Better care for a better future.

Over 13 years of engagement and counting | Nearly 1,000 consultants staffed

Technologies Staffed

Windows · SharePoint · Remedy · TERADATA · Office · DELL EMC · UNIX®

Epic · OLAP.com · Project · PingFederate® · Nexus · SAS · HPF · hp Application Lifecycle Management · e

Breeze · ORACLE® · JSF · CISCO · IBM COGNOS · RSA® · skype · firefox

...and many more

Profiles Staffed

Coders | Testers | Project Managers | Business Analysts | Desktop/PC Technicians/Network Engineers | Business Professionals

Mastech Digital has been a preferred staffing partner for several key technology programs at Kaiser.

Kaiser Permanente Identity Management (KPIDM):

Provide access and safeguard the identity component for the Technology Security and Compliance organization of KP-IT. Strictly follow KP-IT's project management and governance processes.

Work collaboratively with KP-IT Enterprise Engineering, KP-IT Enterprise Operations, KP-IT EE & EO Engagement Services, KP-IT Shared Application Services, KP-IT Technology Security and Compliance, KP Chief Information Security Office, KP National Compliance, and KP Regional Information Offices.

Provides enterprise architecture and leadership.

Provides complex logical/physical input to operational areas, to enable integration of new systems into current infrastructure. Reviews proposed system changes to assess the need for additional control mechanisms or changes to existing mechanisms.

Environment: OIG 11gr2ps2 | JSF | Oracle SOA | Oracle ADF | RSA

Affordability Dashboard (Pharmacy Analytical Services)

Future budget planning, useful for Kaiser Doctors to prescribe preferred drugs instead of non-preferred. This real-time dashboard shows the savings by region, by going with preferred drugs.

Environment: Oracle 11 | Cognos 10.2 | UNIX Server | Oracle PL/SQL | Stored Procedure | OLAP | Dimensional Modeling

Epic Tapestry Implementation (Revenue Cycle)

Kaiser has replaced its legacy claims processing system with Epic Tapestry. The primary work was to build vendor contracts in the Epic system to automate the claims pricing.

Environment: Epic Tapestry 2013 | Oracle PL/SQL | Windows

Telephony Infrastructure Project

Develop UAT test cases for the Telephony Infrastructure Project for the Northern California region. Test the functional components of the integrated solution, emulating real world scenarios and business processes for the region, to ensure the system meets the business requirements. Included IVR global call flows and IVR clinical call flows, routing, and reporting.

Environment: HP-ALM | MS Project | MS Word | MS Excel | MS Visio | MS PowerPoint | MS SharePoint

Identity and Access Management (IAM)

The goal of the project is to provide central authentication and identity administration services to 350+ applications integrated with the solution. It also provides federated access management to the services hosted in the cloud or external partners.

Environment: Oracle Unified Directory (OUD) | Oracle Access Manager (OAM) | Oracle Adaptive Access Management (OAAM) | Oracle Enterprise Manager (OEM) | PingFederate

Membership Administration

Supporting healthcare claims and billing department at KP. Reviewing people accounts, resolving backlog issues, resolving coverage issues, and auditing patient accounts.

Environment: HPF | Nexus | MCT | MS Excel

Network Services

Responsible to assist in the telephony daily moves and changes throughout Kaiser's sites nationally. Determine the requestor's actual requirements, and if questionable to Kaiser's standards, or if changes are out of Kaiser's responsibilities, escalate to the local technical groups within Kaiser to address the requests. Assist in the daily software changes via the Remedy ticketing system, throughout Kaiser's network. Assist, as needed, on major system software and hardware changes, with background experience in numerous applications. Replacing end-of-life equipment, national circuit changes from PRI's to SIP line service from the telephone companies, to getting ready for software migrations to all Kaiser sites.

Environment: Cisco Unity Administration | MS Office 365 | Internet Communications Software | Skype | Mozilla | IE | Remedy | SharePoint

Research Data Warehouse (RDW) Enhancements

The Research Data Warehouse (RDW) is the central data repository for all the research conducted by SCPMG. The goal of the project is to maintain and enhance the data warehouse with additional data marts, which includes adding data from new data sources, developing new medical processes like Telephone Appointment Visits and Video Appointments, migrating data from Oracle to Teradata, etc

Environment: UNIX | Oracle 12c | Teradata v15 | SAS | TOAD | VMAX | Breeze | Windows 7 | SharePoint | MS Project | MS Office