

User-Story

As a customer, I want to easily rent a car online so that I can have a convenient and hassle-free experience.

1. As a customer, I want to be able to easily search for available rental cars in my desired location and time frame, so that I can find the most convenient option for my needs.
2. As a customer, I want to be able to reserve a rental car online, so that I can ensure its availability and have a seamless experience when picking it up.
3. As a customer, I want to be able to view and modify my rental reservation details, such as the pick-up and drop-off times, so that I can make adjustments to my plans if needed.
4. As a customer, I want to be able to provide feedback or review the rental car service, so that I can share my experience and help other users make informed decisions.

These user stories serve as a basis for understanding the needs and goals of the users.

Acceptance Criteria

1. Search functionality:
 - Location and time-based search for available rental cars.
 - Clear and organized display of search results.
2. Online reservation:
 - Intuitive and user-friendly reservation process.
 - Selection of specific rental cars.
 - Confirmation email/notification upon successful reservation.
3. Reservation modification:
 - Access to reservation details.
 - Modification of pick-up and drop-off times (if available).
 - Confirmation email/notification for updated reservation.

Main Scenario

1. Search functionality:

- Main scenario: A customer enters their desired location and timeframe into the search function. The system retrieves available rental cars matching the criteria and displays them in a clear and organized manner, including relevant details such as car type, availability, and pricing.

2. Online reservation:

- Main scenario: A customer selects a specific rental car from the available options. They provide necessary details like pick-up date, drop-off date, and personal information. Upon successful reservation, the system sends a confirmation email or notification to the customer, including the reservation details and ensuring the rental car is marked as unavailable for others during the specified period.

3. Reservation modification:

- Main scenario: A customer accesses their reservation details through their account or using a unique reservation identifier. They can modify the reservation, including changing pick-up and drop-off times (if available based on availability). After making the changes, the system sends a confirmation email or notification to the customer with the updated reservation details.

Please note that these are simplified main scenarios and may not cover all possible steps or variations in the user flow. The actual implementation would require more detailed and comprehensive scenarios to ensure all aspects are adequately addressed.