

Brian Hoang

✉ brihoang1995@gmail.com | 🎧 [FlyingViet](#) | 🌐 [brianthoang](#)

ABOUT ME

Languages	C# · SQL · Java · Swift · JavaScript · TypeScript · HTML · CSS
Frameworks	ASP.NET MVC · React · React Redux · Node.js · Entity Framework 6
Tools	Visual Studio · Eclipse · Microsoft SQL Server · MySQL · TortoiseSVN · Linux · TeamCity
Soft Skills	Leadership · Personal Relations · Time Management · Teamwork · Agile

Work Experience

Quad

Sussex, WI

Software Developer Intern

Jun 2019 - Now

- Followed SOLID and CRUD design patterns to update and integrate legacy programs into an internal web application for 50 internal users to design workflows.
- Streamlined user workflows by an hour effectively doubling their efficiency during client onboarding.
- Combined C#, SQL, React Redux, and TypeScript to create a dynamic UI for clients to customize their workflows using the ASP.NET stack and React Redux.
- Used reflection and dependency injection to reduce maintenance leading to a reduction of technical debt.
- Implemented changes to the database and UI which increased user productivity and responsiveness of application.

vcpi

Milwaukee, WI

Customer Service Representative

Feb 2018 - May 2019

- Assisted over 40 users a day reducing SLA times during peak hours.
- Troubleshoot systems and third-party applications running through a Citrix environment.
- Provided quick triage of network equipment reducing the time of network outages by half.
- Managed and provisioned user accounts allowing users quick access world wide.
- Reduced user errors by providing them guidance leading to less issues coming from the same facilities.

Personal Projects

Simple Resume Builder

Created a console app that outputs a JSON formatted resume using Java. The JSON file is generated using gson and simple-json in order to have a clean format.

Flash Chat

iOS messenger app built using Swift inside of Xcode. Used Google's Firebase for email authentication and real-time database to store and sync messages across the app.

Discord.js Bot

Developed a bot with commands and features using JavaScript and Node.js. Integrated with a MySQL server using MariaDB hosted on a Raspberry Pi 3. Released to a small group of users providing them with commands that help manage their servers.

Education

University of Wisconsin- Milwaukee

Candidate for Bachelor of Science, Computer Science

Milwaukee, WI

Expected Dec 2020