

FORTUNATO MUGNANO

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EDUCATION

Instituto Tecnico Commerciale Enrico Caruso, Naples, Italy
Accounting and Bookkeeping

WORK EXPERIENCE

Avis Budget Group, Nashville, TN – Regional Fleet Clerk

February 2018 – Present

- Manage the Middle Tennessee Region fleet for one of the world's largest rental car companies
- Manage logistics and customer requests for 12 local market locations in middle TN and southern KY
- Maintain and uphold the corporate Priorities, as well as the company's short term and long term goals
- Daily supervision of 15-20 drivers

Bella Napoli, Nashville, TN

January 2017 – January 2018

- Served as front of house staff to ensure a top quality dining experience
- Managed order flow and successful documentation using electronic record system

Operbingo SPA, Parma, Italy

August 2014 – August 2016

- Provided top quality dining experience at a large-volume restaurant
- Managed orders and translated for English-speaking guests

Patina Restaurant Group LTD, Walt Disney World Resort, Orlando, Florida

March 2013 – April 2014

- Facilitated an authentic Italian dining experience for guests at Walt Disney World's Epcot Center
- Educated guests on Italian cuisine, culture and traditions at a high volume, large-capacity restaurant
- Recorded and processed transactions through Disney's proprietary software system

Flor Do Café SPA, Naples, Italy – Assistant Manager

January 2008 – January 2013

- Managed inventory, reconciled transactions and placed orders for a large grocery in Naples, Italy
- Led a team of associates over multiple shifts, delegating duties and monitoring productivity

RELEVANT CAREER SKILLS

- Language — bilingual in English and Italian
- Logistics — an aptitude for work-flow management, organization and problem solving
- Money management — including proficiency with payment systems and three international currencies
- Electronic systems — proficiency and ongoing training in computers and software platforms
- Communication — a customer-focused and team-centered approach