

Store Credit



Magento Extension User Guide

Official extension page: [Store Credit](#)



User Guide: [Store Credit](#)

Support: <http://amasty.com/contacts/>

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To specify general extension settings please go to System > Configuration > Store Credit

Dashboard
Sales
Catalog
Customers
Promotions
Newsletter
CMS
Reports
System
Get help for this page

Current Configuration Scope:
Default Config
Manage Stores

Configuration

AMASTY EXTENSIONS
Store Credit
SALES
Sales
Sales Emails
PDF Print-outs
Tax
Checkout
Shipping Settings
Shipping Methods
Google API
Pa
Pa
Me
SERVICES

Store Credit
Save Config

General

Enabled	Yes	[STORE VIEW]
Allowed Product Types	<div> Simple Product Grouped Product Configurable Product Virtual Product Bundle Product Downloadable Product Gift Card Store Credit </div>	[STORE VIEW]

Email Options

Email Sender	General Contact	[STORE VIEW]
Template Update Store Credit	Update Store Credit (Default Template from Loc	[STORE VIEW]
Template Send Store Credit to Friend	Send Store Credit to Friend (Default Template fr	[STORE VIEW]

Specify which product types it will be possible to purchase using store credit

Choose email sender address and templates for customer notifications



To specify store email addresses from which you want to send store credit notifications please go to **System > Configuration > Store Email Addresses**

Promotions
Newsletter
CMS
Reports
System
[Get help for this page](#)

Current Configuration Scope:
Default Config
[Manage Stores](#)

Configuration

- GENERAL
 - General
 - Web
 - Design
 - Currency Setup
 - Store Email Addresses**
 - Contacts
 - Reports
 - Content Management
- CATALOG
 - Catalog
 - Configurable Swatches
 - Inventory
 - Google Sitemap
 - RSS Feeds

Store Email Addresses

[Save Config](#)

General Contact

- Sender Name [STORE VIEW]
- Sender Email [STORE VIEW]

Sales Representative

- Sender Name [STORE VIEW]
- Sender Email [STORE VIEW]

Customer Support

- Sender Name [STORE VIEW]
- Sender Email [STORE VIEW]

Custom Email 1

- Sender Name [STORE VIEW]
- Sender Email [STORE VIEW]



To create a Store credit product please go to Catalog > Manage Products and click on the Add Product button

DashboardSalesCatalogCustomersPromotionsNewsletterCMSSystem

Get help for this page

Product Information

Settings

New Product

BackReset

Create Product Settings

Attribute Set

Default

Product Type

Simple Product

Simple Product

Grouped Product

Configurable Product

Virtual Product

Bundle Product

Downloadable Product

Gift Card

Store Credit

Choose the Store Credit product type



3. Product Price Settings

Dashboard

Sales

Catalog

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Newsletter

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System

Choose Store View:
Default Values

Product Information

General

Prices

Meta Information

Images

Design

Gift Options

Inventory

Websites

Categories

Related Products

Up-sells

Cross-sells

Product Reviews

Product Tags

Customers Tagged Product

Custom Options

Store Credit with a Discount (Default)

Back

Reset

Delete

Duplicate

Save

Prices

Create New Attribute

Amounts

Action

Add Amount

Allow Open Amount *
Yes

Open Amount Min Value
100.00
[USD]

Open Amount Max Value
3000.00
[USD]

Price equal to *
percent of credit value

Specify percent
90.0000

Tax Class *
-- Please Select --

[WEBSITE]

[GLOBAL]

[Global]

[Website]

Set the option to 'yes' to enable customers specify their own store credit value

Specify min and max value limits allowed for the Open Amount price type

Choose the right variant for including or excluding taxes from store credit price



3. Product Price Settings

Dashboard

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Choose Store View:
Default Values

Product Information

General

Prices

Meta Information

Images

Design

Gift Options

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Websites

Categories

Product Tags

Customers Tagged Product

Store Credit with Discount (Default)

Back

Reset

Delete

Duplicate

Save

Save and Continue Edit

Prices

Create New Attribute

Website	Amount *	Action
All Websites [USD]	100	
All Websites [USD]	200	
All Websites [USD]	300	
Add Amount		

Allow Open Amount *

Yes

[WEBSITE]

Open Amount Min Value

100.00

[USD]

Open Amount Max Value

5000.00

[USD]

Price equal to *

percent of credit value

[WEBSITE]

Specify percent

25

[WEBSITE]

Specify whether the product price will be equal to:

- the whole credit value;
- a particular percent of the credit value;

Specify the percent of the credit value. E.g. If the credit value is 500 and you specify 25 percent in this tab, the credit product price will be equal to \$125 (see page 20)



4. Transactions History

[Dashboard](#)
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[Newsletter](#)
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[Reports](#)
[System](#)
[Get help for this page](#)

Credit Transactions History

Page of 4 pages | View per page | Total 67 records found

To view detailed transactions history please go to [Reports > Credit Transactions History](#)

ID	Operation Name	Comment	Name	Email	Operation Value	Remaining Credit	Operation Date	Website
From: <input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	From: <input type="text"/>	From: <input type="text"/>	From: <input type="text"/>	<input type="text"/>
To: <input type="text"/>					To: <input type="text"/>	To: <input type="text"/>	To: <input type="text"/>	
					In: <input type="text" value="USD"/>	In: <input type="text" value="USD"/>		
240	Refund of order 145000037		Nigel Wood	nigel.wood@example.com	\$90.24	\$5,502.57	Jun 3, 2015 6:43:55 AM	Main Website
239	Payment for order 145000036		John Doe	john.doe@example.com	-\$154.39	\$5,412.33	Jun 3, 2015 6:38:33 AM	Main Website
238	Balance update by admin		Peter Parker	demo@example.com	\$123.00	\$423.00	Jun 3, 2015 1:15:22 AM	Main Website
237	Credit purchase, order 145000035		Jane Peterson	jane.peterson@example.com	\$300.00	\$5,566.72	Jun 3, 2015 12:58:04 AM	Main Website
236	Refund of order 145000034		Peter Parker	demo@example.com	\$295.00	\$300.00	Jun 2, 2015 7:39:10 AM	Main Website
235	Payment for order 145000034		Peter Parker	demo@example.com	-\$295.00	\$5.00	Jun 2, 2015 7:34:42 AM	Main Website
234	Credit purchase, order 145000033		Peter Parker	demo@example.com	\$300.00	\$300.00	Jun 2, 2015 7:08:13 AM	Main Website
233	Payment for order 145000032		Tom Cage	tom.cage@example.com	-\$204.28	\$5,266.72	Jun 2, 2015 4:51:29 AM	Main Website
232	Balance update by admin		Jack Fitz	jack@example.com	\$123.00	\$123.00	Jun 2, 2015 3:09:30 AM	Main Website
230	Send to friend wfeewrgf		Linda Applegate	linda.demo@example.com	-\$123.00	\$5,225.00	Jun 2, 2015 1:33:03 AM	Main Website
231	Received from friend Nikolas Sumrak		John Smith	john.smith@example.com	\$123.00	\$5,471.00	Jun 2, 2015 1:33:03 AM	Main Website

Click here to get redirected to The corresponding order view page



User Guide: [Store Credit](#)

Support: <http://amasty.com/contacts/>

5. Credit Balance Update for Individual Customers

Dashboard

Sales

Catalog

Customers

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Reports

System

Get help for this page

Customer Information

Customer View

Account Information

Addresses

Orders

Billing Agreements

Recurring Profiles (beta)

Shopping Cart

Wishlist

Store Credit

Newsletter

Product Reviews

Product Tags

Peter Parker

Back

Reset

Create Order

Delete Customer

Save Customer

Save and Continue Edit

Credit Information

Balance	Website
\$423.00	Main Website

Update Balance

Website

Main Website

Send Email from the Following Store View

English

Add or Deduct Credit

200

▲ Enter positive numbers, e.g. '100' to add credit. Enter negative numbers, e.g. '-100' to deduct balance. Click 'Save Customer' or 'Save and Continue Edit' to update credit.

Comment

Personal discount.

Transaction History

Page 1 of 1 pages | View 20 per page | Total 4 records found

Reset Filter

Search

ID	Operation Name	Comment	Operation Value	Remaining Credit	Operation Date
From:			From:	From:	From:
To:			To:	To:	To:
			In: USD	In: USD	

To update credit balance for individual customers please go to **Customers > Manage Customers > choose the particular customer > open Store Credit tab**



5. Credit Balance Update for Individual Customers

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Save Customer

Save and Continue Edit

Credit Information

Balance	Website
\$423.00	Main Website

Update Balance

Website

Main Website

Send Email from the Following Store View

English

Add or Deduct Credit

200

Enter positive numbers, e.g. '100' to add credit. Enter negative numbers, e.g. '-100' to deduct balance. Click 'Save Customer' or 'Save and Continue Edit' to update credit.

Comment

Personal discount.

Transaction History

Page 1 of 1 pages | View 20 per page | Total 4 records found

Reset Filter

Search

ID	Operation Name	Comment	Operation Value	Remaining Credit	Operation Date
From:			From:	From:	From:
To:			To:	To:	To:
In:			In:	In:	

Write a comment when updating customer balance if necessary.

To manually increase customer balance specify necessary amount here. To decrease the credit amount enter negative numbers e.g. -200.



5. Credit Balance Update for Individual Customers

Send Email from the Following Store View

Add or Deduct Credit
▲ Enter positive numbers, e.g. '100' to add credit. Enter negative numbers, e.g. '-100' to deduct balance. Click 'Save Customer' or 'Save and Continue Edit' to update credit.

Comment

Transaction History

Page of 1 pages | View per page | Total 4 records found

[Reset Filter](#)

[Search](#)

ID	Operation Name	Comment	Operation Value	Remaining Credit	Operation Date	Website
From: <input type="text"/>	<input type="text"/>	<input type="text"/>	From: <input type="text"/>	From: <input type="text"/>	From: <input type="text"/>	<input type="text"/>
To: <input type="text"/>			To: <input type="text"/>	To: <input type="text"/>	To: <input type="text"/>	
In: <input type="text" value="USD"/>			In: <input type="text" value="USD"/>			
238	Balance update by admin		\$123.00	\$423.00	Jun 3, 2015 1:15:22 AM	Main Website
236	Refund of order 145000034		\$295.00	\$300.00	Jun 2, 2015 7:39:10 AM	Main Website
235	Payment for order 145000034		-\$295.00	\$5.00	Jun 2, 2015 7:34:42 AM	Main Website
234	Credit purchase, order 145000033		\$300.00	\$300.00	Jun 2, 2015 7:08:13 AM	Main Website

In the store credit tab on the Customer View page you can view the transactions history of each particular client.



6. Mass Update of Credit Balance

To update product balance in bulk please go to Customers > Manage Customers

is | View 20 per page | Total 58 records found

Export to: CSV Export

Reset Filter

Select Visible | Unselect Visible | 0 items selected

Actions

Name	Email	Group	Telephone	ZIP	Country	State/Province	Customer Since	Website	Store Credit
					All Count		From:		From:
									To :
									In : USD
Peter Parker	demo@example.com	General	4445757	57578768	United Kingdom				\$423.00
John Smith	john.smith@example.com	General					May 25, 2015 7:32:06 AM	Main Website	\$0.00
Linda Berton	linda.berton@example.com	General					May 25, 2015 7:14:25 AM	Main Website	\$0.00

On the Customer grid you'll find the Store Credit column with the current customer credit balance info.



User Guide: [Store Credit](#)

Support: <http://amasty.com/contacts/>

6. Mass Update of Credit Balance

3 | View 20 per page | Total 58 records found

Export to: CSV Export

Reset Filter

Select Visible | Unselect Visible | 3 items selected

Actions

Name	Email	Group	Telephone	ZIP	Country	State/Province	Customer Since	
					All Count		From: To:	
Peter Parker	demo@example.com	General	4445757	57578768	United Kingdom		Feb	\$423.00
John Smith	john.smith@example.com	General					Mar	\$0.00
Linda Berton	linda.berton@example.com	General					May	\$0.00

Choose the customers whose balance you want to update and click on the Update Credit action in the drop-down.



User Guide: [Store Credit](#)

Support: <http://amasty.com/contacts/>

6. Mass Update of Credit Balance

View 20 per page | Total 58 records found

Export to: CSV Export

Reset Filter

Select Visible | Unselect Visible | 3 items selected

Actions: Update Credit By 200 Submit

Store: English

Name	Email	Group	Telephone	ZIP				Website	Store Credit
Peter Parker	demo@example.com	General	4445757	57578768	United Kingdom		Feb 6, 2015 12:23:47 AM	Main Website	\$423.00
John Smith	john.smith@example.com	General					May 25, 2015 7:32:06 AM	Main Website	\$0.00
Linda	linda.berton@example.com	General					May 25, 2015 7:14:25	Main	\$0.00

Add our deduct the particular amount e.g. 200 (to add), -200 (to deduct). And click the Submit button.

From:
To:
In: USD



User Guide: [Store Credit](#)

Support: <http://amasty.com/contacts/>

New Email Template

Back

Reset

Convert to Plain Text

Preview Template

Save Template

Load default template

Template *

Locale *

Template Information

Template Name *

Template Subject *

Template Content *

New account confirmed
 Newsletter subscription confirmation
 Newsletter subscription success
 Newsletter unsubscription success
 Order Update
 Order Update for Guest
 Payment Failed
 Product alerts Cron error
 Product price alert
 Product stock alert
 Remind Password
 Send Store Credit to Friend
 Send gift card
 Send product to a friend
 Share Wishlist
 Shipment Update
 Shipment Update for Guest
 Sitemap generate Warnings
 Token Status Change
 Update Store Credit

Choose the necessary email template and click the Load Template button.

NOTE: If a customer shares credit balance with a friend, the friend will be notified via email automatically. In case customers want to receive credit balance update via email – they need to subscribe to the notifications on their account page (see page 21).



7. Email notifications

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New Email Template [Back](#) [Reset](#) [Convert to Plain Text](#) [Preview Template](#) [Save Template](#)

Load default template

Template *

Locale *

[Load Template](#)

Template Information

Used as Default For System -> [Configuration](#) -> [Store Credit](#) -> Email Options -> Template Update Store Credit (GLOBAL)

Template Name *

Template Subject *

[Insert Variable...](#)

Template Content *

Edit the template content according to your needs.

```
<body style="background:#F6F6F6; font-family:Verdana, Arial, Helvetica, sans-serif; font-size:12px; margin:0; padding:0;">
<div style="background:#F6F6F6; font-family:Verdana, Arial, Helvetica, sans-serif; font-size:12px; margin:0; padding:0;">
  <table cellpadding="0" cellspacing="0" border="0" height="100%" width="100%">
    <tr>
      <td align="center" valign="top" style="padding:20px 0 20px 0">
        <!-- [ header starts here ] -->
        <table bgcolor="FFFFFF" cellpadding="10" cellspacing="0" border="0" width="650" style="border:1px solid #E0E0E0;">
          <tr>
            <td valign="top">
              <a href="{{store url=''}}" style="color:#1E7EC8;"></a>
            </td>
          </tr>
        </table>
      </td>
    </tr>
  </table>
</div>
</body>
```



8. Store Credit Products on the Frontend

HOME / SEARCH RESULTS FOR: 'STORE'

SHOP BY

CATEGORY

[Women \(1\)](#)

[Men \(1\)](#)

POPULAR TAGS

[grey](#) [shirt](#) [suit](#) [white](#)

[View All Tags](#)

SEARCH RESULTS FOR 'STORE'

SORT BY: [Relevance](#) ↓



2 Item(s)

SHOW: [12](#) ↓



STORE CREDIT

From **\$10.00**

[VIEW DETAILS](#)

[Add to Wishlist](#)

[Add to Compare](#)



STORE CREDIT WITH DISCOUNT

From **\$25.00**

[VIEW DETAILS](#)

[Add to Wishlist](#)

[Add to Compare](#)

SORT BY: [Relevance](#) ↓



2 Item(s)

SHOW: [12](#) ↓

RECENTLY VIEWED PRODUCTS



STORE CREDIT WITH DISCOUNT



STORE CREDIT



LINEN BLAZER



LAFAYETTE CONVERTIBLE DRESS

COMPARE PRODUCTS

You have no items to compare.

COMMUNITY POLL

What is your favorite color

- ☐ Green
- ☐ Red
- ☐ Black
- ☐ Magenta

Display Store Credit products on category pages and in search results.



User Guide: [Store Credit](#)

Support: <http://amasty.com/contacts/>

8. Store Credit Products on the Frontend

See the example of a Store Credit product on the product page.

WOMEN MEN ACCESSORIES HOME & DECOR SALE VIP

HOME / MEN / NEW ARRIVALS / STORE CREDIT



STORE CREDIT

From \$300.00

Purchase store credit to spend the balance on any items you need or easily share the balance with friends.

Choose one of predefined credit amounts or specify your own amount!

MORE VIEWS



Custom amount option is enabled.

AVAILABILITY: IN STOCK

Store Credit Value in USD *

Custom Amount

300

Minimum: \$10.00 Maximum: \$5,000.00

* Required Fields



User Guide: [Store Credit](#)

Support: <http://amasty.com/contacts/>

8. Store Credit Products on the Frontend

WOMEN MEN ACCESSORIES HOME & DECOR SALE VIP

HOME / STORE CREDIT WITH DISCOUNT

See the example of a Store Credit product with the 'percent of credit value' enabled ([page 8](#)).



STORE CREDIT WITH DISCOUNT

From \$125.00

Purchase store credit to spend the balance on any items you need or easily share the balance with friends.

Choose one of predefined credit amounts or specify your own amount!

MORE VIEWS



As soon as we specified 25% for the 'percent credit value' option customers need to pay only \$125 to get \$500 on their balance, it means that customers purchase store credit with a 75% discount.

AVAILABILITY: IN STOCK

Store Credit Value in USD *

500

Minimum: \$100.00 Maximum: \$5,000.00

* Required Fields

Qty:

1

ADD TO CART



User Guide: [Store Credit](#)

Support: <http://amasty.com/contacts/>

9. Possibility to Share Credit Balance with Friends

WOMEN MEN ACCESSORIES HOME & DECOR SALE VIP

MY ACCOUNT

ACCOUNT DASHBOARD

ACCOUNT INFORMATION

ADDRESS BOOK

MY ORDERS

BILLING AGREEMENTS

RECURRING PROFILES

MY PRODUCT REVIEWS

MY TAGS

MY WISHLIST

MY APPLICATIONS

NEWSLETTER SUBSCRIPTIONS

MY DOWNLOADABLE PRODUCTS

GIFT CARDS

STORE CREDIT

COMPARE PRODUCTS

You have no items to compare.

MY ORDERS

Last Ordered Items

STORE CREDIT

BALANCE

Your current balance is: **\$423.00**

☒ Subscribe to balance updates SAVE

SEND CREDIT TO FRIEND

Friend Name *

Jane Peterson

Email *

jane.peterson@example.com

Amount *

200

Message

Hello Jane,

I'm glad to share my balance with you. Keep on shopping!

See the current balance and subscribe to balance updates (email notifications).

To share the balance with friends customers need to specify:

- Friend's name;
- Email;
- Amount;
- Message (the message will be sent to credit receiver automatically).



10. Transactions History Display on the Customer Account Page

Last Ordered Items

AVIATOR SUNGLASSES

[View All](#)

Customers can see the detailed transactions history on their account page in the Store Credit tab.

CREDIT TRANSACTIONS

4 Item(s) SHOW: 10 ▼

ID	OPERATION NAME	OPERATION VALUE	BALANCE	DATE
238	Balance update by admin	\$123.00	\$423.00	6/3/2015 1:15 AM
236	Refund of order 145000034	\$295.00	\$300.00	6/2/2015 7:39 AM
235	Payment for order 145000034	-\$295.00	\$5.00	6/2/2015 7:34 AM
234	Credit purchase, order 145000033	\$300.00	\$300.00	6/2/2015 7:08 AM

NEWSLETTER

COMPANY

[ABOUT US](#)
[CONTACT US](#)
[CUSTOMER SERVICE](#)
[PRIVACY POLICY](#)

QUICK LINKS

[SITE MAP](#)
[SEARCH TERMS](#)
[ADVANCED SEARCH](#)

ACCOUNT

[MY ACCOUNT](#)

CONNECT WITH US

[f FACEBOOK](#)
[TWITTER](#)
[YOUTUBE](#)
[PINTEREST](#)
[RSS](#)





User Guide: [Store Credit](#)

Support: <http://amasty.com/contacts/>

11. Possibility to Apply Store Credit on the Checkout Page

Madison Island

ACCOUNT  CART (1)

Search entire store here... 

WOMEN MEN ACCESSORIES HOME & DECOR SALE VIP

CHECKOUT

1 BILLING INFORMATION [Edit](#)

2 SHIPPING INFORMATION [Edit](#)

3 SHIPPING METHOD [Edit](#)

4 PAYMENT INFORMATION

☐ **Use Store Credit (\$423.00 available)**
Cash On Delivery

CONTINUE

[« Back](#)

YOUR CHECKOUT PROGRESS

BILLING ADDRESS | [CHANGE](#)
*Peter Parker
Best Flowers
Green St. 123
London, 57578768
United Kingdom
T: 4445757*

SHIPPING ADDRESS | [CHANGE](#)
*Peter Parker
Best Flowers
Green St. 123
London, 57578768
United Kingdom
T: 4445757*

SHIPPING METHOD | [CHANGE](#)
Free Shipping - Free \$0.00

PAYMENT METHOD

Customers can apply store credit on the checkout page.



11. Possibility to Apply Store Credit on the Checkout Page

[WOMEN](#) [MEN](#) [ACCESSORIES](#) [HOME & DECOR](#) [SALE](#) [VIP](#)

CHECKOUT

1 BILLING INFORMATION [Edit](#)

2 SHIPPING INFORMATION [Edit](#)

3 SHIPPING METHOD [Edit](#)

4 PAYMENT INFORMATION [Edit](#)

5 ORDER REVIEW

PRODUCT	PRICE	QTY	SUBTOTAL
JACKIE O ROUND SUNGLASSES	\$225.00	1	\$225.00
Subtotal			\$225.00
Shipping & Handling (Free Shipping - Free)			\$0.00
<input checked="" type="checkbox"/> Store Credit			-\$225.00
Grand Total			\$0.00

PLACE ORDER

YOUR CHECKOUT PROGRESS

BILLING ADDRESS | [CHANGE](#)
Peter Parker
Best Flowers
Green St. 123
London, 57578768
United Kingdom
T: 4445757

SHIPPING ADDRESS | [CHANGE](#)
Peter Parker
Best Flowers
Green St. 123
London, 57578768
United Kingdom
T: 4445757

SHIPPING METHOD | [CHANGE](#)
Free Shipping - Free \$0.00

PAYMENT METHOD | [CHANGE](#)
No Payment Information Required

Applied store credit on the Order View step.



Thank you!

Should you have any questions or feature suggestions, please contact us at:

<http://amasty.com/contacts/>

Your feedback is absolutely welcome!



User Guide: [Store Credit](#)

Support: <http://amasty.com/contacts/>