



Barcelona, Spain
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Florian Guerin, Full Stack Developer

Passionate web developer eager to create efficient and robust apps. Solid foundation, quick learner and always looking to expand my skills.

Professional Experiences

Customer Success Manager at Factorial HR, Barcelona

October 2023

- Facilitate the onboarding process for new customers, guiding them through the setup of their Factorial account and addressing any subsequent inquiries or needs throughout their account's lifespan.
- Collect customer input on potential bugs, enhancements, and novel features, and communicate this feedback to the Product team.

Teacher Assistant at Le Wagon, Barcelona

July 2023 — August 2023

- Assisted students at Le Wagon in their learning journey, fostering a positive and motivating environment to encourage a passion for coding.
- Supported lead instructors in delivering high-quality coding education to a diverse cohort of students, providing guidance and feedback during coding exercises and projects.

Customer Onboarding at Amenitiz, Barcelona

January 2022 — October 2022

- Onboard new customers by assisting them in setting up the Amenitiz account and training on the system via phone calls and screen sharing calls.
- Gather customer feedback regarding possible bugs, improvements, and new functionalities, passing it along to the Product team.

Courses

Web Development at Le Wagon, Barcelona

April 2023 — June 2023

Education

Master Event Marketing, INSEEC U, Lyon

September 2018 — June 2019

Portfolio

www.florianguerin.me

Skills

Ruby on Rails

JavaScript

HTML5

SQL

Ruby

ReactJs

CSS

GitHub

Languages

 **French** Native speaker

 **Spanish** B1

 **English** Highly proficient