

Critical Issues & Trends	
Fatalities	50
Registrations	Total Registrations: 1,371,024; Daily Registrations: 65,744.
PDA's	Not scheduled.
DSA	DSA has deployed 498 staff. Conducted 3,120 home visits, 19,863 survivor interactions, and 881 registrations.
Fuel	7+ days of fuel in the ports. 6.4% of stations Statewide have no fuel.
Shelters	13 total shelters with a total population of 917. No Special Needs Shelters are currently opened.
Hospitals	Five (5) hospitals closed. None operating on generator power.
Schools	One (1) county reported closed schools: Monroe.
Power:	99.96% with power. 4,309 (0.04%) accounts without power.
Ports:	Open: Port Pensacola, Panama City, Everglades, Jacksonville, Miami, Palm Beach, Canaveral, Fernandina, Manatee, Saint Petersburg, Tampa Bay; Fort Pierce Open w/Restrictions: Key West, Zulu: None
Airports	Two (2) Airports closed.

Commodities				
Product Class	Ordered Qty.	Shipped Qty.	Geo Arrived Qty.	Received Qty.
Blanket	10,000	11,750	0	11,750
CUSI	354	416	24	48
Cot	5,624	6,068	864	4,556
Fuel	559,750	42,491	0	42,491
Generator	135	73	0	73
Hygiene	25,000	25,000	0	25,000
Meal	8,541,130	11,468,836	1,037,693	9,140,535
Sheeting	56,785	37,362	942	5,916
Tarp	236,021	190,181	0	179,615
Water	10,914,473	8,411,432	71,654	5,882,816

4337-DR-FL Mission Assignments		
Active MAs	267	Federal Share
FOS	225	\$247,865,084
DFA	42	\$347,304,000
State Cost Share		\$26,576,250
Total Obligated		\$595,169,084
Total Allocated		\$673,235,768

Activated Emergency Support Functions	
State	Federal
1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18.	1, 3, 6, 8, 10, 11, 12, 13, DCO.



Daily Incident Briefing Slides #18
Florida Incident Complex 09/25/2017
Executive Summary



CURRENT OPERATIONS

- **As of 09/25/2017 0600 EDT, a total of 0.04 % customer accounts are without power, representing 4,309 pending restoration.**
- 50 reported fatalities across FL.
- **As of 09/24/2017 1900 HRS EDT, IA reported a total of 1,371,024 registrations.– IA Data Warehouse continues to experience delays, not able to update daily registrations for 9/24/17.**
- **As of 09/24/2017, DSA had deployed 498 staff. 3,120 homes visited and 881 people registered total.**
- **As of 09/24/2017, there are 5 DRCs and 3 MDRCs open with 2,042 survivor visits.**
- 09/23/2017 Public Assistance: 219 RPAs in FloridaPA.org.
- **Response is going well in all six Seminole reservations, all have power and shelters will be closed 09/25/2017.**
- **09/24/2017, SBA has 3 Business Recovery Centers open.**
- **Infrastructure/Public Assistance is working with ESF 3 to increase staff for inspections.**
- **Conducting Substantial Damage Assessments (SDAs) and inspections in Monroe County.**
- **FDRC will be mission capable 10/01/2017.**
- **To assist with the JFO transition the O-Period will change to 48 hours (0700 09/26/2017 to 0700 09/28/2017). No IAP or planning process on 09/26/2017; the planning process will resume 09/27/2017.**

INCIDENT PRIORITIES

- **As of 09/24/2017, 12 additional Florida counties eligible for Operation Blue Roof.**
- PDAs are scheduled to begin 09/25/2017 with applicant briefings beginning 9/27/2017.
- Solution needed for housing in Lee, Hendry, and Collier Counties.
- Need more language interpreters, Spanish and Creole (Haitian) - evaluating Surge Force for translation abilities, working with AT&T on a contract for second language skills through a phone number, **lack of interpreters causing DRCs to turn people away.**
- Working with the state on DRC locations, **DRC opening in the Keys, Monroe and Miami Dade counties later this week. Multi-county DRC site in Bonita Springs should be approved 09/24/2017.**
- **Increase in Temporary Shelter Assistance numbers, looking at another extension.**
- **Local Hire Program – 115 jobs posted 09/24/2017, 1000 resumes received.**
- **Private Sector staff are now established in branches and connected to branch leadership, EA liaisons, SBA and VAL counterparts and applicable Critical Infrastructure Protective Security Advisors.**

FUTURE CONSIDERATIONS

- **Direct Housing Task Force – Joint Direct Housing Strategic Plan under development.**
- Disaster Recovery Center Cell – Completed DRC CONOPS
- Infrastructure/Debris/Public Assistance Cell – Reviewing draft timeline and supporting spreadsheets for PA strategic plan refinements
- **EA Private Sector made initial outreach to the FL Disaster representative of the Insurance. Information Institute to ascertain financial/insurance industry coordination on recovery forums throughout the state.**
- **EA Private Sector contacted leadership from business councils/consortiums, and corporate emergency managers from The Home Depot and Lowe's to update them on the private sector team and operational engagement outlook and receive an update on their respective recovery operations.**

AREAS OF CONCERN

- Need more DSA staff – 09/24/2017 85 folks coming in and will have equipment.
- Need flyers for DSA (50,000 English, 30,000 Spanish).
- Debris removal ongoing, debris removal resources are a challenge - **State contracting issue with debris removal.**
- Survivors continue to request temporary housing, shelters are closing.
- Need more IA Caseworkers for applicants, **some IA caseworkers do not have NEMMIS/NACS rights.**
- **Citrus County EM and staff are reviewing planning for response to possible flooding from the Withlacoochee River later next week.**
- **Some schools in the Keys will not open until October 2nd.**



Hazardous Weather Overview

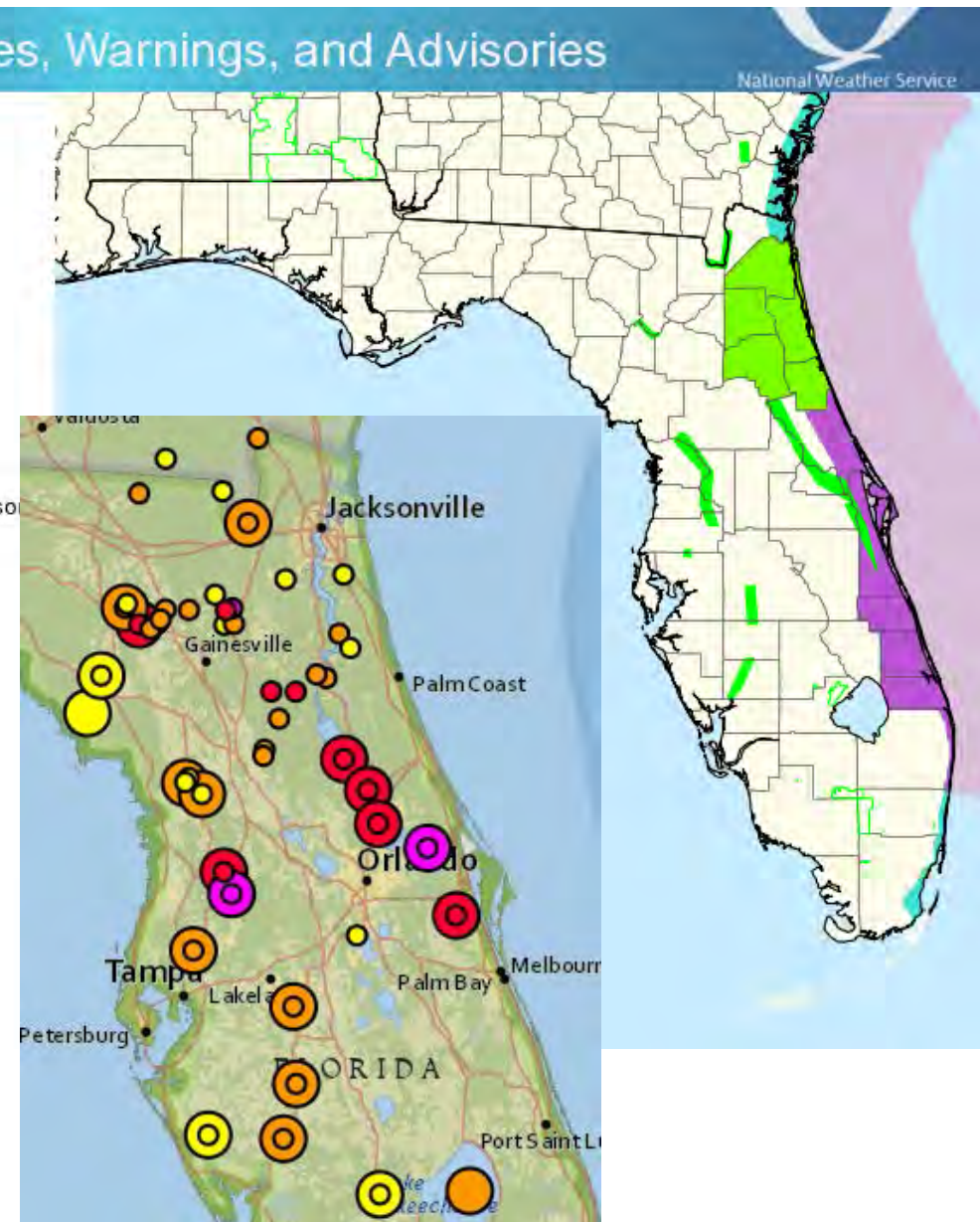
- Near normal with highs in the mid 80s-lower 90s; lows upper 60s-lower 80s. Scattered showers and thunderstorms Branches I, IV and V.
- **Flood Warnings** remain in effect for portions of the St. Johns, Santa Fe, St. Mary's, Peace and Withlacoochee Rivers.
 - Rivers will remain steady/slowly receded through the coming weeks.
- **Coastal Flood Advisory** continues through Sunday night for coastal regions of Branches II.
- **High Risk for rip currents** and **High Surf Advisory** along the entire Atlantic coastline.
- **No immediate tropical threat posed from Maria other than high surf/rip current threat.**

Current Watches, Warnings, and Advisories

7 AM EDT
9/25/2017

■ Flood Warning
■ Coastal Flood Advisory
■ High Surf Advisory
■ Rip Current Statement
■ Small Craft Advisory
■ Small Craft for Hazardous Seas Advisory

● Major Flood
● Moderate Flood
● Flood Stage
● Action Stage





Daily Incident Briefing Slides #18
Florida Incident Complex 09/25/2017
0930 EDT (Day 22)

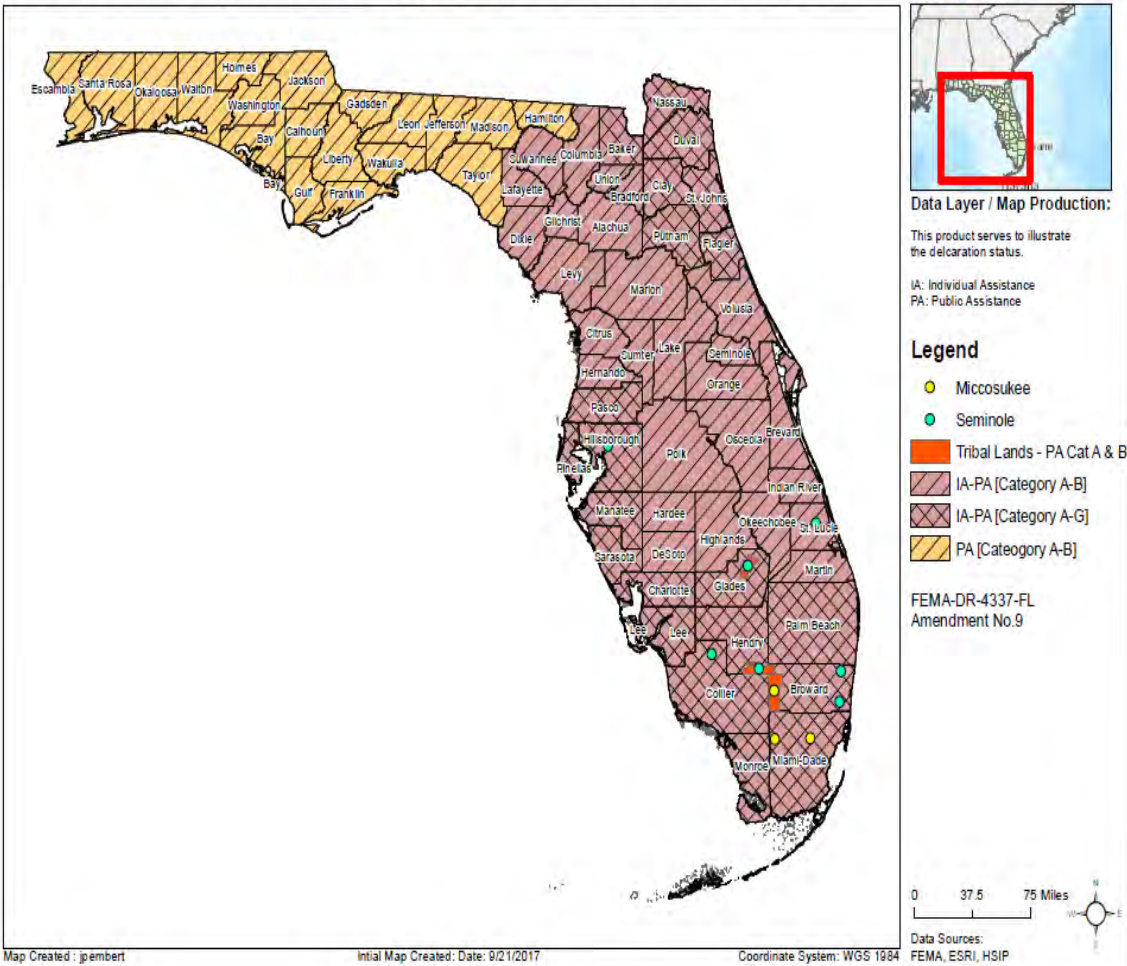


FEMA

FEMA-4337-DR-FL

Date Issued	Declaration	Counties
09/05/2017	FEMA-3385-EM-FL	Debris Removal and Emergency Protective Measures (Categories A and B) including direct federal assistance under the Public Assistance program for all 67 counties in the State of Florida.
09/10/2017	FEMA-4337-DR-FL	PA (Categories A , B) for all 67 counties, Hazard Mitigation, and IA for nine (9) counties: Charlotte, Collier, Hillsborough, Lee, Manatee, Miami-Dade, Monroe, Pinellas and Sarasota
09/11/2017	Amendment No. 1	IA for five (5) counties: Clay, Duval, Flagler, Putnam, and St. Johns
09/11/2017	Amendment No. 2	IA for two (2) counties: Broward and Palm Beach
09/13/2017	Amendment No. 3	IA for one (1) county: Polk
09/13/2017	Amendment No. 4	IA for four (4) counties: Brevard, Orange, Pasco, St. Lucie
09/13/2017	Amendment No. 5	IA for sixteen (16) counties: Citrus, Desoto, Glades, Hardee, Hendry, Hernando, Highlands, Indian River, Lake, Marion, Martin, Okeechobee, Osceola, Seminole, Sumter, Volusia
09/14/2017	Amendment No. 6	IA for nine (9) counties: Alachua, Baker, Bradford, Columbia, Gilchrist, Levy, Nassau, Suwannee, Union
09/16/2017	Amendment No. 7	IA for two (2) counties: Dixie, Lafayette
9/18/2017	Amendment No. 8	Appoints Willie G. Nunn as the Federal Coordinating Officer (FCO) and terminates the appointment of Justo Hernandez as the FCO for FEMA-4337-DR-FL.
9/21/2017	Amendment No. 9	Baker, Broward, Charlotte, Clay, Collier, Duval, Flagler, Glades, Hendry, Hillsborough, Lee, Manatee, Miami-Dade, Monroe, Nassau, Palm Beach, Pasco, Putnam, Pinellas, Sarasota, and St. Johns Counties for Public Assistance [Categories C-G](already designated for Individual Assistance and assistance for debris removal and emergency protective measures [Categories A and B], including direct federal assistance, under the Public Assistance program).

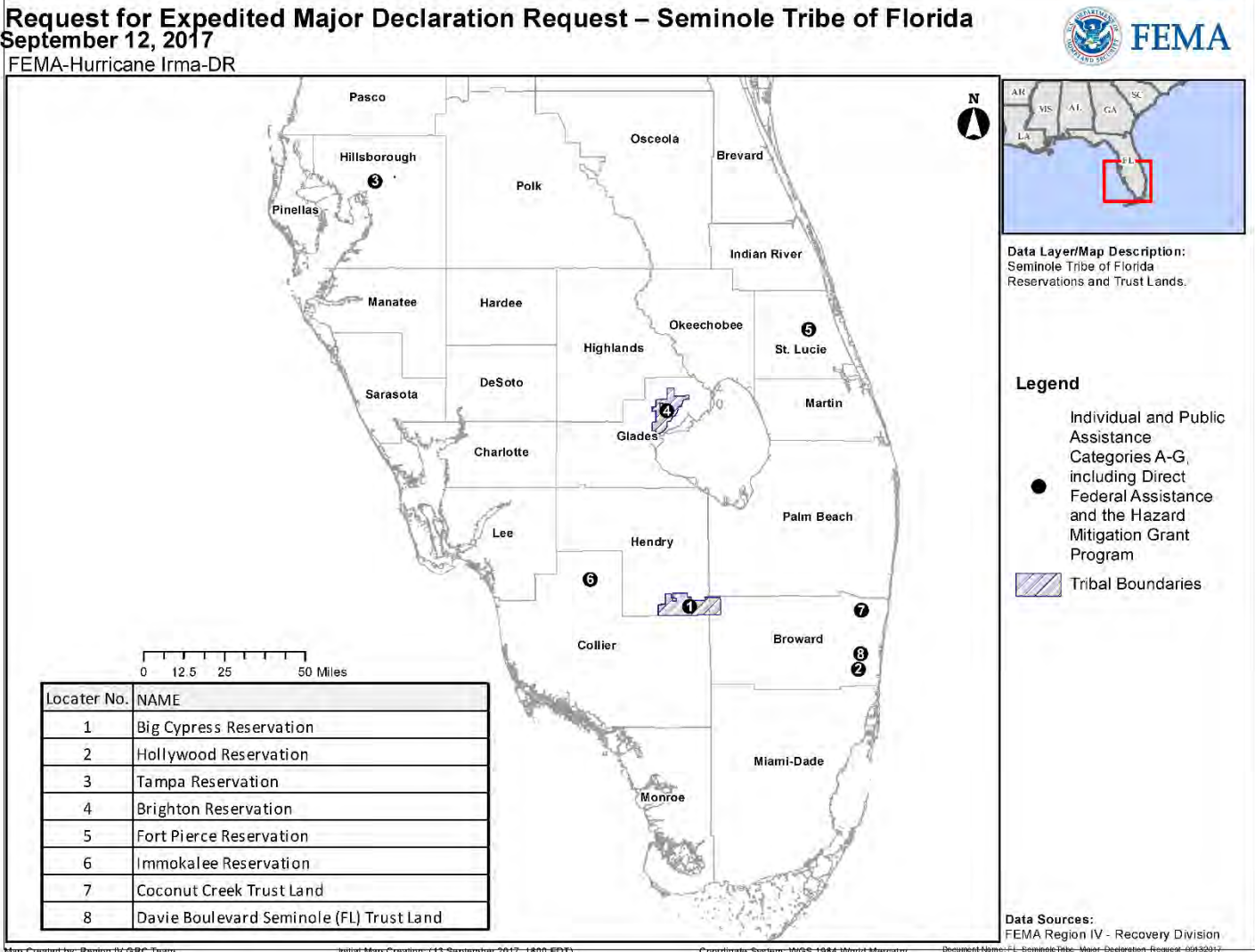
Declaration Map: (9/21/2017 3:12:17 PM EDT)
Florida Incident Complex - FEMA-DR-4337-FL / FEMA-EM-3385-FL / FEMA-SEM-3388

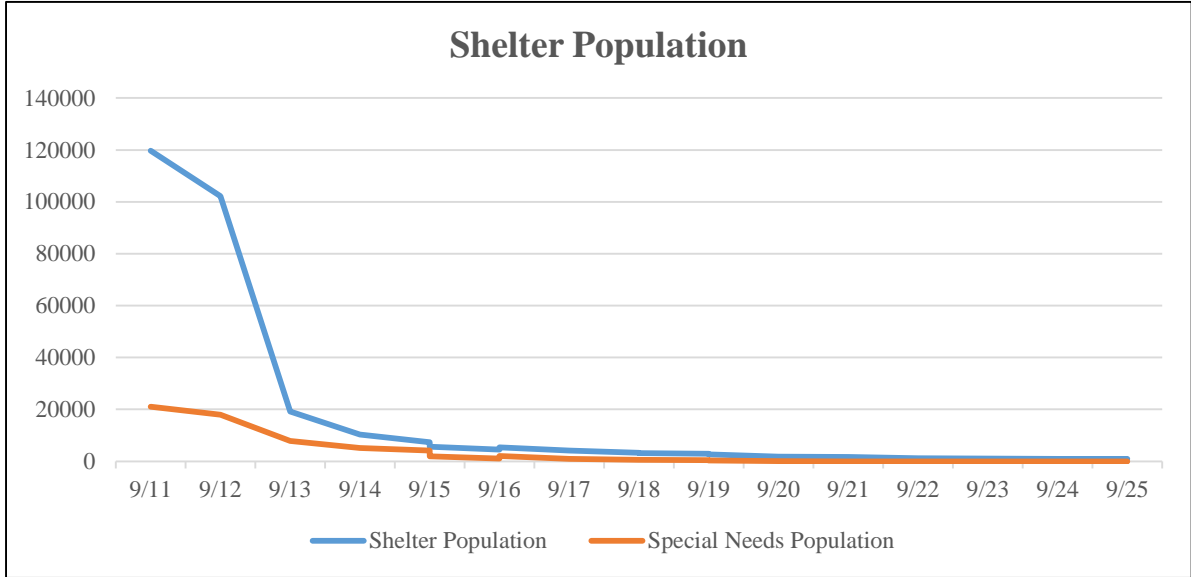
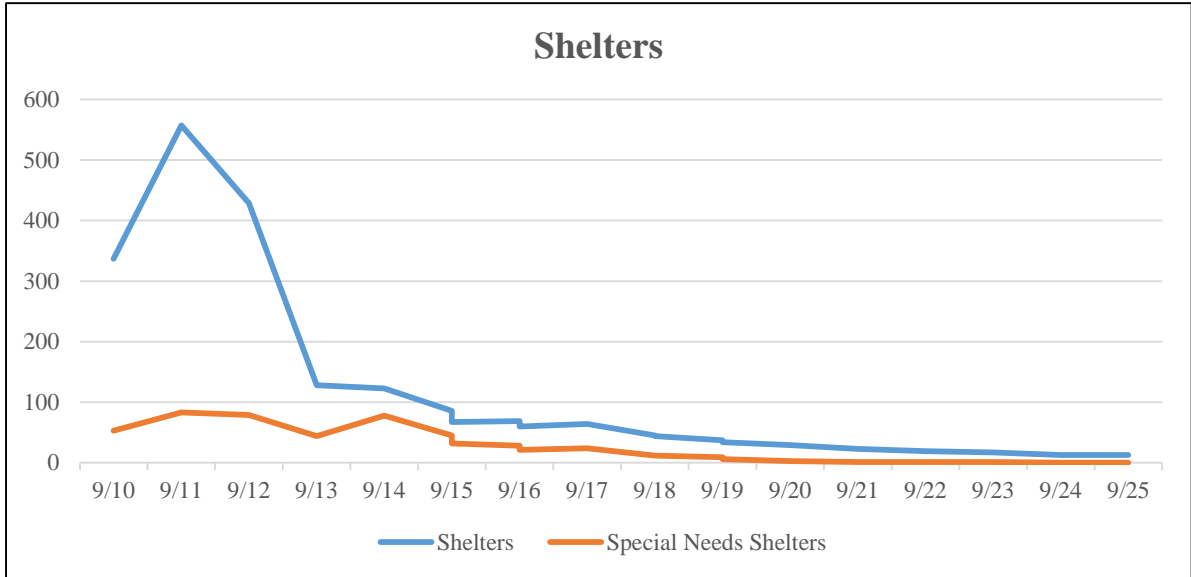


FEMA-3388-EM-SEM		
Date Issued	Declaration	Counties
09/08/2017	FEMA-3388-EM-SEM	Debris Removal and Emergency Protective Measures (Categories A and B) including direct federal assistance under the Public Assistance program for the Seminole Tribe of Florida.

FEMA-3388-EM-SEM Mission Assignments		
Active MAs	7	Federal Share
FOS	3	\$15,000
DFA	4	\$2,200,000
Tribe Cost Share		\$925,000
Total Obligated		\$2,215,000
Total Allocated		\$4,066,000

3388-EM-SEM Staffing Summary	
Checking In	1
Deployed	8
On Rotation	0
On Medical	0
Checking Out	0
Demobilized	1





Sheltering

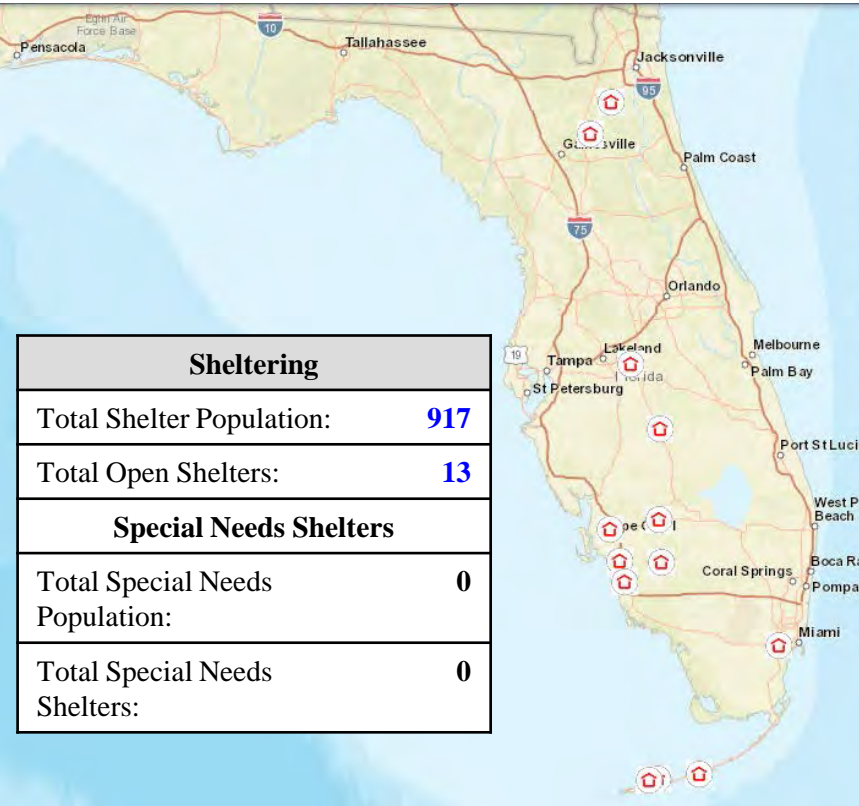
Total Shelter Population:	917
Total Open Shelters:	13

Special Needs Shelters

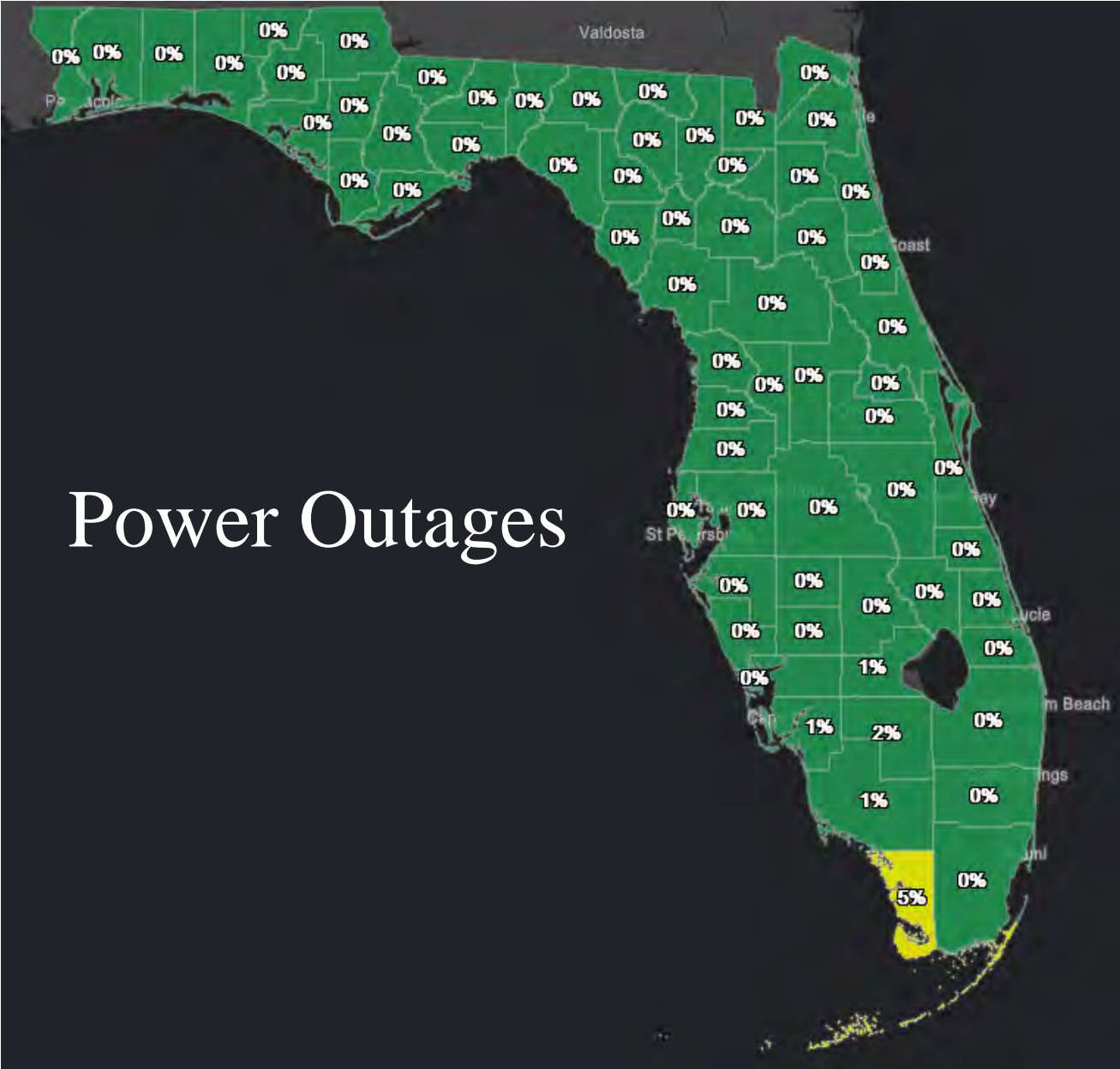
Total Special Needs Population:	0
Total Special Needs Shelters:	0

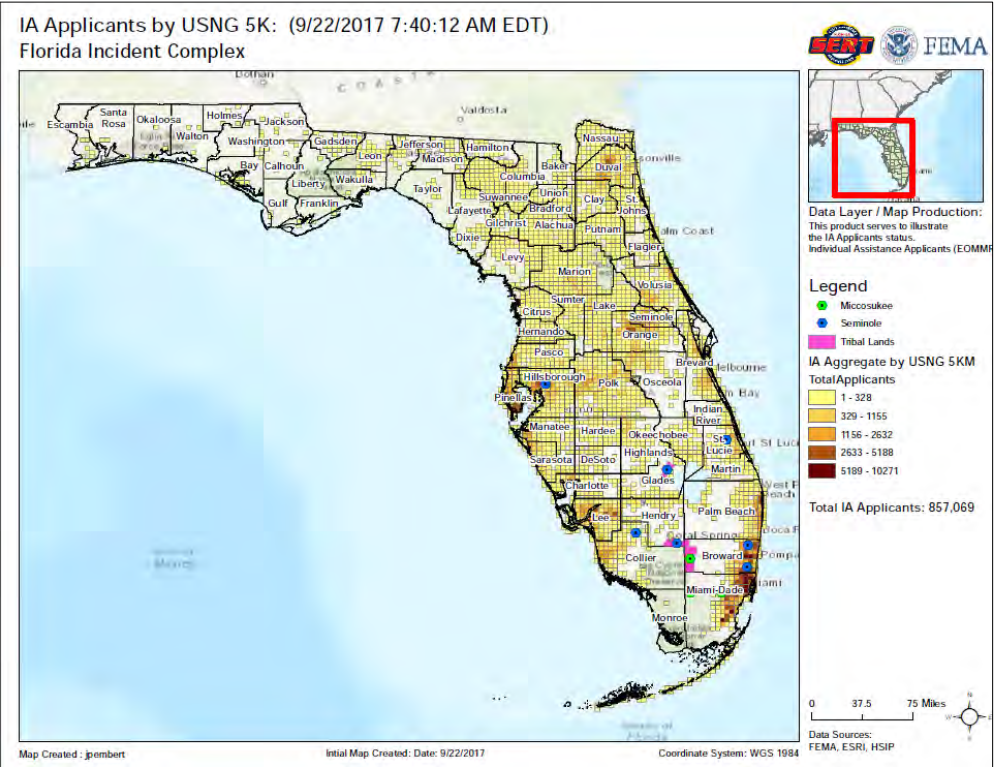
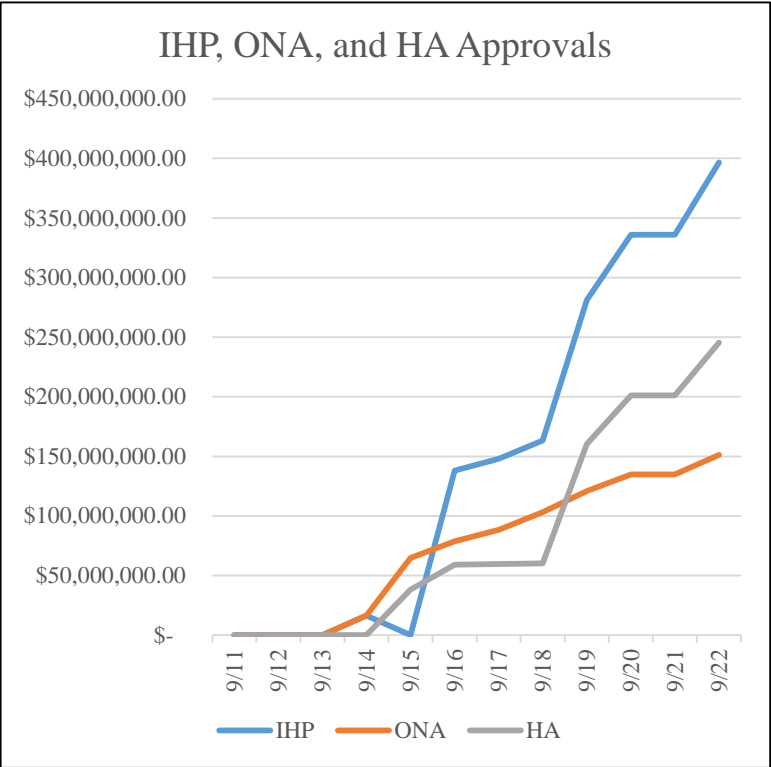
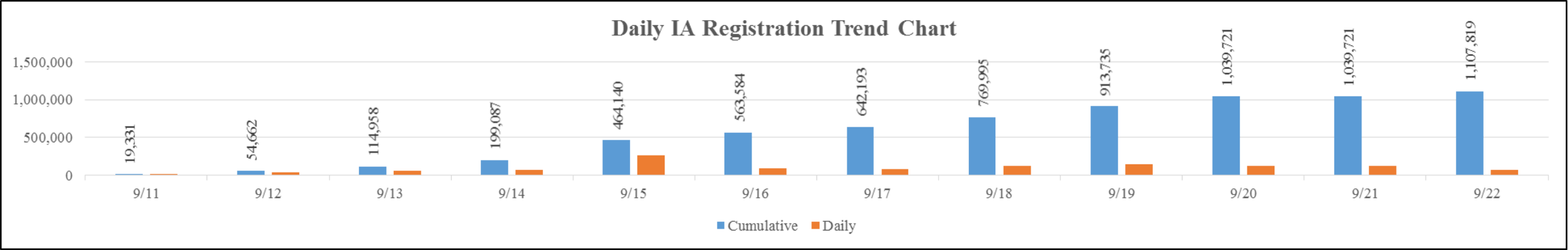
Open Shelters

BRADFORD	1
CLAY	1
COLLIER	2
HENDRY	1
HIGHLANDS	1
LEE	2
MIAMI-DADE	1
MONROE	3
POLK	1



Note: Updates in blue



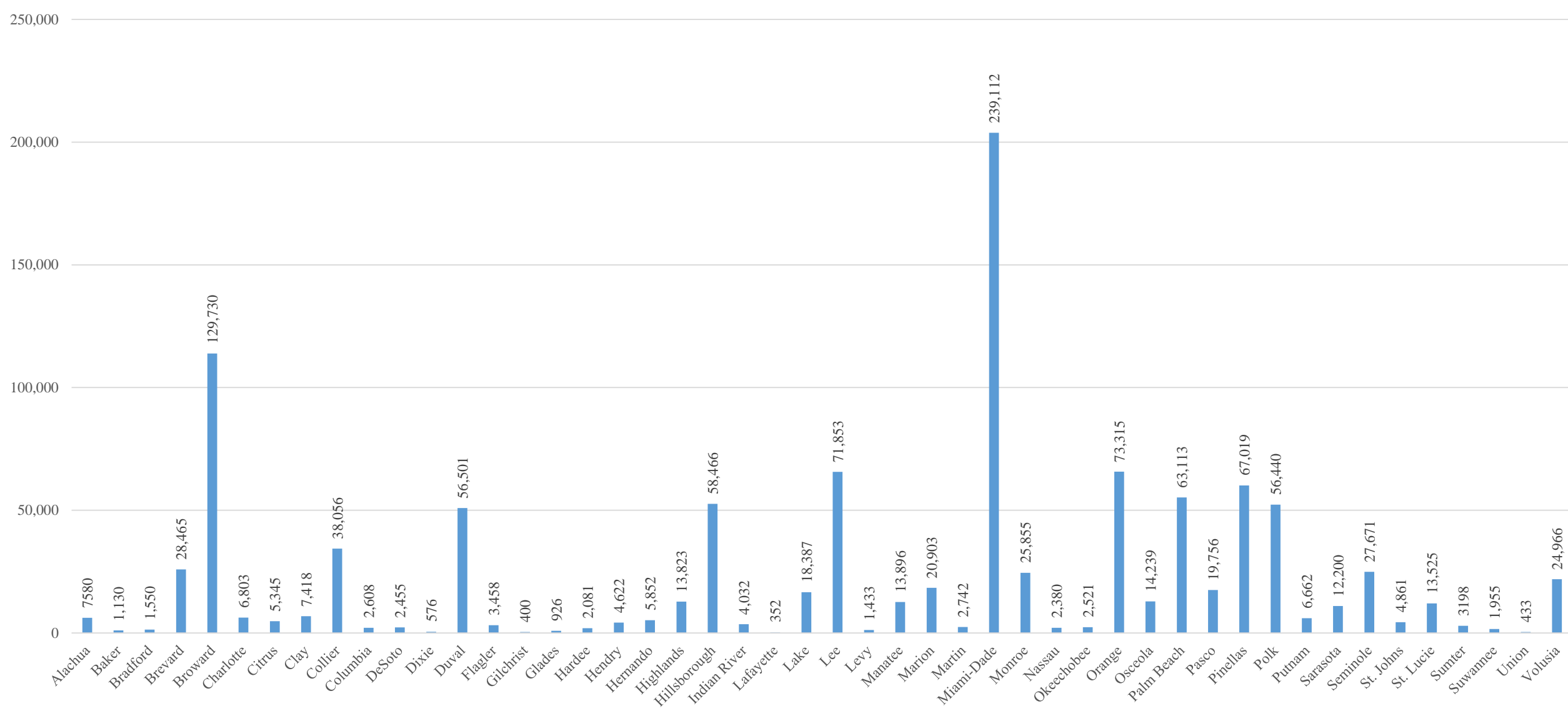


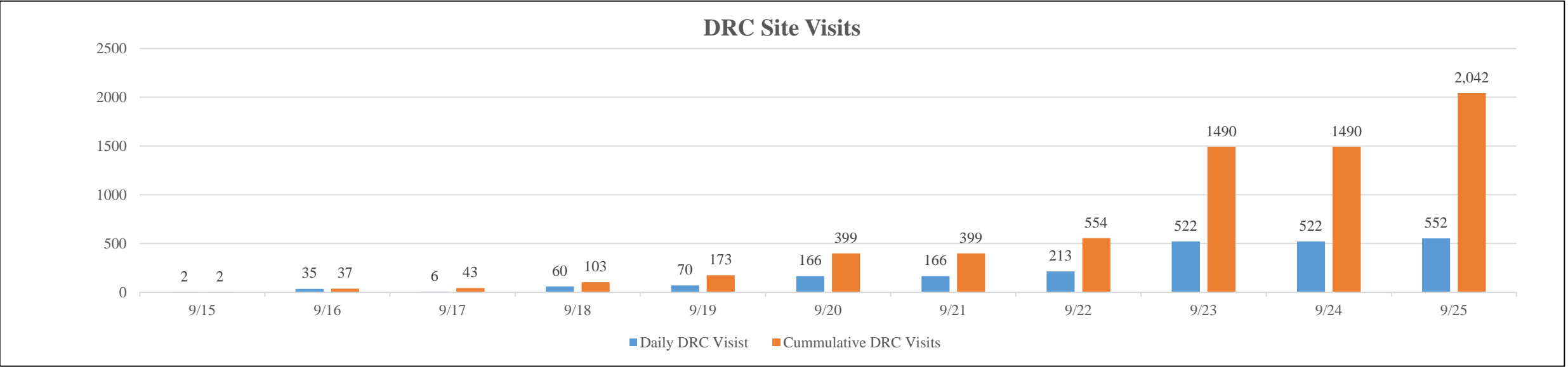
Individual Assistance	
Total Registrations	1,371,024
Total IHP \$\$ Approved	\$245,408,250.09
Total ONA \$\$ Approved	\$151,247,281.60
Total HA \$\$ Approved	\$396,655,531.69
Max \$\$ Awards (0)	\$0

Housing Inspections	
Inspections	190,288
Total Inspections Returned	10,876
Outstanding	Unavailable
% Completed	Unavailable

Transitional Shelter Assistance	
Households Currently Checked In	6,843
Occupied Hotel Rooms	6,318

Valid IA Registrations By County



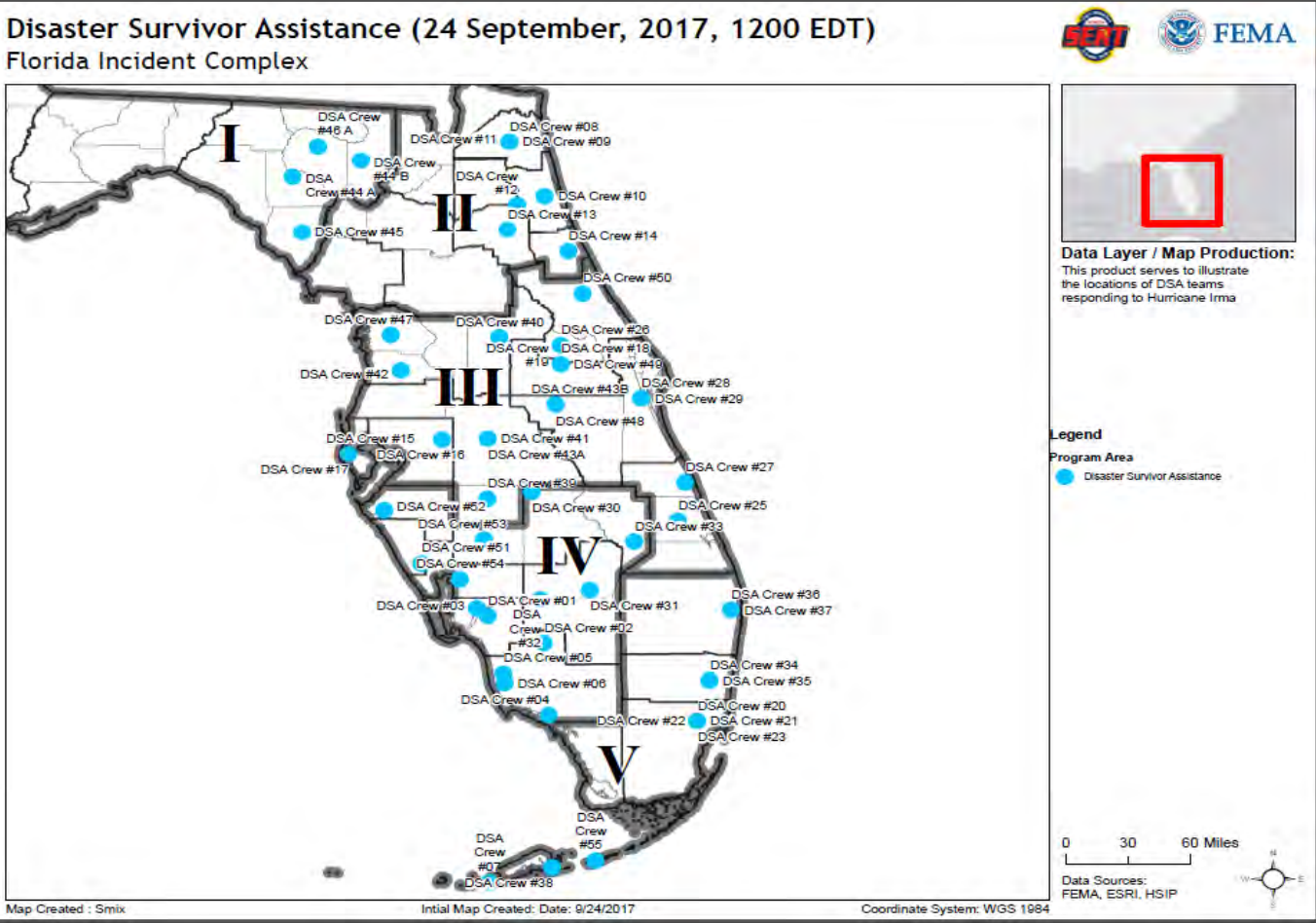


(8) DRCs Currently Open
(1) St. Augustine (St. John’s County)
(2) Boynton Beach (Palm Beach County)
(3) Riverview (Hillsborough County)
(4) Ft. Myers (Lee County)
(5) Miami (Miami-Dade County)
(6) MDRC Immokalee (Collier County)
(7) MDRC Green Cove Springs (Clay County)
(8) MDRC Venice (Sarasota County)

DRCs/MDRCS Open	
Open DRCs	8
Inspections	Unavailable
Opening Today	Unavailable
Closing Today	0
Transitions Today	0

SBA Loan Activity as of COB 9/24/2017				
LOAN APPLICATIONS	HOME	BUSINESS	EIDL	TOTAL
FEMA Registrations Referred	273,206	66,554	1,595	341,355
Applications Received	14,255	185	169	14,609
Applications in Process	6,825	114	118	7,067
% Processed	52%	38%	30%	52%
Loans Approved	50	0	0	40
Dollars Approved	\$2,206,500	\$0	\$0	2,206,500

Disaster Survivor Assistance	
DSATs in the Field	498
Counties with Active DSATs	48
Counties on Limited Presence	0



Activity	Daily	Cumulative
Homes Visited	3,120	19,863
Survivor Interactions	3,034	18,600
Survivor Registrations	881	7,800
Case Updates	232	1,152
Case Inquiries	228	1,805
Whole Community Referrals	876	4,941
Community Locations Visited	65	559
Private Sector Visited	37	191
Public Space	37	217
Other	4	148

Identified Issues & Trends

TRENDS:

- Survivors reported receiving unfavorable determination letters (all counties).
 - Encouraged survivors to read entire letter and provided appeals process information.
- Survivors continue to request temporary housing. Shelters are closing and FEMA assistance has not arrived (Volusia, Brevard, Martin, and St. Lucie counties).
- Debris removal underway (all counties).

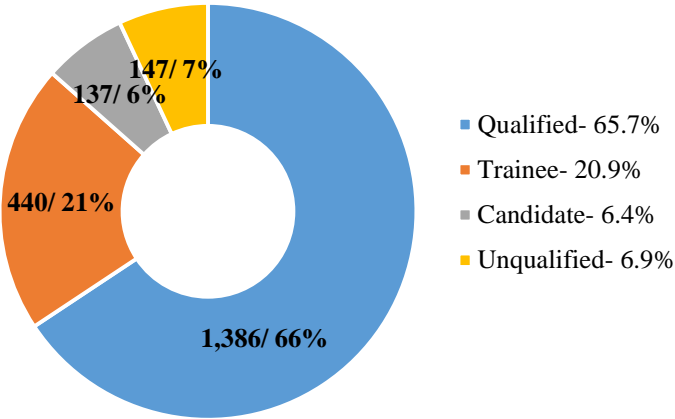
RUMORS:

- Survivors expressed concern that FEMA inspectors have ability to condemn homes.
 - Explained to survivors that FEMA inspectors assess damages; condemning homes is a local government decision (Flagler County).
- FEMA is giving away lanterns, charcoal grills and \$750 to purchase generators (Lake County).
- FEMA is going to provide trailers and build new houses for survivors (Collier County).
- FEMA inspectors are telling survivors to bleach floors for mold mitigation and move back into their homes (Collier County).

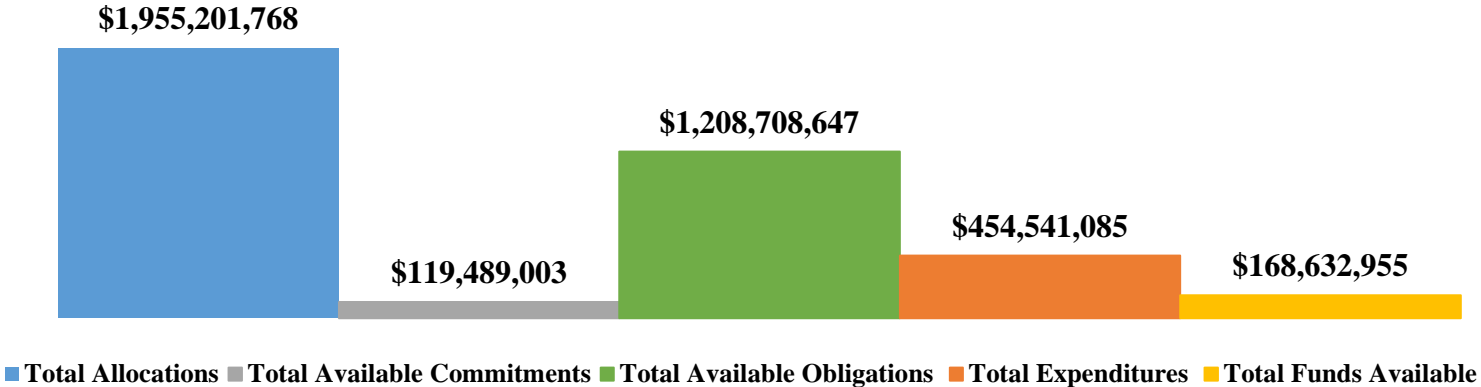


Deployment Proficiency

(# of people/ % of people)



Finance Summary

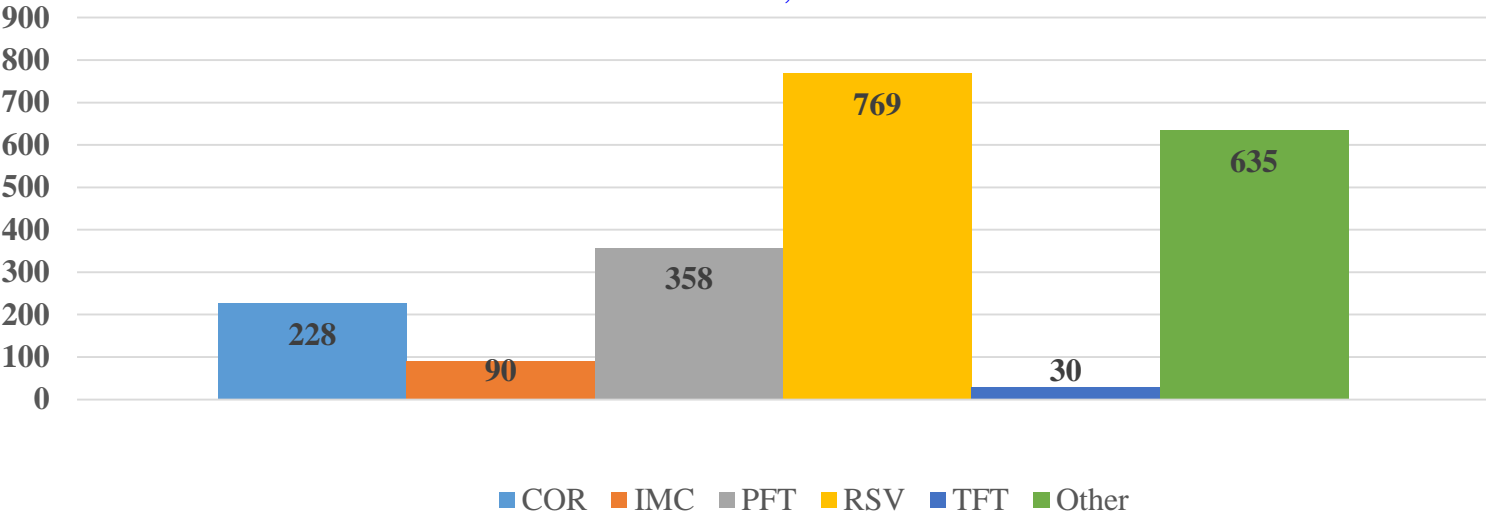


4337-DR-FL Staffing Summary

Checking In	73
Deployed	2,110
On Rotation	3
On Medical	0
Checking Out	2
Checked Out	9
Demobilized	114

Staffing By Employee Type

Total: 2,110





Daily Incident Briefing Slides #18
Florida Incident Complex 09/25/2017
Branch I/Issues and Challenges
0930 EDT (Day 22)



FEMA

Tasks Accomplished:

- DSA crews extended registration intake at the Columbia County Recreational Department until Wednesday 10/27.

Unmet Needs:

- None

Pressing Issues/Questions/Concerns:

- Process/criteria for adding counties to the major disaster declaration (IA) is needed as multiple counties intend to request joint PDAs.

Community Feedback:

- No Feedback at this time.



Daily Incident Briefing Slides #18
Florida Incident Complex 09/25/2017
Branch II/Issues and Challenges
0930 EDT (Day 22)



FEMA

DHS IP Data (U//FOUO)	Hospitals (IP/LNOs)	Emergency Services	Water / Waste Water <small>http://www.floridahealth.gov/environmental-health/drinking-water/boil-water-notices.html</small>	Fuel	Schools (LNOs)	Communications (IP/LNOs)	Roads/Bridges (IP/ESF#1)
Div. AA Baker <i>Donovan</i> <i>Puffer</i> 720-530-4281 IA, PA (A&B)	NSTR	NSTR	NSTR	NSTR	NSTR	NSTR	NSTR
Div. JJ Duval <i>Donovan</i> <i>Puffer</i> 720-530-4281 IA, PA (A&B)	NSTR	NSTR	NSTR	NSTR	NSTR	NSTR	NSTR
Div. GG Putnam <i>John Fenn</i> 404-583-5055 IA, PA (A&B)	NSTR	NSTR	Putnam County Public Works continues the assessment and repairs to the Paradise Point water and sewer system.	NSTR	NSTR	NSTR	NSTR
Div. HH Clay <i>John Fenn</i> 404-583-5055 IA, PA (A&B)	NSTR	NSTR	NSTR	NSTR	NSTR	The Clay County Public Safety Radio (800 MHz) that suffered damage from flooding is being replaced. The estimated date for replacement is October 3, 2017.	County Road 218 (CR 218) bridge is damaged, received Federal Approval to begin repairs. This is a major transportation route for the community. Proceeding with the repair process.



Daily Incident Briefing Slides #18
Florida Incident Complex 09/25/2017
Branch II/Issues and Challenges
0930 EDT (Day 22)



FEMA

Tasks Accomplished:

- Completed all tasks listed in IAP.
- Received 6 (six) additional DSA teams, fulfilling our request.

Unmet Needs:

- No unmet needs.

Pressing Issues/Questions/Concerns:

- Demobilization of IA/DRC field staff.
- Logistical support for DRC #1.

Community Feedback:

- None.



Daily Incident Briefing Slides #17
Florida Incident Complex 09/25/2017
Branch III/Issues and Challenges
0930 EDT (Day 22)



FEMA

DHS IP Data (U//FOUO)	Hospitals (IP/LNOs)	Emergency Services	Water / Waste Water http://www.floridahealth.gov/environmental-health/drinking-water/boil-water-notices.html	Fuel	Schools (LNOs)	Communications (IP/LNOs)	Roads/Bridges (IP/ESF#1)
Div. Q County Name <i>Div.Sup. Lon Biasco 425-457-6963 LNO IA, PA (A&B)</i>	OPEN	NSTR	NSTR	NSTR	NSTR	NSTR	USACE met with county to review actions for bridge and water main issue. USACE will develop technical COAs for county.
Div. R Orange Name <i>Div.Sup. Lon Biasco 425-457-6963 LNO IA, PA (A&B)</i>	NSTR	NSTR	NSTR	NSTR	NSTR	NSTR	NSTR
Div. S County Name <i>None IA, PA (A&B)</i>	NSTR	NSTR	NSTR	NSTR	NSTR	NSTR	NSTR
Div. T Hernando, Citrus, lake <i>Div.Sup. Mark Dickeson 850-559-3189 LNO IA, PA (A&B)</i>	Open	NSTR	NSTR	NSTR	All School open.	NSTR	Withlacoochee River has met the Major Flood Stage. Crest forecasted on Hernando County to follow. Hernando County which is slightly over 12" ABOVE Major Flood Stage.



Daily Incident Briefing Slides #18
Florida Incident Complex 09/25/2017
Branch III/Issues and Challenges
0930 EDT (Day 22)



FEMA

Tasks Accomplished:

- Div. N: DRC was active. The County has been notified by the State that it has approved the change of the DRC hours to 0800 to 2000 hours 7 days a week.
- Div. O: Working on hosting a speaker's bureau event tomorrow at 1800 hours in Pasco County.

Unmet Needs:

- None.

Pressing Issues/Questions/Concerns:

- Div. S: Unanswered Question: when will county receive remote sensing assessments allowing immediate access for categories C-G.
- Div. T: Div. Sup will recon the Withlacoochee River in Hernando and Citrus County and coordinate with County EM's.
- Lake County EM has gone back and submitted a second request for the Blue Roof program for the county to the state.
- Citrus County EM and staff are reviewing planning for response to possible flooding from the Withlacoochee River later next week.

Community Feedback:

- All EOCs were closed and returning to normal business hours.




Daily Incident Briefing Slides #17
Florida Incident Complex 09/25/2017
Branch IV/Issues and Challenges
0930 EDT (Day 22)



FEMA

DHS IP Data (U//FOUO)	Hospitals (IP/LNOs)	Emergency Services	Water / Waste Water http://www.floridahealth.gov/environmental-health/drinking-water/boil-water-notices.html	Fuel	Schools (LNOs)	Communications (IP/LNOs)	Roads/Bridges (IP/ESF#1)
Div. H Sarasota County <i>Div.Sup JT Ackerman 404-695-2334</i> <i>IA, PA (A&B)</i>	NSTR	NSTR	Boil Water Notice for Southgate utilities (Floridahealth.gov 09242017).	NSTR	NSTR	NSTR	NSTR
Div. J Manatee County <i>Div.Sup. Fred Wehrenberg 404-695-2334</i> <i>IA, PA (A&B)</i>	NSTR	NSTR	NSTR	NSTR	NSTR	NSTR	NSTR
Div. K Highland, Desoto, Okeechobe County <i>Div.Sup. Wayne Stroeh 202-679-7448 Dep.Div.Sup. for Okeechobee Rupert Dennis 229-221-2595</i> <i>IA, PA (A&B)</i>	NSTR	NSTR	Boil water notice, Lake Josephine Heights, Buttonwood Bay MHP, LP Water Works, Silver Lake Utility- Buckhorn Housing, Tropical Harbor Estates, Country Walk and Dean Lakefront Estates (Highlands). Boil water Notice Ancient Oaks RV Resort and Blue Cypress RV Park (Okeechobee)(Floridahealth.gov 09242017). 	NSTR	NSTR	NSTR	NSTR

DHS IP Data (U//FOUO)	Hospitals (IP/LNOs)	Emergency Services	Water / Waste Water <small>http://www.floridahealth.gov/environmental-health/drinking-water/boil-water-notices.html</small>	Fuel	Schools (LNOs)	Communications (IP/LNOs)	Roads/Bridges (IP/ESF#1)
Div. L Henry, Glades County Div. <i>Sup. Gerald</i> <i>McLemore</i> <i>404-803-5572</i> <i>Dep. Div.Sup.</i> <i>for Glades</i> <i>Rupert Dennis</i> <i>229-221-2595</i> <i>IA, PA (A&B)</i>	NSTR	NSTR	Boil Water Notice for River Oaks, and Whisper Creek RV Park. (Glades County) Boil Water notice Palm and Pines MHP (Hendry County) (Floridahealth.gov 09242017). 	NSTR	NSTR	NSTR	NSTR



Daily Incident Briefing Slides #18
Florida Incident Complex 09/25/2017
Branch IV/Issues and Challenges
0930 EDT (Day 22)



FEMA

Tasks Accomplished:

- 189,587 Total Valid IA Registrations in Branch IV.
- Mobile DRC established in Sarasota County Registrations and application status check operations across the branch.
- Joint ROE and DSA outreach in Hendry County.
- Outreach at Golden Gate Community Center (Collier County).
- DRC operations continue in Lee County's Multi-County Fixed DRC site.

Unmet Needs:

- Haitian Creole/Spanish Interpreters are needed.
- IA Casework for applicants.
- More DSA staff.
- NACS rights and trainings.

Pressing Issues/Questions/Concerns:

- Availability of hotels enrolled in TSA.
- Solution needed for housing in Lee, Hendry, and Collier Counties.
- Location and size of Lee County DRC is inadequate.
- NACS/NEMIS rights for staff interfacing with survivors during DSA operations.
- State contracting issue with debris removal.
- Alternate Multi-County DRC location in Lee County.

Community Feedback:

- Questions on where, when, and how debris removal will take place.
- Where and when will DRCs/MDRCs be set up?



Daily Incident Briefing Slides #18
Florida Incident Complex 09/25/2017
Branch V/Issues and Challenges
0930 EDT (Day 22)



FEMA

Updates in Blue Bold

DHS IP Data (U//FOUO)	Hospitals (IP/LNOs)	Emergency Services	Water / Waste Water <small>http://www.floridhealth.gov/environmental-health/drinking-water/boil-water-notices.html</small>	Fuel	Schools (LNOs)	Communications (IP/LNOs)	Roads/Bridges (IP/ESF#1)
Div. C Broward <i>Richard Flood</i> <i>404-693-7712</i> <i>IA, PA (C-G)</i>	NTSR	NTSR	NTSR	NTSR	NTSR	NTSR	NTSR
Div. D Palm Beach <i>Q Winfield</i> <i>770-401-9694</i> <i>IA, PA (C-G)</i>	NTSR	NTSR	Boil water advisories: Boil water notice for: 17 homes on Almeria Rd, Dyer Rd, S Olive; 20 homes in the 200 block of Monroe Dr; 16 homes on Vincent Rd. Lake Worth Utilities. Affects approximately 20 customers. Utility will notify customers directly. Boil Water Notice issued for the 300 Block of Blossom Lane plus 142, 144, 162, and 170 Lake Drive (FDP 09222017).	90% of the Fuel Stations are reporting fully operational. Note: the EOC has been unable to communicate with the other 10% (LNO Report 09222017).	NTSR	NTSR	NTSR



Daily Incident Briefing Slides #18
Florida Incident Complex 09/25/2017
Branch V/Issues and Challenges
0930 EDT (Day 22)



FEMA

Tasks Accomplished:

Broward County:

- Performed site visits of high registration areas to see how much non-vegetative debris was outside of residences.
- Supporting PA activities.
- Visited DRC in Boynton Beach (covers Broward and Palm Beach counties).

Unmet Needs:

Broward County:

- Nothing Reported.

Pressing Issues/Questions/Concerns:

Broward County:

- Debris Management
- Shortage of debris haulers in area continues to be an issue, that is being addressed by the State.
- When will our IGA staff be in the county?
- Drive time from South Broward County to the Palm Beach DRC can take up to an hour and travel time during a work day could be much longer. No public transportation from Broward to Palm Beach has been identified. Completion of the AIR mission by DSA will provide a better view of the local needs.

Community Feedback:

Broward County:

- Primary concerns from the community have been regarding the damages resulting from power loss.
- Questions continue of whether FEMA will assist residents with paying their deductibles to their insurance companies.
- Debris is being picked up, but slowly.



Daily Incident Briefing Slides #18
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FEMA

Tasks Accomplished:

Monroe County:

- Prepared to Support Governor's Scott's Visit 9/25/2017.
- 3 Mobile Registration Intake Centers (MRIC) operating in county; Marathon, Key West, and Big Pine Key.
- 3 DSA teams (#7, #38, #55) operating in Key West, Big Pine and Marathon.
- Hazard Mitigation conducted Substantial Damage Estimation (SDE) training in Key Largo. Additional training will occur Sunday and Monday in the cities of Layton and Marathon
- Build-out plan for MDRC in Big Pines Key - coordinated with Federal Protective Services for additional security in Big Pines.

Pressing Issues/Questions/Concerns:

Monroe County:

- Nothing reported.

Unmet Needs:

Monroe County:

- MRIC supervisor is in need of Spanish interpreters (IA trained and qualified)
- Continued need for IA, SBA and Hazard Mitigation assistance for survivors in county.

Community Feedback:

Monroe County:

- Survivors are still expressing frustration with TSA hotel availability.



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FEMA

Tasks Accomplished:

Palm Beach County:

- Supported 39 Municipalities on Internal PA Preliminary Damage Assessments.
- 91 survivors have been assisted at the Belle Glade ROE site to date.

Unmet Needs:

Palm Beach County:

- Approximately 400 Survivors were assisted by DRC-2. During in-take, survivors only indicated their county. Demographics by city are required to determine future priorities for the DSA Teams.
- Bi-lingual DSA team members are needed to communicate with the Creole and Spanish speaking community.

Pressing Issues/Questions/Concerns:

Palm Beach County:

- The change in the DRC hours to 0800 to 2000 is putting a strain on staffing, and county employees have indicated they will not be able to do the 12 hour shift. They plan to work 0800 to 1800
- Due to a breakdown in communication between the County and the City of Belle Glade, there was no one available to open the Library Civic Center today, although coordination had been done with the County

Community Feedback:

Palm Beach County:

- Power Company reports that power is fully-restored; however, there are reports that the residents in Belle Glade, Pahokee and South Bay are still without power.
- Survivors are asking why FEMA cannot put one of “those Disaster Recovery Centers” in Belle Glade.
- Residents are complaining about travel time to the DRC, the hours of operation conflicting with their work schedules, and long helpline hold times.
- It was reported that Survivors are being told, on the help line, that inspections are taking up to 30 days.
- Upon arrival, crews at all DRC locations are still being overwhelmed by the large numbers of survivors.
- The bulk of the unregistered survivors claim to have only experienced loss of food due to power outages.



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FEMA

Tasks Accomplished:

Miami-Dade:

- Both Right of Entry centers in Homestead and Stephen P. Clark Government Center assisted 53 survivors.
- Soft opening of DRC for Miami Dade County and Miami Dade College Kendall Campus.
- Developing strategy for PA and redeveloping DSA schedule for next week.

Unmet Needs:

Miami-Dade:

- Nothing reported.

Pressing Issues/Questions/Concerns:

Miami-Dade:

- Shortfall in DRC buildout, insufficient tables, chairs and copy/fax capabilities are being addressed.
- Supporting debris removal while monitoring Miami-Dade County's debris contract.

Community Feedback:

Miami-Dade:

- Nothing reported.



September 2017

