



# MARIA RASHEVA

QA Wannabe

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📍 Sofia, Bulgaria

## EDUCATION

**QA Manual Testing Course**  
Pragmatic.bg - Sofia  
2024

**Bachelor Hospitality Management**  
University of Economics - Varna  
2002 - 2006

## SKILLS

Dedicated to Excellence

Effective Communicator

Attention to Detail

Self Driven

Adaptable

Team Player

## LANGUAGE

English - fluent

Spanish - entry level

## ABOUT ME

With a background in project management, flight attendant for a premium airline, sales and customer service in web hosting I'm transitioning to a career in software testing. Leveraging my skills in organization, attention to detail and communication, I'm ready to excel in executing test plans and ensuring software quality. With a proactive approach to problem-solving, I'm prepared to make meaningful contributions to the testing process.

## WORK EXPERIENCE

○ Aug 2018- Present  
JAM Event Services | Dubai | The UAE  
**Project Management Assistant - Freelance**  
I provide support in administration, coordinating project activities, tracking progress, assisting with budget management, managing communication among team members and management, and contributing to problem-solving and decision-making processes.

○ 2011 - 2018  
Emirates Airline | Dubai | The UAE  
**Premium Flight Attendant**  
As a first-class flight attendant, I delivered exceptional service following safety standards. Essential skills for my position were: multitasking, effective communication with multinational crew members and premium customers, handling unexpected situations effectively, adaptability, and composure under pressure.

○ 2009 - 2011  
TMD WebHosting Company | Plovdiv  
**Sales and Customer Service Representative**

○ 2007 - 2009  
SiteGround WebHosting Company | Plovdiv  
**Sales and Customer Service Representative**  
As a customer service and sales representative in a hosting company, I specialized in providing personalized solutions to meet client needs while driving revenue growth. Through proactive sales tactics and effective communication, I ensured high levels of customer satisfaction and contribute to the company's success.