



Privacy Policy

Welcome to Legalify!

Legalify (hereinafter, 'Legalify') is a digital platform owned by LEGALIFY LLC, established in Delaware, USA, domiciled in 155 Ocean Lane Drive, Key Biscayne, FL., with a presence in countries such as Spain, Italy, Argentina, and Paraguay.

We own the website: <https://www.legalify.app/#>, as well as its internal pages.

Legalify is a digital platform that allows people who need immediate legal advice (hereinafter, 'clients') to connect with specialized lawyers (hereinafter, 'legal advisors') to help them resolve their doubts or queries. In this way, Legalify functions as an intermediation platform in charge of linking supply with demand in the legal sector.

Due to the nature of the platform and our services, at Legalify we need to collect personal information in order to function properly and adequately provide our services. Therefore, in order for you to have full security and certainty about the kind of personal data we collect, how we collect it, and what we collect it for, we have drafted this Privacy Policy (hereinafter, the 'Policy').

For the purposes of this Policy all references to 'we', 'us', or 'our' refer to Legalify, and references to 'the user', 'the client', or 'legal advisors' shall mean all those other than Legalify who browse, enter, review, interact, and, especially, provide their personal data.

1. Objective.

Legalify is concerned with the protection of your personal data and is committed to the use of your information only and exclusively for the purpose arising from this Privacy Policy. Legalify is also committed to ensuring the security of your personal information collected.

2. Legislation.

This Privacy Policy complies with the corresponding sectorial legislation, as well as with the standards established in the European General Data Protection Regulation (GDPR).

3. What information do we collect?

3.1. Personal information obtained at the time of registration with Legalify.

When registering as a user on Legalify, we collect the following personal data from both clients and legal advisors:

- Names.
- Last Names.
- Email.
- Password.
- Type of identification:
 - National Identification Card
 - Identity Card;
 - Civic booklet;
 - (Military) Enrolment booklet or another identification document expressly specified by the client.
- Phone number.
- Country, province, and place of residence.

In addition to the above information, in the case of legal advisors we additionally collect the following data related to their profession:

- Jurisdiction where they practice law.
- Bar Association in which they obtained their license.
- Volume
- Folio
- Specialty

We also collect the personal information that you voluntarily choose to provide us when you make inquiries through the communication mechanisms present in the platform.

3.2. Personal information obtained after your registration with Legalify.

If you are a customer on the platform, once you have registered as a user on the platform, Legalify will collect the following information:

- Your case name.
- Your case description.
- Necessary files and documentation attached for legal advice purposes.
- Your profile picture, in case you decide to add it when setting up your profile.
- Your zip code, if you voluntarily enter this information when setting up your profile.
- Promotion code, in case you have one.

If you are a legal advisor, we will collect the following data once you have registered as a user on Legalify:

- Tax Identification Number (NIF).
- Billing address of your payment method.

- Zip Code.
- Your profile picture, in case you decide to add it when setting up your profile.
- The score or rating that the customer gives you when rating your services.
- The status of your relationships with clients and the actions you developed with them within the framework of the legal advice.

4. What do we use this personal information for?

The aforementioned personal data will be processed for the following purposes:

- Allow and handle registrations of clients or legal advisors in Legalify.
- Provide the services offered at the Legalify platform.
- Provide technical support to users.
- Validate the identity of the legal advisor and confirm the veracity of the information provided in relation to their profession.
- Activities of historical or statistical value, for which an anonymization procedure will be used, ensuring that your information is not identifiable.
- Notify changes in our service.
- Resolve and respond to complaints and problems regarding the service, as well as answer queries, requests, suggestions, and other types of information that may be required through our communication channels.
- Provide any information that Legalify believes may be of interest to you related to the service.
- Investigate and detect possible fraud or other violations of our Terms and Conditions or this Privacy Policy, and/or attempts to harm our users or visitors. We also use your personal data if we believe it is necessary for security purposes.
- Inform the corresponding authorities in case we detect the delivery of false information.
- Conduct surveys and pools on the quality of our services.
- Store your information in offshore cloud storage services. This is essential to be able to provide you with the service through Legalify's platform.

5. What is the legal basis that justifies the processing of your personal data?

The legal basis justifying the processing of your personal data is: (i) your consent; and, (ii) the legitimate interest (which does not override our duty to protect your personal data) to do the following:

- Provide you with our services and improve your experience on our platform.
- For purposes of functionality and operability of the website.
- Provide you with support, solve any doubts or queries and resolve your claims.
- Protect your security and that of our platform.
- Develop our services and protect our legal rights and interests.
- Process your data in order to comply with a legal obligation.
- Process your data in order to fulfil a contractual obligation.

6. Quality of personal data.

The personal data requested are adequate, relevant, and not excessive in relation to the purpose for which they are collected.

You declare that all the information provided is true, complete, accurate, and up to date. Furthermore, you assume responsibility for the truthfulness, accuracy, completeness, and currency of such information. Legalify assumes no liability for any loss or damages that may arise as a result of a breach of this duty.

7. Transfer of personal data to third parties.

Legalify respects your privacy and does not share information with third parties unless it is necessary to carry out the management, development, and execution of the services of the platform or in compliance with a legal obligation. In such cases, your personal data will be transferred as follows.

7.1. Third party suppliers.

Legalify may transfer your personal data to subcontracted companies, such as companies in charge of processing the payments you make on the platform; solely and exclusively for the purpose of providing the service. The company that performs this operation is called PayPal or MercadoPago.

7.2. Bar Associations.

If you are a legal advisor, we may exchange information with the respective bar associations in order to validate the information you provided at the time of your registration.

7.3. Hosting of the web page in the cloud.

Our website, through which we collect your personal data, is hosted on servers located abroad.

The cloud storage service that we use for the operation of the platform belongs to the company __Amazon Web Services, domiciled at Seattle, WA 98108-1226, Estados Unidos y business registration number: 602619955.

7.4. Authorities.

Personal data may be transferred to administrative entities, judicial and/or police authorities, as long as it is established by law or by court order.

8. Information collected by other platforms and social networks.

Kommentar [1]: Para el cliente: Al navegar como cliente en la plataforma existe la opción de pagar por servicios como agendar una cita o llamadas de emergencia. En ese caso, entendemos que se usa alguna pasarela de pago.

Entonces tenemos que identificar el nombre de la pasarela de pago e incluir sus datos como empresa en este apartado.

En caso no se use la opción de pago, no hay problema, se borra el apartado 7.1.

Kommentar [ss2]: puse ambas plataformas: paypal o mercadopago (por si se contratan servicios en Argentina)

Our services contain links to other platforms, such as 'Whatsapp', 'Supervielle', and 'Tributo Simple'. Likewise, in order to facilitate the login, the user can use their pre-existing 'Facebook', 'Google', or 'LinkedIn' account.

Legalify does not control such sites and is not responsible for their content, privacy policies, security measures, or their use of your personal information. Legalify's inclusion of such links does not imply any endorsement of the content of such sites or their owners or operators or the existence of any contractual or business relationship with them.

The collection of your information by these platforms and social networks is beyond the control of Legalify, being outside the processing we do with your personal data. Any information you submit to these third parties is subject to the privacy policy of that third party and not of Legalify.

Therefore, we encourage you to carefully review the terms of use and privacy policies of such third parties to understand how they collect, use, and share your personal information with us or with other third parties.

9. Retention of personal data.

The information collected by Legalify will be stored for the duration of the contractual relationship with our platform, of the purpose for which the data has been collected, or in some cases for as long as the law so determines in order to comply with legal obligations before the authorities.

We may retain appropriately anonymized or disassociated information, even after your account is closed, for the purpose of developing our services, and researching industry trends, among other academic and scientific purposes.

10. Confidentiality of personal data.

The personal data provided will be treated with complete confidentiality and may only be known and handled by Legalify personnel who need to know such information to perform the tasks included in the purposes described above. Our platform undertakes to maintain permanent and indefinite professional secrecy with respect to your personal data.

11. Security of personal data.

In compliance with current regulations, we have adopted the necessary technical and organizational security measures to ensure the protection of the stored, transmitted, and processed personal data of our users. The aim is to prevent their alteration, loss, unauthorized access, or any processing that may affect the integrity, confidentiality, and availability of the information, taking into account the state of technology, the nature of the data stored, and the risks to which they are exposed.

The risk management measures we adopt include those aimed at identifying any risk of incidents, preventing, detecting, and managing incidents, and mitigating their impact. For example, we regularly monitor our systems for vulnerabilities and attacks.

In the event that Legalify detects a breach of security of the personal data provided, and this entails a high risk to your rights and freedoms, we will immediately communicate such situation to you in clear and plain language, so that you can easily understand the nature of the breach committed against your personal data.

Such communication shall not be necessary when Legalify has adopted appropriate technical and organizational protection measures applied to the personal data concerned so that they are unintelligible to whoever tried to access them (e.g. encryption). It is also not necessary when it would involve a disproportionate effort for Legalify, since it is easier for us to opt for public communication or other options in the case of several affected users.

12. Personal data of third parties.

Remember that we are an intermediary platform that connects supply (clients) with demand (legal advisors) and we cannot control the type and amount of information that is exchanged within our platform.

Therefore, in case you use and disseminate personal data of other users or third parties (for example, the involvement of minors in any case), you guarantee Legalify that you have the free, prior, express, and unequivocal consent of that person or their representative for the use of such personal data.

Legalify is not responsible for the use that the legal advisor may make of the personal information provided by the client once they have connected through the mechanisms provided by the platform.

Finally, if you believe that the introduction of certain content on our website invades your privacy or that of third parties, we offer you the option to report this fact to the email: hello@legalify.app.

13. Exercise of ARCO rights.

ARCO rights (Access, Rectification, Cancellation, and Opposition) are the set of rights through which you can exercise control over your personal data.

These allow you to: **(i)** Access your information in our database; **(ii)** Rectify this data; **(iii)** Remove your data from our database; and **(iv)** Object to the use of your data if you discover that it is being used for a purpose not described in this document.

Please note that you may not request the deletion of your personal data if you still have an active relationship with Legalify, if your express intention is to use Legalify's services, or if for reasons of legal obligations, we are unable to delete your information.

We are also not obliged to delete your personal data when the processing is necessary to respect freedom of expression and information, for reasons of public interest, or to take legal action against users of the platform.

These rights are exercised by submitting a request via email to hello@legalify.app. In this request, you must specify the measures that Legalify should take with respect to your personal data.

We will respond to your request via the email address you have provided. If it is not possible to respond to your request due to lack of information or accuracy, you will be informed as soon as possible.

14. Right to portability of your personal data.

You have the right to request the return of personal data provided to Legalify or to request that such data be transmitted to other company(ies), provided that the processing of this information stems from your valid consent or from a contract. Such data will be provided to you in a commonly used, understandable, and machine-readable format.

To do so, you may send your request to the following email hello@legalify.app and follow the steps indicated in point 13.

15. Right to limit the processing of your personal data.

Legalify informs you that you have the right to limit the way we treat your personal information in the following cases:

- When you disagree with the accuracy of your personal information and you question this point within a timeframe that allows us to verify the accuracy of your personal information.
- The processing of your personal data is unlawful, you have objected to the deletion of your data, and instead, requested Legalify to limit its use.
- Legalify no longer needs your personal data for the purposes of processing it, but you do need it to formulate, exercise, or defend claims.
- When you have objected to the processing of your personal information under Article 21(1) of the GDPR, while we verify whether Legalify's legitimate grounds for processing your data override yours.

If you wish to exercise this right, you can contact us at the email address indicated in paragraph 13.

16. The right not to be subject to a decision based solely on automated processing.

We inform you that you also have the right not to be subject to a decision based solely on automated processing, including profiling, that produces legal effects that significantly affect you.

You should also know that, according to the GDPR, this right does not apply in case Legalify expressly obtains your consent to do so, such as when you accept this Privacy Policy.

As you know, we at Legalify are committed to the proper handling of your personal data. So by explicitly accepting the use of your data for the purposes indicated in the first paragraph, you should know that Legalify takes appropriate measures at all times to safeguard your rights, freedoms, and legitimate interests.

For example, in the case of profiling, we ensure that the information used for profiling goes through a process of anonymization, so that your data cannot be identified or identifiable.

If you do not agree with this way of processing your personal information, you can exercise your right to object and use the procedure indicated in point 13 of this Policy.

17. Right to appeal to the Personal Data Protection Authority in your country.

In Legalify we are pleased to inform you that you can contact the authority responsible for the protection of personal data in your country, in case you notice any irregular treatment of your personal information by Legalify.

In this case, before doing so, we recommend that you try to communicate with us through the email hello@legalify.app so that we can solve any concerns or problems you may have in relation to the processing of your personal data.

18. What are the consequences of providing your personal data and what would happen if you decide not to do so?

If you do not allow us to access the required personal information, we inform you that we will not be able to provide you with the services we provide through our website, and consequently, you will not be able to use it. We also will not be able to answer your queries, claims, or complaints.

19. Consent.

By accepting this Policy you give us your free, express, unequivocal, and informed consent to process your personal data in accordance with the purposes set out above.

20. Others.

If you have any questions regarding this Policy, please write to us at the following email address: hello@legalify.app

21. Modification of the privacy policy.

Legalify reserves the right to modify this Policy based on legislative or regulatory requirements, its own criteria, or in order to adapt this Policy to the instructions or criteria issued by the corresponding personal data protection authority.

If any changes are made to this Policy, the new text will be posted and consent to such changes will be requested in advance.

In the event that you do not agree with the new Privacy Policy due to reasons that justify not continuing with the authorization for the processing of your personal data, you may request Legalify to remove your information through the indicated channels, unless the aforementioned refusal assumptions are present.

Last updated: of of 2023.