

# Taiga: Setup FAQs and common bugs

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## 1. FAQs

### 1.1. How can I change the domain name?

The domain name mainly affects the frontend application, because it needs to communicate with the backend through the domain/public-ip.

To do this you should update the url value `api` on frontend config file `dist/conf/conf.json`. Also you should update the domain related configuration on the backend settings file: `settings/config.py`.

And finally reload the backend service.

### 1.2. How can I disable registration?

You can disabled public registration for external user. If you disable it, only invited users can create accounts in the instance.

If you have your installation from source code:

- In back, set to `False` in `settings/config.py`

```
PUBLIC_REGISTER_ENABLED = False
```

- In front, set to `false` in `dist/conf.json`

```
{
  (...)
  "publicRegisterEnabled": false,
  (...)
}
```

If you have docker installation:

- Set `PUBLIC_REGISTER_ENABLED` to false in both back and front service.

## 1.3. How can I restrict registration to a concrete domain?

You can restrict the usage of the platform to a set of valid email domains, so this allows you to restrict the registration to users that have a valid company email account.

To do this you should update the `USER_EMAIL_ALLOWED_DOMAINS` on your `settings/config.py` and add the list of valid domains, for example, if you want to allow registrations only from `mycompany.com` and `mycustomer.com`, you can set it as:

```
USER_EMAIL_ALLOWED_DOMAINS = ["mycompany.com", "mycustomer.com"]
```

And finally reload the backend service.

## 1.4. How can I restart the backend application?

To restart any application use the `systemctl` command:

```
sudo systemctl restart taiga
```

And finally restart the taiga-async service:

```
sudo systemctl restart taiga-async
```

## 1.5. How I can keep my app up to date with the most recent Taiga version?

[Check the upgrades instructions.](#)

## 1.6. How I can add extra functionality to Taiga?

Taiga allows adding functionality through contrib plugins. The installation of each plugin depends

on the plugin itself and must be documented in the plugin repository.

The current supported plugins are [here](#)

## 1.7. How I can make a backup of the data? And then restore them?

To backup data from your server you just need to store a copy of the database and attachments files. That is, You just need to make a dump of the database and a copy of **taiga-back/media** directory.

1. Create dump:

```
pg_dump taiga > taiga.sql
```

2. Copy media to a **<dest>**:

```
cp -r taiga-back/media <dest>
```

Then You can restore the backup creating a new database to load the dump and copying the media directory:

```
createdb taiga  
psql taiga < taiga.sql  
cp -r <dest> taiga-back/media
```

## 2. Common Bugs

### 2.1. UnicodeEncodeError

If you have some error like this:

```
File "/home/taiga/taiga-back/taiga/projects/services/invitations.py", line 17, in
send_invitation
    email.send()
File "/home/taiga/.virtualenvs/taiga/lib/python3.4/site-
packages/django/core/mail/message.py", line 286, in send
    return self.get_connection(fail_silently).send_messages([self])
File "/home/taiga/.virtualenvs/taiga/lib/python3.4/site-
packages/django/core/mail/backends/console.py", line 36, in send_messages
    self.write_message(message)
File "/home/taiga/.virtualenvs/taiga/lib/python3.4/site-
packages/django/core/mail/backends/console.py", line 23, in write_message
    self.stream.write('%s\n' % msg_data)
UnicodeEncodeError: 'ascii' codec can't encode character '\xfc' in position 487:
ordinal not in range(128)
```

You have to change the locale of your system to someone that support UTF8 characters. To fix it add to the taiga user `.bashrc` file this lines:

if you have a German Linux machine, you can fix the problem by exporting the locale to `de_DE.UTF-8`:

```
export LANG=de_DE.UTF-8
export LC_ALL=de_DE.UTF-8
export LC_TYPE=de_DE.UTF-8
```

If you are on a US machine, `en_US.utf-8` is the encoding of choice. On some newer Linux systems, you could also try `en_US.UTF-8` as the locale:

```
export LANG=en_US.UTF-8
export LC_ALL=en_US.UTF-8
export LC_TYPE=en_US.UTF-8
```

Restart the shell, or the machine, and try again.