**Floriane Charles**

# (+1)438-926-9744 florianescharles@gmail.com

**EDUCATION**

**2015**– **Bachelor of Commerce, International Business; Minor in English Literature**

John Molson School of Business, Concordia University, Montreal, Quebec

* 1. **International Baccalaureate (IB) Diploma**

Anglo-American School, Moscow, Russia

* Relevant Course Taken: High Level Business & Management
* Received Business Award in years 2014 and 2015 (Best student in the Business & Management class)

**PROFESSIONAL EXPERIENCE**

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| May 15 2017- July 31 2017 |  | Retailer/Merchandiser |
| (Summer, Full-time) |  | Schiever Polska, Poznan, Poland   * Internship for three months. * Goal was to research the market and create a new assortment of products for the cosmetic aisles along with an implantation idea that fit the customers’ needs and allowed the company to become more competitive against specialised stores: |

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| 2016-2017 |  | Assistant Florist |
| (Part-time) |  | Le Rouge Fleuriste et Cadeaux, Montréal, QC, Canada   * In charge of taking care of customers, wrapping/making arrangements and preparing flowers. * Helped develop my customer relations, project management, and organization skills. |
| 2013-2015 |  | **Baby Sitter** |
| (Part-time) |  | Moscow, Russia   * Two boys aged 1 and 5 (until 3 and 7) * Helped develop my leadership and responsibility skills. |

**LANGUAGES**

* Bilingual in French and English
* Has some knowledge in Spanish and Russian

**TECHNICAL SKILLS**

* Proficient in Microsoft Office
* Familiar with: SAP, Access, Wordpress
* Familiar with: C++, HTML, CSS, JS, C#
* Proficient with use of social media for marketing purposes (Facebook, Snapchat, Twitter, Instagram)

**OTHER**

**Experience Abroad**: Lived in France, Finland, Ukraine, Russia, Canada and Poland. Studied in International schools.

**Passions**: Reading, Video Games, Physics