## Florian Plaku

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#### Education

#### Humboldt University of Berlin, Berlin

2021 - expected 09/2026

M.Sc. Information Systems

Relevant Coursework: Data Mining, Deep Learning for Text Analytics, Business Analytics and Data Science, Process Mining, Process Prediction & Machine Learning, DBMS

### European University of Tirana, Tirana, Albania

2015 - 2018

B.Sc. Business Informatics

Bachelor Thesis: Websites as a Competitive Advantage in the Era of Globalization

# Work Experience & Internships

### Perseus Technologies GmbH, Berlin

03/2022 - 03/2024

Working Student - Cybersecurity & Data Research

- Delivered first-level customer support via email (Perseus Awareness Platform).
- Documented and optimized internal workflows for efficiency.
- Contributed to cybersecurity and data research tasks.

#### Consulate of Albania in Berlin, Berlin

10/2020 - 12/2021

Assistant Consul

- Processed consular documents (passports, civil certificates).
- Supported citizen services and daily consular operations.
- Handled administrative tasks and maintained official records.

#### SPRINT! Energy Consulting GmbH, Essen

01/2020 - 09/2020

Intern - Office & IT Management

- Assisted with office management and IT support tasks.
- Contributed to process improvements and documentation.

#### **DE-AL Connections**, Tirana

01/2018 - 12/2018

 $Student\ Advisor$ 

• Supported Albanian students with application documents and study compliance.

# Ministry of Agriculture of Albania, Tirana

06/2018 - 10/2018

Intern / Data Editor

- Performed data entry and validation of agricultural records.
- Assisted in maintaining databases and ensuring data accuracy.

#### **Projects**

- Sentiment Analysis on Bitcoin Tweets (Python) Built pipeline using Python, NLTK, scikit-learn, TensorFlow, Hugging Face (DistilBERT).
- Python & Data Analysis Projects (Codecademy / Self-learning) Practical projects in Python, statistics, and business intelligence.

## Skills

Programming/Data: Python, SQL

Tools: MS Office, Atlassian Suite, GitHub, Wordpress, Contao, Social Media Management

# Achievements

- Awarded Excellence Scholarship European University of Tirana for outstanding academic performance (2015).
- Co-founded and led **Student Group IDEAL Essen, Germany**, a student organization supporting cultural exchange (2022).

## Languages & Interests

Languages: Albanian (Native), English (C1), German (B2)

Hobbies: Politics, Chess, Visiting Places, Sports