

LETTER OF RECOMMENDATION

To whom it may concern/the Admissions Committee,

With pride, I write this letter of recommendation for Ms. Pratichi, who is seeking to pursue advanced education in Computer Science at your prestigious university. I have enjoyed working closely with Ms. Pratichi for the past year and a half as a Test Architect at Amdocs Development Centre India LLP. In my experience, Ms. Pratichi is an exceptional learner who possesses diligence, teamwork, and optimism. Her professionalism has consistently distinguished her from her peers. She exhibited excellent communication skills, technical knowledge, and decision-making abilities during our interactions. An academic opportunity from your esteemed institution would be a significant milestone in her professional journey.

Ms. Pratichi joined our team as a Functional Test Engineer. I had seen her progress since day one when she started working on her initial projects. For nearly two years, I had the privilege of mentoring her on the Comcast Mid-market project. This project involved providing a wide range of services, including data, voice, video, managed solutions, and cloud solutions, to residents and businesses in 40 states and the District of Columbia. The project interfaces were complex, and I was able to guide her through the intricacies when she first joined the team. Her exceptional work ethic and efficiency allowed her to take on significant responsibilities later in the project. However, we faced challenges due to the unpredictable behavior of our client, requiring us to exercise patience. I supervised her in navigating the Amdocs Billing System and occasionally assisted with financial matters, which proved challenging for someone new to the project. As time passed, she became proficient in Amdocs Billing. I would help her in navigating through different scenarios.

Ms. Pratichi's projects showcase her versatile professional skills and quick learning abilities. She prioritized meeting client requirements, conducted thorough analyses, and designed functional and efficient solutions. She enjoys aiding others and boasts strong leadership abilities as a team player. In the absence of senior staff, she adeptly manages team coordination. Ms. Pratichi continually strives to learn and implement the latest technologies in Computer Science to enhance her work credibility.

In conclusion, Ms. Pratichi has all the necessary qualifications to pursue further studies in Computer Science, and I am optimistic about her potential. Based on my association with her, I am confident she will be an invaluable addition to any institution she joins. I strongly recommend that your university allows her to excel and reach the heights of her career. Therefore, I highly recommend her for admission to the Master's program in Computer Science at your university.

Sincerely,
Mr. Sarad Jaiswal
Test Architect/Specialist
Amdocs Development Centre India LLP