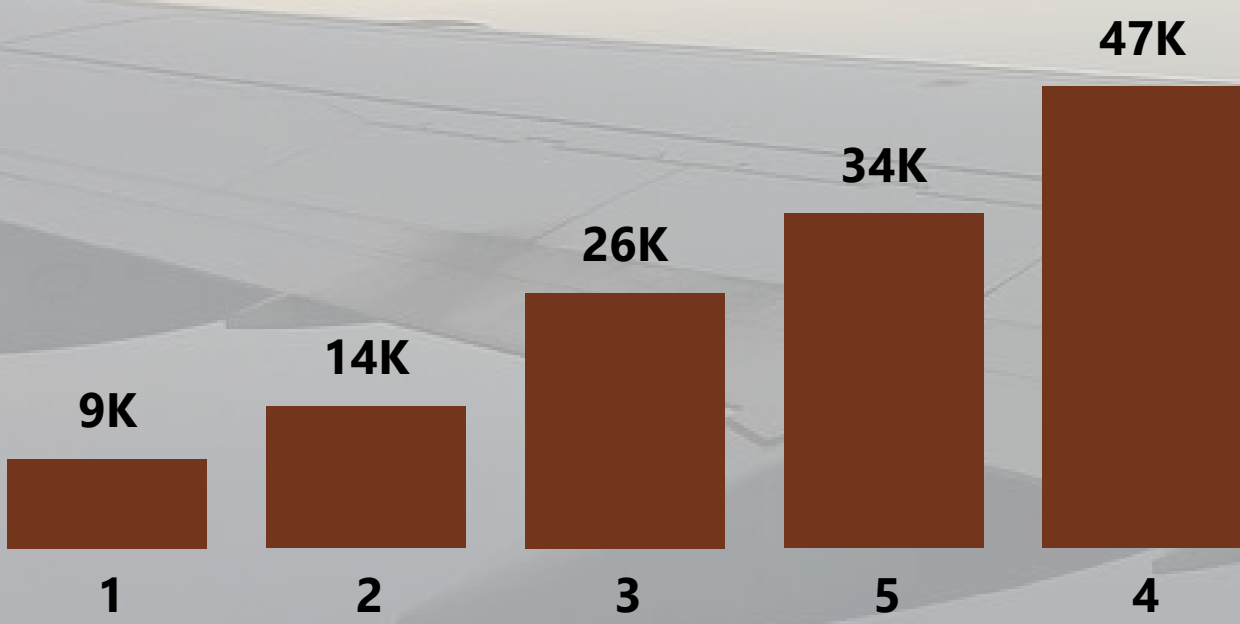
Check in Service

3.31



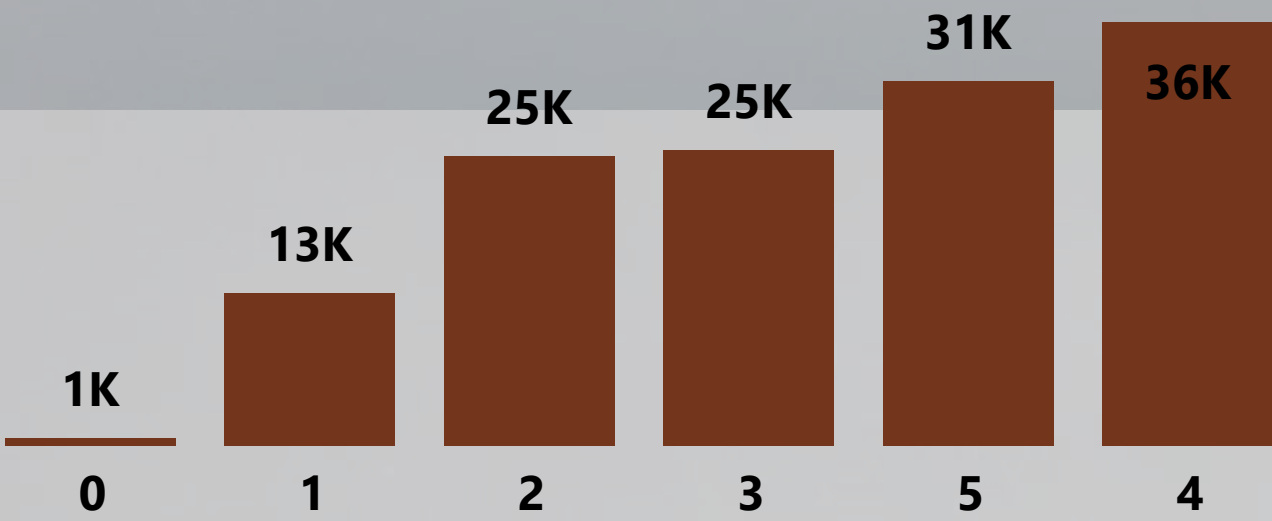
Baggage Handling

3.63



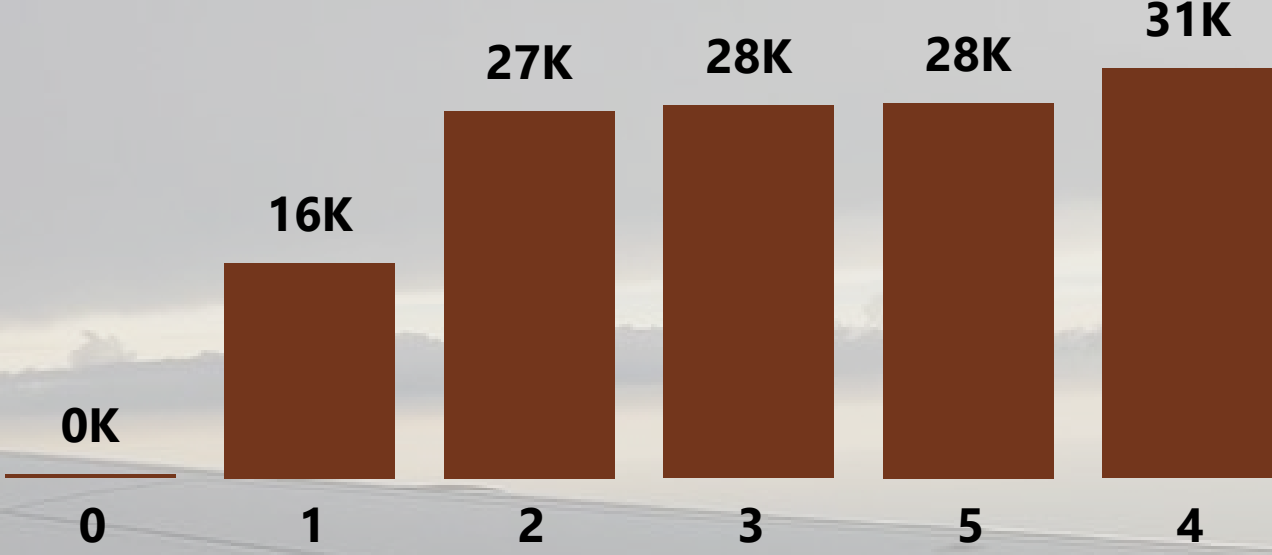
Leg Room Service

3.35



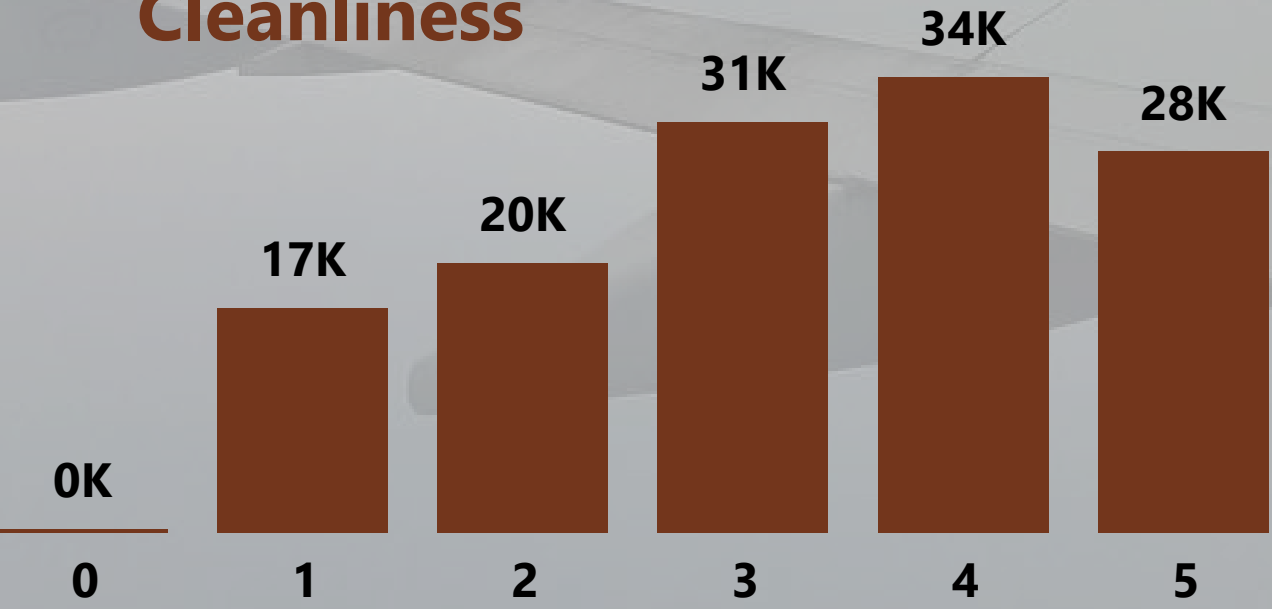
Food & Drink

3.20



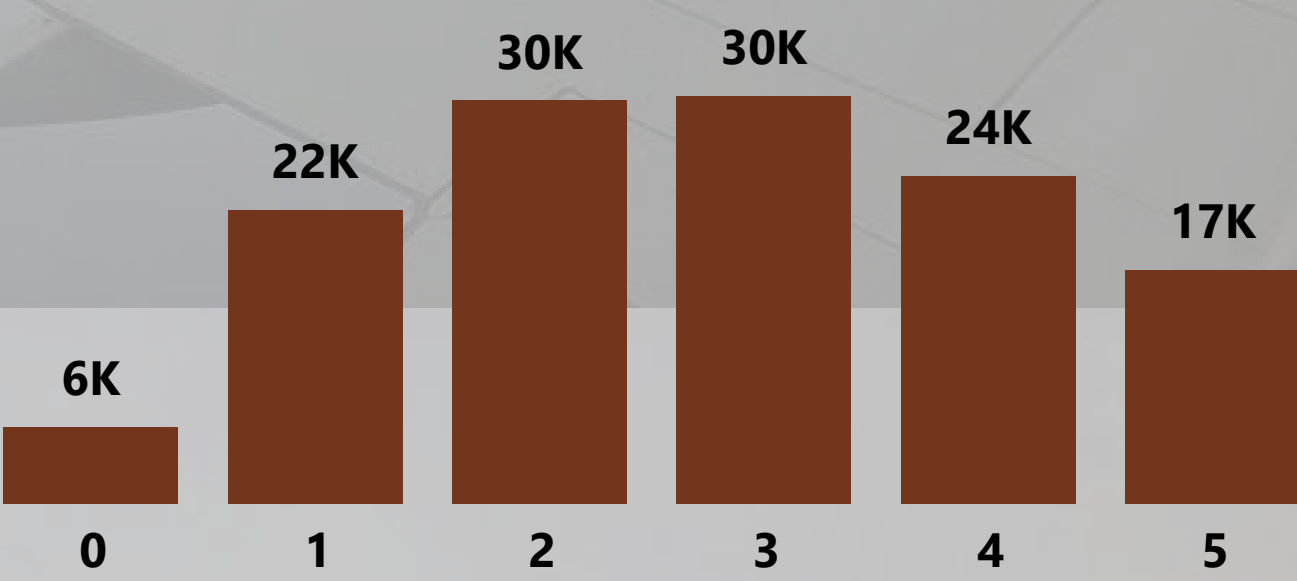
Cleanliness

3.29



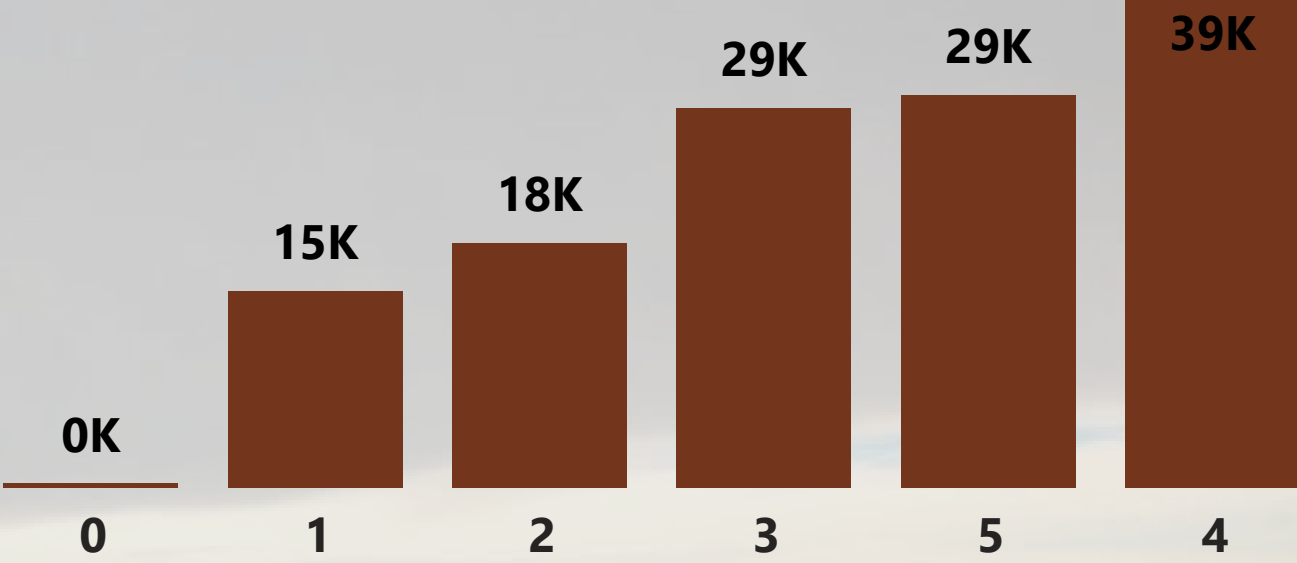
Ease of Online Booking

2.76



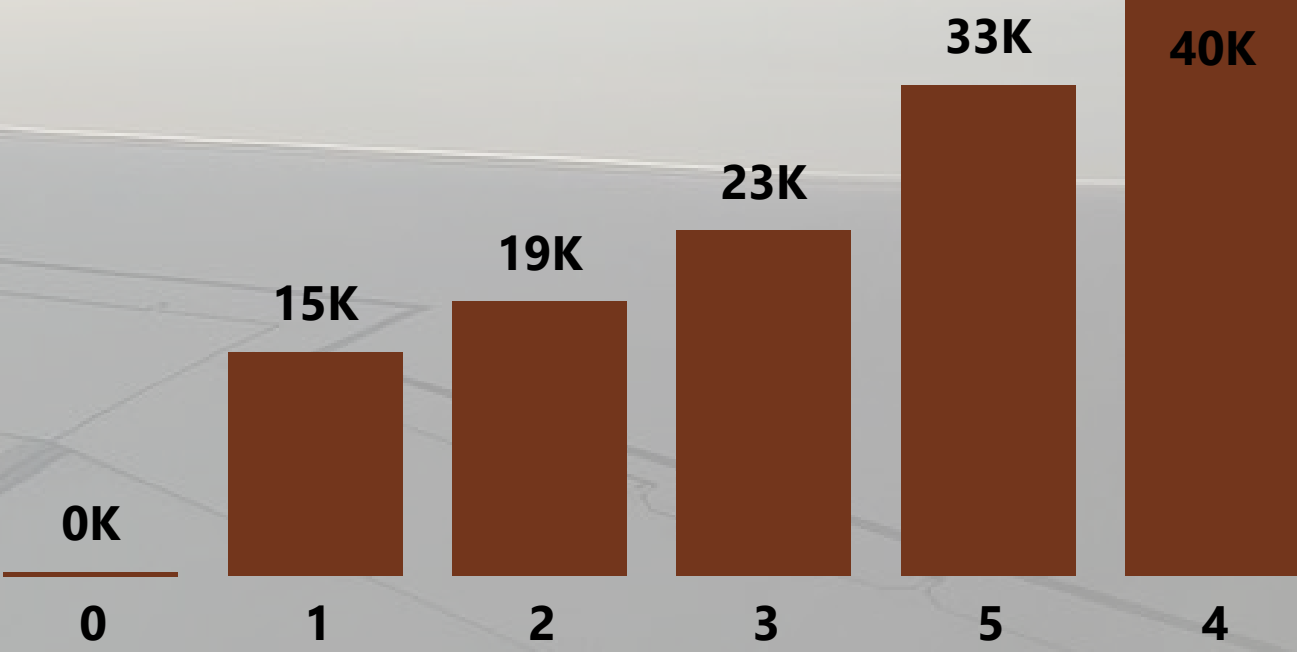
Onboard Service

3.38



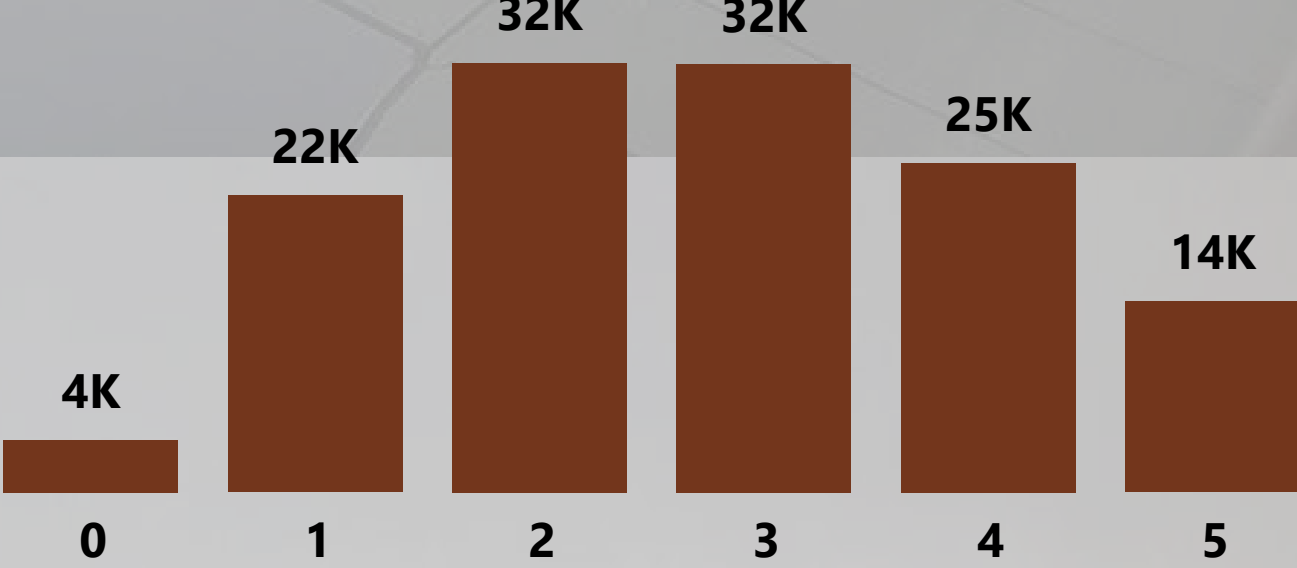
Seat Comfort

3.44



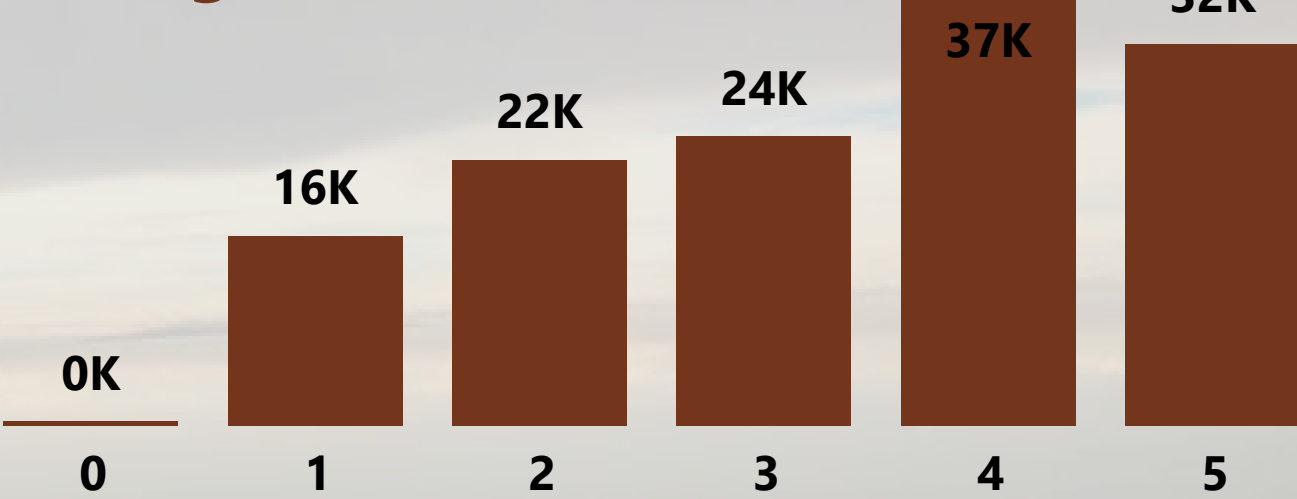
In-Flight WIFI Service

2.73



In-flight Entertainment

3.36



Online Boarding

3.25

