

Subject: Food safety complaint - INV99999 - Food auditor
Date: Friday, 1 May 2020 at 8:33:29 am Australian Eastern Standard Time
From: Petrina McCulloch <Petrina.McCulloch@health.qld.gov.au>
To: Petrina McCulloch <Petrina.McCulloch@health.qld.gov.au>
Attachments: image001.png

Food safety complaint

Food auditor

Reference

INV99999

15 November 2019 14:24:35

Complaint details

| | |
|----------------|--|
| Complaint type | Food auditor |
| Auditor name | Frank Pompou |
| Business name | Franks Food Safety Auditing |
| Main concern | Frank came to audit my café and said that I am not allowed to have dogs at the café. I only allow the dogs to be in the outdoor dining area, and we have a very strict policy about the number of dogs allowed at any time. We are also very careful to clean up any mess quickly. Based on the discussions I had with council when I started the café, I was under the impression that this was allowed. Frank got very aggressive with me when I told him about the council advice. I have also got information from the QLD health website about it as well. I don't think Frank should have his auditor licence if he doesn't even know the rules. |
| Phone number | 0444 444 444 |
| Website | www.franksauditing.com.au |

Attachments

Auditreport20200311.pdf

Complaint made by

| | |
|--------------|---------------------------------------|
| Name | Kevin Callazy |
| Phone number | 07 9999 9999 |
| Email | - |
| Address | 115 Wallaby Way TESTVILLE QLD 4444 |

Complaint referred to

| | |
|---------|--|
| Agency | Food Safety Standards and Regulation |
| Phone | (07) 9999 9999 |
| Email | foodsafety@health.qld.gov.au |
| Website | www.health.qld.gov.au |

This email, including any attachments sent with it, is confidential and for the sole use of the intended recipient(s). This confidence is not waived or lost, if you receive it and you are not the intended recipient(s), or if it is transmitted/received in error.

Any unauthorised use, alteration, disclosure, distribution or review of this email is strictly prohibited. The information contained in this email, including any attachment sent with it, may be subject to a statutory duty of confidentiality if it relates to health service or personal information. If you are not the intended recipient(s), or if you have received this email in error, you are asked to immediately notify the sender by telephone in Australia +61 7 3328 9310 or email foodsafety@health.qld.gov.au. You should also delete this email, and any copy of it from your computer system network and destroy any hard copies produced.

If not an intended recipient of this email, you must not copy, distribute or take any action(s) that relies on it; any form of disclosure, modification, distribution and/or publication of this email is also prohibited.

Although Queensland Health takes all reasonable steps to ensure this email does not contain malicious software, Queensland Health does not accept responsibility for the consequences if any person's computer inadvertently suffers any disruption to services, loss of information, harm or is infected with a virus, other malicious computer programme or code that may occur as a consequence of receiving this email.

Unless stated otherwise, this email represents only the views of the sender and not the views of the Queensland Government.

Queensland Health

Queensland Government

Email: foodsafety@health.qld.gov.au



Queensland
Government

Please do not reply to this email. Emails to this mailbox are not monitored