

MARIA RASHEVA

QA Wannabe

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- Sofia, Bulgaria

EDUCATION

QA Manual Testing Course Pragmatic.bg - Sofia Jan - March 2024

Bachelor Hospitality Management University of Economics - Varna 2002 - 2006

SKILLS

Dedicated to Excellence

Effective Communicator

Attention to Detail

Self Driven

Adaptable

Team Player

LANGUAGE

English - fluent

Spanish - entry level

ABOUT ME

With a background in project management, flight attendant for a premium airline, sales and customer service in web hosting I'm transitioning to a career in software testing. Leveraging my skills in organization, attention to detail and communication, I'm ready to excel in executing test plans and ensuring software quality. With a proactive approach to problem-solving, I'm prepared to make meaningful contributions to the testing process.

WORK EXPERIENCE

O Aug 2018 - Present JAM Event Services | Dubai | The UAE

Project Management Assistant - Freelance

I provide support in administration, coordinating project activities, tracking progress, managing communication among team members and management, and contributing to problem-solving and decision-making processes.

2011 - 2018

Emirates Airline | Dubai | The UAE

Premium Flight Attendant

As a first-class flight attendant, I delivered exceptional service following safety standards. Essential skills for my position were: multitasking, effective communication with multinational crew members and premium customers, handling unexpected situations effectively, adaptability, and composure under pressure.

2009 - 2011

TMD WebHosting Company | Plovdiv

Sales and Customer Service Representative

2007 - 2009

SiteGround WebHosting Company | Plovdiv

Sales and Customer Service Representative

As a customer service and sales representative in a hosting company, I specialized in providing personalized solutions to meet client needs while driving revenue growth. Through proactive sales tactics and effective communication, I ensured high levels of customer satisfaction and contribute to the company's success.