

Copy

Page

1 / 4

Bill Date

March 19, 2020

Next Bill Date

April 19, 2020

Virgin Mobile Number

226-788-3015

Account Number

537686458

Client ID Number

53768645UOV882

(14 Digit Number for online/telebanking)

ACCOUNT SUMMARY *for Adam Wolfe*

Adjustments for previous month (see following pages) -23.20

Credit balance **\$-23.20**

Current charges summary

Monthly charges 30.00

Other charges and credits 2.00

Usage and long distance 0.00

Total taxes on current charges 4.16

Total current charges including taxes **\$36.16**

Total amount due *Please pay by* Apr 6, 2020* **\$12.96**

Total HST included in this bill \$4.16

Includes charges for services
changed on March 17th.

CREDITS THIS MONTH...

Mobile credits **\$40.00**
(see following pages for details)



Manage your account at virginmobile.ca/myaccount or call us at 1-888-999-2321.
For more self serve options, check out the back of your bill.

Please detach this portion and return with your payment

Client ID Number: 53768645UOV882



Account Number	Please Pay By*	Total Amount Due	Amount Paid
537686458	April 6, 2020	\$12.96	

Adam Wolfe
3337 LAUZON RD
WINDSOR, ON N8T 3P7

75515568645885798600087200319676568488048481484804800000012967

General Information about the Invoice

1. How to pay your bill

Choice is good. We've got a whole bunch of ways to pay. Keep in mind that if you pay with online banking, telephone banking, or snail mail there will be a delay between the day you send your payment and the day we get it. We just want to make sure you don't get hit with any late payment charges... because they suck.

a) Pre-authorized debit

Set up automatic payments from your bank account and let us do all the work for you. Log in at virginmobile.ca/preauthsignup to get hooked up.

b) Pre-authorized credit card

Prefer plastic? You can also set up automatic payments from a credit card. Log in at virginmobile.ca/preauthsignup to get hooked up.

c) Credit card payments

Pay your bill now with a Visa, Mastercard, or American Express. One-time payments go through the same day. To pay by credit card, log in at virginmobile.ca/paybill.

d) Bank payments

You can pay your bill online through your bank's website or using telephone banking. Just set up Virgin Mobile as a payee and enter in the Client ID number found on your bill. If you get a paper bill, you can also pay through most financial institutions' bank machines.

e) Cheque

If you're signed up for a paper bill, you can also pay by mail:

- Make your cheque out to Virgin Mobile Canada.
- Write your Account Number on the back of the cheque.
- Include the payment stub from your bill.

Then you can mail your cheque and payment stub to:

VIRGIN MOBILE CANADA

PO BOX 5030 STN MAIN BURLINGTON ON L7R 0B9

Payments can take up to 10 days to show up on your account.

2. Self serve options

There are tons of ways you can manage your account 24/7:

Online: Log into your account at virginmobile.ca/myaccount

On your device: Download the My Account app to manage your account on the go.

By phone: Dial 611 on your Virgin Mobile phone for free or give us a shout at 1-888-999-2321.

3. *Late payment charges

A late payment charge of 3% each month (42.58% per annum) will apply from this month's bill date if we have not received your payment before your next bill date.

You can find your next bill date on the front of your bill in the top right hand corner. In case your bill doesn't go through (like a bounced cheque, for example) then we reserve the right to add a processing fee to your account. This is independent of any charges that might be added by your bank.

4. Billing inquiries

Got questions? We've got answers.

Give us a shout at 1-888-999-2321 or dial 611 from your Virgin Mobile phone.

If you think we've made a mistake then we want to know about it. Just let us know within 90 days from your Bill Date and we'll check it out.

5. Taxes

In case you need our tax info...

GST/HST # 889301842

QST # 1020045201

Applicable taxes are calculated on individual charges and may vary.

Life is all about change. Sometimes the terms and conditions covering your service with us, including all the stuff you've read above, might change. To see any updates to the terms and conditions, go to virginmobile.ca/terms.

VIRGIN MOBILE CANADA
PO BOX 5030 STN MAIN
BURLINGTON, ON L7R 0B9



Payments are not accepted at bank tellers but can be made through telephone and internet banking.

Page	2 / 4
Bill Date	March 19, 2020
Next Bill Date	April 19, 2020
Account Number	537686458
Client ID Number	53768645UOV882
(14 Digit Number for online/telebanking)	

ACCOUNT SUMMARY *(continued)*

Adjustments for previous month

Items listed below have been applied as adjustments to your bill and are summarized on page 1.

Prepaid Balance Transfer	-23.20
Total adjustments for previous month	\$-23.20

Page	3 / 4
Bill Date	March 19, 2020
Next Bill Date	April 19, 2020
Virgin Mobile Number	226-788-3015
Account Number	537686458
Client ID Number	53768645UOV882
(14 Digit Number for online/telebanking)	

CURRENT CHARGES *for 226-788-3015*

Monthly charges *billed to Apr 18, 2020*

Pre to Post BYOP 30 - 2GB	30.00
Includes: 3 Way Calling	
Call Waiting	
BYOP Smartphone Data - 2 GB	0.00
Call Display	0.00
Canada-Wide Calling	0.00
Unltd Picture & Video Messaging	0.00
myPeeps (vm.ca/mypeeps)	0.00
Unlimited anytime minutes	0.00
Can-US/International Text	0.00
Includes: Messaging	
Voicemail 3	0.00

Other charges and credits

Service connection fee				40.00
Voicemail 3	Mar 17	to	Mar 18	0.00
BYOP Smartphone Data - 2 GB	Mar 17	to	Mar 18	0.00
Canada-Wide Calling	Mar 17	to	Mar 18	0.00
Unltd Picture & Video Messaging	Mar 17	to	Mar 18	0.00
myPeeps (vm.ca/mypeeps)	Mar 17	to	Mar 18	0.00
50MB My Account Download-1 Day	Mar 17	to	Mar 18	0.00
Unlimited anytime minutes	Mar 17	to	Mar 18	0.00
Can-US/International Text	Mar 17	to	Mar 18	0.00
Pre to Post BYOP 30 - 2GB	Mar 17	to	Mar 18	2.00
Call Display	Mar 17	to	Mar 18	0.00
Promotional Discount				
(expires Apr 17, 2020)	Mar 19	to	Apr 18	-40.00

Usage

Data

50MB My Account Download-1 Day Data Usage		
@\$.00/MB	4.5693 MB	0.00

Events

Unlimited messages	11 events	0.00
Visual Voicemail	1 event	0.00
Voice to Text	1 event	0.00

Taxes

HST	4.16
-----	------

FOR YOUR INFORMATION...

Credit Summary

Total credits	\$40.00
Total this month	\$40.00

Event Summary

Total Events	13
Total this month	\$0.00

Packet Plan Usage Summary

Total megabytes	4.5693
Total this month	\$0.00

Page	4 / 4
Bill Date	March 19, 2020
Next Bill Date	April 19, 2020
Virgin Mobile Number	226-788-3015
Account Number	537686458
Client ID Number	53768645UOV882
(14 Digit Number for online/telebanking)	

CURRENT CHARGES *for 226-788-3015* (continued)

Total current charges	\$36.16
------------------------------	----------------

Hey there! Thanks for hooking up with us. We're gonna have lots of good times together. Got questions about the charges on your first bill? We're here for you. Head to virginmobile.ca/myaccount for info, access to your e-Bill, and tons of other ways to manage your account online. Don't forget to update your email address in My Account so you can stay in the know on updates and hot offers from us. Lots of Love, Virgin Mobile

Page	A 1 / 1
Bill Date	March 19, 2020
Next Bill Date	April 19, 2020
Virgin Mobile Number	226-788-3015
Account Number	537686458
Client ID Number	53768645UOV882
(14 Digit Number for online/telebanking)	

ITEMIZED CALLS

Packet Data

<i>no.</i>	<i>date</i>	<i>type</i>	<i>details</i>	<i>data volume</i>	<i>rate</i>	<i>billed by</i>	<i>total</i>
1	Tue Mar 17	Brwsr	Mobile Browser	0.8330	0.00	MB	0.00
2	"	Brwsr	Mobile Browser	0.4502	0.00	MB	0.00
3	"	Brwsr	Mobile Browser	0.3857	0.00	MB	0.00
4	Wed Mar 18	Brwsr	Mobile Browser	2.9004	0.00	MB	0.00
Total usage							0.00
Subtotal							\$0.00

Event Details

<i>no.</i>	<i>date</i>	<i>time</i>	<i>event description</i>	<i>event type</i>	<i>event rate</i>	<i>total</i>
5	Tue Mar 17	11:38	Visual Voicemail	VVM	0.00	0.00
6	"	11:38	Voice to Text	V2T	0.00	0.00
7	"	12:25	3rd Party Text Message Rcvd	Msg	0.00	0.00
8	Wed Mar 18	15:49	TXT MSG - Short Code Programs	Msg	0.00	0.00
9	"	15:52	TXT MSG - Short Code Programs	Msg	0.00	0.00
10	"	16:00	TXT MSG - Short Code Programs	Msg	0.00	0.00
11	"	16:04	TXT MSG - Short Code Programs	Msg	0.00	0.00
12	"	16:07	TXT MSG - Short Code Programs	Msg	0.00	0.00
13	"	16:09	TXT MSG - Short Code Programs	Msg	0.00	0.00
14	"	16:32	TXT MSG - Short Code Programs	Msg	0.00	0.00
15	"	16:35	TXT MSG - Short Code Programs	Msg	0.00	0.00
16	"	17:56	TXT MSG - Short Code Programs	Msg	0.00	0.00
17	"	18:19	TXT MSG - Short Code Programs	Msg	0.00	0.00
Total usage						0.00
Subtotal						\$0.00
Total						\$0.00