

Success Criteria for Sailor

The PAL project will be considered a success if the following points will be achieved successfully.

A fully functional service is delivered on or before March 25th, 2020.

The functional web site and service shall be delivered in a state that is ready to be used in its intended production environment for its intended purpose. The users experience with the site shall be positive. We will consider both of these goals met if the users who plan to use the website during its test period fill out the attached Acceptance Test User Survey and:

- No one circles "No" on the first two questions
- If anyone circles "Yes, with reservations" on the first two questions, these reservations shall be resolved as soon as possible to the satisfaction of the users with the reservations.

Concerns raised during the test period are addressed according to the problem resolution plan contained in the Software Project Management Plan.

All critical defects found will be fixed. Beyond fixing defects, requested changes will be handled by our team on a sliding scale.

Changes taking 20 hours or less will be done if notified of the change 2 weeks before the scheduled end of the project. Changes taking 10 hours or less will be done if notified of the change 2 weeks before the scheduled end of the project.

Users shall be notified of their rights and responsibilities under this policy prior to the start of acceptance test.

Community can easily log into the system.

This specifically means that any person will be able to use our service. Thanks to the user-friendly interface will be easy to select the login option, to select events and to access to any feature.

Sailor supervisors can manage special events.

Specifically, any team member will be able to login to the system and manage special events. Also, this means that they will be able to control the events available on the platform.

The production database is secure.

Data from Sailor's database is uploaded to a secure system.

Sailor supervisors shall access to outlined in spreadsheet sample reports provided during requirements meeting if needed.

These reports shall be in the form of a Microsoft Excel spreadsheets with the data properly displayed. The data on the report should accurately reflect that which is in the database.

Raw data is not available for download.

Team members ONLY shall be able to download raw data and their activities in order to produce ad hoc reports. Any other user is not allowed to download any raw data and their activities.

The service is properly documented.

A user manual shall be produced and included with the system. This user manual shall be easy to understand for non-technical users familiar with basic Internet and spreadsheet concepts. This manual shall explain only how to use all features of the system.

Second, a system manual shall be produced. This system manual shall consist of the architecture document, as well as any additional material required to provide a technician with all necessary information needed to maintain and update the system. A single read through of this document and no more than 1 hours looking.

Signatures

D'Onofrio Alessandro, Project Manager

Christine Brighenti, Team Member

Ferrari Matteo, Team Member

Ricca Emanuele, Team Member

Sailor Acceptance Test User Survey

Is the system functioning adequately such that you can begin using it for its intended purpose?

No

Yes

Yes, with some reservations

Do you feel that you have been given the documentation you need in order to begin using the service?

No

Yes

Yes, with some reservations

Are there any other desired system features, beyond what is available today? If so, state the feature and indicate its priority.

Feature: _____ Priority: High / Medium / Low

Description: _____

Feature: _____ Priority: High / Medium / Low

Description: _____
