Floriane Charles

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florianescharles@gmail.com

EDUCATION

2015 – Bachelor of Commerce, International Business; Minor in English Literature

John Molson School of Business, Concordia University, Montreal, Quebec

2013-2015 International Baccalaureate (IB) Diploma

Anglo-American School, Moscow, Russia

- · Relevant Course Taken: High Level Business & Management
- Received Business Award in years 2014 and 2015 (Best student in the Business & Management class)

PROFESSIONAL EXPERIENCE

May 15 2017- July 31 2017

(Summer, Full-time)

Retailer/Merchandiser

Schiever Polska, Poznan, Poland

- Internship for three months.
- Goal was to research the market and create a new assortment of products for the cosmetic aisles along with an implantation idea that fit the customers' needs and allowed the company to become more competitive against specialised stores:

2016-2017

Assistant Florist

(Part-time)

Le Rouge Fleuriste et Cadeaux, Montréal, QC, Canada

- In charge of taking care of customers, wrapping/making arrangements and preparing flowers.
- Helped develop my customer relations, project management, and organization skills.

2013-2015

Baby Sitter

(Part-time)

Moscow, Russia

- Two boys aged 1 and 5 (until 3 and 7)
- Helped develop my leadership and responsibility skills.

LANGUAGES

- · Bilingual in French and English
- Has some knowledge in Spanish and Russian

TECHNICAL SKILLS

- Proficient in Microsoft Office
- Familiar with: SAP, Access, Wordpress
- Familiar with: C++, HTML, CSS, JS, C#
- Proficient with use of social media for marketing purposes (Facebook, Snapchat, Twitter, Instagram)

OTHER

Experience Abroad: Lived in France, Finland, Ukraine, Russia, Canada and Poland. Studied in

International schools.

Passions: Reading, Video Games, Physics