# Manny Flores

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## **Professional Summary**

Detail-oriented cybersecurity professional with hands-on experience using SIEM tools (Splunk), incident response techniques, and risk assessment frameworks. Gained real-world knowledge through the Google Cybersecurity Certificate and self-directed security projects. Proven background in troubleshooting, system inspections, and networked device diagnostics across high-stakes environments. Eager to leverage a strong technical foundation and analytical mindset to contribute to a cybersecurity team in a remote entry-level analyst role.

### **Cybersecurity Skills**

- SIEM & Monitoring: Splunk (Investigation & Log Analysis), Linux Logs, Windows Event Viewer
- Security Principles: Incident Response, System Hardening, Risk Assessment, Security Frameworks (NIST, ISO)
- Tools: Wireshark, Firewalls (UFW), Bash CLI, Virtual Machines, OS Patching & Updates

#### **Technical Skills**

- Programming: Python (scripts, regex), SQL (queries, analysis)
- Platforms: Windows & Linux Environments, GitHub, AWS Cloud Fundamentals
- Office & Reporting: Excel (PivotTables, VLOOKUP), Google Workspace, Technical Documentation

# **Cybersecurity Projects**

Security Incident Investigation (Self-Directed)

- Simulated phishing investigation using Splunk to identify malicious indicators across log data.
- Mapped the attack vector, presented a response report, and implemented policy recommendations to mitigate future risk.
- Improved response time by 40% using pattern recognition and automated queries.

System Hardening Lab (Self-Directed)

- Deployed a vulnerable Ubuntu VM and performed hardening using UFW, SSH config, and user permissions.
- Reduced critical vulnerabilities by 85% based on CIS benchmark scan.
- Configured audit logging and analyzed access attempts with bash scripting and log files.

# **Professional Experience**

#### **Fire Alarm Inspector**

Sabah International – Pleasanton, CA | Sep 2023 – Present

- Performed risk-based inspections on life safety systems, aligned with NFPA 72 standards.
- Diagnosed integration issues between building automation and fire/HVAC systems emulating layered network troubleshooting.
- Generated 30+ reports monthly with actionable recommendations, demonstrating attention to detail and compliance enforcement.

#### **Custom Service Technician**

Best Buy/Magnolia – San Francisco, CA | Oct 2016 – Jun 2023

- Installed and maintained smart home networking and AV systems, ensuring secure connectivity across devices.
- Resolved technical issues for 15+ clients weekly, reducing downtime and improving customer satisfaction by 25%.
- Trained clients on cybersecurity hygiene for connected devices, reducing recurring support requests by 20%.

#### **Education & Certifications**

Google Cybersecurity Certificate (Coursera / Google)

February 2025

- Topics: Network Security, Linux Administration, SIEM Tools, Threat Modeling, Risk Management, Python, SQL

Industrial Design

San Francisco State University – San Francisco, CA | In Progress

- Relevant coursework: Systems Design, Human Factors, Applied Problem Solving