

Critical Issues & Trends	
Fatalities	52
Registrations	Total Registrations: 1,435,194; Daily Registrations: 65,744.
PDA's	Not scheduled.
DSA	DSA has deployed 498 staff. Conducted 3,686 home visits, 23,549 survivor interactions, and 603 registrations.
Fuel	7+ days of fuel in the ports. 6.4% of stations Statewide have no fuel.
Shelters	10 total shelters with a total population of 826. No Special Needs Shelters are currently opened.
Hospitals	Five (5) hospitals closed. None operating on generator power.
Schools	One (1) county reported closed schools: Monroe.
Power:	99.97% with power. 3,286 (0.03%) accounts without power.
Ports:	Open: Port Pensacola, Panama City, Everglades, Jacksonville, Miami, Palm Beach, Canaveral, Fernandina, Manatee, Saint Petersburg, Tampa Bay; Fort Pierce Open w/Restrictions: Key West, Zulu: None
Airports	Two (2) Airports closed.

Commodities				
Product Class	Ordered Qty.	Shipped Qty.	Geo Arrived Qty.	Received Qty.
Blanket	10,000	11,750	0	11,750
CUSI	354	416	24	48
Cot	5,624	6,068	864	4,556
Fuel	559,750	42,491	0	42,491
Generator	135	73	0	73
Hygiene	25,000	25,000	0	25,000
Meal	8,541,130	11,468,836	1,037,693	9,140,535
Sheeting	56,785	37,362	942	5,916
Tarp	236,021	190,181	0	179,615
Water	10,914,473	8,411,432	71,654	5,882,816

4337-DR-FL Mission Assignments			Activated Emergency Support Functions	
Active MAs	272	Federal Share	State 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18.	Federal 1, 3, 6, 8, 10, 11, 12, 13, DCO.
FOS	225	\$247,865,084		
DFA	47	\$347,279,000		
State Cost Share		\$33,151,250		
Total Obligated		\$622,144,084		
Total Allocated		\$622,144,084		



Daily Incident Briefing Slides #19  
Florida Incident Complex 09/26/2017  
Executive Summary  
0930 EDT (Day 23)



FEMA

CURRENT OPERATIONS

- As of 09/26/2017 0600 EDT, a total of 0.03 % customer accounts are without power, representing 3,286 pending restoration.
- 52 (+2) reported fatalities across FL.
- As of 09/25/2017 1900 HRS EDT, IA reported a total of 1,435,194 registrations.– IA Data Warehouse continues to experience delays, not able to update daily registrations for 9/25/17.
- As of 09/25/2017, DSA had deployed 498 staff. 3,686 homes visited and 603 people registered total.
- As of 09/25/2017 there are 5 DRCs and 4 MDRCs open with 887 survivor visits.
- 09/25/2017 Public Assistance: 224 RPAs in FloridaPA.org (+2).
- Infrastructure/Public Assistance is working with ESF 3 to increase staff for inspections.
- Conducting Substantial Damage Assessments (SDAs) and inspections in Monroe County.
- FDRC – The Recovery Support Functions (RSFs) currently represented are housing, community planning, capacity building, natural and cultural resources and health and social services.
- IAP will cover 48 hour period while we transition to the JFO so work assignments will cover 09/26/2017 and 09/27/2017.
- No Situation Report 09/27/2017 – inputs for 09/28/2017 should cover 09/26/2017-09/27-2017
- Seminole Tribe Trail Community has widespread power outages, Lee County Electric is working to restore power.

INCIDENT PRIORITIES

- Complete Public Assistance (PA) Preliminary Damage Assessments (PDAs) in twenty-four counties in Branches I through IV by 09/29/2017.
- Solution needed for housing in Lee, Hendry, and Collier Counties.
- Local Hire Program – 115 jobs posted 09/24/2017, 1000 resumes received.
- Availability of hotels enrolled in TSA.
- HUD continues to conduct damage assessments of affected properties across the state. Housing Advisor provided county housing profiles from the State.
- Housing -Reviewed HOMES queue of those found eligible for a temporary housing unit, Pursued leases on 30 pads at Lazy Lakes RV Resort in Monroe County, Pursued purchase of 30 travel trailers, Coordinated with Environmental Planning and Historic Preservation (EHP) and the Disaster Integration Advisor (DIA) concerning housing applicants.
- Transitional Sheltering Assistance (TSA) - 497,516 currently eligible, 6,463 households currently checked in representing 16,558 people, 6,004 (92.9%) households in Florida hotels, 459 (7.1%) households in 38 states and D.C., 1,264 hotels enrolled (+2 from total on 9/24/17), 98 hotels self-reporting vacancies.

FUTURE CONSIDERATIONS

- Direct Housing Task Force – Joint Direct Housing Strategic Plan under development.
- Disaster Recovery Center Cell – Completed DRC CONOPS.
- Infrastructure/Debris/Public Assistance Cell – Reviewing draft timeline and supporting spreadsheets for PA strategic plan refinements.
- EA Private Sector made initial outreach to the FL Disaster representative of the Insurance Information Institute to ascertain financial/insurance industry coordination on recovery forums throughout the state.
- EA Private Sector contacted leadership from business councils/consortiums, and corporate emergency managers from The Home Depot and Lowe's to update them on the private sector team and operational engagement outlook and receive an update on their respective recovery operations.

AREAS OF CONCERN

- Need more DSA staff .
- Debris removal ongoing, debris removal resources are a challenge.
- Need more IA Caseworkers for applicants, some IA caseworkers do not have NEMMIS/NACS rights.
- Some schools in the Keys will not open until October 2<sup>nd</sup>.
- Frustrations with long wait times and dropped calls when calling the 1-800 FEMA number.
- Need more language interpreters, Spanish and Creole (Haitian) - evaluating Surge Force for translation abilities, working with AT&T on a contract for second language skills through a phone number, lack of interpreters causing DRCs to turn people away.



## Hazardous Weather Overview

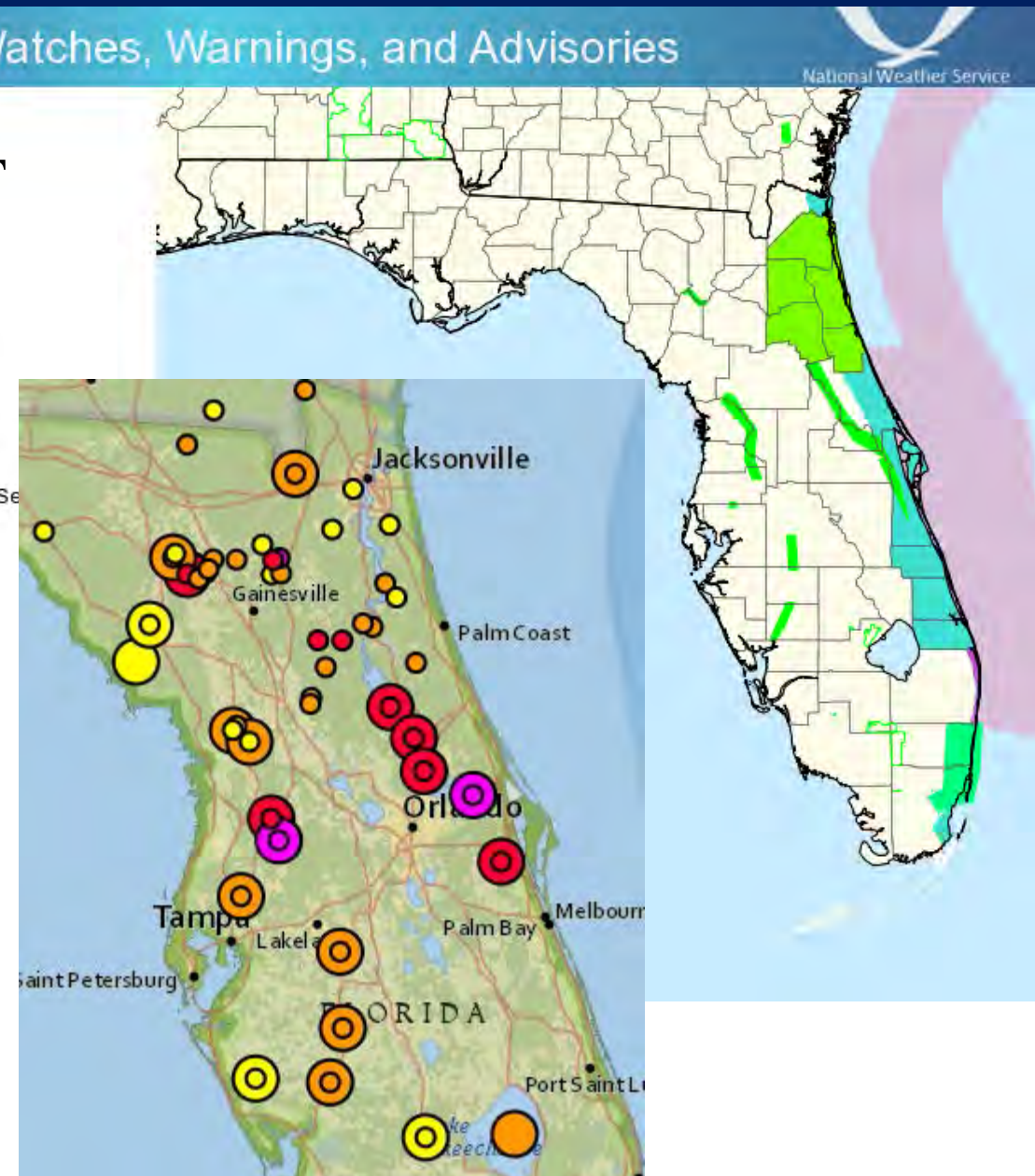
- Near normal with highs in the upper 80s-mid 90s; lows near 70–lower 80s. Scattered showers and thunderstorms Branches IV and V.
- **Flood Warnings** remain in effect for portions of the St. Johns, Santa Fe, St. Mary's, Peace and Withlacoochee Rivers.
  - Rivers will remain steady/slowly receded through the coming weeks.
- **Coastal Flood Advisory** continues through Wednesday night for coastal regions of Branches II.
- **High Risk for rip currents** and **High Surf Advisory** along the entire Atlantic coastline.
- **No immediate tropical threat posed from Maria other than high surf/rip current threat.**

## Current Watches, Warnings, and Advisories

7 AM EDT  
9/26/2017

- Flood Warning
- Areal Flood Advisory
- Coastal Flood Advisory
- High Surf Advisory
- Rip Current Statement
- Small Craft Advisory
- Small Craft for Hazardous Se

- Major Flood
- Moderate Flood
- Flood Stage
- Action Stage





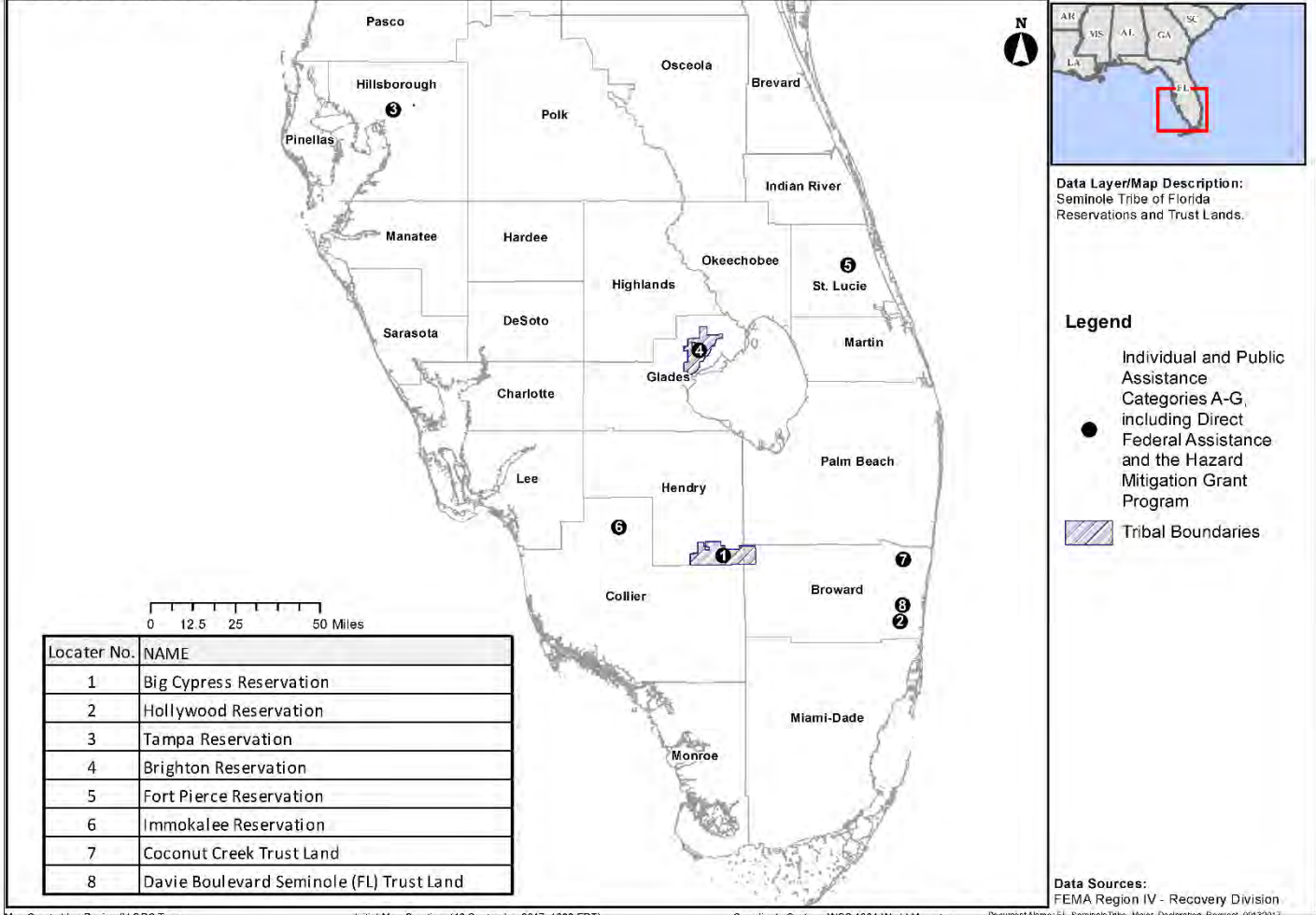


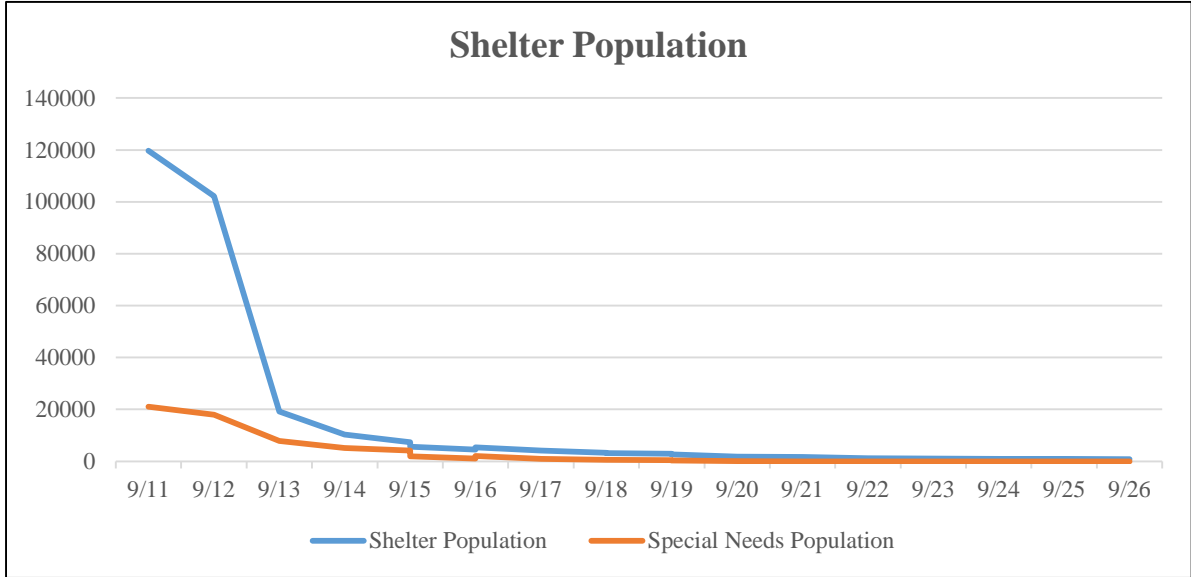
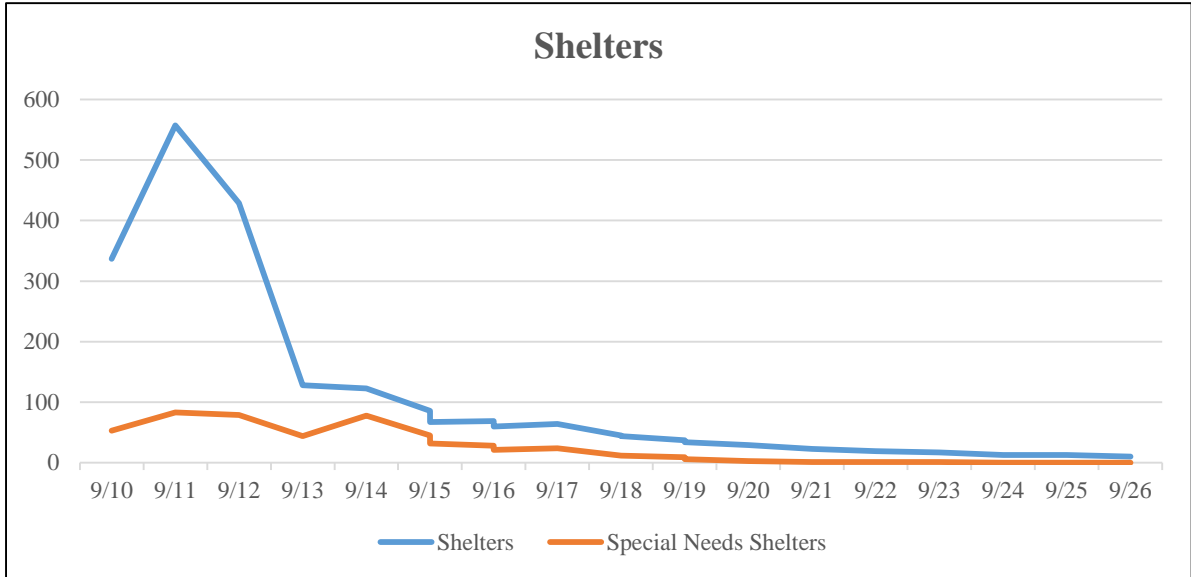
FEMA-3388-EM-SEM		
Date Issued	Declaration	Counties
09/08/2017	FEMA-3388-EM-SEM	Debris Removal and Emergency Protective Measures (Categories A and B) including direct federal assistance under the Public Assistance program for the Seminole Tribe of Florida.

FEMA-3388-EM-SEM Mission Assignments		
Active MAs	7	Federal Share
FOS	3	\$15,000
DFA	4	\$2,200,000
Tribe Cost Share		\$925,000
Total Obligated		\$2,215,000
Total Allocated		\$4,066,000

3388-EM-SEM Staffing Summary	
Checking In	1
Deployed	8
On Rotation	0
On Medical	0
Checking Out	0
Demobilized	1

Request for Expedited Major Declaration Request – Seminole Tribe of Florida  
September 12, 2017  
FEMA-Hurricane Irma-DR





#### Sheltering

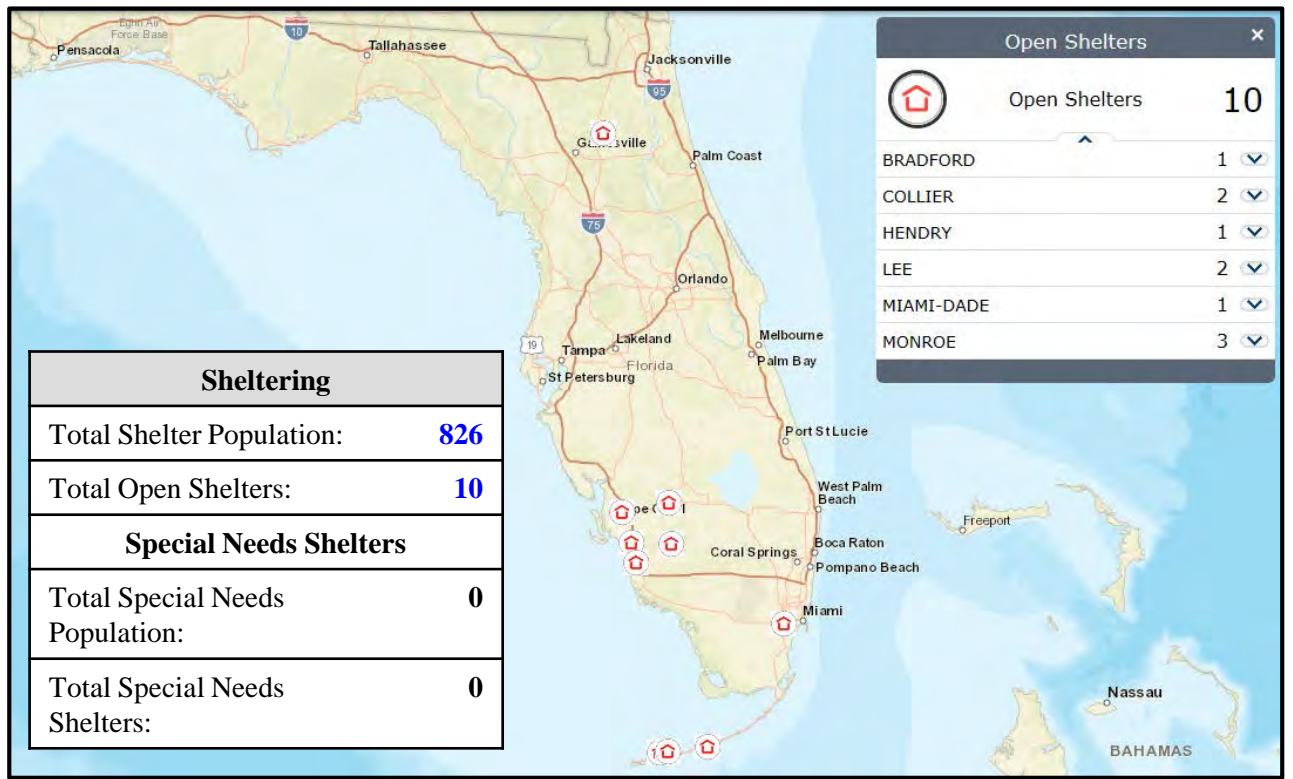
Total Shelter Population:	826
Total Open Shelters:	10

#### Special Needs Shelters

Total Special Needs Population:	0
Total Special Needs Shelters:	0

#### Open Shelters

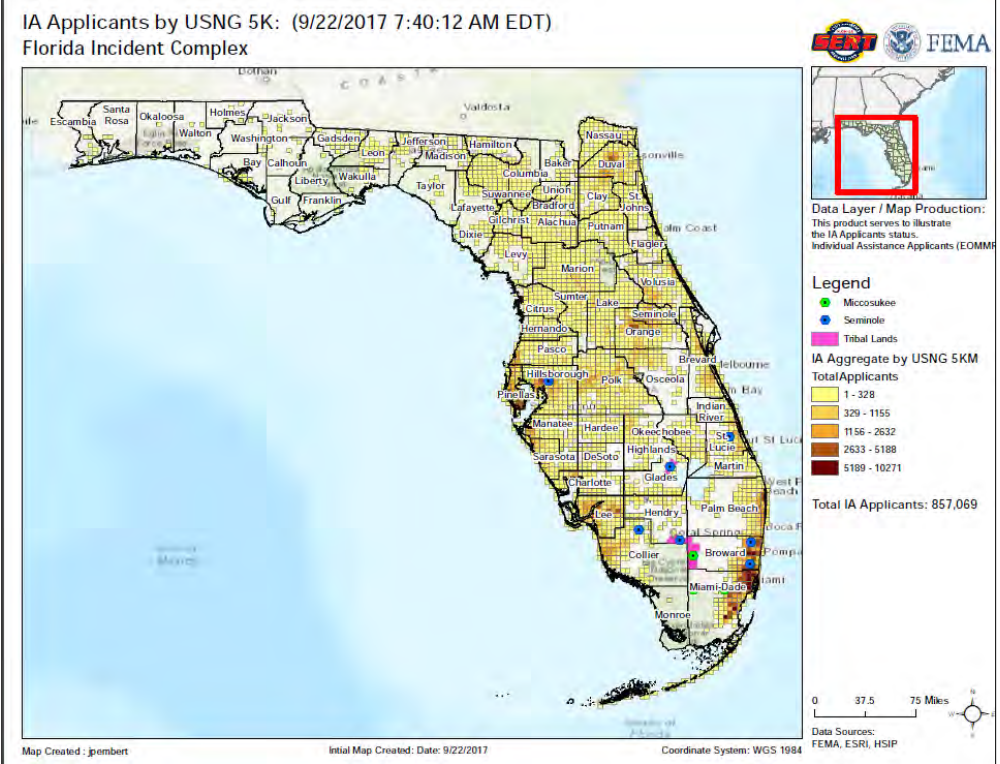
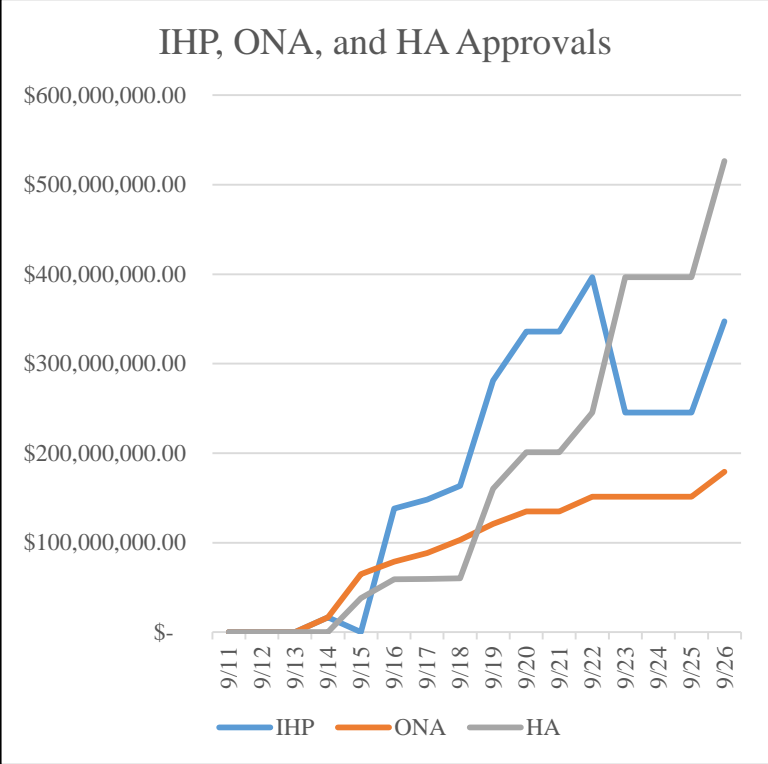
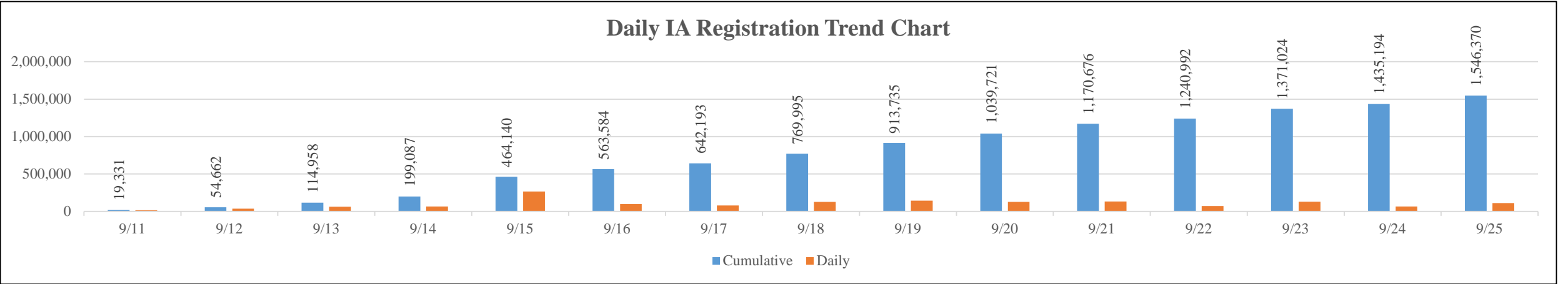
BRADFORD	1
COLLIER	2
HENDRY	1
LEE	2
MIAMI-DADE	1
MONROE	3



Note: Updates in blue







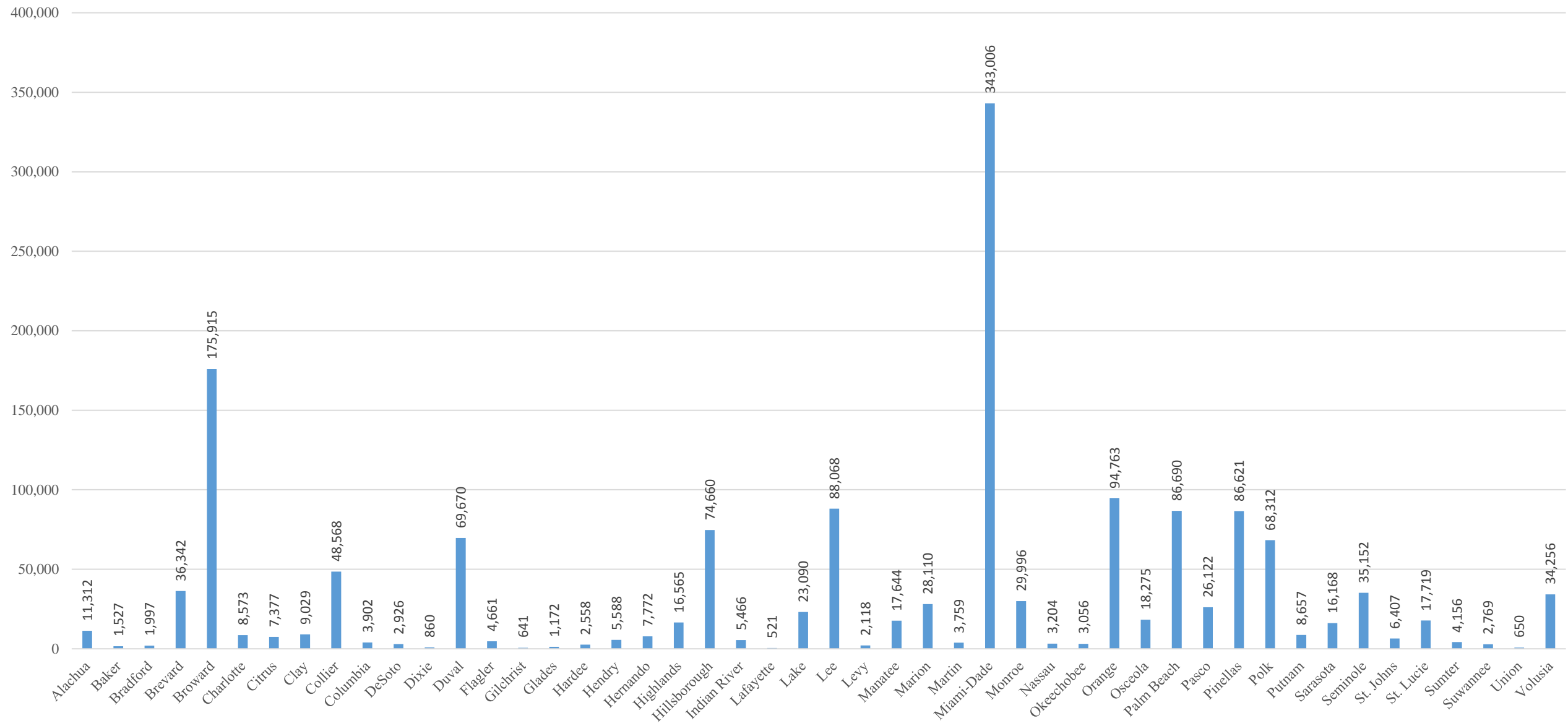
Individual Assistance	
Total Registrations	1,435,194
Total IHP \$\$ Approved	\$347,195,653
Total ONA \$\$ Approved	\$179,416,427
Total HA \$\$ Approved	\$526,612,081
Max \$\$ Awards (0)	\$0

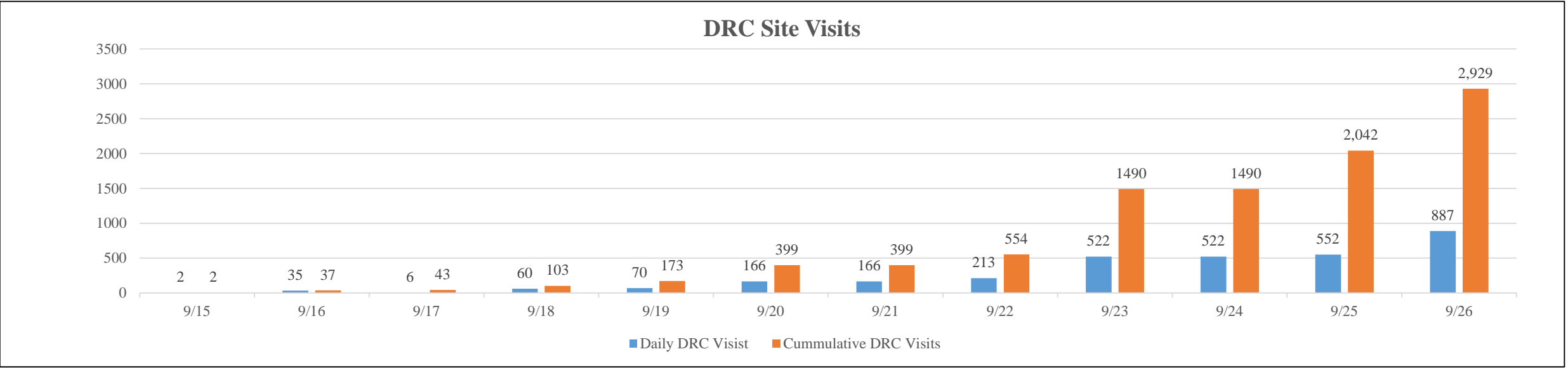
Housing Inspections	
Inspections	190,288
Total Inspections Returned	10,876
Outstanding	Unavailable
% Completed	Unavailable

Transitional Shelter Assistance	
Households Currently Checked In	6,844
Occupied Hotel Rooms	6,318



IA Valid Registrations by County



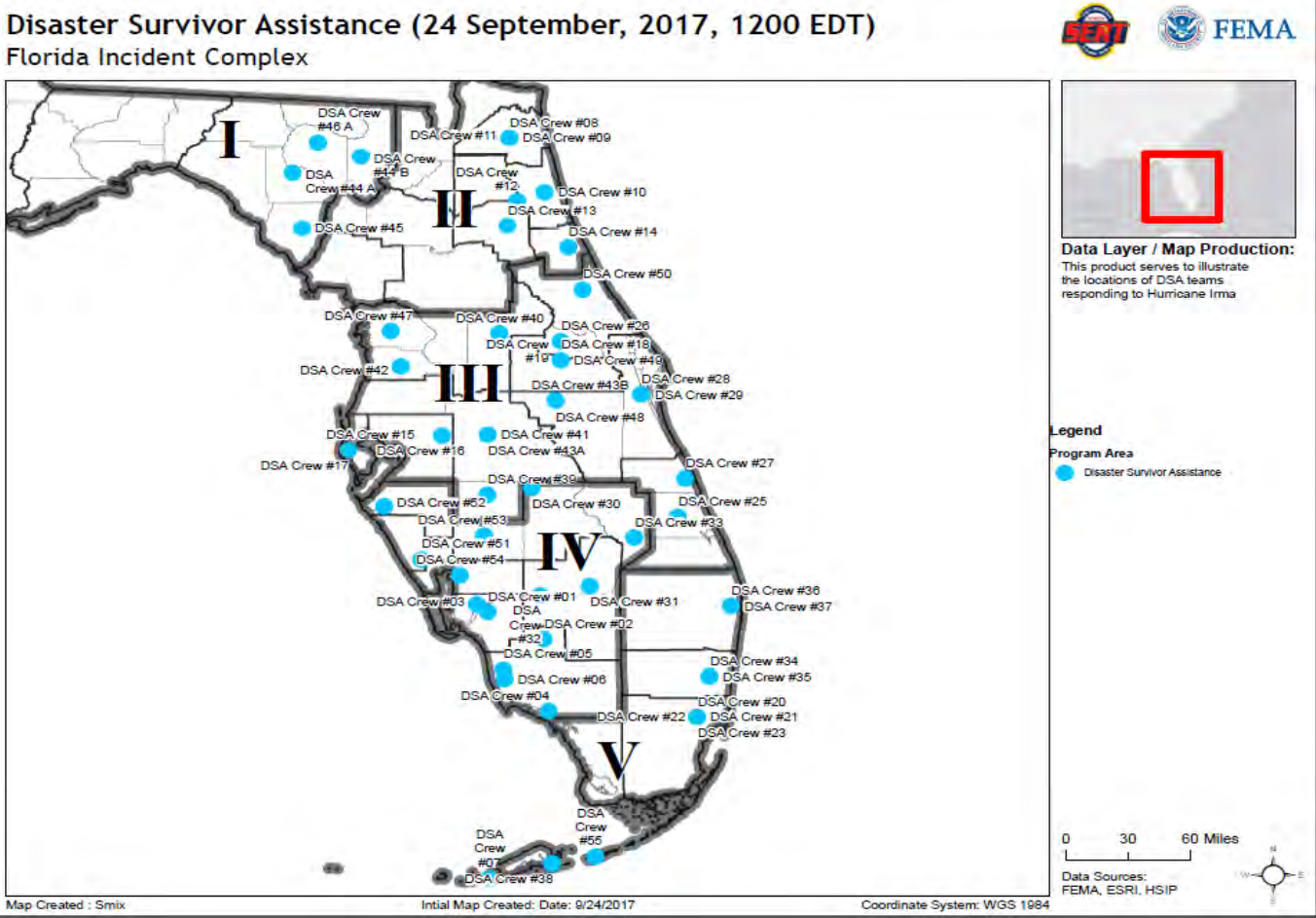


(9) DRCs Currently Open
(1) St. Augustine (St. John’s County)
(2) Boynton Beach (Palm Beach County)
(3) Riverview (Hillsborough County)
(4) Ft. Myers (Lee County)
(5) Miami (Miami-Dade County)
(6) MDRC Immokalee (Collier County)
(7) MDRC Green Cove Springs (Clay County)
(8) MDRC Venice (Sarasota County)
(9) MDRC Big Pine Key (Monroe County)

DRCS/MDRCS Open	
Open DRCs	9
Inspections	Unavailable
Opening Today	Unavailable
Closing Today	0
Transitions Today	0

SBA Loan Activity as of COB 9/25/2017				
LOAN APPLICATIONS	HOME	BUSINESS	EIDL	TOTAL
FEMA Registrations Referred	301,608	73,885	1,680	377,173
Applications Received	15,338	223	207	15,768
Applications in Process	7,290	132	144	7,566
% Processed	52%	41%	30%	52%
Loans Approved	49	0	0	49
Dollars Approved	\$2,666,000	\$0	\$0	2,666,000

Disaster Survivor Assistance	
DSATs in the Field	498
Counties with Active DSATs	48
Counties on Limited Presence	0



Activity	Daily	Cumulative
Homes Visited	3,686	23,549
Survivor Interactions	3,135	21,735
Survivor Registrations	603	8,403
Case Updates	127	1,279
Case Inquiries	189	1,994
Whole Community Referrals	693	5,634
Community Locations Visited	54	613
Private Sector Visited	64	255
Public Space	42	259
Other	4	152

Identified Issues & Trends

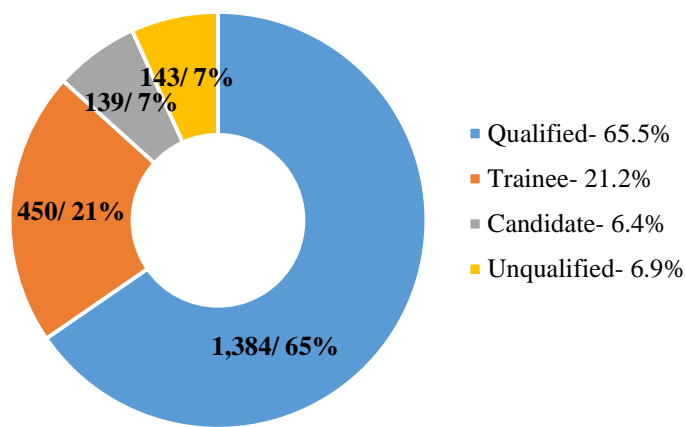
TRENDS:

- Survivors reported receiving unfavorable determination letters (Branch III all counties).
- Survivors continue to request temporary housing, shelters are closing and FEMA assistance has not arrived (Volusia, Brevard, Martin, and St. Lucie counties).
- Debris removal underway (Branch III all counties).
- Survivors hesitant to use 800# Helpline for case inquiry due to long wait times and dropped calls (Branch III all counties).
- Survivors continue to express need for assistance with removal of large trees and other debris (Orange).

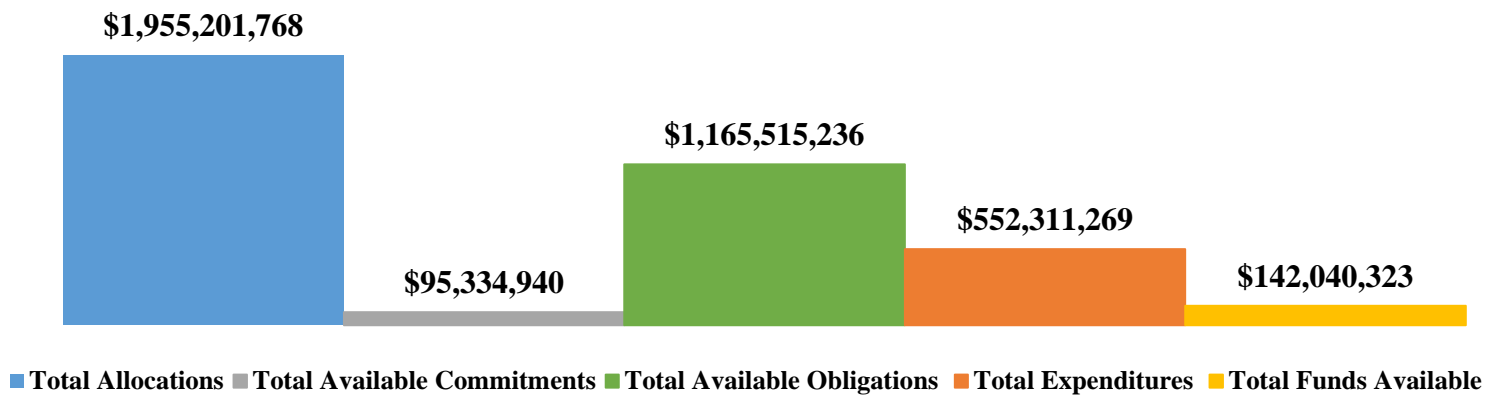




**Deployment Proficiency**  
(# of people/ % of people)



**Finance Summary**

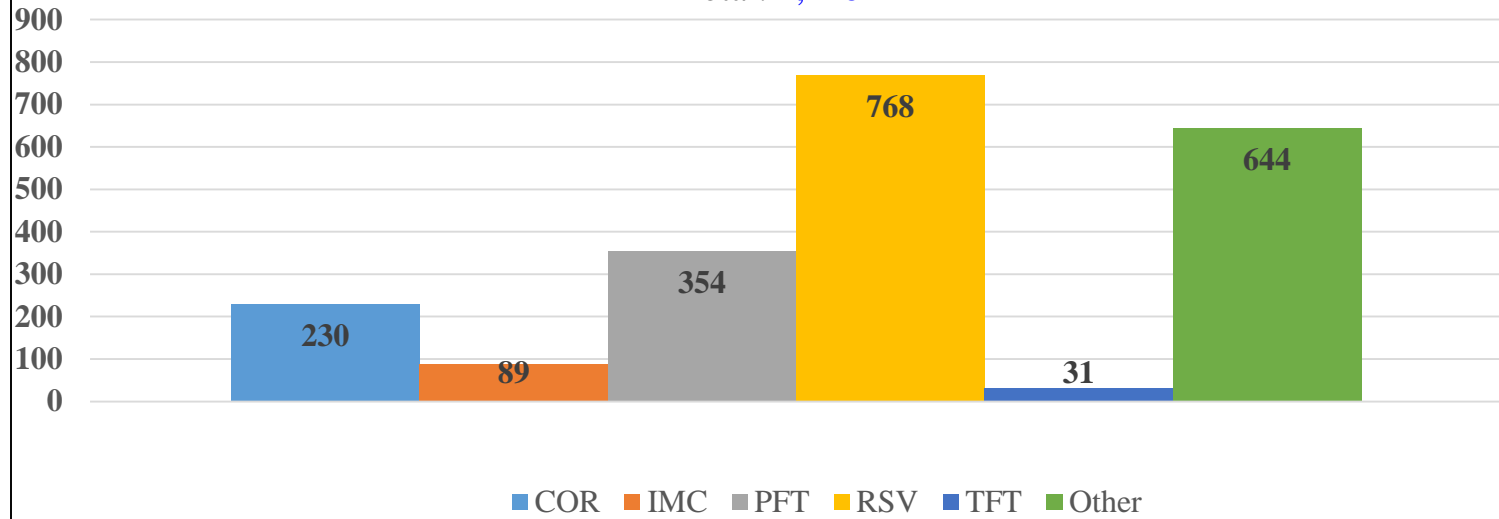


**4337-DR-FL Staffing Summary**

Checking In	73
Deployed	2,110
On Rotation	3
On Medical	0
Checking Out	2
Checked Out	9
Demobilized	114

**Staffing By Employee Type**

Total: 2,116







**Daily Incident Briefing Slides #19**  
**Florida Incident Complex 09/26/2017**  
**Branch I/Issues and Challenges**  
**0930 EDT (Day 23)**



**FEMA**

**Tasks Accomplished:**

- DSA crews extended registration intake at the Columbia County Recreational Department until Wednesday 10/27.

**Unmet Needs:**

- None

**Pressing Issues/Questions/Concerns:**

- Process/criteria for adding counties to the major disaster declaration (IA) is needed as multiple counties intend to request joint PDAs.

**Community Feedback:**

- No Feedback at this time.





Daily Incident Briefing Slides #19  
Florida Incident Complex 09/26/2017  
Branch II/Issues and Challenges  
0930 EDT (Day 23)



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DHS IP Data (U//FOUO)	Hospitals (IP/LNOs)	Emergency Services	Water / Waste Water <small><a href="http://www.floridhealth.gov/environmental-health/drinking-water/boil-water-notices.html">http://www.floridhealth.gov/environmental-health/drinking-water/boil-water-notices.html</a></small>	Fuel	Schools (LNOs)	Communications (IP/LNOs)	Roads/Bridges (IP/ESF#1)
<b>Div. AA</b> <b>Baker</b> <i>Donovan</i> <i>Puffer</i> 720-530-4281 IA, PA (A&B)	NSTR	NSTR	NSTR	NSTR	NSTR	NSTR	NSTR
<b>Div. JJ</b> <b>Duval</b> <i>Donovan</i> <i>Puffer</i> 720-530-4281 IA, PA (A&B)	NSTR	NSTR	NSTR	NSTR	NSTR	NSTR	NSTR
<b>Div. GG</b> <b>Putnam</b> <i>John Fenn</i> 404-583-5055 IA, PA (A&B)	NSTR	NSTR	Putnam County Public Works continues the assessment and repairs to the Paradise Point water and sewer system.	NSTR	NSTR	NSTR	NSTR
<b>Div. HH</b> <b>Clay</b> <i>John Fenn</i> 404-583-5055 IA, PA (A&B)	NSTR	NSTR	NSTR	NSTR	NSTR	The Clay County Public Safety Radio (800 MHz) that suffered damage from flooding is being replaced. The estimated date for replacement is October 3, 2017.	County Road 218 (CR 218) bridge is damaged, received Federal Approval to begin repairs. This is a major transportation route for the community. Proceeding with the repair process.





**Daily Incident Briefing Slides #19**  
**Florida Incident Complex 09/26/2017**  
**Branch II/Issues and Challenges**  
**0930 EDT (Day 23)**



**FEMA**

### **Tasks Accomplished:**

- Completed all tasks listed in IAP.
- 190 survivor interactions at various DRCs and Registration Intake events (Clay-HH, Putnam-GG, St. John's-Z).
- 6 fixed site DSA teams will be assigned to Baker, Bradford, Duval, Marion, Putnam, and Alachua counties. Mobile DSA teams will be reassigned to accommodate (1) one team/county.

### **Unmet Needs:**

- Putnam County requested clarification of 100% CAT-B reimbursement for providing security at MARC event.
- DIVS, PA, & MIT met with Jacksonville Port Authority, anticipate \$500,000 in damages and are also interested in discussing dredging at berthing area of port.

### **Pressing Issues/Questions/Concerns:**

- Branch Director will be meeting with EMDs for Clay (HH) and Putnam (GG) on 9/26.
- Coordinating dates for event with the deaf residents of Flagler (Div. Y) and Volusia Counties (Branch III) with Easter Seals Northeast Central Florida.

### **Community Feedback:**

- St. John's HHS Director expressed concerns related to the Transitional Sheltering Program and several residents being told they would have to vacate their hotel rooms prior to the extension.







Daily Incident Briefing Slides #18  
Florida Incident Complex 09/26/2017  
Branch III/Issues and Challenges  
0930 EDT (Day 23)



FEMA

DHS IP Data (U//FOUO)	Hospitals (IP/LNOs)	Emergency Services	Water / Waste Water <a href="http://www.floridahealth.gov/environmental-health/drinking-water/boil-water-notices.html">http://www.floridahealth.gov/environmental-health/drinking-water/boil-water-notices.html</a>	Fuel	Schools (LNOs)	Communications (IP/LNOs)	Roads/Bridges (IP/ESF#1)
<b>Div. Q County Name</b> <i>Div.Sup. Lon Biasco 425-457-6963 LNO IA, PA (A&amp;B)</i>	Open	NSTR	NSTR	NSTR	NSTR	NSTR	USACE met with county to review actions for bridge and water main issue. USACE will develop technical COAs for county.
<b>Div. R Orange Name</b> <i>Div.Sup. Lon Biasco 425-457-6963 LNO IA, PA (A&amp;B)</i>	NSTR	NSTR	NSTR	NSTR	NSTR	NSTR	NSTR
<b>Div. S County Name</b> <i>None IA, PA (A&amp;B)</i>	NSTR	NSTR	NSTR	NSTR	NSTR	NSTR	NSTR
<b>Div. T Hernando, Citrus, lake Name</b> <i>Div.Sup. Mark Dickeson 850-559-3189 LNO IA, PA (A&amp;B)</i>	Open	NSTR	NSTR	NSTR	All School open.	NSTR	NSTR



**Daily Incident Briefing Slides #19**  
**Florida Incident Complex 09/26/2017**  
**Branch III/Issues and Challenges**  
**0930 EDT (Day 23)**



**FEMA**

**Tasks Accomplished:**

- Div.-M- Newly arrived IA surge crew #56 to begin application intake starting tomorrow thru Thursday from 8-6 at the Centre of Palm Harbor 1500 16th St, Palm Harbor, FL 34683
- Div. N USACE ROE Blu Roof will relocate from its current location to the DRC location at 6437 Watson Road, Riverview Florida starting Wednesday 09/27/17.
- Div- O Will be present at Pasco County Speakers bureau where residents, Member of Congress including Rep. Gus Bilirakis. This will allow constituents in Pasco County who are impacted by Hurricane Irma the chance to ask questions of FEMA, State and Local Government and subject matter experts. This event takes place today at 6.00pm until 8.00pm

**Pressing Issues/Questions/Concerns:**

- Nothing to Report.

**Unmet Needs:**

- Div. S DRC Needed in Volusia and Seminole counties.
- Div. S: Unanswered Question: when will county receive remote sensing assessments allowing immediate access for categories C-G.
- Div. S Ongoing flooding along St Johns – single remaining community left to canvass via DSA is Geneva when water receded

**Community Feedback:**

- Nothing to Report.





Daily Incident Briefing Slides #18  
Florida Incident Complex 09/26/2017  
Branch IV/Issues and Challenges  
0930 EDT (Day 23)



FEMA

DHS IP Data (U//FOUO)	Hospitals (IP/LNOs)	Emergency Services	Water / Waste Water <small><a href="http://www.floridahealth.gov/environmental-health/drinking-water/boil-water-notices.html">http://www.floridahealth.gov/environmental-health/drinking-water/boil-water-notices.html</a></small>	Fuel	Schools (LNOs)	Communications (IP/LNOs)	Roads/Bridges (IP/ESF#1)
<b>Div. K Highland, Desoto, Okeechobee County</b> <i>Div.Sup. Wayne Stroeh 202-679-7448 Dep.Div.Sup. for Okeechobee Rupert Dennis 229-221-2595 IA, PA (A&amp;B)</i>	NSTR	NSTR	Boil water notice, Lake Josephine Heights, Buttonwood Bay MHP, LP Water Works, Silver Lake Utility- Buckhorn Housing, Tropical Harbor Estates, Country Walk and Dean Lakefront Estates (Highlands).  Boil water Notice Ancient Oaks RV Resort and Blue Cypress RV Park (Okeechobee)(Floridahealth.gov 09252017). 	NSTR	NSTR	NSTR	NSTR
<b>Div. L Henry, Glades County</b> <i>Div. Sup. Gerald McLemore 404-803-5572 Dep. Div.Sup. for Glades Rupert Dennis 229-221-2595 IA, PA (A&amp;B)</i>	NSTR	NSTR	Boil Water Notice for River Oaks, and Whisper Creek RV Park. (Glades County)  Boil Water notice Palm and Pines MHP (Hendry County) (Floridahealth.gov 09242017). 	NSTR	NSTR	NSTR	NSTR





**Daily Incident Briefing Slides #19**  
**Florida Incident Complex 09/26/2017**  
**Branch IV/Issues and Challenges**  
**0930 EDT (Day 23)**



**FEMA**

**Tasks Accomplished:**

- (2) Two Mobile DRCs open.
- (1) One Fixed DRC open.
- DSA concentrated operations in Bonita Springs and Naples.
- Met with Collier County EM to discuss housing priority locations within the county.

**Unmet Needs:**

- Haitian Creole/Spanish Interpreters are needed.
- IA Casework for applicants.
- More DSA staff.
- NACS rights and trainings.

**Pressing Issues/Questions/Concerns:**

- Availability of hotels enrolled in TSA.
- Solution needed for housing in Lee, Hendry, and Collier Counties.
- NACS/NEMIS rights for staff interfacing with survivors during DSA operations.
- State contracting issue with debris removal.
- Branch IV IA strike team for applicant casework.

**Community Feedback:**

- Questions on where, when, and how debris removal will take place.
- Where and when will DRCs/MDRCs be set up?
- Survivors are expressing frustration in finding a TSA hotel and the lack of overall housing availability.
- Starting to get questions/inquiries about PA programs as well as when they will start.



Daily Incident Briefing Slides #19  
Florida Incident Complex 09/26/2017  
Branch V/Issues and Challenges  
0930 EDT (Day 23)



FEMA

Updates in Blue Bold

DHS IP Data (U//FOUO)	Hospitals (IP/LNOs)	Emergency Services	Water / Waste Water <small><a href="http://www.floridhealth.gov/environmental-health/drinking-water/boil-water-notices.html">http://www.floridhealth.gov/environmental-health/drinking-water/boil-water-notices.html</a></small>	Fuel	Schools (LNOs)	Communications (IP/LNOs)	Roads/Bridges (IP/ESF#1)
<b>Div. A</b> <b>Monroe</b> <i>DivSup Mark Landry</i> <i>LNOs Randy Hecht,</i> <i>Dan Frazee,</i> <i>Steve Johnson</i> <i>IA, PA (C-G)</i>	Fisherman Hospital Closed. DMAT will end patient care on Sept. 26 and demobilize on Sept. 27.	Fire Service demobilized. Curfew still in place (10 pm – 6 am). Shifting of Law Enforcement (LE) resources to middle and lower Keys as residents return. The MM74 check point is closed (Monroe County SitRep 09232017).	NSTR	NSTR	<b>School openings are:</b> <b>Marathon and Key West Wednesday, Sept. 27., Big Pine Academy, Sugarloaf School and Key West Collegiate opens Monday, Oct. 2.</b>	NSTR	NSTR
<b>Div. B</b> <b>Miami-Dade</b> <i>Walt Cushman</i> <i>404-775-3739, LNO</i> <i>IA, PA (C-G)</i>	NSTR	NSTR	NSTR	NSTR	NSTR	NSTR	NSTR
<b>Div. C</b> <b>Broward</b> <i>Richard Flood</i> <i>404-693-7712</i> <i>IA, PA (C-G)</i>	NTSR	NTSR	NTSR	NTSR	NTSR	NTSR	NTSR
<b>Div. D</b> <b>Palm Beach</b> <i>Q Winfield</i> <i>770-401-9694</i> <i>IA, PA (C-G)</i>	NTSR	NTSR	Boil water advisories: Boil water notice for: 17 homes on Almeria Rd, Dyer Rd, S Olive; 20 homes in the 200 block of Monroe Dr.; 16 homes on Vincent Rd. Lake Worth Utilities. Affects approximately 20 customers. Boil Water Notice issued for the 300 Block of Blossom Lane plus 142, 144, 162, and 170 Lake Drive.	90% of the Fuel Stations are reporting fully operational. Note: the EOC has been unable to communicate with the other 10% (LNO Report 09222017).	NTSR	NTSR	NTSR



Daily Incident Briefing Slides #19  
Florida Incident Complex 09/26/2017  
Branch V/Issues and Challenges  
0930 EDT (Day 23)



FEMA

DHS IP Data (U//FOUO)	Hospitals (IP/LNOs)	Emergency Services	Water / Waste Water <a href="http://www.floridahealth.gov/environmental-health/drinking-water/boil-water-notices.html">http://www.floridahealth.gov/environmental-health/drinking-water/boil-water-notices.html</a>	Fuel	Schools (LNOs)	Communications (IP/LNOs)	Roads/Bridges (IP/ESF#1)
Div. C Broward Richard Flood 404-693- 7712 IA, PA (C- G)	NTSR	NTSR	NTSR	NTSR	NTSR	NTSR	NTSR
Div. D Palm Beach Q Winfield 770-401- 9694 IA, PA (C- G)	NTSR	NTSR	Boil water advisories: Boil water notice for: 17 homes on Almeria Rd, Dyer Rd, S Olive; 20 homes in the 200 block of Monroe Dr.; 16 homes on Vincent Rd. Lake Worth Utilities. Affects approximately 20 customers. Utility will notify customers directly. Boil Water Notice issued for the 300 Block of Blossom Lane plus 142, 144, 162, and 170 Lake Drive. (FDP 09252017).	90% of the Fuel Stations are reporting fully operational. Note: the EOC has been unable to communicate with the other 10% (LNO Report 09222017).	NTSR	NTSR	NTSR



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**FEMA**

**Tasks Accomplished:**

Broward County:

- County controlled Mobile Registration Intake Center opening on Sept. 27, a new location will be identified every week (registration intake only).
- Coordinated with County POC for speakers' Bureau events scheduled for Sept. 29 and Oct. 2., these events will be a registration opportunity and will not be a presentation of the IA process.

**Unmet Needs:**

Broward County:

- Nothing Reported.

**Pressing Issues/Questions/Concerns:**

Broward County:

- Debris haulers issue being addressed by the State.
- Questions arose after the Procurement Disaster Assistance Training webinar pertaining to contracting, reimbursable costs and the bidding process. General procurement questions were answered and participants with program specific questions were asked to check with program.

**Community Feedback:**

Broward County:

- Applicants are beginning to receive approvals/denials from FEMA and have voiced questions of how to appeal, showed information on the FEMA appeals process.



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**Tasks Accomplished:**

Monroe County:

- 3 Mobile Registration Intake Centers (MRIC) operating in county; Marathon, Key West, and Big Pine Key.
- 3 DSA teams (#7, #38, #55) operating in Key West, Big Pine and Marathon.
- Build-out plan for MDRC in Big Pines Key - coordinated with Federal Protective Services for additional security in Big Pines.
- County has opened community resource centers:
  - Big Pine Key assisting with tarps and American Red Cross.
  - Coca-Cola Plant assisting with tarps and meals.
  - Big Pine Flea Market assisting with FEMA Registration (MRCS), non-urgent medical care, free food and water, internet service.
- Hazard Mitigation conducted Substantial Damage Estimation (SDE) training in cities of Layton and Marathon.

**Pressing Issues/Questions/Concerns:**

Monroe County:

- Governor is sending in 400 National Guard members to assist with debris removal
- Applicant inquiry and assistance at MRICs.

**Unmet Needs:**

Monroe County:

- MRIC supervisor is in need of Spanish interpreters.
- Need for IA, SBA and Hazard Mitigation assistance for survivors.

**Community Feedback:**

Monroe County:

- Survivors are still expressing frustration with Transitional Sheltering Assistance hotel availability.





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**FEMA**

### Tasks Accomplished:

Palm Beach County:

- Met with Emergency Management and key staff, visited DRC-2 and toured streets in the county with Branch V Director.
- Reps from the Department of Children and Family Services and Crisis Counseling reported to the DRC. The 211 Help Line Rep dropped off a suite of materials to pass out.

### Unmet Needs:

Palm Beach County:

- Nothing to Report.

### Pressing Issues/Questions/Concerns:

Palm Beach County:

- Bi-lingual DSA team members are needed to communicate with the Creole and Spanish speaking community.
- Waiting for AT&T to connect the phones and faxes at DRC.

### Community Feedback:

Palm Beach County:

- Power Company reports that power is fully-restored; however, there are reports that the residents in Belle Glade, Pahokee and South Bay are still without power
- Survivors in Belle Glade are asking for a Disaster Recovery Center.
- Residents are complaining about travel time to the DRC, the hours of operation conflicting with their work schedules, and long helpline hold times.
- It was reported that Survivors are being told, on the helpline, that inspections are taking up to 30 days.
- Upon arrival, crews at all DRC locations are still being overwhelmed by the large numbers of survivors.
- The bulk of the unregistered survivors claim to have only experienced loss of food due to power outages.
- Questions were asked regarding the arrival timeline for home inspectors and what the term, 'pending case' means.
- Elderly survivors are receiving phone calls from scammers offering fake homeowners insurance.
- DRC staff received multiple questions about securing rental assistance and funds to offset lack of income due to business closures.



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**FEMA**

### **Tasks Accomplished:**

Miami-Dade:

- Visited the hard opening of DRC-5 for Miami-Dade County at Miami-Dade College Kendall Campus.
- Attended meeting with Director Miami-Dade Emergency Management regarding political requests for DSA Crews and assistance with closing shelters.
- Continued to develop strategy to close Fuchs shelter.
- Developing strategy for Public Assistance in Miami-Dade County and coordinating regarding issues of debris removal.
- Right of Entry in Homestead assisted 14 survivors and Right of Entry at Stephen P. Clark Government Center assisted 24 Survivors.

### **Pressing Issues/Questions/Concerns:**

Miami-Dade:

- Working to improve signage and dedicated parking to improve survivor access to DRC-5.
- Debris hauler issue being addressed by the State.

### **Unmet Needs:**

Miami-Dade:

- DRC-5 in in need of additional scanning capability to improve productivity.

### **Community Feedback:**

Miami-Dade:

- Nothing reported.



September 2017

