



BANK DETAILS:
ACCOUNT NUMBER: 44976371
SORT CODE: 04-00-03

Viking Electrical Contractors Ltd
Suite 2/3
48 West George Street
Glasgow
Scotland
G2 1BP
07366 079 358
info@vikingelectricalcontractor.co.uk
MCS Certification: NAP-69494
VAT Registration Number: 423 5055 25

Quotation & Contract

Customer Name:	John Beveridge	Project Ref:	Beveridge-PA28
Address:	Dunlossit House, Machrihanish, Campbeltown, PA28 6PT		
Quotation issued by:	Chris Leisk	Date issued:	2026-01-20

Equipment	Description	Qty.
Solar Panels	AIKO 470W (MCS Number MCS MR 50640718 0001/677)	21
Battery	EcoFlow PowerOcean 5.1kWh battery	3
Inverter	EcoFlow PowerOcean 10kW inverter (3phase)	1
Wi-Fi	EcoFlow monitoring app	1
EV Charger	EcoFlow 11.5kW (3-phase)	1
Mounting Gear	Clenergy (MCS IK0237/05)	1
Flat Roof Mount	Ballasted flat roof system	9

Description of Services	Qty.
Installation and commissioning	1
MCS, DNO, IWA	1
Goods & Services Sub Total:	£15,801
25% deposit:	£3,950
Final Payment:	£11,851

Our intention is to give you a full and clear cost for the installation of the system. Providing nothing unforeseen should occur the only additional costs would be those associated with the Energy Performance Certificate (if not included above) and any planning related issues should they be required.



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Battery Storage Technical Information

Is the system a Commercial off-the-shelf packaged EESS or a Composite EESS?	Off the shelf
Physical characteristics (size and weight) of the system	680 x 183 x 1245 170.2 kg
AC or DC coupled?	DC
In-situ inverter being used?	NO
Maximum power output in kilowatts	10kW
Maximum continuous current output in amps	81A
Useable storage capacity (accounting for the maximum allowable depth of discharge)	15.3kWh
Current cost of additional or replacement battery modules	£4,200
Capable of running island mode (during loss of grid power)? If so, maximum load in kW	N N/A

Your equipment is guaranteed by its manufacturer, but you should contact us in the first instance if anything appears to be operating incorrectly.

We have included an electrical energy storage system within this quotation. We are certified under MIS 3012 for Battery Storage.

In addition to the product guarantees, our work will be covered by a workmanship warranty. This workmanship warranty will be transferable to the new legal owner of the property if it is sold during the warranty period.

As members of RECC we are required to ensure that should we cease trading, due to receivership, administration, or bankruptcy, that the workmanship warranty that we have in place for your installation will still be honoured.

When you confirm the order and we have received any requested deposit, we will register your name, address, and the total value of the contract with the QualityMark Deposit and Workmanship Warranty Insurance Scheme (DAWWI). A leaflet explaining the scheme is enclosed. If you are not content for us to register your details in this way, please let us know. The insurance provider will send the policy documents directly to you. This policy will be at no additional cost to you.

Should we cause any damage, either to installed equipment or to your property we will rectify such damage without charge to you.

It is important that this quotation is read in conjunction with the full performance estimate that accompanies it. If you require clarification on any point, please do not hesitate to contact us.



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Customer Confirmation

We/I agree to the Quotation and confirm the order for the products and installation services specified. We/I agree to the total cost and payment terms set out above. We/I have read and agree to abide by the Terms and Conditions of the Contract provided with this Quotation.

By signing this form, you are also confirming that you have received Planning Permission or a Building Warrant for the proposed installation or ascertained that these are not required. We cannot be held responsible for any installations where Planning Permission or a Building Warrant was required but not obtained, and no refunds will be offered.

We can accept payment by Bank Transfer and credit/debit card.

Name:	
Signature:	
Date:	

All information can be supplied in a large text if required



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Important notes concerning this quotation

Validity

This quotation is valid for 30 days from the date of issue.

All work

All work will be carried out in accordance with the Home Energy Scotland Loan conditions for energy storage (where applicable).

Costing

This quotation has been based on us being able to install your system as described without interruption. Should there be circumstances beyond our control which cause an interruption to the installation process we will discuss with you the implications of such a delay.

Should you decide to make any changes to the agreed installation within your cancellation period, we will produce another full quotation which takes into account these changes. You will be given a further cancellation period to consider this quotation.

Should you wish to make any changes to the agreed installation after your cancellation period has expired, again we will prepare a new quotation for you, but we reserve the right to charge for any reasonable costs we have incurred in working towards the original installation details.

Unforeseen Issues & Roof Condition

If, during the installation process, we come across any situation that we could not reasonably be expected to foresee, for example, remedial electrical or building work, we will discuss with you the implications and costs involved in rectifying the problem.

This quotation assumes the existing roof structure and felt are in good condition. While we exercise all reasonable care, minor tile breakage can occur due to the brittleness of older roofing materials. We will replace broken tiles to ensure weatherproofing. If matching spare tiles are not provided by the Customer, we will use the nearest available standard match and cannot guarantee an exact cosmetic match.

Variations to Work

Should you request any changes after the installation process has begun that involve additional cost, we will provide you with a quotation based on the daily or hourly rate of our installers. The rate that would apply would be £65 per hour or £500 per day.

Registering for Smart Export Guarantee (SEG)

The smart export guarantee (SEG) is an obligation set by the government for licensed electricity suppliers to offer a tariff and make payment to small-scale low-carbon generators for electricity exported to the National Grid, providing certain criteria are met.

The SEG is an opportunity for anyone who has installed Solar PV up to a capacity of 5MW.

The SEG Licensee is required to put processes in place to pay for the electricity exported by the eligible installation and to report to Ofgem on installations under the SEG arrangements. SEG Licensees determine the rate they will pay, contract length and other terms.

However, whilst wholesale electricity prices can sometimes fall below zero, SEG Licensees must always offer a tariff that remains above zero. SEG payments must be calculated by SEG Licensees using Export Meter Readings.

We will register your installation on the MCS Installation database and send you the MCS Certificate. You must send your MCS certificate to your chosen licensed electricity supplier to receive SEG payments.



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Cancellation Rights

Your cancellation rights will vary depending on whether the contract you agree with us is considered to have been agreed on or away from trade premises.

For contracts considered to have been agreed on trade premises you will be given a fourteen-day cancellation period from the day that the contract was signed.

For contracts considered to have been agreed away from trade premises, your cancellation rights are as set out in the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations. These regulations give you the right to cancel from the time that the contract is signed until fourteen days after the delivery of the last of the goods.

If you wish us to begin work within the cancellation period you must give us express permission, in writing, to do so.

You can find full details of your cancellation rights within the contract we will ask you to sign and also on the Cancellation Form we will issue to you.

Contract Terms

We have enclosed a copy of our contract with this quotation. Please read this carefully, and as always, please contact us if you require further clarification.

Timetable for works and subcontracting

If you decide to accept our quotation, we will contact you and arrange a mutually agreeable date to begin the installation. We will confirm this with you in writing.

It usually takes us 1-2 days to carry out an installation. Your installation will usually take place within 4 weeks of receiving your order, subject to workload and availability of materials. We will contact you at the earliest opportunity should there be any delay in obtaining the goods or services required.

Planning permission

If your property is a listed building or you are in a conservation area you may need planning permission. We will assist you in gaining any permission but you are responsible for contacting your local planning authority to obtain confirmation that planning permission is not required.

We cannot be held responsible for any installations carried out where planning permission was required but not obtained. No refunds will be given in such cases.

Requirements regarding planning permission can vary from area to area.

By signing the contract, you are confirming that you have received Planning Permission or a Building Warrant for the proposed installation or ascertained that these are not required. We cannot be held responsible for any installations where Planning Permission or a Building Warrant was required but not obtained, and no refunds will be offered.

By signing and returning the Order Form, you are confirming the order for the products and installation services specified on this Quotation. This order will become binding when we notify you of its acceptance and will be governed by our installation terms and conditions.

We are a member of the RECC and this document is prepared in accordance with its Consumer Code, a copy of which is available on request.



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Deposits and advance payments

We will never ask for more than a 25% deposit, including VAT, on signing of the contract. If we require you to make any advance payments, these will be communicated to you, in writing, with the dates that they are due to us. These advance payments will never, when added to the deposit, exceed 60% of the total agreed contracted price. We will not ask for any advance payments more than 21 days from the agreed delivery or installation date.

Your deposit and any further advance payments requested will be insured with QualityMark under their Deposit, Advanced Payment, and Warranty Insurance (DAAWI) scheme so that you can get the work completed or your money back if we cannot deliver your equipment because we have gone out of business.

When you confirm the order and we receive any requested deposit, we will register your name, address, and the total value of the contract with QualityMark. You will be sent your insurance policy documents directly from QualityMark. A leaflet explaining the scheme is enclosed. If you are not content for us to register your details in this way, please let us know.

Metering

You'll need to have a smart meter or a meter capable of reporting exports on a half-hourly basis.

EESS

We will provide you with end-of-life / recycling arrangements for your electrical energy storage system in accordance with the Waste Electrical and Electronic Equipment (WEEE, 2012/19/EU) and Battery Directive (2006/66/EC).

Where the EESS is to be remotely controlled by third parties, we will supply you with the terms of that arrangement including the terms applying to you should you wish to terminate the arrangement and assume full control of your system. If there are any penalties for early termination, we will state these clearly to you.

If the EESS can be controlled to respond to time of use electricity tariffs we will inform you of this and how this works, whether it be manual or automated, and provide guidance on this.

We will ensure the maintenance of the data privacy and security of your home's area network. If the installation comprises any internet connected devices, we will ensure any access credentials will only be updated in consultation with you, and relevant components of the EESS shall comply with the technical specification ETSI Technical Specification 103 645 Cyber Security for Consumer Internet of Things.

Insurance

It is recommended that you inform your property insurers about the proposed installation to check if it will increase your buildings insurance premium.

As members of the Renewable Energy Consumer Code, we must have appropriate insurance to cover possible third-party damage, which may be caused by any of our activities. We are insured by Simply Business.

Data protection

We will keep information about individuals in accordance with data protection legislation. We will not pass information to any third party without your permission. Information about you may be passed to the Renewable Energy Consumer Code administrator and its auditors as part of the Code administrators monitoring of their compliance with the Code. The Code administrator may contact you directly.



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Commissioning the system

The installation will be commissioned according to MCS installation standards to ensure that the system is safe, has been installed in accordance with documented procedures and manufacturer's requirements and is operating correctly in accordance with the system design.

Following the testing and commissioning of the system, we will give you a Handover Certificate. This certificate confirms that we have met the requirements of the MCS and it details key information about the installation.

We will also, at this time, provide to you a Handover Pack containing information about the installed equipment and system performance. We will also explain the operation and maintenance requirements of the system. A detailed operating manual will be provided to you within 7 days.

We will register the installation on the MCS Installation Database (MID) and will provide to you, within 10 working days, the MCS Certificate. This certificate should be retained in your Handover Pack.

After sales support and maintenance

If, following installation, the system does not appear to be operating correctly please refer to the operating instructions. We will explain to you, at the handover stage, the safe operation of the system.

If you are still in doubt as to any aspect of the system's operation, please contact us.

At handover, we will issue you information regarding any maintenance requirements. We can, should you require it, provide servicing and/or maintenance contracts at additional cost.

RECC and the Renewable Energy Consumer Code

We are a member of RECC, membership number 00074298 and this document is prepared in accordance with the Renewable Energy Consumer Code.

A leaflet describing the Renewable Energy Consumer Code is enclosed with this quotation. The Code can be viewed in full at www.recc.org.uk/scheme/consumer-code

Complaints

We hope you won't have any reason to complain about any aspect of our service. But if you do, please contact us.

You may contact us by telephone, letter, or e-mail, and you will find our contact details on this quotation. We will acknowledge and attempt to resolve your complaint promptly. Where we need to investigate the complaint, we will report to you our progress on any investigation within seven working days.

If we are unable to resolve your complaint, you may be able to complain to RECC. You can read about this here: <http://www.recc.org.uk/consumers/how-to-complain>

If you wish to accept the quotation

If you wish to accept the quotation, please read the Contract carefully. If you agree with our terms and conditions, please complete the Customer Confirmation and return it to us together with the signed Contract and your deposit payment if we have requested one. We will then contact you to arrange the date for the installation.

If you have any questions on any aspect of this quotation, the contract or any other related issue please do not hesitate to contact us.