



Module 4: Spirit of service

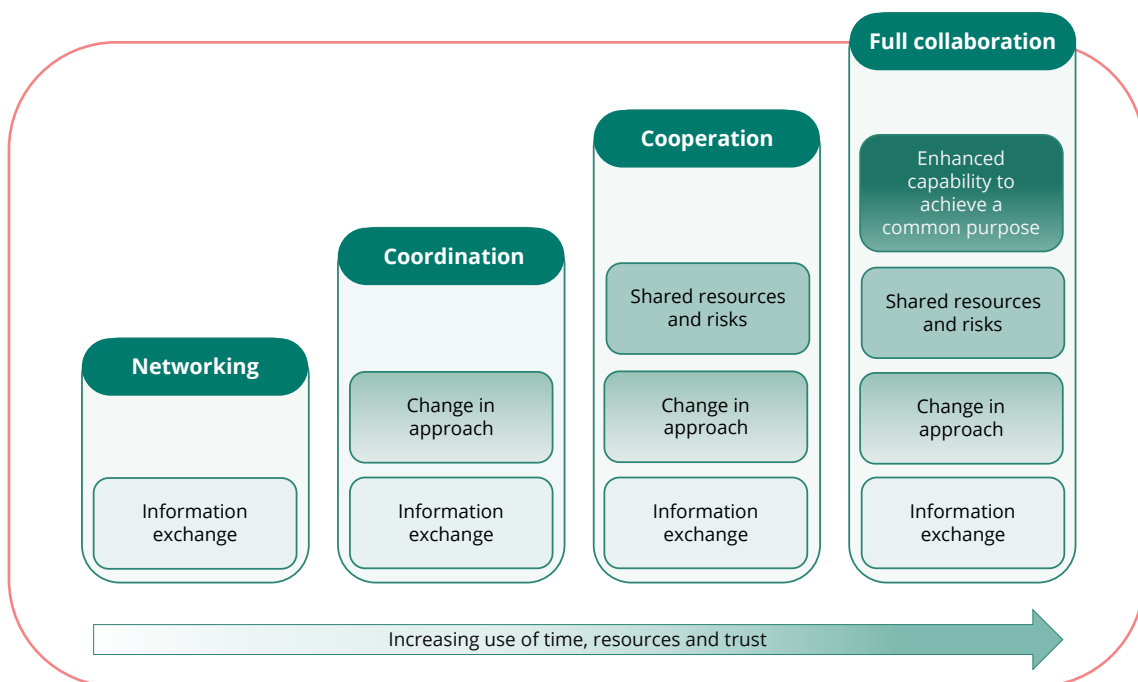
Key takeaways

The spirit of service is at the core of who we are as public servants. Being part of the Queensland public sector means embracing the opportunity to belong to something greater than yourself.

Spirit of service to community is a principle that can mean many things to many people who work in the public service. However, what unites us is that we all have a shared purpose and commitment to making a positive impact on the lives of our communities by:

- embracing a shared vision
- finding strength through unity
- creating opportunities to thrive.

Some challenges are too complex for any one team or agency to solve alone. This is when community engagement, cross-agency engagement and an integrated approach to collaboration matters most, as they help us to achieve bigger goals and deliver better outcomes for the communities we serve.



Adapted from Himmelman's Collaboration Continuum.

Public sector innovation emerges from our collaborative efforts, offering new and improved ways to address community priorities. Together with continuous learning, this creates a dynamic environment for continuous improvement on the policies, programs and services we deliver.

Your notes