Usability Test - StudyCalendar Tasks for a simple example

Tasks:

Find information concerning the calendar and add information:

https://localhost:5200

| TASK 1 | Find the button that allows you to see the courses and the classes of each one. What's the name of that button? Very easy 1 2 3 4 5 Very Difficult |
|--------|--|
| TASK 2 | On the event of day 1 of june, find the start time. What is the start time of that event? Very easy 1 2 3 4 5 Very Difficult |
| TASK 3 | Create an event on "Base de Dados" course in P3 class, with title "Test1", and the remaining blank spaces with random information. Very easy 1 2 3 4 5 Very Difficult |
| TASK 4 | Create a new group on "Interação Humano-Computador" course to P2 class. Very easy 1 2 3 4 5 Very Difficult |
| | Find which event you have on day 23 of june 2021. What is the title of the event? |
| TASK 5 | Very easy 1 2 3 4 5 Very Difficult |

Post Task Questionnaire

| 1 -> Demographic data | | |
|---|---|-------------------------|
| Name: | | |
| Gender: | Profession: | |
| | Previous experience w/ the app: | |
| 2 -> Overall opinion of t Answer where 1 is "Total | the application/system ally Disagree", and 5 is "Totally Agree" | |
| | | |
| 2.1 - I think that I would I | like to use this site frequently. | 1 2 3 4 5 |
| 2.2 - I thought that the sy | ystem was easy to use. | 1 2 3 4 5 |
| 2.3 - I think that I'm capa person. | able of using it, without the help of a technic | al 1 2 3 4 5 |
| 2.4 - I thought the system | n was very inconsistent. | 1 2 3 4 5 |
| 2.5 - I have to learn a big doubts. | g amount of things before, to feel capable to | use the system with any |
| 2.6 - I can say that the m system works. | najority of people will learn very fast the way | the 1 2 3 4 5 |
| 2.7 - I can say that this a easier to organize | application will make my live in a certain poi | nt 1 2 3 4 5 |
| 2.8 - The main functions properly. | of the system are well implemented and wo | ork 1 2 3 4 5 |
| Comments: | | |
| | | |

Observer's Guide

| Step | Action | Completed |
|------|---|-----------|
| 1 | Make a small introduction of what StudyCalendar is, to the participant, and explain that here what is under evaluation is the web application and not the participant | |
| 2 | Give the Informed Consent to the participant, and only proceed after the authorization of the participant and after his sign. | |
| 3 | Give to the participant the list of tasks | |
| 4 | Pick up your Observer's Script, take notes that are necessary, and only make any type of communication with the participant if he asks. | |
| 5 | After finish the tasks, open the Post-Task Questionnaire as let the participant answer the questions | |

Observer's Script

| Particip | oant: | | | |
|-----------------|-------|--|--|--|
| | | | | |

| Tasks | Did the user complete the task? (yes or no) | Correctly? (Yes or no) (correct answer) | Time wasted | Number of errors | Was lost? (no, a little bit, yes) | Asked for help? (yes or no) | Observer easiness/ difficulty |
|-------|--|--|----------------|------------------------|-----------------------------------|---|-------------------------------------|
| 1 | | (MyCourses) | | | | | 1 2 3 4 5 |
| 2 | | (09:00) | | | | | 1 2 3 4 5 |
| 3 | | | | | | | 1 2 3 4 5 |
| 4 | | | | | | | 1 2 3 4 5 |
| 5 | | (Teste covid) | | | | | 1 2 3 4 5 |

| Observations: | | | |
|---------------|------|------|------|
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