

**Subject:** Food safety complaint - INV99999 - Business operating without a licence  
**Date:** Friday, 1 May 2020 at 8:11:50 am Australian Eastern Standard Time  
**From:** Petrina McCulloch <Petrina.McCulloch@health.qld.gov.au>  
**To:** Petrina McCulloch <Petrina.McCulloch@health.qld.gov.au>  
**Attachments:** image001.png

# Food safety complaint

## Business operating without a licence

### Reference

INV99999

15 November 2019 14:24:35

### Complaint details

Complaint type	Business operating without a licence
Food safety concern	Betty's bakery are not showing their food business licence. I don't think they should have a licence. The bread and breadrolls are in the open area, and there are flies buzzing around everywhere. The people serving the food are wearing gloves, but they touch the food and touch the money with the same glove. The place looks like it hasn't been cleaned and there are boxes of drinks blocking the doorway causing a tripping hazard. Something should be done about this bakery before someone gets seriously sick. Walked straight out of this store, and didn't want to purchase anything from here. The food looked disgusting and they should be banned from selling food.
Date occurred	15/11/2019
Time occurred	About 10am

### Food business

Business name	Betty's bakery
Business type	Shop with fixed address
Queensland State Government	No

facility	
Primary producer	No
Address	Testville Shopping Plaza Testville QLD 4444
Phone number	-
Website	-
Business contacted?	No
Business response	-

## Food manufacturer

Has food package?	No
Manufacturer name	-
Manufacturer address	-
Website	-
Manufacturer contacted?	-
Manufacturer response	-

## Attachments

No attachments

## Complaint made by

Name	Anonymous
Phone number	-
Email	-
Address	-

## Complaint referred to

Enforcement agency	Mytown city council
Phone	(07) 9999 9999
Email	<a href="mailto:mytownEHO@mytown.com.au">mytownEHO@mytown.com.au</a>
Website	<a href="http://www.mytown.com.au">www.mytown.com.au</a>

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