

Partner Development Support

Partner Development Support helps you in every phase of your software, hardware or service integration project with MongoDB, from implementation through to testing and version updates. Your project teams will have full access to training materials to get them familiar with MongoDB and the added functionality available with MongoDB Enterprise. Our engineers will then work with your team to ensure that the integration of your solution with MongoDB is:

- Functionally and technically sound
- Designed according to established best practices
- (Technology Partners) On track to becoming [Certified on MongoDB Enterprise](#)

Whether you are incorporating MongoDB into a service offering or integrating with your existing software, Partner Development Support will move your project into production faster and give your organization a solid foundation on which to build future solutions with MongoDB.

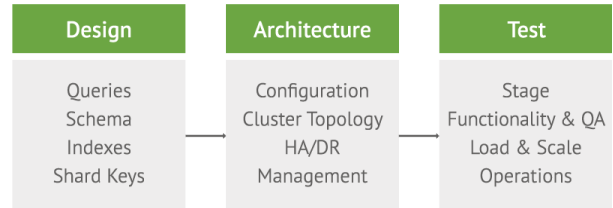
Note that Partner Development Support is available only to existing partners. Partner Development support is also **not to be used to support the production deployments of joint customers**.

Partner Development Support Components

Partner Development Support runs for a 1-year term, providing access to all of the elements needed for successful project delivery for up to 2 contacts in your organization.

- **Professional Support.** Unlimited support (via phone and web) from the engineers who build MongoDB. Technology partners receive assistance with building and updating their software and hardware integrations, while services partners receive guidance on their proof of concepts.
- **Market Development Fund.** Half of your expenditure on Partner Development Support will be placed in a market development fund (MDF) to be used on approved joint marketing (events, webinars, etc). The funds within the MDF will cover up to 50% of the cost of any single joint marketing project, and must be used within the 1 year term.
- **Unlimited Servers.** You are covered for however many servers you decide to use for development, staging and test.
- **Advanced Capabilities.** Unlimited access to the value-added functionality available with MongoDB Enterprise, including advanced security, on-premise management and backup (currently beta) to verify operational processes and certified binaries.
- **On-Demand Training.** Your organization will gain access to online instruction for developers and DBAs delivered in a private, secure hosted learning environment.

Note that Partner Development Support can only be used for one project at a time and do not cover the production environments of your customers. Your customers should purchase [MongoDB Enterprise](#) for their production deployments.



	Community	Partner Development Support
Support		
Support Availability: Database Design, Architecture and Test	Community Forums	MongoDB Support 9am – 6pm Local, M – F
SLA	N/A	4 hours
Number of Servers	N/A	Unlimited
Certified Binaries		•
Advanced Capabilities		
MongoDB Management Service (MMS) Monitoring	Cloud Only	Cloud & On-Prem
MMS Continuous, Incremental Backups	Cloud Only	Cloud & On-Prem
MMS Point-in-Time Recovery	Cloud Only	Cloud & On-Prem
Kerberos Authentication		•
SSL Encryption		•
SNMP Integration		•
Training		
Free, Online Education	•	•
Private, On-Demand Training		•
Marketing		
Market Development Fund		•

Resources

For more information, please visit mongodb.com or contact us at sales@mongodb.com.

Resource	Website URL
MongoDB Enterprise Download	mongodb.com/download
Free Online Training	university.mongodb.com
Webinars and Events	mongodb.com/events
White Papers	mongodb.com/white-papers
Case Studies	mongodb.com/customers
Presentations	mongodb.com/presentations
Documentation	docs.mongodb.org

