





# Financial Results Q1 - 2011

# Analyst Presentation

26th July, 2010



Q1 FY 11

### **Performance Highlights**

Head		%Increase YoY
Total Business	1	23.47
<b>Total Deposits</b>		19.18
CASA	1	27.67
Total Advances		29.90
Operating Profit	1	32.53
Net Profit		35.97



### **MARKET SHARE**

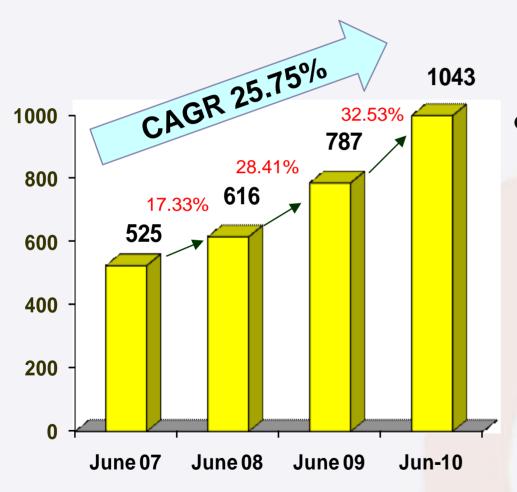
	AS ON June 08	AS ON June 09	AS ON 18 June 10*
OUR MARKET SHARE IN DEPOSITS	3.13	3.37	3.49
OUR MARKET SHARE IN CREDIT	3.11	3.27	3.42

\*based on RBI fortnightly data on SCBs

The Bank has been consistently outperforming the industry growth by more than 5% in the past 3 years.



# **Operating Profits (Q1)**



**Profits**  Operating the quarter Jun'10 ended improved by 32.53% to Rs. 1043 crs from Rs. 787 crs in the previous year.



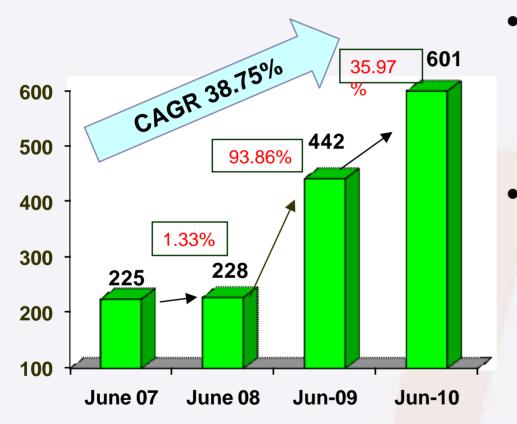
### **PROVISIONS**

(Rs.in crore)

			(itemii erere)
		June'09	June'10
		(Q1)	(Q1)
Taxation		155	245
NPAs		241	100
Standard Assets		15	9
Depreciation on Investme	ent	-135	21
Shifting Loss		28	83
Others (Frauds / Suspense Etc.)		11	3
Restructured Advances		30	-19
	Total	345	<b>442</b> 5



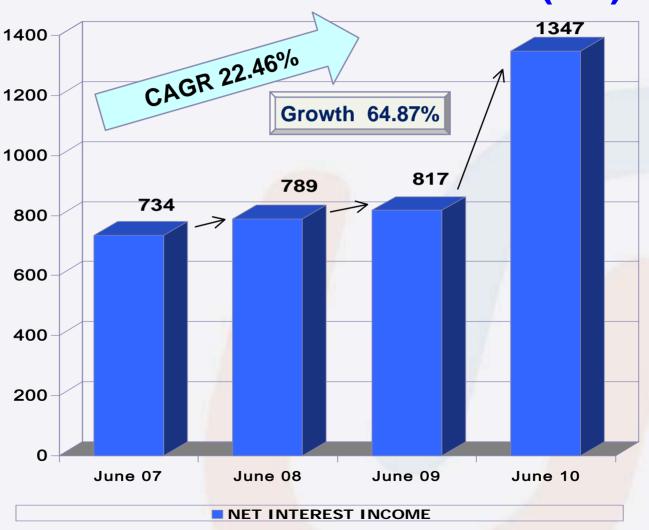
# **Net Profits (Q1)**



- Net Profit for Q1-11 has grown by 35.97% on YoY basis from Rs. 442 crore to Rs. 601 crore.
- The growth is over a growth of 93.86% recorded last year. Net Interest income growth of 64.87% is the main component of improving Net Profit growth.



## **NET INTEREST INCOME (Q1)**





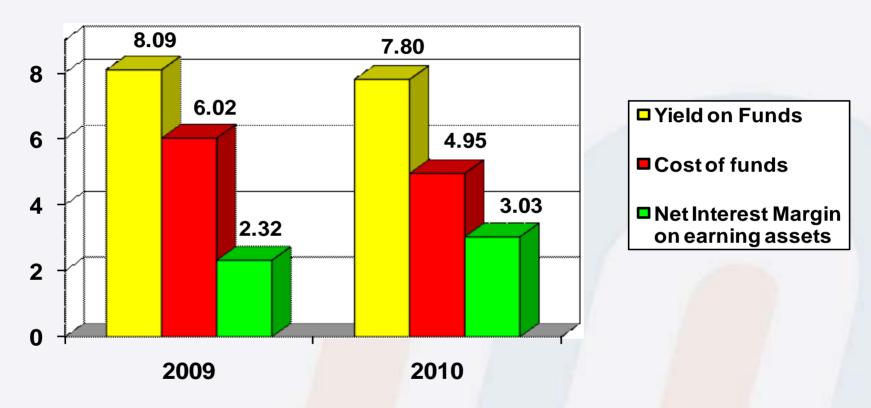
## Non-Interest Income- Q1 Comparison

(Rs.in crore)

	Jun'08	Jun'09	Jun'10	% Growth	CAGR %
Core Fee based Income	133	182	200	9.89	22.63
Treasury Income	56	251	155	-38.25	66.37
W/w Profit on Sale of Investment	29	194	113	-41.75	97.40
Exchange on Foreign Currencies	27	57	42	-26.32	24.72
Income from Forex Tran.	32	34	42	23.53	14.56
Recovery in Written-Off accounts	22	46	38	-17.39	31.43
TOTAL	243	513	435	-15.20	33.80



## **Net Interest Margin (NIM)**

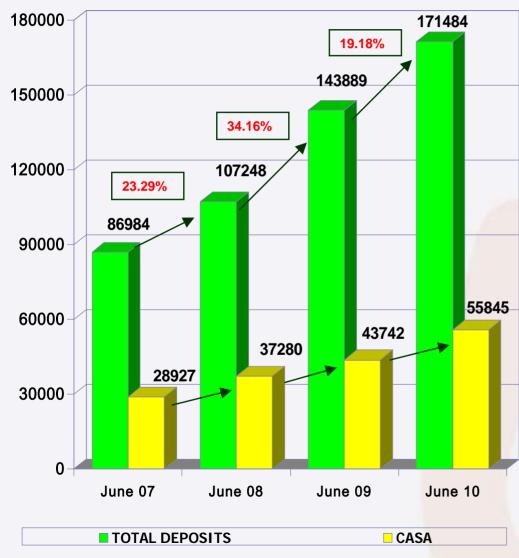


#### **Observations:**

- The cost of Funds has come down from 6.02 in June 09 to 4.95 in June 2010 reduction of 107 bps
- Yield on Funds has come down from 8.09 in June 2010 to 7.80 in June 2010 reduction of 29 bps
- As a result NIM on Earning Assets has improved from 2.32 to 3.03, an increase of 71 bps.



## **Deposits**



- □ Total Deposits grew by 19.18% to Rs. 171484 crs.
- □ CASA Deposits have increased by 27.67% to Rs 55845 crs.
- CASA as % of Total Deposits has improved from 30.40% to 32.57%

(Rs. in Crore)

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	Jun'09	Jun'10	YoY Growth%
<b>Current Dep.</b>	14334	16116	12.43%
Savings Dep.	29408	39729	35.10%
CASA	43742	55845	27.67%
CASA % to Dep	30.40%	32.57%	



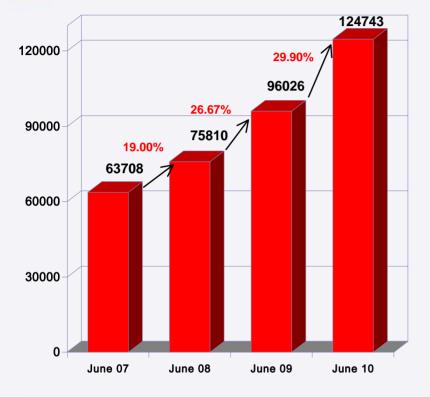
# Liability Management-CASA

#### CASA Share (%)

	Mar 2006	Mar 2009	Mar 2010
PSBs	39.95	32.66	33.96
Union Bank of India	32.36	30.07	31.73
Peer (Nat'l Group)	39.15	31.34	32.11

- ✓ While CASA % of PSBs have declined by 599 bps, CASA % share of the Bank has declined marginally by 63 bps as of Mar'10 vis-à-vis Mar'06.
- ✓ Bank was able to bring down the gap between PSBs and ours from 759 bps to 223 bps in 3 years.
- ✓ New customers added 0.64 million (Q1-11) Total 27.57 million as of June 10





■ TOTAL Advances

### **Advances**

- Global advances of the Bank registered growth of 29.90% YoY to Rs. 124743 crs. Bank's advances grew by 30.72% YoY as against Industry (SCBs) growth of 21.7%\* as on 2.07.2010.
- Retail advances grew at 36.05% and forms 11.51% of gross advances. MSMEs, forming 17.80% of gross advances, have recorded an impressive growth of 42.94% to Rs 22203 crs.

(Rs. in Crore)

	June'07	June'08	June'09	June'10	YoY Growth%
AGRICULTURE	10929	10798	14919	18605	24.71
RETAIL	6867	8191	10554	14359	36.05
MSME	8962	12630	15533	22203	42.94
Total Advances	63708	75810	96026	124743	29.90



### **SECTOR-WISE ADVANCES**

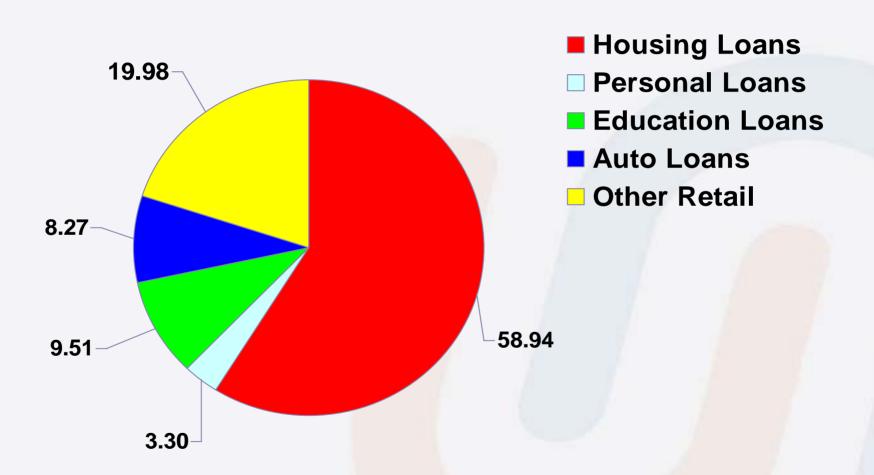
**Across Large & Mid Corporates, SME and Corporate Agri Business** 

Rank	Sectors	Outstanding (As on 30 <sup>TH</sup> JUNE 2010)	
		%	Amount (Rs. in Crore)
1	Retail Advances	11.51	14359
2	Infrastructure	10.11	12606
3	Trade	6.50	8103
4	Iron & Steel	3.72	4635
5	Textile	3.16	3939
6	Commercial Real Estate	2.11	2637
7	Petroleum	2.11	2636
8	Chemical & Chemical Products	1.84	2297
9	Gems & Jewellery	1.40	1743
10	Food Processing	1.29	1608



### **COMPOSITION OF RETAIL ASSETS**

**Product-wise composition of Retail assets Portfolio JUNE 10** 





### **Assets Restructured**

Rs. in Crs.

Nature of Advance	Total Upto	March 2010		une – 10 uarter	То	tal
	No of Accts	Amt.	No of Accts	Amt.	No of Accts	Amt.
MSME W/w	30008	833.96	7	7.28	30015	841.24
Micro Enterprises	21210	267.40	3	0.05	21213	267.45
Small Enterprises	8703	371.01	3	1.63	8706	372.64
Medium Ent.	95	195.55	1	5.60	96	201.15
Large Ent.	74	1852.44	1	12.00	75	1864.44
Others	34165	1368.51	2	1.07	34167	1369.58
Agriculture	15997	131.35	11	0.11	16008	131.46
Retail Loans	38998	768.98	33	1.09	39031	770.07
Total	119242	4955.24	54	21.55	119296	4976.79



### **Assets Restructured**

Restructured Accounts Closed / Fully Adjusted (More than Rs. 1.00 crore)				
Details of Restructured Accounts	Accounts	Amount (Rs. in cr.)		
April 09 –March 10	20	237.90		
April 10 - June 10	3	32.53		

Restructured Accounts turned to NPAs (for more than Rs. 1.00 crore)				
Details of Restructured Accounts	Accounts	Amount (Rs. in cr.)		
April 09 – March 10	39	481.39		
April 10 - June 10	6	193.16		



# Distribution of Ratings Large & Mid Corporates

The Bank is having a portfolio of Rs.90227 crore (No. of Accounts 2492) of more than Rs. 5 crore, out of which 496 Accounts with exposure of Rs. 38146 crore are rated. Rating of the Accounts is as under:

Rating	No of Borrowers	Exposure (Rs. in Cr.)	% OF RATED EXPOSURE
AAA	37	10977	28.78
AA	58	7762	20.35
Α	82	6780	17.77
BBB	157	8122	21.29
BB& BELOW	162	4505	11.81
Total	496	38146	100.00





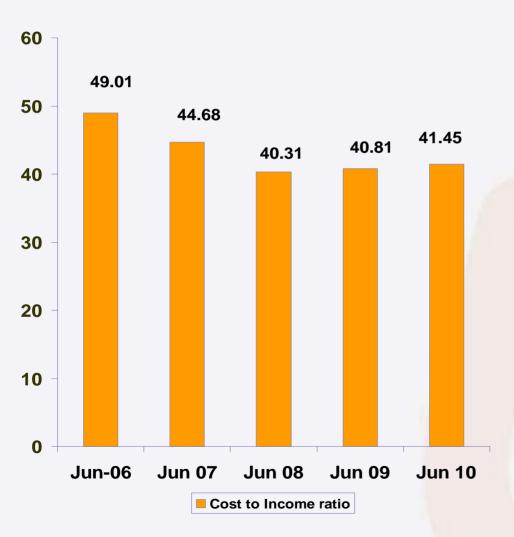
### **Investments**

- Growth in investments and yield on investments were in line with market trends.
- Out of Total AFS portfolio of Rs. 13511 Cr. Rs. 5585 Cr (41.33%) is interest sensitive.

	<b>JUN 09</b>	%	Duration	MAR 10	%	Duration	JUN 10	%	Duration
Held to Maturity	36169	69.16	5.53	37404	68.65	5.58	40974	74.72	5.53
Held for Trading	13	0.02	4.00	14	0.03	-	355	0.65	5.27
Available for Sale	16120	30.82	2.70	17065	31.32	1.70	13511	24.63	1.79
Total	52302	100.00	4.86	54483	100.00	4.40	54840	100.00	4.60



### **COST TO INCOME RATIO**



- Cost to Income ratio had moderated upto 40.31% as of June 2008 from peak of 49.01% on implementation of operational efficiency measures.
- The ratio was among the best in Industry as also among peer banks
- The ratio of 41.45% as of June'10 is marginally reflecting an upward bias mainly on account of the Bank gathering pace in capacity creation as part of its business plan. The Bank has created a visibility in market through marketing in print and electronic media which though added to its cost will generate income in the near term.



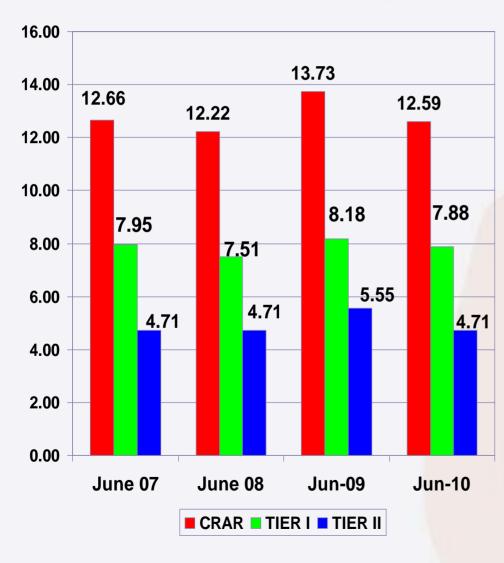
# **Movement of NPAs**

(Rs.in crore)

	June 09	Mar 10	June 10
Gross NPAs – Opening	1923	1923	2671
Add : Additions	189	1785	623
Less : Deductions	238	1037	558
1. Due to Write Off	97	513	261
2. Due to upgradation/ Recove <mark>ries</mark>	141	524	297
Gross NPAs	1874	2671	2736
Gross Credit	96026	121249	124743
Gross NPA as a % age of GBC	1.95	2.20	2.19
Net NPA	677	965	1150
Net Advances	94668	119315	122933
Net NPA as a % age of Net Advances	0.72	0.81	0.94
Coverage %	92.67	74.02	71.12



# **Capital Adequacy**

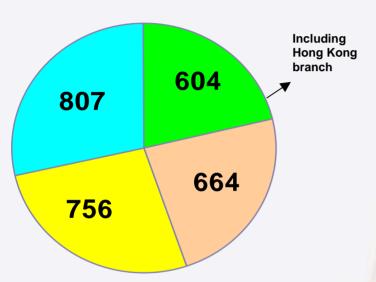


- As per Basel II Capital Adequacy Ratio is at 12.59% as of 30<sup>th</sup> June, 2010 as against 13.73% as of June 2009.
- Tier-I Core Capital Ratio is at 7.88
   % as of June 2010
- The Bank has received an amount of Rs 111 crs from Govt. in July'10 to shore up its Tier-I capital above 8%.
- The Bank has also raised Rs 500 crs as Tier-II Capital in June'10.



### **DISTRIBUTION CHANNELS**

#### **BRANCH MIX**



☐ The Bank added 26 branches and 42 ATMs during Q1-11.

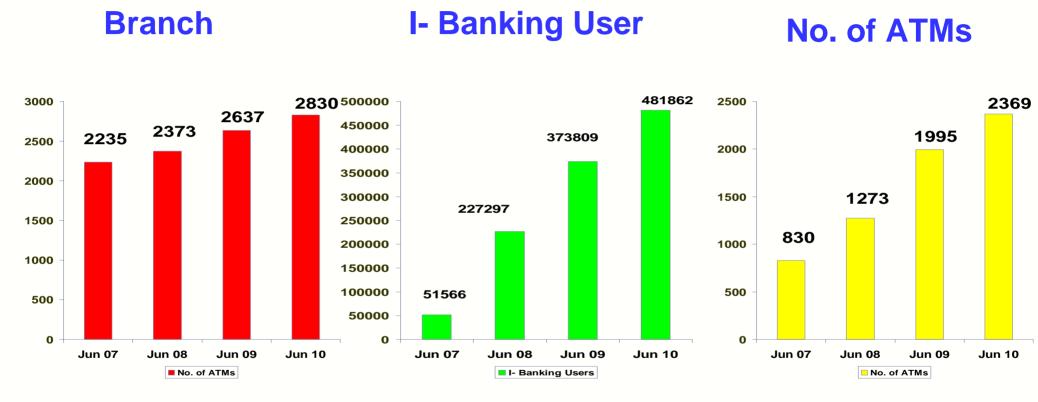
#### **SERVICE OUTLETS**

			- 1
Metro	Urban	Semi-Urban	Rural
South	North	West	East
663	1145	618	404

	Jun'07	Jun'08	Jun'09	Jun'10
Branches	2235	2373	2638	2831
<b>Ext. Counters</b>	135	118	110	56
Service branches	31	35	43	46
Total	2401	2526	2791	2933
ATMs	831	1273	1995	2369



### Reach & Alternate Channel

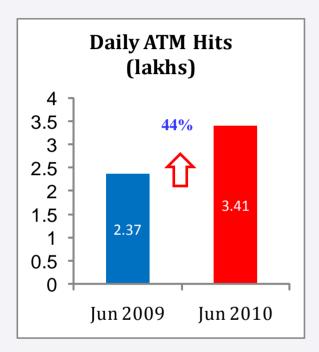


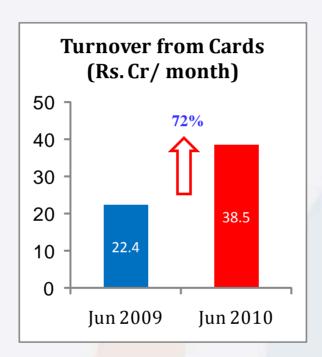
+595 in 3 Yrs

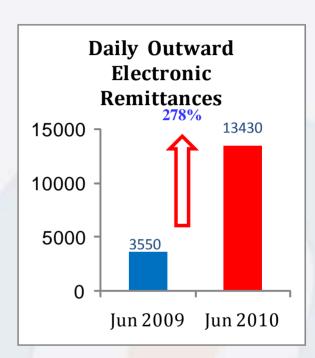
+4.30 lac New User in 3 Yrs +1539 New ATM in 3Yrs



#### **GROWTH ACROSS KEY PARAMETERS**







#### In the past one year,

- ☐ Added 374 ATMs to the network
- ☐ Issued 1.8 million debit cards (From 3.3mn 5.1mn)
- Added over 1 lakh customers on internet banking facility
- Added over 8.5 lakh customers on SMS banking facility



#### 3 KEY INITIATIVES IN LAST ONE YEAR

#### **MERCHANT ACQUIRING**

Launched PoS terminals and installed more than 2000 terminals all over the country



#### **MOBILE BANKING**

Over 6000 active Mobile Banking Users performing about 1000 transactions per day

Launched SMS based mobile banking to cater to the needs of customers with low end handsets

#### Cash @ PoS – STEP TOWARDS FINANCIAL INCLUSION

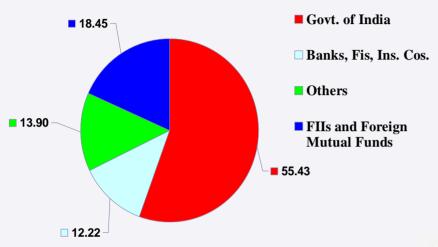
First Bank to introduce "Cash @ PoS" facility to allow cash withdrawals at PoS terminals in rural areas without banking facilities







# Shareholding Pattern (30th June, 2010)



Share Capital Rs 505 crore

•No. of Shares 505.12 million

Net worth
 Rs 9358 crore

• B. V. per share Rs 185.25

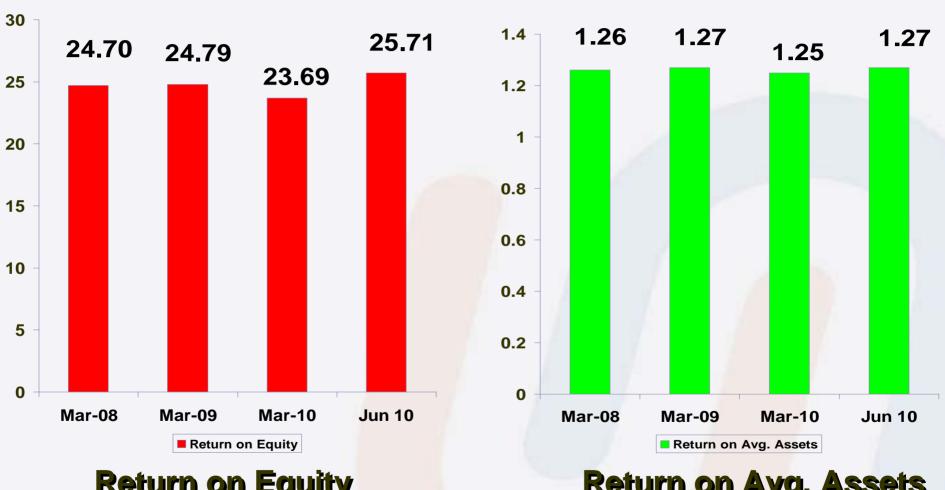
•Return on Equity: 25.71%

•Market Cap (30.06.2010) : Rs 15709 crs

	JUNE 07	JUNE 08	JUNE 09	JUNE 10
GOVT.	55.43 <mark>%</mark>	55.43%	55.43%	55.43%
FIIs & FMFs	19.7 <mark>2%</mark>	18.69%	17.3 <mark>3%</mark>	18.45%
BANKS, INST./ MUTUAL FUNDS	8.95%	11.35%	13.10%	12.22%
OTHERS	15.90%	14.53%	14.14%	13.90%



## **Increasing Shareholders' Returns (in %)**



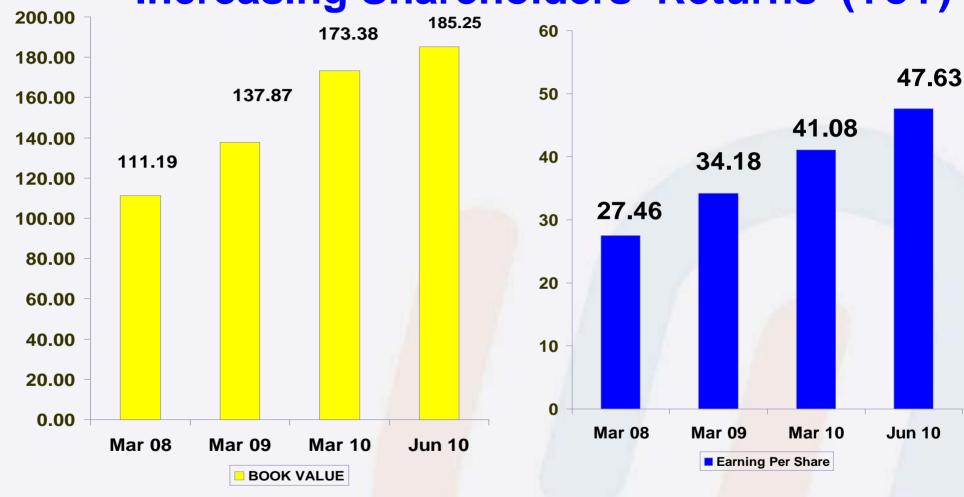
**Return on Equity** 

Return on Avg. Assets

Bank has been consistent in maintaining its RoE and RoAA numbers



# Increasing Shareholders' Returns (YoY)



**Book Value** 

Earning per Share



### IMPROVED EFFICIENCY



- □ Productivity measured by Business per employee increased from Rs. 805 lacs to Rs. 1004 lacs.
- □ Gross Profit per employee has increased from Rs. 11.31 lacs to Rs.15.12 lacs.



### **BUSINESS OF HONG KONG BRANCH**

Rs in Crs

Business	March 10	June 09	June 10	(Growth) %
DEPOSITS	370	391	404	3.32
ADVANCES	2977	2018	3885	92.52
TOTAL BUSINESS	3347	2409	4289	78.04
PROFIT	58	16.14	18.19	12.70



# WHY INVESTING IN UNION BANK SHARE IS GOOD INVESTMENT

	MAR 2007	MAR 2010	%Growth over 2007	JUNE 2010	%Growth over Mar 2010
SHARE PRICE					
UNION BANK	104	292	180.76	311	6.50
BANKEX	6542	10652	62.82	10765	1.06
SENSEX	13072	17528	34.09	17701	0.10

Bank's share price has outperformed the Bankex & Sensex during FY07 & FY10



Major highlights of last quarter



# **Major Highlights Q1-11**

 The Bank was awarded special prize in Banking Technology Awards 2009, instituted by Institute for Development and Research in Banking Technology (IDRBT) for excellence in Banking Technology implementations. The award was given away by Dr. K.C.Chakrabarty, Deputy Governor, Reserve Bank of India.



 Due to adoption of technology, transactions through electronic mode moved up from 24.08% of the total transactions of the bank as of June'09 to 36.02% as of June'10 and is expected to touch 50% by March 2011. This will significantly bring down the transaction costs.



# **Major Highlights Q1-11**

- The Bank under tie-up with BSNL launched Bill Payments and Mobile Recharge facilities for BSNL mobile subscribers through Union Bank ATMs and UMobile service. The tie-up was formalised on 22<sup>nd</sup> July, 2010.
- The Bank was awarded two first prizes under Reserve Bank Rajbhasha Shield Competition 2008-09, for its excellent performance in the linguistic regions "A" and "B". Dr D. Subbarao, Governor RBI awarded the Shields on 26th May'10.







# **Major Highlights Q1-11**

Bank is the only Bank in India to implement Cash@PoS since 31<sup>st</sup> March'10. 10 such units are installed in Indore and Agra regions.

Cash@PoS facilitates cash withdrawals through PoS machines without the need to accompany a purchase transaction. Cash @Pos or scheme "Union Instant Cash" is to facilitate cash withdrawal upto Rs.1000/- through point of sale terminals with merchants. This facility is available for customers who are cardholders of the Bank. Bank has partnered with M/s Atom Technologies Ltd. for this project. This facility is available only against debit cards and all debit card holders of the Bank are eligible under the scheme. Maximum amount that can be withdrawn will be Rs.1000/- per day.





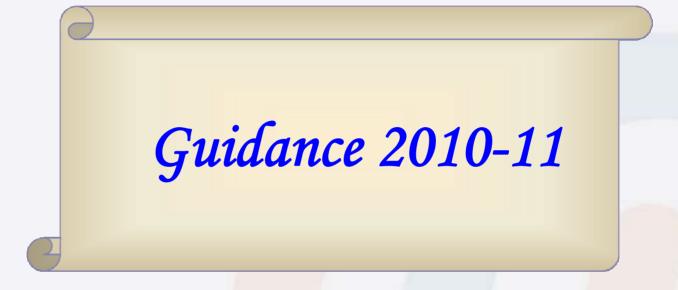
ROAD AHEAD



### Bank proposes differentiation through following strategies

- Customer service excellence: Unique and a standardized customer experience across all channels
- Wealth management: Offer the best in class wealth management products and services to HNI customers
- Financial inclusion: Use of innovative technologies to aggressively reach out to the unbanked population, pursue financial inclusion as one of the key businesses
- Rapid branch expansion: Open large number of low cost, technology enabled branches to expand retail deposit and loan franchise
- HR transformation: Undertake a comprehensive HR transformation exercise to overhaul all aspects of HR including performance management system, incentive system, manpower planning and training and development
- Robust risk management: Implement systems and processes for adopting best in class risk management policies







### **Guidance 2010-11**

The Bank aims for a deposits growth of approx. 22% and advances growth of 25% for 2010-11.

Bank targets CASA Ratio of 35% by March 2012.

Return on Equity to be 25.00% and Return on Average Assets to be 1.25% by March 2011.

Transaction through electronic mode to reach 50% of total transactions by March 2011.

Bank will endeavour to reign in Gross NPAs below 2.20% by Mar'11

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