

Critical Issues & Trends	
Fatalities	50
Registrations	Total Registrations: 1,107,819; Daily Registrations: 68,098.
PDA's	Not scheduled.
DSA	DSA has deployed 498 staff. Conducted 2,821 home visits, 13,922 survivor interactions, and 1,137 registrations.
Fuel	7+ days of fuel in the ports. 6.4% of stations Statewide have no fuel.
Shelters	13 total shelters with a total population of 969. No Special Needs Shelters are currently opened.
Hospitals	Five (5) hospitals closed. None operating on generator power.
Schools	Three (3) counties report closed schools: Collier, Miami-Dade and Monroe.
Power:	99.94% with power. 6,209 (0.6%) accounts without power.
Ports:	<b>Open:</b> Port Pensacola, Panama City, Everglades, Jacksonville, Miami, Palm Beach, Canaveral, Fernandina, Manatee, Saint Petersburg, Tampa Bay; Fort Pierce <b>Open w/Restrictions:</b> Key West, <b>Zulu:</b> None
Airports	Two (2) Airports closed.

Commodities				
Product Class	Ordered Qty.	Shipped Qty.	Geo Arrived Qty.	Received Qty.
Blanket	10,000	11,750	0	11,750
CUSI	354	416	0	48
Cot	5,624	6,068	864	4,556
Fuel	559,750	42,491	0	42,491
Generator	135	73	0	73
Hygiene	25,000	25,000	0	25,000
Meal	8,541,130	11,468,836	1,037,693	9,140,535
Sheeting	56,785	30,023	6,526	2,116
Tarp	236,021	190,181	0	136,643
Water	6,914,473	7,335,291	71,654	5,882,816

4337-DR-FL Mission Assignments			Activated Emergency Support Functions	
Active MAs	266	Federal Share	State 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18	Federal 1, 3, 6, 8, 10, 11, 12, 13, DCO
FOS	224	\$244,925,084		
DFA	42	\$347,304,000		
State Cost Share		\$26,576,250		
Total Obligated		\$595,169,084		
Total Allocated		\$643,235,768.00		



Daily Incident Briefing Slides #17  
Florida Incident Complex 09242017  
Executive Summary  
0930 EDT (Day 21)



CURRENT OPERATIONS

- **As of 09/24/2017 0600 EDT, a total of 0.06 % customer accounts are without power, representing 6,209 pending restoration.**
- 50 reported fatalities across FL.
- As of 09/21/2017 1000 HRS EDT, the following data was reported: 68,098, daily registrations, with a total of 1,107,819 registrations.— **IA Data Warehouse continues to experience delays, not able to update for 9/23/17.**
- **As of 09/23/2017, DSA had deployed 498 staff. 2,821 homes visited and 1,137 people registered total.**
- **DRC # 1 in St. Augustine (St Johns) had 48 survivor visits.**
- **DRC #2 in Boynton Beach (Palm Beach) had 167 survivor visits.**
- **DRC #3 in Riverview (Hillsborough) had 62 survivor visits.**
- **DRC #4 in Ft. Myers (Lee) had 172 survivor visits.**
- **MDRC #1A in Immokalee (Collier) had 73 survivor visits.**
- **09/23/2017 Public Assistance: 219 RPAs in FloridaPA.org (+ 25).**
- **Walgreens will be displaying disaster assistance message (“Storm Damage, Contact FEMA, 800-621-3362”) in 189 Florida stores for two weeks beginning Thursday, September 21 and ending Thursday, October 5.**
- **Outdoor Advertisers Association of America (OAAA) running disasterassistance.gov messaging on 96 billboards in eight Florida counties for the full registration period.**

INCIDENT PRIORITIES

- Temp Roofing:
  - Approximate time from registration to installation of roof is 30 days vice the 14 days previously briefed.
  - 9 Counties awaiting FEMA approval for Blue Roof (Have asked USACE to identify the 9 and provide status).
- Infrastructure Branch established a critical infrastructure cell to develop recovery strategies from the collection and analysis of verified PDA data. PDAs are scheduled to begin 09/25/2017 with applicant briefings beginning 9/27/2017.
- **Solution needed for housing in Lee, Hendry, and Collier Counties.**
- Working with State partners to find additional locations for DRCs, **DRC just opened at Florida Gulf University – not adequate, too small and cannot handle the flow of survivors.**
- Need more language interpreters, Spanish and Creole (Haitian) - evaluating Surge Force for translation abilities, **working with AT&T on a contract for second language skills through a phone number.**

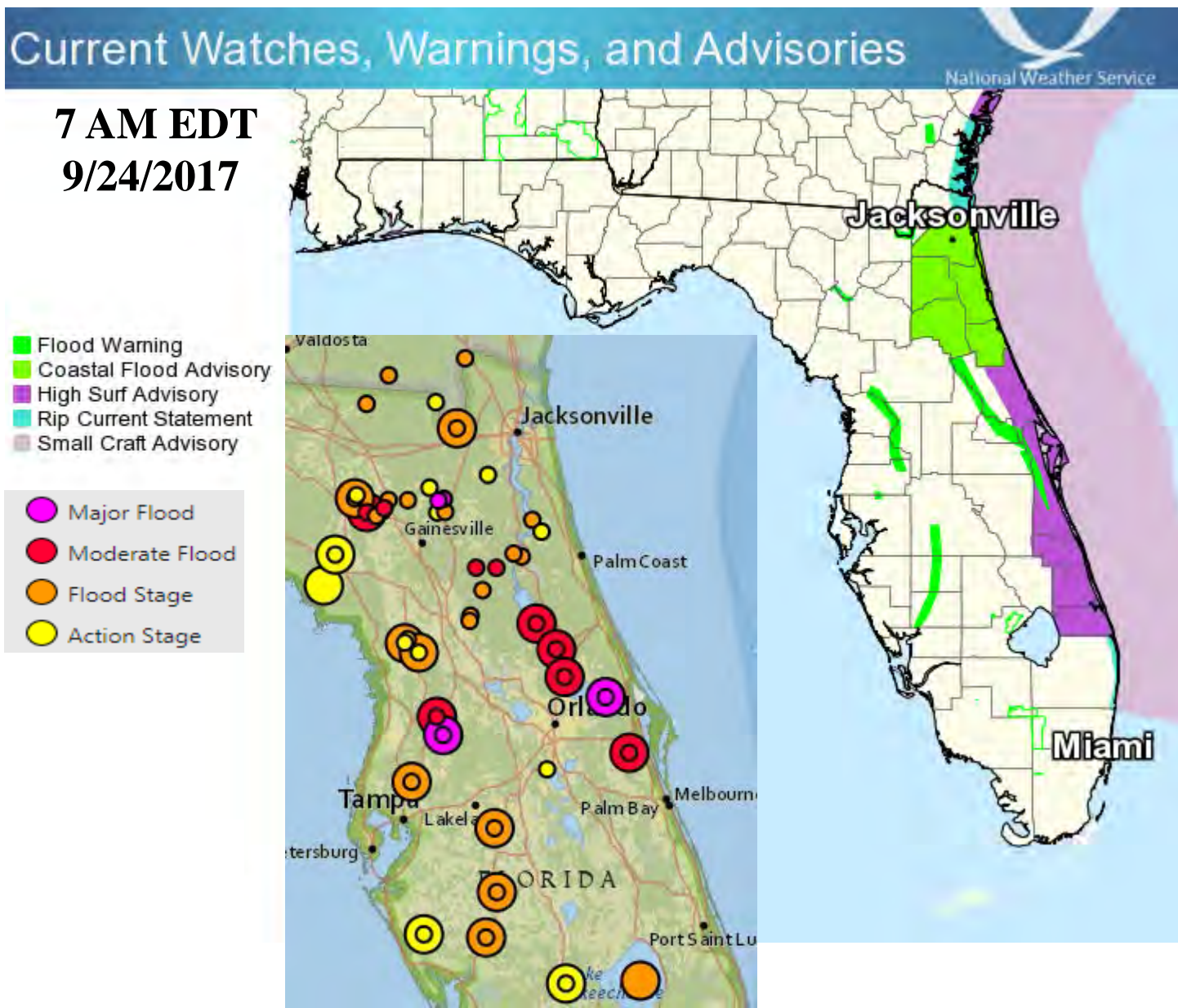
- **Direct Housing Task Force – Continuing development of the execution portion of FL Housing Plan.**
- **Disaster Recovery Center Cell – Completed DRC CONOPS .**
- **Infrastructure/Debris/Public Assistance Cell – Reviewing draft timeline and supporting spreadsheets for PA strategic plan refinements.**
- **HUD continues to work with State Housing Authorities on adopting disaster survivor preferences**
- **Citrus County EM and staff are reviewing planning for response to possible flooding from the Withlacoochee River later next week.**
- Many private Trailer/RV Parks remain without power due to downed poles. As soon as private ownership fixes poles, power can be restored. The area affected includes the 40+ mile stretch between Moorehaven and Okeechobee.

- Need more DSA staff – **09/24/2017 85 folks coming in and will have equipment**
- **09/23/2017 SPOT Report released regarding political campaigning at a MRIC at Naples Community Center (Collier).**
- Need flyers for DSA (50,000 English, 30,000 Spanish).
- Debris removal ongoing – debris removal resources are a challenge.
- Survivors continue to request temporary housing, shelters are closing.
- Need more IA Caseworkers for applicants.
- Seminole Reservation – Power has started to come back on in Big Cypress.



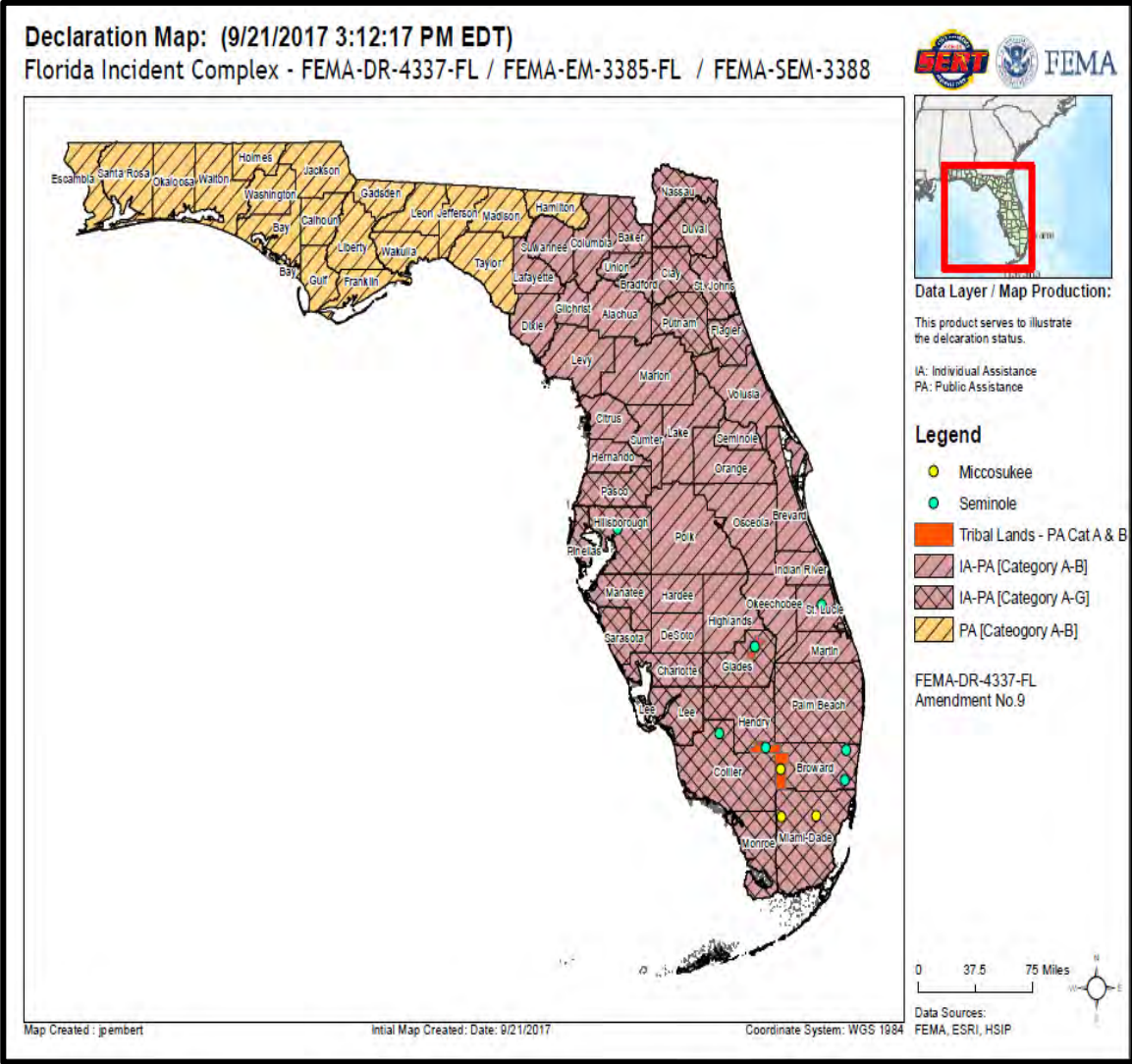
## Hazardous Weather Overview

- Near normal with highs in the mid 80s-upper 80s; lows near 70–lower 80s. Isolated storms Branches III, IV & V this AM, isolated t-storms possible across entire state this afternoon.
- **Flood Warnings** remain in effect for portions of the St. Johns, Santa Fe, St. Mary's, Peace and Withlacoochee Rivers.
  - Rivers will remain steady/slowly receded through the coming weeks.
- **Coastal Flood Advisory** continues through Sunday night for coastal regions of Branches II.
- **High Risk for rip currents** and **High Surf Advisory** along the entire Atlantic coastline.
- **No immediate tropical threat posed from Maria other than high surf/rip current threat.**





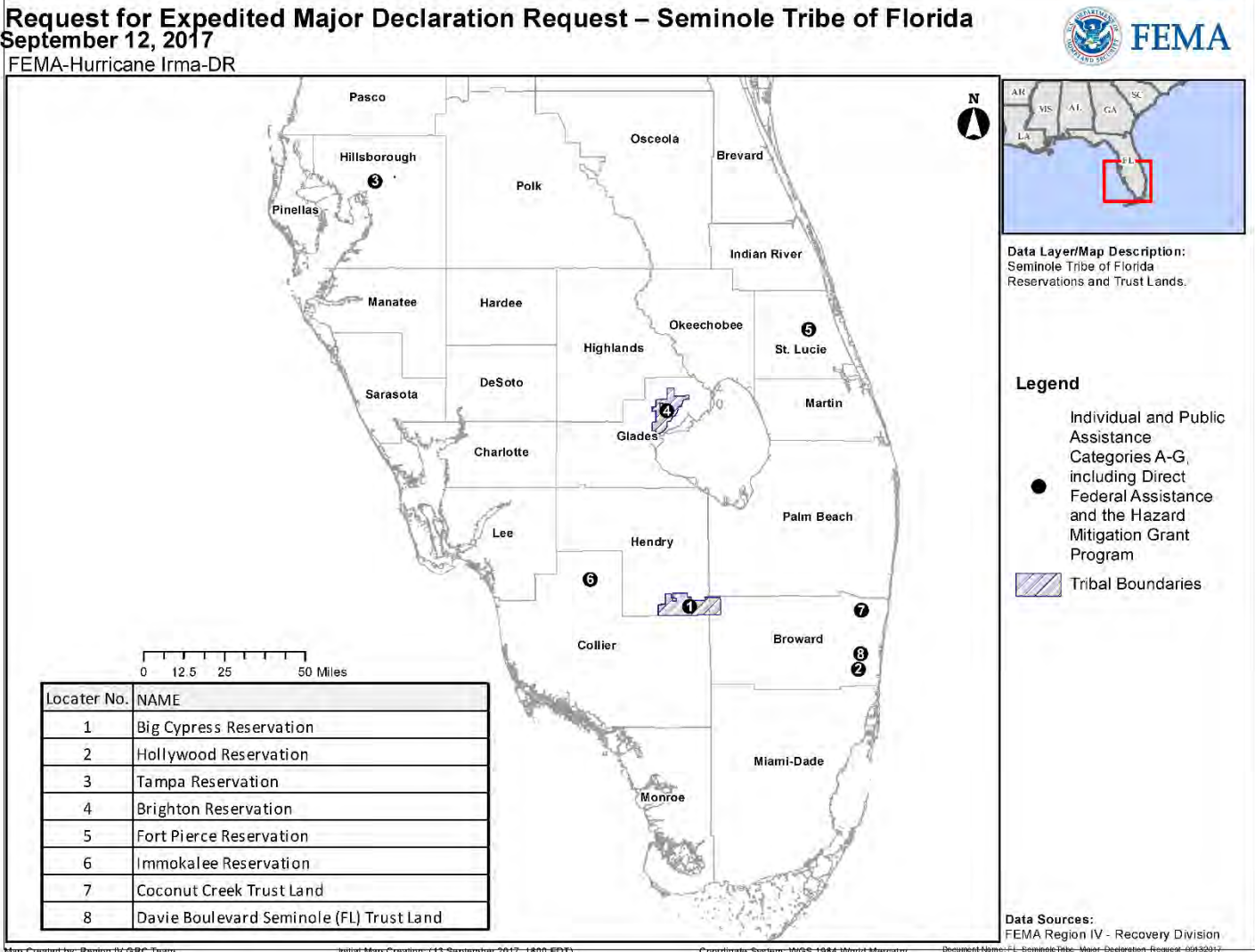
FEMA-4337-DR-FL		
Date Issued	Declaration	Counties
09/05/2017	FEMA-3385-EM-FL	Debris Removal and Emergency Protective Measures (Categories A and B) including direct federal assistance under the Public Assistance program for all 67 counties in the State of Florida.
09/10/2017	FEMA-4337-DR-FL	PA (Categories A , B) for all 67 counties, Hazard Mitigation, and IA for nine (9) counties: Charlotte, Collier, Hillsborough, Lee, Manatee, Miami-Dade, Monroe, Pinellas and Sarasota
09/11/2017	Amendment No. 1	IA for five (5) counties: Clay, Duval, Flagler, Putnam, and St. Johns
09/11/2017	Amendment No. 2	IA for two (2) counties: Broward and Palm Beach
09/13/2017	Amendment No. 3	IA for one (1) county: Polk
09/13/2017	Amendment No. 4	IA for four (4) counties: Brevard, Orange, Pasco, St. Lucie
09/13/2017	Amendment No. 5	IA for sixteen (16) counties: Citrus, Desoto, Glades, Hardee, Hendry, Hernando, Highlands, Indian River, Lake, Marion, Martin, Okeechobee, Osceola, Seminole, Sumter, Volusia
09/14/2017	Amendment No. 6	IA for nine (9) counties: Alachua, Baker, Bradford, Columbia, Gilchrist, Levy, Nassau, Suwannee, Union
09/16/2017	Amendment No. 7	IA for two (2) counties: Dixie, Lafayette
9/18/2017	Amendment No. 8	Appoints Willie G. Nunn as the Federal Coordinating Officer (FCO) and terminates the appointment of Justo Hernandez as the FCO for FEMA-4337-DR-FL.
9/21/2017	Amendment No. 9	Baker, Broward, Charlotte, Clay, Collier, Duval, Flagler, Glades, Hendry, Hillsborough, Lee, Manatee, Miami-Dade, Monroe, Nassau, Palm Beach, Pasco, Putnam, Pinellas, Sarasota, and St. Johns Counties for Public Assistance [Categories C-G](already designated for Individual Assistance and assistance for debris removal and emergency protective measures [Categories A and B], including direct federal assistance, under the Public Assistance program).

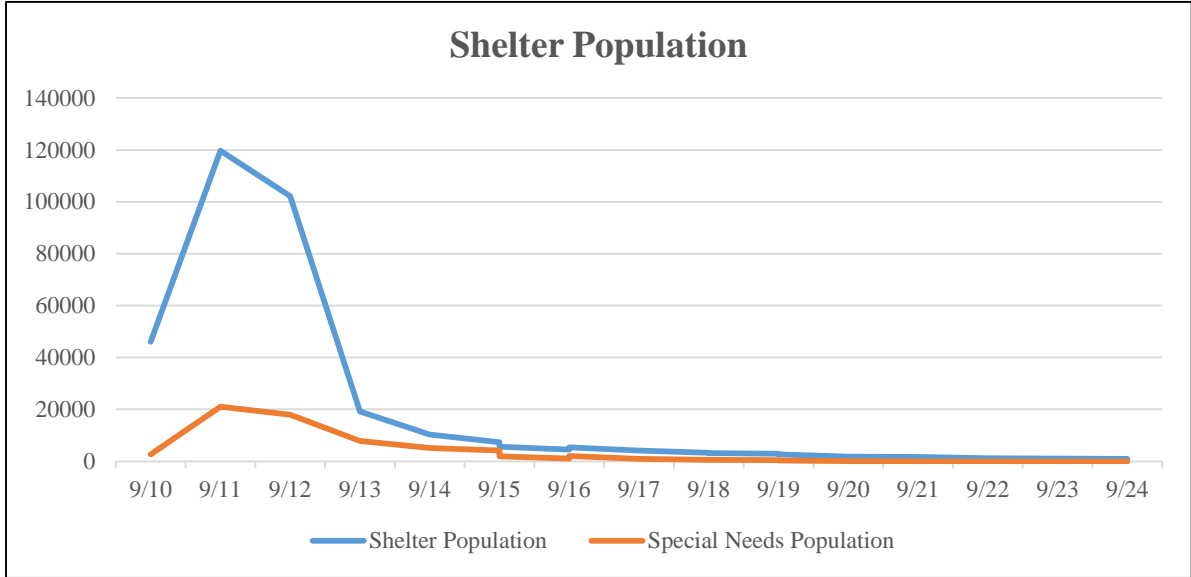
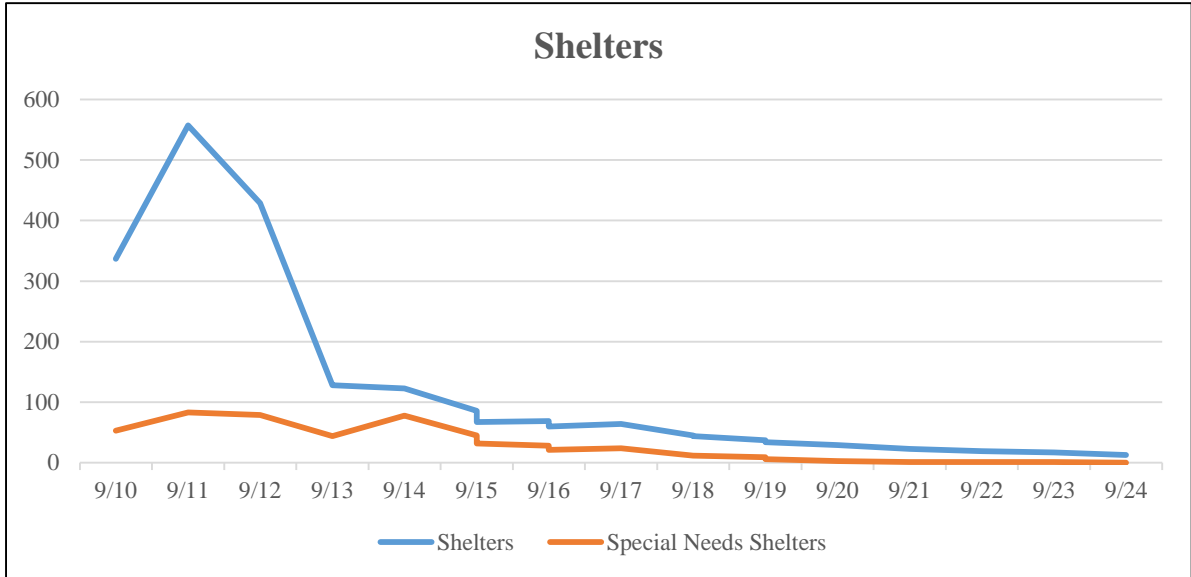


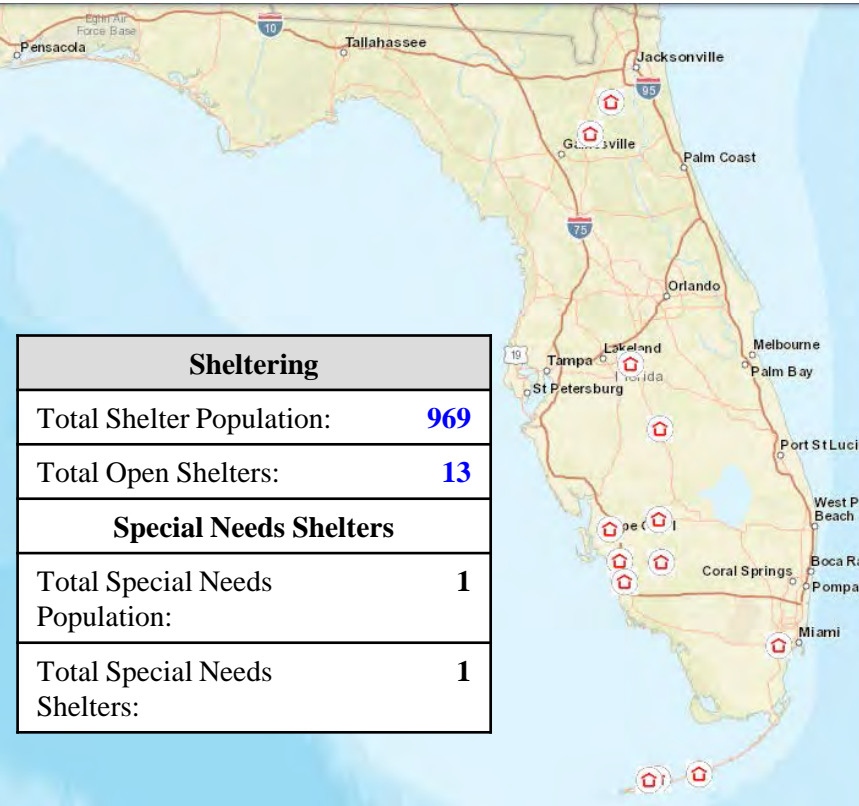
FEMA-3388-EM-SEM		
Date Issued	Declaration	Counties
09/08/2017	FEMA-3388-EM-SEM	Debris Removal and Emergency Protective Measures (Categories A and B) including direct federal assistance under the Public Assistance program for the Seminole Tribe of Florida.

FEMA-3388-EM-SEM Mission Assignments		
Active MAs	7	Federal Share
FOS	3	\$15,000
DFA	4	\$2,200,000
Tribe Cost Share		\$925,000
Total Obligated		\$2,215,000
Total Allocated		\$4,066,000


3388-EM-SEM Staffing Summary	
Checking In	1
Deployed	8
On Rotation	0
On Medical	0
Checking Out	0
Demobilized	1







Open Shelters



Open Shelters13

BRADFORD

1

CLAY

1

COLLIER

2

HENDRY

1

HIGHLANDS

1

LEE

2

MIAMI-DADE

1

MONROE

3

POLK

1

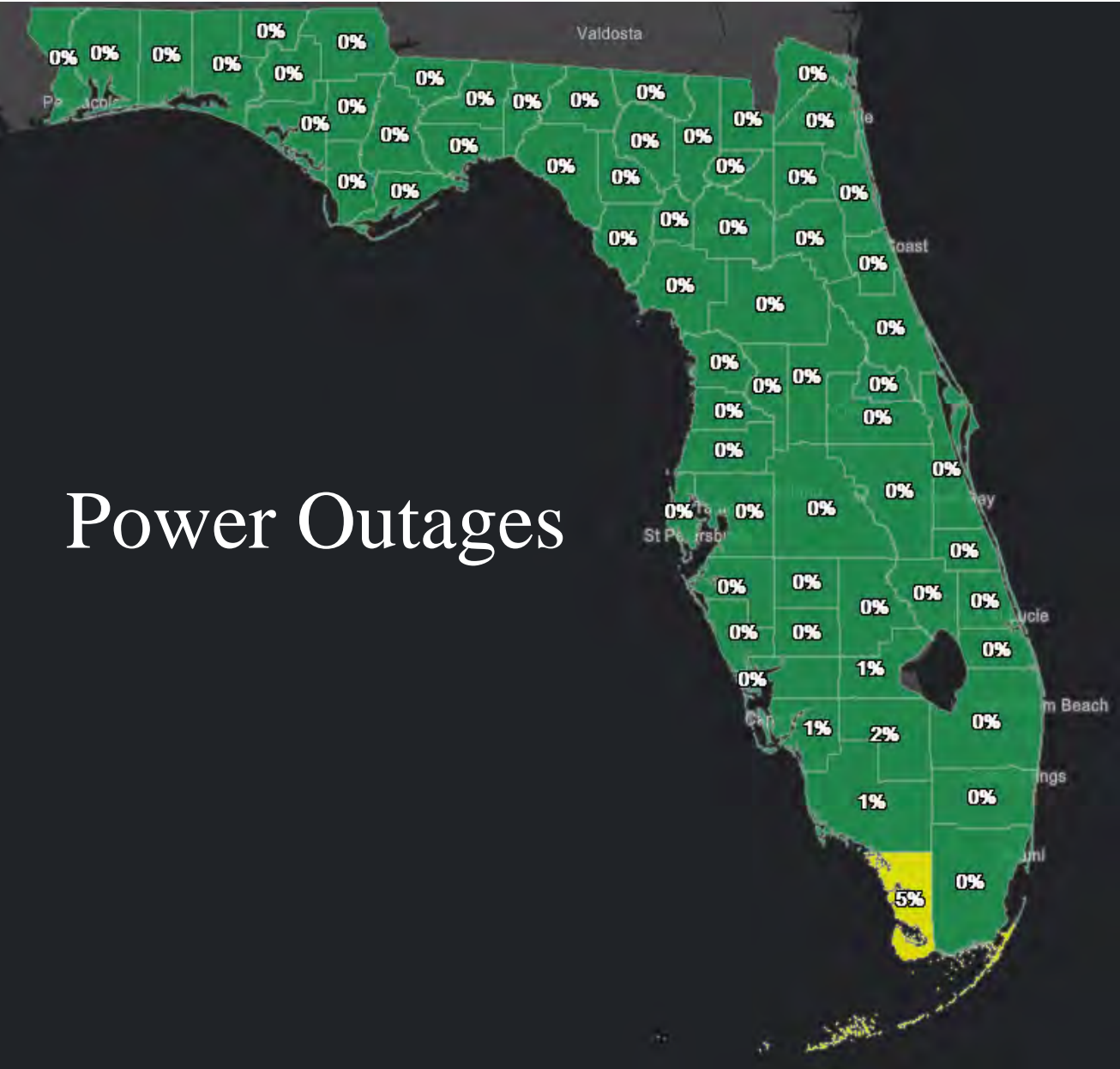
Sheltering	
Total Shelter Population:	969
Total Open Shelters:	13
Special Needs Shelters	
Total Special Needs Population:	1
Total Special Needs Shelters:	1

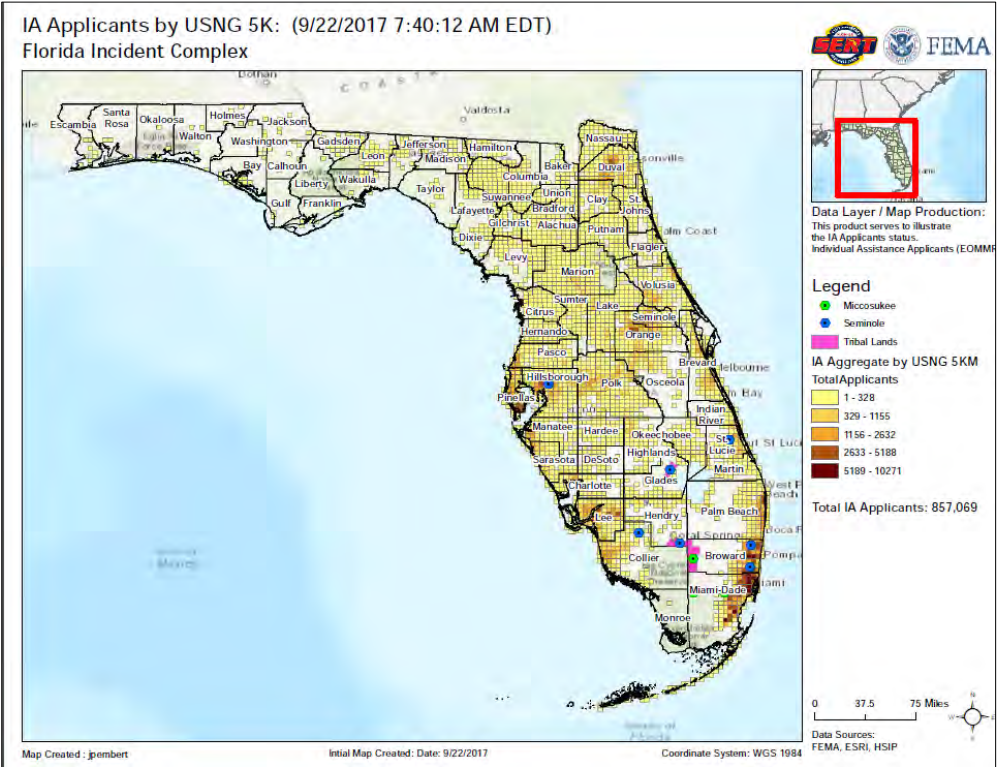
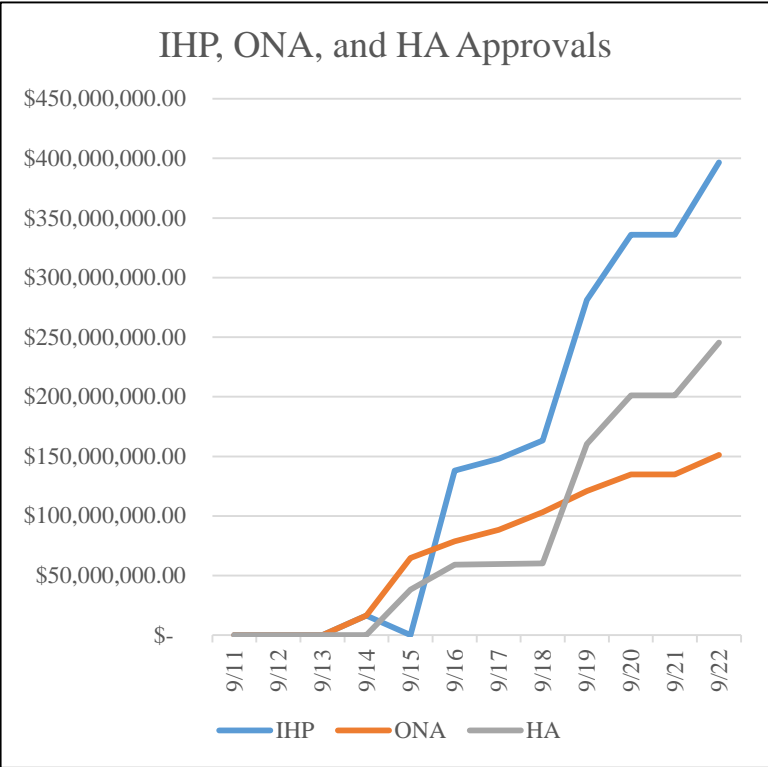
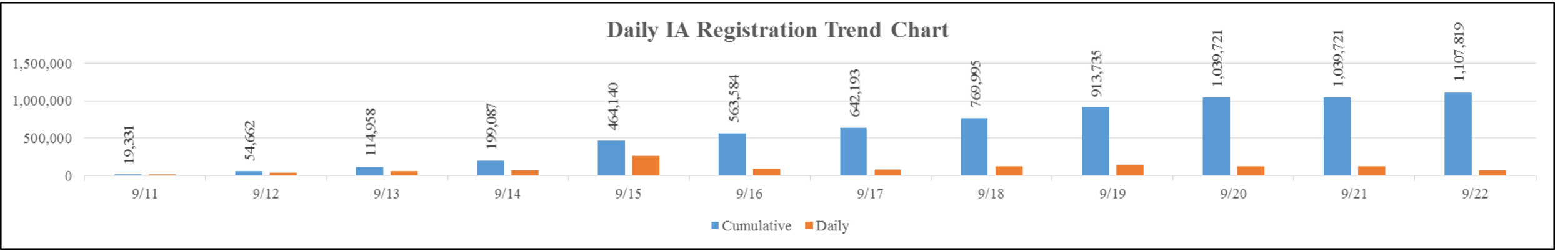
Note: Updates in blue



County	COUNTY TOTALS			
	Current	Number of	% With	% Out
ALACHUA	0	130,032	100%	0%
BAKER	0	11,363	100%	0%
BAY	0	115,629	100%	0%
BRADFORD	0	12,649	100%	0%
BREVARD	0	310,644	100%	0%
BROWARD	54	933,354	100%	0%
CALHOUN	0	3,936	100%	0%
CHARLOTTE	50	114,958	100%	0%
CITRUS	0	87,714	100%	0%
CLAY	0	94,839	100%	0%
COLLIER	1,234	245,911	99%	1%
COLUMBIA	0	33,363	100%	0%
DESOTO	0	17,571	100%	0%
DIXIE	0	10,017	100%	0%
DUVAL	0	449,842	100%	0%
ESCAMBIA	0	156,136	100%	0%
FLAGLER	0	58,019	100%	0%
FRANKLIN	0	10,202	100%	0%
GADSDEN	0	22,320	100%	0%
GILCHRIST	0	8,900	100%	0%
GLADES	40	7,254	99%	1%
GULF	0	10,909	100%	0%
HAMILTON	0	6,712	100%	0%
HARDEE	0	12,291	100%	0%
HENDRY	303	17,898	98%	2%
HERNANDO	0	94,940	100%	0%
HIGHLANDS	0	62,465	100%	0%
HILLSBOROU	0	632,953	100%	0%
HOLMES	0	10,423	100%	0%
INDIAN RIVER	0	91,545	100%	0%
JACKSON	0	26,161	100%	0%
JEFFERSON	0	8,113	100%	0%
LAFAYETTE	0	4,045	100%	0%
LAKE	0	177,867	100%	0%

County	COUNTY TOTALS			
	Current	Number of	% With	% Out
LEE	2,318	438,984	99%	1%
LEON	0	141,776	100%	0%
LEVY	0	24,710	100%	0%
LIBERTY	0	4,069	100%	0%
MADISON	0	10,708	100%	0%
MANATEE	0	209,757	100%	0%
MARION	0	189,091	100%	0%
MARTIN	0	93,400	100%	0%
MIAMI-DADE	0	1,137,086	100%	0%
MONROE	2,813	62,590	96%	4%
NASSAU	0	44,796	100%	0%
OKALOOSA	0	108,411	100%	0%
OKEECHOBEE	0	22,790	100%	0%
ORANGE	0	580,272	100%	0%
OSCEOLA	0	152,731	100%	0%
PALM BEACH	0	766,847	100%	0%
PASCO	0	270,095	100%	0%
PINELLAS	0	551,917	100%	0%
POLK	0	330,732	100%	0%
PUTNAM	0	41,266	100%	0%
SANTA ROSA	0	76,256	100%	0%
SARASOTA	0	263,835	100%	0%
SEMINOLE	0	210,503	100%	0%
ST. JOHNS	0	130,769	100%	0%
ST. LUCIE	0	153,830	100%	0%
SUMTER	0	73,610	100%	0%
SUWANNEE	0	22,757	100%	0%
TAYLOR	0	12,916	100%	0%
UNION	0	5,438	100%	0%
VOLUSIA	0	286,545	100%	0%
WAKULLA	0	15,463	100%	0%
WALTON	0	59,476	100%	0%
WASHINGTON	0	13,090	100%	0%
	6,209	10,497,491	0.94%	0.06%





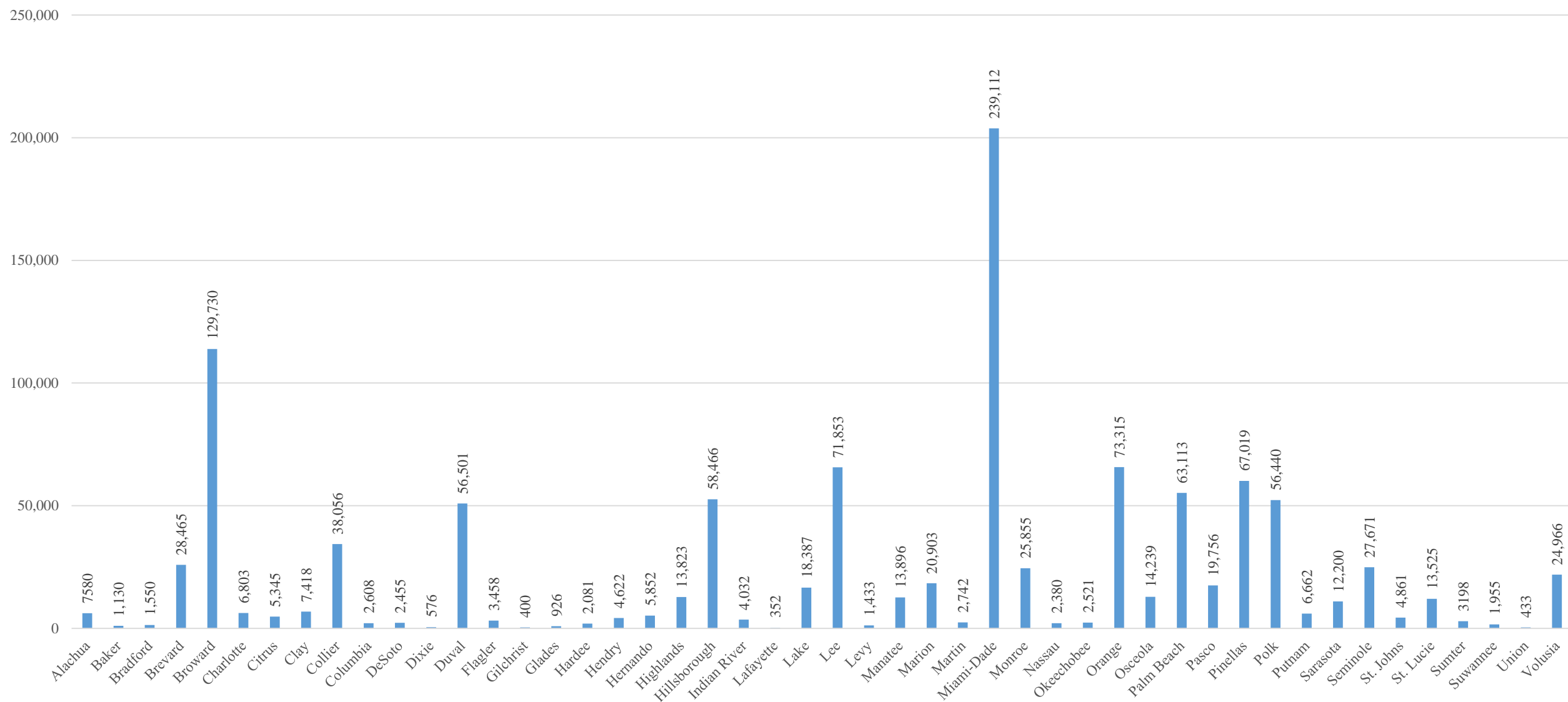
Individual Assistance	
Total Registrations	1,107,819
Total IHP \$\$ Approved	\$245,408,250.09
Total ONA \$\$ Approved	\$151,247,281.60
Total HA \$\$ Approved	\$396,655,531.69
Max \$\$ Awards (0)	\$0

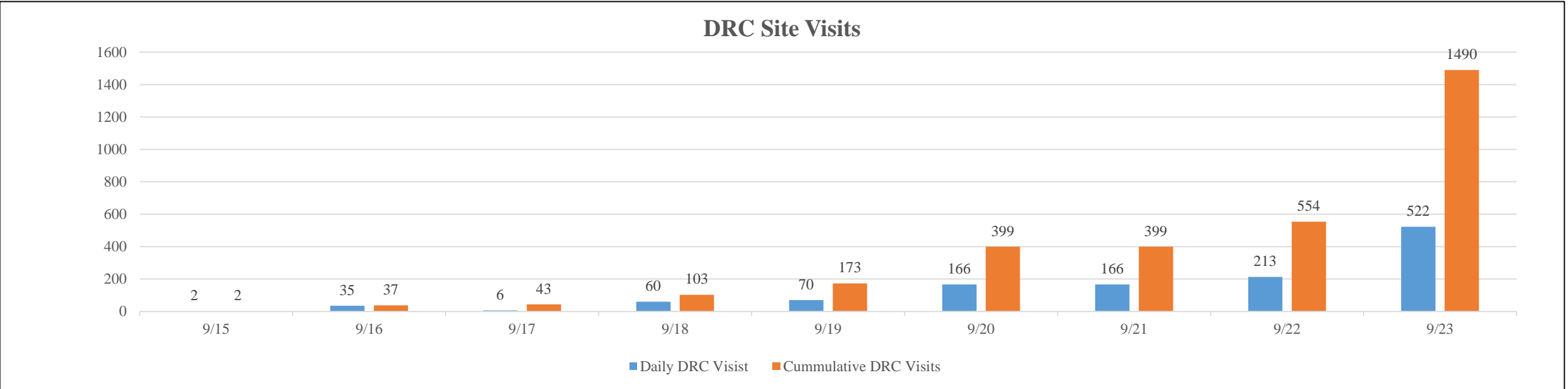
Housing Inspections	
Inspections	190,288
Total Inspections Returned	10,876
Outstanding	Unavailable
% Completed	Unavailable

Transitional Shelter Assistance	
Households Currently Checked In	5,641
Occupied Hotel Rooms	Unavailable



Valid IA Registrations By County





(4) DRCs Currently Open
(1) St. Augustine (St. John’s County)
(2) Boynton Beach (Palm Beach County)
(3) Riverview (Hillsborough County)
(4) Ft. Myers (Lee County)

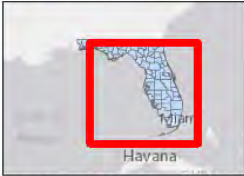
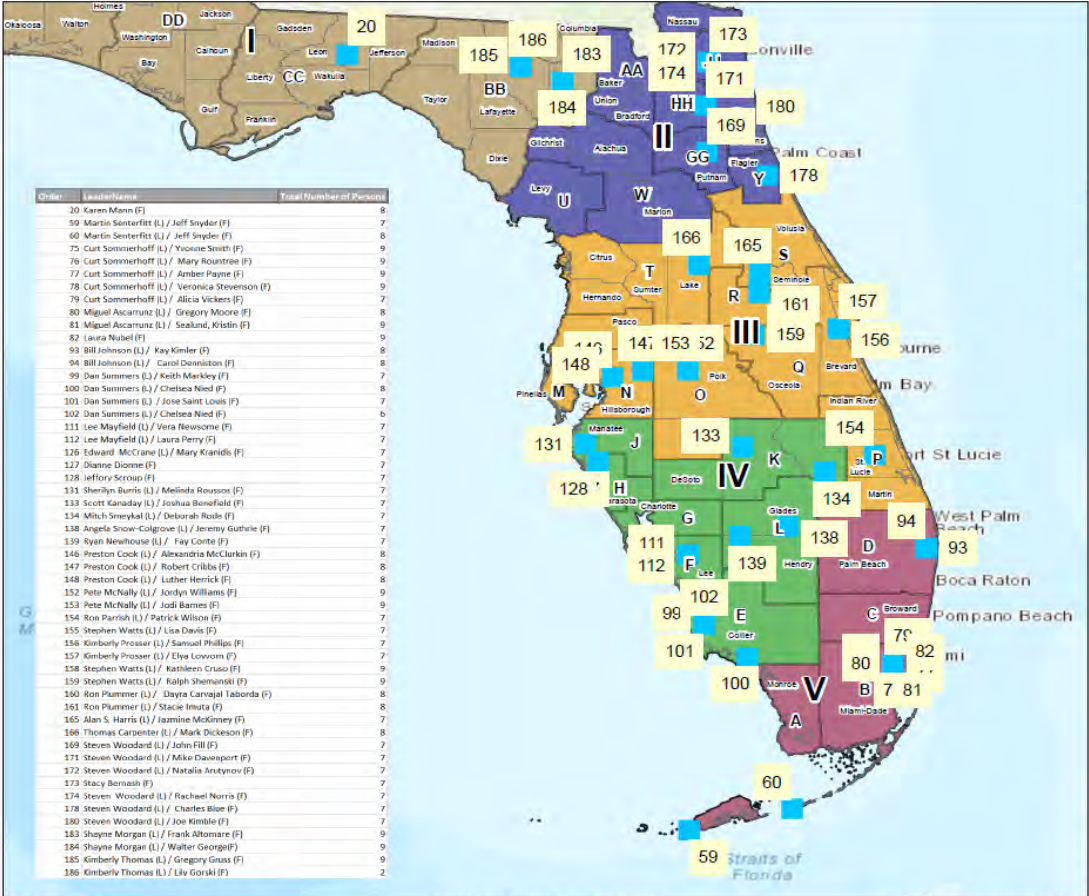
DRCS/MDRCS Open	
Open DRCs	4
Inspections	Unavailable
Opening Today	Unavailable
Closing Today	0
Transitions Today	0

SBA Loan Activity as of COB 9/23/2017				
LOAN APPLICATIONS	HOME	BUSINESS	EIDL	TOTAL
FEMA Registrations Referred	173,553	42,493	1,292	217,338
Applications Received	10,610	74	80	10,764
Applications in Process	5,280	41	55	5,376
% Processed	50%	45%	31%	50%
Loans Approved	11	0	0	11
Dollars Approved	\$677,300	\$0	\$0	\$677,300

Disaster Survivor Assistance	
DSATs in the Field	498
Counties with Active DSATs	48
Counties on Limited Presence	0

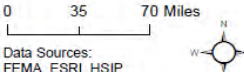
Hurricane Irma - Disaster Survivor Assistance (20 September 2017, 1200 EDT)

FEMA-4337-DR-FL



Data Layer / Map Production:  
This product serves to illustrate the locations for Federal assets responding to Hurricane Irma.

Legend  
Functional Area  
Disaster Survivor Assistance



Activity	Daily	Cumulative
Homes Visited	2821	13922
Survivor Interactions	3056	12510
Survivor Registrations	1137	5782
Case Updates	197	723
Case Inquiries	335	1242
Whole Community Referrals	790	3275
Community Locations Visited	146	348
Private Sector Visited	17	137
Public Space	23	157
Other	4	140

Identified Issues & Trends

TRENDS:

- Survivor expressed frustration with long hold times and dropped calls on the 800 helpline number.
- Survivors continue to request temporary housing. Shelters are closing and FEMA assistance has not arrived (Volusia, Brevard, Martin, and St. Lucie counties).
- Survivors requesting assistance with food.
- DSNAP now available.
- Survivors concerned about cost to mitigate flood damages not covered by insurance or FEMA (Orange/Seminole).
- Debris removal underway (all counties).

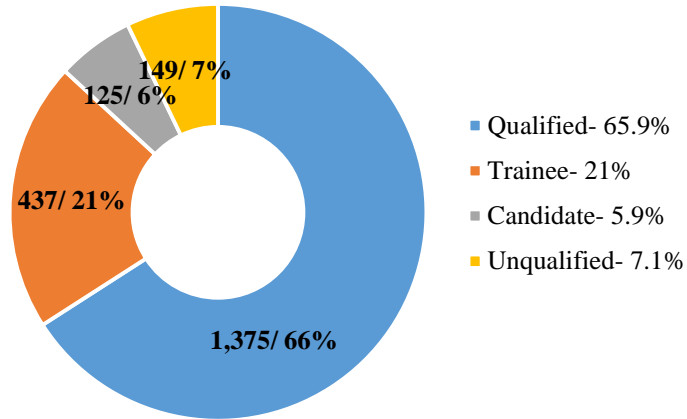
RUMORS:

- Survivors reported hearing they should not begin to make repairs or remove debris until they have had their FEMA inspection.
  - Encouraged survivors to start cleanup process but to keep receipts and take pictures of damages.

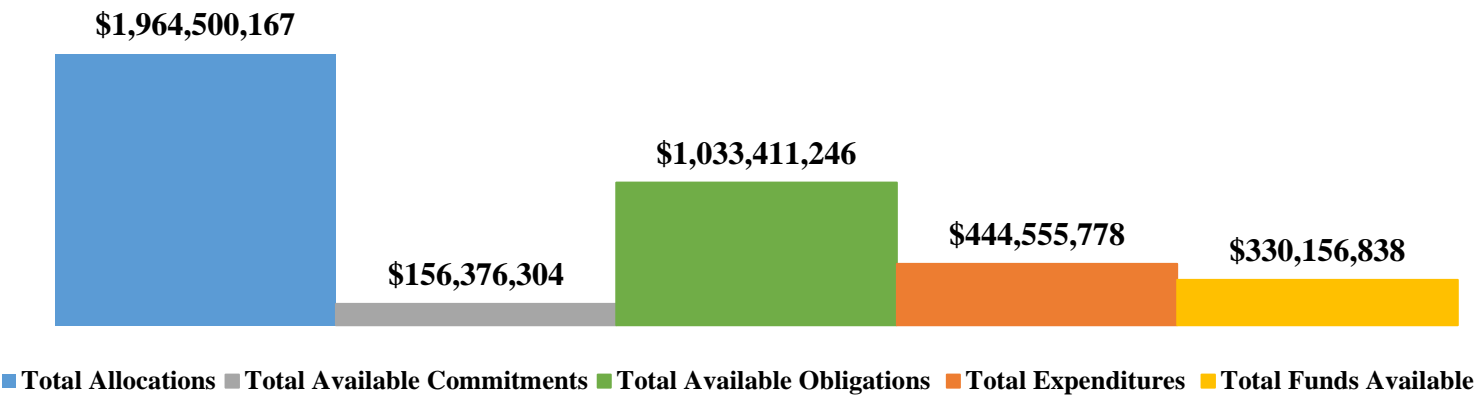




Deployment Proficiency  
(# of people/ % of people)



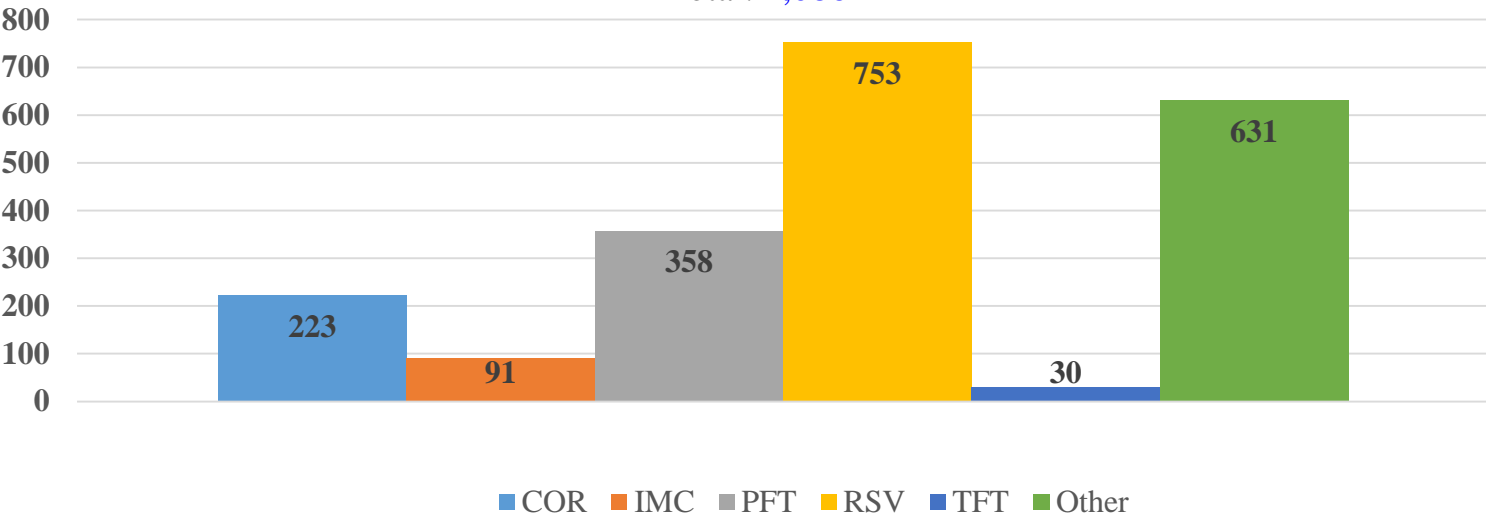
Finance Summary



4337-DR-FL Staffing Summary

Checking In	74
Deployed	2,086
On Rotation	4
On Medical	0
Checking Out	0
Checked Out	12
Demobilized	107

Staffing By Employee Type  
Total: 2,086





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**Tasks Accomplished:**

- DSA crews extended registration intake at the Columbia County Recreational Department until Wednesday 10/27.

**Unmet Needs:**

- None.

**Pressing Issues/Questions/Concerns:**

- Process/criteria for adding counties to the major disaster declaration (IA) is needed as multiple counties intend to request joint PDAs.

**Community Feedback:**

- No feedback at this time.



Daily Incident Briefing Slides #17  
Florida Incident Complex 09242017  
Branch II/Issues and Challenges  
0930 EDT (Day 21)



FEMA

Updates in Blue Bold

DHS IP Data (U//FOUO)	Hospitals (IP/LNOs)	Emergency Services	Water / Waste Water <small><a href="http://www.floridahealth.gov/environmental-health/drinking-water/boil-water-notices.html">http://www.floridahealth.gov/environmental-health/drinking-water/boil-water-notices.html</a></small>	Fuel	Schools (LNOs)	Communications (IP/LNOs)	Roads/Bridges (IP/ESF#1)
<b>Div. AA</b> <b>Baker</b> <i>Donovan</i> <i>Puffer</i> 720-530-4281 IA, PA (A&B)	NSTR	NSTR	NSTR	NSTR	NSTR	NSTR	NSTR
<b>Div. JJ</b> <b>Duval</b> <i>Donovan</i> <i>Puffer</i> 720-530-4281 IA, PA (A&B)	NSTR	NSTR	NSTR	NSTR	NSTR	NSTR	NSTR
<b>Div. GG</b> <b>Putnam</b> <i>John Fenn</i> 404-583-5055 IA, PA (A&B)	NSTR	NSTR	Putnam County Public Works continues the assessment and repairs to the Paradise Point water and sewer system.	NSTR	NSTR	NSTR	NSTR
<b>Div. HH</b> <b>Clay</b> <i>John Fenn</i> 404-583-5055 IA, PA (A&B)	NSTR	NSTR	NSTR	NSTR	NSTR	<b>The Clay County Public Safety Radio (800 MHz) that suffered damage from flooding is being replaced. The estimated date for replacement is October 3, 2017.</b>	<b>County Road 218 (CR 218) bridge is damaged, received Federal Approval to begin repairs. This is a major transportation route for the community. Proceeding with the repair process.</b>









**Tasks Accomplished:**

- Completed all tasks listed in IAP.
- Participated in (4) four different registration events.
- Assisted over 550 survivors.
- Completed (4) four inspections of potential DRC Locations.

**Unmet Needs:**

- Continued DRC coordination.

**Pressing Issues/Questions/Concerns:**

- Sharing PDAT Webinar info with potential PA applicants.
- Establishing a MRIC/MCOV in north-side area of Jacksonville.
- Site selected, awaiting inspection.

**Community Feedback:**

- Survivors are showing mixed reactions to DSA in the field. Some are very appreciative, other are distrustful.

[illegible]

DHS IP Data (U//FOUO)	Hospitals (IP/LNOs)	Emergency Services	Water / Waste Water <small><a href="http://www.floridahealth.gov/environmental-health/drinking-water/boil-water-notices.html">http://www.floridahealth.gov/environmental-health/drinking-water/boil-water-notices.html</a></small>	Fuel	Schools (LNOs)	Communications (IP/LNOs)	Roads/Bridges (IP/ESF#1)
<b>Div. Q</b> <b>County</b> <b>Name</b> <i>Div.Sup.</i> <i>Lon Biasco</i> <i>425-457-6963</i> <i>LNO</i> <i>IA, PA (A&amp;B)</i>	OPEN	NSTR	NSTR	NSTR	NSTR	NSTR	USACE met with county to review actions for bridge and water main issue. USACE will develop technical COAs for county.
<b>Div. R</b> <b>Orange</b> <b>Name</b> <i>Div.Sup.</i> <i>Lon Biasco</i> <i>425-457-6963</i> <i>LNO</i> <i>IA, PA (A&amp;B)</i>	NSTR	NSTR	NSTR	NSTR	NSTR	NSTR	NSTR
<b>Div. S</b> <b>County</b> <b>Name</b> <i>None</i> <i>IA, PA (A&amp;B)</i>	NSTR	NSTR	NSTR	NSTR	NSTR	NSTR	NSTR
<b>Div. T</b> <b>Hernando,</b> <b>Citrus, lake</b> <i>Div.Sup. Mark Dickeson</i> <i>850-559-3189</i> <i>LNO IA, PA (A&amp;B)</i>	Open	NSTR	NSTR	NSTR	All School open.	NSTR	<b>Withlacoochee River has met the Major Flood Stage. Crest forecasted on Hernando County to follow. Hernando County which is slightly over 12” ABOVE Major Flood Stage.</b>





### Tasks Accomplished:

- **Div. N:** DRC was active. The County has been notified by the State that it has approved the change of the DRC hours to 0800 to 2000 hours 7 days a week.

### Unmet Needs:

- **Div. N:**
  - 1. Logistics Unmet Needs:
    - a. Last night around 2100 hours, logistics items were dropped off at the DRC without any federal employees to sign for the equipment. No one knew about this equipment coming to the DRC and no coordination was conducted by any organization. To this point, it is still unknown who actually owns the equipment.
      - i. (1) 100 KW Generator
      - ii. (1) Flood Light Unit
      - iii. Pallet of supplies
      - iv. Tables, chairs, trashcans, and industrial fans
    - b. In addition to the previous Logistics request for (2) Pallets of Water, (5) Cases of Printer Paper, 2 hole punch, 3 hole punch, Pencils/ pens 3 boxes of each, Bright color printer paper.

### Pressing Issues/Questions/Concerns:

- **Div. S:** Unanswered Question: when will county receive remote sensing assessments allowing immediate access for categories C-G?
- **Div. T:** Div. Sup. will recon the Withlacoochee River in Hernando and Citrus County and coordinate with County EM's.
  - **Lake County** EM has gone back and submitted a second request for the Blue Roof program for the county to the state.
  - **Citrus County** EM and staff are reviewing planning for response to possible flooding from the Withlacoochee River later next week.

### Community Feedback:

- **Div. Q-R:** The City of Windermere in Orange County hosted a successful “National Night Out” event. There were several attendees who requested information, but there was no registration.
- **Div. N:** Turn out at Hillsborough County DRC was less than expected.



Daily Incident Briefing Slides #17  
Florida Incident Complex 09242017  
Branch IV/Issues and Challenges  
0930 EDT (Day 21)



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DHS IP Data (U//FOUO)	Hospitals (IP/LNOs)	Emergency Services	Water / Waste Water <a href="http://www.floridahealth.gov/environmental-health/drinking-water/boil-water-notices.html">http://www.floridahealth.gov/environmental-health/drinking-water/boil-water-notices.html</a>	Fuel	Schools (LNOs)	Communications (IP/LNOs)	Roads/Bridges (IP/ESF#1)
<b>Div. E Collier County</b> <i>Div.Sup. Jesse Munoz 678-491-0394 IA, PA (A&amp;B)</i>	NSTR	NSTR	Boil Water Notice, Naples, Everglades City, Golden Gate, Marco Shores, Port of the Islands (FloridaHealth.gov 09232017).	NSTR	NSTR	Weakened Cell signal (Div. Sup. Report 09232017).	NSTR
<b>Div. F Lee County</b> <i>Div.Sup. Bob Spence 404-803-8266 IA, PA (A&amp;B)</i>	NSTR	NSTR	Boil Water Notice for Charleston Park, Citrus Park RV Resort, Oak Park MHP, Sunset Acres, Tamiami Village MHP, and Useppa Island Club (Floridahealth.gov 09232017) Some lift stations remain without power (Div.Sup. Report 09212017). 	NSTR	Schools remain closed, projected to open Monday 9/25/2017 (Div. Sup Report, 09222017).	NSTR	NSTR
<b>Div. G Charlotte County</b> <i>Div.Sup Bob Spence 404-803-8266 IA, PA (A&amp;B)</i>	NSTR	NSTR	Boil Water notice for Boca Grande Utilities (Floridahealth.gov 09232017). 	NSTR	NSTR	NSTR	NSTR



**Daily Incident Briefing Slides #17**  
**Florida Incident Complex 09242017**  
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<b>Div. H</b> <b>Sarasota</b> <b>County</b> <i>Div.Sup</i> <i>JT Ackerman</i> <i>404-695-2334</i>  <i>IA, PA (A&amp;B)</i>	NSTR	NSTR	Boil Water Notice for Southgate utilities (Floridahealth.gov 09232017).	NSTR	NSTR	NSTR	NSTR
<b>Div. J</b> <b>Manatee</b> <b>County</b> <i>Div.Sup. Fred</i> <i>Wehrenberg</i> <i>404-695-2334</i>  <i>IA, PA (A&amp;B)</i>	NSTR	NSTR	NSTR	NSTR	NSTR	NSTR	NSTR
<b>Div. K</b> <b>Highland,</b> <b>Desoto,</b> <b>Okeechobe</b> <b>County</b> <i>Div.Sup.</i> <i>Wayne Stroeh</i> <i>202-679-7448</i> <i>Dep.Div.Sup.</i> <i>for</i> <i>Okeechobee</i> <i>Rupert Dennis</i> <i>229-221-2595</i>  <i>IA, PA (A&amp;B)</i>	NSTR	NSTR	Boil Water Notice for City of Arcadia and Desoto Village (Desoto County).  Boil water notice, Lake Placid, Lake Josephine Heights, Buttonwood Bay MHP, LP Water Works, Silver Lake Utility- Buckhorn Housing, Tropical Harbor Estates, and Country Walk and Dean Lakefront Estates(Highlands).  Boil water Notice Ancient Oaks RV Resort and Blue Cypress RV Park (Okeechobee)(Floridahealth.gov 09232017).	NSTR	NSTR	NSTR	NSTR

DHS IP Data (U//FOUO)	Hospitals (IP/LNOs)	Emergency Services	Water / Waste Water <small><a href="http://www.floridahealth.gov/environmental-health/drinking-water/boil-water-notices.html">http://www.floridahealth.gov/environmental-health/drinking-water/boil-water-notices.html</a></small>	Fuel	Schools (LNOs)	Communications (IP/LNOs)	Roads/Bridges (IP/ESF#1)
<div>Div. L</div> <div>Henry, Glades County</div> <div>Div.Sup. Gerald McLemore</div> <div>404-803-5572</div> <div>Dep.Div.Sup. for Glades Rupert Dennis</div> <div>229-221-2595</div> <div>IA, PA (A&amp;B)</div>	NSTR	NSTR	<div>Boil Water Notice for River Oaks, and Whisper Creek RV Park. (Glades County)</div> <div>Boil Water notice Palm and Pines MHP (Hendry County)</div> <div>(Floridahealth.gov 09232017).</div>	NSTR	NSTR	NSTR	NSTR



**Tasks Accomplished:**

- 175,694 Total Valid IA Registrations in Branch IV.
- Mobile DRC established in Immokalee.
- Bonita Springs town hall meeting.
- Registrations and application status check operations across the branch.

**Pressing Issues/Questions/Concerns:**

- Availability of hotels enrolled in TSA.
- Solution needed for housing in Lee, Hendry, and Collier Counties.
- Location and size of Lee County DRC is inadequate.
- NACS/NEMIS rights for staff interfacing with survivors during DSA operations.
- State contracting issue with debris removal.

**Unmet Needs:**

- Haitian Creole Interpreters are needed.
- IA Casework for applicants.
- More DSA staff.

**Community Feedback:**

- Questions on where, when, and how debris removal will take place.
- Where and when will DRCs/MDRCs be set up?





Daily Incident Briefing Slides #17  
Florida Incident Complex 09242017  
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0930 EDT (Day 21)



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Updates in Blue Bold

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<b>Div. A Monroe DivSup Mark Landry LNOs Randy Hecht, Dan Frazee, Steve Johnson IA, PA (C- G)</b>	<b>Fisherman Hospital, Lower Keys Medical Center and Mariners Hospital are open (Monroe County SitRep 09232017).</b>	<b>Fire Service demobilized. Curfew still in place. (10 pm – 6 am) Shifting of Law Enforcement (LE) resources to middle and lower Keys as residents return. The MM74 check point is closed (Monroe County SitRep 09232017).</b>	<b>The Boil Water Notice has been lifted in the Keys with the Exception of the following areas: Lower Keys - Sunset Key, Cudjoe Key, Ramrod Key, Summerland Key, Little Torch Key, Long Beach Road on Big Pine Key. Middle Key - Sombrero and Flamingo area of Marathon, Coco Plum Subdivision in Marathon, Grassy Key, Conch Key, Coral Key, Outdoor Resorts. Upper Keys - Ocean Lane (MM 82.5), Sunset Park Subdivision, Sunset Drive (MM 74.2) (Monroe County Press Release 09232017).</b>	Nothing Reported (09232017).	Closed until Sept 25th (LNO Report 09202017).	NSTR	<b>US 1 open throughout Keys. Most traffic lights and warnings operation (Monroe County SitRep 09232017).</b>
<b>Div. B Miami- Dade Walt Cushman 404-775- 3739 LNO IA, PA (C- G)</b>	NSTR	EOC is operating at level III (LNO Report 09202017).	No boil water advisory currently in place (FDP 09222017).	NSTR	NSTR	NSTR	Most secondary roads are open and clearance of debris is ongoing. (LNO Report 09202017).



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Florida Incident Complex 09242017  
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0930 EDT (Day 21)



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<b>Div. C</b> <b>Broward</b> <i>Richard Flood</i> <i>404-693-7712</i> <i>IA, PA (C-G)</i>	NTSR	NTSR	NTSR	NTSR	NTSR	NTSR	NTSR
<b>Div. D</b> <b>Palm Beach</b> <i>Q Winfield</i> <i>770-401-9694</i> <i>IA, PA (C-G)</i>	NTSR	EOC is operating at level II (LNO Report 09212017).	Boil water advisories: Boil water notice for: 17 homes on Almeria Rd, Dyer Rd, S Olive; 20 homes in the 200 block of Monroe Dr; 16 homes on Vincent Rd. Lake Worth Utilities. Affects approximately 20 customers. Utility will notify customers directly. Boil Water Notice issued for the 300 Block of Blossom Lane plus 142, 144, 162, and 170 Lake Drive (FDP 09222017).	90% of the Fuel Stations are reporting fully operational. Note: the EOC has been unable to communicate with the other 10% (LNO Report 09222017).	All schools open.	Not affected by Irma. Telecommunications – operational (LNO Report 09212017).	<b>All lights are operating on regular power (LNO Report 09232017).</b>



### Tasks Accomplished:

Broward County:

- PA process beginning.
- Providing FEMA cards with the registration information.
- Plan to conduct AIR mission on (9) nine identified zip codes locations/contact.
- The goal is to submit to DSA for review by Sept 24, 2017 and complete the AIR mission by Sept 30, 2017.

### Pressing Issues/Questions/Concerns:

Broward County:

- Shortage of debris haulers in area continues to be issue being addressed by the State.
- DRC locations – The county submitted (8) eight locations based on input from County Administration (management). The county is leaving it to the State to prioritize the locations.
- Do we have any information of when the MDRC will be in Broward County?
- Do we have the schedule for PA applicant briefings?
- When will our IGA staff be in the county?

### Unmet Needs:

Broward County:

- Nothing Reported.

### Community Feedback:

Broward County:

- The main complaint is the FEMA registration phone lines have long hold times.



Daily Incident Briefing Slides #17  
Florida Incident Complex 09242017  
Branch V/Issues and Challenges  
0930 EDT (Day 21)



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Tasks Accomplished:

Monroe County:

- Monday, Sept 25, 2017, Snake Creek Drawbridge in Tavernier resumes regular operations for mariners.
- Conducted Coordination meeting to follow up and prepare for Governor Scott's visit to the Keys on Monday. Priority Issues: Debris removal and Direct Housing.
- Hazard Mitigation conducted Substantial Damage Estimation (SDE) training in Key Largo through Sunday. Additional, trainings will be held in the cities of Layton and Marathon.

Unmet Needs:

Monroe County:

- MRIC supervisor (DRC 9) requests for Spanish interpreters (IA Trained and Qualified).
- Need for IA. SBA and HM assistance to survivors in county.

Pressing Issues/Questions/Concerns:

Monroe County:

- Monroe County reducing "PODs" with comfort stations. County discussion on having FEMA presence to provide information to Survivors.
- Fuel and Energy (Power) are approaching restoration.
- Need to establish DRC / DSA footprint and plan of action for upcoming days - this Information is requested from County EOC to put out to public. We are struggling to get information. Division Planners are working to establish POC.
- County is working to return to normal to support tourism Industry by 10/1/2017 in Key West
- County EOC reducing footprint of external agencies and hopes to return to normal Operation Monday 25 September 2017.
- County is inquiring about Basecamp support to federal resources. Rumor that the Empire State will be relocating to Puerto Rico could impact accommodations for follow on resources
- Debris removal (specifically PPDR approval) is a concern. There is a lot of mobile home parks affected.
- There is a rumor that the 60-day limitation requirement has been waived in IRT NFIP Flood Insurance – County would like to release a press release. Will there be a Joint State/JFO PIO release of this info?

Community Feedback:

Monroe County:

- Number one concern for citizens is that there are no hotels available.



### Tasks Accomplished:

**Palm Beach County:**

- Representatives from the Department of Children and Family Services and the Crisis Counseling Group reported to the DRC numerous inquiries about the Food Stamp Program.

### Unmet Needs:

**Palm Beach County:**

- Nothing reported.

### Pressing Issues/Questions/Concerns:

**Palm Beach County:**

- 400 survivors visited DRC #2. During in-take, the survivors only indicated their county. Need demographics by city.
- State changed the DRC hours of operations to 0800-2000 daily.
- County employees indicated they will not be able to work 12 hour shifts, they will work 0800-1800.
- DSA efforts are hampered due to not having Creole and Spanish speakers on the team.

### Community Feedback:

**Palm Beach County:**

- Power company report that power is fully restored; however, still receiving reports that Belle Glade, Pahokee and South Bay are without power.
- Survivors are asking for a Disaster Recovery Center in Belle Glade.
- DRC hours of operation conflict with their work schedule.





September 2017

