

DD/MM/YYYY

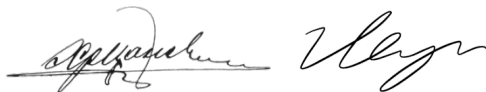
To whom it may concern,

We hereby confirm that Alison Bissette was a Listening Volunteer at Edinburgh Nightline for 2 years, from 11/02/2020 to 16/10/2021. She completed extensive active listening training and has an awareness of issues related to mental health. Those skills were kept up to date through completing ongoing training throughout their time volunteering.

Alison contributed to Edinburgh Nightline by signing up for regular shifts to run our listening and information service, covering students across Edinburgh. She completed 8 overnight shifts and 16 evening shifts, totalling 160 hours on duty. She also completed 5 support shifts, aiding the call taking volunteers.

As part of their duties volunteers also assist in running the organisation, so Alison contributed to various aspects of publicity events and our training programme. She also went beyond this and has served on our committee as Social Coordinator.

All the best,



Zoë Goodwin and Álvaro Bermúdez  
Coordinators of [Edinburgh Nightline](http://www.ednightline.com), 20XX/YY  
[coordinator@ednightline.com](mailto:coordinator@ednightline.com)