INMATE DISTURBANCES

STANDARD NO(S): NYSSA #

DATE: June 1, 2007

REVISED: 04/22/2011 REVISED: 10/29/2012

REFER TO: Roger O. Ward

I. POLICY:

It is the policy of the Seneca County Correctional Facility to maintain a safe and secure facility. Officers will take the appropriate actions and measures to safely, effectively, and efficiently end inmate disturbances to preserve the safety, security, and good order of the facility.

II. DETAILS:

A. Housing Unit Officers will:

- 1. Be responsible for attempting to resolve inmate disturbances as they occur by using effective communication skills.
- 2. Log off any computer systems they are responsible for when officer presence is required to resolve the inmate disturbance.
- 3. Order all inmates to lock into their cells if the nature of the disturbance threatens the safety of the officer or the safety or security of the facility.
- 4. Depending on the circumstances of the disturbance, staff must react in accordance with that force that is necessary to diffuse the situation. Any time physical intervention is required, staff will utilize a duress alarm or call a "Code Orange" as described in the policy "Radio Protocol" prior to intervening.

B. Central Control will:

- 1. Upon notification of a disturbance, notify all available officers and the Shift Supervisor by two-way radio of the nature and location of the disturbance.
- 2. Adjust any applicable PTZ (Pan-Tilt-Zoom) cameras to cover the area of the disturbance as much as possible to provide video record of the disturbance.

C. Shift Supervisor will:

- 1. Proceed to the location of the disturbance and assess the situation. If the situation is a minor disturbance, and be handled safely, do so.
- 2. After being notified of an inmate disturbance, and where applicable, notify Central Control of the situation and advise as to the proper placement of PTZ cameras.
- 3. Ensure all officers involved complete and submit an incident report for review before the end of their shift.
- 4. Refer to policy "Facility Criminal Investigations" as required.
- 5. Notify the facility nurse if medical attention is needed.
- 6. Notify the Chief Administrative Officer of the disturbance and any medical transports.

D. Chief Administrative Officer will:

1. Report all disturbances as needed to the Sheriff, Undersheriff and Commission of Correction. Follow procedures as outlined in policies "Administrative Notification" and "Reportable Incidents".