

NIC

2019

Artificial Edition

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Skype for Business to Teams migration


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Speaker



Activity


Chat


Teams


Meetings



Files




Messages

People




Files





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Coexistence modes

Interop

Journey paths

Considerations



imgflip.com

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*Our vision for bringing together Intelligent Communications and collaboration
is focused on Teams.*



We plan to continue to support the Skype for Business service and client in Office 365. We plan to continue to support the Skype for Business clients to access on-premises server and online services. There is no end-of-support date at this time.



Starting October 1, 2018, new Office 365 customers with fewer than 500 seats will be onboarded to Teams and will not have access to Skype for Business Online. Tenants already using Skype for Business Online will be able to continue doing so (including provisioning new users) until they complete their transition to Teams.



<https://www.microsoft.com/en-us/microsoft-365/roadmap?filters=Microsoft%20Teams>
<http://aka.ms/teamsroadmap>

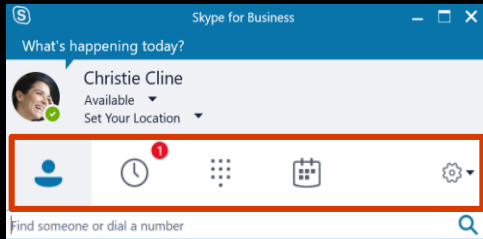
Coexistence modes

Skype for Business Only

Existing Skype for Business feature set

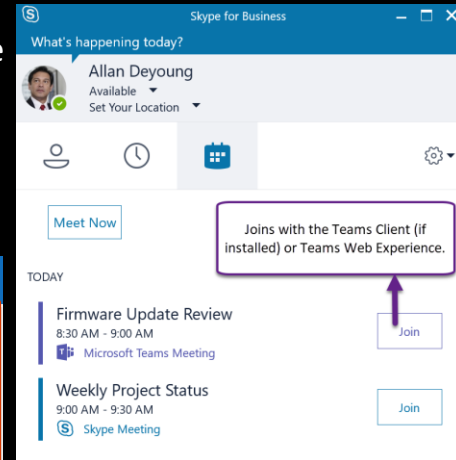
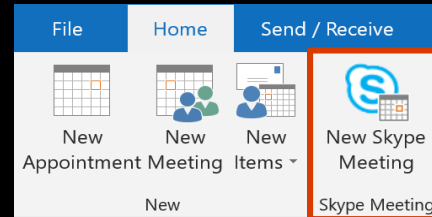
Calling and Chat

- Incoming VOIP calls and chats land in Skype for Business, regardless of where initiated
- End user can initiate calls and chats from only Skype for Business
- Skype for Business Presence is shown in both systems
- Interoperability available with Teams Only user



Meetings

- Meeting scheduling available only in Skype for Business
- Outlook shows only Skype for Business add-in
- End user can schedule meetings from only Skype for Business
- End user can join both Skype for Business and Teams meetings

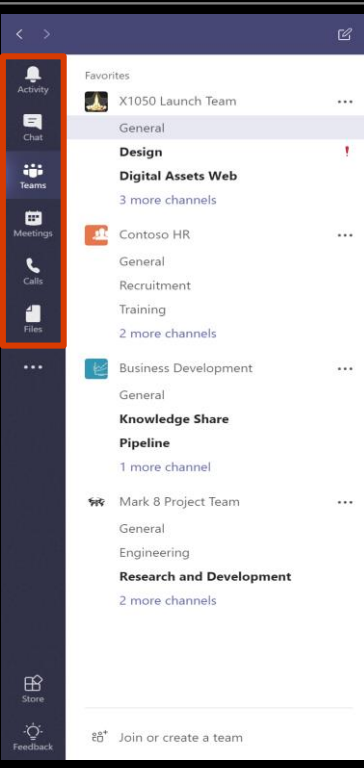
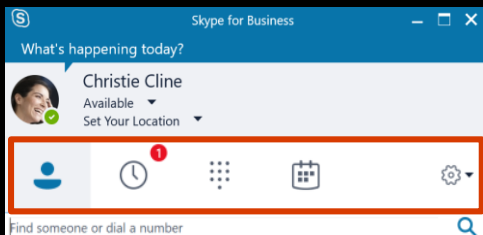


Islands

User runs **both** applications side-by-side. All features available.

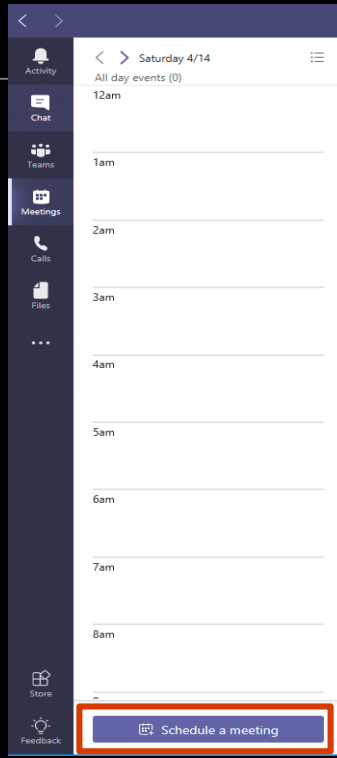
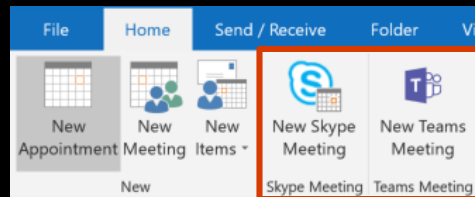
Calling and Chat

- Incoming VOIP calls and chats land in same client as originator
- End users can initiate calls and chats from either client
- Presence is separate
- No interoperability



Meetings

- Meeting scheduling available on both services
- Outlook shows both add-ins
- End user can schedule meetings from either client
- End user can join meetings from the respective clients



Requires good user communication to avoid confusion and drive usage towards Teams

Teams Only

User is upgraded to Microsoft Teams

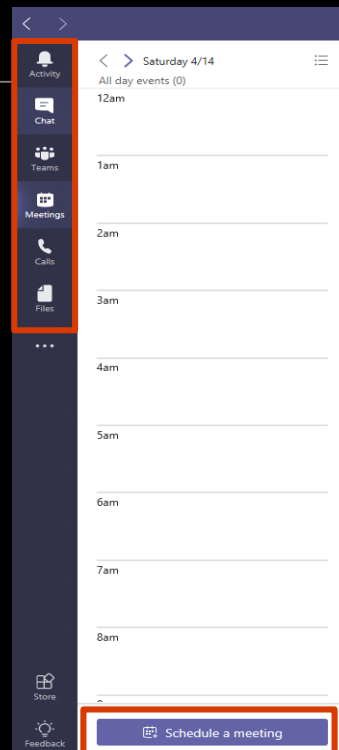
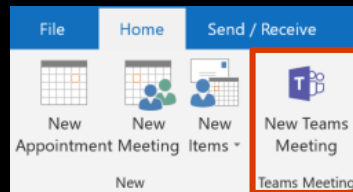
Calling and Chat

- Receives any chats and calls in their Teams client, regardless of where initiated
- Can initiate chats and calls from Teams only
- Can continue to use Skype for Business IP phones
- Teams presence is shown in both systems



Meetings

- Meeting scheduling available only in Teams
- Outlook shows only Teams add-in
- End user can join meetings from the respective clients

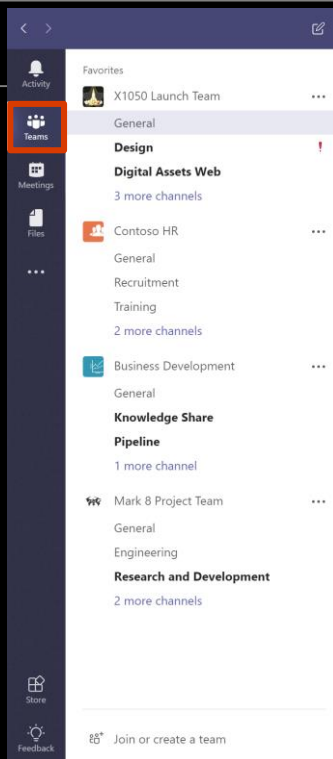
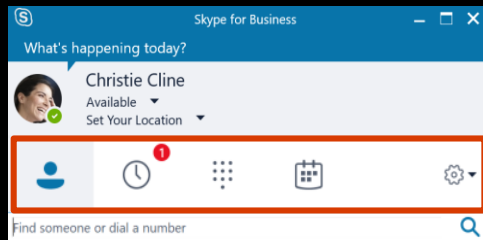


Skype for Business with Teams

Collaboration Only. Teams is enabled for group collaboration only

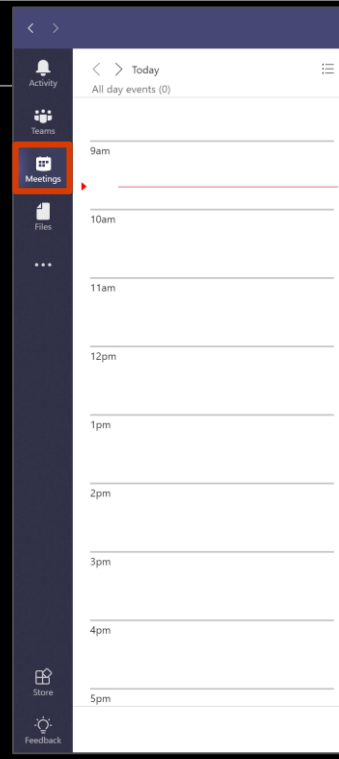
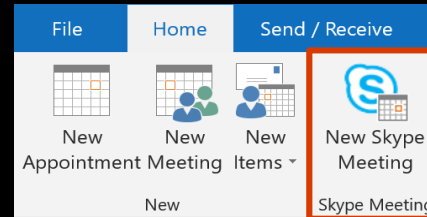
Calling and Chat

- Incoming VOIP calls and chats land in Skype for Business, regardless of where initiated
- End user can initiate calls and chats from only Skype for Business
- Skype for Business Presence is shown in both systems



Meetings

- Meeting scheduling available only in Skype for Business
- Outlook shows only Skype for Business add-in
- End user can join meetings from the respective clients

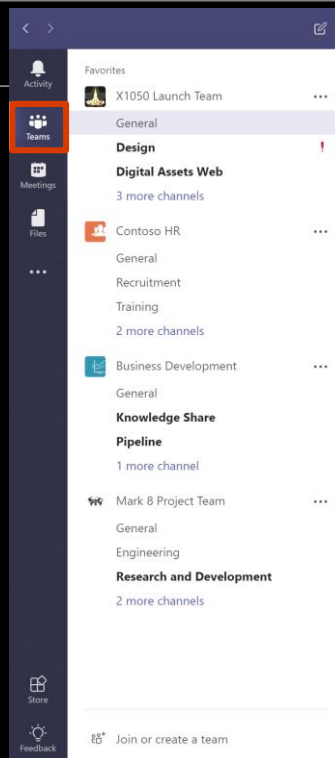
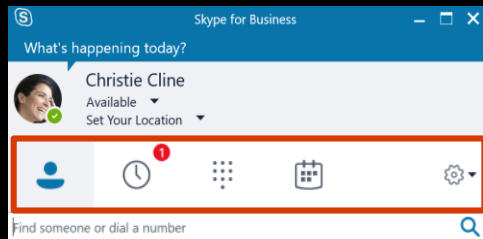


Skype for Business with Teams

Collaboration and Meetings

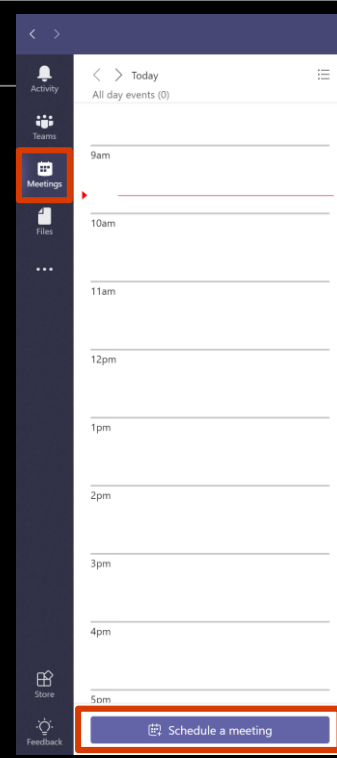
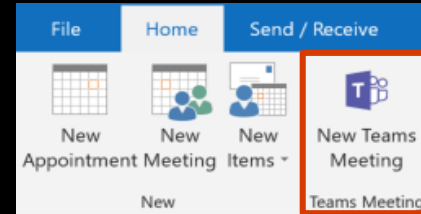
Calling and Chat

- Incoming VOIP calls and chats land in Skype for Business, regardless of where initiated
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Meetings

- Meeting scheduling available only in Teams
- Outlook shows only Teams add-in
- End user can join meetings from the respective clients



Demo: Applying Coexistence Settings

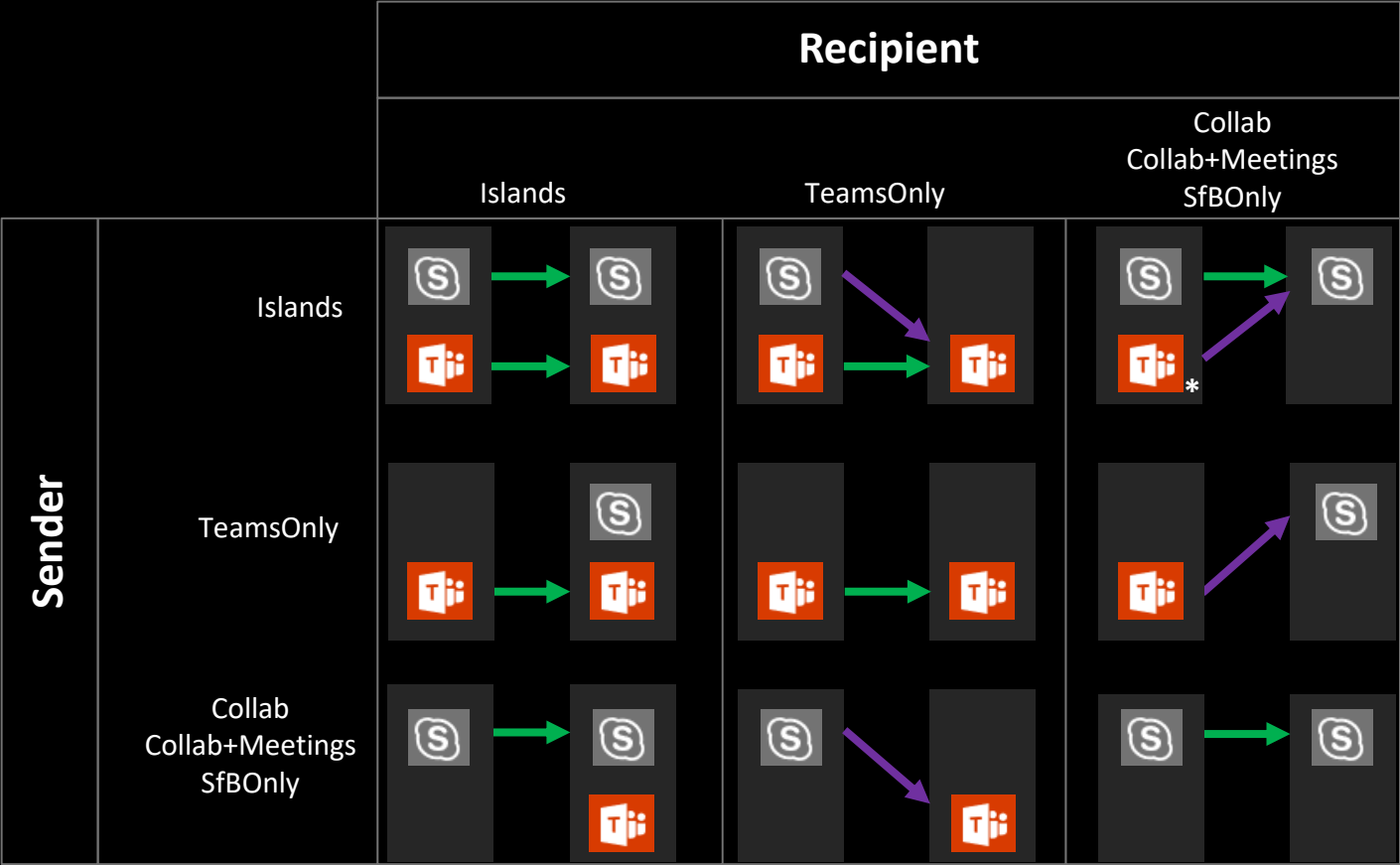
Enterprise Voice

- Calling plans
- If not – Direct Routing



Interop matrix for chat and calling

→ Interop Thread
→ In-product Thread



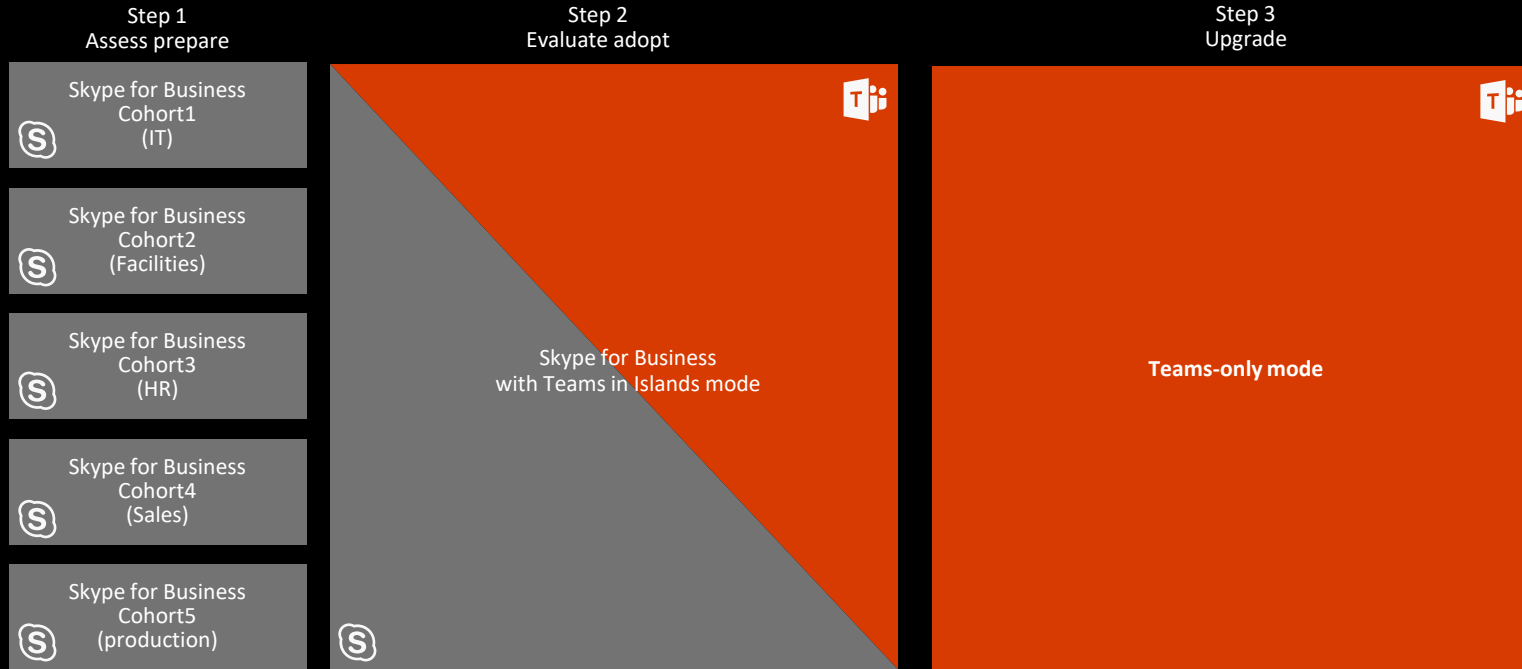
* SfB account must be homed online



Journey Paths

SfB Online journey – Cutover

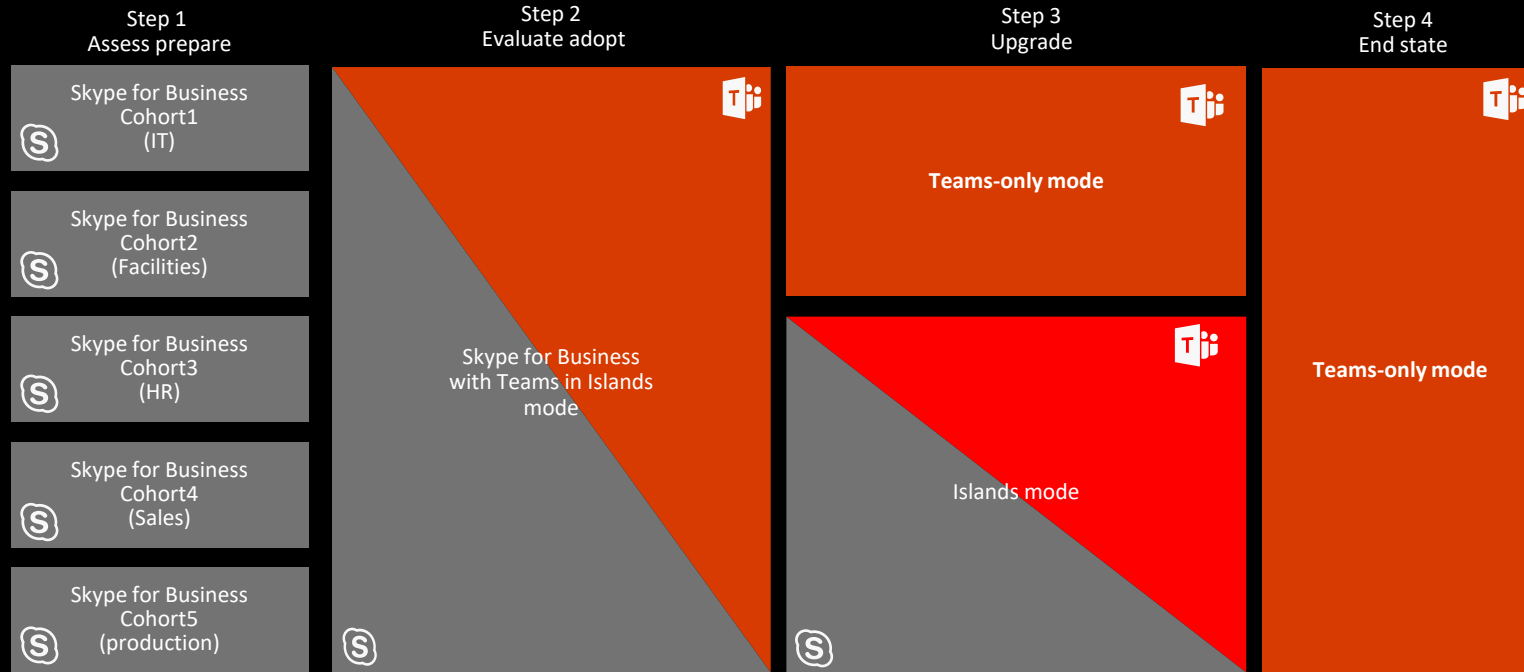
■ Teams client
■ SfB client



Today

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SfB Online journey – Rolling

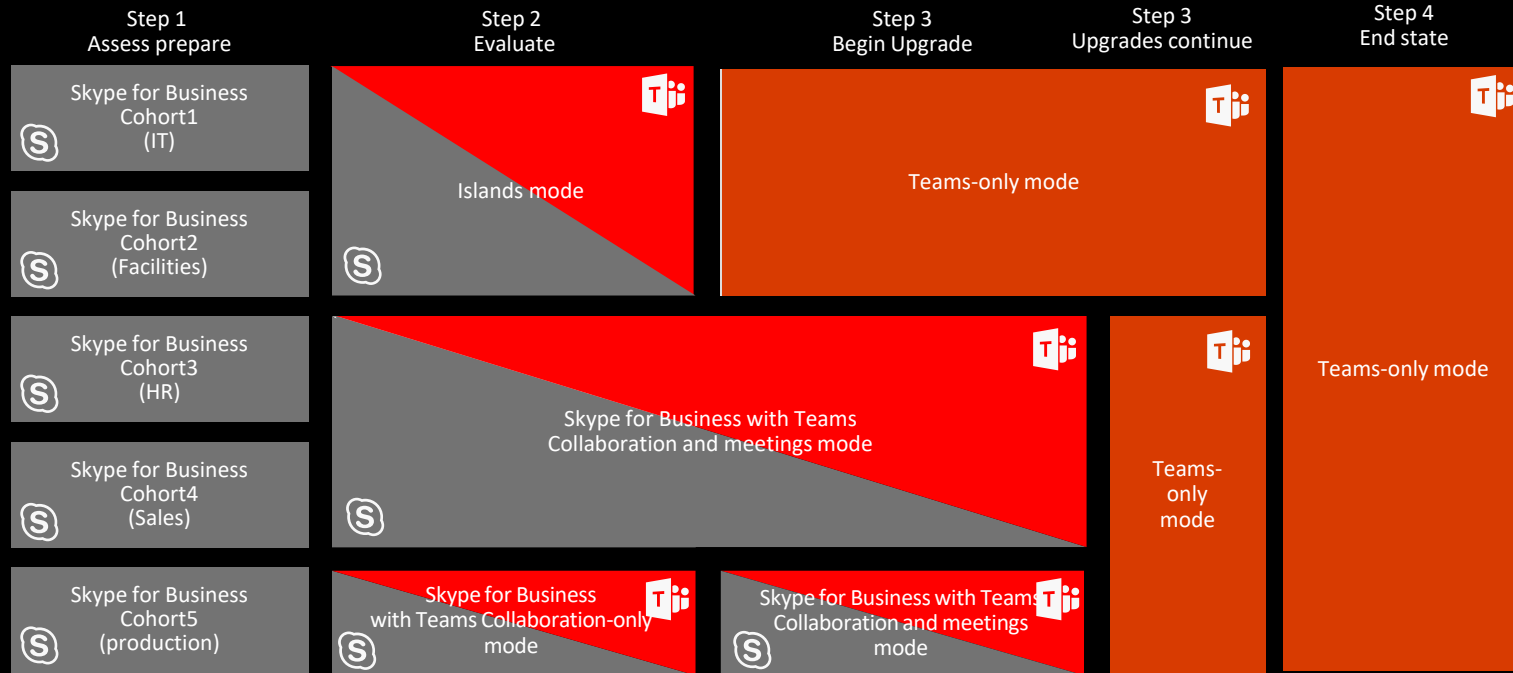


Today

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SfB Online journey – phased approach

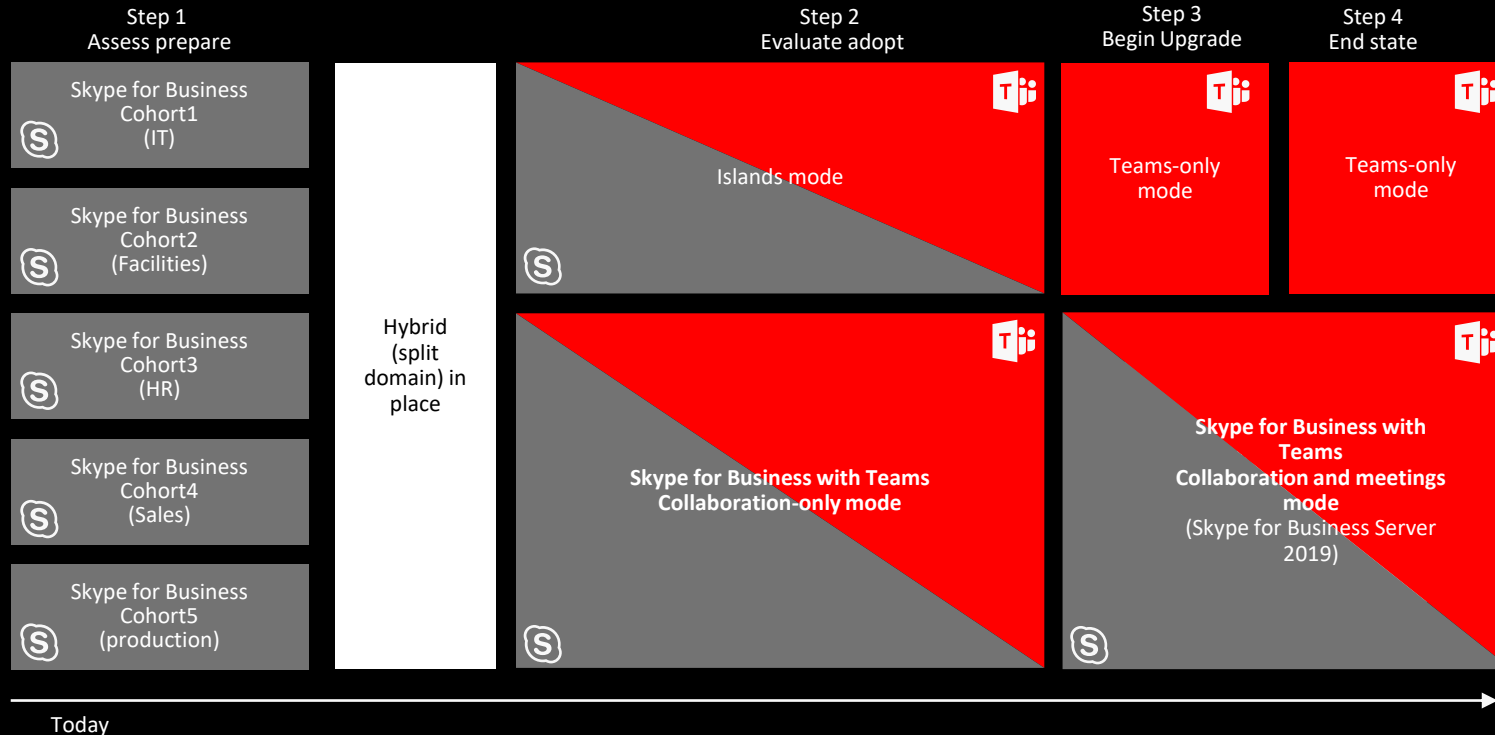
Phased approach to align feature releases to user cohorts.



Today

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SfB On-premises journey – phased approach



Considerations

- Desktop Phones
- 3rd party (mainly UCMA) Applications

Resources

- <https://docs.microsoft.com/nb-no/MicrosoftTeams/upgrade-introduction>
- <https://www.microsoft.com/en-us/microsoft-365/roadmap?filters=Microsoft%20Teams>
- Skype for Business to Microsoft Teams Upgrade Planning Days
 - 5 or 10 days

Slides and demos from the conference will be available at

<https://github.com/nordicinfrastructureconference/2019>

