Béla-Szabolcs Forreiter

Born: 3rd Apr. 1991

Citizenship: Romanian/Hungarian

Contact Details

Str. Tineretului nr.17, bl.1, ap.27, Chiajna, Romania

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Education

2010 - 2014

Bachelor's Degree: Physical Education and Special Motricity

Faculty of Physical Education and Mountain Sports,

Transilvania University of Brasov

2006 - 2010

"Mikes Kelemen" Highschool, Sf. Gheorghe

(Philology class)

Core Skills

Front-End technologies:

- HTML/CSS/JavaScript
- ES6
- React.js with Redux, JSX and Babel
- Webpack
- Bootstrap/MDBootstrap/Material-UI
- SCSS/SASS

Back-End technologies:

- Node.js
- Express.js
- mongoDB/Firebase

Other technologies:

- Npm/Yarn
- Git and Github
- Yest and Enzyme

Work Experience

10/2017 - Present

SCHNEIDER ELECTRIC ROMANIA

Bucharest, Romania

Technical Support Specialist

 Providing post-sales support to APC's customers. Validate entitlement, assisting customers with unit diagnosis, troubleshooting and completing RMA's when necessary;



- For pre-sales customers this will involve referring customers to local resellers / creating web orders, once customer's specific needs have been identified. Identifying opportunities and escalating to the correct APC contact. Advising customers on the correct solution for their requirements;
- Take complete ownership of all Customers issues until resolution and ensure timely follow up on all commitments:
- Follow up on leads generated from marketing activities. Identify opportunities from the leads and enter opportunity into Salesforce for follow up by sales;
- Provide language support to escalation teams where necessary.

02/2002-06/2017

ROMANIAN BASKETBALL FEDERATION

Romania

Professional Basketball Player

 I was a team captain in many teams, represented the team at various press conferences, presented the interests of the players at the internal meetings

Language Skills

Hungarian Native
English Fluent
Romanian Native
German Beginner

General Skills

- Ability to adapt to multicultural environments
- Ability to work independently and in a team
- Good time management
- · Analytical thinking and problem solving
- Ability to motivate people

Driver's License

B class since 24.08.2011