

Sailor - Pioneers of the digital entrepreneurship

System Documentation

Revision History

Version	Modifier	Date	Description of Change
0.1	A. D'Onofrio	14/04/2020	Initial rough draft.

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1. Introduction

The Sailor platform is a service that will help people with low tech skills to launch their own digital career by providing all the assets required to start their business. The following document will explain how to properly use the platform.

2. The Landing Page

Once you land on sailor.com you will be presented with our landing page. Doing anything is extremely simple. To sign up or log in you just need to go to the top right corner and hit the Join button. If you want to take a quick look at our products you just have to scroll down a bit and you'll see the services showcase. If you scroll down again you'll see our partners and the team. Finally the footer contains all the possible informations you may need to contact us.

3. The User Profile

The user profile is the section you'll use to check up on your pending orders, your previous orders and to contact us whenever you need while waiting for a service to be delivered or before purchasing one. You can also update your informations, link your activities and promote yourself to other users.

4. The Service Marketplace

The service marketplace section will be available once you're logged in, in this section you'll find all the possible bundles and also the single services. You can go ahead and purchase the service you find more suitable for you or you can create a personalized shopping cart with the single services. For example you could decide to buy the "*Digital Entrepreneur*" bundle that contains a Website, SSL Certificate, Icon Graphics and first AD or you could decide to buy the Website alone!

5. The Pending Orders Dashboard

You will find the pending order dashboard in your profile and it serves as a quick overlook over your orders. For every order you'll be able to see when was it forwarded, when it will be available, how much it costed, the status and the code. You can use the code to get more informations by contacting the Client Support! Once your order will be completed it will be made available on this exact page!

6. The Staff's Order Dashboard

The staff dashboard is the page that contains all the orders from all the users. The staff will need to always keep a look on this page to make sure that every order is being successfully forwarded to the supplier and occasionally forward it by hand before communicating the issue to the development team. Every order will contain the exact same informations as the one visible to the user but it will also contain the informations about the user who purchased it.