

R É S U M É

Ashley Thompson

<https://github.com/FluroAsh>

PROFESSIONAL PROFILE

Technology savvy Web Developer/Programmer with training and experience in developing static websites with traditional CSS, JavaScript and SCSS as well as front-end frameworks and libraries such as Tailwind CSS and Bootstrap. High level of expertise in both back-end and front-end frameworks to develop full-stack web applications with strong proficiency using React and Ruby on Rails. Thrives in high-pressure, deadline-driven environments with the capacity to translate customer needs and requirements, using technical principles whilst developing modern and highly responsive web-based user interfaces. Proven programming experience with experience in delivering projects as part of an agile team. Excellent written and verbal communication, problem solving and time management skills, working effectively independently and as part of a multidisciplinary team.

KEY SKILLS & COMPETENCIES

- HTML
- CSS
- JavaScript
- SASS
- Git
- Ruby, Ruby on Rails
- Python
- React
- PostgreSQL
- MongoDB
- AWS
- Docker
- CI/CD
- Adobe Illustrator
- Photoshop
- After Effects
- Canva
- Windows, Linux, Mac

QUALIFICATIONS & TRAINING

2021 - 2022

DIPLOMA OF INFORMATION TECHNOLOGY

Coder Academy Australia

SUBJECTS:

- INT1012: Introduction To Web
- CMP1041 - Foundation Programming
- PRG1002 - Programming I
- CMP1042 - Information Systems
- PRG1010 - Discrete Mathematics
- PRG1048 - Database Systems
- PRG1006 - Programming II
- CMP1043 - Introduction to Software Engineering

2021

VARIOUS SALES & MARKETING WORKSHOPS AND WEBINARS

Co Schedule LLC | www.coschedule.com (Online Studies)

2014 - 2017

BACHELOR OF BUSINESS (INFORMATION SYSTEMS)

Full-time studies | Swinburne University, Hawthorn

SUBJECTS:

- Social Entrepreneurship and Innovation; Global Logistics & Supply Chain Management; Business Analytics; Business Process Management
- Information Systems Risk & Security; Systems Acquisition & Implementation Management; Business Information Systems Analysis
- Management Decision Making; Professional Issues in Information Technology; Business Intelligence & Data Visualisation
- Fundamentals of Marketing Database Systems; Knowledge Management & Analytics; Information Systems Management
- Business Information Systems Project; Social Networking in Organisations; Requirements Analysis & Modelling
- Financial Information for Decision Making; Database, Analysis & Design; Introduction to Programming in .NET
- Information Technology Project Management; Careers in the Curriculum; Mobile Business & Connectivity

EMPLOYMENT HISTORY

May 2022 - Current

iCOLLEGE | www.icollege.edu.au

Melbourne, Victoria

Front End Developer

RedHill Education has merged with iCollege Limited (ASX: ICT) in October 2021. iCollege Limited is a leading vocational training provider that comprises of six businesses which deliver accredited and non-accredited vocational education and training solutions throughout Australia and internationally. iCollege currently has four registered training organisations based in Australia.

RESPONSIBILITIES:

- Utilising Google Sites to create an intranet platform for iCollege employees as a part of the iCollege/Redhill Education merger.
- Consulting with senior staff to provide regular updates on progress and discuss changes as necessary in relation to all aspects of layout, design and adding required content for employees.
- Designing graphical assets such as images, banners and SVG's using Adobe Illustrator, Adobe Photoshop and Canva.
- Using a variety of deployment, automation, configuration management, testing and optimisation tools.
- Attending virtual meetings with senior staff members and the design team to coordinate design direction.
- Creating custom code snippets with HTML and CSS that are utilised throughout the platform.

Feb 2021 - Aug 2021

MIELE | www.miele.com.au

Scoresby, Victoria

Customer Consultant

Miele is a German manufacturer of high-end domestic appliances and commercial equipment, headquartered in Gütersloh, Ostwestfalen-Lippe. The company was founded in 1899 by Carl Miele and Reinhard Zinkann, and it has always been a family-owned and run company. Miele exports products to global markets and is represented in 47 countries.

RESPONSIBILITIES:

- Provide first-class customer service and support, handling phone enquiries, process sales transaction and upsell packages.
- Communicate with local, interstate and international clients via phone, email and skype to determine their needs, discuss their career goals and to gather all required information for their résumé, undertake sales and business development activities.
- Supervise and guide other team members to produce high quality analysis and output that meet customers' needs.
- Utilise suitable methodologies to construct statistical models for clients that meet specified business requirements.
- Critically review the output of analysis, report issues and recommend improvements to business tools/processes.
- Understand business requirements to tailor analytical solutions and present and explain recommendations.
- Specify requirements for the appropriate extraction of internal or external client and business data.
- Design and launch Mail Chimp EDM campaigns using text, images and video on a monthly basis.

Dec 2015 - Dec 2020

1300 RESUME PTY LTD | www.1300resume.com.au

Berwick, Victoria

Customer Service Officer

1300 RESUME specialises in the provision of professional resumes, cover letters and selection criteria together with career and interview coaching for clients Australia wide from graduates to senior executives. 1300 Resume have helped clients to secure interviews and job offers throughout Australia, achieving a 98.5% success rate.

RESPONSIBILITIES:

- Provide first-class customer service and support, handling phone enquiries, process sales transaction and upsell packages.
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- Design and launch Mail Chimp EDM campaigns using text, images and video on a monthly basis.
- Manage and organise all social media marketing such as YouTube, Facebook and LinkedIn.
- Perform general clerical and office administration duties such as filing, record keeping.

- Maintain and update computer databases on a regular basis using MS Access.

EARLIER WORK HISTORY

2016 - 2017

AUSTRALIAN AIR-CONDITIONING DISTRIBUTORS

Warehouse Assistant/Storeperson

2008 - 2010

ALL ABOUT IMAGE

Administration & Marketing Assistant

WORK EXPERIENCE

2012

CSIRO

Clayton, Victoria

RESPONSIBILITIES:

- Work with a team of experienced IT professionals, involved in database management, provision of onsite support, deployment of computers, troubleshooting and liaise with internal staff to discuss their IT requirements.

2011

TROUT CREATIVE

Collingwood, Victoria

RESPONSIBILITIES:

- Work with a team of graphic designers, web designers and other creative personnel, involved in various tasks such as logo design and brand development, create advertisements, write reports, filing and general office duties.
- Liaise with business clients across various industries in conjunction with senior designers.

PROFESSIONAL MEMBERSHIPS

- **STUDENT MEMBER OF ISACA (INFORMATION SYSTEMS AUDIT AND CONTROL ASSOCIATION)**
 - ISACA was incorporated in 1969 by a small group of individuals who recognised a need for a centralized source of information and guidance in the growing field of auditing controls for computer systems. Today, ISACA serves 140,000 professionals in 180 countries.

COMPUTER SKILLS

- Mobile Technologies
- Microsoft Excel
- Microsoft Word
- Microsoft PowerPoint
- Microsoft Access
- Microsoft Outlook
- Social Media Platforms
- Basic HTML & Coding
- Website Content Management
- Intermediate Networking
- Software & Hardware Installation
- Email & internet proficient
- Fast & accurate keyboard skills
- Proficient in various Windows OS
- Social Media Tools

PERSONAL DETAILS

Nationality:

Australian

Licences Held:

Current Victorian Driver's Licence and own vehicle

Interests & Hobbies:

Computers and technology, personal development and self-improvement, reading, health, keeping fit, music, sports, spending time with friends and family, movies, reading and meeting new people

REFEREES AVAILABLE ON REQUEST