

**Subject:** Food safety complaint - INV99999 - Food poisoning  
**Date:** Friday, 1 May 2020 at 8:35:03 am Australian Eastern Standard Time  
**From:** Petrina McCulloch <Petrina.McCulloch@health.qld.gov.au>  
**To:** Petrina McCulloch <Petrina.McCulloch@health.qld.gov.au>  
**Attachments:** image001.png, image002.png

# Food safety complaint

## Food poisoning

### Reference

INV99999

15 November 2019 14:24:35

### Complaint details

Complaint type	Food poisoning
Number of people sick	4
Live in same household?	No
Number of people in group	About 200
Date symptoms started	15/11/2019
Time symptoms started	About 2 hours after eating
Main symptoms	Diarrhoea Vomiting Abdominal (belly) pain or stomach cramps Other: Ringing in ears
Medical advice	No
Medical samples collected?	No
Food item	Chicken dish. The chicken looked a little bit pink. Everyone I spoke to who had the chicken dish at the wedding got sick.
Date purchased	15/11/2019
Date eaten	15/11/2019

Has receipt?	No
Has samples?	Yes



### Important information

It is important the food label, the food package and leftover food is stored safely in case an environmental health officer needs the items for further investigation.

1. Place the food (in its packaging if available) in a container that you can tightly seal
2. Follow the manufacturer's instructions to see if the leftover food should be stored in the cupboard, fridge or freezer.

## Food business

Business name	Wallaby Fancy Garden Restuarant
Business type	Shop with fixed address
Queensland State Government facility	No
Primary producer	No
Address	22 Wallaby Way Testville QLD 4444
Phone number	-
Website	-
Business contacted?	No
Business response	Spoke with the checkout person about having the dog in the café. She went out the back and asked talked to the manager. Eventually the manager came out and spoke to me. The manager said that it was ok having dogs in the café.

## Food manufacturer

Has food package?	No
Manufacturer name	-
Manufacturer address	-
Website	-
Manufacturer contacted?	-
Manufacturer response	-

## Attachments

IMG\_2235.jpg

IMG\_2245.jpg

## Complaint made by

<b>Name</b>	Wendy Wallace
<b>Phone number</b>	0444 444 4444
<b>Email</b>	<a href="mailto:wendywallace234223@wallabynet.com.au">wendywallace234223@wallabynet.com.au</a>
<b>Address</b>	452 Wallaby Way Testville QLD 4444

## Complaint referred to

<b>Enforcement agency</b>	ABC Public Health Unit
<b>Phone</b>	(07) 9999 9999
<b>Email</b>	<a href="mailto:ABCpublichealthunit@health.qld.gov.au">ABCpublichealthunit@health.qld.gov.au</a>
<b>Website</b>	<a href="http://www.health.qld.gov.au">www.health.qld.gov.au</a>

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