Reissued: 04/22/2011

Seneca County Correctional Facility

Post Order

Commissary Officer

<u>Location</u>: Commissary Office Days: Wednesday – Friday

<u>Equipment</u>: Complete Uniform Radio/Battery

Pen (Black and Red Ink) Proximity Card

Body Duress Keys

General Instructions

1. Be in uniform for duty.

- 2. Draw necessary equipment.
- 3. Read and implement policies and post orders.
- 4. Follow all written and verbal orders.
- 5. Perform duties as designated by Shift Supervisor or other ranking officers.

Scheduled Duties

- 1. Report to post.
- 2. Pass out Commissary Order Form to inmates each Wednesday morning.
- 3. Ensure all forms are collected for the placing of orders on Wednesday afternoon.
- 4. Ensure all orders are delivered to the appropriate inmates before the completion of each Friday shift.

Non-Scheduled Duties

- 1. Ensure all inmate fund balances are correct.
- 2. Edit forms for those inmates who have had their commissary privileges suspended due to disciplinary sanctions.

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3. Ensure all received orders are secured in the commissary office until distributed to inmates.

- 4. Inventory each order before distribution, ensuring discrepancies (damage, shortage) are recorded on the inmate's receipt prior to delivery.
- 5. Correct all discrepancies with appropriate credit/deduction and reflect such on the inmate's account.
- 6. Ensure the inmate signs the commissary receipt to reflect delivery of purchased items has been made. Return original copy to commissary office for filing.
- 7. Attempt to resolve any discrepancies regarding commissary orders or account balances directly with the inmate.
- 8. Ensure that property purchased through commissary is exchanged to alleviate any potential over accumulation of property as outlined in policy "Inmate Property".
- 9. Review prices of items offered for sale with the Chief Administrative Officer to ensure the commissary operation remains self-supporting, while providing a modest return above cost.