Unable to type in the search field after searching for other product

E-commerce website

Steps to reproduce

1. Open the testing website.
2. Tap on the menu button (top right).
3. Tap on the 'What are you looking for?' search bar.
4. Type the product name: [].
5. Tap on the 'Go' or 'Enter' case on the keyboard.
6. After getting the results, tap on the menu button again (top right).
7. Tap on the 'What are you looking for?' search bar again.

Exploratory testing

Issue type: functional
Severity: medium
Environment: Samsung Galaxy A50 - Android 11, Chrome
Value: somewhat valuable

Attached screenshot and video

Expected results

The user can successfully make another search by typing a product name in the 'What are you looking for?' search field.

Actual results

When tapping on the search field, the keyboard opens for half a second and then closes itself and the user can not make another search by typing a product name in the search field.

1

Clicking the radio-button type of filter doesn't return any results

E-commerce website

Steps to reproduce

1. Open the testing website.
2. Hover over the [] section.
3. Click on [] in the [] column.
4. Scroll until you find the filter on the left side of the page.
5. Scroll to the 'Metal Color' filter.
6. Click on a color to filter the results (eg. yellow).

Exploratory testing

Issue type: functional
Severity: medium
Environment: Windows 10 Pro - Chrome
Value: somewhat valuable

Attached screenshot, video and console log

Expected results

The results page should return products with the selected filter when using the radio-button filter.

Actual results

The results page does not return products with the selected filter when selecting the radio-button types of filter. The other types of buttons work correctly.

2

Cannot see next and previous image when in zoom in/out function

E-commerce website

Steps to reproduce

1. Open the testing website.
2. Click on the 'Personalized' tab.
3. Click on 'Create Now' under 'Create Your Own []' image.
4. Click on the product image to zoom-in on the product.
5. Click on the arrow-like button to see the next image.
6. Click on the other arrow-like button to see the previous image.

Exploratory testing

Issue type: functional
Severity: medium
Environment: Windows 10 Pro - Chrome
Value: somewhat valuable

Attached screenshot, video and console log

Expected results

The next or previous image should be displayed after clicking on the arrow-like button.

Actual results

The next or previous image is not displayed after clicking on the arrow-like button. It is displayed only after closing the zoom in function.

3

Error message for invalid promo code is not aligned with the error icon

Social casino app

Steps to reproduce

1. Open the testing application.
2. Close the pop-ups that are displayed after opening.
3. Tap on the 'Reduceri' (eng: sale) button.
4. On the down-left of the app, tap on the 'Revendica cupon' (eng: redeem voucher) button.
5. Tap on the text box.
6. Type an invalid code: eg: xyz.
7. Tap on 'ok'.
8. Tap on 'Revendicare' (eng: redeem).

Exploratory testing

Issue type: visual
Severity: low
Environment: Samsung Galaxy A50 - Android 11, native
Value: somewhat valuable

Attached screenshot

Expected results

The error message you get for an invalid promotional code should be aligned with the error icon.

Actual results

The error message is not aligned with the error icon and it looks misplaced.

4

Overlapping text in the share of jackpot winnings tab of the jackpot club

Social casino app

Steps to reproduce

1. Open the testing website.
2. Close the pop-ups that are displayed after opening.
3. Tap on the 'Club' icon.
4. Tap on 'Jackpot Club'.
5. Scroll to the '[]' (eng: []).

Exploratory testing

Issue type: visual
Severity: low
Environment: Samsung Galaxy
A50 - Android 11, native
Value: somewhat valuable

Attached screenshot

Expected results

Text should not be overlapped.

Actual results

The text is overlapped.

5

Blank page displayed after tapping on a departing flight result

Flight booking app

Steps to reproduce

1. Open the testing app.
2. Tap on 'More'.
3. Tap on 'Settings'.
4. Tap on 'Country / region'.
5. Tap on the country text box.
6. Type 'Romania' and tap on the country to select it.
7. Tap on 'Ok'.
8. Tap on the 'Buy now' tab.
9. Tap on the departing city text box.
10. Select a departing city by choosing from the list (eg: Cluj-Napoca).
11. Tap on the destination text box.
12. Select a destination city by choosing from the list (eg: Aalborg, Denmark).
13. Tap on the 'Select dates' button.
14. Choose a departure date and a return date.
15. Tap on the 'Confirm dates' button.
16. Tap on the next available departure date.
17. Tap on the last result available in the results page.

Exploratory testing

Issue type: functional
Severity: high
Environment: Samsung Galaxy A50 - Android 11, native
Value: somewhat valuable

Attached screenshot, video and device log

Expected results

The departing flight details should be displayed.

Actual results

A blank page is displayed after tapping on the departing flight result. This usually happens for the last result on the page, but it also happened for the first and second on some results.

6

Only business fare available after being filtered by 'Economy' fare

Flight booking app

Steps to reproduce

1. Open the testing app.
2. Tap on 'More'.
3. Tap on 'Settings'.
4. Tap on 'Country / region'.
5. Tap on the country text box.
6. Type 'Romania' and tap on the country to select it.
7. Tap on 'Ok'.
8. Tap on the 'Buy now' tab.
9. Tap on the departing city text box.
10. Select a departing city by choosing from the list (eg: Cluj-Napoca).
11. Tap on the destination text box.
12. Select a destination city by choosing from the list (eg: Aalborg, Denmark).
13. Tap on the 'Select dates' button.
14. Choose a departure date and a return date.
15. Tap on the 'Confirm dates' button.
16. Tap on the 'Economy' filter on the top-middle of the page.
17. Tap on 'Economy'.
18. Tap on a result for more details.

Exploratory testing
Issue type: functional
Severity: high
Environment: Samsung Galaxy A50 - Android 11, native
Value: somewhat valuable

Attached screenshot, video and device log

Expected results
The departing flight details page should also show the economy fares available and, if not available, it should not be an option in the results page.

Actual results
The departing flight details page displays only the business fares available and the economy fares are not displayed, even though it is an option in the results page.

Search results displayed after an inaccurate 'No flights' status

Flight booking app

Steps to reproduce

1. Open the testing app.
2. Tap on the 'Buy now' tab.
3. Tap on the departure city text box.
4. Select a departure city from the list (eg: Cluj-Napoca).
5. Tap on the 'Arriving at' text box.
6. Select a destination from the list (eg: Paris Charles de Gaulle Airport, France).
7. Tap on the 'Select dates' button.
8. Double tap on a date (eg: 7th of June - 2024).
9. Tap on the 'Confirm date' button.

Exploratory testing

Issue type: functional
Severity: medium
Environment: Samsung Galaxy A50 - Android 11, native
Value: somewhat valuable

Attached screenshot, video and device log

Expected results

There should be a price displayed under the departing date if at least 1 departing flight is available.

Actual results

An available flight is displayed in the search section, even though a 'No flights' status is displayed under the departing date.

Checkout button works without having any products added to cart

E-commerce website

Steps to reproduce

1. Open the testing website.
2. Tap on the cart icon.
3. Tap on the 'Checkout as [your username]' button.

Exploratory testing

Issue type: functional
Severity: medium
Environment: Samsung Galaxy A50 - Android 11, Chrome
Value: somewhat valuable

Attached screenshot, video and device log

Expected results

There shouldn't be a 'Checkout' button if there aren't any products added to cart.

Actual results

The checkout button works without having any products added to cart. Even the total items counter shows '0' and the estimated total shows 0.00 USD, but still you can checkout.

'Date of birth' displayed, but doesn't exist when trying to edit

E-commerce website

Steps to reproduce

1. Open the testing app.
2. Click on the 'Conecteaza-te/Inregistreaza-te' button.
3. Click on the 'Email' text box.
4. Type the e-mail used for registration.
5. Click on the 'Parola' text box.
6. Type the password used for registration.
7. Click on 'Conecteaza-te'.
8. Click on 'Informatii cont'.
9. In the 'Detalii personale' area, click on the 'Editeaza'.

Test case driven testing

Issue type: content
Severity: medium
Environment: Windows 10 Pro, Chrome
Value: somewhat valuable

Attached screenshot, video and device log

Expected results

You should be able to edit date of birth.

Actual results

'Date of birth' is displayed in the 'Personal details' area, but when trying to edit, there is no such field.

Very short-timed error message when adding to cart a not available product

E-commerce website

Steps to reproduce

1. Open the testing app.
2. Hover over the 'Femei' (eng: women) tab.
3. Click on 'Pulovere si cardigane' (eng: sweaters and cardigans) in 'Imbracaminte' (eng: clothing) section.
4. Click on the second product.
5. Scroll to 'Mai multe optiuni' (eng: more options) section.
6. Click on 'Select size' on the first product in the list.
7. Select size 'M'.
8. Click on 'Adauga in cos' (eng: add to cart) button.
9. After the button is available again, click on 'Adauga in cos' (eng: add to cart) button again.
10. After the new product details page opens select size 'M' and click on 'Adaugati in cos' (eng: add to cart) button.

Test case driven testing

Issue type: functional
Severity: medium
Environment: Windows 10 Pro
Value: somewhat valuable

Attached screenshot, video and device log

Expected results

A longer-timed error message should be displayed so that when you want to order, but the product is not available anymore, you can actually see why you cannot add it to cart.

Actual results

The error message received when a product you want to add to cart is not available is very short-timed (I had to be very fast with the screenshot).