Joe Jaison T

Ottawa, Ontario **Cell**: 647-865-9197

Email: joejaisonth@gmail.com

LinkedIn: www.linkedin.com/in/joe-jaison-t

EDUCATION

Computer Systems Technician - Networking

Centennial College, Toronto, Ontario, Canada. Septe

Clubs and societies: Toastmasters International

September 2019 – April 2021

Electrical Engineering and Computing Technology

University of Ottawa, Ottawa, Ontario, Canada September 2023 – Present (expected 2028)

Clubs and societies: uORocketry, uOFPGA

WORK HISTORY / PROJECTS

uORocketry - University of Ottawa's Rocketry Club

Ottawa, ON September 2023 - Present

Electrical Engineer

Key Achievements:

- Proficiency in Altium Designer: Designed and reviewed circuit schematics, generated BOM, PCB layouts, and routing to ensure optimal performance.
- Aerospace-Grade Component Selection: Conducted thorough research to select high-quality components and materials for PCB manufacturing, ensuring compliance with industry standards and safety requirements.
- PCB Manufacturing: Manufactured PCBs using surface-mount (SMD) and through-hole components, employing tools such as a heat gun and soldering iron.
- Microcontroller Programming: Programmed and flashed onboard microcontrollers using Rust and JLink, optimizing system functionality.

Yupana Inc

Toronto, ON Site Technician/Auditor

June 2022 – August 2023

Key Achievements:

- Base Band Unit Integration: Integrated base band units in cell sites for 2G/3G/4G/5G networks, following precise installation guidelines.
- Compliance and Supervision: Followed directions from site supervisors and adhered to company guidelines during telecommunication unit installations.
- Data Auditing and processing: Recorded, reviewed, and interpreted audit data to evaluate operational effectiveness and compliance.
- Special Projects: Managed additional duties and special projects to ensure efficient business operations and regulatory compliance.

Bell Canada

Toronto, ON

August 2021 - May 2022

Field Service Technician (Structured Cabling) - BTS

Key Achievements:

• Network Infrastructure Maintenance: Worked on network infrastructure, including Pure Fiber Internet, home phones, and DSL.

- Technical Support: Repaired, installed, and troubleshot network devices and infrastructure.
- Riser Technician Training: Trained as a riser technician, proficient in working at heights and handling fiber backbones.
- Technical Assistance: Assisted fellow technicians with technical difficulties and roadblocks, ensuring project success.
- Customer Service: Provided exceptional service to customers through positive communication, professional appearance, and conduct.
- Brand Representation: Actively supported the Bell brand by highlighting its benefits to customers, enhancing their satisfaction and loyalty.

CDI Technologies

Markham, ON

May 2020 - June 2020

Computer Technician

Key Achievements:

- System Repair and Configuration: Expertly repaired and configured computer systems as per client requests, ensuring all hardware and software components were functional and up to date.
- Efficiency in Performance: Consistently met daily targets, demonstrating the ability to handle computer systems swiftly and accurately. This efficiency contributed to the timely fulfillment of orders.
- Team Collaboration: Worked closely with a team of technicians, coordinating efforts to ensure early completion of projects. This collaborative environment enhanced overall productivity and customer satisfaction.

Centennial College Toronto, ON ICET Workshop

January 2020 – April 2020

Workshop Achievements:

- Computer and Accessory Repair: Repaired and configured computers and accessories per appointment, maintaining meticulous documentation.
- School Equipment Servicing: Collaborated with a team to service and repair school equipment, ensuring functionality and minimizing downtime.
- Guided Problem-Solving: Addressed technical issues with precision and efficiency, applying guidance and strategies from professors to prevent component damage.
- Proficiency in Ticketing Systems: Utilized ticketing systems to track and manage repair tasks, ensuring timely resolution and clear communication.

Centennial College

Toronto, ON

January 2021 – April 2021

Technician Project

Project Achievements:

- Networking Equipment Setup: Collaborated with a team to establish a fully operational network environment, ensuring optimal performance and reliability.
- Team Collaboration: Leveraged past learning experiences and group coordination to achieve project outcomes effectively and efficiently.
- Server Configuration: Played a key role in configuring servers, including FTP, DNS, HTTP/S, and DHCP, to meet project requirements.
- Network Topology Design: Contributed to designing and implementing the network topology, aligning with project goals and technical standards.