

## QUALITY ASSURANCE PROGRAM

STANDARD NO(S):

NYSSA # 110

DATE:

March 4, 2010

REVISED: 01/14/2011

REFER TO:

Nancy Osborne, RN

### I. OBJECTIVE:

To establish the Seneca County Correctional Facility's policy and procedure for its Medical Quality Assurance Program.

### II. POLICY:

Every quarter the Head Nurse will randomly select medical records for a quality assurance review. The Head Nurse will also identify a service or function of the medical department for quality improvement. The results of each will be reported in the quarterly administrative meetings.

### III. QUALITY ASSURANCE:

#### **A.** The Head Nurse will:

1. Randomly select patient/inmate records for review.
2. Perform a chart review, with the Chief Administrative Officer, consisting of a review of:
  - a. An intake screening
  - b. A physical assessment
  - c. Any doctor's orders
  - d. All medications ordered and delivered
  - e. Any other aspects of the patient/inmate's medical care while in custody
  - f. Reports detailing any issues concerns or discrepancies to be addressed in the quarterly staff meeting.
3. Review all medical grievances filled in the previous quarter and present a summary of them during the quarterly staff meeting.