



## Module 3: Policy

### Key take-aways

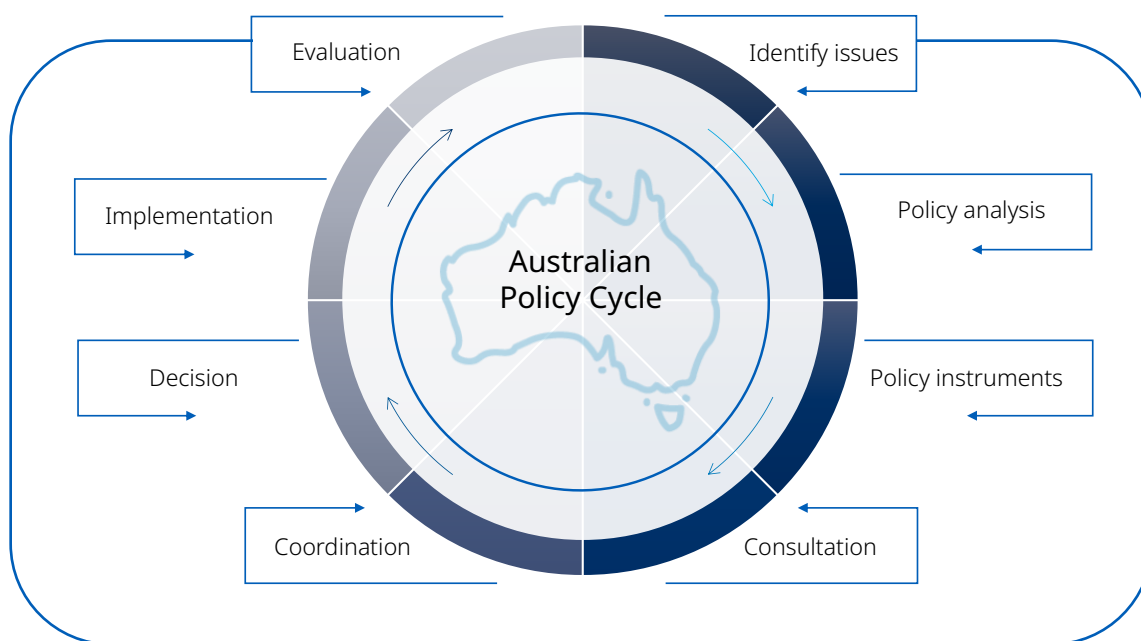
Policy is the guiding thread that connects everything we do in the sector. Through strategic action, effective policy weaves our efforts together, ensuring every resource and decision is aligned with the shared goals for Queenslanders.



As public servants, we have the unique privilege of connecting with our communities to unlock insights. These insights shape our priorities and decisions, which is pivotal to [establishing effective policy](#).



Policy is not static—it evolves from conception to implementation and is regularly reviewed to ensure it remains effective. This is known as a [policy cycle](#).



When policies are shaped by the voices of our communities, we connect policy to people, ensuring that:

- we are establishing policies that meet the needs of all Queenslanders, including First Nations peoples and those from culturally and linguistically diverse backgrounds.
- the services and programs we deliver are accessible, regardless of physical, social or economic circumstances.