

## *Hierarchical Control Model Starting Point*

### STARTING QUESTIONS

- What are some of the participants? (names of groups, components, etc.)
- What responsibilities are present here? Whose are they?
- What actions are available? Whose are they?
- What decisions are being made and who or what is responsible for making them?
- What information do components use to make those decisions, and how do they get it?

### VISUAL CONVENTIONS

- Items higher on the page exercise authority over the things lower on the page.
- Arrows pointing down represent *control actions* or exerting *authority*.
- Arrows pointing up represent *feedback* via sensors, also describable as *accountability*.
- Horizontal lines represent coordination and handoffs.
- Boxes may be nested, representing sub-processes.

