Bring ideas to life

VIA University College





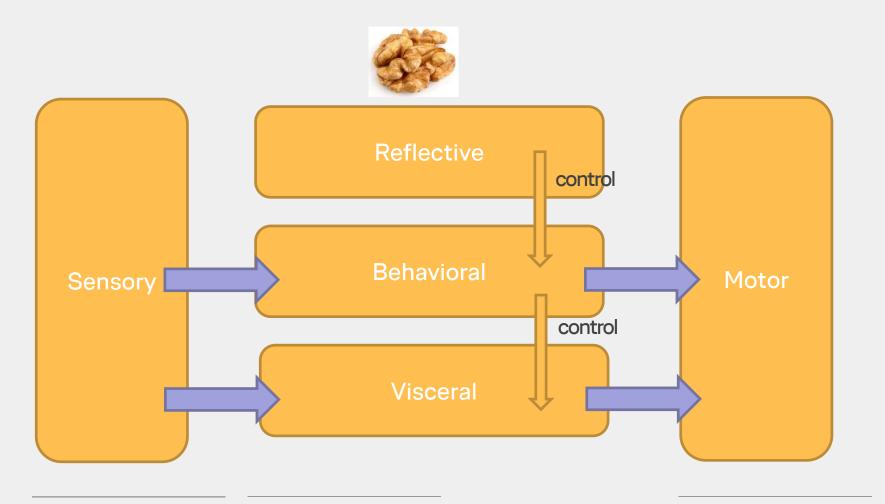
Interaction Design Beyond human-computer interaction

Emotional Design

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20. september 2022

## 3 level model



#### Visceral level

- Immediate emotional impact (touch and feel)
- Gets us exited or curious
- Attraction

### Behavioral level

- Function comes first
- To understand how users will use the system

### Reflective level

- Message
- Culture
- Meaning of the product
- Self image

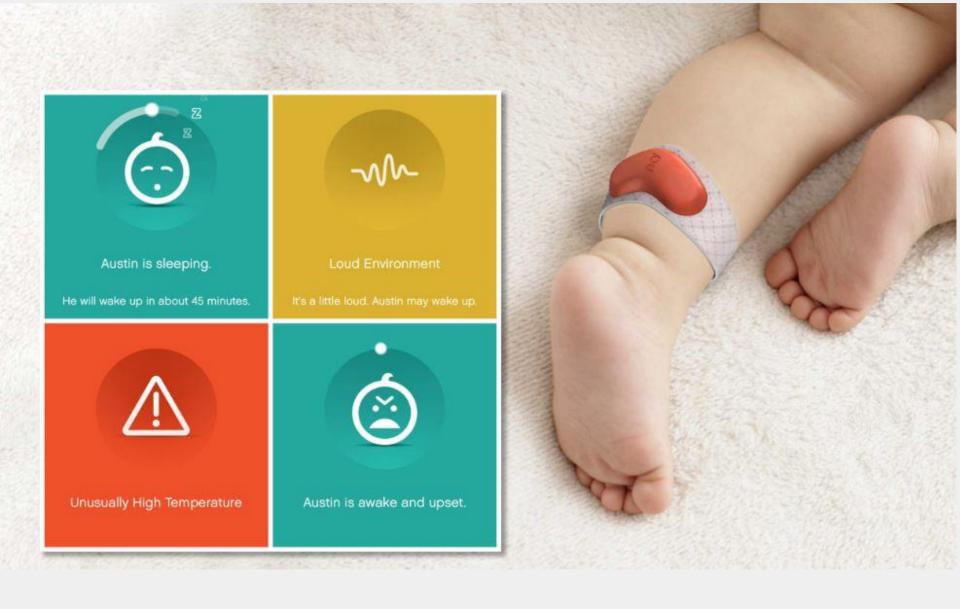


Your PC ran into a problem and needs to restart. We're just collecting some error info, and then we'll restart for you. (0% complete)

If you'd like to know more, you can search online later for this error: HAL\_INITIALIZATION\_FAILED

## Expressive interfaces





# Annoying interfaces



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# Persuasive technoligies



Persuasive (deceptive) technologies



WWW.AGENT-X.COM.AU

# Anthropomorphism

Human qualities to animals or objects

# zoomorphism

Shape of an object in animal form

**APPEALING** 

Grab attention

**EFFECTIVE** 

Guide the user

**PLEASURABLE** 

Have fun

**MEMORABLE** 

Build a relationship

The Emotional Design Scale

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#### Exercise

- Create emotional design to support learning for children at the age of 10
- You choose the subject (e.g. math or language)