

# TQS: Product specification report

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1	Introduction		
	1.1	Overview of the project	1
	1.2	Limitations	1
2	Product concept		2
	2.1	Vision statement	2
	2.2	Personas	2
	2.3	Main scenarios	2
	2.4	Project epics and priorities	2
3	Domain model		2
4	Architecture notebook		3
	4.1	Key requirements and constraints	3
	4.2	Architectural view	3
	4.3	Deployment architecture	4
5	API for developers		4
6	References and resources		

## Introduction

#### 1.1 Overview of the project

The objectives of this assignment, in the scope of the TQS course, are to develop a viable software product and the specification and enforcement of a Software Quality Assurance (SQA) strategy, applied throughout the software engineering process.

For the general terms of the product as well as our specific product, it was defined that the project should implement a digital marketplace for a "last-mile" delivery, similar to Uber Eats or Glovo.

Our product named LegoLiveries is a digital marketplace for selling Lego sets, which are interlocking plastic bricks manufactured by the Lego Group [1].

### 1.2 Limitations

In the multiple sprints we had, there were some limitations and some problems we went through.

Firstly, having a group with three elements instead of four, made each element of the team more responsible and more occupied, as they had to do a little more work than supposed to.

Secondly, we thought of creating a favorite tab where the client could have their favorite products, but we didn't have the time to implement it.

Finally, we had some problems during the Functional Testing, as we were working with modals and the GitHub Actions. For the modals, we had some problems because they took too long to close, or they didn't close when asked too, and we had to do some extra steps for the test to continue. For the GitHub Actions, as we register, or change pages, we need to create a little bit of time between some steps, so as to let the redirect work, or the button we were trying to click was out of scroll view, and had to be brought back up to view.

## 2 Product concept

#### 2.1 Vision statement

Legoliveries will be used to sell and deliver Lego sets. Users will be able to choose from a variety of Lego sets, as well as mark sets as favorites and schedule the deliveries, which could be ASAP (as soon as possible) or at a specific time defined by the user. After the purchase, the user could see information about the rider that would deliver the Lego set as well as follow the rider through GPS.

The concept of delivering Lego sets was suggested by one of our group members, Filipe, who thought it was a good idea for people that were stuck at home and did not have much to do. After some brainstorming, we all agreed with his idea and understood that it could also be useful for people that did not have much free time to go shopping or for an unexpected event, like a friends' gathering or a birthday party, where one could not leave to go buy a Lego set.

We also thought of improving our idea, and depending on the lego set, the user could pay an extra fee and have the set built by the rider at home. As this is an extra and we didn't have much time to implement this feature, we focused on the other use cases.

### 2.2 Personas

João is a 27 year old man that lives alone in an apartment. João works as a human resources manager and is usually working from early in the morning to late in the afternoon. Due to his work schedule, João does not have much time at home and when he does, he likes to spend it peacefully, by reading a book or doing puzzles or Lego sets.

Motivation: João would like a way to get Lego sets delivered to his home whenever he wanted.

Margarida is a 45 year old woman that lives with her husband and her 9 year old son. Margarida works as a real estate agent and when she is not working she is at home taking care of her son or going out with friends. Margarida's son is a very energetic kid with a very active imagination that really likes to build and design whatever he is thinking, which he can do by drawing, painting or with Legos.



Motivation: Margarida would like a way to search, take note, buy and get Lego sets delivered to her.

Tiago is a 22 year old man that lives with his parents in the suburbs. Tiago has just finished university and is looking for jobs in his area, but in the meantime he wants to earn some money, so he starts to work as a rider.

Motivation: Tiago would like to set himself has available or unavailable, select and order and check his reputation

### 2.3 Main scenarios

### Scenario 1:

- João has coronavirus and can't leave his house, and is in the mood to build a Lego set
- João can't go to the store and buy a lego set by himself
- João will use our application to buy and order a lego set
- João can now play with his lego set at home

#### Scenario 2:

- Margarida needs to buy a lego set for her son, as its his birthday and she didn't buy it sooner
- Margarida can't leave her house, as the party is starting
- Margarida will use our application to buy and order a lego set
- Margarida now has a lego set that she can gift her son for his birthday

## Scenario 3:

- João works all day and does not have any way to enjoy the night, as he does not like to go clubbing
- João doesn't have time or will to go to a store and buy some legos
- João will use our application to buy and order a lego set
- João can now enjoy his night every once in a while

### Scenario 4:

- Margarida is thinking of buying a lego set for her son
- Margarida knows her son likes superheroes from Marvel
- Margarida will use our application to filter the lego sets from Marvel and to buy and order the lego set
- Margarida now has a lego set of Marvel superheroes for her son

### Scenario 5:

- Margarida's son told her that he wanted a specific Lego set
- Margarida wants to remember what Lego set her son wants for future reference
- Margarida will use our application mark the Lego set as favorite
- Margarida now has the Lego set that her son wants marked

#### Scenario 6:

- Tiago was at a job interview all morning and just finished lunch
- Tiago has nothing planned for the rest of the day, so he wants to work
- Tiago will use the rider application to set himself as available for deliveries
- Tiago is now ready to start working and will wait for their orders

### Scenario 7:

- Tiago has been working has a rider for a few weeks
- Tiago wants to check if the clients are satisfied with his deliveries
- Tiago will use the rider application to check his reputation
- Tiago can now see his reputation and comments made about his deliveries

### Scenario 8:

- Tiago is unemployed and wants to work
- Tiago will register in the riders application
- Tiago will start receiving orders and start working

## 2.4 Project epics and priorities

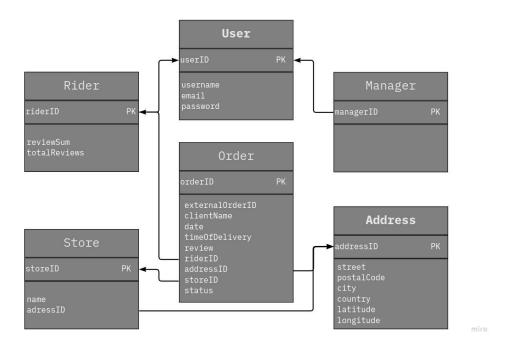
The following epics are in decreasing order from most urgent to least urgent:

- Product concept and planning
- Functional engine backend
- Functional Legoliveries backend
- Functional Legoliveries web app
- Functional engine management board
- Fully implemented engine backend
- Fully implemented Legoliveries backend
- Fully implemented Legoliveries web app
- Fully implemented engine management board
- Minimal riders app
- Functional riders app
- Fully implemented riders app

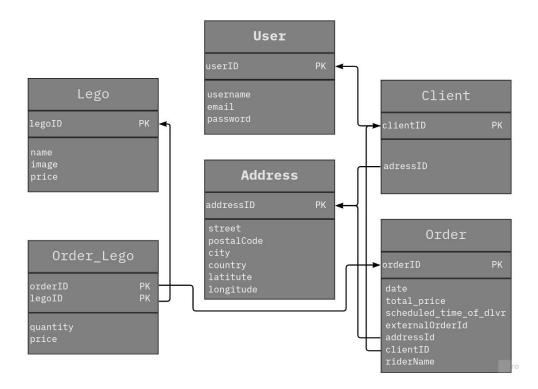
#### 3 Domain model

As we can see from the next picture, the general service is supported with a database by MySQL. The database model has 6 different entities: User, Manager, Address, Rider, Order and Store. We can create new stores, as this is a service used by different specific platforms, we can see our orders and then the different types of users. The idea was to make the most generic entities possible, for the engine to be able to include other services.





As we can see from the next picture, the specific service is supported with a database by MySQL. The



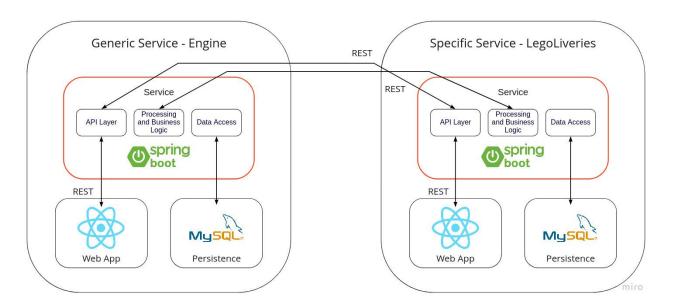
database model has 6 different entities: User, Client, Address, Order, Order\_Lego and Lego.

## Architecture notebook

#### Key requirements and constraints 4.1

While choosing an architecture, we wanted to make sure that some key points would be served:

- The system cannot let non-authorized users to access personal information
- The system must be deployed in an external service, using a Virtual Machine
- The system must have a platform for a client to place an order
- The system must have a platform for managers, for administration purposes, where can be seen statistical data
- The system must be equipped with a robust implementation as to not happen anything malicious or unusual
- The platforms the system must have, must be for both web surfing and app usage



#### 4.2 Architectural view

Data persistence can be guaranteed using the MySQL database, both in the specific service, LegoLiveries, and generic service, Engine. We can access the data directly from SpringBoot, using the respective Models, Repositories and Controllers, process it and send it to the front end using a Rest Controller. The choice of using MySQL was done by the whole team, while evaluating the usage of other technologies, like Postgres.

For the Web Applications, we decided to use React for both the management dashboard and the specific service frontend. From the different options, we chose React for its simplicity and organization, as well as for being very easy in creating a Progressive Web App, a web application that when deployed can turn into a mobile app on request of the client.

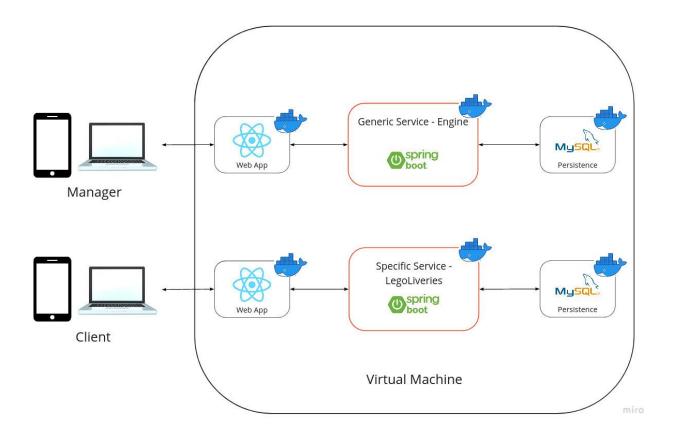
We used **SpringBoot** for the backend of both services, as it was mandated by the project.

These different components will interact with each other as seen in the diagram, using HTTP requests.



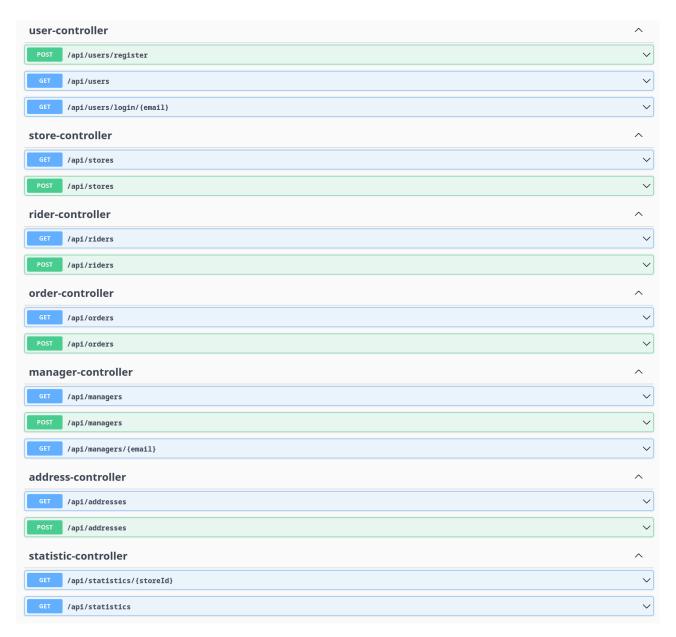
#### 4.3 **Deployment architecture**

The deployment of the project was done using the Virtual Machine given to us by the professors. Each component was first executed with the help of Docker, so both the continuous deployment and the initial deployment was simpler, as it was only needed to reconstruct the containers and build them again.



## **API for developers**

The APIs were built using the @RESTController annotation from SpringBoot. We can see in the next images their endpoints and information about them. We used an extension for the project, swagger [2], which turns our APIs into their respective information and statistics.



The Engine endpoints were mapped from 7 different REST Controllers, using different Data Object Models and Models.



```
RiderDTO 🗸 {
      username
email
password
numRev
sumRev
                                               string
string
integer($int32)
integer($int32)
 OrderDTO 🗸 {
       clientName
timeOfDelivery
storeName
                                               string
integer($int32)
string
        address
                                                AddressDTO > {...}
Address V {
   addressId
   street
   postalCode
   city
   country
   latitude
   longitude
   store
                                                integer($int64)
                                               string
string
string
string
number($double)
number($double)
                                                Store > {...}
                                                  > [...]
Manager 🗸 {
    managerId
    user
                                                integer($int64)
                                                User > {...}
```

```
RegisterDTO 🗸 {
AddressDTO v {
     street
postalCode
city
country
latitude
longitude
                                             string
string
                                            string
number($double)
number($double)
StoreDTO v {
                                            AddressDTO > {...}
Order 🗸 {
                                            integer($int64)
string
string($date-time)
integer($int32)
integer($int32)
integer($int64)
integer($int64)
integer($int64)
     orderId
clientName
      date
timeOfDelivery
      review
status
store
rider
address
Store v {
     storeId
name
address
                                             integer($int64)
                                            string
integer($int64)
      orders
                                              > [...]
```

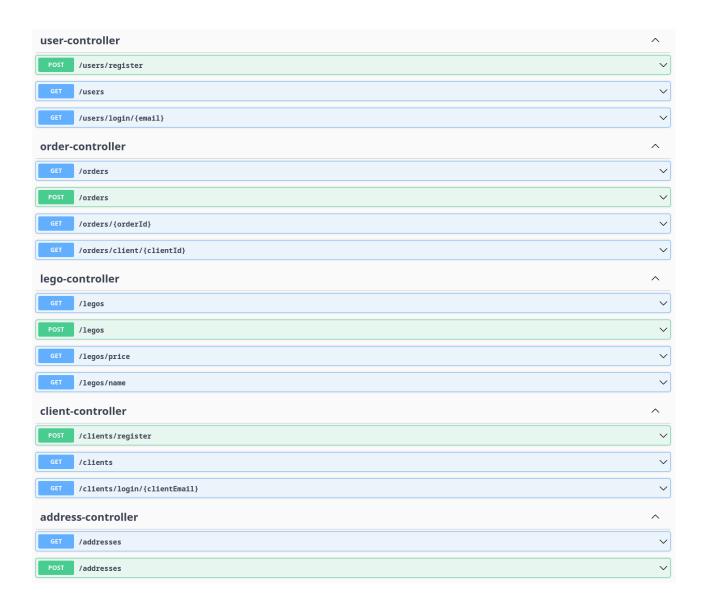
```
User V {
userId
username
email
                                       integer($int64)
string
string
string
integer($int64)
     manager
                                       Manager > {...}
StatisticDTO 🗸 {
    numOrders
numRiders
completedOrders
orderByStore
                                       integer($int32)
integer($int32)
integer($int32)
     compOrderByStore
     reviewPerRider
Rider 🗸 {
    riderId
reviewSum
totalReviews
                                       integer($int64)
                                       integer($int32)
integer($int32)
                                       User > {...}
     orders
                                         > [...]
```

As for the specific service rest API, we have 5 different REST Controllers, and more Data Object Models and Models.

```
RegisterDTO v {
      userna
email
User V {
userId
username
email
password
client
                                     integer($int64)
string
string
string
integer($int64)
AddressDTO v {
    street
postalCode
city
country
latitude
longitude
OrderDTO v {
                                         integer($int64)
                                         AddressDTO > {...}
      scheduledTimeOfDeliveryinteger($int32)
                                         > [...]
```

```
OrderLegoDTO \checkmark {
legoId
quantity
legoPrice
Order v (
        der v {
orderId integer(Sint64)
externalOrderId integer(Sint64)
date string(Sdate-time)
scheduledTimeOfDelivery integer(Sint32)
riderMame
totalPrice number(Sdouble)
address integer(Sint64)
client integer(Sint64)
        address
client
orderLego
OrderLego v {
       order
lego
quantity
                                                                 integer($int64)
integer($int64)
integer($int32)
number($double)
       price
LegoDTO 🗸 {
                                                                string
number($double)
string
```

```
Lego 🗸 {
legoId
                                              integer($int64)
                                             string
number($double)
string
      name
price
      imageUrl
orderLego
                                               > [...]
Client 🗸 {
    clientId
                                             integer($int64)
      user
                                             User > {...}
integer($int64)
      address
      orders
                                               > [...]
Address 🗸 {
    addressId
    street
                                             integer($int64)
string
string
string
      postalCode
city
country
latitude
longitude
client
orders
                                             string
number($double)
number($double)
integer($int64)
                                               > [...]
```



## 6 References and resources

- [1] Lego Home, <a href="https://www.lego.com/en-pt">https://www.lego.com/en-pt</a>
- [2] Swagger, https://swagger.io/