



Critical Issues & Trends		
Fatalities	54	
Registrations	Total Registrations: 1,435,194; Daily Registrations: 65,744.	
PDAs	Not scheduled.	
DSA	DSA has deployed 498 staff. Conducted 3,702 home visits, 24,290 survivor interactions, and 620 registrations.	
Fuel	7+ days of fuel in the ports.	
Shelters	8 total shelters with a total population of 783. No Special Needs Shelters are currently opened.	
Hospitals	Five (5) hospitals closed. None operating on generator power.	
Schools	One (1) county reported closed schools: Monroe.	
Power:	99.98% with power. 2,619 (0.02%) accounts without power.	
Ports:	Open: Port Pensacola, Panama City, Everglades, Jacksonville, Miami, Palm Beach, Canaveral, Fernandina, Manatee, Saint Petersburg, Tampa Bay; Fort Pierce Open w/Restrictions: Key West, Zulu: None	
Airports	Two (2) Airports closed.	

Commodities				
Product Class	Received Qty.			
Blanket	10,000	11,750	0	11,750
CUSI	354	416	24	48
Cot	5,624	6,068	864	4,556
Fuel	559,750	42,491	0	42,491
Generator	135	73	0	73
Hygiene	25,000	25,000	0	25,000
Meal	8,541,130	11,468,836	1,037,693	9,140,535
Sheeting	56,785	37,362	942	5,916
Tarp	236,021	190,181	0	179,615
Water	10,914,473	8,411,432	71,654	5,882,816

4337-DR-FL Mission Assignments			
Active MAs	273	Federal Share	
FOS	226	\$248,565,084	
DFA	47	\$347,279,000	
State Cost Share		\$33,151,250	
Total Obligated		\$622,844,084	
Total Allocated		\$668,529,015	

Activated Emergency Support Functions		
State Federal		
1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18.	1, 3, 6, 8, 10, 11, 12, 13, DCO.	

Note: Updates in blue





CURRENT OPERATIONS

- As of 09/27/2017 0600 EDT, a total of 99.98% customer accounts are with power and 2,619 pending restoration.
- As of 09/27/17 54 (+2) reported fatalities across FL.
- As of 09/25/2017 1900 HRS EDT, IA reported a total of 1,435,194 registrations.—IA Data Warehouse continues to experience delays, not able to update daily registrations since 9/25/17.
- As of 09/26/2017, DSA had deployed 498 staff. 3,702 homes visited and 620 people registered total.
- As of 09/26/2017 there are 5 DRCs and 4 MDRCs open with 1449 survivor visits.
- As of 09/26/2017 Public Assistance: 271 RPAs in FloridaPA.org (+47).
- Completed 4 PDAs 09/25/2017, Conducting 9 PDAs 09/26/2017.
- As of 09/26/17 PDAs began for Counties not designated for Public Assistance (PA) C-G.
- Conducting Substantial Damage Assessments (SDAs) and inspections in Monroe County.
- FDRC The Recovery Support Functions (RSFs) currently represented are housing, community planning, capacity building, natural and cultural resources and health and social services.
- IAP will cover 48 hour period while we transition to the JFO so work assignments will cover 09/26/2017 and 09/27/2017.
- No Situation Report 09/27/2017 inputs for 09/28/2017 should cover 09/26/2017-09/27/2017.

INCIDENT PRIORITIES

- Complete Public Assistance (PA) Preliminary Damage Assessments (PDAs) in twenty-four counties in Branches I through IV by 09/29/2017.
- Transitional Sheltering Assistance (TSA) 7,115 households currently checked in
- Flagler County requesting assistance in expediting/prioritizing processing of CAT A-B and making funds available immediately. County is very low on funding due to Hurricane Matthew and initial IRMA response efforts, they have no reserve funds to draw upon. DIVS instructed County officials to contact FDEM Regional coordinator for guidance.
- Request for direct housing came from the state to FEMA. Lee, Hendry, Collier, Charlotte, and Glades counties are all requested. DHAT will deploy to counties to conduct assessments.
- Housing Advisor states "HUD has granted a 90-day moratorium on foreclosures and forbearance on foreclosures of Federal Housing Administration (FHA)-insured home mortgages."

FUTURE CONSIDERATIONS

- Direct Housing Task Force Joint Direct Housing Strategic Plan under development.
- Disaster Recovery Center Cell Completed DRC CONOPS.
- Infrastructure/Debris/Public Assistance Cell Reviewing draft timeline and supporting spreadsheets for PA strategic plan refinements.
- EA Private Sector worked to finalize the TSA information and messaging that the Florida Restaurant and Lodging Association will distribute to Airbnb and VRBO to get more homeowners/hosts to register with TSA.
- Branch 3 received notice that the Governor will be in Hillsborough County later this week, possibly Thursday, to observe a Blue Roof Installation. Standing by for more details.

AREAS OF CONCERN

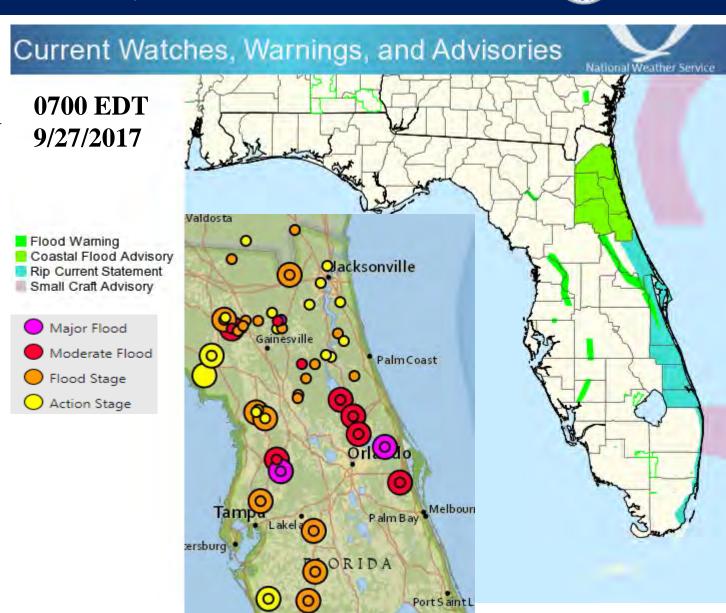
- Need more DSA staff.
- Debris removal ongoing, debris removal resources are a challenge.
- Need more IA Caseworkers for applicants, some IA caseworkers do not have NEMMIS/NACS rights.
- Some schools in the Keys will not open until October 2nd.
- Frustrations with long wait times and dropped calls when calling the 1-800 FEMA number.
- Need more language interpreters, Spanish and Creole (Haitian) evaluating Surge Force for translation abilities, working with AT&T on a contract for second language skills through a phone number, lack of interpreters causing DRCs to turn people away.





Hazardous Weather Overview

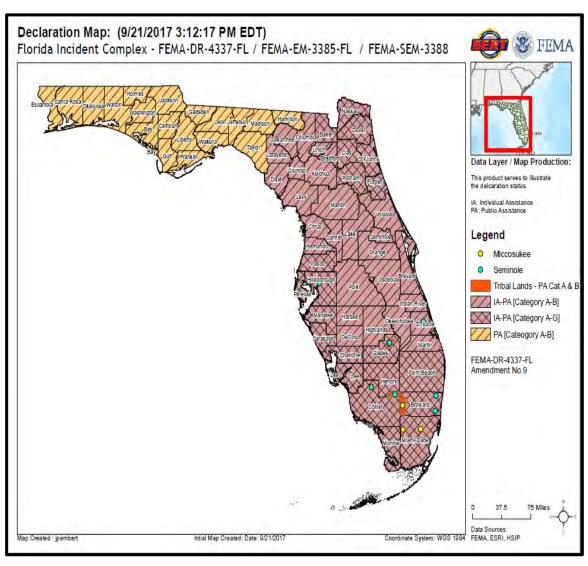
- Highs near 90-mid 90s; lows near 70-lower 80s.
 Scattered showers and thunderstorms Branches IV and V.
- Flood Warnings remain in effect for portions of the St. Johns, Santa Fe, Peace and Withlacoochee Rivers.
 - Rivers will remain steady/slowly receded through the coming weeks.
- Coastal Flood Advisory continues through Thursday night for coastal regions of Branches II.
- **High Risk for rip currents** along the entire Atlantic coastline.
- No immediate tropical threats.







FEMA-4337-DR-FL			
Date Issued	Declaration	Counties	
09/05/2017	FEMA-3385- EM-FL	Debris Removal and Emergency Protective Measures (Categories A and B) including direct federal assistance under the Public Assistance program for all 67 counties in the State of Florida.	
	FEMA-4337-DR-	PA (Categories A, B) for all 67 counties, Hazard Mitigation, and IA for nine (9) counties:	
09/10/2017	FL FL	Charlotte, Collier, Hillsborough, Lee, Manatee, Miami-Dade, Monroe, Pinellas and Sarasota	
09/11/2017	Amendment	IA for five (5) counties:	
09/11/2017	No. 1	Clay, Duval, Flagler, Putnam, and St. Johns	
09/11/2017	Amendment	IA for two (2) counties:	
09/11/2017	No. 2	Broward and Palm Beach	
00/12/2017	Amendment	IA for one (1) county:	
09/13/2017	No. 3	Polk	
00/12/2017	Amendment No. 4	IA for four (4) counties:	
09/13/2017		Brevard, Orange, Pasco, St. Lucie	
	Amendment No. 5	IA for sixteen (16) counties:	
09/13/2017		Citrus, Desoto, Glades, Hardee, Hendry, Hernando, Highlands, Indian River, Lake, Marion, Martin, Okeechobee, Osceola, Seminole, Sumter, Volusia	
00/14/2017	Amendment	IA for nine (9) counties:	
09/14/2017	No. 6	Alachua, Baker, Bradford, Columbia, Gilchrist, Levy, Nassau, Suwannee, Union	
00/4-4/204-2	Amendment	IA for two (2) counties:	
09/16/2017	No. 7	Dixie, Lafayette	
9/18/2017	Amendment No. 8	Appoints Willie G. Nunn as the Federal Coordinating Officer (FCO) and terminates the appointment of Justo Hernandez as the FCO for FEMA-4337-DR-FL.	
9/21/2017	Amendment No. 9	Baker, Broward, Charlotte, Clay, Collier, Duval, Flagler, Glades, Hendry, Hillsborough, Lee, Manatee, Miami-Dade, Monroe, Nassau, Palm Beach, Pasco, Putnam, Pinellas, Sarasota, and St. Johns Counties for Public Assistance [Categories C-G](already designated for Individual Assistance and assistance for debris removal and emergency protective measures [Categories A and B], including direct federal assistance, under the Public Assistance program).	



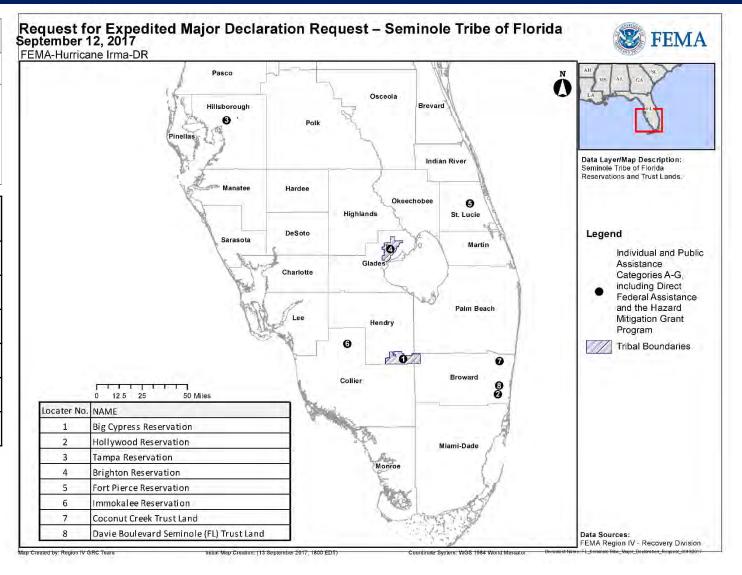




FEMA-3388-EM-SEM			
Date Issued	Declaration	Counties	
09/08/2017	FEMA-3388-EM-SEM	Debris Removal and Emergency Protective Measures (Categories A and B) including direct federal assistance under the Public Assistance program for the Seminole Tribe of Florida.	

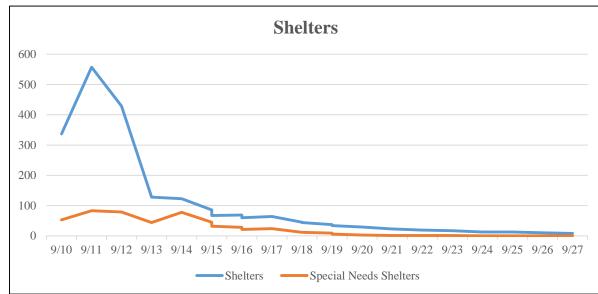
FEMA-3388-EM-SEM Mission Assignments		
Active MAs	7	Federal Share
FOS	3	\$15,000
DFA	4	\$2,200,000
Tribe Cost Share		\$550,000
Total Obligated		\$2,215,000
Total Allocated		\$4,066,000

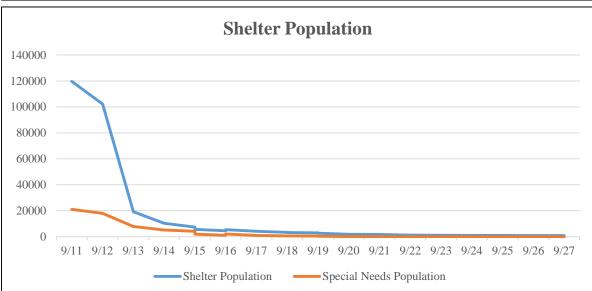
3388-EM-SEM Staffing Summary	
Checking In	1
Deployed	8
On Rotation	0
On Medical	0
Checking Out	0
Demobilized	1













Note: Updates in blue



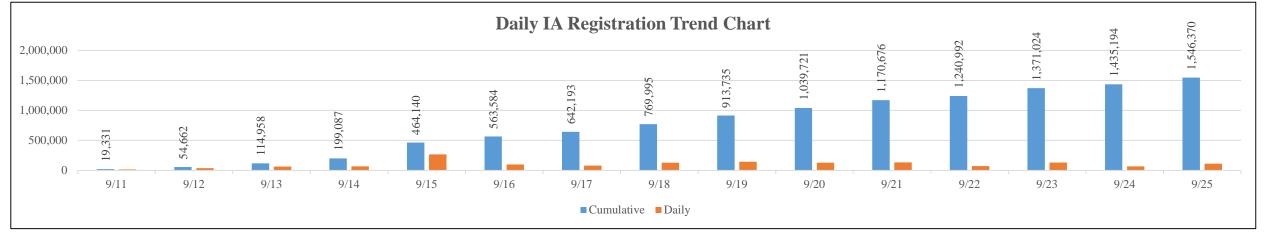


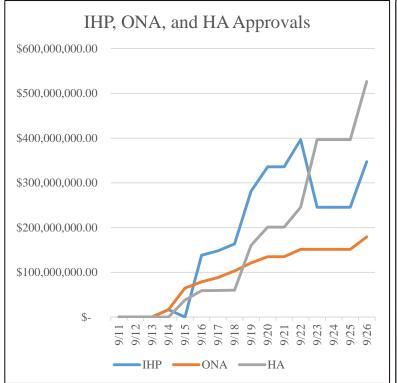
Power Outages as of 9/27/2017 (0600 EDT)			
COUNTY	NUMBER OF	% WITH	% OUT
Collier	674	99%	1%
Hendry	190	99%	1%
Lee	649	99%	1%
Monroe	1,106	98%	2%

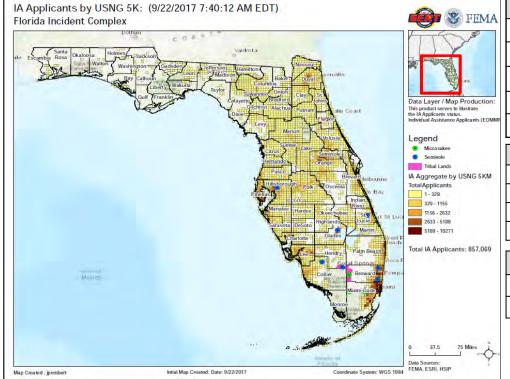












Individual Assistance	e
Total Registrations	1,435194
Total IHP \$\$ Approved	\$358,242,644
Total ONA \$\$ Approved	\$192,458,364
Total HA \$\$ Approved	\$550,701,009
Max \$\$ Awards (0)	\$0

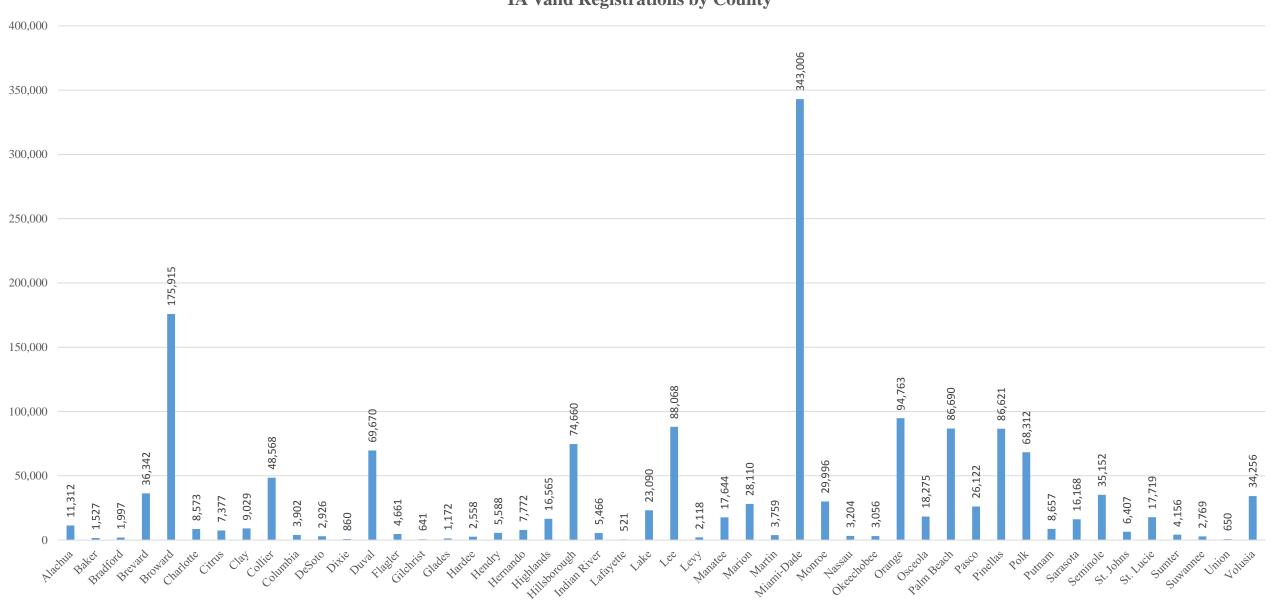
Housing Inspections	
Inspections	190,288
Total Inspections Returned	10,876
Outstanding	Unavailable
% Completed	Unavailable

Transitional Shelter Assistance	
Households Currently Checked In	7,115
Occupied Hotel Rooms	6,318



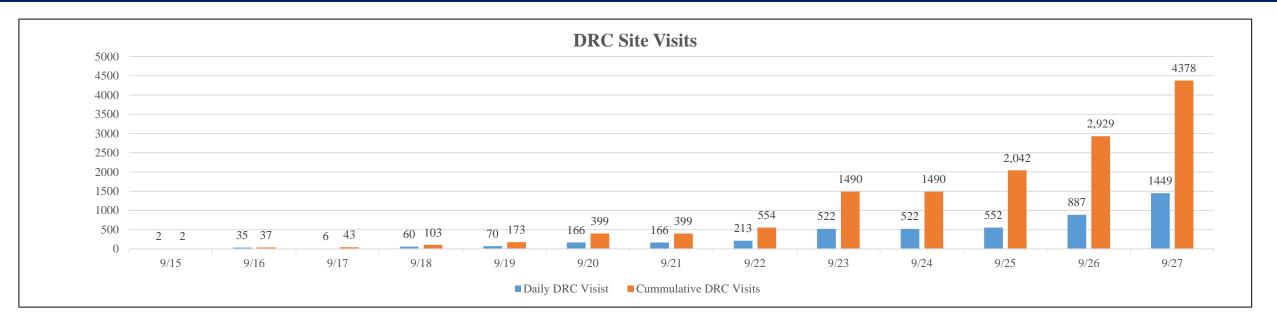


IA Valid Registrations by County









(10) DRCs Currently Open
(1) St. Augustine (St. Johns County)
(2) Boynton Beach (Palm Beach County)
(3) Riverview (Hillsborough County)
(4) Ft. Myers (Lee County)
(5) Miami (Miami-Dade County)
(6) MDRC Immokalee (Collier County)
(7) MDRC Green Cove Springs (Clay County)
(8) MDRC Venice (Sarasota County)
(9) MDRC Big Pine Key (Monroe County)
(10) MDRC Ocala (Marion County)

DRCS/MDRCS Open			
Open DRCs	10		
Inspections	Unavailable due to IA Data Warehouse delay		
Opening Today	None		
Closing Today	0		
Transitions Today	0		

SBA Loan Activity as of COB 9/26/2017								
LOAN APPLICATIONS	НОМЕ	BUSINESS	EIDL	TOTAL				
FEMA Registrations Referred	335,425	82,819	1,800	420,044				
Applications Received	16,659	270	238	17,167				
Applications in Process	7,825	163	162	8,150				
% Processed	53%	40%	32%	53%				
Loans Approved	75	2	2	79				
Dollars Approved	\$4,144,700	\$48,100	\$31,600	\$4,224,400				





Disaster Survivor Assistance	
DSATs in the Field	498
Counties with Active DSATs	48
Counties on Limited Presence	0

Counties with Active DSATs	48
Counties on Limited Presence	0
Disaster Survivor Assistance (24 September, 2017, 1200 EDT) Florida Incident Complex	FEMA
DSA Crew #47 DSA Crew #47 DSA Crew #40 DSA Crew #45 DSA Crew #46 DSA Crew #48 DSA Crew #48 DSA Crew #49 DSA Crew #49	Data Layer / Map Production: This product serves to illustrate the locations of DSA teams responding to Hurricane Irma Legend Program Area Disaster Sunivor Assistance
DSA Crew #22 DSA Crew #23 DSA Crew #23 DSA Crew #23 DSA Crew #35 DSA Crew #35 DSA Crew #38 Map Created : Smix Intial Map Created: Date: 9/24/2017 Coordinate Systematics	0 30 60 Miles Data Sources: FEMA, ESRI, HSIP

Activity	Daily	Cumulative
Homes Visited	3,702	27,251
Survivor Interactions	2,555	24,290
Survivor Registrations	620	9,023
Case Updates	157	1,436
Case Inquiries	176	2,170
Whole Community Referrals	694	6,328
Community Locations Visited	56	669
Private Sector Visited	46	301
Public Space	29	288
Other	2	154

Identified Issues & Trends

TRENDS:

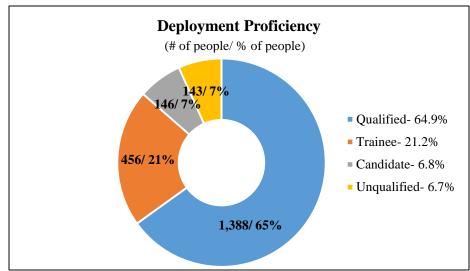
- Survivors reported receiving unfavorable determination letters (Pasco County, Branch III all counties).
- Debris removal underway (Branch III all counties).
- Survivors are hesitant to use 800# Helpline for case inquiry due to long wait times and dropped calls (Branch III, all counties).
- Survivors continue to express need for assistance within removal of large trees and other debris (Orange County).
- Survivors reported concern of sanitation issues from uncollected debris (Hillsborough County).

RUMORS:

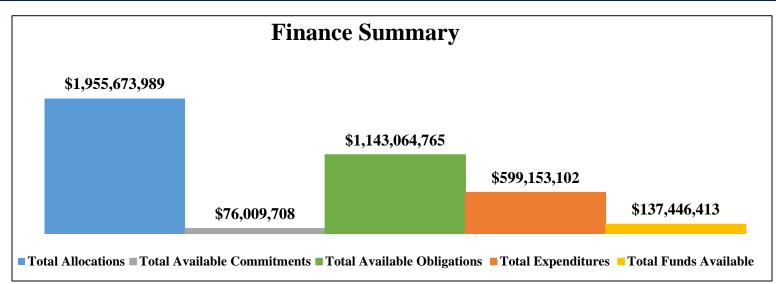
- FEMA registration completed for them for a donation of \$20. o Lincoln Heights area of Sanford (Seminole County).
- FEMA is giving out \$500 to low income people regardless of registration status (Sumter County).
- Some survivors reported hearing it cost to register with FEMA (Brevard County). o Advised FEMA never charges survivors to register.

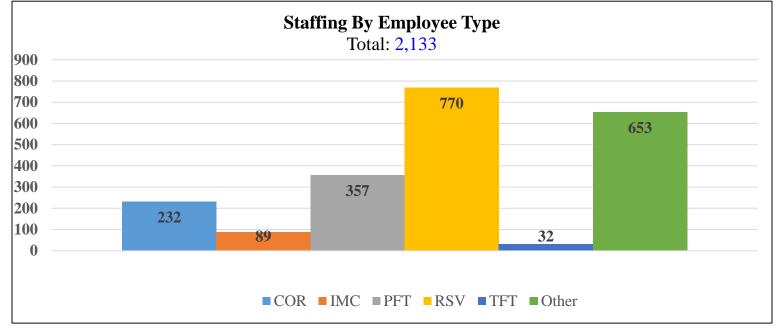






4337-DR-FL Staf	fing Summary
Checking In	71
Deployed	2,133
On Rotation	7
On Medical	0
Checking Out	1
Checked Out	10
Demobilized	127







Columbia, Dixie, Hamilton, Lafayette, Madison, Suwanee &

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Taylor Paul Williams 229-977-4172 IA (4) PA (A&B)

Div. CC

Div. DD

Div. CC

Paul Williams 229-977-4172 PA(A&B)

Bay, Calhoun, Gulf, Holmes, Jackson, & Washington Paul Williams 229-977-4172 PA(A&B)

Escambia, Okaloosa, Santa Rosa & Walton

Franklin, Jackson, Jefferson, Leon, Liberty & Wakulla Paul Williams 229-977-4172 PA(A&B)



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Daily Inciden	t Briefing Slides #20			
Florida Inciden	t Complex 09/27/2017			
Branch I/Issues and Challenges				
0930 EDT (Day 24)				
Water / Waste Water				

Thens: 118	Branch I/Issues and Challenges 0930 EDT (Day 24)					TO THE REAL PROPERTY OF THE PARTY OF THE PAR	FEMA	
DHS IP Data (U//FOUO)	Hospitals (IP/LNOs)	Emergency Services	Water / Waste Water http://www.floridahealth.gov/environmental-health/drinking-water-boil-water-notices.html	Fuel	Schools (LNOs)	Communications (IP/LNOs)	Roads/Bridges (IP/ESF#1)	
Div. BB	NSTR	NSTR	NSTR	NSTR	NSTR	NSTR	NSTR	

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Tasks Accomplished:

• DSA crews extended registration intake at the Columbia County Recreational Department until Wednesday 10/27.

Unmet Needs:

• None

Pressing Issues/Questions/Concerns:

• Process/criteria for adding counties to the major disaster declaration (IA) is needed as multiple counties intend to request joint PDAs.

Community Feedback:

No Feedback at this time.



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Baker Donovan Puffer 720-530-4281 IA, PA (A & B)

Div. JJ Duval Donovan Puffer 720-530-4281 IA, PA (A&B)

Div. GG

Putnam John Fenn

404-583-5055

IA, PA (A&B)

Div. HH

John Fenn

404-583-5055

IA, PA (A & B)

Clay



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County Road 218

received Federal

This is a major

repair process.

Approval to begin

transportation route

for the community.

Proceeding with the

damaged,

repairs.

(CR 218) bridge is

FLORIDA		Daily Incident Briefing Slides #20				
	?	Florida Incident Complex 09/27/2017				
Congress Table		Branch II/Issues and Challenges				
		0930	EDT (Day 24)			
HS IP Data	Hospitals		Water / Waste Water			

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Putnam County Public

assessment and repairs to

the Paradise Point water

Works continues the

and sewer system.

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Circulation to the Control of the Co		Branch II/Issues and Challenges 0930 EDT (Day 24)					
DHS IP Data (U//FOUO)	Hospitals (IP/LNOs)	Emergency Services	Water / Waste Water http://www.floristahealth.gov/environmental-health/drinking- suter/holl-suter-notices.html	Fuel	Schools (LNOs)	Communications (IP/LNOs)	Roads/Bridges (IP/ESF#1)
Div. AA	NSTR	NSTR	NSTR	NSTR	NSTR	NSTR	NSTR

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The Clay County Public Safety Radio (800 MHz) that suffered

damage from flooding is being

replaced. The estimated date for

replacement is 10/3/2017



Div. U Levy Alex Sera 404-803-7930 IA, PA (A&B)

Div. W Gilchrist Alex Sera 404-803-7930 IA, PA (A&B)

Div. W Marion Alex Sera 404-803-7930 IA, PA (A&B)

Div. W Alachua Alex Sera 404-803-7930 IA, PA (A&B)

Div. Y Flagler Odis Spencer 404-695-2339 IA, PA (A&B)

Div. Z St. Johns Odis Spencer 404-695-2339 IA, PA (A&B) NSTR

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Company with			Branch II/Issues and Challenges 0930 EDT (Day 24)			LEIVIA		
DHS IP Data (U//FOUO)	Hospitals (IP/LNOs)	Emergency Services	Water / Waste Water http://www.floridah.atht.gov/environmental-healthdrinking- nuter/boil-water-notices.html	Fuel	Schools (LNOs)	Communications (IP/LNOs)	Roads/Bridges (IP/ESF#1)	

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Tasks Accomplished:

- The (6) six DSA fixed site teams commenced Registration Intake operations at various service delivery sites in Baker, Bradford, Duval, Marion, Putnam, and Alachua counties.
- Duval County (JJ) MRIC began operations at the YMCA on Northside of Jacksonville. Area is targeted as priority due to at risk populations.

Unmet Needs:

• Disability integration is working with Logistics to address accessible parking issues at the Clay County DRC.

Pressing Issues/Questions/Concerns:

• Flagler County (Div. Y) requesting assistance in expediting/prioritizing processing of CAT A-B and making funds available immediately. County is very low on funding due to Hurricane Matthew and initial Hurricane Irma response efforts. They have no reserve funds to draw upon. The DIVS instructed County officials to contact FDEM Regional coordinator for guidance.

Community Feedback:

• DSA teams operating in Jacksonville (Duval, Div. JJ) observed trees on homes in the area of Willow Branch and Spencer Road.



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Hospitals are open.

Pinellas Div.Sup. Elise Pierce 229-319-9100 LNO IA, PA (A&B)

Div. N Hillsborough

LNO IA, PA (A&B)

Div. O Polk, Pasco, Hardee

LNO IA, PA (A&B)

Div. P County Div.Sup. Tommy Rambin 123-456-7890 LNO IA, PA (A&B)

Div.Sup. Rolando 202-309-3176

Div.Sup. Andrew Seaward 202-253-7875

Daily Incident Briefing Slides #20



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FLORIDA VA			Florida Incid Branch III/	ent Complex 09/27/20 Issues and Challenge EDT (Day 24)	
DHS IP Data (U//FOUO)	Hospitals (IP/LNOs)	Emergency Services	Water / Waste Water http://www.floridahealth.gov/environmental-health/drinking- nuter/botl-water-notices.html	Fuel	

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All are operating.

Groups Table			Branch III 093(T TIVE I			
DHS IP Data (U//FOUO)	Hospitals (IP/LNOs)	Emergency Services	Water / Waste Water http://www.floridahealth.gov/environmental-health/drinking- nuter/boil-water-notices.html	Fuel	Schools (LNOs)	Communications (IP/LNOs)	Roads/Bridges (IP/ESF#1)
Div. M	NSTR Hospitals are open.	NSTR All are operating.	NSTR	NSTR	Schools Open.	NSTR	County Roads are open.

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Daily Incident Briefing Slides #20 Florida Incident Complex 09/27/2017

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All School open.

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SEA Sirrong: 118	7
DHS IP Data (U//FOUO)	

Div. Q County Name Div.Sup. Lon Biasco 425-457-6963 LNO IA, PA (A & B)

Div. R Orange Name Div.Sup. Lon Biasco 425-457-6963 LNO IA, PA (A&B)

Div. S **County** Name None IA, PA (A&B)

Div. T Hernando, Citrus, lake Div.Sup. Mark Dickeson 850-559-3189 LNO IA, PA (A&B)

Open

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Company Table		Branch III/Issues and Challenges 0930 EDT (Day 24)			FEMI		
DHS IP Data (U//FOUO)	Hospitals (IP/LNOs)	Emergency Services	Water / Waste Water http://www.floridahealth.gov/environmental-health/drinking- unter-bull-water-notices.html	Fuel	Schools (LNOs)	Communications (IP/LNOs)	Roads/Bridges (IP/ESF#1)

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Tasks Accomplished:

- Div. M: Newly arrived IA surge crew #56 to begin application intake starting tomorrow thru Thursday from 0800-1800 hours at the Centre of Palm Harbor, 1500 16th Street, Palm Harbor, FL 34683.
- Div. N: USACE ROE Blu Roof will relocate from its current location to the DRC location at 6437 Watson Road, Riverview Florida starting Wednesday 09/27/17.
- Div. O: At Pasco County Speakers Bureau where residents and members of Congress including Rep. Gus Bilirakis will be in attendance. This will allow constituents in Pasco County who are impacted by Hurricane Irma the chance to ask questions of FEMA, State and Local Government and subject matter experts. This event takes place today at 1800 until 2000 hours.

Unmet Needs:

- Div. S: DRC needed in Volusia and Seminole counties.
- Div. S: Ongoing flooding along St Johns. Geneva is the single remaining community left to canvass via DSA after water receded.

Pressing Issues/Questions/Concerns:

• Nothing to Report.

Community Feedback:

• Nothing to Report.



Div. E

Div. F

Div. G

Div.Sup Bob Spence 404-803-8266 IA, PA (A&B)

Div. H

Div.Sup JT Ackerman

Div. J

404-695-2334 IA, PA (A & B)

404-695-2334 IA, PA (A & B)

County Div. Sup. Bob Spence 404-803-8266 IA, PA (A & B)

Charlotte County

Sarasota County

Manatee County Div.Sup. Fred Wehrenberg

Lee

Collier County Div.Sup. Jesse Munoz 678-491-0394 IA, PA (A & B)

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	Florida Inciden	nt Complex 09/27/2017	1
Grooms TUBE	Branch IV/Is	sues and Challenges	
	0930 H	EDT (Day 24)	

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Boil Water Notice for

Boil Water Notice for

Southgate utilities

(Floridahealth.gov

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Charleston Park. (Floridahealth.gov

09262017).

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DHS IP Data

Hospitals

(IP/LNOs)

Emergency Services

Daily Incident Briefing Slides #20 Florida Incident Complex 09/27/2017 Branch IV/Issues and Challenges 0930 EDT (Day 24)

Fuel

Water / Waste Water



Roads/Bridges

(IP/ESF#1)

Communications

(IP/LNOs)

Schools

(LNOs)

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Div. K Highland, Desoto, Okeechobe County Div.Sup. Wayne Stroeh 202-679-7448 Dep.Div.Sup. for Okeechobee Rupert Dennis 229-221-2595 IA, PA (A&B)	NSTR	NSTR	Boil water notice, Lake Josephine Heights, Buttonwood Bay MHP, LP Water Works, Silver Lake Utility- Buckhorn Housing, Tropical Harbor Estates, Country Walk and Dean Lakefront Estates (Highlands). Boil water Notice Ancient Oaks RV Resort (Okeechobee)(Floridahealth .gov 09262017).	NSTR	NSTR	NSTR	NSTR
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NSTR NSTR Boil Water Notice for River NSTR **NSTR NSTR NSTR** Oaks, and Whisper Creek RV Park (Glades County). Div. L Boil Water notice Palm and Henry, Pines MHP (Hendry Glades County Div. County) Sup. Gerald (Floridahealth.gov McLemore 09262017). 404-803-5572 Dep. Div.Sup. for Glades Rupert Dennis 229-221-2595 IA, PA (A&B)





Tasks Accomplished:

- (2) Two Mobile DRCs open.
- (1) One Fixed DRC open.
- DSA concentrated operations in Bonita Springs and Naples.
- Met with Collier County EM to discuss housing priority locations within the county.

Pressing Issues/Questions/Concerns:

- Availability of hotels enrolled in TSA.
- Solution needed for housing in Lee, Hendry, and Collier Counties.
- NACS/NEMIS rights for staff interfacing with survivors during DSA operations.
- State contracting issue with debris removal.
- Branch IV IA strike team for applicant casework.

Unmet Needs:

- Haitian Creole/Spanish Interpreters are needed.
- IA Casework for applicants.
- More DSA staff.
- NACS rights and trainings.

Community Feedback:

- Questions on where, when, and how debris removal will take place.
- Where and when will DRCs/MDRCs be set up?
- Survivors are expressing frustration in finding a TSA hotel and the lack of overall housing availability.
- Starting to get questions/inquiries about PA programs as well as when they will start.



DHS IP Data (U//FOUO)

Walt Cushman 404-775-3739, LNO *IA*, *PA* (*C*-*G*)

Div. C **Broward** Richard Flood 404-693-7712 IA, PA (C-G)

Div. D **Palm Beach** Q Winfield 770-401-9694 IA, PA (C-G)

Hospitals

NTSR

NTSR

Emergency Services

NTSR

NTSR

Daily Incident Briefing Slides #20 Florida Incident Complex 09/27/2017 **Branch V/Issues and Challenges** 0930 EDT (Day 24)

Water / Waste Water

NTSR

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Schools

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Communications

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Roads/Bridges

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Div. A Monroe DivSup Mark Landry LNOs Randy Hecht, Dan Frazee, Steve Johnson IA, PA (C-G)	Fisherman Hospital Closed. DMAT will end patient care on Sept. 26 and demobilize on Sept. 27.	The checkpoint for entering the Keys, at Florida City, will close at 2000 hours. In the Upper Keys and Middle Keys, to mile marker 47 (north end of the Seven Mile Bridge), the curfew is 2200 hours to sunrise. Dawn to dusk curfew remains in Lower Keys and Key West (Key West Newspaper		NSTR	School openings are: Marathon and Key West Wednesday, Sept. 27, Big Pine Academy, Sugarloaf School and Key West Collegiate opens Monday, Oct. 2. (Monroe County Emergency Management 09/26/2017).	NSTR	(IP/ESF#1) NSTR
		09/26/2017).					

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Tasks Accomplished:

Broward County:

• Mobile Registration Intake Center (MRIC) will open on Wednesday September 27, using a County Mobile Unit. A new location will be selected weekly.

Pressing Issues/Questions/Concerns:

Broward County:

- Debris hauler issue being addressed by the State.
- Questions arose after the Procurement Disaster Assistance Training webinar
 pertaining to contracting, reimbursable costs and the bidding process. General
 procurement questions were answered and participants with program specific
 questions were asked to check with program.

Unmet Needs:

Broward County:

Nothing Reported.

Community Feedback:

Broward County:

• Residents are frustrated by lack of access to a DRC, claiming the travel time to the closest DRC is not in commuting distance and have renewed requests for a DRC in their county.





Tasks Accomplished:

Monroe County:

• (5) five radio stations and (1) one newspaper conducted interviews at the DRC today. Information on interviews posted on all social media sites.

Pressing Issues/Questions/Concerns:

Monroe County:

- Many of those registering at Big Pine Key do not have reliable transportation. Does FEMA have the resources available to transport the survivors to the DRC?
- Hot temperatures continue to be a major issue with elderly people coming through the DRC (Big Pine Key).
- County will need to coordinate with state and other agency contacts that want to co-locate with the DRC in Big Pine. State Agencies and Voluntary Organizations Active in Disasters (VOADs) that want to co-locate will need to support themselves. Mobile Emergency Response Support (MERS) may have to add more communications resources. FEMA does not have the resources to provide tents for them.

Unmet Needs:

Monroe County:

- MRIC supervisor is in need of Spanish interpreters.
- IA, SBA and Hazard Mitigation representation is needed for survivors.

Community Feedback:

Monroe County:

• Nothing reported.





Tasks Accomplished:

Palm Beach County:

• Nothing reported.

Pressing Issues/Questions/Concerns:

Palm Beach County:

• Bi-lingual DSA team members are needed to communicate with the Creole and Spanish speaking community.

Unmet Needs:

Palm Beach County:

• Nothing reported.

Community Feedback:

Palm Beach County:

- Elderly survivors are receiving phone calls from scammers offering fake homeowners insurance.
- DRC staff received multiple questions about securing rental assistance and funds to offset lack of income due to business closures.
- Residents are complaining about travel time to the DRC, the hours of operation conflicting with their work schedules, and long helpline hold times.





Tasks Accomplished:

Miami-Dade:

- Strategy to close Fuchs shelters opened at Florida International University and Fuchs Pavilion in development.
- Diverted Spanish speaking crew from backup position at Youth Education Town (YET) Center to assist at DRC.

Pressing Issues/Questions/Concerns:

Miami-Dade:

- Improve DRC signage visibility and dedicated parking for the survivors access the DRC #5.
- Debris hauler issue being addressed by the State.

Unmet Needs:

Miami-Dade:

• Nothing reported.

Community Feedback:

Miami-Dade:

• Nothing reported.





September 2017

